

FILE



Public Utilities Commission

Mike DeWine, Governor
M. Beth Trombold, Acting Chair

Commissioners

Lawrence K. Friedeman
Dennis P. Deters
Daniel R. Conway

July 29, 2021

Karen Pierce
3918 N Clearose Circle
Cincinnati, Ohio 45205

Case No. 21-0833-EL-CSS

Dear Ms. Pierce:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against the SmartEnergy Holdings, LLC. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Secretary
Debbie Ryan, Acting Secretary
Donielle M. Hunter, Acting Secretary
Susan Patterson, Acting Secretary

Enclosure
DR/dlh

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