

FILE



Public Utilities Commission

Commissioners

M. Beth Trombold
Lawrence K. Friedeman
Dennis P. Deters
Daniel R. Conway

Mike DeWine, Governor
Jeniffer French, Chair

September 21, 2021

The Furnace Man Heating & Cooling LLC
3900 Indian Ripple Rd.
Beavercreek, Oh 45440

RE: Case No. 21-0966-EL-CSS

To Whom it May Concern:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AES. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanöwa Troupe, Secretary
Debbie Ryan, Acting Secretary
Donielle M. Hunter, Acting Secretary
Susan Patterson, Acting Secretary

DH/dlh

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
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