

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
KRISTOPHER CACCAMISE,**

COMPLAINANT,

v.

CASE NO. 21-94-TR-CSS

CLC SERVICES OF OHIO LLC,

RESPONDENT.

ENTRY

Entered in the Journal on July 6, 2021

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} On January 28, 2021, Kristopher Caccamise (Complainant) initiated a complaint against CLC Services of Ohio LLC (CLC) alleging that CLC damaged his property when it was hired to move his personal property on December 29, 2020. Complainant states that he discovered that several walls were damaged after the move. He also states that on December 30, 2020, he discovered damage to his front door frame and alleges that the CLC movers were the last people to use the door. Complainant states that he received \$100 from CLC and \$153 in damages from the app thumbtack, the app in which Complainant booked his move. Complainant seeks \$777.55 in damages for the door repair and \$278.10 as reimbursement for moving costs, totaling \$1,055.65. Complainant states that his total damages were \$1,308.65 but he calculated as a credit the \$253 he already received.

{¶ 3} On February 12, 2021, CLC filed its answer to the complaint. CLC admits that it was hired by Complainant to deliver furniture items to Complainant's home on December 29, 2020. CLC denies that its employees damaged the door frame and contends that the damage was caused by the door being blown open by the wind. CLC also argues that it

should not have to pay for a full door replacement when Complainant alleged that only the door frame was damaged. CLC also states that a settlement was already reached, and a payment was rendered to Complainant in the total amount of \$253.

{¶ 4} On June 24, 2021, the attorney examiner scheduled a settlement conference for July 16, 2021.

{¶ 5} On July 1, 2021, Complainant called the offices of the Commission with a request to cancel the prehearing conference and dismiss the case. On July 2, 2021, the attorney examiner confirmed on a phone call that Complainant would like to dismiss his case. He stated that he would prefer not to file anything in the docket and would like to dismiss the case based on his verbal representation to the attorney examiner.

{¶ 6} The settlement conference previously scheduled for July 16, 2021, is hereby cancelled.

{¶ 7} Complainant should file a letter in the docket indicating his intent by July 20, 2021. If Complainant does not file anything in the docket by July 20, 2021, the Commission will consider dismissal.

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That the settlement conference previously scheduled for July 16, 2021, be cancelled. It is, further,

{¶ 10} ORDERED, That Complainant file a letter in the docket indicating his intent by July 20, 2021 or the Commission will consider dismissal. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/ Jacky Werman St. John

By: Jacky Werman St. John
Attorney Examiner

GAP/kck

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in

Case No(s). 21-0094-TR-CSS

Summary: Attorney Examiner Entry ordering that the settlement conference previously scheduled for July 16, 2021, be cancelled and ordering that Complainant file a letter in the docket indicating his intent by July 20, 2021 or the Commission will consider dismissal. electronically filed by Kelli C. King on behalf of Jacky Werman St. John, Attorney Examiner, Public Utilities Commission of Ohio