

FILE

Email: MPHarveyCo@aol.com

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Public Utilities Commission of Ohio
Page 2
June 9, 2021

Thank you for your attention to these matters.

Sincerely,

MICHAEL P. HARVEY, CO., L.P.A.

/s/Michael P. Harvey
Michael P. Harvey, Esq.

MPH/pac
Enclosure

Law Offices
MICHAEL P. HARVEY CO., L.P.A.
311 Northcliff Drive
Rocky River, Ohio 44116-1344
(440) 356-9108

Cellular: (440) 570-2812

Email: MPHArveyCo@aol.com

April 16, 2021

SENT VIA REGULAR U.S. MAIL

The Illuminating Company
11517 Fruitland Court
Cleveland, OH 44102

RE: Consumer Complaint

To Whom It May Concern:

I live at 311 Northcliff Drive, Rocky River, Ohio. My power went out again on April 13, 2021 at approximately 3:30 p.m. and lasted until approximately 6:30 p.m. Then it went out again on April 15, 2021 for approximately 90 minutes. Both days were sunny. There was no rain, wind, or precipitation and yet I am without power again for hours in the middle of a workday and in the middle of everything else going on, including dinner.

I appreciate that the power can go out on occasions. But, we seem to have more than our fair share of outages per year. I have been here for close to 28 years and I would say on average, we get between three and five outages per years and for reasons that do not seem to make any sense. Sometimes, the outages at our house do not even happen to the other side of the street.

I have two overriding concerns. The first is that you folks give me credit for time you are not providing me with a service. Second, why my power is going out in the middle of a perfectly beautiful afternoon?

Sincerely,

MICHAEL P. HARVEY, CO., L.P.A.

/s/Michael P. Harvey

Michael P. Harvey, Esq.

MPH/mcg

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