

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00695380 [ref:_00Dt0GzXt._500t0mTKf5:ref]
Date: Tuesday, June 15, 2021 10:35:09 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00695380

CUSTOMER: anonymous Anonymous

ADDRESS: Blacklick Estates, Columbus, Ohio 43232

SERVICE ADDRESS: Blacklick Estates, Columbus, Ohio 43232

AIQ: Aqua Ohio Inc

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #:21-0595-ww-air

SUBJECT: Aqua Ohio Inc - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Customer Comments: Aqua Water is trying to raise our rates, yet again. We had an increase in 2018, and we already pay at least 3x what Columbus water residents pay. Water is our most expensive utility, even running the AC in the summer or furnace in the winter. This is unacceptable. Especially coming in during a pandemic that has hit this poorer community already. The water is not nearly as worth what we are paying.

Sincerely,

Lee Garry

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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Case No(s). 21-0595-WW-AIR

Summary: Public Comment of Concerned Citizen, via website, electronically filed by
Docketing Staff on behalf of Docketing