

**OHIO POWER COMPANY'S RESPONSE TO  
THE PUBLIC UTILITIES COMMISSION OF OHIO'S  
DATA REQUEST  
PUCO CASE 20-252-EL-AIR  
THIRTY-FIFTH SET (DR#90)**

**DATA REQUEST**

PUCO-DR-35-090 The following data requests pertain to the Companies proposed tariff, Terms and Conditions of Service, Original Sheet No. 210-3 PUCO No. 21 Schedule RS.

Bills from the Company are due and payable in full by mail, checkless payment plan, electronic payment plan, or at an authorized payment agent of the Company within 15 days after the mailing of the bill.

**Delayed Payment Charge**

On all residential accounts not paid as of the due date, an additional charge of one and one-half percent (1.5%) of the total amount billed will be due.

- A. How many residential customers for each month of 2018 and 2019 and for January and February of 2020 did not provide payment by the due date?
- B. How many commercial customers for each month of 2018 and 2019 and for January and February of 2020 did not provide payment by the due date?
- C. What was the average bill of residential customers for each month of 2018 and 2019 and for January and February of 2020 who did not provide payment by the due date?
- D. What was the average bill of commercial customers for each month of 2018 and 2019 and for January and February of 2020 who did not provide payment by the due date?
- E. What was the average delay (number of days) for a residential customer for each month of 2018 and 2019 and for January and February of 2020 did not provide payment by the due date before payment was made (exclude customers who became disconnected)?
- F. What was the average delay (number of days) for a commercial customer for each month of 2018 and 2019 and for January and February of 2020 did not provide payment by the due date before payment was made (exclude customers who became disconnected)?

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- G. Does the Company print and mail the bill from inside the State of Ohio?
- H. If the Company does not presently mail the bill from inside Ohio, where does the Company print and mail the bills from (city and State)?
- I. What is the percentage of residential customers who receive their bill by mail?
- J. What is the percentage of commercial customers who receive their bill by mail?
- K. Does the Company securitize the bills (accounts receivable)?
- L. If the Company securitizes the bills, does the securitization ensure liquidity whether the customer pays timely?
- M. If the Company securitizes the bills, does the securitization insulate the Company from the risk of non-payment?
- N. If the Company securitizes the bills, is there a factor discount to take into account the likelihood of uncollectible receivables?
- O. If the Company securitizes the bills, are the accounts receivable with or without recourse?
- P. If the Company securitizes the bills, is the Factor a Controlled Foreign Corporation?
- Q. If the Company securitizes the bills, what is the timing of the securitization (when does it start)?

**RESPONSE**

- A. See Staff-DR-35-090 Attachment 1.
- B. See Staff-DR-35-090 Attachment 1.
- C. See Staff-DR-35-090 Attachment 1.
- D. See Staff-DR-35-090 Attachment 1.
- E. See Staff-DR-35-090 Attachment 1.
- F. See Staff-DR-35-090 Attachment 1.
- G. No.
- H. The Company currently mails bills from Indianapolis, Indiana. The Company has requested in Case No. 19-1389-EL-WVR to change that location to Omaha, Nebraska.
- I. 53.4% as of August 18, 2020.
- J. 70.7% as of August 18, 2020.

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K. Yes.

L. No.

M. No.

N. The receivables are sold to AEP Credit at a discount. The discount includes a collection experience factor, which is used to determine the allowance for Uncollectible accounts.

O. Without Recourse.

P. No.

Q. The receivables are purchased each working day, with settlement between the Ohio Power and AEP Credit occurring three times a month.

Prepared by:  
Andrea E. Moore

Late Payments

RESIDENTIAL	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
2018	515,380	498,318	482,146	491,204	555,064	484,900	479,266	522,551	445,591
2019	462,005	441,948	424,864	481,989	484,565	425,658	494,483	512,298	457,315
2020	466,997	447,315							

Late Payments

COMMERCIAL/II	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
2018	55,420	51,444	48,864	48,294	60,342	53,548	49,764	51,326	43,898
2019	46,673	44,172	43,026	46,123	46,336	41,003	47,013	50,017	44,095
2020	46,773	42,658							

Average Bill

RESIDENTIAL	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
2018	\$137.17	\$145.75	\$116.26	\$111.48	\$100.99	\$95.79	\$111.92	\$120.18	\$111.72
2019	\$124.95	\$126.61	\$116.59	\$99.10	\$77.23	\$75.75	\$87.48	\$109.17	\$98.49
2020	\$114.90	\$108.26							

Average Bill

COMMERCIAL/II	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
2018	\$385.99	\$389.58	\$352.59	\$344.54	\$381.65	\$432.79	\$419.50	\$410.76	\$385.47
2019	\$358.38	\$364.55	\$330.13	\$289.91	\$274.37	\$272.51	\$305.61	\$275.99	\$260.11
2020	\$326.85	\$339.01							

Average Days Late

RESIDENTIAL	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
2018		6	6	6	6	6	6	6	6
2019		6	6	6	6	6	6	6	6
2020		6	6						

Average Days Late

COMMERCIAL/II	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
2018		4	4	4	4	4	4	4	4
2019		4	3	3	3	4	4	4	4
2020		4	3						

Oct	Nov	Dec	Grand Total
528,231	526,351	447,463	5,976,465
510,760	445,190	517,918	5,658,993
			914,312

Oct	Nov	Dec	Grand Total
51,804	52,249	43,964	610,917
49,802	39,782	47,641	545,683
			89,431

Oct	Nov	Dec
\$104.68	\$87.89	\$107.48
\$91.40	\$74.46	\$94.99

Oct	Nov	Dec
\$378.02	\$368.27	\$364.44
\$278.98	\$285.38	\$269.10

Oct	Nov	Dec
5	6	7
6	6	7

Oct	Nov	Dec
3	4	5
3	4	4

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**Case No(s). 20-0585-EL-AIR, 20-0586-EL-ATA, 20-0587-EL-AAM**

Summary: Exhibit OP&E Exhibit 13 electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc.