

NC
Please call me if any? 2

Ohio

Public Utilities Commission

00674623
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

21-0833-EL-CSS

Formal Complaint Form

Karen Pierce
Customer Name (Please Print)

3918 N Clearose Circle
Customer Address

Cincinnati Ohio 45205
City State Zip

Against

9770-0537-63-5
Account Number

Customer Service Address (if different from above)

Smart Energy
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I Never Asked to Be put on Smart Energy I'm the only one on my account and I am NOT going to pay 4 something I didn't order the amount 82.00 Rounded off I never called them they said Andrew Nickling did But he never talks on the phone to anyone Not even his own family so take this off my Duke Bill ASAP

Karen Pierce
Signature

(513) 413-8788
Customer Telephone Number

PUCO

2021 JUL 29 AM 11:21

RECEIVED-DOCKETING DIV

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Technician Dubin Date Processed 7.29.21

Upon the filing of a complaint by one hundred subscribers or five per cent of the subscribers to any telephone exchange, whichever number be smaller, or by the legislative authority of any municipal corporation served by such telephone company that any regulation, measurement, standard of service, or practice affecting or relating to any service furnished by the telephone company, or in connection with such service is, or will be, in any respect unreasonable, unjust, discriminatory, or preferential, or that any service is, or will be, inadequate or cannot be obtained, the commission shall fix a time for the hearing of such complaint.

The hearing provided for in the next preceding paragraph shall be held in the county wherein resides the majority of the signers of such complaint, or wherein is located such municipal corporation. Notice of the date, time of day, and location of the hearing shall be served upon the telephone company complained of, upon each municipal corporation served by the telephone company in the county or counties affected, and shall be published for not less than two consecutive weeks in a newspaper of general circulation in the county or counties affected.

Such hearing shall be held not less than fifteen nor more than thirty days after the second publication of such notice.