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FILE

May 26, 2021

C&D Wax Works LLC d/b/a Emporium ATTN: Donald Peters 1475 Upper Valley Pike, Suite 870 Springfield, OH 45504

Case No. 21-0632-EL-CSS

Dear Mr. Peters

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Ohio Edison Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

In addition to your answer, you may also file any motion that you find to be appropriate.

Sincerely.

Tanowa Troupe, Secretary

Debbie Ryan, Acting Secretary

Donielle M. Hunter, Acting Secretary

Susan Patterson, Acting Secretary

Enclosure DR/slr

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