

FILE

# Ohio

## Public Utilities Commission

Mike DeWine, Governor  
Jenifer French, Chair

### Commissioners

M. Beth Trombold  
Lawrence K. Friedeman  
Dennis P. Deters  
Daniel R. Conway

August 11, 2021

Mary Collins  
458 Vinegarten Drive  
Cincinnati, OH 45255

**RE: Case No. 21-0849-EL-CSS**

Dear Ms. Collins:

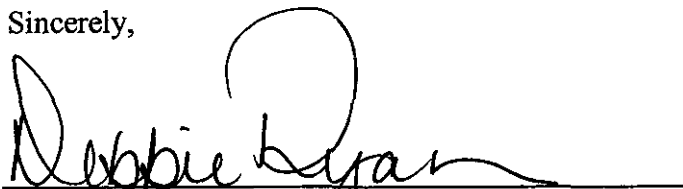
This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy Ohio, Inc. and Pure Energy USA OH, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to both utility companies. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

By letter dated August 9, Pure Energy USA OH, Inc. was inadvertently omitted. Pure Energy USA OH, Inc. is being served with a copy of your complaint as of August 11, 2021.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Tanowa Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Donielle M. Hunter, Acting Secretary  
Susan Patterson, Acting Secretary

Enclosure  
/dr

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Technician NR Date Processed 8/11/21

180 East Broad Street  
Columbus, Ohio 43215-3793

(614) 466-3016  
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