



Public Utilities Commission

Mike DeWine, Governor
Jenifer French, Chair

Commissioners

M. Beth Trombold
Lawrence K. Friedeman
Dennis P. Deters
Daniel R. Conway

June 17, 2021

Donald W. Hess
133 Rita Ct.
Whitehall, OH. 43213

Case No. 21-0724-TP-CSS

Dear Mr. Hess,

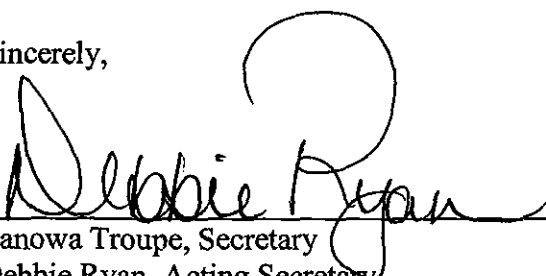
This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T Services, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 10 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

In addition to your answer, you may also file any motion that you find to be appropriate.

Sincerely,



Tanowa Troupe, Secretary
Debbie Ryan, Acting Secretary
Donielle M. Hunter, Acting Secretary
Susan Patterson, Acting Secretary

Enclosure
DR/slr

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
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