



# Public Utilities Commission

Commissioners

M. Beth Trombold  
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Dennis P. Deters  
Daniel R. Conway

Mike DeWine, Governor  
Jenifer French, Chair

September 15, 2021

Judy DeFrench  
1156 East Miner Road  
Mayfield Heights, OH 44124

**RE:** Case No. 21-0950-EL-CSS

Dear Ms. DeFrench:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against The Cleveland Electric Illuminating Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Tanowa Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Donielle M. Hunter, Acting Secretary  
Susan Patterson, Acting Secretary

Enclosure

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