



Public Utilities Commission

21-0818-EL-456
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

NC
FILE

Formal Complaint Form

Heather Tyson

Customer Name (Please Print)

6611 Wallings Rd.

Customer Address

Brecksville

City

OH

State

44141

Zip

Against

110061895758

Account Number

Customer Service Address (if different from above)

The Illuminating Co. / First Energy

Utility Company Name

City

State

Zip

Please describe your complaint. (Attach additional sheets if necessary)

RECEIVED-DOCKETING DIV.
2021 JUL 23 PM 3:32
PUCO

H. Tyson

Signature

440-773-5328

Customer Telephone Number

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician SL Date Processed 7.23.21

July 20, 2021

To whom it may concern,

I am filing this formal complaint because I believe I am being discriminated against by the assessment of fees for opting out of a smart meter at my home. I am also requesting that a smart meter not be installed at my neighbor's house, 6631 Wallings Rd, which would be very near my bedroom, and no fees be imposed for that opt-out as well. I have ongoing health issues which are exacerbated by exposure to electro-magnetic fields. I experience the following symptoms when in close proximity to an source of EMFs:

- heart palpitations
- headaches, particularly on the left side
- neuropathy (nerve issues and numbness)
- anxiety and irritability

We have gone to extreme measures to reduce my exposure to EMFs at our home. These measures include:

- not using WiFi
- hard-wiring all tv's and computers
- re-routing the electrical main so that it is further from the bedrooms
- minimizing use of cellphones and only using the speaker for making calls
- turning off the breakers every night to minimize EMFs during sleep

Other members of my household also have health issues (autoimmune conditions, ADHD, etc.) and we all see at doctor at the Functional Medicine department at the Cleveland Clinic. With her help, we are on a path for wellness and work very hard to stay off medication and heal the natural way - through healthy food and lifestyle. I truly believe that installation of a smart meter near our bedrooms would be detrimental to our health. Our doctor has advised me to avoid EMFs as they clearly worsen my issues.

I believe that imposing fees on those with ongoing health problems, whose health would be further compromised by installation of a smart-meter, is discriminatory and ask that you waive these fees.

Sincerely,
Heather Tyson
6611 Wallings Road
Brecksville, Ohio 44141
440-773-5328