

Lawrence K. Friedeman Dennis P. Deters Daniel R. Conway

Mike DeWine, Governor Jenifer French, Chair

June 29, 2021

Melvin L. North Jr. 381 Redondo Rd. Youngstown, OH 44504-1450

> Case No. 21-0755-GA-CSS RE:

Dear Mr. North:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Dominion East Ohio Gas. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

By letter dated June 25, 2021, Dominion Energy Solutions Inc. was inadvertently listed as the company to whom your complaint was served. Dominion East Ohio Gas is the correct entity and they are being served with a copy of your complaint as of June 29, 2021.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

In addition to your answer, you may also file any motion that you find to be appropriate.

Sincerely,

Panowa Troupe, Secretary

Debbie Ryan, Acting Secretary

Donielle M. Hunter, Acting Secretary

Susan Patterson, Acting Secretary

**Enclosure** DMH/dr

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