

Public Utilities Commission

Mike DeWine, Governor Jenifer French, Chair

July 6, 2021

ALE.

Mark J. Miller 1081 Munroe Falls-Kent Rd. Kent, OH 44240

RE: Case No. 21-0736-GA-CSS

Dear Mr. Miller:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Dominion East Ohio Gas Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

THE PUBLIC UTILITIES COMMISSION OF OHIO

_Tanowa Troupe, Secretary Debbie Ryan, Acting Secretary Donielle M. Hunter, Acting Secretary Susan Patterson, Acting Secretary

Enclosure

DH/dlh

This is to certify that the images appearing are all accurate and complete reproduction of a case file document delivered in the regular course of business. Technician ______ Date Processed _____ Old ____

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Commissioners

M. Beth Trombold Lawrence K. Friedeman Dennis P. Deters Daniel R. Conway