

**BEFORE**

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Annual Report	)	
Required by Section 4933.123 Regarding	)	Case No. 21-0548-GE-UNC
Service Disconnections for Nonpayment.	)	

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**DUKE ENERGY OHIO, INC.'S  
REPORT OF SERVICE DISCONNECTIONS FOR  
NONPAYMENT**

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Pursuant to the Public Utilities Commission of Ohio's Entry in this docket, dated May 19, 2021, Duke Energy Ohio, Inc., (Duke Energy Ohio or Company) hereby submits the attached Report of Service Disconnections for Nonpayment. As required by R.C. 4933.123(B), the attached report contains the following information by month, for the 12-month period ending on May 31, 2021:

- a. Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections;
- b. Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices;
- c. Total number of residential customer accounts in arrears by more than sixty days and the total dollar amount of such arrearages;
- d. Total number of security deposits received from residential customers and the total dollar amount of such deposits;
- e. Total number of service reconnections; and
- f. Total number of residential customers.

Respectfully submitted,

DUKE ENERGY OHIO, INC.

/s/ Jeanne W. Kingery

Rocco D'Ascenzo (0077651)

Deputy General Counsel

Jeanne W. Kingery (0012172)

Associate General Counsel

DUKE ENERGY BUSINESS SERVICES LLC

139 E. Fourth Street ML-1313 Main

Cincinnati, Ohio 45202

Telephone: 513-287-4320

Facsimile: 513-287-4386

[Rocco.dascenzo@duke-energy.com](mailto:Rocco.dascenzo@duke-energy.com)

[Jeanne.kingery@duke-energy.com](mailto:Jeanne.kingery@duke-energy.com)

*Counsel for Duke Energy Ohio, Inc.*

*Willing to accept service via email*

### **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing *Duke Energy Ohio's Report of Service Disconnections for Nonpayment* was served via electronic mail to Robert Fadley, Director of the Commission's Service Monitoring and Enforcement Department (robert.fadley@puco.ohio.gov), and to James Williams, Utility Consumer Policy Expert, at the Office of the Ohio Consumers' Counsel (James.Williams@occ.ohio.gov), this 25th day of June, 2021.

/s/ Jeanne W. Kingery  
Jeanne W. Kingery

**Annual Service Disconnection Information For the  
Ohio Commission and Office of Ohio Consumers' Counsel**

Disconnects For Non Payment	Month	Year	Number of ELECTRIC	ELECTRIC Dollars	Number of GAS	GAS Dollars
			Customers		Customers	
	Jun	2020	0	\$0	0	\$0
	Jul	2020	0	\$0	0	\$0
	Aug	2020	0	\$0	0	\$0
	Sep	2020	0	\$0	0	\$0
	Oct	2020	5,263	\$2,917,483	132	\$54,917
	Nov	2020	2,418	\$1,457,651	6	\$3,348
	Dec	2020	4,885	\$2,567,060	246	\$109,871
	Jan	2021	2,608	\$1,323,062	197	\$85,509
	Feb	2021	2,829	\$1,636,600	84	\$40,100
	Mar	2021	3,415	\$1,894,880	358	\$188,530
	Apr	2021	2,983	\$1,416,229	166	\$88,544
	May	2021	3,627	\$1,730,088	309	\$167,996

Disconnect Notice	Month	Year	Number of ELECTRIC	ELECTRIC Dollars	Number of GAS	GAS Dollars
			Customers		Customers	
	Jun	2020	0	\$0	0	\$0
	Jul	2020	0	\$0	0	\$0
	Aug	2020	49,911	\$18,022,199	31,080	\$4,956,038
	Sep	2020	89,623	\$28,971,389	57,017	\$7,574,311
	Oct	2020	75,551	\$19,453,871	49,353	\$5,026,683
	Nov	2020	58,372	\$15,408,646	38,201	\$4,444,420
	Dec	2020	57,924	\$12,398,589	38,489	\$4,224,619
	Jan	2021	61,276	\$13,917,315	39,264	\$5,328,437
	Feb	2021	68,338	\$15,981,277	43,297	\$6,333,599
	Mar	2021	73,109	\$16,343,814	46,482	\$7,044,576
	Apr	2021	63,826	\$13,674,357	41,188	\$6,045,581
	May	2021	55,505	\$10,951,490	36,879	\$4,587,671

Residential Accounts > 60 days in arrears	Month	Year	Number of ELECTRIC	ELECTRIC Dollars	Number of GAS	GAS Dollars
			Customers		Customers	
	Jun	2020	94,871	\$25,005,752	42,045	\$8,431,386
	Jul	2020	94,902	\$26,307,004	42,287	\$8,759,903
	Aug	2020	97,570	\$29,365,245	43,605	\$8,968,076
	Sep	2020	91,235	\$31,124,476	39,896	\$8,371,260
	Oct	2020	85,547	\$31,165,520	36,652	\$7,715,674
	Nov	2020	85,957	\$31,358,300	37,324	\$7,391,435
	Dec	2020	81,909	\$29,124,937	35,172	\$7,094,412
	Jan	2021	78,583	\$27,270,618	34,019	\$7,037,180
	Feb	2021	78,570	\$26,279,311	34,306	\$7,317,051
	Mar	2021	72,869	\$24,897,911	31,055	\$7,406,240
	Apr	2021	75,781	\$24,775,856	31,956	\$7,732,683
	May	2021	81,700	\$24,719,352	35,056	\$8,041,636

Service Reconnects	Month	Year	Number of Elec Customers	Number of Gas Customers
	Jun	2020	11	0
	Jul	2020	2	0
	Aug	2020	2	0
	Sep	2020	3	0
	Oct	2020	3,694	7

Nov	2020	1,481	9
Dec	2020	3,681	21
Jan	2021	2,129	19
Feb	2021	2,083	9
Mar	2021	2,635	59
Apr	2021	2,269	29
May	2021	2,909	36

Residential Customers	Number of		
	Month	Year	Customers
	Jun	2020	672,737
	Jul	2020	668,410
	Aug	2020	668,115
	Sep	2020	673,454
	Oct	2020	674,775
	Nov	2020	678,322
	Dec	2020	679,257
	Jan	2021	681,243
	Feb	2021	647,940
	Mar	2021	680,961
	Apr	2021	681,116
	May	2021	678,711

Residential Security Deposits	Number of			Dollars
	Month	Year	Customers	
	Jun	2020	2,784	\$319,407
	Jul	2020	2,153	\$253,062
	Aug	2020	2,156	\$257,110
	Sep	2020	2,500	\$292,309
	Oct	2020	1,965	\$236,769
	Nov	2020	2,806	\$328,555
	Dec	2020	2,807	\$323,616
	Jan	2021	2,530	\$293,838
	Feb	2021	1,866	\$219,045
	Mar	2021	2,212	\$265,200
	Apr	2021	2,722	\$330,612
	May	2021	2,044	\$250,731

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**Case No(s). 21-0548-GE-UNC**

Summary: Report Duke Energy Ohio, Inc.'s Report of Service Disconnection For Non-Payment electronically filed by Mrs. Tammy M Meyer on behalf of Duke Energy Ohio Inc. and D'Ascenzo, Rocco and Kingery, Jeanne W.