

NC

21-0821-EL-CSS

COPY

Ohio

Public Utilities
Commission

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

FILE

Formal Complaint Form

Drewfab
Customer Name (Please Print)

320 S State St
Customer Address

Harrison OH 45030
City State Zip

Against

1450-0279-27-4
Account Number

Customer Service Address (if different from above)

Duke Energy
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Please See Attached

PUCO

2021 JUL 26 PM 5:03

RECEIVED DOCKETING UNIT

Signature

513.310.1617
Customer Telephone Number

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician 812 Date Processed 7.26.21

Drewfab
320 S State St.
Harrison, OH 45030
c/o Drew Herdeman, President
513-310-1617

-VS-

Duke Energy Corporation
526 South Church Street
Charlotte, NC 58202

FORMAL COMPLAINT

The undersigned ("Drewfab") hereby file this complaint against Duke Energy ("Duke"), for failing to complete the scope of work for billed services, for failure to accurately provide monthly billing for energy services provided, for threatening to disconnect utilities due to non-payment after agreeing to hold any disconnection until billing issues were resolved, who have no other choice of utilities. The relevant facts and chronology of events leading to this Complaint are as follows:

1. Drewfab Properties purchased 320/330 S State St., Harrison, OH 45030 in December of 2019.
2. Drewfab began leasing the property listed below in December of 2019, and began renovations of the building to suit the businesses needs.
3. Drewfab started utility services for this address approximately December 31, 2019

A. Account number: 1450-0279-27-4

4. Drewfab president, Drew Herdeman, reached out to Duke Energy to initiate the installation of 480 volt 3phase electricity to the building as a business necessity.
5. February 17, 2020 Drewfab received initial estimate of construction cost of \$24,235.00 for overhead install, which was higher than expected, referenced in Exhibit "A".
6. February 26, 2020 Drewfab received new overhead construction cost of \$10,020.33. This price was for the scope of work referenced in Exhibit "B".
7. On May 9, 2020 Drewfab received an invoice for "Customer contribution" in the amount of \$10,020.33 referenced in Exhibit "C".
8. June 16, 2020 Drewfab paid the invoice, as it was holding up progress on our construction timeline. We were assured that after construction was complete the price would be adjusted accordingly.

9. August 12, 2020 After multiple calls to try to understand after the work was completed and they had done considerably less than the original scope of work, Drewfab sent Exhibit "D". At this point in time there has not been a response.
10. Drewfab started occupying the property in January of 2021 as their primary location of business.
11. February 19, 2021 Duke sent Drewfab an energy bill for a total of \$3,186.03. After reviewing the bill, Drewfab called Duke energy to try and understand the bill. After a 43 minute phone call made on 02/19/2021 at 10:09 AM EST, Duke said that there was nothing we could do except pay the bill. They did not offer a payment plan option. Reference Exhibit "E" and Exhibit "F".
 - A. Prior month charges: Gas Charges: \$2,302.40 dated June 11, 2020-January 13, 2021
 - B. Current Gas Charges: \$323.05 (based off an estimated reading on February 11, 2021)
12. Over the course of the next 90 days, we received several bills that had canceled charges and previous charges. The bill amount due would constantly fluctuate even between billing cycles due to the constant errors with estimated readings. Reference Exhibit "G", Exhibit "H", Exhibit "I", Exhibit "J", and Exhibit "K".
13. Between the dates of February 19, 2021 and May 27, 2021 Drewfab initiated 15 calls totaling over three hours in attempts to resolve the errors on the bills provided by Duke. Reference Exhibit "F".
14. May 19, 2021 Drewfab filed an informal complaint with PUCO.
15. May 21, 2021, Drewfab spoke with De, Duke Supervisor in Midwest. During this phone call, we initiated a meter change in hopes that the communication issues between Duke and the meter would be resolved. De said she would initiate a meter change and find a resolution by 05/26/2021 and we would be present for the meter change. She also confirmed that we would not be charged a late fee or have services disconnected until the issue was resolved due to this being a provider error.
16. May 25, 2021, De confirmed she spoke with the Business Supervisor, initiated investigative orders, and said Duke would replace the gas meter, but she wanted to have the business supervisor be involved. Since the business supervisor was on vacation, she assured us that she would contact us by 6/4/21 to schedule meter swap and assured me that a Drewfab Representative would be present for the meter swap.
17. Gas meter was replaced by a Duke employee on 05/26/21 at 1:16 PM EST without a Drewfab representative present or Drewfab having knowledge of the change.

18. May 27, 2021 at 11:05 AM EST Drewfab called Duke's Business Services. Duke conveyed that the old meter had been replaced due to equipment malfunction. Duke's representative said the bill was corrected and fixed. When asked why Duke didn't notify us of the change, Duke's representative said the gas department had a previous request to change the meter and that they were not required to notify us, nor have someone from Drewfab present. Duke representative confirmed, again, that Drewfab will not receive any late charges or a disconnection notice until after the bill dated in July, so long as the bill is accurate.
19. May 28, 2021 Drewfab made a partial payment of \$500.00 in good faith. Reference Exhibit "L".
20. Drewfab contacted Duke energy to suspend gas services during warmer weather.
21. June 14, 2021 Duke issued a bill and disconnect notice.
22. July 1, 2021 Maureen, PUCO case investigator, advised Drewfab to initiate formal complaint against Duke energy.

Therefore, the undersigned request the following:

1. That any threatened disconnection of gas and electric services to the premises stayed pending resolution of this complaint.
2. That Duke Energy be directed to provide accurate billing statements from January 1, 2020 and there after.
3. That Duke Energy to provide an itemized invoice for contract work completed during the summer months of 2020.
4. That Duke Energy provide restitution for payment of services not completed, damages for excessive time lost due to lack of resolution, and damages for interfering with business knowledge of cost of overhead for an excessive and unreasonable amount of time, and any and all legal fees accrued due to this complaint.

Fwd: ESTIMATES OVERHEAD AND UNDERGROUND

1 message

DREWFAB <drewfab@gmail.com>

Thu, Jul 15, 2021 at 5:29 PM

To: Andrew Herdeman <drewfaboffice@gmail.com>

Exhibit "A"

Thanks
Drew Herdeman
President
513-310-1617



317 N State Street
West Harrison, IN 47060
www.DREWFAB.com



All quotes subject to material price increases
upon order placement due market volatility
and material availability at the time of receipt
of order

----- Forwarded message -----

From: **Cottingim, Zachary Lee** <Zachary.Cottingim@duke-energy.com>
Date: Mon, Feb 17, 2020 at 2:55 PM
Subject: ESTIMATES OVERHEAD AND UNDERGROUND
To: DREWFAB@GMAIL.COM <DREWFAB@gmail.com>

Drew,

Please see attached forms with Estimates for Overhead and Underground options.

The Overhead was \$24,235.00

The Underground option was \$ 11,853.73

These are only estimates and are subject to change.

These forms are for reference only and do not need signatures or to be filled out.

Sincerely,

Zac Cottingim

Customer Delivery- Duke Energy Ohio

Engineering Specialist II

1199 Nilles Rd

Fairfield-EF355

~~Office- 513-297-4774~~

Cell- 513-507-4425

Email - Zachary.Cottingim@duke-energy.com



Download our new "Duke Energy Builder" app available now on Apple and Google Play stores

1 - Click here to access Duke Energy's Constuction Toolbox for Builders, Developers, and Contractors

2- Click here to pay a Construction Invoice

3 - Need help finding a qualified home repair contractor? Click here and check out our Find-it-Duke tool & we'll help you find one:

2 attachments

Payment Form OH.pdf
102K

Payment Form UG.pdf
105K

PAYMENT FORM

Job/Agreement No. 35840160

The Undersigned hereby agrees to pay the utility Company the amount specified below for the work performed by the Utility Company pursuant to the above referenced Job/Agreement or, in the event of no separate agreement, for the work described below. The entire amount shall be due upon receipt of invoice. A monthly interest charge of 1.5% shall apply to amounts not paid within 30 days of the invoice date. ***Estimated charges shall merely be the Utility Company's estimate and final amount due shall reflect the actual costs, regardless of the estimate.** Regular charges are based on standard workday hours. Work performed outside of standard hours may include additional charges.

Utility Company

Amount

- | | | |
|--|--------------|--|
| <input checked="" type="checkbox"/> Duke Energy Ohio, Inc. | \$ 11,853.73 | <input checked="" type="checkbox"/> *Estimated |
| <input type="checkbox"/> Duke Energy Kentucky, Inc. | \$ _____ | <input type="checkbox"/> Quoted Charge |
| <input type="checkbox"/> Duke Energy Indiana, Inc. | | |

Utility Company Representative : Zac Cottingim

Description of Location of Work: 320 SOUTH STATE ST

Invoice To: _____

Address: _____

City: _____

Phone: _____

Signature: _____

Please Print Name: _____

PAYMENT FORM

Job/Agreement No. 35740024

The Undersigned hereby agrees to pay the utility Company the amount specified below for the work performed by the Utility Company pursuant to the above referenced Job/Agreement or, in the event of no separate agreement, for the work described below. The entire amount shall be due upon receipt of invoice. A monthly interest charge of 1.5% shall apply to amounts not paid within 30 days of the invoice date. ***Estimated charges shall merely be the Utility Company's estimate and final amount due shall reflect the actual costs, regardless of the estimate.** Regular charges are based on standard workday hours. Work performed outside of standard hours may include additional charges.

Utility Company

Amount

☒ Duke Energy Ohio, Inc.

\$ 24,235 [X] *Estimated

☐ Duke Energy Kentucky, Inc.

\$_____ [] Quoted Charge

☐ Duke Energy Indiana, Inc.

Utility Company Representative : Zac Cottingim

Description of Location of Work: 320 SOUTH STATE ST

Invoice To:

Address: _____

City: _____

Phone: _____

Signature: _____

Please Print Name: _____

Fwd: Overhead Estimate

1 message

DREWFAB <drewfab@gmail.com>

Thu, Jul 15, 2021 at 5:00 PM

To: Andrew Herdeman <drewfaboffice@gmail.com>

Thanks
Drew Herdeman
President
513-310-1617

Exhibit "B"



317 N State Street
West Harrison, IN 47060
www.DREWFAB.com



All quotes subject to material price increases
upon order placement due market volatility
and material availability at the time of receipt
of order

----- Forwarded message -----

From: **Cottingim, Zachary Lee** <Zachary.Cottingim@duke-energy.com>
Date: Wed, Feb 26, 2020 at 9:14 AM
Subject: Overhead Estimate
To: DREWFAB@GMAIL.COM <DREWFAB@gmail.com>

Drew,

The overhead estimate is \$10,020.33

To finalize my drawing I need you to confirm and provide the following:

3PH service 277/480

Connected Load(In amps):

Service Size 400 Amps

1PH service 120/240

Connected Load(In amps):

Service Size 400 Amps

Once you provide the information I can generate billing

When your bill is payed and processed I can schedule the job.

Sincerely,

Zac Cottingim

Customer Delivery- Duke Energy Ohio

Engineering Specialist II

1199 Nilles Rd

RAIDEN-EE255

Office- 513-287-4774

Cell- 513-597-4425

Email - Zachary.Cottingim@duke-energy.com



Download our new "Duke Energy Builder" app available now on Apple and Google Play stores

1 - Click here to access Duke Energy's Constuction Toolbox for Builders, Developers, and Contractors

2- Click here to pay a Construction Invoice

3 - Need help finding a qualified home repair contractor? Click here and check out our Find-it-Duke tool & we'll help you find one:



Andrew Herdeman <drewfaboffice@gmail.com>

Fwd: Invoice C3584016001 has been generated for your review.

1 message

DREWFAB <drewfab@gmail.com>

Thu, Jul 15, 2021 at 5:01 PM

To: Andrew Herdeman <drewfaboffice@gmail.com>

Thanks
Drew Herdeman
President
513-310-1617

Exhibit "C"



317 N State Street
West Harrison, IN 47060
www.DREWFAB.com



All quotes subject to material price increases
upon order placement due market volatility
and material availability at the time of receipt
of order

----- Forwarded message -----

From: <miscar@duke-energy.com>

Date: Mon, May 11, 2020 at 11:35 AM

Subject: Invoice C3584016001 has been generated for your review.

To: <DREWFAB@gmail.com>, <ZACHARY.COTTINGIM@duke-energy.com>



Attached, please find your Duke Energy invoice.

Invoice for work or services performed at: 320 South State St HARRISON OH.

Please print your invoice and send payment as indicated on the remittance portion at the bottom of the invoice. If you have any questions regarding your invoice, contact the number at the top of your invoice.

Note: If you're having trouble opening your bills, try upgrading to the latest version of Adobe Reader.

This is a post only message. Please do not reply to this e-mail, as we are unable to respond to messages sent to this address.



75023C35840160010.pdf

19K



INVOICE

Invoice: C3584016001
Invoice Date: 5/9/2020
Page: 1 of 1

Email sent to customer on 05/11/2020

Bill to: DREW FAB
DREW FAB
317 N STATE ST
DREW HERDEMAN
WEST HARRISON IN 47060

Customer ID: 000187041
PO / Contract No:
Payment Terms: Net 30
Due Date: 6/8/2020

Amount Due: \$10,020.33

Invoice for work or services performed at: 320 South State St HARRISON OH

For questions about your invoice, please contact Rob Miller at 513/419-1536

Line	Date of Charge	Description	Net Amount
1	05/08/2020	Customer contribution	\$10,020.33
Amount Due:			<u>\$10,020.33</u>

To pay electronically, please allow 24 hours from the time this invoice is received and use website <https://www.e-billexpress.com/ebpp/DukeEnergy>. Enter your customer ID and billing zip code from above.

TO AVOID SERVICE INTERRUPTION, PLEASE DO NOT SEND MONTHLY UTILITY ACCOUNT PAYMENTS TO THIS ADDRESS

↓ Please detach and return with your payment. Please indicate invoice number on check. ↓

Payment Coupon

Please make check payable to:

Duke Energy
PO BOX 603083
Charlotte NC 28260-3083

ACH Instructions:

Wells Fargo - Ohio
121000248
Duke Energy
000004120191309

Invoice Number: C3584016001

Corporation Code: 75023
Please Pay By: 6/8/2020
Customer ID: 000187041
Total Amount Due: \$10,020.33

Fed Tax ID # 31-0240030

DREW FAB
DREW FAB
317 N STATE ST
DREW HERDEMAN
WEST HARRISON IN 47060

Amount Enclosed





Andrew Herdeman <drewfaboffice@gmail.com>

Fwd: New service over cost

1 message

DREWFAB <drewfab@gmail.com>

Thu, Jul 15, 2021 at 5:33 PM

To: Andrew Herdeman <drewfaboffice@gmail.com>

Thanks
Drew Herdeman
President
513-310-1617

Exhibit "D"



317 N State Street
West Harrison, IN 47060
www.DREWFAB.com



All quotes subject to material price increases
upon order placement due market volatility
and material availability at the time of receipt
of order

----- Forwarded message -----

From: DREWFAB <drewfab@gmail.com>

Date: Wed, Aug 12, 2020 at 12:28 PM

Subject: New service over cost

To: Cottingim, Zachary Lee <Zachary.Cottingim@duke-energy.com>

Zach

Following up our call and previous conversations about the cost
of the construction project at 320 south state in harrison.

It seemed that we had talked about replacing of poles and masts
as well as all new wire. It seems that all that was done was a third leg
pulled back and new transformers hung. All of this is fine if it was decided that
it was ok to be this way. This has raised the question for me that I had
from the beginning about what was actually involved in the project

for the \$10,XXX ish dollars I paid out of pocket with out any sort of itemized proposal. And it seems the scope of work was considerably less that was was proposed and I believe there should be an adjustment and refund

Regards

Drew Herdeman
513-310-1617



317 N State Street
West Harrison, IN 47060
www.DREWFAB.com





duke-energy.com
1.800.544.6900

Your Energy Bill

page 1 of 5

Exhibit "E"

Service address

DREW FAB
320 STATE S
HARRISON OH 45030

Bill date Feb 19, 2021

For service Jan 13 - Feb 11
29 days

Account number 1450-0279-27-4

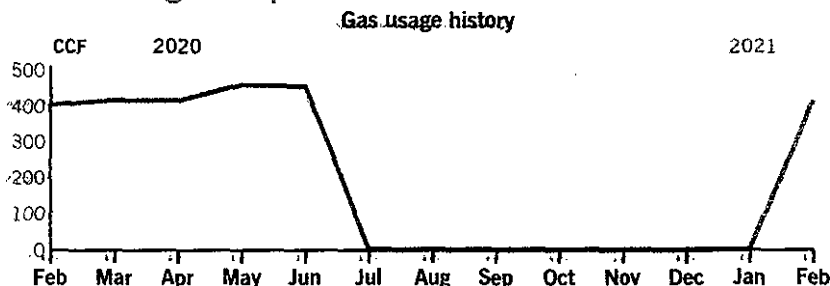
Billing summary

Previous amount due	\$560.58
Prior Month(s) Charges:	
Gas Charges	2,302.40
Current Gas Charges	323.05
Total amount due Mar 15	\$3,186.03

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

If you have any questions about electric supplier service received from Dynegy Energy Services, please call them at 1-877-331-3045 or write to: 6555 Sierra Rd Irving, TX 75039

Your usage snapshot



	Current Month	Feb 2020	12-Month Usage	Avg. Monthly Usage
Gas (CCF)	414*	401	2,150	179
*12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
1450-0279-27-4

\$3,186.03
by Mar 15

After Mar 15, the amount due will increase to \$3,233.82.

\$ _____ \$ _____
Add here, to help others with a contribution to HeatShare. **Amount enclosed**

DREW FAB
320 STATE S
HARRISON OH 45030

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326

99014500279274000220000286298000003230500003186038



duke-energy.com
1.800.544.6900

page 2 of 5

Account number 1450-0279-27-4

We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy

P.O. Box 1326
Charlotte, NC 28201

Contact Duke Energy

Online	duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know**Your next meter reading: Mar 12**

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contacts provided.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Your usage snapshot - continued

Current gas usage for meter number 000937045	
Estimated reading on Feb 11	3033
Previous reading on Jan 13	- 2619
Gas used	414 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

* The gas usage on meter 000937045 has been estimated. The estimated reading was calculated based on your prior history. Adjustments may be made later when an actual reading is received.

Billing details - Gas

Meter - 937045	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
414 CCF @ \$0.099452	41.17
Gas Delivery Riders	47.20
Gas Cost Recovery	
414 CCF @ \$0.3455077	143.04
Total Charges	\$323.05

Your current rate is General Service - Small (GS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates

The gas usage on meter 937045 has been estimated for 29 day(s) out of the last 29 days due to a meter communication issue.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.3455077 per CCF, which includes a base GCR of \$0.3294000 and Ohio excise tax of \$0.0161077.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 486	
Dec 10 - Jan 13	
34 Days	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
486 CCF @ \$0.099452	48.33
Gas Delivery Riders	49.51
Gas Cost Recovery	
486 CCF @ \$0.3454028	167.87
Total Charges	\$357.35

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 486	
Nov 06 - Dec 10	
34 Days	
Rate GS - General Service-Small	



duke-energy.com
1.800.544.6900

page 4 of 5

Account number 1450-0279-27-4

Billing details - Prior Gas continued

Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
486 CCF @ \$0.099452	48.33
Gas Delivery Riders	-49.51
Gas Cost Recovery	
-486 CCF @ \$0.3608216	175.36
Total Charges	\$364.84

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 414	
Oct 08 - Nov 06	
29 Days	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
414 CCF @ \$0.099452	41.17
Gas Delivery Riders	47.20
Gas Cost Recovery	
414 CCF @ \$0.3545282	146.77
Total Charges	\$326.78

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 415	
Sep 09 - Oct 08	
29 Days	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
415 CCF @ \$0.099452	41.27
Gas Delivery Riders	47.23
Gas Cost Recovery	
415 CCF @ \$0.3505424	145.48
Total Charges	\$325.62

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 428	
Aug 10 - Sep 09	



Billing details - Prior Gas continued

30 Days	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
428 CCF @ \$0.099452	42.57
Gas Delivery Riders	47.65
Gas Cost Recovery	
428 CCF @ \$0.3369067	144.20
Total Charges	\$326.06

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 443	
Jul 10 - Aug 10	
31 Days	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
443 CCF @ \$0.099452	44.06
Gas Delivery Riders	48.13
Gas Cost Recovery	
443 CCF @ \$0.286035	126.71
Total Charges	\$310.54

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 405	
Jun 11 - Jul 10	
29 Days	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
405 CCF @ \$0.099452	40.28
Gas Delivery Riders	48.93
Gas Cost Recovery	
405 CCF @ \$0.2725042	110.36
Total Charges	\$291.21

Report Search Date : 2021-01-01 to 2021-05-24

originating_number	terminating_number	call_connect_time	call_disconnect_time	dialled_digits	time_zone	call_duration	Call duration
8126566058	8169496760	2021-01-04 14:54:02	2021-01-04 14:54:05	18169496760	GMT	3	00:00:03
8126566058	8003235441	2021-01-04 14:54:55	2021-01-04 15:12:34	18003235441	GMT	1,059	00:17:39
8126566058	5136784600	2021-01-04 15:38:46	2021-01-04 15:38:57	5136784600	GMT	12	00:00:12
8126566058	5133784600	2021-01-04 15:39:07	2021-01-04 15:39:17	5133784600	GMT	10	00:00:10
8126566058	5136752444	2021-01-04 15:39:54	2021-01-04 15:39:57	5136752444	GMT	3	00:00:03
8126566058	8008773278	2021-01-04 16:10:08	2021-01-04 16:11:18	18008773278	GMT	70	00:01:10
8126566058	5132020047	2021-01-04 17:27:37	2021-01-04 17:28:14	5132020047	GMT	37	00:00:37
8126566058	8889533948	2021-01-04 18:35:52	2021-01-04 18:37:26	18889533948	GMT	94	00:01:34
8126566058	8187073131	2021-01-04 18:35:52	2021-01-04 18:37:27	+18187073131	GMT	95	00:01:35
8126566058	8187073131	2021-01-04 18:35:53	2021-01-04 18:37:28	8889533948	GMT	95	00:01:35
8126566058	5133784600	2021-01-04 19:30:32	2021-01-04 19:30:39	5133784600	GMT	7	00:00:07
8126566058	5136752444	2021-01-04 19:31:14	2021-01-04 19:31:51	5136752444	GMT	37	00:00:37
8126566058	8314673939	2021-01-04 19:41:00	2021-01-04 19:43:26	16314673939	GMT	143	00:02:26
8126566058	8169496760	2021-01-04 19:45:10	2021-01-04 19:45:19	18169496760	GMT	9	00:00:09
8126566058	8164982146	2021-01-04 19:46:18	2021-01-04 19:46:25	18164982146	GMT	7	00:00:07
8126566058	8169496760	2021-01-04 19:47:08	2021-01-04 19:47:20	18169496760	GMT	12	00:00:12
8126566058	5139427415	2021-01-05 13:58:35	2021-01-05 13:59:33	5139427415	GMT	58	00:00:58
8126566058	8169496760	2021-01-05 14:02:13	2021-01-05 14:02:18	18169496760	GMT	5	00:00:05
8126566058	8003235441	2021-01-05 14:02:29	2021-01-05 14:10:26	18003235441	GMT	477	00:07:57
8126566058	5139427415	2021-01-05 14:42:25	2021-01-05 14:43:03	5139427415	GMT	38	00:00:38
8126566058	8169491585	2021-01-05 14:58:46	2021-01-05 14:58:46	18169491585	GMT	0	00:00:00
8126566058	8169491585	2021-01-05 14:59:23	2021-01-05 14:59:23	18169491585	GMT	0	00:00:00
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8126566058	4143286406	2021-01-05 16:07:01	2021-01-05 16:08:00	+14143286406	GMT	59	00:00:59
8126566058	8003235441	2021-01-05 16:08:30	2021-01-05 16:16:26	18003235441	GMT	476	00:07:56
8126566058	8169491585	2021-01-05 16:17:02	2021-01-05 16:17:02	18169491585	GMT	0	00:00:00
8126566058	8169496712	2021-01-05 16:17:21	2021-01-05 16:17:27	18169496712	GMT	6	00:00:06
8126566058	8003235441	2021-01-05 16:17:36	2021-01-05 16:17:52	18003235441	GMT	17	00:00:17
8126566058	8003235441	2021-01-05 16:18:36	2021-01-05 16:27:18	18003235441	GMT	522	00:08:42
8126566058	5136752444	2021-01-05 20:24:21	2021-01-05 20:24:57	5136752444	GMT	36	00:00:36
8126566058	5136752444	2021-01-05 23:15:56	2021-01-05 23:15:59	5136752444	GMT	3	00:00:03
8126566058	5132020047	2021-01-07 16:22:16	2021-01-07 16:23:02	+15132020047	GMT	44	00:00:44
8126566058	5132020047	2021-01-07 16:22:18	2021-01-07 16:23:02	5132020047	GMT	44	00:00:44
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8126566058	3309855500	2021-01-08 16:04:34	2021-01-08 16:06:49	13309855500	GMT	135	00:02:15

Exhibit "F"

originating_number	terminating_number	call_connect_time	call_disconnect_time	dialled_digits	time_zone	call_duration	Call duration
8126566058	3309955500	2021-01-08 16:33:13	2021-01-08 16:34:51	13309955500	GMT	98	00:01:38
8126566058	8126566149	2021-01-08 16:43:33	2021-01-08 16:47:11	8126566149	GMT	218	00:03:38
8126566058	3309955500	2021-01-08 16:52:12	2021-01-08 16:53:43	13309955500	GMT	91	00:01:31
8126566058	8009557070	2021-01-08 20:07:38	2021-01-08 20:17:11	18009557070	GMT	573	00:06:33
8126566058	8687798604	2021-01-12 14:07:17	2021-01-12 14:07:25	18687798604	GMT	8	00:00:08
8126566058	8777172484	2021-01-12 14:08:19	2021-01-12 14:08:00	18777172484	GMT	41	00:00:41
8126566058	8687798604	2021-01-12 14:08:56	2021-01-12 14:09:00	18687798604	GMT	5	00:00:05
8126566058	8139427415	2021-01-12 14:21:10	2021-01-12 14:22:09	5139427415	GMT	59	00:00:59
8126566058	5139427415	2021-01-12 14:22:23	2021-01-12 14:23:10	5139427415	GMT	47	00:00:47
8126566058	5139427415	2021-01-12 14:28:21	2021-01-12 14:27:38	5139427415	GMT	77	00:01:17
8126566058	5139427415	2021-01-13 13:35:19	2021-01-13 13:36:23	5139427415	GMT	84	00:01:04
8126566058	8682821700	2021-01-14 13:04:45	2021-01-14 13:05:08	18682821700	GMT	21	00:00:21
8126566058	5139427415	2021-01-14 16:22:20	2021-01-14 16:23:31	5139427415	GMT	71	00:01:11
8126566058	8126566058	2021-01-15 16:02:02	2021-01-15 16:04:57	181265607100	GMT	175	00:02:55
8699185552	8699185552	2021-01-15 20:30:06	2021-01-15 20:35:24	+18589185552	GMT	318	00:05:18
8126566058	8698829840	2021-01-15 20:30:06	2021-01-15 20:35:24	+18589829840	GMT	318	00:05:18
8126566058	8698829840	2021-01-15 20:30:08	2021-01-15 20:35:24	18598829840	GMT	318	00:05:18
8126566058	2804528831	2021-01-18 20:41:20	2021-01-18 20:43:51	12804528831	GMT	151	00:02:31
8126566058	5137699988	2021-01-20 16:28:39	2021-01-20 16:27:51	5137699988	GMT	72	00:01:12
8126566058	5132738070	2021-01-21 16:14:27	2021-01-21 16:14:27	5132738070	GMT	0	00:00:00
8126566058	5132738070	2021-01-21 17:13:11	2021-01-21 17:13:57	5132738070	GMT	46	00:00:46
8126566058	5139427415	2021-01-22 13:48:12	2021-01-22 13:48:48	5139427415	GMT	34	00:00:34
8126566058	5139427415	2021-01-22 13:48:15	2021-01-22 13:51:57	5139427415	GMT	162	00:02:42
8126566058	5139427415	2021-01-22 13:57:37	2021-01-22 14:00:44	5139427415	GMT	187	00:02:07
8126566058	5139427415	2021-01-22 16:02:44	2021-01-22 16:03:48	5139427415	GMT	65	00:01:05
8126566058	5139464000	2021-01-22 16:03:58	2021-01-22 16:21:46	5139464000	GMT	1,088	00:17:48
8126566058	5139427415	2021-01-22 17:16:18	2021-01-22 17:19:08	5139427415	GMT	49	00:00:49
8126566058	8126371040	2021-01-25 14:20:06	2021-01-25 14:32:08	18126371040	GMT	722	00:12:02
8126566058	5136212183	2021-01-26 13:43:12	2021-01-26 13:44:08	5136212183	GMT	56	00:00:56
8126566058	8008916499	2021-01-26 14:45:36	2021-01-26 15:00:27	18008916499	GMT	891	00:14:51
8126566058	5135218590	2021-01-26 15:16:39	2021-01-26 15:18:34	+15135218590	GMT	115	00:01:55
8126566058	5135218590	2021-01-26 15:16:39	2021-01-26 15:18:34	5135218590	GMT	115	00:01:55
8126566058	5139427415	2021-01-26 16:17:58	2021-01-26 16:18:59	5139427415	GMT	61	00:01:01
8126566058	5139427415	2021-01-26 16:21:37	2021-01-26 16:23:15	5139427415	GMT	98	00:01:38
8126566058	5132020047	2021-01-26 16:28:00	2021-01-26 16:28:00	+15132020047	GMT	0	00:00:00
8126566058	5132020047	2021-01-26 16:28:01	2021-01-26 16:28:01	5132020047	GMT	0	00:00:00
8126566058	5132020047	2021-01-26 16:27:10	2021-01-26 16:27:10	+15132020047	GMT	0	00:00:00
8126566058	5132020047	2021-01-26 16:27:12	2021-01-26 16:27:12	5132020047	GMT	0	00:00:00
8126566058	5132020047	2021-01-26 16:28:47	2021-01-26 16:28:47	5132020047	GMT	0	00:00:00
8126566058	5132020047	2021-01-26 16:28:47	2021-01-26 16:28:47	+15132020047	GMT	0	00:00:00
8126566058	5136212183	2021-01-27 15:28:55	2021-01-27 15:28:45	5136212183	GMT	52	00:00:52
8126566058	8008916499	2021-01-27 15:42:46	2021-01-27 15:42:46	18008916499	GMT	599	00:09:59
8126566058	5139427415	2021-01-27 19:14:06	2021-01-27 19:15:21	5139427415	GMT	75	00:01:15
8126566058	8008916499	2021-01-27 21:10:10	2021-01-27 21:12:03	18008916499	GMT	113	00:01:53
8126566058	8008916499	2021-01-27 21:12:31	2021-01-27 21:29:06	18008916499	GMT	985	00:16:36
8126566058	5139427415	2021-01-28 20:19:29	2021-01-28 20:20:10	5139427415	GMT	41	00:00:41
8126566058	8598829840	2021-01-29 16:55:23	2021-01-29 16:55:55	+18598829840	GMT	32	00:00:32



originating_number	terminating_number	call_connect_time	call_disconnect_time	dialed_digits	time_zone	call_duration	Call duration
8126566058	8598185552	2021-01-29 16:55:23	2021-01-29 16:55:55	+18598185552	GMT	32	00:00:32
8126566058	859828840	2021-01-29 16:55:23	2021-01-29 16:55:55	1859828840	GMT	32	00:00:32
8126566058	5139427415	2021-02-01 13:15:24	2021-02-01 13:16:00	5139427415	GMT	36	00:00:36
8126566058	5139427415	2021-02-01 14:00:58	2021-02-01 14:01:44	5139427415	GMT	46	00:00:46
8126566058	5139427415	2021-02-01 16:28:32	2021-02-01 16:27:20	5139427415	GMT	48	00:00:48
8126566058	5139427415	2021-02-01 20:35:29	2021-02-01 20:36:10	5139427415	GMT	41	00:00:41
8126566058	5132020047	2021-02-02 16:45:16	2021-02-02 16:46:54	+15132020047	GMT	98	00:01:38
8126566058	5132020047	2021-02-02 16:45:16	2021-02-02 16:46:54	5132020047	GMT	98	00:01:38
8126566058	4178285727	2021-02-02 19:47:14	2021-02-02 19:48:57	14178285727	GMT	103	00:01:43
8126566058	5133101617	2021-02-03 14:03:45	2021-02-03 14:04:16	5133101617	GMT	31	00:00:31
8126566058	5134898863	2021-02-05 19:27:29	2021-02-05 19:27:29	5134898863	GMT	4	00:00:04
8126566058	5134898863	2021-02-05 19:27:44	2021-02-05 19:30:11	5134898863	GMT	147	00:02:27
8126566058	5134898863	2021-02-05 19:30:38	2021-02-05 19:32:17	5134898863	GMT	98	00:01:38
8126566058	5139241800	2021-02-08 16:19:20	2021-02-08 16:20:50	5139241800	GMT	90	00:01:30
8126566058	5133672229	2021-02-08 20:22:46	2021-02-08 20:25:52	5133672229	GMT	188	00:03:06
8126566058	5133672229	2021-02-08 20:32:02	2021-02-08 20:32:51	5133672229	GMT	49	00:00:49
8126566058	8007779888	2021-02-09 15:28:07	2021-02-09 15:29:58	18007779888	GMT	231	00:03:51
8126566058	5132427800	2021-02-09 21:31:51	2021-02-09 21:32:36	5132427800	GMT	44	00:00:44
8126566058	5132020047	2021-02-10 16:48:28	2021-02-10 16:48:35	+15132020047	GMT	7	00:00:07
8126566058	5133101617	2021-02-10 16:48:28	2021-02-10 16:48:35	5133101617	GMT	7	00:00:07
8126566058	5133672229	2021-02-10 18:23:23	2021-02-10 18:21:05	5133672229	GMT	0	00:00:00
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8126566058	5133672229	2021-02-10 18:24:45	2021-02-10 18:24:45	5133672229	GMT	0	00:00:00
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8126566058	5133672229	2021-02-10 18:29:23	2021-02-10 18:29:23	5133672229	GMT	0	00:00:00
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8126566058	5133672229	2021-02-10 18:30:00	2021-02-10 18:30:00	5133672229	GMT	0	00:00:00



originating_number	terminating_number	call_connect_time	call_disconnect_time	dialed_digits	time_zone	call_duration	Call duration
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8126566058	5133672229	2021-02-10 18:30:56	2021-02-10 18:30:56	5133672229	GMT	0	00:00:00
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8126566058	5133672229	2021-02-10 18:37:32	2021-02-10 18:37:32	5133672229	GMT	0	00:00:00
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8126566058	5133672229	2021-02-10 18:37:46	2021-02-10 18:37:46	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:37:54	2021-02-10 18:37:54	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:38:20	2021-02-10 18:38:20	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:38:33	2021-02-10 18:38:33	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:38:41	2021-02-10 18:38:41	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:38:59	2021-02-10 18:38:59	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:39:06	2021-02-10 18:39:06	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:39:13	2021-02-10 18:39:13	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:39:23	2021-02-10 18:39:23	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:39:31	2021-02-10 18:39:31	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:39:39	2021-02-10 18:39:39	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:39:46	2021-02-10 18:39:46	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:39:59	2021-02-10 18:39:59	5133672229	GMT	0	00:00:00

originating_number	terminating_number	call_connect_time	call_disconnect_time	dialled_digits	time_zone	call_duration	Call duration
8126566058	5133672229	2021-02-10 18:47:06	2021-02-10 18:47:06	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:50:29	2021-02-10 18:50:29	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:50:38	2021-02-10 18:50:38	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:50:46	2021-02-10 18:50:46	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:50:53	2021-02-10 18:50:53	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:51:01	2021-02-10 18:51:01	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-10 18:51:21	2021-02-10 18:56:22	5133672229	GMT	301	00:05:01
8126566058	5133672229	2021-02-10 18:56:33	2021-02-10 18:57:16	5133672229	GMT	43	00:00:43
8126566058	5133672229	2021-02-10 18:52:55	2021-02-10 18:54:40	5133672229	GMT	105	00:01:45
8126566058	5133672229	2021-02-11 17:36:46	2021-02-11 17:42:00	5133672229	GMT	314	00:05:14
8126566058	5133672229	2021-02-11 17:46:50	2021-02-11 17:46:50	5133672229	GMT	56	00:00:56
8126566058	5133672229	2021-02-15 13:20:19	2021-02-15 13:29:31	5133672229	GMT	552	00:08:12
8126566058	5133672229	2021-02-15 13:35:36	2021-02-15 13:46:07	5133672229	GMT	751	00:12:31
8126566058	5133672229	2021-02-15 14:14:00	2021-02-15 14:18:36	5133672229	GMT	336	00:05:36
8126566058	5133672229	2021-02-15 14:19:53	2021-02-15 14:20:05	5133672229	GMT	12	00:00:12
8126566058	5133672229	2021-02-15 16:03:46	2021-02-15 16:05:39	5133672229	GMT	113	00:01:53
8126566058	5133672229	2021-02-15 18:36:07	2021-02-15 18:38:15	5133672229	GMT	128	00:02:08
8126566058	5133672229	2021-02-17 18:54:29	2021-02-17 18:56:53	5133672229	GMT	144	00:02:24
8126566058	5133672229	2021-02-17 18:57:08	2021-02-17 18:58:34	5133672229	GMT	86	00:01:26
8126566058	5133672229	2021-02-18 13:09:13	2021-02-18 13:13:03	5133672229	GMT	230	00:03:50
8126566058	5133672229	2021-02-19 13:09:20	2021-02-19 13:52:34	5133672229	GMT	2,564	00:43:14
8126566058	5133672229	2021-02-22 14:53:07	2021-02-22 14:53:13	5133672229	GMT	6	00:00:06
8126566058	5133672229	2021-02-22 14:53:50	2021-02-22 14:57:38	5133672229	GMT	228	00:03:48
8126566058	5133672229	2021-02-22 17:21:13	2021-02-22 17:21:50	5133672229	GMT	37	00:00:37
8126566058	5133672229	2021-02-22 18:35:27	2021-02-22 18:36:31	5133672229	GMT	244	00:04:04
8126566058	5133672229	2021-02-22 20:00:00	2021-02-22 20:20:47	5133672229	GMT	1,247	00:20:47
8126566058	5133672229	2021-02-23 17:11:04	2021-02-23 17:13:36	5133672229	GMT	152	00:02:32
8126566058	5133672229	2021-02-23 17:18:58	2021-02-23 17:21:58	5133672229	GMT	180	00:03:00
8126566058	5133672229	2021-02-23 18:31:54	2021-02-23 18:53:43	5133672229	GMT	1,306	00:21:49
8126566058	5133672229	2021-02-24 14:02:58	2021-02-24 14:02:58	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-02-24 14:03:06	2021-02-24 14:04:42	5133672229	GMT	96	00:01:36
8126566058	5133672229	2021-02-24 14:06:11	2021-02-24 14:08:44	5133672229	GMT	213	00:03:33
8126566058	5133672229	2021-02-25 21:30:59	2021-02-25 21:31:40	5133672229	GMT	41	00:00:41
8126566058	5133672229	2021-02-26 15:24:13	2021-02-26 15:28:01	5133672229	GMT	828	00:13:48
8126566058	5133672229	2021-03-01 16:31:25	2021-03-01 16:33:24	5133672229	GMT	119	00:01:59
8126566058	5133672229	2021-03-01 16:33:34	2021-03-01 16:37:27	5133672229	GMT	233	00:03:53
8126566058	5133672229	2021-03-01 16:46:51	2021-03-01 16:47:53	5133672229	GMT	62	00:01:02
8126566058	5133672229	2021-03-02 16:32:00	2021-03-02 16:33:40	5133672229	GMT	100	00:01:40
8126566058	5133672229	2021-03-02 17:47:02	2021-03-02 17:51:28	5133672229	GMT	266	00:04:26
8126566058	5133672229	2021-03-02 17:51:56	2021-03-02 17:54:02	5133672229	GMT	126	00:02:06
8126566058	5133672229	2021-03-03 13:24:44	2021-03-03 13:24:57	5133672229	GMT	13	00:00:13
8126566058	5133672229	2021-03-03 13:31:35	2021-03-03 13:31:35	5133672229	GMT	0	00:00:00
8126566058	5133672229	2021-03-04 13:01:26	2021-03-04 13:06:10	5133672229	GMT	284	00:04:44
8126566058	5133672229	2021-03-04 15:36:36	2021-03-04 15:45:04	5133672229	GMT	388	00:08:28
8126566058	5133672229	2021-03-04 19:40:36	2021-03-04 19:41:16	5133672229	GMT	40	00:00:40
8126566058	5133672229	2021-03-04 19:42:09	2021-03-04 19:43:59	5133672229	GMT	110	00:01:50
8126566058	5133672229	2021-03-08 19:00:00	2021-03-08 19:02:21	5133672229	GMT	141	00:02:21



originating_number	terminating_number	call_connect_time	call_disconnect_time	dialled_digits	time_zone	call_duration	Call_duration
8128566058	5132021100	2021-03-08 19:39:43	2021-03-08 19:43:59	5132021100	GMT	256	00:04:16
8128566058	5132021100	2021-03-08 20:49:48	2021-03-08 20:51:54	5132021100	GMT	128	00:02:06
8128566058	5132427800	2021-03-08 21:43:56	2021-03-08 21:44:52	5132427800	GMT	56	00:00:56
8128566058	5132427800	2021-03-09 16:39:10	2021-03-09 16:41:34	5132427800	GMT	144	00:02:24
8128566058	5133673728	2021-03-09 15:44:26	2021-03-09 15:45:02	5133673728	GMT	36	00:00:36
8128566058	8006427676	2021-03-09 19:25:48	2021-03-09 19:26:58	8006427676	GMT	68	00:01:08
8128566058	8773834802	2021-03-09 19:29:49	2021-03-09 19:31:19	8773834802	GMT	90	00:01:30
8128566058	8773834802	2021-03-09 19:32:58	2021-03-09 19:37:40	8773834802	GMT	1,482	00:24:42
8128566058	8125845931	2021-03-09 20:05:41	2021-03-09 20:05:47	8125845931	GMT	6	00:00:06
8128566058	8002274825	2021-03-10 13:25:41	2021-03-10 13:33:25	8002274825	GMT	464	00:07:44
8128566058	8882804331	2021-03-10 18:15:45	2021-03-10 18:30:15	8882804331	GMT	870	00:14:30
8128566058	5132427800	2021-03-10 19:37:11	2021-03-10 19:38:41	5132427800	GMT	90	00:01:30
8128566058	8125371921	2021-03-11 14:51:50	2021-03-11 14:53:02	8125371921	GMT	72	00:01:12
8128566058	8775442726	2021-03-11 14:53:15	2021-03-11 15:02:12	8775442726	GMT	537	00:08:57
8128566058	5132427800	2021-03-11 15:37:20	2021-03-11 15:37:55	5132427800	GMT	35	00:00:35
8128566058	5132020800	2021-03-11 18:55:27	2021-03-11 18:56:43	5132020800	GMT	136	00:02:16
8128566058	5132427800	2021-03-12 15:24:38	2021-03-12 15:27:23	5132427800	GMT	165	00:02:45
8128566058	5133679227	2021-03-12 15:40:24	2021-03-12 15:42:32	5133679227	GMT	128	00:02:08
8128566058	5133679227	2021-03-12 16:16:51	2021-03-12 16:20:32	5133679227	GMT	221	00:03:41
8128566058	8332676094	2021-03-12 16:24:01	2021-03-12 16:45:16	8332676094	GMT	1,275	00:21:15
8128566058	5133673728	2021-03-15 17:21:52	2021-03-15 17:21:57	5133673728	GMT	5	00:00:05
8128566058	5133673728	2021-03-15 17:40:12	2021-03-15 17:47:28	5133673728	GMT	436	00:07:16
8128566058	5133671734	2021-03-15 18:05:20	2021-03-15 18:06:47	5133671734	GMT	27	00:00:27
8128566058	5133671734	2021-03-16 18:17:04	2021-03-16 18:17:04	5133671734	GMT	0	00:00:00
8128566058	5133671734	2021-03-16 18:17:33	2021-03-16 18:17:33	5133671734	GMT	0	00:00:00
8128566058	5133671734	2021-03-16 18:17:42	2021-03-16 18:17:42	5133671734	GMT	0	00:00:00
8128566058	5133671734	2021-03-16 18:18:58	2021-03-16 18:18:58	5133671734	GMT	0	00:00:00
8128566058	8776882457	2021-03-16 18:18:10	2021-03-16 18:19:20	8776882457	GMT	10	00:00:10
8128566058	8002758777	2021-03-16 18:19:28	2021-03-16 18:19:28	8002758777	GMT	20	00:00:20
8128566058	5133671734	2021-03-16 18:19:57	2021-03-16 18:19:57	5133671734	GMT	0	00:00:00
8128566058	5133671734	2021-03-16 18:20:29	2021-03-16 18:20:29	5133671734	GMT	0	00:00:00
8128566058	5133671734	2021-03-16 18:20:49	2021-03-16 18:20:49	5133671734	GMT	0	00:00:00
8128566058	5133671734	2021-03-16 18:21:05	2021-03-16 18:21:05	5133671734	GMT	0	00:00:00
8128566058	5133671734	2021-03-16 18:38:08	2021-03-16 18:41:56	5133671734	GMT	168	00:02:48
8128566058	5133511222	2021-03-16 19:23:04	2021-03-16 19:23:23	5133511222	GMT	19	00:00:19
8128566058	8005446900	2021-03-17 15:04:47	2021-03-17 15:19:39	8005446900	GMT	892	00:14:52
8128566058	5133676665	2021-03-17 15:53:22	2021-03-17 15:54:20	+15133676665	GMT	58	00:00:58
8128566058	5133676665	2021-03-17 15:53:22	2021-03-17 15:54:20	5133676665	GMT	58	00:00:58
8128566058	8005558778	2021-03-17 19:24:52	2021-03-17 19:27:01	8005558778	GMT	129	00:02:09
8128566058	5133532626	2021-03-18 12:19:59	2021-03-18 12:20:24	5133532626	GMT	25	00:00:25
8128566058	8332009768	2021-03-18 12:58:30	2021-03-18 13:16:38	8332009768	GMT	1,129	00:18:49
8128566058	5133676996	2021-03-18 17:05:03	2021-03-18 17:08:40	5133676996	GMT	97	00:01:37
8128566058	5133676996	2021-03-19 18:35:52	2021-03-19 18:39:56	5133676996	GMT	244	00:04:04
8128566058	5133676996	2021-03-19 18:58:40	2021-03-19 19:03:05	5133676996	GMT	265	00:04:25
8128566058	5133676996	2021-03-19 19:10:49	2021-03-19 19:18:30	5133676996	GMT	461	00:07:41
8128566058	3172320129	2021-03-19 20:05:46	2021-03-19 20:06:27	5133676996	GMT	41	00:00:41
8128566058	5132020129	2021-03-22 13:21:45	2021-03-22 13:24:17	13172320129	GMT	152	00:02:32
8128566058	5132020200	2021-03-22 16:42:29	2021-03-22 16:42:46	5132020200	GMT	17	00:00:17





originating_number	terminating_number	call_connected_time	call_disconnect_time	dialed_digits	time_zone	call_duration	Call duration
8126566058	8003147195	2021-04-16 17:32:14	2021-04-16 17:32:54	18003147195	GMT	40	00:00:40
8126566058	8003147195	2021-04-16 17:34:10	2021-04-16 17:40:28	18003147195	GMT	379	00:06:19
8126566058	5135218590	2021-04-16 17:59:14	2021-04-16 17:59:14	+15135218590	GMT	0	00:00:00
8126566058	5135218590	2021-04-16 17:59:14	2021-04-16 18:05:49	5135218590	GMT	385	00:06:35
8126566058	8125378800	2021-04-16 19:57:38	2021-04-16 19:59:09	18125378800	GMT	385	00:06:35
8126566058	8125372335	2021-04-19 14:06:26	2021-04-19 14:08:04	18125372335	GMT	91	00:01:31
8126566058	5133675362	2021-04-19 14:21:58	2021-04-19 14:23:51	5133675362	GMT	98	00:01:38
8126566058	5132020200	2021-04-19 16:07:47	2021-04-19 16:08:41	5132020200	GMT	113	00:01:53
8126566058	2169044008	2021-04-19 18:59:55	2021-04-19 17:00:00	12169044008	GMT	54	00:00:54
8126566058	8004754361	2021-04-19 20:02:39	2021-04-19 20:26:48	18004754361	GMT	5	00:00:05
8126566058	5133672229	2021-04-20 17:34:19	2021-04-20 17:34:19	+15137385100	GMT	1,449	00:24:09
8126566058	5137385100	2021-04-20 17:44:49	2021-04-20 17:45:43	5137385100	GMT	0	00:00:00
8126566058	5137385100	2021-04-20 17:44:49	2021-04-20 17:45:43	+15137385100	GMT	54	00:00:54
8126566058	5133672229	2021-04-20 18:22:48	2021-04-20 18:27:14	5133672229	GMT	54	00:00:54
8126566058	5139615500	2021-04-21 12:18:44	2021-04-21 12:20:15	5139615500	GMT	268	00:04:26
8126566058	8007779898	2021-04-23 16:46:22	2021-04-23 16:46:28	18007779898	GMT	211	00:03:31
8126566058	8005446800	2021-04-23 16:47:04	2021-04-23 17:03:30	18005446800	GMT	7	00:00:07
8126566058	8772838091	2021-04-23 17:21:16	2021-04-23 17:24:17	18772838091	GMT	986	00:18:28
8126566058	8862141811	2021-04-23 17:25:13	2021-04-23 17:26:24	18682141811	GMT	181	00:03:01
8126566058	5133673728	2021-04-27 12:47:33	2021-04-27 12:47:56	5133673728	GMT	71	00:01:11
8126566058	5133676198	2021-04-29 13:42:05	2021-04-29 13:48:19	5133676198	GMT	23	00:00:23
8126566058	5133676198				GMT	374	00:06:14





Report Search Date : 2021-01-01 to 2021-05-24

originating_number	terminating_number	call_connect_time	call_disconnect_time	dialled_digits	time_zone	call_duration	Call duration
5137151337	5137180269	2021-03-15 17:37:24	2021-03-15 17:37:40	5137180269	GMT	17	00:00:17
5137151337	5135084882	2021-04-30 16:03:12	2021-04-30 16:03:12	5135084882	GMT	0	00:00:00
5137151337	5138347688	2021-04-30 20:43:04	2021-04-30 20:43:04	+15138347688	GMT	0	00:00:00
5137151337	8005446900	2021-05-03 19:05:33	2021-05-03 19:05:33	18005446900	GMT	0	00:00:00
5137151337	8005446900	2021-05-03 19:05:51	2021-05-03 19:06:35	18005446900	GMT	44	00:00:44
5137151337	8005446900	2021-05-03 19:08:48	2021-05-03 19:11:30	18005446900	GMT	252	00:04:12
5137151337	8125378800	2021-05-04 15:34:06	2021-05-04 15:34:51	18125378800	GMT	45	00:00:45
5137151337	8125769380	2021-05-04 15:56:13	2021-05-04 15:58:20	18125769380	GMT	127	00:02:07
5137151337	5133673728	2021-05-04 16:13:47	2021-05-04 16:16:35	5133673728	GMT	168	00:02:48
5137151337	8002664369	2021-05-04 18:35:14	2021-05-04 18:38:03	18002664369	GMT	169	00:02:49
5137151337	8002664369	2021-05-04 18:38:16	2021-05-04 18:44:12	18002664369	GMT	356	00:05:56
5137151337	8005446900	2021-05-04 18:49:58	2021-05-04 19:00:03	18005446900	GMT	607	00:10:07
5137151337	8125769380	2021-05-06 13:54:52	2021-05-06 13:55:58	18125769380	GMT	84	00:01:04
5137151337	8666446468	2021-05-07 12:28:28	2021-05-07 12:30:47	18666446468	GMT	259	00:04:19
5137151337	8005446900	2021-05-10 12:51:14	2021-05-10 13:24:44	18005446900	GMT	2,010	00:33:30
5137151337	5133532826	2021-05-10 13:54:04	2021-05-10 13:54:37	5133532826	GMT	33	00:00:33
5137151337	5135216590	2021-05-10 16:59:51	2021-05-10 17:00:08	+15135216590	GMT	17	00:00:17
5137151337	5135216590	2021-05-10 16:59:51	2021-05-10 17:00:08	5135216590	GMT	17	00:00:17
5137151337	8008286171	2021-05-10 17:51:29	2021-05-10 17:58:15	18008286171	GMT	406	00:06:46
5137151337	5137714200	2021-05-10 18:00:11	2021-05-10 17:59:53	5137714200	GMT	13	00:00:13
5137151337	5137714200	2021-05-10 18:01:11	2021-05-10 18:01:03	5137714200	GMT	52	00:00:52
5137151337	8003541830	2021-05-10 18:15:15	2021-05-10 18:14:04	5137714200	GMT	768	00:12:46
5137151337	8669094458	2021-05-10 18:18:43	2021-05-10 18:32:29	18003541830	GMT	122	00:02:02
5137151337	8003541830	2021-05-10 18:34:58	2021-05-10 18:36:08	18669094458	GMT	826	00:13:46
5137151337	5137416583	2021-05-10 18:41:54	2021-05-10 18:44:37	18003541830	GMT	68	00:01:08
5137151337	5137416583	2021-05-10 18:41:54	2021-05-10 18:44:37	5137416583	GMT	163	00:02:43
5137151337	9372536121	2021-05-12 17:13:51	2021-05-12 15:38:08	5137416583	GMT	180	00:03:00
5137151337	8005446900	2021-05-12 19:42:43	2021-05-12 17:14:30	19372536121	GMT	39	00:00:39
5137151337	6306003800	2021-05-13 15:37:28	2021-05-12 19:48:15	18005446900	GMT	332	00:05:32
5137151337	8005446900	2021-05-14 12:05:02	2021-05-13 15:38:58	16306003800	GMT	92	00:01:32
5137151337	8444439423	2021-05-14 12:48:55	2021-05-14 12:21:13	18005446900	GMT	971	00:16:11
5137151337	8006867826	2021-05-19 19:47:21	2021-05-14 12:52:53	18444439423	GMT	238	00:03:58
5137151337	8003147195	2021-05-19 20:18:17	2021-05-19 20:05:39	18006867826	GMT	1,098	00:18:18
5137151337	8005446900	2021-05-21 18:23:30	2021-05-19 20:39:27	18003147195	GMT	1,270	00:21:10
5137151337	8005446900	2021-05-21 18:32:55	2021-05-21 18:32:17	18005446900	GMT	527	00:08:47
5137151337	8005446900	2021-05-21 18:32:55	2021-05-21 18:57:02	18005446900	GMT	1,447	00:24:07

10 min

in may



Exhibit "G"

Google Chrome browser window showing the Duke Energy website. The address bar displays "duke-energy.com". The page title is "My Account". The navigation bar includes links for "Details", "Customer Service", and "My Account".

DUKE ENERGY My Account

DUKE ENERGY is a leading provider of energy services. We are committed to providing reliable and sustainable energy solutions for our customers.

Account Summary

Current Balance: **\$1,781.84**

Payment Options

- ☒ Pay with Bill (Current Option)
- ☐ Auto Pay
- ☐ Pay with Credit, Debit Card or eCheck

Feature

Outdoor Lighting

Enhance your outdoor space with our professional lighting services. We offer a variety of lighting options to suit your needs and budget.

5/19/21



duke-energy.com
1.800.544.6900

Your Energy Bill

page 1 of 3

Exhibit "H"

Service address

DREW FAB
320 STATE S
HARRISON OH 45030

Bill date May 25, 2021

For service Apr 13 - May 12
29 days

Account number 1450-0279-27-4

Billing summary

Previous amount due	\$3,306.21
Canceled Charges:	
Gas Charges	-1,798.75
Prior Month(s) Charges:	
Gas Charges	272.74
Current Gas Charges	176.06
Total amount due Jun 16	\$1,956.26

Should payment of this bill by the due date present a problem, please call us at the number shown above.

This bill reflects canceled and rebilled gas charges for prior months.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 1-800-544-6900 or complete an energy theft form at duke-energy.com, under the customer service link.

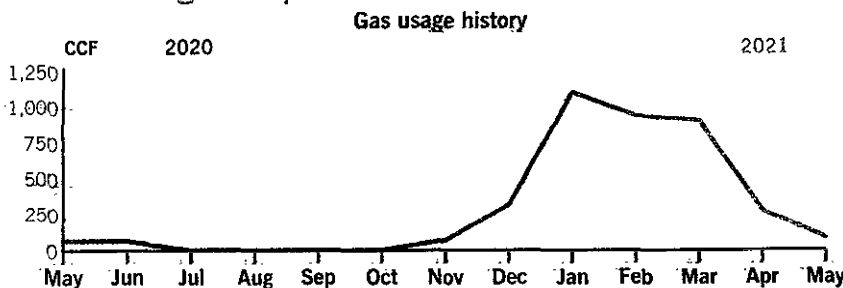
Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.3931277 per CCF, which includes a base GCR of \$0.3748000 and Ohio excise tax of \$0.0183277.

In Case No. 20-1526-GA-RDR, the PUCO approved a change to Rider AMRP, Accelerated Main Replacement Program. In Case No. 19-0791-GA-ACT, the PUCO approved Rider CEP, Capital Expenditure Program Rider.

If you have any questions about electric supplier service received from Dynegy Energy Services, please call them at 1-877-331-3045 or write to: 6555 Sierra Rd Irving, TX 75039

Your usage snapshot



	Current Month	May 2020	12-Month Usage	Avg Monthly Usage
Gas (CCF)	84*	65	3,767	314
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
1450-0279-27-4

\$1,956.26
by Jun 16

After Jun 16, the amount due
will increase to \$1,985.60.

\$ _____ \$ _____
Add here, to help others with Amount enclosed
a contribution to HeatShare.

DREW FAB
320 STATE S
HARRISON OH 45030

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326

99014500279274000220000178020000001760600001956260



We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy

P.O. Box 1326
Charlotte, NC 28201

Contact Duke Energy

Online	duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
-------------------------	--------------

Important to know

Your next meter reading: Jun 11

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contacts provided.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Your usage snapshot - continued

Current gas usage for meter number 000937045

Estimated reading on May 12	2608
Previous reading on Apr 13	- 2524
Gas used	84 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

* The gas usage on meter 000937045 has been estimated. The estimated reading was calculated based on your prior history. Adjustments may be made later when an actual reading is received.

Billing details - Gas

Meter - 937045

Rate GS - General Service-Small

Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
84 CCF @ \$0.099452	8.35
Gas Delivery Riders	43.05
Gas Cost Recovery	
84 CCF @ \$0.3931277	33.02
Total Charges	\$176.06

Your current rate is General Service - Small (GS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates

The gas usage on meter 937045 has been estimated for 7 day(s) out of the last 29 days due to a meter communication issue.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Prior Gas

Meter - 937045

CCF Pres Read - 2,524

CCF Prev Read - 2,254

CCF Usage - 270

Mar 12 - Apr 13

32 Days

Rate GS - General Service-Small

Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
270 CCF @ \$0.099452	26.85
Gas Delivery Riders	42.55
Gas Cost Recovery	
270 CCF @ \$0.4136862	111.70
Total Charges	\$272.74



duke-energy.com
1.800.544.6900

Your Energy Bill

page 1 of 4

Exhibit "I"

Service address
DREW FAB
320 STATE S
HARRISON OH 45030

Bill date Jun 14, 2021
For service May 12 - Jun 11
30 days

Account number 1450-0279-27-4

Billing summary - Disconnect Notice

Previous amount due	\$1,556.05
Dynegy Energy Services	
Electric Generation Supply	333.35
Electric Delivery	576.16
Total amount due Jul 06	\$2,465.56

Important Disconnect Information

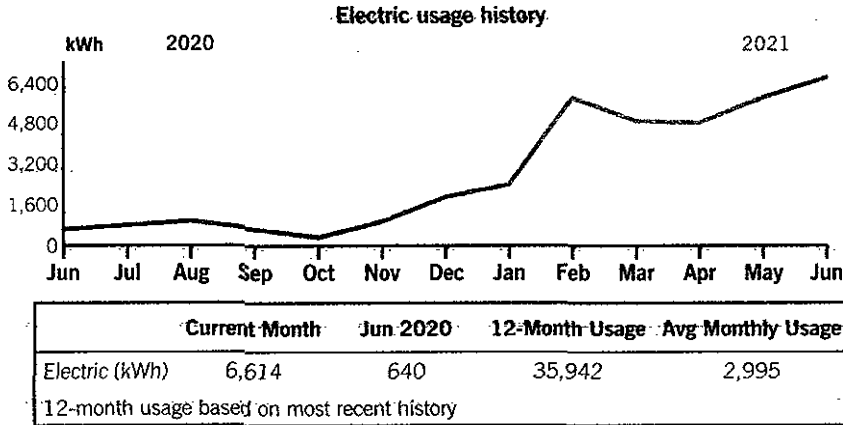
Your service may be disconnected if your past due amount of \$1,007.46 is not paid before 07/02/2021. A reconnection charge will be required. For questions, please call the number shown above.

Additional information on payment assistance can also be found on the enclosed disconnect notice or at duke-energy.com/home/billing/special-assistance.

The late-payment charge is a 1.5 percent fee added for the overdue amount of the regulated portion of your previous month's bill.

In Case No. 17-1263-EL-SSO, the PUCO approved Duke's Electric Security Plan, which requires Duke to hold auctions to determine the rates for electric generation. As a result of the auctions, Standard Service Offer generation rates will change effective June 1, 2021. In Case No. 17-1263-EL-SSO, the PUCO approved a change to Rider DR-ECF (part of the Delivery Riders).

Your usage snapshot



Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
1450-0279-27-4

\$2,465.56
by Jul 6

To avoid disconnection, pay
\$1,007.46 by Jul 02.

\$ _____ \$ _____
Add here, to help others with a contribution to HeatShare. **Amount enclosed**

DREW FAB
320 STATE S
HARRISON OH 45030

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326

99014500279274000220000155605000009095100002465566



We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy

P.O. Box 1326
Charlotte, NC 28201

Contact Duke Energy

Online	duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know**Your next meter reading: Jul 13**

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contacts provided.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - continued

Current electric usage for meter number 320393361			
Actual reading on Jun 11		12222	
Previous reading on May 12		- 11128	
Energy used		1,094 kWh	
kWh Usage	1,094	Demand Read	9.65
Actual kW	9.65		




A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current electric usage for meter number 320434044			
Actual reading on Jun 11		125	
Previous reading on May 12		- 79	
		46	
	Multiplier	x 120	
	Energy used	5,520 kWh	
kWh Usage	5,520	Demand Read	0.33
Actual kW	39.6		

A multiplier is the factor that the meter reading is multiplied by to determine the correct energy usage.

Billing details - Electric

Meter - 320393361	
Rate DS01 - Distribution Service	
Distribution-Customer Chg	\$22.97
Delivery Charges	
Distribution-Demand Chg	
9.65 KW @ \$5.6718	54.73
Delivery Riders	45.43
Generation Riders	0.07
Total delivery charges	123.20
 DYNERGY	
Dynergy Energy Services	
Supplier Energy Charge	
1,094 KWH @ \$0.0504	55.14
Total Charges	\$178.34

Your current delivery rate with Duke Energy is Distribution Service (DS01)

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates



Your current generation rate with Dynergy Energy Services is DD40. Your Dynergy Energy Services account number is AOB1C00001AHE6JUAC. If you have any questions about electric supplier service received from Dynergy Energy Services, please call them at 877-331-3045 or write to: 6555 Sierra Rd Irving, TX 75039

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$0.00, Peak Demand Reduction = \$0.00, and Renewable Energy = \$5.71.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Electric

Meter - 320434044	
Rate DS01 - Distribution Service	
Distribution-Customer Chg	\$45.95

Your current delivery rate with Duke Energy is Distribution Service (DS01)






duke-energy.com
1.800.544.6900

page 4 of 4

Account number **1450-0279-27-4**

Billing details - Electric continued

Delivery Charges	
Distribution-Demand Chg	
39.60 KW @ \$5.6718	224.60
Delivery-Riders	182.34
Generation Riders	0.07
Total delivery charges	452.96
	
Dynergy Energy Services	
Supplier Energy Charge	
5,520 KWH @ \$0.0504	278.21
Total Charges	\$731.17

Your current generation rate with Dynergy Energy Services is DD40. Your Dynergy Energy Services account number is A0B1C00001AHE6JUAC. If you have any questions about electric supplier service received from Dynergy Energy Services, please call them at 877-331-3045 or write to: 6555 Sierra Rd Irving, TX 75039

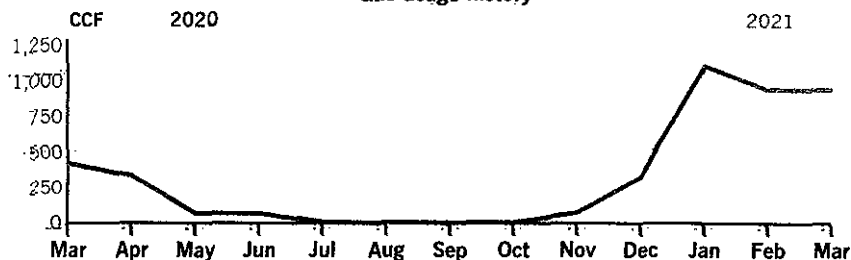
Exhibit "J"

Billing summary

Previous amount due	\$-635.83
Current Gas Charges	633.86
Credit amount, do not pay	\$-1.97

Your usage snapshot

Gas usage history



	Current Month	Mar 2020	12-Month Usage	Avg-Monthly Usage
Gas (CCF)	941*	414	3,840	320
*12-month usage based on most recent history				

Current gas usage for meter number 000937045

Estimated reading on Mar 12	2287
Previous reading on Feb 11	- 1346
<hr/>	
Gas used	941 CCF



*One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

* The gas usage on meter 000937045 has been estimated. The estimated reading was calculated based on your prior history. Adjustments may be made later when an actual reading is received.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number:
1450-0279-27-4

\$0.00

No payment is required at this time.

\$ _____ \$ _____
Add here, to help others with Amount enclosed
a contribution to HeatShare.

DREW FAB
320 STATE S
HARRISON OH 45030

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326

950145002792740002200000000080000006338600000000000



We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy

P.O. Box 1326
Charlotte, NC 28201

Contact Duke Energy

Online	duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Apr 13

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contacts provided.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
1.800.544.6900

page 3 of 3

Account number 1450-0279-27-4

Billing details - Gas

Meter - 937045	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
941 CCF @ \$0.099452	93.58
Gas Delivery Riders	64.20
Gas Cost Recovery	
941 CCF @ \$0.4085466	384.44
Total Charges	\$633.86

Your current rate is General Service - Small (GS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates

The gas usage on meter 937045 has been estimated for 2 day(s) out of the last 29 days due to a meter communication issue.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.4085466 per CCF, which includes a base GCR of \$0.3895000 and Ohio excise tax of \$0.0190466.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Exhibit "K"

Billing summary

Previous amount due	\$-1.97
Canceled Charges:	
Gas Charges	-633.86
Electric Charges	-272.99
Prior Month(s) Charges:	
Gas Charges	616.02
Electric Charges	272.99
Current Gas Charges	274.38
Dynegy Energy Services	
Electric Generation Supply	242.57
Electric Delivery	569.57
Total amount due May 24	\$1,066.71

Should payment of this bill by the due date present a problem, please call us at the number shown above.

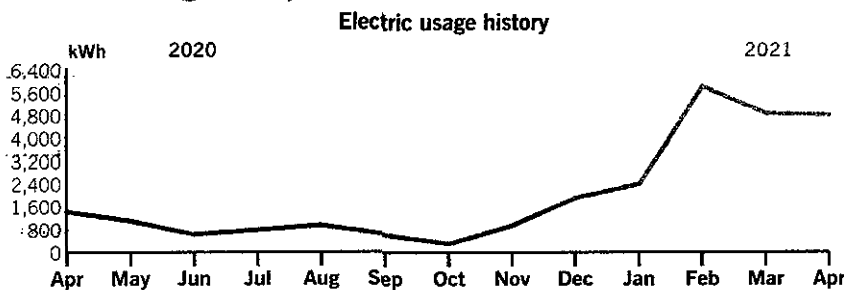
This bill reflects canceled and rebilled electric charges for prior months.

This bill reflects canceled and rebilled gas charges for prior months.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least 48 hours before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit oups.org.

Per the Electric Security Plan approved in Case No. 17-1263-EL-SSO, the PUCO approved adjustments to Rider AER-R (Alternative Energy Recovery) and Rider SCR (Supplier Cost Reconciliation).

Your usage snapshot



	Current Month	Apr 2020	12-Month Usage	Avg Monthly Usage
Electric (kWh)	4,813	1,440	25,263	2,105
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
1450-0279-27-4

~~\$1,066.71~~
by May 24

After May 24, the amount due will increase to \$1,082.71.

\$ _____ \$ _____
Add here, to help others with Amount enclosed
a contribution to HeatShare.

DREW FAB
320 STATE S
HARRISON OH 45030

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326

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duke-energy.com
1.800.544.6900

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Account number **1450-0279-27-4**

We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy

P.O. Box 1326
Charlotte, NC 28201

Contact Duke Energy

Online	duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know**Your next meter reading: May 12**

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contacts provided.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



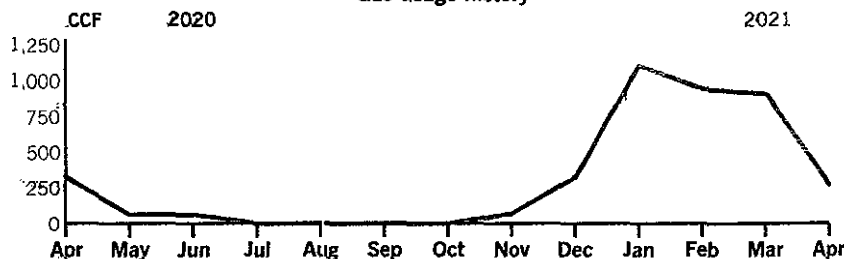
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Account number 1450-0279-27-4

Your usage snapshot - continued

Gas usage history



	Current Month	Apr 2020	12-Month Usage	Avg Monthly Usage
Gas (CCF)	273*	332	3,748	312
12-month usage based on most recent history				

Current electric usage for meter number 320393361

Actual reading on Apr 13	10223
Previous reading on Mar 12	- 8770
<hr/>	
Energy used	1,453 kWh
kWh Usage	1,453 Demand Read
Actual kW	8.82



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Current electric usage for meter number 320434044

Actual reading on Apr 13			38
Previous reading on Mar 12			- 10
			28
		Multiplier	x 120
		Energy used	3,360 kWh
kWh Usage	3,360	Demand Read	0.34
Actual kW	40.8		



A multiplier is the factor that the meter reading is multiplied by to determine the correct energy usage.

Current gas usage for meter number 000937045

Estimated reading on Apr 13	2527
Previous reading on Mar 12	- 2254
Gas used	273 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

* The gas usage on meter 000937045 has been estimated. The estimated reading was calculated based on your prior history. Adjustments may be made later when an actual reading is received.

Billing details - Electric

Meter - 320393361	
Rate DS01 - Distribution Service	
Distribution-Customer Chg	\$22.97
Delivery Charges	

Your current delivery rate with Duke Energy is Distribution Service (DS01)

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates




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Billing details - Electric continued


Distribution-Demand Chg	
8.82 KW @ \$5.6718	50.03
Delivery Riders	44.76
Generation Riders	0.07
Total delivery charges	117.83
	
Dynegy Energy Services	
Supplier Energy Charge	
1,453 KWH @ \$0.0504	73.23
Total Charges	\$191.06



Your current generation rate with Dynegy Energy Services is DD40. Your Dynegy Energy Services account number is A0B1C00001AHE6JUAC. If you have any questions about electric supplier service received from Dynegy Energy Services, please call them at 877-331-3045 or write to: 6555 Sierra Rd Irving, TX 75039

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$0.00, Peak Demand Reduction = \$0.00, and Renewable Energy = \$4.16.

Billing details - Electric

Meter - 320434044	
Rate DS01 - Distribution Service	
Distribution-Customer Chg	\$45.95
Delivery Charges	
Distribution-Demand Chg	
40.80 KW @ \$5.6718	231.41
Delivery Riders	174.31
Generation Riders	0.07
Total delivery charges	451.74
	
Dynegy Energy Services	
Supplier Energy Charge	
3,360 KWH @ \$0.0504	169.34
Total Charges	\$621.08

Your current delivery rate with Duke Energy is Distribution Service (DS01)



Your current generation rate with Dynegy Energy Services is DD40. Your Dynegy Energy Services account number is A0B1C00001AHE6JUAC. If you have any questions about electric supplier service received from Dynegy Energy Services, please call them at 877-331-3045 or write to: 6555 Sierra Rd Irving, TX 75039

Billing details - Prior Electric

Meter - 108135804	
Multipliers - 120	
kWh Pres Read - 6	
kWh Prev Read - 5	
kWh Usage - 120	
Demand Read - 0.08	
Actual kW - 9.60	
Feb 11 - Feb 26	
15 Days	
Meter - * 320434044	



Billing details - Prior Electric continued

Multipliers - 120	
kWh Pres Read - 10	
kWh Usage - 1,200	
Demand Read - 0.13	
Actual kW - 15.60	
Feb 26 - Mar 12	
14 Days	
* Meter Change	
Billed kWh - 1,320	
Billed kW - 15.60	
Feb 26 - Mar 12	
14 Days	
Rate DS01 - Distribution Service	
Distribution-Customer Chg	\$45.95
Delivery Charges	
Distribution-Demand Chg	
15.60 KW @ \$5.6718	88.48
Delivery Riders	71.96
Generation Riders	0.07
Dynegy Energy Services	
Rate DD40 - Dynegy Energy Services	
Supplier Energy Charge	
1,320 kWh @ \$0.0504	66.53
Total Charges	\$272.99

Billing details - Gas

Meter - 937045	
Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
273 CCF @ \$0.099452	27.15
Gas Delivery Riders	42.65
Gas Cost Recovery	
273 CCF @ \$0.4136862	112.94
Total Charges	\$274.38

Your current rate is General Service - Small (GS).

The gas usage on meter 937045 has been estimated for 32 day(s) out of the last 32 days due to a meter communication issue.

The gas usage on meter 937045 has been estimated for 1 day(s) out of the last 32 days due to a meter communication issue.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.4136862 per CCF, which includes a base GCR of \$0.3944000 and Ohio excise tax of \$0.0192862.

Billing details - Prior Gas

Meter - 937045	
CCF Usage - 908	
Feb 11 - Mar 12	
29 Days	



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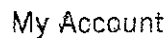
Billing details - Prior Gas continued

Rate GS - General Service-Small	
Fixed Delivery Service Charge	\$91.64
Usage-Based Charge	
908 CCF @ \$0.099452	90.30
Gas Delivery Riders	63.12
Gas Cost Recovery	
908 CCF @ \$0.4085466	370.96
Total Charges	\$616.02

Employee Hours - Google S... x DREWAB properties, LLC... x QuickBooks x PUBLIC UTILITIES COMMISS x Billing and Payment History x +

← → duke-energy.com/my-account/billing-and-payment-center

Apps QuickBooks First Financial Bank Capital One Duke Chase Expert Pay Log in Time Clock Future-It's Tax EFTPS CBE Keystone Ins Resonance



WELLS ✓

Payment Activity

Electric Usage

Gas Usage

TOTAL COF	COST PER DAY COF	AVG COF PER DAY
21	\$5.10	2