

NC

21-0808-EL-CSS

3

Ohio

Public Utilities  
Commission

00689351

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

FILE

Formal Complaint Form

Lawrence Kevin McMonigle  
Customer Name (Please Print)

8340 Chamberlain rd.  
Customer Address

Franklin Ohio 45005  
City State Zip

Against

2330-0183-20-4  
Account Number

Customer Service Address (if different from above)

Duke Energy pymt processing  
Utility Company Name

P.O. Box 1326 Charlotte NC 28201-1326  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

unreasonable charges kWh Usage 2,485 for 30 days \$245.35  
this is 1 example 30 day bill, there are more, winters of 2020 & 2021  
I've been a customer at this address since 1977, +44 yrs.  
I want re-imbursed for all the Rider charges

My copier is not working  
from non-use. I ask that PUCO  
will copy this original complaint  
for their use. I am anxious  
to get this mailed to you.

L. Kevin McMonigle  
Signature

937-287-8787  
Customer Telephone Number

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician Sum Date Processed 7/19/21

PUCO

2021 JUL 19 PM 12:45

RECEIVED-DOCKETING DIV

Upon the filing of a complaint by one hundred subscribers or five per cent of the subscribers to any telephone exchange, whichever number be smaller, or by the legislative authority of any municipal corporation served by such telephone company that any regulation, measurement, standard of service, or practice affecting or relating to any service furnished by the telephone company, or in connection with such service is, or will be, in any respect unreasonable, unjust, discriminatory, or preferential, or that any service is, or will be, inadequate or cannot be obtained, the commission shall fix a time for the hearing of such complaint.

The hearing provided for in the next preceding paragraph shall be held in the county wherein resides the majority of the signers of such complaint, or wherein is located such municipal corporation. Notice of the date, time of day, and location of the hearing shall be served upon the telephone company complained of, upon each municipal corporation served by the telephone company in the county or counties affected, and shall be published for not less than two consecutive weeks in a newspaper of general circulation in the county or counties affected.

Such hearing shall be held not less than fifteen nor more than thirty days after the second publication of such notice.

Case number 00689351  
acct. " 2330-0183-20-4

distribution - energy charge 2,485 kWh @ 0.031482  
@ \$78.23

Feb. 25  
2021

the extra charges, mostly  
Rider " are double

+ 25% ending up \$170.30 more than

or 125% over

here's the problem, per 30 days

Dukes total \$245.35