

FILE

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September 8, 2021

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**RE:** Case No. 21-0925-EL-CSS

To Whom It May Concern:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Talen Energy Marketing and Toledo Edison Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Secretary

Debbie Ryan, Acting Secretary

Donielle M. Hunter, Acting Secretary Susan Patterson, Acting Secretary

Enclosure cc:Dane Stinson, Esq.

DR/SM

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

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