

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Annual Report)
Required by R.C. 4933.123 Regarding) Case No. 21-0548-GE-UNC
Service Disconnections for Nonpayment)

**REPORT OF SERVICE DISCONNECTIONS FOR NONPAYMENT
OF OHIO POWER COMPANY**

Pursuant to R.C. 4933.123, Ohio Power Company hereby files the attached Report of Service Disconnections for Nonpayment. As required by R.C. 4933.123(B), the attached report contains the following information by month for the 12-month period ending May 31, 2021:

- a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections;
- b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices;
- c) Total number of residential customer accounts in arrears by more than sixty days and the total dollar amount of such arrearages;
- d) Total number of security deposits received from residential customers and the total dollar amounts of such deposits;
- e) Total number of service reconnections; and
- f) Total number of residential Customers.

Respectfully submitted,

/s/ Steven T. Nourse

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Counsel for Ohio Power Company

Ohio Power Company
R.C. 4933-123 Service Disconnections for Nonpayment Report

For the 12-month period ending May 31:

(a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections

Ohio Power		
	Service Disconnection	Dollar Amount Unpaid Bills
June, 2020	0	\$0.00
July, 2020	0	\$0.00
August, 2020	0	\$0.00
September, 2020	13,706	\$10,056,636.26
October, 2020	23,414	\$12,814,304.78
November, 2020	14,632	\$5,184,571.12
December, 2020	13,816	\$4,906,104.83
January, 2021	10,741	\$4,632,094.08
February, 2021	5,332	\$2,846,503.30
March, 2021	15,740	\$8,264,880.48
April, 2021	12,980	\$5,915,240.96
May, 2021	13,796	\$5,593,430.78
Total	124,157	\$60,213,766.59

(b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices

Ohio Power		
	Final Notice of Disconnection	Dollar Amount for Notices
June, 2020	159,995	\$57,723,559.13
July, 2020	166,355	\$63,490,135.76
August, 2020	171,207	\$70,132,000.75
September, 2020	161,217	\$65,636,378.93
October, 2020	153,315	\$48,419,918.59
November, 2020	129,553	\$31,911,235.57
December, 2020	144,578	\$34,017,837.49
January, 2021	134,319	\$40,806,411.62
February, 2021	138,041	\$44,820,427.90
March, 2021	145,085	\$47,236,935.98
April, 2021	118,246	\$34,831,303.88
May, 2021	114,804	\$30,797,198.57
Total	1,736,715	\$569,823,344.17

(c) Total number of residential customer accounts in arrears by more than 60 days and the total dollar amount of such arrearages

Ohio Power		
	Arrears > 60 Days	Dollar Amount Presented
June, 2020	121,877	\$39,481,690
July, 2020	125,252	\$43,768,467
August, 2020	129,177	\$48,380,083
September, 2020	115,623	\$46,937,608
October, 2020	88,813	\$32,790,149
November, 2020	84,056	\$21,111,460
December, 2020	81,207	\$17,955,374
January, 2021	72,745	\$17,516,044
February, 2021	74,926	\$23,417,018
March, 2021	70,650	\$22,965,554
April, 2021	62,926	\$18,232,136
May, 2021	69,234	\$17,712,874
Total	1,096,486	\$350,268,457

(d) Total number of security deposits received from residential customers and the total dollar amount of such deposits

Ohio Power		
	# Security Deposits	Dollar Amount Represented
June, 2020	13,887	\$1,181,562
July, 2020	12,276	\$1,077,344
August, 2020	12,439	\$1,128,423
September, 2020	16,082	\$1,315,701
October, 2020	14,612	\$1,278,994
November, 2020	12,531	\$1,003,522
December, 2020	14,022	\$1,063,263
January, 2021	13,523	\$989,251
February, 2021	12,861	\$913,370
March, 2021	25,304	\$1,654,832
April, 2021	30,716	\$2,045,855
May, 2021	28,569	\$1,774,984
Total	206,822	\$15,427,101

(e) Total number of service reconnections

Ohio Power	
	# Service Reconnections
June, 2020	35
July, 2020	32
August, 2020	36
September, 2020	10,031
October, 2020	19,825
November, 2020	13,403
December, 2020	12,054
January, 2021	10,016
February, 2021	4,759
March, 2021	13,812
April, 2021	11,599
May, 2021	12,356
Total	107,958

(f) Total number of residential customers

Ohio Power	
	# Residential Customers
June, 2020	1,306,052
July, 2020	1,306,486
August, 2020	1,307,413
September, 2020	1,309,829
October, 2020	1,309,425
November, 2020	1,308,587
December, 2020	1,311,109
January, 2021	1,312,750
February, 2021	1,312,353
March, 2021	1,314,787
April, 2021	1,313,314
May, 2021	1,312,721

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing *Report of Service Disconnections for Nonpayment* was served on the Office of the Ohio Consumers' Counsel, 65 E. State Street, 7th Floor, Columbus, Ohio 43215-4213, this 11th day of June, 2021.

/s/ Steven T. Nourse
Steven T. Nourse

The Office of the Ohio Consumers' Counsel
65 East State Street, 7th Floor
Columbus, Ohio 43215-4213

This foregoing document was electronically filed with the Public Utilities

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Summary: Report Report Of Service Disconnections For Nonpayment
electronically filed by Mr. Steven T Nourse on behalf of Ohio Power Company