FILE

Confidential Release

Case number: **14-1115-TP-COI**

Date of Confidential Document: **See attached list**

Release Date: **May 20, 2021**

Page Count: **See attached list** (535 pages)
Part 2 of 2

Document Description: **See attached list**

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"Consent to Release to the PUCO DIS Website"

Name Jay S. Agranoff

Reviewing Attorney Examiner's Signature

Date Reviewed 5/19/21

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Technician GR Date Processed 5/20/21

CONFIDENTIAL RELEASE OF DOCUMENTS
PER ENTRY DATED MAY 13, 2021
IN CASE NO. 14-1115-TP-COI

RELEASED MAY 20, 2021
PART 2 OF 4

Date of Original Filing	Description of Document	# of Pages	Approved By
12/18/2014	FCC Form 481-Carrier Annual Reporting filed by W. Adams on behalf of Ottoville Mutual Telephone Company.	38	
07/30/2014	Revised FCC Form 481 filed by W. Adams on behalf of Sycamore Telephone Company.	11	
07/03/2014	FCC Form 481 filed on behalf of Nova Telephone Company filed by D. Ferris.	37	
07/01/2014	FCC Form 481 filed by Frank P. Darr on behalf of Vanlue Telephone Company	6	
07/01/2014	FCC Form 481 filed by W. Adams on behalf of Pattersonville Telephone Company.	14	
07/01/2014	Rate floor data collection filed by W. A. Adams on behalf of Conneaut Telephone Company.	3	
07/01/2014	FCC form 481 filed by Preston A. Meyer on behalf of New Knoxville Telephone Company.	38	
06/30/2014	FCC Form 481 filed by W. Adams on behalf of Conneaut Telephone Company.	23	
06/30/2014	FCC Form 481 filed by F. Darr on behalf of Telephone Service Company.	55	
06/30/2014	FCC Form 481 filed by F. Darr on behalf of Minford Telephone Company.	55	
06/30/2014	FCC Form 481 filed by F. Darr on behalf of Middle Point Home Telephone Company.	58	
06/30/2014	Rate Floor Data Collection filed by W. Adams on behalf of Vaughnsville Telephone Company.	2	
06/30/2014	Exhibits D-I and D-2 filed by S. Howard on behalf of T-Mobile Central LLC.	60	
06/27/2014	FCC Form 481 filed by W. Adams on behalf Glandorf Telephone Company.	15	
06/27/2014	FCC Form 481 filed by F. Darr on behalf Ridgeville Telephone Company.	100	
06/27/2014	FCC Form 481 filed by W. Adams on behalf McClure Telephone Company.	18	
	TOTAL PAGES	**533**	

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Confidential treatment has been requested for the following document:

Case: 14-1115-TP-COI

Page Count: 37

Date Filed: 12/18/2014

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2014 DEC 18 PM 4: 13
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Filed by: William A. Adams

On Behalf of: Ottoville Mutual Telephone Company

Summary of document: FCC Form 481 – Carrier Annual Reporting.

12/18/14

14-1115-TP-COI

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

FCC Form 481 - Carrier Annual Reporting Data Collection Form — FCC Form 481 — OMB Control No. 3060-0986 / OMB Control No. 3060-0819 — 2015

<010>	Study Area Code	300650
<015>	Study Area Name	OTTOVILLE MUTUAL
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Margie Schnicke
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4196533326 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	ottolco@nwbright.net

2014 DEC 18 PM 4:

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ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210>	✓ <- check box if no outages to report		✓	
<300>	Unfulfilled Service Requests (voice)	0		
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)	0	✓	
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed	0.0	✓	✓
<420>	Mobile	0.0		
<430>	Number of Complaints per 1,000 customers (broadband)		✓	
<440>	Fixed	0.0		
<450>	Mobile	0.0		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	
<510>	300650ch510.pdf	(attached descriptive document)	✓	
<600>	Functionality in Emergency Situations	(check to indicate certification)	✓	
<610>	300650ch610.pdf	(attached descriptive document)	✓	
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900>	Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)	✓	
<1000>	Voice Services Rate Comparability	(check to indicate certification)		
<1010>		(attach descriptive document)		
<1100>	Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✓	
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓
	Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>		(check to indicate certification)		
<2005>		(complete attached worksheet)		
	Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>		(check to indicate certification)	✓	
<3005>		(complete attached worksheet)	✓	

[redacted]

<010>	Study Area Code	300650
<015>	Study Area Name	OTTOVILLE MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Margie Schmipke
<035>	Contact Telephone Number - Number of person identified in data line <030>	4194633324 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ottelcom@bright.net

<110>	Has your company received its ETC certification from the FCC?	(yes / no)	○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

300650ch100.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	✓
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300650
<015>	Study Area Name	OTTOVILLE MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Margie Schnipke
<035>	Contact Telephone Number - Number of person identified in data line <030>	4194533324 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ottelcom@bright.net

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible] MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible] ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	[illegible]

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees

--See attached worksheet

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(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 / OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	100650
<015>	Study Area Name	OTTOWA MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Margie Schnipke
<035>	Contact Telephone Number - Number of person identified in data line <030>	4194531121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ottelco@wbrigat.net

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rate and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (*select*)

See attached worksheet

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible]
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible]
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<810>	Reporting Carrier	The [illegible] Telephone Company
<811>	Holding Company	none
<812>	Operating Company	none

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation

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(900) Tribal Lands Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible]
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible]
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	OTTOVILLE RURAL
<020>	Program Year	2013
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible]
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	☐
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	☐

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(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible] MUTUAL
<020>	Program Year	2014
<030>	Contact Name Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible] ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

[illegible] pdf

Name of Attached Document

<1220> Link to Public Website HTTP

Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers. ☑

<1222> Details on the number of minutes provided as part of the plan. ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible]
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible]
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐
<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification ☐
<2013> 2014 Frozen Support Certification ☐
<2014> 2015 Frozen Support Certification ☐
<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification ☐
<2018> 5th year Broadband Service Certification ☐
<2019> Interim Progress Certification ☐
<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document listing Required Information

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(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form — FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Jul 2011

<010>	Study Area Code	100650
<015>	Study Area Name	NEWPORT, MUTUAL
<020>	Program Year	2011
<030>	Contact Name - Person USAC should contact regarding this data	Maggie Schnipke
<035>	Contact Telephone Number - Number of person identified in data line <030>	6194513324 ext.
<040>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ○ ○

(3014) If yes, does your company file the RUS annual report (Yes/No) ○ ○

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☑

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☑

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

1006500h3005.pdf

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) ○ ○

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2). contains

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers. ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300650
<015>	Study Area Name	OTTOVILLE MUTUAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Harold Sonnipke
<035>	Contact Telephone Number - Number of person identified in data line <030>	4196533324 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ottelcom@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: OTTOVILLE MUTUAL

Signature of Authorized Officer: CERTIFIED ONLINE Date 12/15/2014

Printed name of Authorized Officer: William Honigford

Title or position of Authorized Officer: General Manager

Telephone number of Authorized Officer: 4196533324 ext.

Study Area Code of Reporting Carrier: 300650 Filing Due Date for this form 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0815 July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible]
<020>	Program Year	2013
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible]
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer: ext.

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent:

Telephone number of Authorized Agent or Employee of Agent: ext.

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001

Attachments

5-Year Plan for Network Improvements and Upgrades

Pursuant to 47 C.F.R § 54.202(a)(1)(ii)

Company Name:	'he Ottoville Mutual Telephone Compan
Study Area Code:	300650
Attached Map of 5 Year Plan	YES

Project Information:

Wire Center/Exchange Project	Projected Start Year	Projected Completion Year	Estimated Population Served	Estimated Area	Describe the Proposed Improvement or Upgrade
1) CODLOHXARS1					
a) Cloverdale			300	27 sq miles	In 2013 completed Fiber to the Premise to all customers in the 419-488 Exchange and the USF funds received will be used for network maintenance and upkeep.
b)					Customers are currently receiving 5M down/1M up and can request more.
c)					
2) OTVLOHXA45C					
a) Ottoville			1,200	33 sq miles	In 2013 completed Fiber to the Premise to all customers in the 419-453 Exchange and the USF funds received will be used for network maintenance and upkeep.
b)					Customers are currently receiving 5M down/1M up and can request more.
3)					
a)					
b)					
4)					
a)					

Estimated Investment and Operating Expenses per Year:

Year	Network Investment	Operating Expenses
2015	$ 47,395	$ 566,547
2016	$ 78,395	$ 571,077
2017	$ 62,395	$ 575,152
2018	$ 62,395	$ 587,652
2019	$ 395	$ 591,752
Total	$ 250,975	

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1120 Files

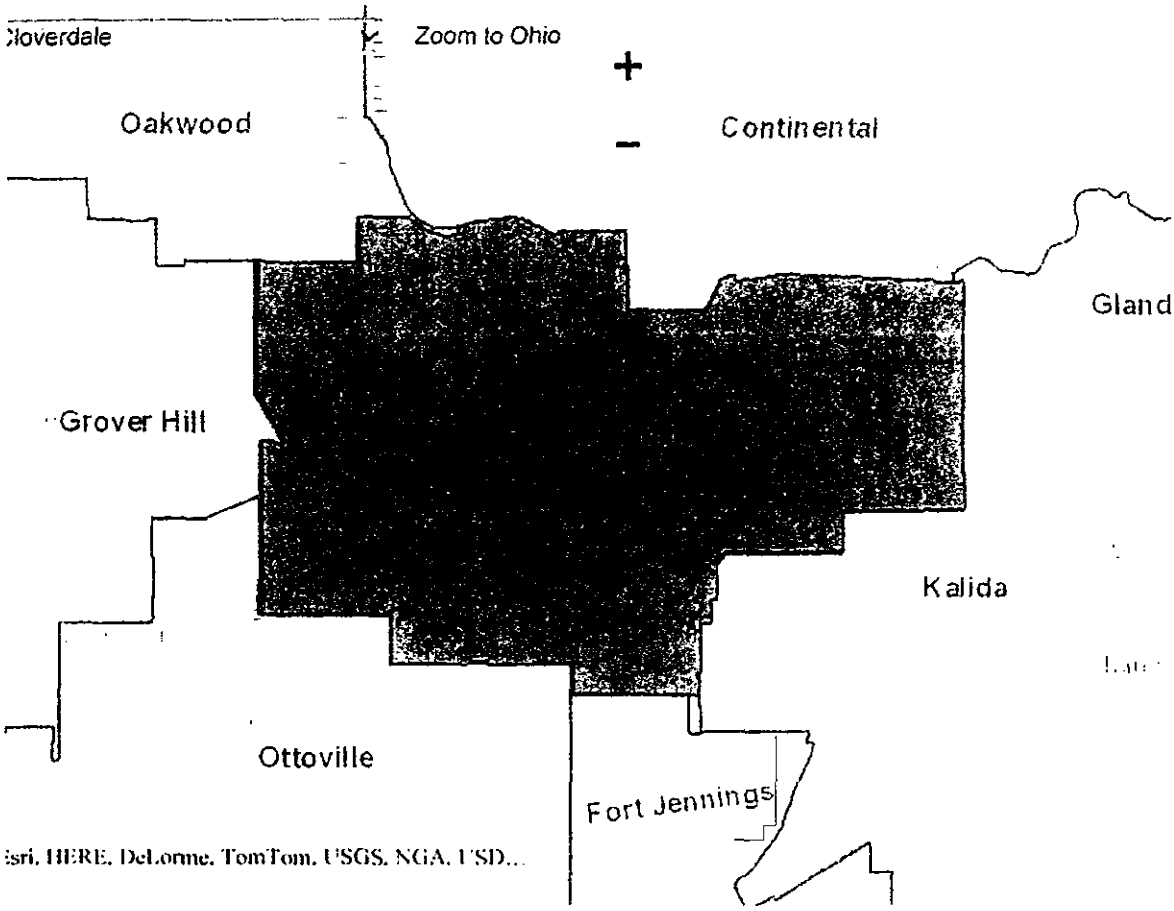
Ohio Telephone Exchange Areas

The following map shows the boundaries of telephone exchange areas in Ohio. Click on an individual exchange for more information about it, including the Incumbent Local Exchange Carrier, Local Access and Transport Area, and its associated NPA-NXX numbers. Use the search box to quickly zoom to a street address.

Enter street address and city/state or zip code:

245w. third st. ottoville oh 45876 Search

Clear



Exchange Area Information:

Exchange Name:	Cloverdale
ILEC Name:	Ottoville Mutual
LATA:	Lima/Mansfield (923)
EAS Map:	View PDF

NPA-NXX Codes:

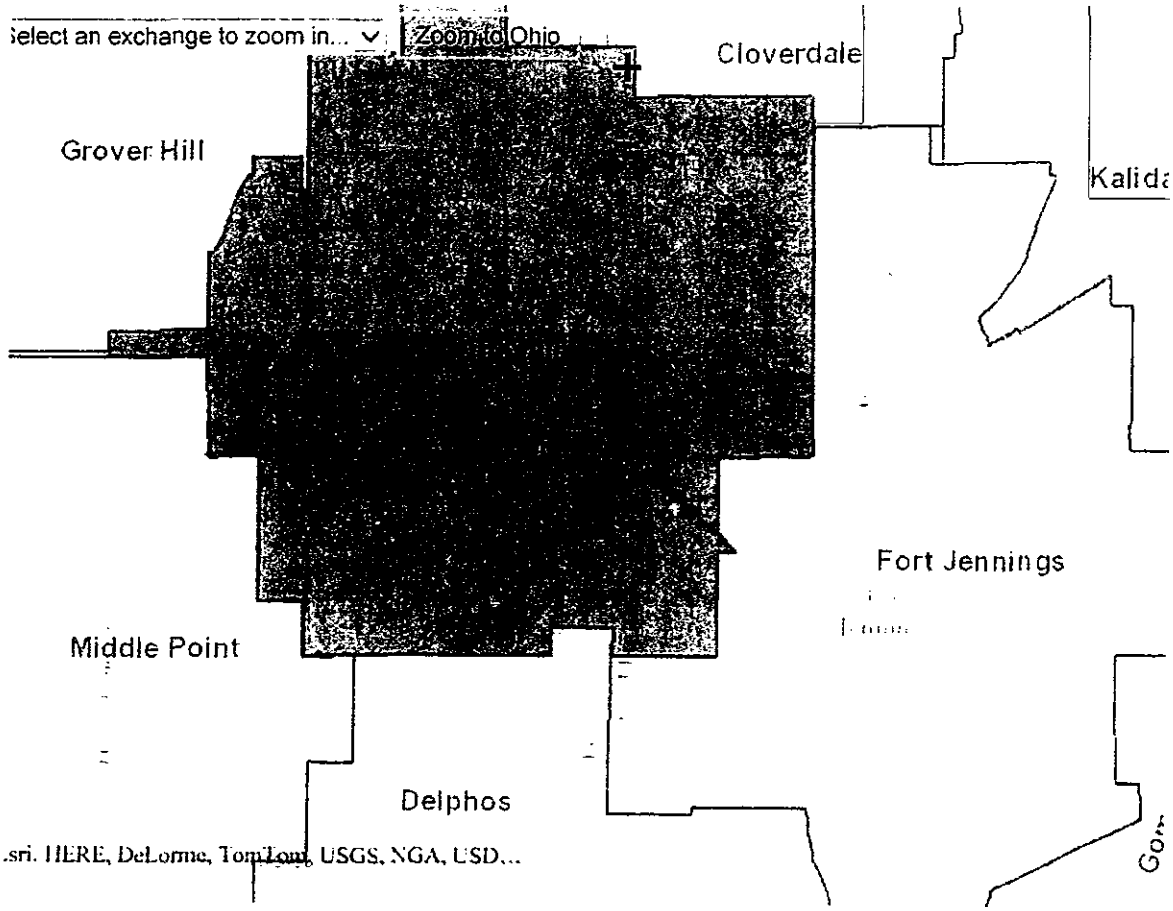
Ohio Telephone Exchange Areas

The following map shows the boundaries of telephone exchange areas in Ohio. Click on an individual exchange for more information about it, including the Incumbent Local Exchange Carrier, Local Access and Transport Area, and its associated NPA-NXX numbers. Use the search box to quickly zoom to a street address.

Enter street address and city/state or zip code:

245w. third st. ottoville oh. 45876 Search

Clear



Exchange Area Information:

Exchange Name:	Ottoville
ILEC Name:	Ottoville Mutual
LATA:	Lima/Mansfield (923)
EAS Map:	View PDF

NPA-NXX Codes:

FCC Form 481

Section 510: Description of Compliance with Service Quality Standards and Consumer Protection:

The Ottoville Mutual Telephone Company (TOMTC) complies applicable federal and state service quality and consumer protection rules and consistently meets or exceeds the standards set by the Public Utilities Commission of Ohio (PUCO). The rates, terms and conditions under which TOMTC operates are outlined in its local exchange tariff that is on file with the PUCO.

TOMTC maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call during normal business hours. Calls made after hours goes to an answering machine that are forwarded to an employee that is on call and will take care of any issues that requires immediate attention.

TOMTC discloses its rates and terms of service to customers and separately identifies carrier charges from taxes on its billing statements. TOMTC responds to all inquiries for information promptly and courteously. TOMTC also investigates all complaints and resolves any issues in a timely manner.

TOMTC provides access to the emergency services provided by local government or other public safety organizations such as enhanced 911. TOMTC also provides toll blocking.

TOMTC provisions its broadband network and equipment to ensure that its customers can enjoy the speeds to which they subscribe. Internet speeds generally result from a 'best effort' service and are dependent upon a number of variables, many of which are outside of TOMTC's control.

TOMTC complies with any and all consumer protection obligations under state law. To protect customer information TOMTC has implemented Customer Proprietary Network information (CPNI) policies and procedures handbook that are consistent with the FCC's regulations. All employees are required to attend the annual CPNI/Red Flag training and the employees who have access to CPNI data receive additional guidance through written procedures regarding customer authentication. They are also required to review TOMTC's CPNI/Red Flag handbook which includes information and requirements on protecting sensitive customer information from improper use and disclosure. The employee certifies he/she has attended the required training and reviewed the handbook and understands the disciplinary process if they are found to be in contempt. Certification of TOMTC's compliance with CPNI rules and a description of the TOMTC's operating procedures that ensure compliance are filed annually with the FCC.

FCC Form 481

Section 610: Description of Functionality in Emergency Situations:

The Ottoville Mutual Telephone Company (TOMTC) is able to function in emergency situations for both voice and broadband services. TOMTC has a reasonable amount of back-up power to ensure functionality without an external power source as set forth in FCC 47 C.F.R.§54.202(a)(2). Standby power generators are supplied at the central office and remote switch to ensure functionality without an external power source until power is restored. Portable generators are stored at strategic locations to be deployed as needed. The network is capable of managing traffic spikes resulting from emergency situations.

TOMTC is able to reroute traffic around damaged facilities however its ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances. There is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

[700] Price Offerings including Voice Rate Data Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible]
<020>	Program Year	[illegible]
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible]
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<701>	Residential Local Service Charge Effective Date	[illegible]
<702>	Single State-wide Residential Local Service Charge	[illegible]

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
OR	Ottoville		FR	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
OR	Cloverdale		FR	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	100[illegible]
<015>	Study Area Name	OTTOVILLE RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible] ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
OH	Cloverdale	29.95	0.0	29.95	0.768	0.256	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	29.95	0.0	29.95	5.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	29.95	0.0	29.95	5.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	29.95	0.0	29.95	5.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	34.95	0.0	34.95	6.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	34.95	0.0	34.95	6.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	39.95	0.0	39.95	8.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	44.95	0.0	44.95	9.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	49.95	0.0	49.95	10.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	59.95	0.0	59.95	10.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	54.95	0.0	54.95	10.0	2.0	0.0	Other, Unlimited Usage Allowance
OH	Cloverdale	59.95	0.0	59.95	10.0	1.0	0	Other, Unlimited Usage Allowance
OH	Ottoville	29.95	0.0	29.95	0.768	0.256	0.0	Other, Unlimited Usage Allowance
OH	Ottoville	29.95	0.0	29.95	[illegible]	1.0	0.0	Other, Unlimited Usage Allowance
OH	Ottoville	34.95	0.0	34.95	5	1.0	0.0	Other, Unlimited Usage Allowance
OH	Ottoville	39.95	0.0	39.95	5.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Ottoville	34.95	0.0	34.95	6.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Ottoville	44.95	0.0	44.95	6.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Ottoville	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited Usage Allowance
OH	Ottoville	39.95	0.0	39.95	6.0	1	0.0	Other, Unlimited Usage Allowance

(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	[illegible]
<015>	Study Area Name	[illegible]
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	[illegible]
<035>	Contact Telephone Number - Number of person identified in data line <030>	[illegible]
<039>	Contact Email Address - Email Address of person identified in data line <030>	[illegible]

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible] Unlimited Usage Allowance
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible] Unlimited Usage Allowance
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible] Unlimited Usage Allowance
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible] Unlimited Usage Allowance
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible] Unlimited Usage Allowance

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees No Data Entry Required Calculated by System	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (Overage Charge, Blocking Traffic, Rate Limiting, Other)	Other Action (Enter up to 50 characters of text)
OH	Cloverdale	29.95	0	29.95	0.768	0.256	0	Other	Unlimited Usage Allowance
OH	Cloverdale	29.95	0	29.95	5	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	39.95	0	39.95	5	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	79.95	0	79.95	5	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	34.95	0	34.95	6	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	44.95	0	44.95	6	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	39.95	0	39.95	8	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	49.95	0	49.95	8	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	44.95	0	44.95	9	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	49.95	0	49.95	10	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	59.95	0	59.95	10	1	0	Other	Unlimited Usage Allowance
OH	Cloverdale	54.95	0	54.95	10	2	0	Other	Unlimited Usage Allowance
OH	Cloverdale	59.95	0	59.95	12	2	0	Other	Unlimited Usage Allowance
OH	Ottoville	29.95	0	29.95	0.768	0.256	0	Other	Unlimited Usage Allowance
OH	Ottoville	29.95	0	29.95	5	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	39.95	0	39.95	5	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	79.95	0	79.95	5	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	34.95	0	34.95	6	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	44.95	0	44.95	6	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	39.95	0	39.95	8	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	49.95	0	49.95	8	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	44.95	0	44.95	9	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	54.95	0	54.95	9	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	49.95	0	49.95	10	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	59.95	0	59.95	10	1	0	Other	Unlimited Usage Allowance
OH	Ottoville	129.95	0	129.95	10	1	0	Other	Unlimited Usage Allowance

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

LIFELINE REQUIREMENTS (T)

The Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et. al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (N)

Ottoville Mutual Telephone Company

LIFELINE TELEPHONE ASSISTANCE PROGRAM

The Lifeline program provides financial assistance to qualified low-income residents; ensuring them affordable telephone service. A qualified Lifeline customer must choose between a traditional wireline provider or a qualified wireless provider but not both. This Federal benefit program provides discounts on ONE telephone service (wireline or wireless) for qualified low-income consumers. Federal rules prohibit qualifying consumers from receiving more than one Lifeline discount per household. Consumers violating this one per household rule may be subject to criminal and/or civil penalties.

Ottoville Mutual Telephone Company's voice lifeline service includes unlimited local minutes-of-use within the EAS toll-free calling area. This service does not include any free minutes-of-use for long distance toll. Long distance toll is billed at the standard toll rate depending on which interexchange carrier the customer subscribes to for long distance toll service. As part of the lifeline service Toll Restriction is available to eligible customers at no charge.

Lifeline service is a non-transferable benefit available to eligible low-income consumers in every state, and on Tribal lands. You must be eligible to enroll, and you must reconfirm your eligibility with the service provider annually. Eligible consumers can receive up to $9.25 per month in Lifeline discounts.

Consumers may qualify by either having an income that is at or below 150% of the federal poverty guidelines (proof of income is required) or participate in one of the following assistance programs (proof of participation is required):

- Medicaid
- Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Program's Free Lunch Program
- Bureau of Indian Affairs General Assistance; Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)
- Head Start (if income eligibility criteria are met)
- State assistance programs (if applicable)
    - Disability Insurance or Social Security Disability Income

Lifeline customers of traditional wireline companies receive the following benefits:

- Do not pay service connection charges
- Do not pay a deposit to establish service
- Do not pay the access recovery charge
- Receive a monthly basic service charge discount of $9.25
- Do not pay charges related to the Universal Service Fund and Local number portability
- Can receive free "toll blocking" and blocking for 900/976 telephone numbers to prohibit all outgoing long-distance calls
- Special payment arrangements (or can re-establish service if previously disconnected) by paying $25 and the remaining balance over six months.

More information about eligibility, how to apply for Lifeline benefits, or what to do if your household is receiving more than one discount, is available at the Universal Service Administrative Company's website http://www.usac.org/li/getting-service or you may also call the Federal Communications Commission at 1-888-225-5322.

To apply for telephone assistance, complete the Certification for Lifeline Telephone Service form and bring it to the Ottoville Mutual Telephone Company office along with the required proof of participation documents and photo identification.

The Ottoville Mutual Telephone Company
Certification for Lifeline Telephone Service

Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies. In Ohio an additional credit for installation charges also applies once in a 12 month period.

Ottoville Mutual Telephone Company's voice lifeline service includes unlimited local minutes-of-use within the EAS toll-free calling area. This service does not include any free minutes-of-use for long distance toll. Long distance toll is billed at the standard toll rate depending on which interexchange carrier you subscribe to for long distance toll service. As part of the lifeline service Toll Restriction is available to eligible customers at no charge.

Date: _____

Applicant Information:

Full Name: _____

Date of Birth: _____

Last Four Digits of Social Security Number: _____

Residential Address:
Number and Street _____

City _____

State _____

Zip Code _____
(No PO Boxes permitted)

Check one:
____The address listed is my permanent address

____The address listed is my temporary address

Please Check One:
____ Initial Application

____ Annual Certification Continued Eligibility

(Company name) Lifeline Telephone Service is dependent on the s participation in one or more of the programs listed below, or that your household income is at or below 150% of the federal poverty level.

1. I participate in the following programs (check all that apply):
   - ___ Home Energy Assistance Program (LHEAP, HEAP and E-HEAP)
   - ___ Supplemental Nutritional Assistance Program (SNAP)/Food Stamps
   - ___ Supplemental Security Income-Aged (SSI)
   - ___ Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any program that might supplant Medicaid
   - ___ Federal Public Housing/Section 8
   - ___ Ohio Works/Temporary Assistance for Needy Families (TANF)
   - ___ National School Lunch Program's Free Lunch Program (NSL)
   - ___ General assistance, including disability assistance (DA)

OR

The Ottoville Mutual Telephone Company
Certification for Lifeline Telephone Service

I hereby certify that (check if this applies to you):

____ Household annual gross income is at or below 150% of the poverty level (see chart below)

2014 Estimated Annual Income Requirements

for a Household at or Below 150% of the Federal Poverty Guidelines

Per Health and Human Services – Federal Register 1/22/2014

Persons in Family Unit	48 Contiguous States and D.C.
1	$17,505.00
2	$23,595.00
3	$29,685.00
4	$35,775.00
5	$41,865.00
6	$47,955.00
7	$54,045.00
8	$60,135.00
For each additional person, add	$4,060.00

To prove that you qualify for income eligibility we will need a copy of at least one of the following documents:

- A prior year's federal or state tax return
- Current income statement from employer or W-2
- Three consecutive months worth of the most current pay stubs
- The most recent Social Security statement of benefits
- The most recent Veteran's Administration statement of benefits
- The most recent retirement/pension statement of benefits
- The most recent Unemployment or Worker's Compensation statement of benefits
- Any other legal document that would show your current income (such as a divorce decree or child support document)

2. In the future, if I no longer participate in at least one of the programs listed in Item 1 or the conditions in item 2 change, I will notify (company name) within 30 days that I am no longer eligible for Lifeline Telephone Service.

I (we) affix, under penalty of perjury, that the foregoing representations are true.

Applicant's Name (Please Print) _____

Telephone Number: _____

Applicant's Signature _____ Date_____

FCC Form 481

Section 610: Description of Functionality in Emergency Situations:

The Ottoville Mutual Telephone Company (TOMTC) is able to function in emergency situations for both voice and broadband services. TOMTC has a reasonable amount of back-up power to ensure functionality without an external power source as set forth in FCC 47 C.F.R.§54.202(a)(2). Standby power generators are supplied at the central office and remote switch to ensure functionality without an external power source until power is restored. Portable generators are stored at strategic locations to be deployed as needed. The network is capable of managing traffic spikes resulting from emergency situations.

TOMTC is able to reroute traffic around damaged facilities however its ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances. There is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

The data will be used by RUS to review your financial situation. Your response is required by 7 USC 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.

BORROWER NAME: The Ottoville Mutual Telephone Company (Prepared with Audited Data)

INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.

PERIOD ENDING: December, 2013

BORROWER DESIGNATION: OH0513

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII
(Check one of the following)

☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

William J. Hoogfeed 3/31/14
DATE

PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents	1,084,689	948,604	25. Accounts Payable	59,592	67,106
2. Cash-RUS Construction Fund	0	0	26. Notes Payable	0	0
3. Affiliates:			27. Advance Billings and Payments	0	0
a. Telecom, Accounts Receivable	7,696	5,622	28. Customer Deposits	4,340	3,955
b. Other Accounts Receivable	22,951	64,425	29. Current Mat. L/T Debt	121,286	116,505
c. Notes Receivable	0	0	30. Current Mat. L/T Debt-Rur. Dev.	0	0
4. Non-Affiliates:			31. Current Mat.-Capital Leases	0	0
a. Telecom, Accounts Receivable	0	0	32. Income Taxes Accrued	0	0
b. Other Accounts Receivable	21,807	14,691	33. Other Taxes Accrued	5,188	5,011
c. Notes Receivable	0	0	34. Other Current Liabilities	410,772	427,553
5. Interest and Dividends Receivable	0	0	35. Total Current Liabilities (25 thru 34)	601,178	620,130
6. Material-Regulated	3,378	3,378	LONG-TERM DEBT		
7. Material-Nonregulated	0	0	36. Funded Debt-RUS Notes	1,246,873	771,567
8. Prepayments	101,462	77,415	37. Funded Debt-RTB Notes	0	0
9. Other Current Assets	1,012,838	1,004,605	38. Funded Debt-FFB Notes	0	0
10. Total Current Assets (1 Thru 9)	2,254,821	2,118,740	39. Funded Debt-Other	0	0
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan	0	0
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt	0	0
a. Rural Development	0	0	42. Reacquired Debt	0	0
b. Nonrural Development	0	0	43. Obligations Under Capital Lease	0	0
12. Other Investments			44. Adv. From Affiliated Companies	0	0
a. Rural Development	0	0	45. Other Long-Term Debt	0	0
b. Nonrural Development	278,004	276,905	46. Total Long-Term Debt (36 thru 45)	1,246,873	771,567
13. Nonregulated Investments	0	0	OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets	29,187	29,187	47. Other Long-Term Liabilities	0	0
15. Deferred Charges	0	0	48. Other Deferred Credits	0	0
16. Jurisdictional Differences	0	0	49. Other Jurisdictional Differences	0	0
17. Total Noncurrent Assets (11 thru 16)	307,191	306,092	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	0
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-In-Service	9,928,452	7,433,691	51. Cap. Stock Outstand. & Subscribed	0	0
19. Property Held for Future Use	0	0	52. Additional Paid-In-Capital	0	0
20. Plant Under Construction	80,764	61,529	53. Treasury Stock	0	0
21. Plant Adj., Nonop. Plant & Goodwill	0	0	54. Membership and Cap. Certificates	1,101	1,080
22. Less Accumulated Depreciation	3,944,990	1,649,646	55. Other Capital	489,862	400,687
23. Net Plant (18 thru 21 less 22)	6,064,226	5,845,574	56. Patronage Capital Credits	5,143,327	6,215,478
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins	1,143,897	261,464
			58. Total Equity (51 thru 57)	6,778,187	6,878,709
	8,626,238	8,270,406	59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	8,626,238	8,270,406

Total Equity = 83.17% of Total Assets

USDA-RUS	BORROWER DESIGNATION
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OH0513
	PERIOD ENDING
INSTRUCTIONS- See RUS Bulletin 1744-2	December, 2013

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	220,983	242,660
2. Network Access Services Revenues	711,712	666,581
3. Long Distance Network Services Revenues	0	0
4. Carrier Billing and Collection Revenues	(76,877)	(66,515)
5. Miscellaneous Revenues	141,320	174,633
6. Uncollectible Revenues	(159)	332
7. Net Operating Revenues (1 thru 5 less 6)	997,297	1,017,027
8. Plant Specific Operations Expense	355,375	316,960
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	16,616	12,865
10. Depreciation Expense	436,615	345,072
11. Amortization Expense	3,393	4,533
12. Customer Operations Expense	36,813	42,236
13. Corporate Operations Expense	277,839	225,262
14. Total Operating Expenses (8 thru 13)	1,126,651	946,936
15. Operating Income or Margins (7 less 14)	(129,354)	70,091
16. Other Operating Income and Expenses	0	0
17. State and Local Taxes	0	0
18. Federal Income Taxes	6,484	539
19. Other Taxes	5,188	5,011
20. Total Operating Taxes (17+18+19)	11,672	5,550
21. Net Operating Income or Margins (15+16-20)	(141,026)	64,541
22. Interest on Funded Debt	77,075	23,996
23. Interest Expense - Capital Leases	0	0
24. Other Interest Expense	0	0
25. Allowance for Funds Used During Construction	0	0
26. Total Fixed Charges (22+23+24-25)	77,075	23,996
27. Nonoperating Net Income	1,140,745	21,987
28. Extraordinary Items	0	0
29. Jurisdictional Differences	0	0
30. Nonregulated Net Income	221,253	198,932
31. Total Net Income or Margins (21+27+28+29+30-26)	1,143,897	261,464
32. Total Taxes Based on Income	0	0
33. Retained Earnings or Margins Beginning-of-Year	281,824	1,143,897
34. Miscellaneous Credits Year-to-Date	0	0
35. Dividends Declared (Common)	0	0
36. Dividends Declared (Preferred)	0	0
37. Other Debits Year-to-Date	(1,093)	(75,459)
38. Transfers to Patronage Capital	282,917	1,219,356
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	1,143,897	261,464
40. Patronage Capital Beginning-of-Year	5,033,231	5,143,327
41. Transfers to Patronage Capital	282,917	1,219,356
42. Patronage Capital Credits Retired	172,821	147,205
43. Patronage Capital End-of-Year (40+41-42)	5,143,327	6,215,478
44. Annual Debt Service Payments	154,080	154,080
45. Cash Ratio [(14+20-10-11) / 7]	0.7002	0.5928
46. Operating Accrual Ratio [(14+20+26) / 7]	1.2197	0.9601
47. TIER [(31+26) / 26]	15.8413	11.8961
48. DSCR [(31+26+10+11) / 44]	10.7800	4.1217

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION
OH0513

PERIOD ENDED
December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Ottoville	14.00	14.00	283	739	1,022	124.21	124.21
Cloverdale	14.00	14.00	23	192	215	60.48	60.48
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			306	931	1,237	184.69	184.69
No. Exchanges	2						

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION
OH0513

PERIOD ENDED
December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

			Details on Least Expensive Broadband Service					
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Ottoville	1,022	713	713	6,000	1,500	29.95	Package	Fiber to the Home
Cloverdale	215	150	150	6,000	1,500	29.95	Package	Fiber to the Home
Total	1,237	863						

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OR0513 PERIOD ENDING December, 2013
INSTRUCTIONS- See RUS Bulletin 1744-2	

PART D. SYSTEM DATA

1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile
3	3	72	17.18	6.70

PART E. TOLL DATA

1. Study Area ID Code(s)	2. Types of Toll Settlements (Check one)		
a. 300650	Interstate:	[X] Average Schedule	[ ] Cost Basis
b.	Intrastate:	[X] Average Schedule	[ ] Cost Basis
c.			
d.			
e.			
f.			
g.			
h.			
i.			
j.			

PART F. FUNDS INVESTED IN PLANT DURING YEAR

1. RUS, RTB, & FFB Loan Funds Expended	
2. Other Long-Term Loan Funds Expended	
3. Funds Expended Under RUS Interim Approval	
4. Other Short-Term Loan Funds Expended	
5. General Funds Expended (Other than Interim)	198,094
6. Salvaged Materials	
7. Contribution in Aid to Construction	
8. Gross Additions to Telecom. Plant (1 thru 7)	198,094

PART G. INVESTMENTS IN AFFILIATED COMPANIES

INVESTMENTS	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance
(a)	(b)	(c)	(d)	(e)	(f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

USDA-RUS **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**	BORROWER DESIGNATION OH0513 PERIOD ENDING December, 2013

PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) [X] YES [ ] NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	9.00%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	7.91%
5. Land and support assets - Buildings	3.32%
6. Land and support assets - Furniture and Office equipment	8.16%
7. Land and support assets - General purpose computers	20.00%
8. Central Office Switching - Digital	11.66%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	9.09%
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	12.50%
18. Cable and wire facilities - Poles	8.06%
19. Cable and wire facilities - Aerial cable - Metal	5.75%
20. Cable and wire facilities - Aerial cable - Fiber	4.20%
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	4.00%
23. Cable and wire facilities - Buried cable - Metal	5.00%
24. Cable and wire facilities - Buried cable - Fiber	4.60%
25. Cable and wire facilities - Conduit systems	3.00%
26. Cable and wire facilities - Other	

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OH0513 PERIOD ENDED December, 2013
INSTRUCTIONS – See help in the online application.	

	PART I – STATEMENT OF CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	1,084,689
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	Net Income	261,464
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	345,072
4.	Add: Amortization	4,533
5.	Other (Explain)	
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	(32,284)
7.	Decrease/(Increase) in Materials and Inventory	0
8.	Decrease/(Increase) in Prepayments and Deferred Charges	24,047
9.	Decrease/(Increase) in Other Current Assets	8,233
10.	Increase/(Decrease) in Accounts Payable	7,514
11.	Increase/(Decrease) in Advance Billings & Payments	0
12.	Increase/(Decrease) in Other Current Liabilities	16,604
13.	Net Cash Provided/(Used) by Operations	635,183
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	0
15.	Increase/(Decrease) in Notes Payable	0
16.	Increase/(Decrease) in Customer Deposits	(385)
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	(480,087)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	0
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	(89,196)
20.	Less: Payment of Dividends	0
21.	Less: Patronage Capital Credits Retired	(147,205)
22.	Other (Explain) NonPatr Income Allocation	(75,459)
23.	Net Cash Provided/(Used) by Financing Activities	(792,332)
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	2,513,996
25.	Other Long-Term Investments	1,099
26.	Other Noncurrent Assets & Jurisdictional Differences	0
27.	Other (Explain) Plant that was retired or removed	(2,494,031)
28.	Net Cash Provided/(Used) by Investing Activities	21,064
29.	Net Increase/(Decrease) in Cash	(136,085)
30.	Ending Cash	948,604

Revision Date 2010

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OH0513
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013

NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

Part C: Broadband Service

We currently advertise 5M down/1M up for $29.95/month. Your drop down box does not have this speed listed so we chose the closest one. I sent an email to our RUS rep Ron Mellon and to Mark Walther asking how we should answer this part. I have not received a response. Please let us know if what we did is not correct.

Margie

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OH0513
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 10

Date Filed: Wednesday, July 30, 2014

Filed by: William A. Adams

Behalf of: Sycamore Telephone Company

Summary of document: Revised FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUL 30 PM 3:47
PUCO

RECEIVED-DOCKETING DIV
2014 JUL 30 PM 3:47
PUCO

THE FOLLOWING PAGES ARE CONFIDENTIAL AS MARKED

SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-0337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WT DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09- V, DOCKET NO. 0-20 BEFORE THE FEDERAL COMMUNICAT $ COMMISSION

According to the Paperwork Reduction Act of 1995, an agency may not conds sponsor, and a person is not required to respond to, a collection of information unle splays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.

BORROWER NAME: The Sycamore Telephone Company (Prepared with Audited Data)

INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.

PERIOD ENDING: December, 2013

BORROWER DESIGNATION: OH0532

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII

(Check one of the following)

[X] All of the obligations under the RUS loan documents have been fulfilled in all material respects.

[ ] There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

Richard Ekleberry — 7/27/2014

DATE

PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			**CURRENT LIABILITIES**		
1. Cash and Equivalents	334,573	204,215	25. Accounts Payable	415,150	296,768
2. Cash-RUS Construction Fund	502	503	26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom. Accounts Receivable	50,225	268,802	28. Customer Deposits	2,600	3,150
b. Other Accounts Receivable			29. Current Mat. L/T Debt	170,826	193,060
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom. Accounts Receivable	31,647	28,948	32. Income Taxes Accrued		
b. Other Accounts Receivable	358,483	220,889	33. Other Taxes Accrued	12,510	14,517
c. Notes Receivable			34. Other Current Liabilities	18,918	7,424
5. Interest and Dividends Receivable	101		35. Total Current Liabilities (25 thru 34)	620,004	514,919
6. Material-Regulated	133,386	89,304	**LONG-TERM DEBT**		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	2,438,729	2,466,947
8. Prepayments	11,691	11,939	37. Funded Debt-RTB Notes		
9. Other Current Assets	82,476	15,000	38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)	1,003,084	839,600	39. Funded Debt-Other	36,435	43,927
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development	347,756	330,453	46. Total Long-Term Debt (36 thru 45)	2,475,164	2,510,874
13. Nonregulated Investments			**OTHER LIAB. & DEF. CREDITS**		
14. Other Noncurrent Assets	38,962	97,496	47. Other Long-Term Liabilities		
15. Deferred Charges	56,729	35,848	48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	443,447	463,797	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	0
PLANT, PROPERTY, AND EQUIPMENT			**EQUITY**		
18. Telecom. Plant-in-Service	7,811,632	8,057,000	51. Cap. Stock Outstand. & Subscribed	40,200	40,200
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction	8,194	3,213	53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation	5,973,598	6,082,678	55. Other Capital	14,009	30,442
23. Net Plant (18 thru 21 less 22)	1,846,228	1,977,535	56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins	143,382	184,497
			58. Total Equity (51 thru 57)	197,591	255,139
	3,292,759	3,280,932	59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	3,292,759	3,280,932

Total Equity = 7.78% % of Total Assets

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET N -51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUN TIONS COMMISSION

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS- See RUS Bulletin 1744-2

BORROWER DESIGNATION

OH0532

PERIOD ENDING

December, 2013

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	326,278	370,800
2. Network Access Services Revenues	869,967	1,028,822
3. Long Distance Network Services Revenues	2,664	2,091
4. Carrier Billing and Collection Revenues	4,251	19,318
5. Miscellaneous Revenues	499,222	701,477
6. Uncollectible Revenues	(1,585)	8,142
7. Net Operating Revenues (1 thru 5 less 6)	1,703,967	2,114,366
8. Plant Specific Operations Expense	536,902	894,974
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	267,126	263,927
10. Depreciation Expense	253,289	230,283
11. Amortization Expense		
12. Customer Operations Expense	156,496	150,339
13. Corporate Operations Expense	514,208	400,969
14. Total Operating Expenses (8 thru 13)	1,728,021	1,940,492
15. Operating Income or Margins (7 less 14)	(24,054)	173,874
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes	3,000	14,720
19. Other Taxes	(4,455)	19,952
20. Total Operating Taxes (17+18+19)	(1,455)	34,672
21. Net Operating Income or Margins (15+16-20)	(22,599)	139,202
22. Interest on Funded Debt	98,132	103,880
23. Interest Expense - Capital Leases		
24. Other Interest Expense	1,950	2,083
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	100,082	105,963
27. Nonoperating Net Income	63,831	7,876
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)	(58,850)	41,115
32. Total Taxes Based on Income	(29,451)	12,260
33. Retained Earnings or Margins Beginning-of-Year	202,232	143,382
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	143,382	184,497
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)	0	0
44. Annual Debt Service Payments	230,806	270,283
45. Cash Ratio [(14+20-10-11) / 7]	0.8646	0.8253
46. Operating Accrual Ratio [(14+20+26) / 7]	1.0720	0.9843
47. TIER [(31+26) / 26]	0.4120	1.3880
48. DSCR [(31+26+10+11) / 44]	1.2761	1.3962

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109
CC DOCKET NOS. 01-92, 96-45 DOCKET NO. 96-98, WT DOCKET NO. 10-208 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION
OH0532

PERIOD ENDED
December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Sycamore	15.60	11.50	228	924	1,152	353.99	96.01
Melmore	17.50	13.40	16	151	167	1.00	1.00
McCutchenville	15.60	11.50	37	205	242	1.00	1.00
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			281	1,280	1,561	355.99	98.01
No. Exchanges	3						

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109 & CC DOCKET NOS. 01-92, 96-45 DOCKET NO. 09-51, WT DOCKET NO. 10-208 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION
OH0532

PERIOD ENDED
December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

			Details on Least Expensive Broadband Service					
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Sycamore	1,152	709	504	1,500	768	29.95	StandAlone	Hybird Fiber Coax
Melmore	167	103	73	1,500	768	29.95	StandAlone	Hybird Fiber Coax
McCutchenville	242	149	106	1,500	768	29.95	StandAlone	Hybird Fiber Coax
Total	1,561	961						

US. RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BOR. ER DESIGNATION: OH0532

PERIOD ENDING: December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

PART D. SYSTEM DATA

1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile
4	8	115	13.57	4.38

PART E. TOLL DATA

1. Study Area ID Code(s)
   - a. 300658
   - b.
   - c.
   - d.
   - e.
   - f.
   - g.
   - h.
   - i.
   - j.

2. Types of Toll Settlements (Check one)

Interstate:	☐ Average Schedule	☒ Cost Basis
Intrastate:	☒ Average Schedule	☐ Cost Basis

PART F. FUNDS INVESTED IN PLANT DURING YEAR

1. RUS, RTB, & FFB Loan Funds Expended	190,808
2. Other Long-Term Loan Funds Expended	
3. Funds Expended Under RUS Interim Approval	
4. Other Short-Term Loan Funds Expended	
5. General Funds Expended (Other than Interim)	178,853
6. Salvaged Materials	21,400
7. Contribution in Aid to Construction	
8. Gross Additions to Telecom. Plant (1 thru 7)	391,061

PART G. INVESTMENTS IN AFFILIATED COMPANIES

INVESTMENTS (a)	CURRENT YEAR DATA: Investment This Year (b)	CURRENT YEAR DATA: Income/Loss This Year (c)	CUMULATIVE DATA: Cumulative Investment To Date (d)	CUMULATIVE DATA: Cumulative Income/Loss To Date (e)	CUMULATIVE DATA: Current Balance (f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 04-90, 07-135, 05-337, 03-109 CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

USDA-RUS **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**	BORROWER DESIGNATION OH0532 PERIOD ENDING December, 2013

PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) [X] YES [ ] NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	15.00%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	9.50%
5. Land and support assets - Buildings	3.19%
6. Land and support assets - Furniture and Office equipment	6.54%
7. Land and support assets - General purpose computers	20.00%
8. Central Office Switching - Digital	0.14%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	7.38%
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	4.74%
22. Cable and wire facilities - Underground cable - Fiber	4.20%
23. Cable and wire facilities - Buried cable - Metal	5.00%
24. Cable and wire facilities - Buried cable - Fiber	5.00%
25. Cable and wire facilities - Conduit systems	3.00%
26. Cable and wire facilities - Other	

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WT DOCKET 0 96-67 1 95-67 0332-05 109 CC
DOCKET NOS 01 92 96 45 GN DOCK NO 09 51 WT DOCKET NO 10 208 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OH0532
INSTRUCTIONS – See help in the online application.	PERIOD ENDED December, 2013

	PART I – STATEMENT OF CASH FLOWS	
1.	**Beginning Cash (Cash and Equivalents plus RUS Construction Fund)**	335,075
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	**Net Income**	41,115
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	230,283
4.	Add: Amortization	0
5.	Other (Explain) Nonop Amortization, Provision for Dfd Income Tax, Reinvested Interest Income, Adjustment to Acct Rec	(54,845)
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	(78,284)
7.	Decrease/(Increase) in Materials and Inventory	44,082
8.	Decrease/(Increase) in Prepayments and Deferred Charges	20,633
9.	Decrease/(Increase) in Other Current Assets	67,476
10.	Increase/(Decrease) in Accounts Payable	(118,382)
11.	Increase/(Decrease) in Advance Billings & Payments	0
12.	Increase/(Decrease) in Other Current Liabilities	(9,487)
13.	**Net Cash Provided/(Used) by Operations**	142,591
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	0
15.	Increase/(Decrease) in Notes Payable	0
16.	Increase/(Decrease) in Customer Deposits	550
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	57,944
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	0
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	16,433
20.	Less: Payment of Dividends	0
21.	Less: Patronage Capital Credits Retired	0
22.	Other (Explain) Adjust for Available-for-Sale Investments & Interest Receivable	(16,333)
23.	**Net Cash Provided/(Used) by Financing Activities**	58,594
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	(240,387)
25.	Other Long-Term Investments	17,303
26.	Other Noncurrent Assets & Jurisdictional Differences	(58,534)
27.	Other (Explain) Adjust Property, Plant & Equip and Purchase of Investments	(49,924)
28.	**Net Cash Provided/(Used) by Investing Activities**	(331,542)
29.	**Net Increase/(Decrease) in Cash**	(130,357)
30.	**Ending Cash**	204,718

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET [illegible]
DOCKET NOS 01-92, 96-45, GN DOCKET NO 09-51, WT DOCKET NO 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

USDA-RUS **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**	BORROWER DESIGNATION OH0532
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013

NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

CONFIDENTIAL NOT FOR PUBLIC INSPECTION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 01-92, 99-68, CN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

USDA-RUS **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**	BORROWER DESIGNATION OH0532
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013

CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 34

Date Filed: Thursday, July 03, 2014

Filed by: David A. Ferris

Behalf of: Nova Telephone Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUL -3 AM 11:28
PUCO

NOVA TELEPHONE
COMPANY

7-3-2014

RECEIVED-DOCKETING DIV
2014 JUL -3 AM 11:28
PUCO

THE FERRIS LAW GROUP LLC
P.O. Box 1237
Worthington, Ohio 43085

Telephone: (614) 844-4777
Facsimile: (614) 844-4778

David A. Ferris
Stacey D. Houser
Boyd B. Ferris (Retired)

Writer's E-Mail:
dferris@ferrislawgroup.com

July 1, 2014

Barcy F. McNeal, Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Re: *In the Matter of the Annual Filing Requirements for 2014 Pertaining to the Provisioning of High Cost Universal Service*
Case No. 14-1115-TP-COI; FCC Form 481

Dear Secretary McNeal:

Enclosed for filing in the above-captioned docket on behalf of The Nova Telephone Company ("Nova"), please find an original and three (3) copies of a Motion for Protective Order and Memorandum in Support pursuant to the Commission's regulations at 4901-1-24(D) of the Ohio Administrative Code. As set forth more fully in the enclosed documents, this Motion is filed with respect to company financial results required in "Rate of Return Carrier Additional Information" section contained within the Federal Communications Commission's Form 481.[1]

Redacted public versions of Nova's Form 481 will be or have been electronically filed with the Commission. Three (3) unredacted copies of the confidential information are also enclosed herewith for filing under seal with each page containing Confidential Information as marked.

Nova requests that you certify to the FCC, as required by 47 C.F.R. §54.314 that Nova should continue receiving Federal high cost support.

[1] The financial reports section of FCC Form 481 is identified at the Universal Service Administrative Company ("USAC") website as "Section 3005" in the downloadable version and as "Section 3000" in the online version at the same USAC website. http://www.usac.org/hc/tools/forms.aspx. The same identical financial information is required in both. The request for confidentiality applies regardless of whether the form submitted employs the 3005 or 3000 designation.

Should you or any member of the Commission Staff have any questions, please do not hesitate to contact me. Thank you for your attention to this matter.

Very truly yours,

David A. Ferris

DAF/baf
Enclosures

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RECEIVED-DOCKETING DIV
2014 JUL -3 AM 11:29
PUCO

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
OK	Nova		FR	15.55	0.0	0.0	0.0	15.55
OK	Sullivan		FR	16.55	0.0	0.0	0.0	16.55

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN DOCKET NOS. 10-90, 07-135, 06-337, 03-109, CC DOCKET NOS. 01-92, 96-45, CN DOCKET NO. 09-51, DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DKT NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WC DKT NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

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(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
OH	None	0.0	0.0	0.0	0.0	0.0	0.0	Other, None

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 06-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

THE NOVA TELEPHONE COMPANY, INC.

2014 FIVE YEAR PLAN IN ACCORDANCE WITH SECTION 54.202(a)(1)(ii) OF FCC RULES

The NOVA Telephone Company, Inc. (NOVA) has a state-issued Certification of Convenience and Public Necessity for a defined service area covering two exchanges served by one wire center. Nova serves an area represented by approximately 4,613 population and approximately 69 square miles, to serve basic telecommunications services to all customers in this area. NOVA also offers DSL broadband to its affiliate and any other requesting third party, on a wholesale-tariff basis, in the same areas.

For the next five years, covering 2014-2015 through 2018-2019, NOVA will be investing in its local loop. Specifically, NOVA will continue to maintain its digital loop carrier equipment in the field, as well as continue upgrading software and hardware for its transmission equipment. NOVA has increased its middle mile bandwidth capacity and implemented fiber-to-the-node throughout all its serving area. Currently, over 10 megabits download speed is available in 100% of its service territory.

In accordance with Section 54.313(a)(1), NOVA will be providing progress reports, for future annual report filings, including wire center maps, actual investments, any revised budgets, as well as statements of USF high cost received as a direct result of these investments. Please refer to the accompanying document to view specific capital budget breakdowns, by wire center, including affected area and population, by year.

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

COMPANY	NOVA TELEPHONE COMPANY
SAC	300644
YEAR COMPLETED	2014

	CLLI	Square Miles	Population	Growth
WIRE CENTER 1	NOVAOH	30.32	1,759	-1%
WIRE CENTER 2	NOVAOH (SULLIVAN)	25.60	2,600	-1%
WIRE CENTER 3	NOVAOH (RUGGLES)	13.00	254	-1%
WIRE CENTER 4				
WIRE CENTER 5				
WIRE CENTER 6				
WIRE CENTER 7				
WIRE CENTER 8				
WIRE CENTER 9				
WIRE CENTER 10				

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 99-68, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

SAC	300644
YEAR FILED	2014

	Year 1	Year 2	Year 3	Year 4	Year 5
Square Miles	68.92	68.92	68.92	68.92	68.92
Population	4,613.00	4,566.87	4,521.20	4,475.99	4,431.23
Planned GS Investment	$ 3,600	$ 3,600	$ 3,600	$ 3,600	$ 3,600
Planned COE Investment	$ 6,000	$ 6,000	$ 6,000	$ 6,000	$ 6,000
Planned Cable & Wire Investment	$ 4,500	$ 4,500	$ 4,500	$ 4,500	$ 4,500
Total Planned Investment	$ 14,100	$ 14,100	$ 14,100	$ 14,100	$ 14,100
Affected Area (Sq. Mi.)	68.92	68.92	68.92	68.92	68.92
Affected Population	4,613	4,567	4,521	4,476	4,431

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

SAC	300644
WIRE CENTER	NOVAOH
YEAR FILED	2014

	Total Square Mileage	Total Population	Planned General Support Investment	Planned Central Office Investment	Planned Cable & Wire Investment	Total Planned Investment	Affected Population	Affected Area (Sq. Mi.)	% Subs	% Area
Year 1	30.32	1,759.00	$ 1,200	$ 2,000	$ 1,500	$ 4,700	1,759	30.32	100%	100%
Year 2	30.32	1,741.41	$ 1,200	$ 2,000	$ 1,500	$ 4,700	1,741	30.32	100%	100%
Year 3	30.32	1,724.00	$ 1,200	$ 2,000	$ 1,500	$ 4,700	1,724	30.32	100%	100%
Year 4	30.32	1,706.76	$ 1,200	$ 2,000	$ 1,500	$ 4,700	1,707	30.32	100%	100%
Year 5	30.32	1,689.69	$ 1,200	$ 2,000	$ 1,500	$ 4,700	1,690	30.32	100%	100%
Total	**30.32**	**1,690**	**$ 6,000**	**$ 10,000**	**$ 7,500**	**$ 23,500**	**8,621**	**151.60**	**510%**	**500%**

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SAC	300644
WIRE CENTER	OVAOH (SULLIVAN)
YEAR FILED	2014

	Total Square Mileage	Total Population	Planned General Support Investment	Planned Central Office Investment	Planned Cable & Wire Investment	Total Planned Investment	Affected Population	Affected Area (Sq. Mi.)	% Subs	% Area
Year 1	25.60	2,600.00	$ 1,200	$ 2,000	$ 1,500	$ 4,700	2,600	25.60	100%	100%
Year 2	25.60	2,574.00	$ 1,200	$ 2,000	$ 1,500	$ 4,700	2,574	25.60	100%	100%
Year 3	25.60	2,548.26	$ 1,200	$ 2,000	$ 1,500	$ 4,700	2,548	25.60	100%	100%
Year 4	25.60	2,522.78	$ 1,200	$ 2,000	$ 1,500	$ 4,700	2,523	25.60	100%	100%
Year 5	25.60	2,497.55	$ 1,200	$ 2,000	$ 1,500	$ 4,700	2,498	25.60	100%	100%
Total	**25.60**	**2,498**	**$ 6,000**	**$ 10,000**	**$ 7,500**	**$ 23,500**	**12,743**	**128.00**	**510%**	**500%**

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SAC	300644
WIRE CENTER	HOVAOH (RUGGLES)
YEAR FILED	2014

	Total Square Mileage	Total Population	Planned General Support Investment	Planned Central Office Investment	Planned Cable & Wire Investment	Total Planned Investment	Affected Population	Affected Area (Sq. Mi.)	% Subs	% Area
Year 1	13.00	254.00	$ 1,200	$ 2,000	$ 1,500	$ 4,700	254	13.00	100%	100%
Year 2	13.00	251.46	$ 1,200	$ 2,000	$ 1,500	$ 4,700	251	13.00	100%	100%
Year 3	13.00	248.95	$ 1,200	$ 2,000	$ 1,500	$ 4,700	249	13.00	100%	100%
Year 4	13.00	246.46	$ 1,200	$ 2,000	$ 1,500	$ 4,700	246	13.00	100%	100%
Year 5	13.00	243.99	$ 1,200	$ 2,000	$ 1,500	$ 4,700	244	13.00	100%	100%
Total	13.00	244	$ 6,000	$ 10,000	$ 7,500	$ 23,500	1,245	65.00	510%	500%

CONFIDENTIAL

The Nova Telephone Company

Study Area Code: 300644

Response to Line 510 – Service Quality Standards and Consumer Protection Rules

Surpasses PUC minimum service quality standards – The Nova Telephone Company ("Filer") hereby certifies that its voice service surpasses the minimum standards required by the Public Utilities Commission of Ohio ("PUCO") for eligible telecommunications carriers. Over the history of the Filer's provision of voice services to its customer, it has consistently exceeded those minimum standards.

Publically available rates, terms and conditions - Once more, the Filer's rates, terms and conditions for voice service are publically available through OCC approved local exchange tariffs.

Protection of consumer information - The Filer complies with the Federal Communications Commission Consumer Proprietary Network Information ("CPNI") rules (47 C.F.R. Sections 64.2001-64.2011). The compliance is assured through certification for CPNI compliance by March 1 of each year, in addition to its own internal company procedures. The Filer also complies with all consumer protection rules applicable by State law.

Broadband service rates, quality service standards - The Filer offers wholesale broadband to an unaffiliated third party, rather than retail to its end users. It assures the third party that it provides speeds associated with service plans purchased through its interstate tariff. For example, for lines that subscribe at speeds up to a download speed and upload speed, those speeds are provided. However, those speeds are based on a 'best effort' basis, due to the fact there are several aspects of the broadband network, outside of the Filer's control, that can effect throughput speeds. The interstate tariffs are publically available for rates, terms and conditions. Once more, the Filer has internal procedures to assure that quality of service to broadband customers exceeds expectations. Therefore, although there are no current broadband service quality standards and consumer protection rules, the Filer discloses its rates, terms and conditions of service to its customers. Lastly, the Filer complies with applicable federal and state customer protection standards for all businesses in Ohio.

CONFIDENTIAL

The Nova Telephone Company

Study Area Code: 300644

Response to Line 610 – Ability to Function in Emergency Situations for Voice and Broadband

The Nova Telephone Company ("Filer") certifies that it is able to function in emergency situations as set forth in both federal and state regulations.

Power - The Filer's network is designed to remain functional in emergency situations where no external power is available. In such cases, the Filer has eight hours of battery backup power for its wire center and field electronics locations. The wire center is also equipped with backup power generators and automatic transfer switches. In addition, the Filer has access to mobile backup generators in case of backup power failure.[1]

Routing and Spikes – The Filer has alternate routes configured in each of its local switch to assure that when the primary routes are down, traffic is re-routed to alternate routes and facilities. In addition, the Filer has overflow routes where traffic spikes may compromise the primary route traffic flows.

Procedures for voice and data - The Filer has internal procedures for emergency situations which includes emergency operations planning. Such procedures and network infrastructure utilized for emergency situations is offered as such for both voice and broadband services.

[1] Section 54.202(a)(2)

CONFIDENTIAL

The Nova Telephone Company

Study Area Code: 300644

Response to Line 1010 – Voice Services Rate Comparability

The Wireline Competition Bureau has released its reasonably comparable voice benchmark rate including local residential rate, interstate end user common line charge, any applicable state end user common line charges, mandatory extended area service charges and state universal service charges. The Filer certifies that the combination of all applicable charges stated herein fall below the federal benchmark rate. The Filer discloses its rates, by exchange, in line 700 of the Form 481, demonstrating its rate levels compared to the federal benchmark.

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN :KET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, KET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

Kiesling
foresight for your future

1155 Kelly Johnson Blvd.
Suite 303
Colorado Springs, CO 80920-3990

Phone: 719.599.3664
Fax: 719.599.7059
www.kiesling.com

June 24, 2014

Charles D. Mattingly
The Nova Telephone Company (Study Area Code 300644)
C/O VNC Enterprises, LLC
PO Box 733
Judson, TX 75660

Dear Mr. Mattingly:

This letter is to confirm that an agreement dated today, June 24, 2014, has been entered into between VNC Enterprises, LLC/The Nova Telephone Company and Kiesling Associates LLP to engage Kiesling Associates LLP as your outside CPA firm to review, in connection with our review of the consolidated statements of VNC Enterprises, LLC, the balance sheet of The Nova Telephone Company as of December 31, 2013, and the related statements of income, comprehensive income, stockholders' equity and cash flows for the year ended December 31, 2013 and issue an Accountant's Report thereon, in accordance with Statements on Standards for Accounting and Review Services (SSARS) issued by the American Institute of Certified Public Accountants (AICPA).

We anticipate completing our review and issuing the Accountant's Report on The Nova Telephone Company's financial statements as of and for the year ended December 31, 2013 by September 30, 2014.

Very truly yours,

David P. Aspenson, CPA

cc: Charles Curtis

CONFIDENTIAL

Date: 6/25/2014

Name of companies covered by this Certification: The Nova Telephone Company of Ohio

I, Charlie Mattingly, certify that I am an officer of The Nova Telephone Company (Nova). Nova is not an RUS borrower. Once more, Nova's calendar year 2013 accounting is not subject to an audit but will be reviewed by a certified public accountant. The review has not yet been completed. Currently, Nova has engaged with a CPA to complete a review of its calendar year 2013 accounting and wasn't completed in time for this filing. Therefore, I hereby certify that, notwithstanding a completed review by the CPA, the submitted financials for Nova, in accordance with FCC rule 47 C.F.R. Section 54.313(f)(s) are accurate, to the best of my knowledge.

Name of signatory: Charlie Mattingly

Title of signatory: President, The Nova Telephone Company of Ohio

State Of Texas

County of Gregg

Sworn to and subscribed before me on the 25th day of June, 2014.

ASHLEY CRITTENDEN
NOTARY PUBLIC
State of Texas
Comm. Exp. 03/17/2018

REDACTED—FOR PUBLIC INSPECTION

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

(3005a) Operating Report for Privately-Held Rate of Return Carriers

Balance Sheet - Data Collection Form

FCC Form 481

OMB Control No. 3060-0986

July 2013

<010>	Study Area Code	<010>	[redacted]
<015>	Study Area Name	<015>	[redacted]
<020>	Program Year	<020>	[redacted]
<030>	Contact Name - Person USAC should contact regarding this data	<030>	[redacted]
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	[redacted]
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	[redacted]

☐ Files as reviewed single company ☐ Filed as audited single company

☐ Filed as reviewed consolidated company ☐ Filed as audited consolidated company

☐ Filed as subsidiary of reviewed consolidated company ☐ Filed as subsidiary of audited consolidated company

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

[redacted] [redacted]

Signature Date

PART A. BALANCE SHEET

	ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD		LIABILTIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
	CURRENT ASSETS	[redacted]	[redacted]		**CURRENT LIABILITIES**	[redacted]	[redacted]
1.	Cash and Equivalents	[redacted]	[redacted]	25.	Accounts Payable	[redacted]	[redacted]
2.	Cash-RUS Construction Fund	[redacted]	[redacted]	26.	Notes Payable	[redacted]	[redacted]
3.	Affiliates:	[redacted]	[redacted]	27.	Advance Billings and Payments	[redacted]	[redacted]
	a. Telecom, Accounts Receivable	[redacted]	[redacted]	28.	Customer Deposits	[redacted]	[redacted]
	b. Other Accounts Receivable	[redacted]	[redacted]	29.	Current Mat. L/T Debt	[redacted]	[redacted]
	c. Notes Receivable	[redacted]	[redacted]	30.	Current Mat. L/T Debt-Rur. Dev.	[redacted]	[redacted]
4.	Non-Affiliates:	[redacted]	[redacted]	31.	Current Mat.-Capital Leases	[redacted]	[redacted]
	a. Telecom, Accounts Receivable	[redacted]	[redacted]	32.	Income Taxes Accrued	[redacted]	[redacted]
	b. Other Accounts Receivable	[redacted]	[redacted]	33.	Other Taxes Accrued	[redacted]	[redacted]
	c. Notes Receivable	[redacted]	[redacted]	34.	Other Current Liabilities	[redacted]	[redacted]
5.	Interest and Dividends Receivable	[redacted]	[redacted]	35.	Total Current Liabilities (25 thru 34)	381170	1016035
6.	Material-Regulated	[redacted]	[redacted]		**LONG-TERM DEBT**	[redacted]	[redacted]
7.	Material-Nonregulated	[redacted]	[redacted]	36.	Funded Debt-RUS Notes	[redacted]	[redacted]
8.	Prepayments	[redacted]	[redacted]	37.	Funded Debt-RTB Notes	[redacted]	[redacted]
9.	Other Current Assets	[redacted]	[redacted]	38.	Funded Debt-FFB Notes	[redacted]	[redacted]
10.	Total Current Assets (1 Thru 9)	2203077	2836742	39.	Funded Debt-Other	[redacted]	[redacted]
		[redacted]	[redacted]	40.	Funded Debt-Rural Develop. Loan	[redacted]	[redacted]
	NONCURRENT ASSETS	[redacted]	[redacted]	41.	Premium (Discount) on L/T Debt	[redacted]	[redacted]
11.	Investment In Affiliated Companies	[redacted]	[redacted]	42.	Reacquired Debt	[redacted]	[redacted]
	a. Rural Development	[redacted]	[redacted]	43.	Obligations Under Capital Lease	[redacted]	[redacted]
	b. Nonrural Development	[redacted]	[redacted]	44.	Adv. From Affiliated Companies	[redacted]	[redacted]
12.	Other Investments	[redacted]	[redacted]	45.	Other Long-Term Debt	[redacted]	[redacted]
	a. Rural Development	[redacted]	[redacted]	46.	Total Long-Term Debt (36 thru 45)	0	0
	b. Nonrural Development	[redacted]	[redacted]		**OTHER LIAB. & DEF. CREDITS**	[redacted]	[redacted]
13.	Nonregulated Investments	[redacted]	[redacted]	47.	Other Long-Term Liabilities	[redacted]	[redacted]
14.	Other Noncurrent Assets	[redacted]	[redacted]	48.	Other Deferred Credits	[redacted]	[redacted]
15.	Deferred Charges	[redacted]	[redacted]	49.	Other Jurisdictional Differences	[redacted]	[redacted]
16.	Jurisdictional Differences	[redacted]	[redacted]	50.	Total Other Liabilities and Deferred Credits (47 thru 49)	134526	123937
17.	Total Noncurrent Assets (11 thru 16)	419	-32972		**EQUITY**	[redacted]	[redacted]
		[redacted]	[redacted]	51.	Cap. Stock Outstanding & Subscribed	[redacted]	[redacted]
	PLANT, PROPERTY, AND EQUIPMENT	[redacted]	[redacted]	52.	Additional Paid-In-Capital	[redacted]	[redacted]
18.	Telecom, Plant-In-Service	[redacted]	[redacted]	53.	Treasury Stock	[redacted]	[redacted]
19.	Property Held for Future Use	[redacted]	[redacted]	54.	Membership and Cap. Certificates	[redacted]	[redacted]
20.	Plant Under Construction	[redacted]	[redacted]	55.	Other Capital	[redacted]	[redacted]
21.	Plant Adj., Nonop. Plant & Goodwill	[redacted]	[redacted]	56.	Patronage Capital Credits	[redacted]	[redacted]
22.	Less Accumulated Depreciation	[redacted]	[redacted]	57.	Retained Earnings or Margins	[redacted]	[redacted]
23.	Net Plant (18 thru 21 less 22)	2018700	1684756	58.	Total Equity (51 thru 57)	3839856	3465291
		[redacted]	[redacted]			[redacted]	[redacted]
24.	TOTAL ASSETS (10+17+23)	4222196	4488526	59.	TOTAL LIABILITIES AND EQUITY (35+46+50+58)	4355552	4605263

CONFIDENTIAL

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109; CC DOCKET NOS. 01-92, 99-68; GN DOCKET NO. 09-51; WT DOCKET NO. 10-208; BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

(3005b) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form
Page 2 of 3

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	<010> 300644
<015>	Study Area Name	<015> The Nova Telephone Company
<020>	Program Year	<020> 2015
<030>	Contact Name - Person USAC should contact regarding this data	<030> Charles Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035> 252-349-2203
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039> charles.curtis@contagris.com

PART B. STATEMENTS OF INCOME AND RETAINED EARINGS OR MARGINS

	ITEM	PRIOR YEAR	THIS YEAR
1.	Local Network Services Revenues	[redacted]	[redacted]
2.	Network Access Services Revenues	[redacted]	[redacted]
3.	Long Distance Network Services Revenues	[redacted]	[redacted]
4.	Carrier Billing and Collection Revenues	[redacted]	[redacted]
5.	Miscellaneous Revenues	[redacted]	[redacted]
6.	Uncollectible Revenues	[redacted]	[redacted]
7.	**Net Operating Revenues (1 thru 5 less 6)**	1445325	1574004
8.	Plant Specific Operations Expense	[redacted]	[redacted]
9.	Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	[redacted]	[redacted]
10.	Depreciation Expense	[redacted]	[redacted]
11.	Amortization Expense	[redacted]	[redacted]
12.	Customer Operations Expense	[redacted]	[redacted]
13.	Corporate Operations Expense	[redacted]	[redacted]
14.	**Total Operating Expenses (8 thru 13)**	1635937	1527378
15.	Operating Income or Margins (7 less 14)	-190612	46626
16.	Other Operating Income and Expenses	[redacted]	[redacted]
17.	State and Local Taxes	[redacted]	[redacted]
18.	Federal Income Taxes	[redacted]	[redacted]
19.	Other Taxes	[redacted]	[redacted]
20.	Total Operating Taxes (17+18+19)	-22238	25423
21.	Net Operating Income or Margins (15+16-20)	-168374	21203
22.	Interest on Funded Debt	[redacted]	[redacted]
23.	Interest Expense - Capital Leases	[redacted]	[redacted]
24.	Other Interest Expense	[redacted]	[redacted]
25.	Allowance for Funds Used During Construction	[redacted]	[redacted]
26.	Total Fixed Charges (22+23+24-25)	18634	0
27.	Nonoperating Net Income	[redacted]	[redacted]
28.	Extraordinary Items	[redacted]	[redacted]
29.	Jurisdictional Differences	[redacted]	[redacted]
30.	Nonregulated Net Income	[redacted]	[redacted]
31.	Total Net Income or margins (21+27+28+29+30-26)	-133356	75343
32.	Total Taxes Based on Income	[redacted]	[redacted]
33.	Retained Earnings or Margins Beginning-of-Year	[redacted]	[redacted]
34.	Miscellaneous Credits Year-to-Date	[redacted]	[redacted]
35.	Dividends Declared (Common)	[redacted]	[redacted]
36.	Dividends Declared (Preferred)	[redacted]	[redacted]
37.	Other Debits Year-to-Date	[redacted]	[redacted]
38.	Transfers to Patronage Capital	[redacted]	[redacted]
39.	Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]	3705810	75343
40.	Patronage Capital Beginning-of-Year	[redacted]	[redacted]
41.	Transfers to Patronage Capital	[redacted]	[redacted]
42.	Patronage Capital Credits Retired	[redacted]	[redacted]
43.	Patronage Capital End-of-Year (40+41-42)	0	0
44.	Annual Debt Service Payments	[redacted]	[redacted]
45.	Cash Ratio [(14+20-10-11)/7]	0.94	0.77
46.	Operating Accrual Ratio [(14+20+26)/7]	1.13	0.99
47.	TIER [(31+26)/26]	-6.16	0.00
48.	DSCR [(31+26+10+11)/44]	0.00	0.00

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 06-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

(3005c) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	*Study Area Code*	<010> 300644
<015>	Study Area Name	<015> The Nova Telephone Company
<020>	Program Year	<020> 2015
<030>	Contact Name - Person USAC should contact regarding this data	<030> Charles Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035> 252-349-2203
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039> charles.curtis@contaegis.com

	PART C. STATEMENTS OF CASH FLOWS	
1.	**Beginning Cash (Cash and Equivalents plus RUS Construction Fund)**	[redacted]
	CASH FLOWS FROM OPERATING ACTIVITIES	[redacted]
2.	**Net Income**	[redacted]
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	[redacted]
3.	Add: Depreciation	[redacted]
4.	Add: Amortization	[redacted]
5.	Other (Explain) [redacted]	[redacted]
	Changes in Operating Assets and Liabilities	[redacted]
6.	Decrease/(Increase) in Accounts Receivable	[redacted]
7.	Decrease/(Increase) in Materials and Inventory	[redacted]
8.	Decrease/(Increase) in Prepayments and Deferred Charges	[redacted]
9.	Decrease/(Increase) in Other Current Assets	[redacted]
10.	Increase/(Decrease) in Accounts Payable	[redacted]
11.	Increase/(Decrease) in Advance Billings & Payments	[redacted]
12.	Increase/(Decrease) in Other Current Liabilities	[redacted]
13.	**Net Cash Provided/(Used) by Operations**	-204000
	CASH FLOWS FROM FINANCING ACTIVITIES	[redacted]
14.	*Decrease/(Increase) in Notes Receivable*	[redacted]
15.	Increase/(Decrease) in Notes Payable	[redacted]
16.	Increase/(Decrease) in Customer Deposits	[redacted]
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	[redacted]
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	[redacted]
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	[redacted]
20.	Less: Payment of Dividends	[redacted]
21.	Less: Patronage Capital Credits Retired	[redacted]
22.	Other (Explain) [redacted]	[redacted]
23.	***Net Cash Provided/(Used) by Financing Activities***	0
	CASH FLOWS FROM INVESTING ACTIVITIES	[redacted]
24.	Net Capital Expenditures (Property, Plant & Equipment)	[redacted]
25.	Other Long-Term Investments	[redacted]
26.	Other Noncurrent Assets & Jurisdictional Differences	[redacted]
27.	Other (Explain) [redacted]	[redacted]
28.	**Net Cash Provided/(Used) by Investing Activities**	1798
29.	**Net Increase/(Decrease) in Cash**	-202202
30.	**Ending Cash**	-199969

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The Nova Telephone Company
P O Box 733
Judson TX 75660
Office: (903) 663-0099
Fax: (713) 634-2643

June 27, 2014

Charlie D. Mattingly
President
The Nova Telephone Company
c/o VNC Enterprises
235 Dennard Street
Longview, TX 75605
P.O. Box 733
Judson, TX 75660
(903)663-0099

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RECEIVED-DOCKETING DIV
2014 JUL -3 AM 11:29
PUCO

RE: REQUEST FOR CONFIDENTIAL TREATMENT: Connect America Fund; High Cost Universal Service Support IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

Dear Ms. Dortch:

Please find attached with this letter a request for confidential treatment for portions of information submitted with our company Form 481 along with four copies. Contemporaneously, we are filing a copy of the redacted Form 481, with redacted attachments, via ECFS. This information has also been filed with our state commission and electronically submitted, and certified, with the Universal Service Administration Company. If you have any questions or concerns with the attachments, please contact Charles Curtis at Charles.curtis@contaegis.com or by phone at 252-514-2203.

Sincerely,

Charlie Mattingly

Cc: file

REDACTED – FOR PUBLIC INSPECTION

CONFIDENTIAL

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of	)	
Connect America Fund	)	WC Docket No. 10-90
	)	WC Docket No. 07-135
High-Cost Universal Service Support	)	WC Docket No. 11-42
	)	WC Docket No. 05-337
Lifeline and Link Up Reform	)	WC Docket No. 03-109
	)	CC Docket No. 01-92
	)	CC Docket No. 96-45
	)	GN Docket No. 09-51
	)	WT Docket No. 10-208

REQUEST FOR CONFIDENTIAL TREATMENT

The Nova Telephone Company ("Filer") requests that the portions of its Form 481 pertaining to its Five Year Plan in the Service Quality Improvement Reporting, its Tribal Land Offerings documentation and its Rate of Return Additional Documentation (RUS Annual Report) be granted confidential, non-public treatment pursuant to Sections 0.457 and 0.459 of the Commission's rules, 47 C.F.R. Sections 0.457, 0.459, and related provisions of the Freedom of Information Act ("FOIA"), including 5 U.S.C. Section 552(b)(4) ("Exemption 4"). Form 481 contains information regarding the Filer's capital expenditure budgets, detailed network information as well as sensitive financial information filed in the Rate of Return Documentation. Release of such information would supply its competition sensitive commercial information that would undermine its ability to serve its customers effectively. Such information is not customarily disclosed to the public or made available within the telecommunications industry. Therefore, the Filer requests confidentiality of these respective portions of its Form 481 filing be granted. Support for the Filer's request for confidential treatment pursuant to FCC rules in Section 0.459(b) is provided as follows:

I. **FILER'S FORM 481 SATISFY THE REQUIREMENTS OF SECTION 0.459 OF THE COMMISSION'S RULES**

The material the Filer seeks confidentiality qualifies for the requirements outlined in Section 0.459 if the FCC's rules. As will be demonstrated, the Filer has satisfied all the elements of this section, concluding that disclosure of this information would be harmful to the Filer.

(1) **Identification of the specific information for which confidential treatment is sought.** The Filer requests confidential treatment for the portions of the Form 481 required by 47 C.F.R. Section 54.313(a)(2) and (4). The Form bears the legend "CONFIDENTIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NO.'S 10-90, 07-135, 05-337, 03-109, CC DOCKETS 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATION COMMISSION." The specific information considered confidential include: 1) The Filer's 5 year capital budget and network information associated with Service Quality Improvement Reporting (100), 2) ROR Additional Documentation which represents financial reports for calendar year 2013 (3005).

REDACTED – FOR PUBLIC INSPECTION

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(2) **Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission.** The information is required to be produced annually in accordance with 47 C.F.R. Section 54.313(a). The proceedings are WC Docket No. 10-90 and WC Docket No. 11-42.

(3) **Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged.** The information requested for confidential treatment is information not customarily released to the public. Release of this information would have the effect of substantial harm to the competitive position of the Filer.

(4) **Explanation of the degree to which the information concerns a service that is subject to competition.** All of the services provided by the Filer are subject to competition.

(5) **Explanation of how disclosure of the information could result in substantial competitive harm.** Identification of network details could enable wrongdoers the ability to compromise network reliability to customers. In addition, competitive entities in the Filer's area would have access to sensitive network, strategic and financial details that would hamper the Filer's ability to effectively compete.

(6) **Identification of any measures taken by the submitting party to prevent unauthorized disclosure.** The information filed is not customarily released to the public or publically made available within the telecommunications industry. The information is also only released within internal circulation, including its attorneys, consultants and engineers, held to confidentiality agreements. The request as well as the associated documents subject to it, are filed both paper copy as well as electronically.

(7) **Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties.** None of the information requesting confidential treatment is available to the public and have not been disclosed to parties unless those parties are engaged to perform services for the Filer, under non-disclosure.

(8) **Justification of the period during which the submitting party asserts that material should not be available for public disclosure.** Due to the fact that the nature of the information being filed is sensitive in terms of competitive and public safety concerns, the Filer requests that confidential treatment be granted indefinitely.

II. CONCLUSION

For these reasons, pursuant to Sections 0.457 and 0.459 of the Commission's rules, the Filer requests that the portions of Form 481 relating to those particular items listed in I.1, above, be treated as confidential under the Commission's rules and precedent and withheld from public inspection and that any distribution of them within the Commission should be limited, in accordance with the reasons stated for confidential request. In the case where any person, party or entity wishes to access any of this information, the Filer requests immediate notification so it can have the opportunity to oppose the request or consider any other action it deems necessary to protect both its network, strategic and financial interests and the interest of the customers it continues to serve.

Respectfully Submitted,

Charlie D. Mattingly
President
The Nova Telephone Company
c/o VNC Enterprises
235 Dennard Street
Longview, TX 75605
P.O. Box 733
Judson, TX 75660
(903)663-0099

June 27, 2014

FCC Form 481 Carrier Annual Reporting Data Collection Form

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Stephanie Curtis
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	stephanie@contaegis.com

ANNUAL REPORTING FOR ALL CARRIERS

			54.313 Completion Required	54.427 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✔	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✔	✔
<210>	✔ <-- check box if no outages to report		✔	
<300>	Unfulfilled Service Requests (voice) 0			
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband) 0		✔	
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0		✔	✔
<420>	Mobile 0.0			
<430>	Number of Complaints per 1,000 customers (broadband)		✔	
<440>	Fixed 0.0			
<450>	Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✔	✔
<510>	300644oh510.pdf	(attached descriptive document)	✔	✔
<600>	Functionality in Emergency Situations	(check to indicate certification)	✔	✔
<610>	300644oh610.pdf	(attached descriptive document)	✔	✔
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✔	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	✔	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✔	✔
<900>	Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)	✔	
<1000>	Voice Services Rate Comparability	(check to indicate certification)	✔	
<1010>	300644oh1010.pdf	(attach descriptive document)	✔	
<1100>	Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✔	
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✔

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)		
<2005>		(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		(check to indicate certification)	✔	
<3005>		(complete attached worksheet)	✔	

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(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

CONFIDENTIAL

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

300644oh112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	☐
<114>	Report how much universal service (USF) support was received	☐
<115>	How (USF) was used to improve service quality	☐
<116>	How (USF)was used to improve service coverage	☐
<117>	How (USF) was used to improve service capacity	☐
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	☐

COMPIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN "KET NOS. 19-99, 07-135, 06-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-" DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WCDET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51 WCDET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

CONFIDENTIAL

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

CONFIDENTIAL

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curcis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees

-- See attached worksheet

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51 DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN I
KET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-1
JCKET NO. 19-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

CONFIDENTIAL

(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rate and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (*select*)
			See attached worksheet					

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09- DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

(800) Operating Companies Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<810>	Reporting Carrier	The Nova Telephone Company
<811>	Holding Company	VNC Enterprises, LLC
<812>	Operating Company	

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation

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CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-1 DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

(900) Tribal Lands Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

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(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contacgis.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

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(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

300644ohl210.pdf

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN I. KET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, . KET NO. 19-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

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(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address – Email Address of person identified in data line <030>	stephanie@contaegis.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-, DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN JOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, JOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

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(3000) Rate Of Return Carrier Additional Documentation Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contacgis.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ◉ ○

(3014) If yes, does your company file the RUS annual report (Yes/No) ◉ ○

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) ○ ◉

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☑

(3023) Underlying information subjected to a review by an independent certified public accountant ☑

(3024) Underlying information subjected to an officer certification. ☑

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

300644oh3026.pdf

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Certification - Agent / Carrier Data Collection Form — FCC Form 481 — OMB Control No. 3060-0819 — July 2013

<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Curtis
<035>	Contact Telephone Number - Number of person identified in data line <030>	2525142203 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@contaegis.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier: THE NOVA TEL CO

Signature of Authorized Officer: CERTIFIED ONLINE Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: 300644 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: THE NOVA TEL CO

Name of Authorized Agent or Employee of Agent: Charles D. Mattingly

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date:

Printed name of Authorized Agent or Employee of Agent: Charles D. Mattingly

Title or position of Authorized Agent or Employee of Agent President

Telephone number of Authorized Agent or Employee of Agent: 9036630099 ext.

Study Area Code of Reporting Carrier: 300644 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Attachments

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Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 4

Date Filed: Tuesday, July 01, 2014

Filed by: Frank P. Darr

Behalf of: Vanlue Telephone Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUL -1 PM 2:12
PUCO

7-1-2014

VANLUE TELEPHONE COMPANY

525 Junction Rd
Madison, WI 53717
www.tdstelecom.com

RECEIVED-DOCKETING DIV
2014 JUL -1 PM 2:08
PUCO

June 30, 2014

VIA Email

Ms. Marianne Townsend
Chief, Telecommunications
Utilities Dept./Telecom Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Re: Copy of Voice Rate Data Filed Pursuant to 54.313(h)(1)

Dear Ms. Townsend:

Eligible Telecommunications Carriers ("ETCs") who receive federal high cost loop support are required to file additional voice rate data indicating the rates and lines that are below the federal urban rate floor, currently $20.46, pursuant to 47 C.F.R. §§ 54.313 with the Federal Communications Commission ("FCC"), the Universal Service Administrative Company ("USAC"), and the relevant state commissions or Tribal governments, as appropriate. See 47 C.F.R. § 54.313(i).

In fulfillment of this requirement, enclosed please find confidential and redacted copies of voice rate data which was filed with USAC and the FCC on its behalf by the National Exchange Carrier Association ("NECA").

TDS Telecom respectfully requests that the Public Utilities Commission of Ohio afford this information the same confidential treatment that has been sought for other FCC Form 481 information, as public disclosure would cause significant commercial and competitive harm to the Company.

Please contact the undersigned should you have any questions concerning our request for confidentiality.

Sincerely,

Bruce Schiefelbein
Manager – Regulatory Compliance
(608) 664-5455

Attachments
c.c. Bruce Mottern

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Rate Floor Data Collection - OMB Control Number 3060-0986

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	300662
2	Carrier Study Area Name	alpha characters	VANLUE TEL. CO.
3	Service Provider Identification Number	9 numeric digits	143001681
4	Residential Local Service Charge Effective Date	mm/dd/yy	07/01/14
5	Contact Name	alpha characters	Yefchak, Keith
6	Contact Telephone Number (Include area code)	9 numeric digits	608-664-4187
7	Sheet Number	numeric digit(s)	
8	Total Number of Sheets	numeric digit(s)	

Block 2 - Residential Local Service Rates, Fees and Line Counts

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops	Column 6 Exchange Name/Zone Name	Column 7 Class Of Service
9	$19.65				423	Vanlue	Flat
10	$19.65				3	Vanlue	Lifeline
11	$17.75				9	Vanlue	Flat no Touch Call

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Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual data reported; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier	See attached list.				
Signature of authorized officer or employee	Kevin G. Hess			Date	6/19/2014
Printed name of authorized officer or employee	Kevin G. Hess				
Title or position of authorized officer or employee	Sr. Vice President				
Telephone number of authorized officer or employee:	(608) 664 - 4160, ext.				
Study Area Code of Reporting Carrier	See attached list.		Filing Due Date for this form (mm/dd/yyyy)	7/1/2014	

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Comunications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Study Area Name	Study Area Code	Title of Certifying Officer or Employee
Vanlue Telephone Company	300662	Company Officer

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Certification of Officer to Authorize an Agent to File Rate Floor Data on Behalf of Reporting Carrier

I certify that (Name of Agent) _National Exchange Carrier Association, Inc (NECA)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the data provided to the Authorized Agent; and, to the best of my knowledge, the actual data provided to the Authorized Agent is accurate.

I certify that I am authorized to submit the information reported on this form on behalf of the reporting carrier; that I have provided the information reported herein based on the data provided by the reporting carrier; and to the best of my knowledge the information reported herein is accurate.

Name of Authorized Agent	National Exchange Carrier Association Inc. (NECA)				
Name of Reporting Carrier	See attached list.				
Signature of authorized officer or employee	Kevin G. Hess			Date	6/19/2014
Printed name of authorized officer or employee	Kevin G. Hess				
Title or position of authorized officer or employee	Sr. Vice President				
Telephone number of authorized officer or employee: (608) 664 - 4160, ext. _____					
Study Area Code of Reporting Carrier	See attached list.		Filing Due Date for this form (mm/dd/yyyy)	7/1/2014	

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Comunications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Study Area Name	Study Area Code	Title of Certifying Officer or Employee
Vanlue Telephone Company	300662	Company Officer

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Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 13

Date Filed: Tuesday, July 01, 2014

Filed by: William A. Adams

Behalf of: Pattersonville Telephone Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUL -1 PM 4:01
PUCO

[redacted] [redacted]

ITEM

112

RECEIVED-DOCKETING DIV
2014 JUL -1 PM 3:54
PUCO

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PATTERSONVILLE TELEPHONE COMPANY

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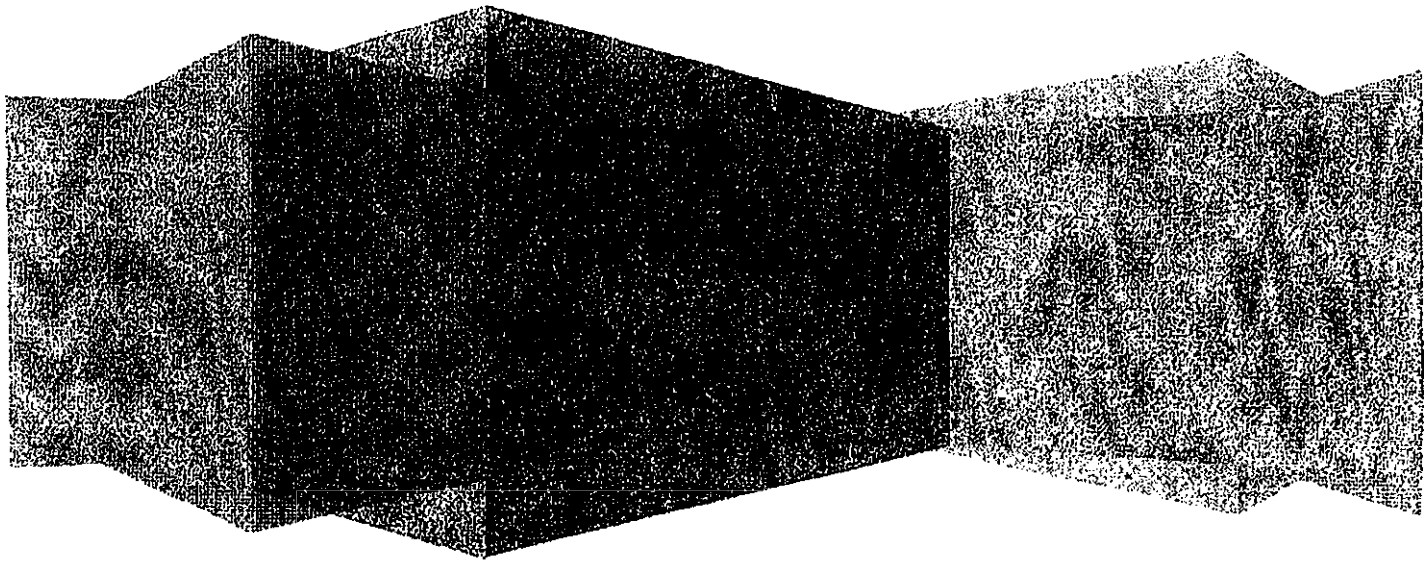
FIVE YEAR SERVICE IMPROVEMENT PLAN



PATTERSONVILLE TELEPHONE COMPANY

FIVE YEAR SERVICE IMPROVEMENT PLAN

JULY 1, 2014

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Table of Contents

EXECUTIVE SUMMARY 3
PRESENT SERVICE CAPABILITIES 3
PROPOSED SERVICE IMPROVEMENTS 4
CONCLUSION 5

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EXECUTIVE SUMMARY

Pattersonville Telephone Company ("Pattersonville" or "the Company") is a rural independent local exchange carrier ("RLEC") operating in eastern Ohio. The Company operates under federal rate of return regulations as an average schedule company. The Company is an eligible telecommunications carrier and a recipient of high cost support for voice telephony services. As a condition for receiving this support, Pattersonville presents this five year plan for the deployment of broadband service in compliance with the FCC's new broadband obligations[1].

The Company can provide broadband which satisfies the current FCC requirement (4 Mbps / 1Mbps) to a small fraction of its customers. Because this is not generally available to most customers, the Company does not actively market or sell this service. To move from the current deployment to 100% broadband availability, Pattersonville estimates additional capital investment of $400,000 over the next five years.

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PRESENT SERVICE CAPABILITIES

Pattersonville operates a single exchange within its study area. The Pattersonville study area is approximately 45 square miles. At December 2013, the company served 271 access lines detailed below.

Table 1. Access Lines	
Single Party Residential Lines	247
Single Party Business Lines	24
Multiline Business Lines	0
Total Access Lines	271

At this time, Pattersonville's network supports limited availability of broadband at speeds which meet or exceed the 4 Mbps / 1 Mbps requirement. Because of this limited scope, Pattersonville considers its availability to be less than 5% of all customers. The Company has planned and is now implementing a plan which will push fiber optic technology closer to the home to satisfy the FCC's broadband speed requirements.

[1] Per Paragraph 587 of the USF/ICC Transformation Order.

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PROPOSED SERVICE IMPROVEMENTS

The Company plans to offer broadband service to 100% of the study area and 100% of its customers by July 1, 2019. Funds received from the universal service support mechanisms, in combination with all other revenue streams will allow the Company to maintain and upgrade the existing broadband network. To reach this goal, the company intends to deploy fiber deeper into its network, culminating in a fiber to the premise deployment. This will require capital investments for fiber optics and associated equipment such as splice cases, splitters, and other network equipment. Copper drops will initially remain in place as all customers will be within an appropriate distance from the central office or fiber-fed remotes to attain speeds in excess of 4 Mbps / 1 Mbps. The present project may be supplemented by targeted fiber to the home deployment. Because the speeds associated with FTTH are far in excess of the FCC threshold, FTTH capital expenditures are not reflected as part of this plan. The anticipated broadband availability is:

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Table 2. Broadband Availability						
Exchange	Current	2015	2016	2017	2018	2019
Pattersonville	5%	10%	75%	80%	90%	100%

To attain this targeted deployment, the Company expects to incur $5,164,000 in capital expenditures through the five year plan period ending in 2019. This investment is front-end loaded with more than 90% of the total investment scheduled in the first two years of the Plan. Preliminary estimates of the time of these investments are:

Table 3. Broadband Spending By Year					
Total Expenditures	2015	2016	2017	2018	2019
Dollars	$120,000	$120,000	$60,000	$60,000	$40,000

The Company will continue to respond to the needs of its customer base and the desire for broadband speed which is even faster than the FCC's minimum requirement. At the same time, the Company will continue to offer the services which universal service mechanisms support, including:

1. Voice Grade access to the Public Switched Telephone Network, and
2. Local Usage, and
3. Access to emergency service, and
4. Toll limitations for low-income customers

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Simultaneously, the Company will be following the FCC's actions on the transition to an all-IP based network which will be a further use of capital dollars. Funds received from the universal service support mechanisms, in combination with all other revenue streams will allow the Company to maintain and upgrade the telecommunications network. This support will also help to keep rates affordable, in accordance with universal service principles. These funds may be used to deploy new or advanced technologies and new services, depending on customer demand and regulatory requirements.

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CONCLUSION

In this filing the Company projects certain expenditures or investments which it anticipates will be incurred over the next five years. It should be noted that any estimates are based on today's technology and may change over the five year planning period. Ultimately the goal of this plan is to identify investments required to meet the broadband requirements set forth by the FCC. If the Company is able to accomplish these goals at a lower cost than is predicted in the plan it would be under no obligation to spend the amounts identified in this plan.

Certain statements in this document are "forward-looking statements" which may describe strategies, goals, outlook or other non-historical matters, or project expenses and/or capital investment. These statements are only predictions and involve known and unknown risks, uncertainties, and other factors that may cause our actual results to differ materially from those expressed or implied by such forward-looking statements.

Forward-looking statements speak only as of the date on which they are made. As set forth in 47 C.F.R. Section 54.313(a)(1), the Company recognizes the obligation to file annual progress reports on this five year plan. At that time the Company will update or revise any forward-looking statements included in this plan.

ITEM

3026

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GJM GILMORE JASION MAHLER, LTD.
INNOVATIVE IDEAS. TRUSTED ADVICE.

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INDEPENDENT ACCOUNTANTS' REVIEW REPORT

The Board of Directors
Pattersonville Telephone Company
Carrollton, Ohio

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We have reviewed the accompanying balance sheet of Pattersonville Telephone Company (a corporation) as of December 31, 2013, and the related statements of income, retained earnings and cash flows for the year then ended. A review includes primarily applying analytical procedures to management's financial data and making inquiries of company management. The 2012 financial statements of Pattersonville Telephone Company before the adjustment described in Note 10, that was applied to restate the 2012 financial statements were reviewed by Pry Professional Group whose operations were merged into our operations effective November 1, 2013 and whose report dated October 11, 2013, stated that they were not aware of any material modifications that should be made to those financial statements in order for them to be in conformity with accounting principles generally accepted in the United States of America. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the review in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. Those standards require us to perform procedures to obtain limited assurance that there are no material modifications that should be made to the financial statements. We believe that the results of our procedures provide a reasonable basis for our report.

Based on our review, we are not aware of any material modifications that should be made to the accompanying financial statements for the year ended December 31, 2013 in order for them to be in conformity with accounting principles generally accepted in the United States of America.

We also reviewed the adjustment as described in Note 10 that was applied to restate the 2012 financial statements. Based on our review, nothing came to our attention to indicate that the adjustment is not appropriate and properly applied.

Gilmore Jasion Mahler, LTD

June 23, 2014

TOLEDO OFFICE:
1715 INDIAN WOOD CIR, STE 100
MAUMEE OH 43537-4055
PHONE: 419.794.2000
FAX: 419.794.2090

FINDLAY OFFICE:
551 LAKE CASCADES PKWY
PO BOX 1106
FINDLAY OH 45839-1106
PHONE: 419.423.4481
FAX: 419.423.4865

GJMLTD.COM

McGLADREY ALLIANCE
McGladrey

CONFIDENTIAL

PATTERSONVILLE TELEPHONE COMPANY
BALANCE SHEETS
December 31, 2013 and 2012

	2013	2012 as Restated
ASSETS		
Current assets		
Cash	$ 60,015	$ 108,834
Accounts receivable - customers, net of allowance of $55,321 in 2013 and $46,778 in 2012	19,167	17,112
Accounts receivable - NECA	17,236	18,214
Accounts receivable - other	9,882	7,813
Prepaid expenses	9,308	0
Total current assets	115,608	151,973
Investment in property, plant and equipment		
Land	26,000	26,000
Plant and equipment	1,006,917	1,090,596
Total investment in property, plant and equipment	1,032,917	1,116,596
Less: accumulated depreciation	(657,661)	(858,791)
Net investment in property and equipment	375,256	257,805
Other assets		
Notes receivable - stockholder	101,479	252,651
Total other assets	101,479	252,651
Total assets	$ 592,343	$ 662,429

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See independent accountants' review report.
The accompanying notes are an integral part of these financial statements.

CONFIDENTIAL

PATTERSONVILLE TELEPHONE COMPANY
BALANCE SHEETS
December 31, 2013 and 2012

	2013	2012 as Restated
LIABILITIES AND STOCKHOLDER'S EQUITY		
Current liabilities		
Accounts payable	$ 7,520	$ 23,821
Accounts payable - taxes	4,051	2,168
Accrued federal income tax	0	11,944
Accrued wages	11,796	2,763
Current portion of notes payable - related party	9,851	12,487
Total current liabilities	33,218	53,183
Long-term liabilities		
Note payable - related party	0	17,588
Deferred income taxes	11,751	16,285
Total long-term liabilities	11,751	33,873
Total liabilities	44,969	87,056
Stockholder's equity		
Common stock	400	400
Additional paid in capital	14,600	14,600
Retained earnings	532,374	560,373
Total stockholder's equity	547,374	575,373
Total liabilities and stockholder's equity	$ 592,343	$ 662,429

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See independent accountants' review report.
The accompanying notes are an integral part of these financial statements.

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PATTERSONVILLE TELEPHONE COMPANY
STATEMENTS OF INCOME
For the Years Ended December 31, 2013 and 2012

	2013	2012
Operating revenues		
Local service	$ 71,330	$ 61,791
Network access	290,866	290,651
Internet	44,459	62,226
Total operating revenues	406,655	414,668
Operating expenses		
Plant specific operations	220,033	195,066
Plant nonspecific operations	17,693	17,804
Depreciation	69,820	73,548
Customer operations	39,827	39,284
Corporate operations	87,634	75,927
Total operating expenses	435,007	401,629
Operating income (loss) before taxes	(28,352)	13,039
Operating taxes		
Federal income tax expense (benefit)		0
Provision for deferred income tax	(4,534)	1,320
Other operating taxes	900	3,849
Total operating taxes	(3,634)	5,169
Net operating loss	(24,718)	7,870
Nonoperating income (expense)		
Other nonoperating expense	0	(1,655)
Interest income	0	9
Interest expense	(3,281)	(1,050)
Total nonoperating expenses	(3,281)	(2,696)
Net income (loss)	$ (27,999)	$ 5,174

CONFIDENTIAL

See independent accountants' review report.
The accompanying notes are an integral part of these financial statements.

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PATTERSONVILLE TELEPHONE COMPANY
STATEMENTS OF CASH FLOWS
For the Years Ended December 31, 2013 and 2012

	2013	2012
Cash flows from operating activities		
Net income (loss)	$ (27,999)	$ 5,174
Adjustments to reconcile net income (loss) to net cash provided by operating activities:		
Depreciation	69,820	73,548
Deferred federal income taxes	(4,534)	1,320
(Increase) decrease in operating assets:		
Accounts receivable - customers	(2,055)	(1,771)
Accounts receivable - NECA	978	(2,980)
Accounts receivable - other	(2,069)	(4,788)
Prepaid expenses	(9,308)	0
Increase (decrease) in operating liabilities:		
Accounts payable	(16,301)	8,291
Accounts payable - taxes	1,883	1,004
Accrued federal income tax	(11,944)	0
Accrued wages	9,033	2,763
Net cash provided by operating activities	7,504	82,561
Cash flows from investing activities		
Purchase of plant and equipment	(187,271)	(65,653)
Net cash used in investing activities	(187,271)	(65,653)
Cash flows from financing activities		
Notes receivable - stockholder	151,172	0
Repayment on note payable - related party	(20,224)	(7,925)
Net cash used in financing activities	130,948	(7,925)
Net increase (decrease) in cash	(48,819)	8,983
Cash at beginning of year	108,834	99,851
Cash at end of year	$ 60,015	$ 108,834

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See independent accountants' review report.
The accompanying notes are an integral part of these financial statements.

Local Rate Floor Data Collection

Logged in User: Christopher Ulmer

Study Area: PATTERSONVILLE TEL (ID: 300651)

Study Area List

Study Area - Exchange Level Data for Local Rate Floor

Data Entry History

Instructions
Agent HC RF Cert Form
Carrier HC RF Cert Form (No Rates Less Than $20.46)
Carrier HC RF Cert Form (With Rates Less Than $20.46)
Print Submitted Data in PDF format
Print Submitted Data in Excel format

Data Collection Period: 201406

Name: Aaron Jones
[First Middle Last]

Phone: 330-895-4391 [999-999-9999]

Email: aaronjones.1@frontier.com

Enter all exchange/rate zone level rates and their corresponding lines below, where the sum of columns C-F is less than $20.46.
This data will be used to calculate the impact of the local rate floor on your company's High Cost Support.
This system is closed for data collection for this period

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Pattersonville	Residence Indiv	11.39	0.00	0.00	0.00	11.39	269

[To enter additional rows of data, click on the + button.]

CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 2

Date Filed: Tuesday, July 01, 2014

Filed by: William A. Adams

Behalf of: Conneaut Telephone Company

Summary of document: Rate Floor Data Collection

RECEIVED-DOCKETING DIV
2014 JUL -1 PM 4:07
PUCO

[redacted]

CONNEAUT TELEPHONE CO.

Rate Floor Data Collection - OMB Control Number 3060-0986

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	300606
2	Carrier Study Area Name	alpha characters	CONNEAUT TEL. CO.
3	Service Provider Identification Number	9 numeric digits	143001657
4	Residential Local Service Charge Effective Date	mm/dd/yy	6/1/2014
5	Contact Name	alpha characters	BROWN, DEANNA D
6	Contact Telephone Number (include area code)	9 numeric digits	440-593-7138
7	Sheet Number	numeric digit(s)	
8	Total Number of Sheets	numeric digit(s)	

RECEIVED-DOCKETING DIV
2014 JUL -1 PM 3:53
PUCO

Block 2 - Residential Local Service Rates, Fees and Line Counts

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Manditory Extended Area Service Charge	Column 5 Loops
9	13.05	0.00	0.00	0.00	2457

CONFIDENTIAL

Rate Floor Data Collection - OMB Control Number 3060-0986

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	300606
2	Carrier Study Area Name	alpha characters	CONNEAUT TEL. CO.
3	Service Provider Identification Number	9 numeric digits	143001657
4	Residential Local Service Charge Effective Date	mm/dd/yy	6/1/2014
5	Contact Name	alpha characters	BROWN, DEANNA D
6	Contact Telephone Number (include area code)	9 numeric digits	440-593-7138
7	Sheet Number	numeric digit(s)	
8	Total Number of Sheets	numeric digit(s)	

Block 2 - Residential Local Service Rates, Fees and Line Counts

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Manditory Extended Area Service Charge	Column 5 Loops
9	13.05	0.00	0.00	0.00	2457

CONFIDENTIAL

CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 37

Date Filed: Tuesday, July 01, 2014

Filed by: Preston A. Meyer

Behalf of: New Knoxville Telephone Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUL -1 PM 2:16
PUCO

7-1-2014

NEW KNOXVILLE TELEPHONE CO.

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FCC Form 481 - Carrier Annual Reporting Data Collection Form

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Eileen Bodamer
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	Eileen@Bodamer.com

RECEIVED DOCKETING DIV 14 JUL -1 PM 2:16 PUCO

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210>	✓ <-- check box if no outages to report		✓	
<300>	Unfulfilled Service Requests (voice)	0		
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)	0	✓	
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed	0.0	✓	✓
<420>	Mobile	0.0		
<430>	Number of Complaints per 1,000 customers (broadband)		✓	
<440>	Fixed	0.0		
<450>	Mobile	0.0		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510>	300639OH510.pdf	(attached descriptive document)	✓	✓
<600>	Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610>	300639OH610.pdf	(attached descriptive document)	✓	✓
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900>	Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)		
<1000>	Voice Services Rate Comparability	(check to indicate certification)	✓	
<1010>		(attach descriptive document)		
<1100>	Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✓	
<1110>		(complete attached worksheet)	✓	
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)	
<2005>		(complete attached worksheet)	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		(check to indicate certification)	✓
<3005>		(complete attached worksheet)	✓

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

3006390H112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	☐
<114>	Report how much universal service (USF) support was received	☐
<115>	How (USF) was used to improve service quality	☐
<116>	How (USF)was used to improve service coverage	☐
<117>	How (USF) was used to improve service capacity	☐
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	☐

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

NFIDENTIAL - NOT FOR DISCLOSU E

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0985 OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	EileenaBodamer.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	7.85

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees

-- See attached worksheet

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(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. (3060-0986 / OMB Control No. 3060-0819)
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rate and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)

-- See attached worksheet --

NFIDENTIAL - NOT FOR DISCLOSURE

(800) Operating Companies Data Collection Form

FCC Form 481
OMB Control No. 3060-0819/OMB Control No. 3060-0986
July 2016

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	EileenIBodamer.com

<810>	Reporting Carrier	The New Knoxville Telephone Company
<811>	Holding Company	The New Knoxville Telephone Company
<812>	Operating Company	The New Knoxville Telephone Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

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(900) Tribal Lands Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	EileenZBodamer.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	*Marketing services in a culturally sensitive manner;*	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

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(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

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(1200) Terms and Condition for Lifeline Customers
Lifeline Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

300639OH1210.pdf

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

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(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0815
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)} ☐

<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)} ☐

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

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(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ◉ ○
(3014) If yes, does your company file the RUS annual report (Yes/No) ○ ◉

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No) ○ ◉

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☑
(3023) Underlying information subjected to a review by an independent certified public accountant ☑
(3024) Underlying information subjected to an officer certification. ☑
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

300639OH3005.xlsm

Name of Attached Document Listing Required Information

CONFIDENTIAL - NOT FOR DISCLOSURE

Certification - Reporting Carrier Data Collection Form

FCC Form 481 OMB Control No. 3060-0986 / OMB Control No. 3060-0819 July 2015

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification Agent/Carrier Data Collection Form

Form 55
OMB Form 3060-0986 OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) Eileen M Bodamer **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: Eileen M Bodamer

Name of Reporting Carrier: THE NEW KNOXVILLE

Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/25/2014

Printed name of Authorized Officer: Susan Quellhorst

Title or position of Authorized Officer: Controller

Telephone number of Authorized Officer: 4197535000 ext.45871

Study Area Code of Reporting Carrier: 300639 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: THE NEW KNOXVILLE

Name of Authorized Agent or Employee of Agent: Eileen M Bodamer

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/25/2014

Printed name of Authorized Agent or Employee of Agent: Eileen M Bodamer

Title or position of Authorized Agent or Employee of Agent Authorized Agent

Telephone number of Authorized Agent or Employee of Agent: 7706491886 ext.

Study Area Code of Reporting Carrier: 300639 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings Including Voice Rate Data Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	7.85

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
OH	NEW KNOXVILLE		FR	7.85	0.0	0.0	0.0	7.85

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2015

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
OH	NEW KNOXVILLE	34.95	0.0	34.95	5.0	1.0	0.0	Other, no usage allowance applies
OH	NEW KNOXVILLE	39.95	0.0	39.95	10.0	1.0	0.0	Other, no usage allowance applies
OH	NEW KNOXVILLE	44.95	0.0	44.95	15.0	1.0	0.0	Other, no usage allowance applies

C .NFIDENTIAL - NOT FOR DISCLOSL E

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	THE NEW KNOXVILLE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eileen Bodamer
<035>	Contact Telephone Number - Number of person identified in data line <030>	7706491886 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Eileen@Bodamer.com

<810>	Reporting Carrier	The New Knoxville Telephone Company
<811>	Holding Company	The New Knoxville Telephone Company
<812>	Operating Company	The New Knoxville Telephone Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
NKTelco		
GoldStar Communications, LLC		

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The New Knoxville Telephone Company
300639OH112

Five Year Network Improvement Plan

Background

In the *USF/ICC Transformation Order*, the Commission recognized that existing five-year build-out plans may need to change to account for new broadband obligations being imposed on carriers.[1] Therefore, the Commission mandated that all ETCs file a new five-year build-out plan in a manner consistent with section 54.202(a)(1)(ii) in 2013, and annual progress reports thereafter.[2]

Section 54.202(a)(1)(ii) requires eligible communications carriers ("ETCs") to "Submit a five-year plan that describes with specificity proposed improvements or upgrades to the applicant's network throughout its proposed service area. Each applicant shall estimate the area and population that will be served as a result of the improvements. . . ."

In its *March 5, 2013 Order*, the FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories.[3]

In affirming the need to file five-year plans by rate-of-return carriers the Commission noted its belief that such plans will provide valuable information that will assist the Commission in monitoring the impact of its universal service reforms. Accordingly, it directed that the five-year plans should describe the carrier's network improvement plan,[4] which should provide

[1] *USF/ICC Transformation Order*, 26 FCC Rcd at 17854, para. 587.
[2] *Id.*
[3] *March 5, 2013 Order* at Para. 9 *citing* Section 54.202(a) (1) (ii).
[4] 47 U.S.C. § 254(e).

greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories.

The Commission further noted that these ETCs were permitted to provide broadband "upon reasonable request"[5] and to further certify that they are taking reasonable steps to offer broadband service in their service area, and that requests for broadband service are met within a reasonable amount of time.[6] Rate-of-return carriers were encouraged to explain in their five-year plans what criteria will be used to determine whether a request for broadband is reasonable and how it will decide which areas are feasible to extend terrestrial broadband service to, and which areas are not feasible to serve with terrestrial technologies, given current funding levels.

New Knoxville

Company Description

The New Knoxville Telephone Company ("NKT") is a privately held local exchange service carrier formed in 1905 to serve the residents of New Knoxville, OH. Its single exchange, New Knoxville, serves the village and surrounding unincorporated townships in Auglaize County, Ohio. The territory is sixty-four square miles serving a population of 1700. The company benefits from relatively short loops lengths and an inherently efficient network allowing its customers to enjoy many of the broadband speeds not usually available to customers of rural providers.

5 47 C.F.R. § 54.314(a).
6 47 C.F.R. § 54.314(b).

The New Knoxville Telephone Company
300639OH112

Anchor Tenants

New Knoxville only has two anchor tenants in its service area: the local library and the New Knoxville School, meeting the public education needs of the village for grades K through 12. Both customers are served with phone and broadband services through provisioning and / or buying consortia. The New Knoxville Telephone Company, through its NKTelco subsidiary, partners with the Western Ohio Computer Organization to help that organization provide high speed broadband connectivity to Auglaize, Champaign, Hardin, Logan and Shelby counties.

Forward Looking Five-year Plan

New Knoxville's 5-year focus is to provide its single operating exchange with increased broadband capability and to position its voice network to permit seamless migration to an IP based network. Its modest 5-year plan envisions upgrading its outside plant to support the increasingly higher speeds sought by its customers and to replace its end of life switching equipment.

To improve broadband speed, the Company is looking to deploy fiber to the home ("FTTH") in the Village of New Knoxville. Just over half the population of the company's service area lives in the proper and fifty of those premises are already fed by FTTH loops. The Company anticipates the remaining 350 locations to be served through this fiber deployment. For purposes of budgeting for this project, the company has used $600 per home passed.

The remaining half of the premises in New Knoxville's service area is outside the town center. These approximately 350 premises are served with broadband through six VDSL

cabinets. The Company intends to upgrade those cabinets to increase available speeds to those customers. Each upgrade is expected to cost $12K.

The Company also requires upgrades to its soft switch to improve survivability and because many of its components are at the end of their expected life and will no longer be supported by its vendor. New Knoxville is currently negotiating with its vendor for a variety of expected central office upgrades. Its tentative plans include a GUI interface upgrade to improve survivability of its network, central office upgrades to support next generation IP-based network solutions and a replacement of its end of life central office equipment.

For purposes of its network plan, New Knoxville has forecasted completing its entire 5-year plan evenly deployed over the 5-year period. Realistically, it expects that it may deviate from the plan depending on several factors including negotiations with its vendors, market conditions for offering new services as well as any funding decisions made by the FCC regarding universal service eligibility on broadband deployment, including the potential for increased minimum speed requirements dictated by the FCC.

Reasonable Broadband Requests

The overwhelming majority of New Knoxville's end users already enjoy broadband speeds of 4 Mbps downstream / 1 Mbps upstream. The services provided by the Company are reliable and as advertised. Subscribers to its broadband services can and do use the services without impairment as both a voice substitute service (VOIP) and for video streaming (Netflix.) To date, the Company has successfully met its requests for services within its standard window for installation.

As the expected speeds delivered increase, the Company will determine how reasonable a request is based on its out of pocket cost to meet the immediate customer request coupled with the potential future opportunity to serve similar customer requests through targeted network upgrades as discussed in its 5-year plan. In those some cases, it may require term commitments from potential subscribers to avoid stranded investment.

Use of Universal Service Support for the Intended Purposes / Meeting Broadband Needs

Section 254(e) of the Communications Act of 1934, as amended requires ETCs to use Universal Service support ("USF") "only for the provision, maintenance, and upgrading of facilities and services for which the support is intended."

In its *USF/ICC Transformation Order*, the FCC clarified that prior to making the Section 254(e) certifications, states should conduct a "rigorous examination of the factual information" contained in the annual Section 54.313 reports, of which the five year network improvement plan and annual progress reports are a part, in determining whether they can certify that carriers' support has been used and will be used only for the purpose for which the support was intended. Included in that support, the FCC indicated that not only new deployment but maintenance of existing services would be a component of this evaluation.[7] As demonstrated in the Exhibit to this Response, New Knoxville intends to use its USF funds to both maintain and upgrade its network.

[7] *See USF/ICC Transformation Order* at Para. 612 "... In light of the public interest obligations we adopt in this Order, a key component of this certification will now be that support is being used to maintain and extend modern networks capable of providing voice and broadband service. Thus, for example, if a state commission determines, after reviewing the annual section 54.313 report, that an ETC did not meet its speed or build-out requirements for the prior year, a state commission should refuse to certify that support is being used for the intended purposes."

The New Knoxville Telephone Company **Exhibit**
300639OH112
Wire Center: New Knoxville, OH

Network Improvements

Proposed	Approx Date Start	Approx Date Finish	Area Description	Population	USF Funds used
Broad Band Cabinet Upgrades	2015	2019	Outside Village	850	$ 72,000
FTTH Deployment	2015	2019	Village Center	850	$ 510,000
Next Gen cards	2015	2019	All	1700	$ 53,041
GUI interface Upgrade	2015	2019	All	1700	$ 9,774
Central Office Upgrades	2015	2019	All	tbd	$ 66,264
Switch Upgrades	2015	2019	All	1700	$ 166,652
Totals					$ 877,731

The New Knoxville Telephone Company **Exhibit**
300639OH112
Wire Center: New Knoxville, OH

Timing of Expected Improvements

Capital Spending	2015	2016	2017	2018	2019	2015-2019
Switching Equipment	$ 59,146	$ 59,146	$ 59,146	$ 59,146	$ 59,146	$ 295,731
Cable & Wire Facilities	$ 116,400	$ 116,400	$ 116,400	$ 116,400	$ 116,400	$ 582,000
Capital Improvements	**$ 175,546**	**$ 175,546**	**$ 175,546**	**$ 175,546**	**$ 175,546**	**$ 877,731**

Forecast of Expenses with inclusion of 5-year plan components

Forecast of Expenses	2015	2016	2017	2018	2019	2015-2019
Network and General Support	$ 41,163	$ 43,016	$ 44,951	$ 46,974	$ 49,088	$ 225,193
Central Office Switching	$ 85,000	$ 85,000	$ 88,825	$ 92,822	$ 96,999	$ 448,646
Cable and Wire Facilities	$ 127,000	$ 130,000	$ 130,000	$ 130,000	$ 130,000	$ 647,000
Network Operations	$ 80,711	$ 84,343	$ 88,138	$ 92,104	$ 96,249	$ 441,545
Access	$ 21,757	$ 22,736	$ 23,759	$ 24,828	$ 25,946	$ 119,026
Customer Operations Expense	$ 213,220	$ 222,815	$ 232,842	$ 243,320	$ 254,269	$ 1,166,466
Corporate Operations	$ 193,641	$ 202,354	$ 211,460	$ 220,976	$ 230,920	$ 1,059,352
Depreciation	$ 211,520	$ 217,757	$ 218,997	$ 220,726	$ 222,919	$ 1,091,919
Total	$ 974,012	$ 1,008,021	$ 1,038,973	$ 1,071,750	$ 1,106,390	$ 5,199,147

New Knoxville Telephone Company
47 CFR§54.313(a)(5) Certification that it is complying with applicable service quality standards and consumer protection rules
Voice and Broadband Services

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.[2] In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

New Knoxville Telephone Company ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules for both its voice and broadband offerings. The Company is subject to consumer protection obligations the Public Utility Commission of Ohio Telephone Company Procedures and Standards ("PUCO") Chapter 4901. These obligations include, but are not limited to, the following:

(1) filing a Local Exchange Tariff pursuant to the requirements of PUCO Chapters 4901:1-6-11, and 4901:1-6-11, which discloses rates, terms and conditions of service to customers;

[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").

[2] *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy."

(2) compliance with notice for changes in rates and services pursuant to PUCO Chapters 4901:1-6-04 – Application and Notice Filings and PUCO 4901:1-6-07 – Customer Notice Requirements;

(3) adherence to Ohio state consumer protection requirements governing telephone providers which include Consumer protections as identified in PUCO Chapter 4901:1-6-12 – Service Requirements, PUCO 4901:1-6-16 – Unfair or Deceptive Acts and Practices, and Compliance with Anti-Slamming Procedures Slamming as adopted in PUCO 4901:1-6-18,;

(4) truth-in-billing requirements as required in PUCO 4901:1-6-17;

(5) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy; and

(6) Records maintenance and service objectives reporting required under PUCO 4901:1-6-30.

The Company actively complies with state and federal consumer protection requirements for broadband services as may apply. Per its understanding of it requirements, the Company discloses its network management practices, performance, and commercial terms of service to its existing and potential subscribers.

The Company is staffed during normal business hours to respond in real time to consumer inquiries and provides 24-hour access to repair services either through real time response or through on-call paging response. All governmental inquiries, including those of the Ohio Consumer Council, are responded to within one business day depending on the nature and date and time of the inquiry.

New Knoxville Telephone Company
Demonstration of Ability to Function in Emergency Situations
Voice and Broadband Services
47, Part 54, Subpart C, §54.202(a)(2)

New Knoxville Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)[1] as well as the Public Utility Commission of Ohio Telephone Company Procedures and Standards Chapter 4901:1-6-31. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

To meet its requirements that it maintain functionality without external power, the Company has a generator for its single central office switch and keeps adequate fuel to insure continuous operations in a long term power outage. It also has eight-hour batteries that provide further back-up capability in its network. The Company's has deployed redundant / diverse routing for critical network resources and maintains an affiliate arrangement for redirection of traffic in the event of facility damage. Both its broadband and voice networks enjoy access to this carrier diversity carrier and redundant routes, wherever practical. The ability to change its call routing also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Additionally, the Company maintains a written disaster recovery plan to meet service emergencies resulting from failures of power service, sudden and prolonged increase in traffic, fire, storm, or acts of God, and has trained employees on emergency procedures.

[1] Demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

New Knoxville Telephone Company - Line 1210

Compliance Policy for Lifeline
FCC: 47 C.F.R. §54.422(a)(2)
PUCO: New Knoxville Telephone Company General Exchange Tariff

This Compliance Policy sets forth Company policies for our offering of the State and Federally-prescribed Lifeline programs to low-income customers within our service area. This Manual is just one part of our on-going effort to ensure that eligible consumers throughout our service area are aware of and can apply for the benefits of these programs. Further, these policies and guidelines support the internal educational and training efforts that we undertake so that we can inform potential customers of these programs.

General Information

1. One low-income credit is available per Household and is applicable to the primary residential connection only.

2. Lifeline customer may subscribe to any local service offering available to other residence customers.

3. CCR options with Full Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

4. The deposit requirement is not applicable to a Lifeline customer who subscribes to full toll blocking. If a Lifeline customer removes full toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

5. The federal primary inter-exchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to full toll blocking and do not pre-subscribe to a long distance carrier(s).

6. A Lifeline subscriber's local service will not be disconnected for nonpayment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for nonpayment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

7. Lifeline is not available for resale.

New Knoxville Telephone Company

Eligibility

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low-income assistance programs or have income at or below 150 percent of the Federal Poverty Guidelines (*Refer to Application for details)*

1. Supplemental Security Income (SSI)
2. Supplemental Nutrition Assistance Program
3. Medicaid
4. Federal public housing / Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)
6. Temporary Assistance to Needy Families program (TANF)
7. National School Lunch's free program (NSL)

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.

3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

4. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

New Knoxville Telephone Company

Credit for Lifeline Service

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service. Service charges may be applicable for installing or changing Lifeline service.

2. Service charges do not apply for converting existing service to Lifeline.

3. The Lifeline credit passed through to the customer consists of:

	Federal	State
Lifeline Credit	$9.25	$3.50

NEW KNOXVILLE TELEPHONE COMPANY

Certification for Lifeline Service

Please read carefully and, using a pen or keying in – fill out completely

Date: _____

_____**Initial Application**

_____**Recertification Application (for Annual Review – Continuing Eligibility)**

Applicant Information:

Full Name: _____

Date of Birth: _____ _____ _____
(Month) *(Day)* *(Year)*

Please provide the last 4 digits of your Social Security Number ___ ___ ___ ___

Applicant Residential Address:

Number and Street: _____

City_____

State_____

Zip Code _____
(No PO Boxes permitted)

Check one:
____The address listed is my permanent address

____The address listed is my temporary address

Program Participation and Certification

I certify under penalty of perjury that I or a member of my household meets the income-based or program-based eligibility criteria for receiving the Lifeline discount. I or a member of my household receives benefits from the following program (check only one program):

☐ TANF - Temporary Assistance for Needy Families/Ohio Works First
☐ Home Energy Assistance Program
☐ Medicaid
☐ General/Disability Assistance
☐ Supplemental Security Income (SSI)
☐ SSDI – Blind and Disabled
☐ SNAP (Supplemental Nutrition Assistance Program)/Food Stamps
☐ Section 8 Federal Public Housing Assistance
☐ National School Free Lunch Program
☐ Eligibility based on income (see below for income criteria)

Along with this application, please attach or fax a photocopy (do not send an original) of one of the following:

☐ your current or prior year's statement of benefits from a qualifying state or federal program; or
☐ a notice letter of participation in a qualifying state or federal program; or
☐ a program participation document, for example, benefit card; or
☐ an official document indicating your participation in a qualifying state or federal program.
☐ for Income Eligibility you need to supply a copy of at least one of the following documents:

- A prior year's federal or state tax return
- Current income statement from employer or W-2
- Three consecutive months of the most current pay stubs
- The most recent Social Security statement of benefits
- The most recent Veteran's Administration statement of benefits
- The most recent retirement/pension statement of benefits
- The most recent Unemployment or Worker's Compensation statement of benefits
- Any other legal document that would show your current income (such as a divorce decree or child support document)

Income Eligiblity Guidelines

The following chart can be used to determine eligibility for the Lifeline discount program based solely on income level. You may qualify for the Lifeline discount program if your household annual income is at or below 150% of the Federal Poverty Guidelines. A household is defined as any individual or group of individuals who live together at the same address and share income and expenses.
The chart below lists the annual income amount that cannot be exceeded in order to qualify based on household size. If the annual income amount for your household size is more than the amount shown on the chart below you do not qualify for the Lifeline discount based solely on income.

Please indicate the number of individuals in your household _____

2014 Annual Federal Poverty Guidelines

Household size	150%
1	$17,505
2	$23,595
3	$29,685
4	$35,775
5	$41,865
6	$47,955
7	$54,045
8	$60,135
For each additional person, add	$6,090

Please Read and Certify the Following Program Rules

The Lifeline discount program is a federal benefit and willfully making false statements to obtain this benefit can result in fines, imprisonment, de-enrollment or being barred from the program. *New Knoxville Telephone Company* is required by the Federal Communications Commission, or FCC, to verify your eligibility to participate in the Lifeline discount program.

Under penalty of perjury you must certify the following statements are true to the best of your knowledge. Please indicate your acknowledgement of each statement below by initialing.

Only one Lifeline discount is allowed per household, consisting of either wireline or wireless service. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household requirement constitutes a violation of Federal Communications Commission rules and will result in your de-enrollment from the program, and potentially, prosecution by the United States government.

A household is defined as any individual or group of individuals who live together at the same address and share income and expenses.

____ I certify my household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service.
Your name, telephone number, address and information contained in this application, as well as information associated with your Lifeline service may be provided to the Universal Service Administrative Company (USAC - administrator of the Lifeline discount program) and/or its agents for the purpose of verifying your household does not receive more than one Lifeline benefit. You will be denied Lifeline benefits if you fail to provide New Knoxville Telephone Company with consent to provide the specified information to USAC.

_____I acknowledge and consent that New Knoxville Telephone Company may provide my name, telephone number, address and information contained in this application, as well as information associated with your Lifeline service to the Universal Service Administrative Company (USAC) and/or its agents for the purpose of verifying that I or another member of my household does not receive more than one Lifeline benefit.

_____I agree to allow New Knoxville Telephone Company to exchange any necessary information with the appropriate federal or state agency, or fund administrator, to verify my eligibility to participate in the Lifeline discount program. Lifeline service is a non-transferable benefit. You may not transfer your Lifeline service to any individual, including another eligible low-income consumer.

_____I agree not to transfer my Lifeline discount benefit to another person.

_____I agree to notify New Knoxville Telephone Company within 30 calendar days if I move to another address and to provide the new address.

_____ I agree to notify New Knoxville Telephone Company within 30 calendar days if, for any reason, I or my household:

- No longer receive benefits from the federal or state program that qualified me for the Lifeline discount program.
- Annual household income exceeds the Federal Poverty amount listed on page 3 that qualified me for the Lifeline discount program.
- Receives more than one Lifeline benefit or another member of my household is receiving a Lifeline service.

I acknowledge that I will be required to recertify my continued eligibility for Lifeline at any time and my failure to recertify will result in de-enrollment and termination of my Lifeline benefits.
_____ I agree to participate in the certification of my continued eligibility in the Lifeline discount.
_____The information contained in this application form is true and correct to the best of my knowledge.
_____I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law.

I affix, under penalty of perjury, that the foregoing representations are true.

Applicant's Name (Please Print) _____

Telephone Number: _____

Applicant's Signature _____Date_____

(3005a) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	<010>	300639
<015>	Study Area Name	<015>	The Knoxville Telephone Company
<020>	Program Year	<020>	2015
<030>	Contact Name - Person USAC should contact regarding this data	<030>	Susan Quillhorn
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	419-759-5012
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	suhlec@nrtc.net

☑ Files as reviewed single company
☐ Filed as reviewed consolidated company
☐ Filed as subsidiary of reviewed consolidated company

☐ Filed as audited single company
☐ Filed as audited consolidated company
☐ Filed as subsidiary of audited consolidated company

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

Signature	Date
/s/ Preston Meyer	05/28/2014

PART A. BALANCE SHEET

	ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD		LIABILTIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
	CURRENT ASSETS				**CURRENT LIABILITIES**		
1.	Cash and Equivalents			25.	Accounts Payable		
2.	Cash-RUS Construction Fund			26.	Notes Payable		
3.	Affiliates:			27.	Advance Billings and Payments		
	a. Telecom. Accounts Receivable		1090196	28.	Customer Deposits		
	b. Other Accounts Receivable			29.	Current Mat. L/T Debt		
	c. Notes Receivable			30.	Current Mat. L/T Debt-Rur. Dev.		
4.	Non-Affiliates:			31.	Current Mat.-Capital Leases		
	a. Telecom. Accounts Receivable	8850	7829	32.	Income Taxes Accrued		
	b. Other Accounts Receivable		9461	33.	Other Taxes Accrued		
	c. Notes Receivable			34.	Other Current Liabilities		6223
5.	Interest and Dividends Receivable			35.	Total Current Liabilities (25 thru 34)	34886	46472
6.	Material-Regulated		25107		**LONG-TERM DEBT**		
7.	Material-Nonregulated			36.	Funded Debt-RUS Notes		
8.	Prepayments	2199984	3182494	37.	Funded Debt-RTB Notes		
9.	Other Current Assets	15039	8887	38.	Funded Debt-FFB Notes		
10.	Total Current Assets (1 Thru 9)	2596138	4316718	39.	Funded Debt-Other		
				40.	Funded Debt-Rural Develop. Loan		
	NONCURRENT ASSETS			41.	Premium (Discount) on L/T Debt		
11.	Investment in Affiliated Companies			42.	Reacquired Debt		
	a. Rural Development			43.	Obligations Under Capital Lease		
	b. Nonrural Development	1424571		44.	Adv. From Affiliated Companies		300959
12.	Other Investments			45.	Other Long-Term Debt		
	a. Rural Development			46.	Total Long-Term Debt (36 thru 45)	0	300959
	b. Nonrural Development	118000	118000		**OTHER LIAB. & DEF. CREDITS**		
13.	Nonregulated Investments			47.	Other Long-Term Liabilities	421125	455102
14.	Other Noncurrent Assets			48.	Other Deferred Credits		
15.	Deferred Charges			49.	Other Jurisdictional Differences		
16.	Jurisdictional Differences			50.	Total Other Liabilities and Deferred Credits (47 thru 49)	421125	455102
17.	Total Noncurrent Assets (11 thru 16)	1542571	118000		**EQUITY**		
				51.	Cap. Stock Outstanding & Subscribed		
	PLANT, PROPERTY, AND EQUIPMENT			52.	Additional Paid-In-Capital	20000	20000
18.	Telecom. Plant-in-Service	4047633	4088303	53.	Treasury Stock		
19.	Property Held for Future Use			54.	Membership and Cap. Certificates		
20.	Plant Under Construction		510000	55.	Other Capital		
21.	Plant Adj., Nonop. Plant & Goodwill			56.	Patronage Capital Credits		
22.	Less Accumulated Depreciation	2721421	2931960	57.	Retained Earnings or Margins	4988910	4778528
23.	Net Plant (18 thru 21 less 22)	1326212	1166343	58.	Total Equity (51 thru 57)	5008910	4798528
24.	**TOTAL ASSETS (10+17+23)**	5464921	5601061	59.	**TOTAL LIABILITIES AND EQUITY (35+46+50+58)**	5464921	5601061

CONFIDENTIAL - NOT FOR DISCLOSURE

(3005b) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	300639
<015>	Study Area Name	The Knoxville Telephone Company
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Quellhorst
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-753-5012
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	susieq@pktelco.net

PART B. STATEMENTS OF INCOME AND RETAINED EARINGS OR MARGINS

	ITEM	PRIOR YEAR	THIS YEAR
1.	Local Network Services Revenues	[redacted]160825	[redacted]169630
2.	Network Access Services Revenues	[redacted]552653	[redacted]475738
3.	Long Distance Network Services Revenues	[redacted]19065	[redacted]13688
4.	Carrier Billing and Collection Revenues	[redacted]	[redacted]
5.	Miscellaneous Revenues	[redacted]88238	[redacted]86096
6.	Uncollectible Revenues	[redacted]	[redacted]
7.	**Net Operating Revenues (1 thru 5 less 6)**	782719	715368
8.	Plant Specific Operations Expense	[redacted]193845	[redacted]225427
9.	Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	[redacted]109188	[redacted]103562
10.	Depreciation Expense	[redacted]197200	[redacted]206000
11.	Amortization Expense	[redacted]	[redacted]
12.	Customer Operations Expense	[redacted]137280	[redacted]204047
13.	Corporate Operations Expense	[redacted]	[redacted]
14.	**Total Operating Expenses (8 thru 13)**	798036	925338
15.	Operating Income or Margins (7 less 14)	-15317	-209970
16.	Other Operating Income and Expenses	[redacted]	[redacted]
17.	State and Local Taxes	[redacted]	[redacted]
18.	Federal Income Taxes	[redacted]389757	[redacted]72238
19.	Other Taxes	[redacted]46882	[redacted]56636
20.	Total Operating Taxes (17+18+19)	392075	-5602
21.	Net Operating Income or Margins (15+16-20)	-407392	-204368
22.	Interest on Funded Debt	[redacted]	[redacted]
23.	Interest Expense - Capital Leases	[redacted]	[redacted]
24.	Other Interest Expense	[redacted]	[redacted]
25.	Allowance for Funds Used During Construction	[redacted]	[redacted]
26.	Total Fixed Charges (22+23+24-25)	0	0
27.	Nonoperating Net Income	[redacted]391501	[redacted]65986
28.	Extraordinary Items	[redacted]	[redacted]
29.	Jurisdictional Differences	[redacted]	[redacted]
30.	Nonregulated Net Income	[redacted]	[redacted]
31.	Total Net Income or margins (21+27+28+29+30-26)	-15891	-138382
32.	Total Taxes Based on Income	[redacted]	[redacted]
33.	Retained Earnings or Margins Beginning-of-Year	[redacted]5078801	[redacted]4988910
34.	Miscellaneous Credits Year-to-Date	[redacted]	[redacted]
35.	Dividends Declared (Common)	[redacted]72000	[redacted]72000
36.	Dividends Declared (Preferred)	[redacted]	[redacted]
37.	Other Debits Year-to-Date	[redacted]	[redacted]
38.	Transfers to Patronage Capital	[redacted]	[redacted]
39.	Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]	4988910	4778528
40.	Patronage Capital Beginning-of-Year	[redacted]	[redacted]
41.	Transfers to Patronage Capital	[redacted]	[redacted]
42	Patronage Capital Credits Retired	[redacted]	[redacted]
43	Patronage Capital End-of-Year (40+41-42)	0	0
44	Annual Debt Service Payments	[redacted]	[redacted]
45.	Cash Ratio [(14+20-10-11)/7]	1.27	1.00
46.	Operating Accrual Ratio [(14+20+26)/7]	1.52	1.29
47.	TIER [(31+26)/26]	0.00	0.00
48.	DSCR [(31+26+10+11)/44]	0.00	0.00

CONFIDENTIAL - NOT FOR DISCLOSURE

<010>	Study Area Code	300639
<015>	Study Area Name	The Knoxville Telephone Company
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Quellhorst
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-753-5012
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	susieq@nktelco.net

	PART C. STATEMENTS OF CASH FLOWS	
1.	**Beginning Cash (Cash and Equivalents plus RUS Construction Fund)**	238439
	CASH FLOWS FROM OPERATING ACTIVITIES	[redacted]
2.	**Net Income**	[redacted]
	Adjustments to Reconcile Net Income to Net Cash *Provided by Operating Activities*	[redacted]
3.	Add: Depreciation	[redacted]
4.	Add: Amortization	[redacted]
5.	Other (Explain) Change in Other Taxes Accrued [redacted]	[redacted]
	Changes in Operating Assets and Liabilities	[redacted]
6.	Decrease/(Increase) in Accounts Receivable	[redacted]
7.	Decrease/(Increase) in Materials and Inventory	[redacted]
8.	Decrease/(Increase) in Prepayments and Deferred Charges	[redacted]
9.	Decrease/(Increase) in Other Current Assets	[redacted]
10.	Increase/(Decrease) in Accounts Payable	[redacted]
11.	Increase/(Decrease) in Advance Billings & Payments	[redacted]
12.	Increase/(Decrease) in Other Current Liabilities	[redacted]
13.	**Net Cash Provided/(Used) by Operations**	-780611
	CASH FLOWS FROM FINANCING ACTIVITIES	[redacted]
14.	Decrease/(Increase) in Notes Receivable	[redacted]
15.	Increase/(Decrease) in Notes Payable	[redacted]
16.	Increase/(Decrease) in Customer Deposits	[redacted]
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	[redacted]
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	[redacted]
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	[redacted]
20.	Less: Payment of Dividends	[redacted]
21.	Less: Patronage Capital Credits Retired	[redacted]
22.	Other (Explain) [redacted]	[redacted]
23.	**Net Cash Provided/(Used) by Financing Activities**	-38023
	CASH FLOWS FROM INVESTING ACTIVITIES	[redacted]
24.	Net Capital Expenditures (Property, Plant & Equipment)	[redacted]
25.	Other Long-Term Investments	[redacted]
26.	Other Noncurrent Assets & Jurisdictional Differences	[redacted]
27.	Other (Explain) [redacted]	[redacted]
28.	**Net Cash Provided/(Used) by Investing Activities**	1679391
29.	**Net Increase/(Decrease) in Cash**	860757
30.	**Ending Cash**	1099196

CONFIDENTIAL - NOT FOR DISCLOSURE

CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 53

Date Filed: Monday, June 30, 2014

Filed by: Frank P. Darr

Behalf of: Telephone Service Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4:17
PUCO

TELEPHONE SERVICE COMPANY

6-30-2014

McNees
Wallace & Nurick LLC

21 East State Street • Columbus, OH 43215-4228
Tel: 614.469.8000 • Fax: 614.469.4653

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4: 16
PUCO

Frank P. Darr
(614) 719-2855—Direct Dial
fdarr@mwncmh.com

June 30, 2014

Barcy McNeal
Secretary
Public Utilties Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Annual Filing Requirements for 2014 Pertaining to the Provisioning of High Cost Universal Service, Case No. 14-1115-TP-COI; FCC Form 481

Dear Secretary McNeal:

Enclosed are copies of the redacted filing of Telephone Service Company that complies with the May 28, 2014 Entry of the Public Utilities Commission of Ohio ("Commission") directing telephone companies to file their Federal Communications Commission ("FCC") Form 481 information with the Commission.

Also enclosed is a Motion for Protective Order and three copies of the unredacted FCC Form 481 *for filing under seal.*

Telephone Service Company requests that you certify to the FCC that the company has met its compliance obligations, as required by 47 C.F.R. §53.314 of Title 47 of the Code of Federal Regulations, so that Telephone Service Company will continue to receive federal high cost support.

If there are any concerns, please contact me.

Sincerely,

Frank P. Darr
Counsel of Record

Counsel for Telephone Service Company

FPD:vlp
Enclosures

{C44081: }

FCC Form 481 - Carrier Annual Report
Data Collection Form

FCC F 1
OMB C. J No. 3060-0986/OMB Control No. 3060-0819
July 2013

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4:16
PUCO

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Aaberg
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	maaberg@hcinet.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200> Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210> ✓ <-- check box if no outages to report		✓	
<300> Unfulfilled Service Requests (voice) 0			
<310> Detail on Attempts (voice)	(attach descriptive document)		
<320> Unfulfilled Service Requests (broadband) 0		✓	
<330> Detail on Attempts (broadband)	(attach descriptive document)		
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed 0.0		✓	✓
<420> Mobile 0.0			
<430> Number of Complaints per 1,000 customers (broadband)		✓	
<440> Fixed 0.0			
<450> Mobile 0.0			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510> 3006590H510.pdf	(attached descriptive document)	✓	✓
<600> Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610> 3006590H610.pdf	(attached descriptive document)	✓	✓
<700> Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800> Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900> Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)	✓	
<1000> Voice Services Rate Comparability	(check to indicate certification)	✓	
<1010> 3006590H1010.pdf	(attach descriptive document)	✓	
<1100> Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✓	
<1110>	(complete attached worksheet)		
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)		
<2005>	(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	✓	
<3005>	(complete attached worksheet)	✓	

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Anberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<110>	Has your company received its ETC certification from the FCC?	(yes / no)	○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

300659OH112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	✓
<115>	How (USF) was used to improve service quality	✓
<116>	How (USF)was used to improve service coverage	✓
<117>	How (USF) was used to improve service capacity	✓
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	100659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees

-- See attached worksheet

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rate and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (*select*)
			-- See attached worksheet --					

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<810>	Reporting Carrier	Telephone Service Company
<811>	Holding Company	Hanson Communications
<812>	Operating Company	Telephone Service Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aabero
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maabero@hcinet.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

300659OH1210.pdf

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))
<2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification
<2013> 2014 Frozen Support Certification
<2014> 2015 Frozen Support Certification
<2015> 2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification
<2018> 5th year Broadband Service Certification
<2019> *Interim Progress Certification*
<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ○ ●

(3014) If yes, does your company file the RUS annual report (Yes/No) ● ○

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) ● ○

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☑

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☑

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit ☑

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers. ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

300659003026.pdf

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No 3060-0819 July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: TELEPHONE SERVICE

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/25/2014

Printed name of Authorized Officer: Lonnie Pederson

Title or position of Authorized Officer: COO

Telephone number of Authorized Officer: 4197397227 ext.

Study Area Code of Reporting Carrier: 300659 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3298477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form.

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3209477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@bcinet.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
OH	Wapakoneta		FR	8.75	0.0	0.0	0.0	8.75
OH	Cridersville		FR	8.75	0.0	0.0	0.0	8.75

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3206477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maaberg@hcinet.net

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
OH	Crideraville	37.99	0.0	37.99	5.0	1.0	0.0	Other, no usage on limit allowance
OH	Wapakoneta	37.99	0.0	37.99	5.0	1.0	0.0	Other, no usage on limit allowance

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300659
<015>	Study Area Name	TELEPHONE SERVICE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	maabergancinet.net

<810>	Reporting Carrier	Telephone Service Company
<811>	Holding Company	Hanson Communications
<812>	Operating Company	Telephone Service Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Clara City Telephone	361370	Clara City Telephone
Sacred Heart Telephone	361476	Sacred Heart Telephone
Starbuck Telephone	361487	Starbuck Telephone
Ft Randall Telephone	391660	Ft Randall Telephone & Mount Rushmore Telephone
Zumbrota Telephone	361515	Zumbrota Telephone
Telephone Service Company	300659	Telephone Service Company
Middle Point Telephone	300633	Middle Point Telephone

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

Five Year Project Outline

The five year plan for Telephone Service Company is to expand the broadband opportunities for existing customers. We will begin by identify new CSAs (Carrier Serving Areas) and rebuild and replace existing outdated CSA equipment in order to provide faster speeds and improved broadband service Presently our broadband access gear is capable of delivering up to 5 megabit service to most areas and up to 15 megabit service in a few select areas.

The process of improving the level of broadband service to those areas with less than 10 megabits of service will require extensive new infrastructure and upgraded access equipment that can be strategically located.

The way we will prioritize the projects is as follows:

1. Our Network build outs will be designed from the wire center location of our two exchanges to the farthest reach of each exchange by strategically placing Remote Terminals (RTs) in well defined CSAs Over the past 20 years or so we have been able to improve our voice as well as broadband systems to provide an ever increasing demand for bandwidth and related services. Our design has been for the delivery of DSL services over cooper and our ability to offer the higher speed services is limited based on the distance for the RTs. Our new approach is to design more RTs and include fiber drops and additional fiber infrastructure to migrate our cooper to an eventual fiber to the home system. For Example,

    a. If a customer is having problems with their telephone service and it requires upgrading of facilities, we will prioritize improvements to broadband services also. If the customer is experiencing problems with a cable "going bad", we would not replace the cable with the same thing, but look to extend fiber to the customer's location.

    b. If an area within our system is in need of an upgrade, for example a copper cable is going bad or the electronics providing telephone service is being replaced. We would look to implement alternative means to deliver that service and improve the broadband service to the customers served by that facility

    c If there are areas within our system that are growing, we would look to deploy services in such a way as to insure the facility is capable of growing with the needs of our customers.

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

Our ability to accomplish this task is dependent on whether there is predictable revenue over the life of the asset we are constructing (typically more than 30 years of useful life). In the current regulatory environment, securing the financial resources to facilitate that investment has become more difficult

Today, we are unaware of any lenders willing to invest into our industry for the length of time it would take to recover our investment in long-term plant Primarily due to the fact that we have gone from a situation where sharing of revenues between companies has moved to a government subsidy and the emphasis on those support systems is still determined by our traditional Plain Old Telephone Service (POTS).

So, although we have a plan to improve our service over the next five years, right now that plan does not align itself with the financial reality of our industry. We, in turn, are funding all of our current improvements through operating cash flows.

The projects we are planning are only possible if we can secure long-term commitments of capital to invest and a reasonable and sustainable source of income to repay the capital investment. Otherwise, these would need to be significantly reduced to align them with our current and future cash flows.

In establishing the five year plan for our two exchange company, we took into consideration work that has already been done in previous years and determined the amount of investment in new facilities we would likely undertake to improve the capabilities of the system. Because we are an established independent telephone company that has served the area for over 118 years we have a natural infrastructure and system in place to expand broadband opportunities. Historically, we have utilized remote terminals ("RTs") to extend our central offices out nearer to our customers in order to improve the voice grade quality of the services we provide. One side benefit of the improvement is it also improves the amount of broadband data available to the customers because these units are normally within 3 miles of any customer Right now, most customers enjoy 5 mbs DSL typically; however, we've stopped short of replacing the copper drop to the customer's premise from those RTs

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

When you look at the lifespan of a copper drop, for accounting purposes, it's a 30 year asset. From a revenue generating perspective, a drop typically take 16 to 20 years to recover the original investment. In assessing what technology might look like in 20-30 years, it becomes less feasible to justify replacing a copper drop with new copper, rather than fiber. This five year plan contemplates moving into a program from replacing or installing copper with fiber to the premises.

Our typically drop replacements cost is approximately $1,500.00 due the very rural nature of tour service coverage area. We are estimating using fiber will increase that cost to $7,500. Over time those costs will go down, because some of the core will be shared with other customers

The design we have chosen is PON. In addition, by migrating customers away from the copper facilities, we will see improvements for those customers still on copper. However until we have more information on the level of improvement, we are not speculating on the number of customers that may affect.

SAC: 300559
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

Company Name: Telephone Service Company

Wire Center NPA-NXX	Wire Center POTS Lines	Broadband Lines	Actual Universal Support		Actual Capital Additions		Actual Operating Expenses		Estimated Capital Additions						Estimated Operating Expenses					
			2012	2013	2012	2013	2012	2013	2014	2015	2016	2017	2018	2019	2014	2015	2016	2017	2018	2019
Wapakoneta 419-738	4,949	2,715	$ [illegible]	$ [illegible]	$ 115,407	$ 391,935	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]
Uniontown 419-643	360	387	$ [illegible]	$ [illegible]	$ -	$ -	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]	$ [illegible]
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
	5,915	3,106	$ 833,936	$ 1,183,854	$ 115,407	$ 391,935	$ 4,238,710	$ 4,260,166	$ 670,000	$ 1,101,500	$ 1,681,000	$ 1,455,000	$ 1,276,500	$ 1,945,000	$ 4,926,045	$ 4,393,782	$ 4,443,909	$ 4,332,962	$ 4,802,492	$ 4,876,507

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SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

Company Name: Telephone Service Company
Wire Center: Wapakoneta 419-738

Project #	Wire Center	Description of Capital Improvement	Estimated Population Served by Improvement	Unserved Areas See Census Block Map	Start Date	Completion Date	Estimated Capital Additions 2014	2015	2016	2017	2018	2019
1	Wapakoneta 419-738	Broadband Access gear	750				$ 67,500			$ 67,500	$ 67,500	
2	Wapakoneta 419-738	Optical Drops and backbone fiber	750				$ 375,000			$ 375,000		$ 375,000
3	Wapakoneta 419-738	Switching	750						$ 37,500		$ 37,500	
4	Wapakoneta 419-738	Broadband Access gear	1,100				$ 99,000		$ 99,000		$ 99,000	
5	Wapakoneta 419-738	Optical Drops and backbone fiber	1,100					$ 550,000			$ 550,000	
6	Wapakoneta 419-738	Switching Cost	1,100					$ 55,000		$ 55,000		
7	Wapakoneta 419-738	Vehicle					$ 21,000		$ 23,000		$ 25,000	$ 30,000
8	Wapakoneta 419-738	Broadband Access gear	500						$ 45,000	$ 45,000		$ 45,000
9	Wapakoneta 419-738	Optical Drops and backbone fiber	500						$ 250,000	$ 25,000		
10	Wapakoneta 419-738	Switching Cost	500						$ 25,000			
11	Wapakoneta 419-738	Broadband Access gear	1,100					$ 99,000				
12	Wapakoneta 419-738	Optical Drops and backbone fiber	1,100						$ 550,000			
13	Wapakoneta 419-738	Switching Cost	1,100							$ 55,000		
14												
15												
16												
17												
18												
19												
20												
21												
22												
23												
24												
25												
							$ 562,500	$ 704,000	$ 1,029,500	$ 627,500	$ 779,000	$ 450,000

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SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

Company Name: Telephone Service Company
Wire Center: Cridersville 419-645

Project #	Wire Center	Description of Capital Improvement	Estimated Population Served by Improvement	Unserved Areas See Census Block Map	Start Date	Completion Date	Estimated Capital Additions 2014	2015	2016	2017	2018	2019
1	Cridersville 419-645	Broadband Access gear	500				$ 45,000			$ 45,000	$ 45,000	
2	Cridersville 419-645	Optical Drops and backbone fiber	500					$ 330,000		$ 330,000	$ 330,000	
3	Cridersville 419-645	Switching	500				$ 25,000			$ 25,000		
4	Cridersville 419-645	Broadband Access gear	750					$ 67,500	$ 67,500		$ 67,500	
5	Cridersville 419-645	Optical Drops and backbone fiber	750						$ 495,000			$ 495,000
6	Cridersville 419-645	Switching	750				$ 37,500			$ 37,500		
7	Cridersville 419-645	Broadband Access gear	1,100						$ 99,000			
8	Cridersville 419-645	Optical Drops and backbone fiber	1,100							$ 375,000		
9	Cridersville 419-645	Switching	1,100								$ 55,000	
10												
11												
12												
13												
14												
15												
16												
17												
18												
19												
20												
21												
22												
23												
24												
25												
							$ 107,500	$ 397,500	$ 661,500	$ 812,500	$ 497,500	$ 495,000

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

CONFIDENTIAL

Company Name: Telephone Service Company

	Actual		Estimated					
	2012	2013	2014	2015	2016	2017	2018	2019
Plant Specific Operations Expenses								
Network support (Accts. 6110-16)	$ 209,376	$ 212,632	214,758	216,906	219,075	221,266	223,479	225,713
General support (Accts. 6120-24)	$ 439,785	369,555	373,251	376,983	380,753	384,561	388,406	392,290
Central office switching (Accts. 6210-12)	$ 477,726	544,652	560,992	577,821	595,156	613,011	631,401	650,343
Cable and wire facilities (Accts. 6410-41)	$ 337,477	443,983	457,302	471,021	485,152	499,707	514,698	530,139
Network operations (Accts. 6530-35)	$ 446,881	529,622	534,918	540,267	545,670	551,127	556,638	562,205
Depreciation and amortization (Accts. 6560-65)	$ 1,179,201	885,049	893,900	902,839	911,867	920,986	930,196	939,498
Customer Operations Expenses								
Customer services (Accts. 6620-23)	$ 364,534	397,531	401,507	405,522	409,577	413,673	417,809	421,987
Corporate Operations Expenses								
Executive and planning (Accts. 6710S)	$ 158,521	175,235	180,492	185,906	191,483	197,228	203,145	209,239
General and administrative (Accts. 6720S)	$ 624,519	701,907	708,926	716,015	723,175	730,407	737,711	745,088
Total Supported Expenses Before Return On Investment	$ 4,238,020	4,260,166	4,326,045	4,393,281	4,461,909	4,531,963	4,603,482	4,676,502

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 112 Five Year Network Improvement Plan

CONFIDENTIAL

Company Name: Telephone Service Company

Universal Service Receipts Subject To Certification	2012	2013
High Cost Loop Support	$ -	$ -
ICLS Support	$ 680,322	$ 649,062
Safety Net Additive	$ -	$ -
Local Switching Support	$ 50,658	$ 63,468
Connect American Fund Intercarrier Compensation	$ 102,936	$ 471,324
TOTAL	$ 833,916	$ 1,183,854

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 510 Compliance with Quality Standards and Consumer Protec on

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As required by Ohio law, Chapter 4901:1-6 of the Ohio Administra ve Code governs the Service Quality Standards and Consumer protec ons for our customers. Telephone Service Company is in full compliance with sec ons outlined below. Telephone Service Company les tari s as required by the Commission of Ohio and uses internal procedures to ensure we remain compliant with all State and Federal rules, including, but not limited to Federal CPNI rules, Red Flag Rules, Truth in Billing Rules and Slamming and Preferred Carrier Freeze rules.

4901:1-6-01	Definitions
4901:1-6-02	Purpose and Scope
4901:1-6-03	Investigation and Monitoring
4901:1-6-04	Application and Notice Filings
4901:1-6-05	Automatic Approval and Notice Filing Process
4901:1-6-06	Suspensions
4901:1-6-07	Customer Notice Requirements
4901:1-6-08	Telephone Company Certification
4901:1-6-09	Eligible Telecommunications Carriers
4901:1-6-10	Competitive Emergency Services Telecommunications Carrier Certification
4901:1-6-11	Tariff Services
4901:1-6-12	Service Requirements for BLES
4901:1-6-13	Warm Line Service
4901:1-6-14	BLES Pricing Parameters
4901:1-6-15	Directory Information
4901:1-6-16	Unfair or Deceptive Acts and Practices
4901:1-6-17	Truth in Billing Requirements
4901:1-6-18	Slamming and Preferred Carrier Freezes
4901:1-6-19	Lifeline Requirements
4901:1-6-20	Discounts for Persons with Communications Disabilities

4901:1-6-21	Termination of Community Voicemail Pilot Program
4901:1-6-22	Inmate Operator Service
4901:1-6-23	Pay Telephone Access Lines
4901:1-6-24	Wireless Service Provisions
4901:1-6-25	Withdrawal of Telecommunications Services
4901:1-6-26	Abandonment
4901:1-6-27	Provider of Last Resort (POLR)
4901:1-6-28	Bankruptcy
4901:1-6-29	Telephone Company Procedures for Notifying the Commission of Changes in Operations
4901:1-6-30	Company Records and Complaint Procedures
4901:1-6-31	Emergency and Outage Operations
4901:1-6-32	Boundary Changes, and Administration of Borderline Boundaries
4901:1-6-33	Excess Construction Charges Applicable to Certain Line Extensions for the Furnishing of Local Exchange Telephone Service
4901:1-6-34	Filing of Contracts, Agreements, or Arrangements Entered into Between Telephone Companies
4901:1-6-35	Filing of Reports by Telephone Companies Subject to the Federal Communications Commission
4901:1-6-36	Telecommunication Relay Services Assessment Procedures
4901:1-6-37	Assessments and Annual Reports

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 610 Descrip on of Func onality in Emergency Situa ons

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Telephone Service Company is in full compliance of Ohio rule 4901:1-6-3, "Emergency and Outage Conditions" which is outlined below. Telephone Service Company has permanently installed a back-up generator for each central office and maintains adequate portable generators for remote serving stations. Employees remain informed as to the procedures to be followed in emergency situations based on the guidance in our written emergency plan.

4901:1-6-3

(A) Each facilities-based local exchange carrier (LEC) shall design, operate, and maintain its facilities to continue to provide customers with the ability to originate and receive calls at all times. The commission will utilize existing FCC rules applicable to emergency and outage operations. Companies shall submit outage reports utilizing, at the company's discretion, either existing FCC reports or a format determined by the commission.

(B) Each facilities-based LEC shall submit, within two hours of discovery, to the commission's outage coordinator and when appropriate, the news media in the affected area, a notification that it has experienced an outage, whenever that outage occurs on any facility that it owns, operates, leases or otherwise utilizes and is both:

(1) Expected to last for a period in excess of thirty minutes.

(2) Potentially affects at least nine hundred thousand user minutes in the incumbent local calling area.

(C) Each facilities-based LEC shall report, by telephone or electronic means, a disruption of 9-1-1 services, which impairs 9-1-1 service within a given county 9-1-1 system, immediately to each county 9-1-1 public safety answering point, to the Ohio 9-1-1 coordinator, and to the news media in the affected area, when appropriate.

(D) Each facilities-based LEC experiencing a loss of communications or selective routing to a public safety answering point, as a result of an outage described under paragraphs (B) and (C) of this rule, shall also notify, as soon as possible, by telephone or electronic means, any official who has been designated by the management of the affected 9-1-1 facility as the LEC's contact person for communication outages at that facility; and the LEC shall convey to that person all available information that may be useful to the management of the affected facility in mitigating the effects of the outage on efforts to communicate with that facility.

(E) Each facilities-based LEC experiencing an outage described under paragraphs (B) and (C) of this rule, shall electronically submit to the commission's outage coordinator the same information as that provided to the FCC or the following information:

(1) A notification that it has experienced a outage, which shall include the name of the reporting entity, the date and time of the onset of the outage, a brief description of the problem, the particular service affected, the geographic area affected by the outage, the number of customers affected, an estimate of when the service, including 9-1-1, will be restored, and a contact name and telephone number by which the commission's outage coordinator may contact the reporting entity.

(2) Not later than seventy-two hours after discovering the outage, an initial communications outage report, which shall include all pertinent information then available on the outage and shall be submitted in good faith.

(3) Not later than thirty days after discovering the outage, the provider shall submit electronically a final communications outage report, which shall include all pertinent information on the outage, including any information that was not contained in, or that has changed from that provided in, the initial report.

(F) Each facilities-based LEC shall develop, implement, and maintain an emergency plan and make it available for review by commission staff. The plan shall include, but not be limited to, all of the following:

(1) Procedures for maintaining and annually updating a list of those customers who have subscribed to the federal telecommunications service priority program, as identified in 47 C.F.R. 64, appendix A.

(2) Procedures for priority treatment in restoring out-of-service trouble of an emergency nature for customers with a documented medical or life-threatening condition.

(3) In addition to the telecommunications service priority program, each LEC shall develop policies and procedures regarding those customers who require priority treatment for out-of-service clearance. Such procedures shall include a table of restoration priority, including, but not limited to, subscribers such as police and fire stations, hospitals, key medical personnel, and other utilities.

(4) Procedures for restoring service to priority critical facilities customers.

(5) Identification and annual updates of all of the facilities-based LEC's critical facilities and reasonable measures to protect its personnel and facilities.

(6) Assessments and evaluations of telecommunications facilities available to provide back-up service capabilities.

(7) Procedures for after-action assessments and reporting following activation of any part of the emergency plan. An after-action report will be written and will include lessons learned, deficiencies in the response to the emergency, and deficiencies in the emergency plan.

(8) A current list of the names and telephone numbers of the facilities-based LECs' emergency service personnel to contact and coordinate with in the event of any real or anticipated local or national threats to its ability to provide telecommunications service.

(9) A current list of the names and telephone numbers of the facilities-based LEC's emergency service personnel that is made available to the commission's emergency coordinator, upon request.

(10) A continuity of operations plan to assure continuance of minimum essential functions during a large scale event in which staffing is reduced. Such plans shall provide for:

(a) Plan activation triggers such as the world health organization's pandemic phase alert levels, widespread transmission within the United States, or a case at one or more locations within Ohio.

(b) Identification of a pandemic coordinator and team with defined roles and responsibilities for preparedness and response planning.

(c) Identification of minimal essential functions, minimal staffing required to maintain such essential functions, and personnel resource pools required to ensure continuance of those functions in progressive stages associated with a declining workforce.

(d) Identification of essential employees and critical inputs (e.g., raw materials, equipment, suppliers, subcontractor services/products, and logistics) required to maintain business operations by location and function.

(e) Policies and procedures to address personal protection initiatives.

(f) Policies and procedures to maintain lines of communication with the public utilities commission of Ohio during a declared emergency.

(G) Each facilities-based LEC shall amend its emergency plan in accordance with the findings identified in the after-action assessment report required under paragraph (F)(7) of this rule.

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 1010 Descriptive document for Voice Services Rate Comparability

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Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

On March 20, 2014 the Wireline Competition Bureau announced results of the Urban Rate Survey for Voice Services; as part the FCC Public Notice DA 14-384. Referenced in this public notice are the results required to meet the rate comparability as noted:

"Based on the survey responses, the Bureau also calculated the reasonable comparability benchmark for voice services to be $46.96. 9

9. Id. at 17694, para. 84."

As required Telephone Service Company hereby certifies that its current fixed voice services for residential subscribers as defined in the USF/ICC Transformation Order is below $46.96.

SAC: 300659
State: OH
Telephone Service Company
Form 481 Line No. 1210 Lifeline Plans, Terms and Condi ons

Telephone Service Company is in full compliance to all Federal Lifeline eligibility rules and regula ons as well as Ohio Revised Code 4901:1-6-19, Lifeline Requirements, which states:

4901:1-6-19

(A) An incumbent local exchange carrier (ILEC) that is an eligible telecommunications carrier (ETC) under 47 C.F.R. 54.201 shall implement lifeline service throughout the ILEC ETC's traditional service area for its eligible residential customers.

(B) Lifeline service shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:

(1) A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;

(2) Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;

(3) Free blocking of toll service, 900 service, and 976 service;

(4) A waiver of the federal universal service fund end user charge;

(5) A waiver of the telephone company's service deposit requirement.

(C) The ILEC ETC may offer to lifeline service customers any other services and bundles or packages of service at the prevailing prices, less the lifeline discount.

(D) The ILEC ETC also shall offer special payment arrangements to lifeline service customers that have past due bills for regulated local service charges, with the initial payment not to exceed twenty-five dollars before service is installed, and the balance for regulated local service charges to be paid over six, equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until the past due toll service charges have been paid or until the customer establishes service with another toll provider.

(E) Every large ILEC required to implement lifeline service shall establish an annual marketing budget for promoting lifeline service and performing outreach regarding lifeline service. Every large ILEC shall work with the advisory board established in paragraph (F) to reach consensus, where possible, regarding an appropriate budget for promoting lifeline and performing outreach and regarding how the budget will be spent. All funds allocated to this budget shall be spent for the promotion and marketing of lifeline service and outreach regarding lifeline service and only for those purposes and not for any administrative costs of implementing lifeline service.

(F) All activities relating to the promotion of, marketing of, and outreach regarding lifeline service provided by the large ILECs shall be coordinated through a single advisory board composed of staff of the public utilities commission, the office of the consumers' counsel (OCC), consumer groups representing low income constituents, two representatives from the Ohio association of community action agencies, and every large ILEC. The commission staff shall provide active leadership in the initial organization of the statewide board and the development of procedures and bylaws under which the board will operate. Commission staff shall, with the assistance of the office of the consumers' counsel, work with the advisory board to reach consensus on the organization of the board and all activities relating to the promotion of, marketing of, and outreach regarding lifeline service. However, where consensus is not possible, the commission's staff shall make the final determination. Decisions on the organization of the board and decisions of the advisory board including decisions on how the lifeline marketing, promotion, and outreach activities are implemented are subject to commission review.

(G) All other aspects of an ILEC ETC's state-specific lifeline service shall be consistent with federal requirements. The rates, terms, and conditions for the ILEC's lifeline service shall be tariffed in accordance with rule 4901:1-6-11 of the Administrative Code.

(H) Eligibility for lifeline service under this rule shall be based on either of the following criteria:

(1) An individual's verifiable participation in any federal or state low-income assistance program that limits assistance based on household income. These programs include:

(a) Medical assistance under Chapter 5111. of the Revised Code (medicaid) or any state program that might supplant Medicaid;

(b) Supplemental nutritional assistance program (SNAP/food stamps);

(c) Supplemental security income (SSI) under Title XVI of the Social Security Act;

(d) Social security disability insurance - blind and disabled (SSDI);

(e) Federal public housing assistance, or section 8;

(f) Home energy assistance programs (HEAP, LIHEAP, E-HEAP);

(g) National school lunch program's free lunch program (NSL);

(h) Temporary assistance for needy families (TANF/Ohio works); or

(i) General assistance, including disability assistance (DA).

The commission may add or remove programs from this list as required by federal or state law.

(2) Other verification that an individual's household income is at or below one hundred fifty per cent of the federal poverty level. ILEC ETC's may use any reasonable method of verification. Consistent with federal law, examples of acceptable documentation include the following:

(a) State or federal income tax return;

(b) Current income statement or W-2 from an employer;

(c) Three consecutive months of current pay stubs;

(d) Social security statement of benefits;

(e) Retirement/pension statement of benefits;

(f) Unemployment/workmen's compensation statement of benefits;

(g) Any other legal document that would show current income (such as a divorce decree or child support document).

(I) All ILEC ETCs must verify customer eligibility consistent with the federal communications commission's (FCC) requirements in 47 C.F.R. 54, to enroll customers into lifeline assistance who qualify through household income-based requirements.

(J) The commission shall work with the appropriate state agencies that administer federal or state low-income assistance programs and with carriers to negotiate and acquire information necessary to verify an individual's eligibility and the data necessary to automatically enroll eligible persons for lifeline service.

(K) To the extent that appropriate state agencies are able to accommodate automatic enrollment, every ILEC ETC shall automatically enroll customers into lifeline assistance who participate in a qualifying program.

(L) An ILEC ETC shall provide written notification if the carrier determines that an individual is not eligible for lifeline service enrollment and shall provide the person an additional thirty days to prove eligibility.

(M) An ILEC ETC shall provide written customer notification if a customer's lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance and shall provide the customer an additional sixty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the lifeline service.

(N) Commission staff will maintain on the commission's website a copy of boilerplate customer notices that are compliant with the FCC's requirements. Any ILEC ETC choosing to create and use its own customer notice shall submit its proposed notice to commission staff for approval.

(O) An ILEC ETC shall establish procedures to verify an individual's continuing eligibility for both program and income-based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409 to 54.410. ILEC ETCs shall maintain records to document compliance with these requirements and shall attest, as part of the periodic ETC certification process by the commission, that they comply with the FCC's requirements.

(P) An ILEC ETC may recover through a customer billing surcharge on retail customers of the ILEC's telecommunications service other than lifeline service customers, any lifeline service discounts and any other lifeline service expenses that are not recovered through federal or state funding and that are approved by the commission under this paragraph. The surcharge may not include recovery of expenses related to the marketing and promotion of lifeline service. The surcharge may be established through one of the following means:

(1) An ILEC ETC that chooses to establish a customer billing surcharge to non-lifeline customers, to recover lifeline service discounts and expenses identified in this paragraph shall file a thirty-day application for tariff amendment (ATA). Such application may request recovery of lifeline service discounts that are not recovered through federal or state funding such as federal universal service fund end user charges, service connection charges, blocking of 900/976, recurring discount maximizing the contribution of federally available assistance, and recurring retail price differences between the frozen lifeline service rate and residential BLES rates, as well as lifeline service expenses that are not recovered through federal or state funding such as *administrative expenses for the sole purpose of verifying the eligibility and enrolling of lifeline* customers. An applicant must provide documentation to support its proposed surcharge and its compliance with this rule. Absent suspension or other commission action, the application shall be deemed approved and become effective on the thirty-first day or later date if requested by the company.

(2) An ILEC ETC requesting recovery of any expenses not specified in paragraph (P)(1) of this rule shall file an application with the commission, using the most up-to-date telecommunications filing form, under the TP-UNC case purpose code. An applicant must provide documentation to support its proposed customer billing surcharge and its compliance with this rule and must further support its request for recovery of any expenses not specified in paragraph (P)(1) of this rule with a detailed supporting memorandum. Absent suspension or commission action, the application shall be deemed approved and become effective on the one hundred twenty-first day or later date if requested by the company.

(Q) If an ILEC ETC chooses to establish a customer billing surcharge to recover its lifeline expenses under paragraph (P)(1) or (P)(2) of this rule, the lifeline surcharge shall not appear in the section of the bill reserved for taxes and government-mandated charges as set forth in 47 C.F.R. 64.2400 to 64.2401.

(R) An ILEC ETC that is authorized to establish a customer billing surcharge under either paragraph (P)(1) or (P)(2) of this rule shall annually file with the commission a report that identifies actual amounts recovered and the actual lifeline service discounts and any other lifeline service expenses incurred for the prior period. The company shall provide such data as necessary to enable the

commission to validate such amounts to ensure that the company did not over recover its approved expenses from customers. The commission shall establish for each such company the timeframe for filing this report when the commission approves any such billing surcharge. The annual filing may be contained in a request to adjust the billing surcharge in accordance with paragraph (P)(1) or (P)(2) of this rule, but shall be provided via a separate filing and docketed in a generic case number to be established by the commission, if no adjustment to the billing surcharge is sought. Any over-recovery or under-recovery shall be offset against or added to the next year's recovery.

(S) Every ILEC ETC shall file with the commission in its annual assessment report the number of its customers who receive, at the time of filing of the report, lifeline service.

(T) Upon request of commission staff, additional information regarding customer subscription to and disconnection of lifeline service shall be provided to commission staff in accordance with rule 4901:1-6-30 of the Administrative Code.

1221

The following local tariff provides the terms and conditions for voice telephony plans offered to Lifeline customers.

1222 and 1123

The flat rate service includes unlimited local calling service minutes of use. The local services offerings do not include any toll minutes of use. The rates for any toll usage are determined by the rate plans of the Toll Provider(s) that the customer selects.

MISCELLANEOUS SERVICES AND EQUIPMENT (Continued)

LIFELINE REQUIREMENTS (T)

Telephone Service Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. Telephone Service Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et. al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (N) (N) (D) (D)

CONFIDENTIAL

Hanson Communications, Inc. and Subsidiaries

Consolidated Financial Statements
Together with
Independent Auditors' Report

December 31, 2013

HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONFIDENTIAL

CONTENTS

	Page
INDEPENDENT AUDITOR'S REPORT	1-2
CONSOLIDATED FINANCIAL STATEMENTS:	
Balance Sheet	3-4
Statement of Income	5
Statement of Stockholders' Equity	6
Statement of Cash Flows	7
Notes to Consolidated Financial Statements	8-14
INDEPENDENT AUDITORS' REPORT ON SUPPLEMENTARY INFORMATION	15
SUPPLEMENTARY INFORMATION:	
Consolidating Schedules:	
Balance Sheet Information	16-19
Statement of Income Information	20-21
Statement of Cash Flows Information	22-23

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INDEPENDENT AUDITORS' REPORT

Board of Directors
Hanson Communications, Inc.
Willmar, Minnesota

We have audited the accompanying consolidated financial statements of Hanson Communications, Inc. and subsidiaries, which comprise the consolidated balance sheet as of December 31, 2013 and 2012, and the related consolidated statements of income, stockholders' equity, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Hanson Communications, Inc. and subsidiaries as of December 31, 2013 and 2012, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

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Emphasis-of-Matter Regarding Adoption of Accounting Alternative for Goodwill

As discussed in Note 1 to the financial statements, the Company has elected an accounting alternative as provided for in Accounting Standards Update No. 2014-02, *Intangibles – Goodwill and Other (Topic 350): Accounting for Goodwill*, issued by the Financial Accounting Standards Board (FASB). Pursuant to this election, the Company has changed its method of accounting for goodwill and has amortized $1,676,669 of goodwill for the year ended December 31, 2013. Our opinion is not modified with respect to this matter.

Olsen Thielen & Co., Ltd

St. Paul, Minnesota
March 26, 2014

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEET
DECEMBER 31, 2013 AND 2012

ASSETS

	2013	2012
CURRENT ASSETS:		
Cash	$ 2,207,197	$ 3,584,528
Due from Customers, Less Allowance for Uncollectibles of $9,500	110,328	96,469
Other Accounts Receivable, Less Allowance for Uncollectibles of $9,250 and $38,750	867,160	843,257
Income Tax Receivable	2,839	2,839
Materials and Supplies	66,348	63,046
Prepaid Expenses	–	31,962
Total Current Assets	3,253,872	4,622,101
INVESTMENTS AND OTHER ASSETS:		
Intangible Assets, Net	20,441,264	23,454,724
Other Investments	2,955,167	2,944,442
Other	294,284	274,913
Total Investments and Other Assets	23,690,715	26,674,079
PROPERTY, PLANT AND EQUIPMENT:		
Telecommunications Plant in Service	95,562,977	91,042,138
Plant Under Construction	22,500	19,500
Other Property and Equipment	21,297,220	20,604,078
Total	116,882,697	111,665,716
Less Accumulated Depreciation	89,411,919	81,294,153
Net Property, Plant and Equipment	27,470,778	30,371,563
TOTAL ASSETS	$54,415,365	$61,667,743

The accompanying notes are an integral part of the consolidated financial statements.

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEET (Continued)
DECEMBER 31, 2013 AND 2012

LIABILITIES AND STOCKHOLDERS' EQUITY

	2013	2012
CURRENT LIABILITIES:		
Current Portion of Long-Term Debt	$ 2,630,000	$ 4,280,000
Accounts Payable	934,400	889,202
Payable to Affiliates	306,207	293,211
Accrued Taxes	346,656	347,617
Other Accrued Liabilities	568,757	615,706
Total Current Liabilities	4,786,020	6,425,736
OTHER LIABILITIES:		
Long-Term Debt	20,798,455	22,398,105
Other Liabilities	189,254	289,364
Total Other Liabilities	20,987,709	22,687,469
STOCKHOLDERS' EQUITY:		
Controlling Interest:		
Common Stock - No Par Value, 200,000 Shares Class A (Voting) Authorized; 19,800,000 Class B (Nonvoting) Authorized. 150,000 Shares Class A Issued and Outstanding; 14,850,000 Shares Class B Issued and Outstanding	2,035,649	2,035,649
Paid-in Capital	495,742	495,742
Retained Earnings	27,129,691	31,088,321
Total Controlling Interest	29,661,082	33,619,712
Noncontrolling Interest	(1,019,446)	(1,065,174)
Total Stockholders' Equity	28,641,636	32,554,538
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	$54,415,365	$61,667,743

The accompanying notes are an integral part of the consolidated financial statements.

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENT OF INCOME
YEARS ENDED DECEMBER 31, 2013 AND 2012

	2013	2012
OPERATING REVENUES:		
Local Network	$3,490,716	$3,404,667
Network Access	8,455,731	9,628,110
Nonregulated Telecommunications	9,443,463	8,708,103
Cable Television	5,508,295	5,231,236
Miscellaneous, Net	646,938	646,677
Total Operating Revenues	27,545,143	27,618,793
OPERATING EXPENSES:		
Plant Specific	3,430,117	3,291,832
Depreciation and Amortization	8,720,067	7,067,531
Plant Support	1,411,078	1,130,940
Customer	1,454,853	1,383,938
Corporate	2,586,038	2,414,347
Nonregulated Telecommunications	3,752,583	3,790,442
Cable Television	5,168,574	4,969,494
Miscellaneous	431,834	769,129
Taxes	312,325	278,288
Total Operating Expenses	27,267,469	25,095,941
OPERATING INCOME	277,674	2,522,852
OTHER INCOME (EXPENSE):		
Loss on Sale of Property, Plant and Equipment	–	(63,469)
Gain on Sale of Investment	124,228	–
Investment Income	278,732	328,634
Interest Expense	(690,556)	(630,057)
Income Tax Expense	(5,470)	(6,600)
Net Other Income (Expense)	(293,066)	(371,492)
NET INCOME (LOSS)	(15,392)	2,151,360
NET LOSS ATTRIBUTABLE TO NONCONTROLLING INTEREST	19,761	22,878
NET INCOME ATTRIBUTABLE TO HANSON COMMUNICATIONS, INC	$ 4,369	$2,174,238

The accompanying notes are an integral part of the consolidated financial statements.

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENT OF STOCKHOLDERS' EQUITY
YEARS ENDED DECEMBER 31, 2013 AND 2012

	Common Stock		Paid-in	Retained	Noncontrolling	
	Shares	Amount	Capital	Earnings	Interest	Total
BALANCE on December 31, 2011	15,000,000	$2,035,649	$495,742	$30,026,088	$ (1,042,296)	$31,515,183
Net Income (Loss)				2,174,238	(22,878)	2,151,360
Dividends				(1,112,005)		(1,112,005)
BALANCE on December 31, 2012	15,000,000	2,035,649	495,742	31,088,321	(1,065,174)	32,554,538
Net Income (Loss)				4,369	(19,761)	(15,392)
Capital Contributions - Noncontrolling Interest					65,489	65,489
Dividends				(3,962,999)		(3,962,999)
BALANCE on December 31, 2013	15,000,000	$2,035,649	$495,742	$27,129,691	$ (1,019,446)	$28,641,636

The accompanying notes are an integral part of the consolidated financial statements.

CONFIDENTIAL

HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENT OF CASH FLOWS
YEARS ENDED DECEMBER 31, 2013 AND 2012

	2013	2012
CASH FLOWS FROM OPERATING ACTIVITIES.		
Net Income (Loss)	$ (15,392)	$ 2,151,360
Adjustments to Reconcile Net Income (Loss) to Net Cash Provided By Operating Activities:		
Depreciation and Amortization	8,720,067	7,067,531
Loss on Sale of Property, Plant and Equipment	–	63,469
CoBank Patronage Refund	(68,721)	(109,123)
Gain on Sale of Investment	(124,228)	–
Changes in Assets and Liabilities:		
Due from Customers	(13,859)	2,453
Other Accounts Receivable	(1,330)	368,928
Income Tax Receivable	–	12,907
Prepaid Expenses	31,962	(3,474)
Accounts Payable	11,403	192,535
Accrued Taxes	(3,153)	(15,872)
Other Accrued Liabilities	(63,141)	(302,199)
Net Cash Provided By Operating Activities	8,473,608	9,428,515
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchases of Property, Plant and Equipment	(2,417,088)	(2,822,736)
Acquisition, Net of Cash Acquired	(484,305)	–
Proceeds from Sale of Property, Plant and Equipment	–	38,930
(Increase) Decrease in Materials and Supplies	(3,302)	31,083
Net Change in Receivable from and Payable to Affiliates	7,117	36,849
Sale (Purchase) of Investments	359,624	(1,118)
Capital Contributions	65,489	–
Other	(19,371)	(19,373)
Net Cash Used In Investing Activities	(2,491,836)	(2,736,367)
CASH FLOWS FROM FINANCING ACTIVITIES.		
Principal Payments of Long-Term Debt	(3,295,994)	(3,823,304)
Decrease in Other Liabilities	(100,110)	(192,909)
Dividends	(3,962,999)	(1,112,005)
Net Cash Used In Financing Activities	(7,359,103)	(5,128,218)
NET INCREASE (DECREASE) IN CASH	(1,377,331)	1,563,930
CASH at Beginning of Year	3,584,528	2,020,598
CASH End of Year	$ 2,207,197	$ 3,584,528

The accompanying notes are an integral part of the consolidated financial statements.

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NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Operations

The Company's principal line of business is providing local telephone service, internet, cable television service and access to long distance telephone service through its local exchange network. The revenues reported on the statement of income reflect the relative importance of each type of service. The principal market for these telecommunications services are local residential and business customers residing in each of the exchanges the Company serves in Minnesota, Ohio, South Dakota and Nebraska.

Basis of Accounting

The consolidated financial statements have been prepared in conformity with accounting principles generally accepted in the United States of America including certain accounting practices prescribed by the Federal Communications Commission (FCC) and the state regulatory commissions in the states where the Company operates.

Accounting Estimates

The presentation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Subsequent Events

In preparing these financial statements, the Company has evaluated for recognition or disclosure the events or transactions that occurred through March 26, 2014, the date the financial statements were available to be issued.

Consolidation

The consolidated financial statements include the parent company, Hanson Communications, Inc. and its subsidiaries. All subsidiaries are wholly-owned except Dave, Bruce & S, LLC, which is 64.6% owned. All significant intercompany accounts and transactions have been eliminated in the consolidation.

Receivables

Receivables are stated at the amount the Company expects to collect from outstanding balances. The Company provides for probable uncollectible amounts through charges to earnings and credits to valuation allowances based on its assessment of the current status of individual accounts. Balances that are still outstanding after the Company has used reasonable collection efforts are written off through charges to the valuation allowances and credits to the receivable accounts. Changes in the valuation allowances have not been material to the financial statements.

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NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Materials and Supplies

Materials and supplies are recorded at average cost.

Property and Depreciation

Property and equipment are recorded at original cost. Additions, improvements or major renewals are capitalized. If telecommunication plant is sold, retired or otherwise disposed of in the ordinary course of business, the cost plus removal costs less salvage is charged to accumulated depreciation, while the original cost is credited to the asset accounts. Any gains or losses on non-telecommunications property and equipment retirements are reflected in the current year operations.

Depreciation is computed using the straight-line method based on estimated useful lives of five to forty years. Depreciation expense was $5,706,607 in 2013 and $5,730,742 in 2012. Depreciation is computed using the straight-line method over the estimated useful lives of five to forty years. Composite depreciation rates are:

	2013	2012
Telecommunications Plant	4.7%	4.7%
Other Property and Equipment	6.5	7.7

Other Investments

The equity method is used for partnership interests of greater than 5%. Under the equity method, the Company's investment reflects the original cost and recognition of the Company's share of undistributed earnings or losses of the entity. Other long-term investments are accounted for under the cost method of accounting. This method requires the Company to periodically evaluate whether non-temporary decreases in values of the investments have occurred, and if so, to write the investments down to net realizable values. As the Company is exempt from disclosing estimated fair values, the Company does not estimate fair values for cost method investments if there are no identified events or changes in circumstances that may have a significant adverse effect on the fair values.

Intangible Assets

Intangible assets consist of customer lists and goodwill. Intangible assets with a determinable life are amortized over the useful life. Goodwill represents the excess of the purchase price of acquisitions over the fair value of the net assets acquired. Before January 1, 2013, as an asset with an indefinite life, goodwill was not amortized, but it was tested for impairment at least annually. On January 16, 2014, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2014-02 *Intangibles - Goodwill and Other (Topic 350): Accounting for Goodwill*, which provides an accounting alternative for private companies related to the subsequent accounting for goodwill. While the ASU is not effective until annual periods beginning after December 15, 2014, early adoption is permitted. For the year ended December 31, 2013, the Company adopted the alternative accounting approach for the subsequent accounting for goodwill as provided for in ASU No. 2014-02. As such, the Company began to amortize goodwill on a straight-line basis over a period of ten years Also pursuant to the accounting alternative, the Company will test its goodwill for impairment only upon the occurrence of an event or circumstance that may indicate the fair value of the entity as less than its carrying amount.

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NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Revenue Recognition

Revenues are recognized when earned. Local service and originating intrastate access services are based on tariffs filed with the state regulatory commission and retained by the Company, except Fort Randall Telephone Company's intrastate access revenues are based on cost based settlements filed with the Local Exchange Carrier Association with the South Dakota Public Service Commission. Interstate and terminating intrastate access revenues are billed based on tariffs filed with the FCC, reported to the National Exchange Carrier Association, and distributed based on average schedule and cost based settlements which include eligible funds governed by the Universal Service Administrative Company. Access revenues based on cost are estimated pending completion of final cost studies. Non-regulated revenue for broadband, CATV, customer premise equipment, and other miscellaneous services is highly competitive and based on open market conditions.

Retirement Plan

The Company has a defined contribution profit sharing plan and contributed 5% in 2013 and 2012 of qualified salaries to the plan. Plan expense was $225,178 and $200,306 in 2013 and 2012.

Presentation of Taxes Collected From Customers

Sales, excise, and other taxes are imposed on most of the Company's sales to nonexempt customers. The Company collects the taxes from customers and remits the entire amounts to the governmental authorities. The Company's accounting policy is to exclude the taxes collected and remitted from revenues and expenses.

Income Taxes

The Company has elected to have its income taxed to the shareholders under Subchapter S of the Internal Revenue Code. Therefore, the statements do not include a provision for income taxes other than the state minimum fee expense and built-in gains tax. Income tax payments were $5,470 in 2013 and income tax refund net of payments was $6,307 in 2012.

The Company reviews income tax positions taken or expected to be taken in income tax returns to determine if there are any income tax uncertainties. This includes positions that the entity is not subject to income taxes as a pass-through entity. The Company recognizes tax benefits from uncertain tax positions only if it is more likely than not that the tax positions will be sustained on examination by taxing authorities, based on the technical merits of the positions. The Company has identified no significant income tax uncertainties.

The Company's federal and state income tax returns are open to tax examination for tax years 2010 through 2012.

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NOTE 2 - OTHER INVESTMENTS

Other investments consist of the following:

Company	Percent of Ownership	2013 Cost	2013 Cumulative Income (Loss)	2013 Cumulative Distributions	2013 Total	2012 Total
Equity Method:						
KTC AWS Limited Partnership	13.16%	$ 764,653	$(106,969)	$ (34,153)	$ 623,531	$ 590,631
Midwest AWS Limited Partnership	17.16%	296,594	117,967	(414,561)	–	290,333
Cost Method:						
CoBank Stock		1,447,029	–	–	1,447,029	1,378,307
Horizon Telcom, Inc.		356,975	–	–	356,975	356,975
RTIC Holding Company		70,000	–	–	70,000	–
Other		457,632	–	–	457,632	328,196
Total		$3,392,883	$ 10,998	$(448,714)	$2,955,167	$2,944,442

During 2013, the Company sold its investment in Midwest AWS Limited Partnership for $414,560 and recognized a gain of $124,228.

NOTE 3 - INTANGIBLE ASSETS

The Company has recorded goodwill as a result of acquiring the Telephone Service Company, Zumbrota Telephone Company, Fort Randall Telephone Company, Clara City Telephone Company, Middle Point Telephone Company and several CATV exchanges which were added to Fort Randall Cable Systems. The purchase price of these acquisitions was allocated among the acquired assets, goodwill, non-compete agreements, and customer lists.

Customer lists are being amortized on a straight-line basis over ten years. Effective January 1, 2013, goodwill is amortized on a straight-line basis over ten years.

The components of the Company's identified intangible assets are as follows:

	2013 Cost	2013 Accumulated Amortization	2013 Impairment	2013 Net Balance
Amortized Intangibles:				
Goodwill	$29,206,600	$ (3,246,212)	$(10,000,000)	$15,960,388
Non-Compete	1,000	(1,000)	–	–
Customer Lists	13,367,902	(8,887,026)	–	4,480,876
Totals	$42,575,502	$(12,134,238)	$(10,000,000)	$20,441,264

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NOTE 3 - INTANGIBLE ASSETS (Continued)

	2012			
	Cost	Accumulated Amortization	Impairment	Net Balance
Unamortized Intangibles:				
Goodwill	$29,206,600	$(1,569,543)	$(10,000,000)	$17,637,057
Amortized Intangibles:				
Non-Compete	1,000	(1,000)	–	–
Customer Lists	13,367,902	(7,550,235)	–	5,817,667
Totals	$42,575,502	$(9,120,778)	$(10,000,000)	$23,454,724

Amortization expense is as follows:

	Goodwill	Customer List	Total
Actual Amortization Expense:			
2013	**$1,676,669**	**$1,336,791**	**$3,013,460**
2012	–	1,336,789	1,336,789
Five Year Expected Amortization Expense:			
2014	$1,763,700	$1,336,800	$3,100,500
2015	1,763,700	1,301,300	3,065,000
2016	1,763,700	1,228,500	2,992,200
2017	1,763,700	614,300	2,378,000
2018	1,763,700	–	1,763,700

NOTE 4 - ACQUISITIONS

On April 1, 2013, the Company acquired The Middle Point Home Telephone Company, a telecommunications company in Ohio. The location of this system is within (or close proximity to) the Company's current customer base and will result in the ability to offer expanded services to existing and new customers. The telephone company's results of operation have been included in the Company's statement of income since the date of the acquisition.

The 2013 purchase has been accounted for using the acquisition method of accounting for a business combination. The purchase price was $644,633 cash consideration and was recognized at fair value in the acquisition:

Current Assets	$ 182,930
Other Assets	177,400
Property, Plant and Equipment	388,706
Current Liabilities	(41,867)
Other Liabilities	(16,192)
Long-Term Debt	(46,344)
Purchase Price	$ 644,633

NOTE 5 - LONG-TERM DEBT

Long-term debt is as follows:

	2013	2012
CoBank, ACB	$ 22,375,000	$ 25,487,499
PNC Equipment Finance	1,053,455	1,190,606
Total	23,428,455	26,678,105
Less Amount Due Within One Year	2,630,000	4,280,000
Long-Term Debt	$ 20,798,455	$ 22,398,105

During 2013, the Company combined various Cobank, ABC (CoBank) notes into one note payable. The CoBank note is payable in monthly installments of principal, plus interest at a variable rate. The loan is due on November 18, 2019 and is secured by property and equipment and a pledge of stock of all subsidiaries. The interest rate was 2.94% and 2.00% at December 31, 2013 and 2012. Unadvanced CoBank funds were $2,000,000 at December 31, 2013.

CoBank is a cooperative owned and controlled by its customers. Each customer borrowing from the bank on a patronage basis shares in the bank's net income through payment of patronage refunds. Patronage refunds included in investment income were $274,889 in 2013 and $311,781 in 2012. Approximately 75% of patronage refunds are received in cash, with the balance in stock in the bank. The Company cannot predict what patronage refunds might be in future years.

Payments on PNC equipment are due in monthly installments between $11,565 and $15,193 including interest of 3.60% over the 30 day "LIBOR Rate". The interest rate was 3.80% at December 31, 2013 and 2012. The note matures December 1, 2015 and is secured by the aircraft purchased in 2010.

Cash payments for interest were $714,420 in 2013 and $670,119 in 2012.

Principal payments required during the next five years are: 2014 - $2,630,000; 2015 - $3,428,000; 2016 - $2,500,000; 2017 - $2,500,000; and 2018 - $2,500,000.

The Company must comply with CoBank loan covenants including several financial ratios that must be met on a quarterly and annual basis. Distributions to stockholders are limited to consolidated taxable income multiplied by the highest effective Federal and State tax rates, including carryovers from the prior year.

NOTE 6 - RELATED PARTY TRANSACTIONS

The Company does business with other companies that are related through common ownership. Intercompany transactions during the period related to wages, management and accounting, and cable and related supplies paid by one company for another. The total of these transactions was $2,019,904 in 2013 and $2,109,975 in 2012.

Payable to affiliates consist of liabilities to Cable Plowing, Inc. of $306,207 at December 31, 2013 and $293,211 at December 31, 2012. Intercompany balances do not bear interest.

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NOTE 7 - BUY-SELL AGREEMENT

The Company has an agreement with its stockholders and Hanson Communications Company, a management LLC owned by some of the stockholders of the Company, whereby upon the occurrence of certain events, the stockholders, Hanson Communications Company and/or the Company, shall have the right or the obligation to purchase all or part of a stockholders' common stock.

NOTE 8 - NONCONTROLLING INTEREST

The net income or loss attributable to the noncontrolling members' interest represents 35.4% of the net income or loss of the subsidiary, Dave, Bruce & S, LLC in 2013 and 2012.

NOTE 9 - CONCENTRATIONS

Financial instruments which potentially subject the Company to concentrations of credit risk consist principally of cash investments and trade receivables. The Company places its cash investments with high credit quality financial institutions and, generally limits the amount of credit exposure to any one financial institution. Concentrations of credit risk with respect to trade receivables are limited due to the Company's large number of customers and their dispersion across many different industries. The Company had a credit risk concentration as a result of depositing $6'4,180 of funds in excess of Federal Deposit Insurance Corporation (FDIC) coverage of $250,000.

In October 2011, the FCC approved an Order on Intercarrier Compensation and Universal Service Fund (USF) reform and announced the issuance of a Further Notice of Proposed Rulemaking on long-term USF reform and transition as part of the National Broadband Plan. The Order required the transition of carrier access rates to decline over a nine year transition period; however in an attempt to ease the transition the access revenue was frozen based on 2011 revenue and will be reduced incrementally annually during the transition period. The Order also addresses local service rates by establishing benchmarks for high cost support eligibility to prevent USF from supporting artificially low end user rates. In addition, for cost companies the Order and Proposed Rulemaking outlined caps on capital expenditures and operating expenses recoverable from the Universal Service Fund. Additional reporting and oversight requirements continue to be implemented on an annual basis. In 2013 and 2012, the Company received 31% and 35% of its revenues from network access, including assistance provided by the Federal Universal Service Fund.

A significant portion of the Company's revenues are collected from long distance carriers in the telephone industry, and consequently, the Company is directly affected by the financial well being of the industry. The continued decline of access rates and elimination of wireless access based on enacted regulation have reduced the amount of disputes between the Company and the long distance carriers resulting in a significant reduction in credit risk. Also, the credit risk associated with accounts receivable is minimized due to the large number of long distance carriers, and historically, credit losses have not been significant.

CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 53

Date Filed: Monday, June 30, 2014

Filed by: Frank P. Darr

Behalf of: Minford Telephone Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4:19
PUCO

McNees
Wallace & Nurick LLC

21 East State Street • Columbus, OH 43215-4228
Tel: 614.469.8000 • Fax: 614.469.4653

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 3:58
PUCO

Frank P. Darr
(614) 719-2855—Direct Dial
fdarr@mwncmh.com

June 30, 2014

Barcy McNeal
Secretary
Public Utilties Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Annual Filing Requirements for 2014 Pertaining to the Provisioning of High Cost Universal Service, Case No. 14-1115-TP-COI; FCC Form 481

Dear Secretary McNeal:

Enclosed are copies of the redacted filing of Minford Telephone Company that complies with the May 28, 2014 Entry of the Public Utilities Commission of Ohio ("Commission") directing telephone companies to file their Federal Communications Commission ("FCC") Form 481 information with the Commission.

Also enclosed is a Motion for Protective Order and three copies of the unredacted FCC Form 481 for filing under seal.

Minford Telephone Company requests that you certify to the FCC that the company has met its compliance obligations, as required by 47 C.F.R. §53.314 of Title 47 of the Code of Federal Regulations, so that Minford Telephone Company will continue to receive federal high cost support.

If there are any concerns, please contact me.

Sincerely,

Frank P. Darr
Counsel of Record

Counsel for Minford Telephone Company

FPD:vlp
Enclosures

{C44071: }

ITCI Interstate Telcom Consulting, Inc.
Independent Telecommunications Consultants

June 30, 2014

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

CONFIDENTIAL – NOT FOR PUBLIC INSPECTION

Barcy McNeal
Executive Secretary
Ohio PUC
180 East Broad Street
Columbus, OH 43215

Re: WC Docket No. 10-90, 11-42, and 14-58: Form 481 - Annual Reporting Requirements for High-Cost and Low Income Recipients

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, enclosed is Form 481 Annual Reporting Requirements and Certifications for Minford Telephone Company, Study Area Code 300634. Minford Telephone Company is a state-designated ETC, and as such, is submitting to the Commission information from FCC Form 481. This filing contains "trade secret" information. A separate public filing of this information was also made.

Minford Telephone Company is making this filing pursuant to 47 C.F.R. §0.457 - Records not routinely available for public inspection and §0.459 - Requests that materials or information submitted to the Commission be withheld from public inspection. Specifically, the request is for the confidential treatment of the company's enclosed Form 481 5-year build-out plan. In addition, Minford Telephone Company seeks confidential treatment for Form 481 financial information based on the Fifth Reconsideration Order in which the Commission permitted privately-held rate of return carriers to seek confidential treatment of their financial information filed under Section 54.313(f)(2).

Should you have any questions, please contact me via e-mail at roxih@interstatetelcom.com or by phone at 320/848-6641.

Sincerely,

Roxi Hacker
Regulatory Consultant

Enclosures:

Cc: Paula McGraw

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4:20
PUCO

130 Birch Avenue West • P.O. Box 668 • Hector, Minnesota • 55342-0668
Telephone (320) 848-6641 • Fax (320) 848-2466 • Email: itci@interstatetelcom.com

FCC Form 481 - Carrier Annual Reporting Data Collection Form

Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Roxi Hacker
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	roxih@interstatetelcom.com

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200> Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210> ✓ <-- check box if no outages to report		✓	
<300> Unfulfilled Service Requests (voice)	0		
<310> Detail on Attempts (voice)	(attach descriptive document)		
<320> Unfulfilled Service Requests (broadband)	0	✓	
<330> Detail on Attempts (broadband)	(attach descriptive document)		
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.0	✓	✓
<420> Mobile	0.0		
<430> Number of Complaints per 1,000 customers (broadband)		✓	
<440> Fixed	0.0		
<450> Mobile	0.0		
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510> 300634OH510Minford.pdf	(attached descriptive document)	✓	✓
<600> Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610> 300634OH610Minford.pdf	(attached descriptive document)	✓	✓
<700> Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800> Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900> Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)	✓	
<1000> Voice Services Rate Comparability	(check to indicate certification)	✓	
<1010> 300634OH1010Minford.pdf	(attach descriptive document)	✓	
<1100> Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✓	
<1110>	(complete attached worksheet)		
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)		
<2005>	(complete attached worksheet)		
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	✓	
<3005>	(complete attached worksheet)	✓	

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

300634OH110Minford.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	☐
<114>	Report how much universal service (USF) support was received	☐
<115>	How (USF) was used to improve service quality	☐
<116>	How (USF)was used to improve service coverage	☐
<117>	How (USF) was used to improve service capacity	☐
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	☐

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees

-- See attached worksheet --

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rate and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (*select*)

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208466641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<810>	Reporting Carrier	Minford Telephone Company
<811>	Holding Company	
<812>	Operating Company	Minford Telephone Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<1210> *Terms & Conditions of Voice Telephony Lifeline Plans*

3006340H1210Minford.pdf

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxi@interstatetelcom.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ◉ ○

(3014) If yes, does your company file the RUS annual report (Yes/No) ○ ◉

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) ◉ ○

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☑

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☑

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☑

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

3006340H3000Minford.pdf

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) ITCI is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, *to the best of my knowledge, the reports and data provided to the authorized agent is accurate.*

Name of Authorized Agent: ITCI

Name of Reporting Carrier: MINFORD TEL CO

Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/30/2014

Printed name of Authorized Officer: Paula McGraw

Title or position of Authorized Officer: General Manager

Telephone number of Authorized Officer: 7408202151 ext.

Study Area Code of Reporting Carrier: 300634 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: MINFORD TEL CO

Name of Authorized Agent or Employee of Agent: ITCI

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/30/2014

Printed name of Authorized Agent or Employee of Agent: Roxi Hacker

Title or position of Authorized Agent or Employee of Agent Regulatory Consultant

Telephone number of Authorized Agent or Employee of Agent: 3208486641 ext.

Study Area Code of Reporting Carrier: 300634 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Minford Telephone Company

Five Year Service Quality Improvement Plan Summary

Wire Center	Network Improvement	2015	2016	2017	2018	2019
Minford-Stockdale						
	Capital Additions	$1,245,000	$270,000	$450,000	$0	$0
	Operating Expenses	$2,288,953	$2,323,102	$2,358,622	$2,395,549	$2,433,922
	Total Network Improvements	$3,533,953	$2,593,102	$2,808,622	$2,395,549	$2,433,922
Total Company						
	Capital Additions	$1,245,000	$270,000	$450,000	$0	$0
	Operating Expenses	$2,288,953	$2,323,102	$2,358,622	$2,395,549	$2,433,922
	Total Network Improvements	$3,533,953	$2,593,102	$2,808,622	$2,395,549	$2,433,922

Minford Telephone Company

Five Year Service Quality Improvement Plan

Project #	Exchange	Brief Project Description (See Below for More Detail)	Number of Customers Impacted	Projected Capital Additions 2015	2016	2017	2018	2019
1	Minford-Stkd	FTTH	263	$1,245,000	$0	$0	$0	$0
2	Minford-Stkd	FTTH	70	$0	$270,000	$0	$0	$0
3	Minford-Stkd	Softswitch	2,750	$0	$0	$450,000	$0	$0
4								
5								
6								
7								
8								
9								
Total				$1,245,000	$270,000	$450,000	$0	$0

Project Detail

1. A Projected 263 fiber to the home connections, and approximately 41.5 miles, will be installed to increase broadband speed at an average cost per connection of $4,700.
2. A Projected 70 fiber to the home connections, and approximately 9 miles, will be installed to increase broadband speed at an average cost per connection of $3,900.
3. A new softswitch will be installed and placed in service July 1, 2017. This switch will replace the Nortel DMS10 which was installed in 1989 and will provide enhanced voice options.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

---

As required by Ohio Administrative Code "4901: 1-6-12 Service Requirements for Basic Local Exchange Service (BLES)" the local services provided by Minford Telephone Company are provided under internal company operating procedures and tariffs which are in compliance with applicable Ohio Public Utility Commission orders and rules including:

4901: 1-6-12(C)

(1) BLES shall be installed within five business days of the receipt by a telephone company of a completed application for new access line service, unless the customer requests or agrees to a later date.

(2) The requirement to install BLES in paragraph (C)(1) of this rule is not applicable where any of the following exist:

(a) A customer or applicant has not met pertinent tariff requirements.

(b) The need for special equipment or service.

(c) Military action, war, insurrection, riot, or strike.

(d) The customer misses an installation appointment.

(3) A LEC shall make reasonable efforts to repair a BLES outage within twenty-four hours, excluding Sundays and legal holidays, after the outage is reported to the telephone company.

(4) A BLES service outage or service-affecting problem shall be repaired within seventy-two hours after it is reported to the telephone company.

(5) If a BLES outage is reported to the telephone company and lasts more than seventy-two hours, the LEC shall credit every affected BLES customer, of which the LEC is aware, in the amount of one month's charges for BLES.

(6) The customer credit in paragraph (C)(5) of this rule is not applicable if the condition or failure to repair occurs as a result of any of the following:

(a) A customer's negligent or willful act.

(b) Malfunction of customer-owned telephone equipment or inside wire.

(c) Military action, war, insurrection, riot, or strike.

(d) Customer missing a repair appointment.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

(7) No LEC shall establish a due date for payment earlier than fourteen consecutive days after the date the bill is postmarked for a bill for BLES provided to customers. The postmark date may appear on the bill rather than on the envelope, as long as the postmark date is never earlier than the date the bill actually enters the mail.

(8) A LEC may disconnect BLES for nonpayment of any amount past due on a billed account not earlier than fourteen days after the due date of the customer's bill, provided that the customer is given notice of the disconnection seven days before the disconnection.

(9) Such notice of disconnection may be included on the customer's next bill, provided the bill is postmarked at least seven days prior to the date of disconnection of service reflected on the bill, and provided that the disconnection language is clearly highlighted such that it stands apart from the customer's regular bill language. The notice shall identify the total dollar amount that must be paid to maintain BLES, the earliest date disconnection may occur, and the following statement:

"If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Minford Telephone Company, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service)."

For residential disconnection notices, the text shall also include:

"The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org ."

(10) A LEC may require a deposit, not to exceed two hundred thirty percent of a reasonable estimate of one month's service charges, for the installation of BLES for any person that it determines, in its discretion, is not creditworthy.

(11) A LEC shall, unless prevented from doing so by circumstances beyond the telephone company's control or unless the customer requests otherwise, reconnect a customer whose basic local exchange service was disconnected for nonpayment of past due charges not later than one business day after the day the earlier of the following occurs:

(a) The receipt by the LEC of the full amount of past due charges.

(b) The receipt by the LEC of the first payment under a mutually agreed upon payment arrangement.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 610 Description of Functionality in Emergency Situations

Minford Telephone Company, pursuant to Ohio Administrative Code"4901:1 1-6-31 Emergency and Outage Operations".

4901:1-6-31 Emergency and outage operations.

(A) Each facilities-based local exchange carrier (LEC) shall design, operate, and maintain its facilities to continue to provide customers with the ability to originate and receive calls at all times. The commission will utilize existing FCC rules applicable to emergency and outage operations. Companies shall submit outage reports utilizing, at the company's discretion, either existing FCC reports or a format determined by the commission.

(B) Each facilities-based LEC shall submit, within two hours of discovery, to the commission's outage coordinator and when appropriate, the news media in the affected area, a notification that it has experienced and outage, whenever that outage occurs on any facility that it owns, operates, leases or otherwise utilizes and is both:

(1) Expected to last for a period in excess of thirty minutes.

(2) Potentially affects at least nine hundred thousand user minutes in the incumbent local calling area.

(C) Each facilities-based LEC shall report, by telephone or electronic means, a disruption of 9-1-1 services, which impairs 9-1-1 service within a given county 9-1-1 system, immediately to each county 9-1-1 public safety answering point, to the Ohio 9-1-1 coordinator, and to the news media in the affected area, when appropriate.

(D) Each facilities-based LEC experiencing a loss of communications or selective routing to a public safety answering point, as a result of an outage described under paragraphs (B) and (C) of this rule, shall also notify, as soon as possible, by telephone or electronic means, any official who has been designated by the management of the affected 9-1-1 facility as the LEC's contact person for communication outages at that facility; and the LEC shall convey to that person all available information that may be useful to the management of the affected facility in mitigating the effects of the outage on efforts to communicate with that facility.

(E) Each facilities-based LEC experiencing an outage described under paragraphs (B) and (C) of this rule, shall electronically submit to the commission's outage coordinator the same information as that *provided to the FCC or the following information:*

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 610 Description of Functionality in Emergency Situations

(1) A notification that it has experienced an outage, which shall include the name of the reporting entity, the date and time of the onset of the outage, a brief description of the problem, the particular service affected, the geographic area affected by the outage, the number of customers affected, an estimate of when the service, including 9-1-1, will be restored, and a contact name and telephone number by which the commission's outage coordinator may contact the reporting entity.

(2) Not later than seventy-two hours after discovering the outage, an initial communications outage report, which shall include all pertinent information then available on the outage and shall be submitted in good faith.

(3) Not later than thirty days after discovering the outage, the provider shall submit electronically a final communications outage report, which shall include all pertinent information on the outage, including any information that was not contained in, or that has changed from that provided in, the initial report.

(F) Each facilities-based LEC shall develop, implement, and maintain an emergency plan and make it available for review by commission staff. The plan shall include, but not be limited to, all of the following:

(1) Procedures for maintaining and annually updating a list of those customers who have subscribed to the federal telecommunications service priority program, as identified in 47 C.F.R. 64, appendix A.

(2) Procedures for priority treatment in restoring out-of-service trouble of an emergency nature for customers with a documented medical or life-threatening condition.

(3) In addition to the telecommunications service priority program, each LEC shall develop policies and procedures regarding those customers who require priority treatment for out-of-service clearance. Such procedures shall include a table of restoration priority, including, but not limited to, subscribers such as police and fire stations, hospitals, key medical personnel, and other utilities.

(4) Procedures for restoring service to priority critical facilities customers.

(5) Identification and annual updates of all of the facilities-based LEC's critical facilities and reasonable measures to protect its personnel and facilities.

(6) Assessments and evaluations of telecommunications facilities available to provide back-up service capabilities.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 610 Description of Functionality in Emergency Situations

(7) Procedures for after-action assessments and reporting following activation of any part of the emergency plan. An after-action report will be written and will include lessons learned, deficiencies in the response to the emergency, and deficiencies in the emergency plan.

(8) A current list of the names and telephone numbers of the facilities-based LEC's emergency service personnel to contact and coordinate with in the event of any real or anticipated local or national threats to its ability to provide telecommunications service.

(9) A current list of the names and telephone numbers of the facilities-based LEC's emergency service personnel that is made available to the commission's emergency coordinator, upon request.

(10) A continuity of operations plan to assure continuance of minimum essential functions during a large scale event in which staffing is reduced. Such plans shall provide for:

(a) Plan activation triggers such as the world health organization's pandemic phase alert levels, widespread transmission within the United States, or a case at one or more locations within Ohio.

(b) Identification of a pandemic coordinator and team with defined roles and responsibilities for preparedness and response planning.

(c) Identification of minimal essential functions, minimal staffing required to maintain such essential functions, and personnel resource pools required to ensure continuance of those functions in progressive stages associated with a declining workforce.

(d) Identification of essential employees and critical inputs (e.g., raw materials, equipment, suppliers, subcontractor services/products, and logistics) required to maintain business operations by location and function.

(e) Policies and procedures to address personal protection initiatives.

(f) Policies and procedures to maintain lines of communication with the public utilities commission of Ohio during a declared emergency.

(G) Each facilities-based LEC shall amend its emergency plan in accordance with the findings identified in the after-action assessment report required under paragraph (F)(7) of this rule.

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxi@hainterstatetelcom.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
OH	Minford/Stockdale		FR	17.0	0.0	0.0	0.0	17.0

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
OH	740-820 Minford/Stockdale	62.99	0.0	62.99	4.0	1.5	0.0	Other, Unlimited Data - Usage Allowance n/a
OH	740-820 Minford/Stockdale	79.99	0.0	79.99	5.0	1.5	0.0	Other, Unlimited Data - Usage Allowance n/a

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300634
<015>	Study Area Name	MINFORD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<810>	Reporting Carrier	Minford Telephone Company
<811>	Holding Company	
<812>	Operating Company	Minford Telephone Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Falcon1 Inc.		Farlcon1

LINE 1010 – VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is $46.96, which includes the federal subscriber line charge ("SLC").

In all of the exchanges served by the Minford Telephone Company, the single-line residential local rate, including any mandatory extended area service charge, is $17.00. When the federal SLC ($6.50) and other state fees are included, the rate becomes $23.67. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of $46.96.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

- Minford Telephone Company's Lifeline service offerings are listed in their Local Service Tariff Section 4, Sheet 1 (attached). The Local Service Tariff is on file with the Public Utility Commission of Ohio.

- All Lifeline subscribers must meet the terms and conditions of Federal Lifeline Eligibility Rules.

As required by Ohio Administrative Code "4901:1-6-19 Lifeline Requirements" Minford Telephone Company shall provide Lifeline service as defined in 47 C.F.R. §54.401(a) on a non-discriminatory basis to all qualifying low-income customers. The company's Lifeline service offering will comply with all applicable federal laws and the Ohio State law listed below.

4901:1-6-19 Lifeline requirements.

(A) An incumbent local exchange carrier (LEC) that is an eligible telecommunications carrier (ETC) under 47 C.F.R. 54.201 shall implement lifeline service throughout the ILEC ETC's traditional service area for its eligible residential customers.

(B) Lifeline service shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:

(1) A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;

(2) Free blocking of toll service, 900 service, and 976 service;

(3) A waiver of the federal universal service fund end user charge;

(4) A waiver of the telephone company's service deposit requirement.

(C) The ILEC ETC may offer to lifeline service customers any other services and bundles or packages of service at the prevailing prices, less the lifeline discount.

(D) The ILEC ETC also shall offer special payment arrangements to lifeline service customers that have past due bills for regulated local service charges, with the initial payment not to exceed twenty-five dollars before service is installed, and the balance for regulated local service charges to be paid over six, equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until the past due toll service charges have been paid or until the customer establishes service with another toll provider.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

(E) Every large ILEC required to implement lifeline service shall establish an annual marketing budget for promoting lifeline service and performing outreach regarding lifeline service. Every large ILEC shall work with the advisory board established in paragraph (F) to reach consensus, where possible, regarding an appropriate budget for promoting lifeline and performing outreach and regarding how the budget will be spent. All funds allocated to this budget shall be spent for the promotion and marketing of lifeline service and outreach regarding lifeline service and only for those purposes and not for any administrative costs of implementing lifeline service.

(F) All activities relating to the promotion of, marketing of, and outreach regarding lifeline service provided by the large ILECs shall be coordinated through a single advisory board composed of staff of the public utilities commission, the office of the consumer's counsel (OCC), consumer groups representing low income constituents, two representatives from the Ohio association of community action agencies, and every large ILEC. The commission staff shall provide active leadership in the initial organization of the statewide board and the development of procedures and bylaws under which the board will operate. Commission staff shall, with the assistance of the office of the consumers' counsel, work with the advisory board to reach consensus on the organization of the board and all activities relating to the promotion of, marketing of, and outreach regarding lifeline service. However, where consensus is not possible, the commission's staff shall make the final determination. Decisions on the organization of the board and decisions of the advisory board including decisions on how the lifeline marketing, promotion, and outreach activities are implemented are subject to commission review.

(G) All other aspects of an ILEC ETS's state-specific lifeline service shall be consistent with federal requirements. The rates, terms, and conditions for the ILEC's lifeline service shall be tariffed in accordance with rule 4901:1-6-11 of the Administrative Code.

(H) Eligibility for lifeline service under this rule shall be based on either of the following criteria:

(1) An individual's verifiable participation in any federal or state low-income assistance program that limits assistance based on household income. These programs include:

(a) Medical assistance under Chapter 5111. of the Revised Code (medicaid) or any state program that might supplant medicaid;

(b) Supplemental nutritional assistance program (SNAP/food stamps);

(c) Supplemental security income (SSI) under Title XVI of the Social Security Act;

(d) Social security disability insurance – blind and disabled (SSDI);

(e) Federal public housing assistance, or section 8;

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

(f) Home energy assistance programs (HEAP, LIHEAP, E-HEAP);

(g) National school lunch program's free lunch program (NSL);

(h) Temporary assistance for needy families (TANF/Ohio works); or

(i) General assistance, including disability assistance (DA).

The commission may add or remove programs from this list as required by federal or state law.

(2) Other verification that an individual's household income is at or below one hundred fifty per cent of the federal poverty level. ILEC ETC's may use any reasonable method of verification. Consistent with federal law, examples of acceptable documentation include the following:

(a) State or federal income tax return;

(b) Current income statement or W-2 from an employer;

(c) Three consecutive months of current pay stubs;

(d) Social security statement of benefits;

(e) Retirement/pension statement of benefits;

(f) Unemployment/workmen's compensation statement of benefits;

(g) Any other legal document that would show current income (such as a divorce decree or child support document).

(I) All ILEC ETCs must verify customer eligibility consistent with the federal communications commission's (FCC) requirements in 47 C.F.R. 54, to enroll customers into lifeline assistance who qualify through household income-based requirements.

(J) The commission shall work with the appropriate state agencies that administer deferral or state low-income assistance programs and with carriers to negotiate and acquire information necessary to verify an individual's eligibility and the data necessary to automatically enroll eligible persons for lifeline service.

(K) To the extent that appropriate state agencies are able to accommodate automatic enrollment, every ILEC ETC shall automatically enroll customers into lifeline assistance who participate in a qualifying program.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

(L) An ILEC ETC shall provide written notification if the carrier determines that an individual is not eligible for lifeline service enrollment and shall provide the person an additional thirty days to provide eligibility.

(M) An ILEC ETC shall provide written customer notification if a customer's lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for the assistance and shall provide the customer an additional sixty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the lifeline service.

(N) Commission staff will maintain on the commission's website a copy of boilerplate customer notices that are compliant with the FCC's requirements. Any ILEC ETC choosing to create and use its own customer notice shall submit its proposed notice to commission staff for approval.

(O) An ILEC ETC shall establish procedures to verify an individual's continuing eligibility for both program and income-based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409 to 47 C.F.R. 54.410. ILEC ETCs shall maintain records to document compliance with these requirements and shall attest, as part of the periodic ETC certification process by the commission, that they comply with the FCC's requirements.

(P) An ILEC ETC may recover through a customer billing surcharge on retail customers of the ILEC's telecommunications service other than lifeline service customers, any lifeline service discounts and any other lifeline service expenses that are not recovered through federal or state funding and that are approved by the commission under this paragraph. The surcharge may not include recovery of expenses related to the marketing and promotion of lifeline service. The surcharge may be established through one of the following means:

(1) An ILEC ETC that chooses to establish a customer billing surcharge to non-lifeline customers, to recover lifeline service discounts and expenses identified in this paragraph shall file a thirty-day application for tariff amendment (ATA). Such application may request recovery of lifeline service discounts that are not recovered through federal or state funding such as federal universal service fund end user charges, service connection charges, blocking of 900/976, recurring discount maximizing the contribution of federally available assistance, and recurring retail price differences between the frozen lifeline service rate and residential BLES rtes, as well as lifeline service expenses that are not recovered through federal or state funding such as administrative expenses for the sole purpose of verifying the eligibility and enrolling of lifeline customers. An applicant must provide documentation to supports its proposed surcharge and its compliance with this rule. Absent suspension or other commission action, the application shall be deemed approved and become effective on the thirty-first day or later date if requested by the company.

(2) An ILEC ETC requesting recovery of any expenses not specified in paragraph (P)(1) of this rule shall file an application with the commission, using the most up-to-date telecommunications filing form, under the TP-UNC case purpose code. An applicant must provide documentation to support its proposed customer billing surcharge and its compliance with this rule and must further support its request for recovery of any expenses not specified in paragraph (P)(1) of this rule with a detailed supporting memorandum. Absent suspension or commission action, the application shall be deemed approved and become effective on the one hundred twenty-first day or later date if requested by the company.

SAC: 300634
State: Ohio
Minford Telephone Company
Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

(Q) If an ILEC ETC chooses to establish a customer billing surcharge to recover its lifeline expenses under paragraph (P)(1) or (P)(2) of this rule, the lifeline surcharge shall not appear in the section of the bill reserved for taxes and government-mandated charges as set forth in 47 C.F.R. 64.2400 to 47 C.F.R. 64.2401.

(R) An ILEC ETC that is authorized to establish a customer billing surcharge under with paragraph (P)(1) or (P)(2) of this rule shall annually file with the commission a report that identifies actual amounts recovered and the actual lifeline service discounts and any other lifeline service expenses incurred for the prior period. The company shall provide such data as necessary to enable the commission to validate such amounts to ensure that the company did not over recover its approved expenses form customers. The commission shall establish for each such company the timeframe for filing this report when the commission approves any such billing surcharge. The annual filing may be contained in a request to adjust the billing surcharge in accordance with paragraph (P)(1) or (P)(2) of this rule, but shall be provided via a separate filing and docketed in a generic case number to be established by the commission, if no adjustment to the billing surcharge is sought. Any over-recovery or under-recovery shall be offset against or added to the next year's recovery.

(S) Every ILEC ETC shall file with the commission in its annual assessment report the number of its customers who receive, at the time of filing of the report, lifeline service.

(T) Upon request of commission staff, additional information regarding customer subscription to and disconnection of lifeline service shall be provided to commission staff in accordance with rule 4901:1-6-30 of the Administrative Code.

LIFELINE REQUIREMENTS (T)

The Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et. al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (N)

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MINFORD TELEPHONE COMPANY AND SUBSIDIARY

CONSOLIDATED FINANCIAL STATEMENTS AND SUPPLEMENTAL INFORMATION

For the Years Ended December 31, 2013 and 2012

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CONTENTS

	Page
INDEPENDENT AUDITOR'S REPORT	1
FINANCIAL STATEMENTS	
Consolidated balance sheet	2
Consolidated statement of income and retained earnings	3
Consolidated statement of cash flows	4
Notes to consolidated financial statements	5-10
SUPPLEMENTAL INFORMATION	
Independent auditor's report on supplemental information	11
Consolidating Schedules - 2012	
Balance sheet	12
Statement of income and retained earnings	13
Statement of cash flows	14
Consolidating Schedules - 2011	
Balance sheet	15
Statement of income and retained earnings	16
Statement of cash flows	17

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HAROLD W. MULLINS, CPA
11664 Gallia Pike
Wheelersburg, OH 45694

INDEPENDENT AUDITOR'S REPORT

To the Board of Trustees
Minford Telephone Company
Minford, Ohio

I have audited the accompanying consolidated balance sheet of Minford Telephone Company and Subsidiary as of December 31, 2013 and 2012, and the related consolidated statement of income, retained earnings and cash flows for the years then ended. These consolidated financial statements are the responsibility of the Company's management. My responsibility is to express an opinion on these consolidated financial statements based on my audits.

I conducted my audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that I plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the consolidated financial statements. An audit also includes assessing the accounting principles used and the significant estimates made by management, as well as evaluating the overall financial statement presentation. I believe that my audits provide a reasonable basis for my opinion.

In my opinion, based on my audits, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Minford Telephone Company and Subsidiary as of December 31, 2013 and 2012, the results of their operations and their cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

Harold Mullins

Harold Mullins
Certified Public Accountant

Wheelersburg, Ohio
June 18, 2013

FINANCIAL STATEMENTS

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CONSOLIDATED BALANCE SHEET
December 31, 2012 and 2011

	2013	2012
ASSETS		
Current Assets		
Cash and cash equivalents	$ 1,388,740	$ 8,339,419
Accounts receivable:		
Subscribers, less allowance of $15,158 and $16,693	267,000	249,490
Other	42,889	88,372
Inventory	62,878	70,785
Deferred tax asset		18,191
Prepaid items and other current assets	109,552	70,033
Total current assets	1,871,059	8,836,290
Non-Current Assets		
Investments - marketable securities	5,827,657	-
Total non-current assets	5,827,657	-
Property, plant and equipment, net	9,053,052	8,140,301
Total assets	$ 16,751,768	$ 16,976,591
LIABILITIES & EQUITY		
Current Liabilities		
Accounts payable and accrued expenses	345,204	$ 130,634
Accounts payable and accrued expenses - affiliate		16,693
Deferred revenues and customer deposits	13,609	12,818
Other current liabilities	10,056	10,107
Total current liabilities	368,869	170,252
Non-Current Liabilities		
Postretirement benefits obligation	114,613	114,613
Total non-current liabilities	114,613	114,613
Total liabilities	483,482	284,865
Equity		
Memberships issued	179,482	175,942
Retained earnings	16,078,804	16,215,784
Total equity	16,258,286	16,391,726
Total Liabilities and Equity	$ 16,741,768	$ 16,676,591

The Notes to Consolidated Financial Statements are an integral part of these statements

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MINFORD TELEPHONE COMPANY AND SUBSIDIARY

CONSOLIDATED STATEMENT OF INCOME AND RETAINED EARNINGS
December 31, 2013 and 2012

	2013	2012
OPERATING REVENUES		
Local service revenue	$ 743,853	$ 701,176
Network access service	91,484	281,996
Long distance network service	1,835,830	1,281,440
Internet service fee revenue	777,735	676,283
Minford TV revenue	451,553	241,058
Miscellaneous	-	98,904
Total operating revenues	3,900,819	3,280,857
OPERATING EXPENSES		
Plant specific operations	321,280	308,575
Plant nonsepcific operations	460,233	499,313
Long distance operations	51,134	60,626
Internet services	562,381	440,895
Television expense	620,885	430,874
Depreciation and amortization	924,581	654,611
Customer relations	47,537	34,407
Corporate operations	775,604	840,607
Operating taxes other than income taxes	69,698	89,045
Total operating expenses	3,833,333	3,358,953
Total operating income	67,486	(78,096)
OTHER INCOME (EXPENSE)		
Interest income	61,739	98,800
	61,739	98,800
Net income	129,225	20,704
Retained earnings, beginning of year	15,861,102	15,840,398
Retained earnings, end of year	$ 15,990,327	$ 15,861,105

The Notes to Consolidated Financial Statements are an integral part of these statements.

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MINFORD TELEPHONE COMPANY AND SUBSIDIARY

CONSOLIDATED SCHEDULE OF CASH FLOWS
December 31, 2012 and 2011

	2013	2012
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income	$ 128,793	$ 20,704
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	924,581	654,611
Changes in assets and liabilities:		
Accounts receivable	(1,289,893)	(1,484,436)
Inventory	7,907	7,907
Prepaid items and other current assets	-39,519	(39,519)
Accounts payable and accrued expenses	214,570	56,785
Deferred revenues and customer deposits	791	3,285
Other current liabilities	20,161	-
Net cash provided by operating activities	-32,609	(780,663)
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of investments	(5,827,657)	-
Net additions to property, plant, and equipment	(1,088,060)	(1,791,751)
Net cash flows used in investing activities	(6,915,717)	(1,791,751)
CASH FLOWS FROM FINANCING ACTIVITIES		
Issuance of memberships	3,540	-
Net cash flows provided by financing activities	3,540	-
NET INCREASE IN CASH	(6,944,786)	-
CASH AT BEGINNING OF YEAR	8,339,419	9,503,868
CASH AT END OF YEAR	$ 1,388,740	$ 8,339,419

The Notes to Consolidated Financial Statements are an integral part of these statements.

MINFORD TELEPHONE COMPANY AND SUBSIDIARY

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
December 31, 2013 and 2012

Note 1. ORGANIZATION

Minford Telephone Company (the Company) is a nonprofit rural telephone cooperative formed on November 17, 1955, under the laws of the State of Ohio for the purpose of providing telephone services to its subscribers. The Company acquired a 100% interest in Falcon 1, Inc. on November 17, 2000. The Subsidiary is a for profit corporation formed under the laws of the State of Ohio for the purpose of providing internet access services, television cable servces and long distance telephone services.

Note 2. SIGNIFICANT ACCOUNTING POLICIES

System of Accounts

The accounting policies of the Company reflect practices appropriate to the telephone industry. The accounting records of the Company are maintained in accordance with the Uniform System of Accounts prescribed by the Federal Communications Commission (FCC) and the Public Utilities Commission of Ohio (PUCO).

Principles of Consolidation

The consolidated financial statements include the accounts of the Company's wholly owned subsidiary after elimination of all significant inter-company accounts and transactions.

Property and Equipment

Property, plant, and equipment are stated at the original cost of construction, including the capitalized cost of salaries and wages, materials, certain payroll taxes and employee benefits. Renewals and betterments of units of property are added to telephone plant in service. When property is retired, its cost is removed from the asset account and charged against accumulated depreciation, together with removal cost less any salvage realized. Repairs and renewals of minor items of property are included in plant specific operation expense. No gains or losses are recognized in connection with depreciable property except vehicles and certain other work equipment.

Depreciation

Depreciation is provided using the straight-line method. Depreciation of telephone plant is computed by application of rates based on the estimated service lives of the various classes of depreciable property, as approved by the PUCO.

Note 2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

Long-Lived Assets

Management of the Company reviews for impairment whenever events or changes in circumstances indicate that the carrying amount of the asset may not be recoverable. Impairment losses are recognized when the expected future cash flows, undiscounted, are less than the asset's carrying value. No such impairment losses were recorded in 2013.

Inventory

Inventory is stated at the lower of cost or market, using the average cost method.

Revenue Recognition

Toll, access, local services, internet and miscellaneous revenues are recognized when earned regardless of the period in which they are billed. Activation and reconnection fees are recognized over average customer service periods.

Revenues relating to the provision of access services to customers are derived in part, from tariff access charges to toll service providers (interchange carriers), and in part of sharing in interstate pools, in accordance with cost separation procedures.

Cash and Cash Equivalents

Cash and cash equivalents include cash and those short-term, highly liquid investments with original maturities of three months or less. The carrying amount reported in the balance sheet for cash and cash equivalents approximates its fair value.

Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the period. Actual results could differ from those estimates, but management believes they will not be material.

Note 2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

Accounts receivable

Accounts receivable consists of amounts owed by customers for both services provided and equipment sales.

Investments

The Company has adopted SFAS No. 124, "Accounting For Certain Investments Held by Not-for-Profit Organizations." Under SFAS No. 124, investments in marketable securities with readily determinable fair values and all investments in debt securities are reported at their fair values.

Income Taxes

Income taxes are accounted for in accordance with SFAS No. 109, "Accounting for Income Taxes". The Subsidiary recognizes deferred tax liabilities and assets for the expected future tax consequences of events that have been included in the financial statements or tax returns. Under this method, deferred income taxes are recorded to reflect the tax consequences on future years of differences between the basis of assets and liabilities for income tax and for financial reporting purposes using enacted tax rates in effect for the year in which the differences are expected to reverse. In addition, the amounts of any future tax benefits are reduced by a valuation allowance to the extent such benefits are not expected to be fully realized.

Note 3. PROPERTY, PLANT AND EQUIPMENT

Property held by Minford Telephone Company:

The major classes of telecommunications plant included in property, plant and equipment, and their related straight-line depreciation rates at December 31, are listed below. Application of these rates has resulted in a composite rate as applied to average depreciable telecommunications plant investment of 5% for 2012.

Property held by Minford Telephone Company:

	Rates	Cost 2013
Organization		$ 2,106
Plant under constructions		5,622,623
Land		139,388
Buildings	2.80%	610,777
Central office equipment	7.7-14.3%	5,311,097
Station connections	6.70%	263,227
Poles, cables and wire	4.2-10.4%	6,389,762
Furniture and office equipment	5.0-16.7%	60,243
Vehicles and work equipment	4.8-9.4%	414,174
		18,813,397
Less: accumulated depreciation		(11,727,712)
		7,085,685

Property held by Falcon1, Inc.:

	Cost 2013
Equipment	$ 1,246,979
Construction in progress	384,251
	1,631,230
Less: accumulated depreciation	(203,234)
	$ 1,427,996

Note 4. CONCENTRATION OF CREDIT RISK

The Company provides telephone service to a diversified group of consumers within a concentrated geographical area. The Company performs credit evaluations of the Company's customers and generally does not require collateral. Receivables are generally due within 30 days. Credit losses related to customers have been within management's expectations.

The Company has cash on deposit with financial institutions in excess of federally insured limits at various times throughout the year.

Note 5. PENSION PLAN AND POSTRETIREMENT BENEFITS

Substantially all employees of the Company are covered by the NTCA Retirement and Security Program, a defined benefit multiemployer plan. Contributions of 10% of the employee's prior year salary are as follows:

Employer	7%
Employee	3%

All employees are eligible to participate after six months service. Pension expense for the year ended December 31, 2013 and 2012 was $48,946 and $43,624, respectively.

Effective January 1, 2003, the Company adopted a postretirement benefit plan under Statement of Financial Accounting Standards No. 106 covering substantially all employees. The plan calls for payment of employee medical and dental expenses for retirees with a minimum age of 55 and at least 15 years of service with a Rule of 85 or at least age 65 with 15 years of service. The Company pays 2% for each year of service up to 80% of employee's benefits. Benefits are capped at $3,000 per year.

The following table provides the amounts recognized in the statement of financial position as of December 31, 2013 and 2012:

Prepaid benefit cost	$ 114,613
Accrued benefit liability	-
Net amount recognized	$ 114,613

The assumptions used in the measurement of the Company's benefit obligation are shown in the following table.

Discount rate	6.5% per year
Medical inflation rate	5.5% to 9.0% over 10 years
Expected rate of wages increase	6.0%

Note 6. SUPPLEMENTAL CASH FLOW DATA

Cash paid for income taxes totaled $-0-.

Note 7. INCOME TAXES

The Company and its Subsidiary file their respective income tax returns on an individual Company basis. The Company is exempt from Federal income tax under Section 501(c)(12) of the Internal Revenue Code.

Note 8. MARKETABLE SECURITIES

The Company held investments of $-0- at December 31 in U.S. Government Securities with original maturity dates greater than three months. Short-term investments are stated at fair value.

Note 9. FINANCIAL INSTRUMENTS

The Company's financial instruments, which include trade and affiliate payables and receivables, are short-term in nature. Accordingly, the Company believes the balance sheet amounts approximate the fair value of the financial instruments.

Note 10. SUBSEQUENT EVENTS

For purposes of these financial statements, management considered all events through the date of this report. There were no subsequent events that were material to these statements

SUPPLEMENTAL INFORMATION

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HAROLD W. MULLINS, CPA
11664 Gallia Pike
Wheelersburg, OH 45694

INDEPENDENT AUDITOR'S REPORT ON SUPPLEMENTAL INFORMATION

To the Board of Trustees
Minford Telephone Company
and Subsidiary
Minford, Ohio

My report on my audits of the consolidated financial statements of Minford Telephone Company and Subsidiary as of December 31, 2013 and 2012 appears on page 1. My audit was made for the purpose of forming an opinion on the consolidated financial statements taken as a whole. The supplemental information on pages 12 through 17 is presented for purposes of additional analysis of the consolidated financial statements rather than to present the financial position, results of operations, and cash flows of the individual companies. Such information has been subjected to the auditing procedures applied in the audit of the consolidated financial statements. In my opinion such information is fairly stated in all material respects in relation to the consolidated financial statements taken as a whole.

Harold Mullins

Harold Mullins
Certified Public Accountant

Wheelersburg, Ohio
June 18, 2013

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CONSOLIDATING SCHEDULE - BALANCE SHEET
December 31, 2013

	Minford Telephone Company	Falcon 1	Eliminating Entries Debit	Eliminating Entries Credit	Consolidating Balance
ASSETS					
CURRENT ASSETS					
Cash and cash equivalents	$ 1,376,868	$ 17,765	$ -	$ -	$ 1,388,740
Accounts receivables					
Subscribers, less allowances	267,000	-	-	-	267,000
Affiliates	4,789,848	4,245,483	-	9,035,331	-
Other	42,889	-	-	-	42,889
Inventory	62,878	-	-	-	62,878
Prepaid items and other current assets	109,552	-	-	-	109,552
Total current assets	6,649,035	4,263,248	-	9,035,331	1,871,059
NONCURRENT ASSETS					
Investment in associated organizations	10,000	-	-	10,000	-
Investment	5,827,657	-	-	-	5,827,657
	5,837,657	-	-	10,000	5,827,657
PROPERTY, PLANT AND EQUIPMENT, net of accumulated depreciation	7,631,056	1,421,996	-	-	9,053,052
	$ 20,117,748	$ 5,685,244	$ -	$ 9,045,331	$ 16,751,768
LIABILITIES & EQUITY					
CURRENT Liabilities					
Accounts payable and accrued expenses	$ 340,599	$ 4,605	$ -	$ -	$ 345,204
Accounts payable and accrued expenses - affiliate	4,262,176	4,789,048	9,051,224	-	-
Deferred revenues and customer deposits	13,609	-	-	-	13,609
Other current liabilities	-	10,056	-	-	10,056
Total current liabilities	4,616,384	4,803,709	9,051,224	-	368,869
POSTRETIREMENT BENEFIT LIABILITY	114,613	-	-	-	114,613
MEMBER'S EQUITY					
Memberships issued	179,482	-	-	-	179,482
Retained earnings	15,207,269	871,535	-	-	16,078,804
COMMON STOCK	-	10,000	-	-	10,000
	15,386,751	881,535	-	-	16,268,286
	$ 20,117,748	$ 5,685,244	$ 9,051,224	$ -	$ 16,751,768

CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

CONSOLIDATING SCHEDULE - STATEMENT OF INCOME AND RETAINED EARNINGS
December 31, 2013

	Minford Telephone Company	Falcon I	Eliminating Entries Dr	Eliminating Entries Cr	Consolidated Balance
OPERATING REVENUES					
Local service revenue	$ 743,853	$ -	$ -	$ -	$ 743,853
Network access service	91,848	-	-	-	91,848
Long distance network service	1,746,184	89,646	-	-	1,835,830
Internet service fee revenue	-	777,735	-	-	777,735
Television revenue	-	451,553			451,553
Miscellaneous	-	-	-	-	-
Total operating revenues	2,581,885	1,318,934	-	-	3,900,819
OPERATING EXPENSES					
Plant specific operations	321,280	-	-	-	321,280
Plant nonspecific operations	460,233	-	-	-	460,233
Long distance operations	-	51,134	-	-	51,134
Internet services	-	562,381	-	-	562,381
Television Expenses	-	620,885	-	-	620,885
Depreciation and amortization	839,996	84,585	-	-	924,581
Customer relations	35,815	11,722	-	-	47,537
Corporate operations	755,236	20,368	-	-	775,604
Operating taxes othe than income taxes	68,007	1,691	-	-	69,698
Total operating expenses	2,480,567	1,352,766	-	-	3,833,333
OPERATING INCOME	101,318	(33,832)	-	-	67,486
OTHER INCOME (EXPENSE)					
Interest income	61,523	216	-	-	61,739
	61,523	216	-	-	61,739
NET INCOME (LOSS)	162,841	(34,048)	-	-	129,225
RETAINED EARNINGS, beginning of year	15,044,428	816,674	-	-	15,861,102
RETAINED EARNINGS, end of year	$ 15,207,269	$ 782,626	$ -	$ -	$ 15,990,327

CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

CONSOLIDATING SCHEDULE - CASH FLOWS
December 31, 2013

	Minford Telephone Company	Falcon 1	Eliminating Entries Debit	Eliminating Entries Credit	Consolidated balanced
CASH FLOWS FROM OPERATING ACTIVITIES					
Net income (loss)	$ 162,841	$ (34,048)	$ -	$ -	128,793
Depreciation and amortization	839,996	84,585	-	-	924,581
Changes in assets and liabilities					
Decrease (increase)					
Accounts Receivable	(1,484,436)	194,543	-	-	(1,289,893)
Inventory	7,907	-	-	-	7,907
Prepaid items and other current assets	(39,519)	-	-	-	(39,519)
Increase (decreased)					
Accounts payable and accrued expenses	230,937	(16,367)	-	-	214,570
Deferred revenues and customer deposits	791	-	-	-	791
Other current liabilities	20,161	-	-	-	20,161
	(261,322)	228,713	-	-	(32,609)
Net cash flows provided by operating activities					
CASH FLOWS FROM INVESTING ACTIVITIES					
Purchase of investments	(5,827,657)	-	-	-	(5,827,657)
Net additions to Property, plant, and equipment	(844,619)	(243,441)	-	-	(1,088,060)
Net cash flows provided by investing activities	(6,672,276)	(243,441)	-	-	(6,915,717)
CASH FLOWS FROM FINANCING ACTIVITIES					
Issuance of memberships	3,540	-	-	-	3,540
Net cash flows provided by financing activities	3,540	-	-	-	3,540
NET DECREASE IN CASH	(6,930,058)	(14,728)	-	-	(6,944,786)
CASH AT BEGINNING OF YEAR	8,306,926	32,493	-	-	8,339,419
CASH AT END OF YEAR	$ 1,376,868	$ 17,765	$ -	$ -	$ 1,394,633

CONSOLIDATING SCHEDULE - BALANCE SHEET
December 31, 2012

	Minford Telephone Company	Falcon 1	Eliminating Entries Dr	Eliminating Entries Cr	Consolidating Balance
ASSETS					
CURRENT ASSETS					
Cash and cash equivalents	$ 8,306,926	$ 32,493	$ -	$ -	$ 8,339,419
Accounts receivable					
Subscribers, less allowances	249,490	-	-	-	249,490
Affiliates	3,277,439	3,049,687	-	6,327,126	-
Other	88,372	-	-	-	88,372
Inventory	70,785	-	-	-	70,785
Deferred tax asset	18,191	-	-	-	18,191
Prepaid items and other current assets	70,033	-	-	-	70,033
Total current assets	12,081,236	3,082,180	-	6,327,126	8,836,290
NONCURRENT ASSETS					
Investment in associated organizations	10,000	-	-	10,000	-
Investments	-	-	-		-
Total Noncurrent Assets	10,000	-	-	10,000	-
PROPERTY, PLANT AND EQUIPMENT, net of accumulated depreciation	6,154,864	1,685,437	-	-	7,840,301
Total Assets	$ 18,246,100	$ 4,767,617	$ -	$ 6,337,126	$ 16,676,591
LIABILITIES AND EQUITY					
CURRENT LIABILITIES					
Accounts payable and accrued expenses	$ 109,662	$ 20,972	$ -	$ -	$ 130,634
Accounts payable and accrued expenses - affiliate	3,066,380	3,277,439	6,327,126		16,693
Deferred revenues and customer deposits	12,818	-	-	-	12,818
Other current liabilities	20,161	(10,054)	-	-	10,107
Total current liabilities	3,209,021	3,288,357	6,327,126	-	170,252
POSTRETIREMENT BENEFIT LIABILITY	114,613	-	-	-	114,613
DEFERRED TAX LIABILITY	-	-	-	-	-
MEMBER'S EQUITY					
Memberships issued	175,942	-	-	-	175,942
Retained earnings	14,746,524	1,469,260	-	-	16,215,784
COMMON STOCK	-	10,000	10,000	-	-
Total Equity	15,037,079	1,479,260	10,000	-	16,506,339
					-
Total Liabilities & Equity	$ 18,246,100	$ 4,767,617	$ 6,337,126	$ -	$ 16,676,591

CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

CONSOLIDATING SCHEDULE - STATEMENT OF INCOME AND RETAINED EARNINGS
December 31, 2012

	Minford Telephone Company	Falcon 1	Eliminating Entries DR	Eliminating Entries CR	Consolidated Balance
OPERATING REVENUES					
Local service revenue	$ 701,176	$ -	$ -	$ -	$ 701,176
Network access service	281,996	-	-	-	281,996
Long Distance network service	1,186,185	95,255	-	-	1,281,440
Internet service fee revenue	-	676,283	-	-	676,283
Minford TV revenue	-	241,058	-	-	241,058
Miscellaneous	98,536	368	-	-	98,904
Total operating revenues	2,267,893	1,012,964	-	-	3,280,857
OPERATING EXPENSES					
Plant specific operations	308,575	-	-	-	308,575
Plant nonspecific operations	499,313	-	-	-	499,313
Long Distance operations	-	60,626	-	-	60,626
Internet services	-	440,895	-	-	440,895
TV expense	-	430,874			
Depreciation and amortization	549,865	104,746	-	-	654,611
Customer relations	34,407	-	-	-	34,407
Corporate operations	790,546	50,061	-	-	840,607
Operating taxes other than income taxes	87,834	1,211	-	-	89,045
Total operating expenses	2,270,540	1,088,413	-	-	3,358,953
OPERATING INCOME	(2,647)	(75,449)	-	-	(78,096)
OTHER INCOME (EXPENSES)					
Loss on Disposal	-	-	-	-	-
Interest income	98,800	-	-	-	98,800
Income tax expense	-	-	-	-	-
	98,800	-	-	-	98,800
Net Income (Loss)	96,153	(75,449)	-	-	20,704
Retained Earnings, beginning of year	14,948,275	892,123	-	-	15,840,398
Retained Earnings, end of year	$ 15,044,428	$ 816,674	$ -	$ -	$ 15,861,102

CONSOLIDATING SCHEDULE - CASH FLOWS
December 31, 2012

	Minford Telephone Company	Falcon I	Eliminating entries Dr	Eliminating entries Cr	Consolidated Balance
CASH FLOWS FROM OPERATING ACTIVITIES					
Net income (loss)	$ 96,153	$ (75,449)	$ -	$ -	$ 20,704
Depreciation and amortization	549,865	104,746	-	-	654,611
Changes in assets and liabilities					
Decrease (increase):					
Accounts Receivable	(643,231)	732,088	-	-	88,857
Inventory	21,541	-	-	-	21,541
Prepaid items and other current assets	(33,951)	-	-	-	(33,951)
Increase (decrease):					
Accounts Payable and accrued expenses	72,454	(15,669)	-	-	56,785
Deferred revenues and customer deposits	1,974	-	-	-	1,974
Other current liabilities	50,452	14,641	-	-	65,093
Net cash flows provided by operating activities	115,257	760,357	-	-	875,614
CASH FLOWS FROM INVESTING ACTIVITIES					
Net additions to property, plant and equipment	(999,616)	(792,135)	-	-	(1,791,751)
Net cash flows provided by investing activities	(999,616)	(792,135)	-	-	(1,791,751)
CASH FLOWS FROM FINANCING ACTIVITIES					
Issuance of memberships	3,285	-	-	-	3,285
Net cash flows used in by financing activities	3,285	-	-	-	3,285
NET INCREASE IN CASH	(881,074)	(31,778)	-	-	(912,852)
CASH AT BEGINNING OF YEAR	9,188,000	64,271	-	-	9,252,271
CASH AT END OF YEAR	$ 8,306,926	$ 32,493	$ -	$ -	$ 8,339,419

CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 56

Date Filed: Monday, June 30, 2014

Filed by: Frank P. Darr

Behalf of: Middle Point Home Telephone Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4:22
PUCO

[redacted] [redacted]

McNees
Wallace & Nurick LLC

21 East State Street • Columbus, OH 43215-4228
Tel: 614.469.8000 • Fax: 614.469.4653

Frank P. Darr
(614) 719-2855—Direct Dial
fdarr@mwncmh.com

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4:22
PUCO

June 30, 2014

Barcy McNeal
Secretary
Public Utilties Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Annual Filing Requirements for 2014 Pertaining to the Provisioning of High Cost Universal Service, Case No. 14-1115-TP-COI; FCC Form 481

Dear Secretary McNeal:

Enclosed are copies of the redacted filing of Middle Point Home Telephone Company that complies with the May 28, 2014 Entry of the Public Utilities Commission of Ohio ("Commission") directing telephone companies to file their Federal Communications Commission ("FCC") Form 481 information with the Commission.

Also enclosed is a Motion for Protective Order and three copies of the unredacted FCC Form 481 for filing under seal.

Middle Point Home Telephone Company requests that you certify to the FCC that the company has met its compliance obligations, as required by 47 C.F.R. §53.314 of Title 47 of the Code of Federal Regulations, so that Middle Point Home Telephone Company will continue to receive federal high cost support.

If there are any concerns, please contact me.

Sincerely,

Frank P. Darr
Counsel of Record

Counsel for Middle Point Home Telephone Company

FPD:vlp
Enclosures

{C44082: }

FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

RECEIVED-DOCKETING DIV
2014 JUN 30 PM 4:22
PUCO

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Aaberg
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	markaaberg@hcinet.net

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210>	✓ <-- check box if no outages to report		✓	
<300>	Unfulfilled Service Requests (voice) 0			
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband) 0		✓	
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0		✓	✓
<420>	Mobile 0.0			
<430>	Number of Complaints per 1,000 customers (broadband)		✓	
<440>	Fixed 0.0			
<450>	Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510>	3006330H510.pdf	(attached descriptive document)	✓	✓
<600>	Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610>	3006330H610.pdf	(attached descriptive document)	✓	✓
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900>	Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)	✓	
<1000>	Voice Services Rate Comparability	(check to indicate certification)	✓	
<1010>	3006330H1010.pdf	(attach descriptive document)	✓	
<1100>	Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✓	
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)		
<2005>		(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		(check to indicate certification)	✓	
<3005>		(complete attached worksheet)	✓	

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Asberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

300633OH112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	✓
<115>	How (USF) was used to improve service quality	✓
<116>	How (USF)was used to improve service coverage	✓
<117>	How (USF) was used to improve service capacity	✓
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3206477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hotmail.net

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees

-- See attached worksheet

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rate and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (*select*)

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mark@aberg@hcinet.net

<810>	Reporting Carrier	Middle Point Telephone
<811>	Holding Company	Hanson Communications
<812>	Operating Company	Middle Point Telephone

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

300633OH1210.pdf

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers. ☑

<1222> Details on the number of minutes provided as part of the plan. ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) *Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to* § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ◉ ○

(3014) If yes, does your company file the RUS annual report (Yes/No) ○ ◉

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) ◉ ○

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☑

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☑

(3021) *Management letter issued by the independent certified public accountant that performed the company's financial audit* ☑

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

300633003026.pdf

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: MIDDLE POINT HOME

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/25/2014

Printed name of Authorized Officer: Kent Hughes

Title or position of Authorized Officer: General Manager

Telephone number of Authorized Officer: 4199687922 ext.

Study Area Code of Reporting Carrier: 300633 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcsnet.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
OH	Middle Point		FR	6.3	0.0	0.0	0.0	6.3

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	*Study Area Code*	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
OR	Middle Point	37.99	0.0	37.99	5.0	1.0	0.0	Other, no usage or limit allowance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300633
<015>	Study Area Name	MIDDLE POINT HOME
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mark Aaberg
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208477109 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	markaaberg@hcinet.net

<810>	Reporting Carrier	Middle Point Telephone
<811>	Holding Company	Hanson Communications
<812>	Operating Company	Middle Point Telephone

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Clara City Telephone	361370	Clara City Telephone
Sacred Heart Telephone	361476	Sacred Heart Telephone
Starbuck Telephone	361487	Starbuck Telephone
Ft Randall Telephone	391660	Ft Randall Telephone & Mount Rushmore Telephone
Zumbrota Telephone	361515	Zumbrota Telephone
Telephone Service Company	300659	Telephone Service Company
Middle Point Telephone	300633	Middle Point Telephone

SAC: 300633
State: OH
Middle Point Home Telephone Company
Form 481line No. 112 Five Year Network Improvement Plan

Five Year Project Outline

The five year plan for Middle Point Home Telephone Company is to identify new CSAs (Carrier Serving Areas) within our wire center and rebuild and replace existing outdated CSA equipment so we can provide faster speeds and improved broadband service. Presently our broadband access gear is capable of delivering up to 5 megabit service to most areas within 2 miles of the wire center's central office location and our four remote access systems.

The process of improving the level of broadband service to those areas with less than 10 megabits of service will benefit the Village as well as the large rural areas that we serve. This is especially beneficial due to the fact we are in many cases the only alternative for high speed broadband service.

The way we will prioritize the projects is as follows:

1 If a customer is having problems with their telephone service and it requires upgrading of facilities, we will prioritize improvements to broadband services also. An example is the customer is experiencing problems with a cable "going bad". We would not replace the cable with the same thing, but look to extend fiber to the customer's location.

2. If an area within our system is in need of an upgrade, for example a copper cable is going bad or the electronics providing telephone service is being replaced. We would look to implement alternative means to deliver that service and improve the broadband service to the customers served by that facility.

3. If there are areas within our system that are growing, we would look to deploy services in such a way as to insure the facility is capable of growing with the needs of our customers.

Our ability to accomplish this task is dependent on whether there is predictable revenue over the life of the asset we are constructing (typically more than 30 years of useful life). In the current regulatory environment, securing the financial resources to facilitate that investment has become more difficult.

SAC: 300633
State: OH
Middle Point Home Telephone Company
Form 481 Line No. 112 Five Year Network Improvement Plan

Today, we are unaware of any lenders willing to invest into our industry for the length of time it would take to recover our investment in long-term plant. Primarily due to the fact that we have gone from a situation where sharing of revenues between companies has moved to a government subsidy and the emphasis on those support systems is still determined by our traditional Plain Old Telephone Service (POTS). Unfortunately, that leaves us at the will of politicians and career bureaucrats for a significant amount of our revenues. Do to the uncertainty of what they may do to our industry, there is reluctance to extend credit to complete the projects we need to meet the goals we have set out to achieve.

So, although we have a plan to improve our service over the next five years, right now that plan does not align itself with the financial reality of our industry. We, in turn, are funding all of our current improvements through operating cash flows.

The projects we are planning serve very sparsely populated portions of Ohio and are only possible if we can secure long-term commitments of capital to achieve. Otherwise, these would need to be significantly reduced to align them with our current and future cash flows.

In establishing the five year plan for our Middle Point Home wire center, we took into consideration work that has already been done in previous years and determined the amount of investment in new facilities we would likely undertake to improve the capabilities of the system. Because we are an established independent telephone company that has served the area for over 100 years we have a natural infrastructure and system in place to expand broadband opportunities. Historically, we have utilized remote terminals ("RTs") to extend our central offices out closer to our customers in order to improve the voice grade quality of the services we provide. One side benefit of the improvement is it also improves the amount of broadband data available to the customers because these units are normally within 3 miles of any customer. Right now, most customers enjoy 5 mbs DSL typically; however, we've stopped short of replacing the copper drop to the customer's premise from those RTs.

SAC: 30063
State: OH
Middle Point Home Telephone
Form 481 Line No. 112 Five Year Network Improvement Plan

When you look at the lifespan of a copper drop, for accounting purposes, it's a 30 year asset. From a revenue generating perspective, a drop typically take 16 to 20 years to recover the original investment. In assessing what technology might look like in 20-30 years, it becomes less feasible to justify replacing a copper drop with new copper, rather than fiber. This five year pian contemplates moving into a program from replacing or installing copper with fiber to the premises.

Our typically drop replacements cost is approximately $1,500.00 due the very rural nature of tour service coverage area. We are estimating using fiber will increase that cost to $7,500. Over time those costs will go down, because some of the core will be shared with other customers.

The design we have chosen is PON. In addition, by migrating customers away from the copper facilities, we will see improvements for those customers still on copper. However until we have more information on the level of improvement, we are not speculating on the number of customers that may affect.

SAC 300637
State: OH
Middle Point Telephone Company
Form 481 Line No. 117 Five Year Network Improvement Plan

Company Name: Middle Point Telephone

Wire Center NPA-NXX	Wire Center POTS Lines	Broadband Lines	Actual Universal Support 2012	Actual Universal Support 2013	Actual Capital Additions 2012	Actual Capital Additions 2013	Actual Operating Expenses 2012	Actual Operating Expenses 2013	Estimated Capital Additions 2014	Estimated Capital Additions 2015	Estimated Capital Additions 2016	Estimated Capital Additions 2017	Estimated Capital Additions 2018	Estimated Capital Additions 2019	Estimated Operating Expenses 2014	Estimated Operating Expenses 2015	Estimated Operating Expenses 2016	Estimated Operating Expenses 2017	Estimated Operating Expenses 2018	Estimated Operating Expenses 2019
Middle Point 419-968	391	233	$ 162,927	$ 145,261	$ 30,145	$ 2,090	$ 463,185	$ 581,535	$ 51,500	$ 135,000	$ 100,000	$ 72,500	$ 117,500	$ 27,500	$ 588,785	$ 596,171	$ 603,674	$ 611,302	$ 619,053	$ 626,940
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
			$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
	391	233	$ 162,927	$ 145,261	$ 30,145	$ 2,090	$ 463,185	$ 581,535	$ 51,500	$ 135,000	$ 100,000	$ 72,500	$ 117,500	$ 27,500	$ 588,785	$ 596,171	$ 603,674	$ 611,302	$ 619,053	$ 626,940

CONFIDENTIAL

SAC: 300633
State: OH
Middle Point Telephone Company
Form 481 Line No. 112 Five Year Network Improvement Plan

CONFIDENTIAL

Company Name: Middle Point Telephone
Wire Center: Middle Point 419-968

Project #	Wire Center	Description of Capital Improvement	Estimated Population Served by Improvement	Unserved Areas See Census Block Map	Start Date	Completion Date	Estimated Capital Additions 2014	2015	2016	2017	2018	2019
1	Middle Point 419-968	Optical Drops	900		1/15/2016	5/5/2018			$ 27,500		$ 27,500	
2	Middle Point 419-968	Broadband access gear	100		8/1/2015	11/5/2017		$ 45,000	$ 45,000	$ 45,000		
3	Middle Point 419-968	repair current drops	200		10/15/2014	10/15/2019	$ 15,000	$ 15,000	$ 15,000	$ 15,000	$ 15,000	$ 15,000
4	Middle Point 419-968	VDSL Modems	800		10/1/2014	3/1/2019	$ 12,500		$ 12,500	$ 12,500		$ 12,500
5	Middle Point 419-968	Optical Drops and backbone fiber	200		4/1/2015	12/31/2018		$ 275,000			$ 275,000	
6	Middle Point 419-968	Vehicle	1,200		12/15/2014	12/31/2014	$ 24,000					
7												
8												
9												
10												
11												
12												
13												
14												
15												
16												
17												
18												
19												
20												
21												
22												
23												
24												
25												
							$ 51,500	$ 335,000	$ 100,000	$ 72,500	$ 317,500	$ 27,500

SAC: 300633
State: OH
Middle Point Telephone Company
Form 481 Line No. 112 Five Year Network Improvement Plan

CONFIDENTIAL

Company Name: Middle Point Telephone

	Actual		Estimated					
	2012	2013	2014	2015	2016	2017	2018	2019
Plant Specific Operations Expenses								
Network support (Accts. 6110-16)	$ 3,551	$ 11,026	11,136	11,247	11,360	11,473	11,588	11,704
General support (Accts. 6120-24)	$ 6,013	9,984	10,083	10,184	10,286	10,389	10,493	10,598
Central office switching (Accts. 6210-12)	$ 2,597	31,417	32,460	33,331	34,330	35,360	36,421	37,514
Cable and wire facilities (Accts. 6410-41)	$ 16,437	30,730	31,651	32,601	33,579	34,586	35,624	36,693
Network operations (Accts. 6530-35)	$ 49,240	23,726	23,963	24,202	24,445	24,689	24,936	25,185
Depreciation and amortization (Accts. 6560-65)	$ 107,822	230,496	232,801	235,129	237,480	239,855	242,253	244,676
Customer Operations Expenses								
Customer services (Accts. 6620-23)	$ 79,309	65,395	66,049	66,710	67,377	68,050	68,731	69,418
Corporate Operations Expenses								
Executive and planning (Accts. 6710S)	$ 6,116	10,589	10,907	11,234	11,571	11,918	12,276	12,644
General and administrative (Accts 6720S)	$ 192,101	168,153	169,834	171,533	173,248	174,981	176,730	178,498
Total Supported Expenses Before Return On Investment	$ 463,185	581,515	588,785	596,171	603,676	611,302	619,053	626,930

SAC: 300633
State: OH
Middle Point Telephone Company
Form 481 Line No. 112 Five Year Network Improvement Plan

CONFIDENTIAL

Company Name: Middle Point Telephone

Universal Service Receipts Subject To Certification	2012	2013
High Cost Loop Support	$ 9,000	$ 6,375
ICLS Support	$ 84,414	$ 90,684
Safety Net Additive	$ -	$ -
Local Switching Support	$ 13,391	$ 4,266
Connect American Fund Intercarrier Compensation	$ 55,122	$ 39,936
TOTAL	$ 161,927	$ 141,261

SAC: 300633
State: OH
Middle Point Home Telephone Company
Form 481 Line No. 510 Compliance with Quality Standards and Consumer Protection

---

As required by Ohio law, Chapter 4901:1-6 of the Ohio Administra ve Code governs the Service Quality Standards and Consumer protections for our customers. Middle Point Home Telephone Company is in full compliance with sections outlined below. Middle Point Home Telephone Company les tariffs as required by the Commission of Ohio and uses internal procedures to ensure we remain compliant with all State and Federal rules, including, but not limited to Federal CPNI rules, Red Flag Rules, Truth in Billing Rules and Slamming and Preferred Carrier Freeze rules.

4901:1-6-01	Definitions
4901:1-6-02	Purpose and Scope
4901:1-6-03	Investigation and Monitoring
4901:1-6-04	Application and Notice Filings
4901:1-6-05	Automatic Approval and Notice Filing Process
4901:1-6-06	Suspensions
4901:1-6-07	Customer Notice Requirements
4901:1-6-08	Telephone Company Certification
4901:1-6-09	Eligible Telecommunications Carriers
4901:1-6-10	Competitive Emergency Services Telecommunications Carrier Certification
4901:1-6-11	Tariff Services
4901:1-6-12	Service Requirements for BLES
4901:1-6-13	Warm Line Service
4901:1-6-14	BLES Pricing Parameters
4901:1-6-15	Directory Information
4901:1-6-16	Unfair or Deceptive Acts and Practices
4901:1-6-17	Truth in Billing Requirements
4901:1-6-18	Slamming and Preferred Carrier Freezes
4901:1-6-19	Lifeline Requirements
4901:1-6-20	Discounts for Persons with Communications Disabilities

4901:1-6-21	Termination of Community Voicemail Pilot Program
4901:1-6-22	Inmate Operator Service
4901:1-6-23	Pay Telephone Access Lines
4901:1-6-24	Wireless Service Provisions
4901:1-6-25	Withdrawal of Telecommunications Services
4901:1-6-26	Abandonment
4901:1-6-27	Provider of Last Resort (POLR)
4901:1-6-28	Bankruptcy
4901:1-6-29	Telephone Company Procedures for Notifying the Commission of Changes in Operations
4901:1-6-30	Company Records and Complaint Procedures
4901:1-6-31	Emergency and Outage Operations
4901:1-6-32	Boundary Changes, and Administration of Borderline Boundaries
4901:1-6-33	Excess Construction Charges Applicable to Certain Line Extensions for the Furnishing of Local Exchange Telephone Service
4901:1-6-34	Filing of Contracts, Agreements, or Arrangements Entered into Between Telephone Companies
4901:1-6-35	Filing of Reports by Telephone Companies Subject to the Federal Communications Commission
4901:1-6-36	Telecommunication Relay Services Assessment Procedures
4901:1-6-37	Assessments and Annual Reports

SAC: 300633
State: OH
Middle Point Home Telephone Company
Form 481 Line No. 610 Descrip on of Func onality in Emergency Situa ons

---

Middle Point Home Telephone Company is in full compliance of Ohio rule 4901:1-6-3, "Emergency and Outage Conditions" which is outlined below. Middle Point Home Telephone Company has permanently installed a back-up generator for its central office and maintains adequate portable generators for remote serving stations. Employees remain informed as to the procedures to be followed in emergency situations based on the guidance in our written emergency plan.

4901:1-6-3

(A) Each facilities-based local exchange carrier (LEC) shall design, operate, and maintain its facilities to continue to provide customers with the ability to originate and receive calls at all times. The commission will utilize existing FCC rules applicable to emergency and outage operations. Companies shall submit outage reports utilizing, at the company's discretion, either existing FCC reports or a format determined by the commission.

(B) Each facilities-based LEC shall submit, within two hours of discovery, to the commission's outage coordinator and when appropriate, the news media in the affected area, a notification that it has experienced an outage, whenever that outage occurs on any facility that it owns, operates, leases or otherwise utilizes and is both:

(1) Expected to last for a period in excess of thirty minutes.

(2) Potentially affects at least nine hundred thousand user minutes in the incumbent local calling area.

(C) Each facilities-based LEC shall report, by telephone or electronic means, a disruption of 9-1-1 services, which impairs 9-1-1 service within a given county 9-1-1 system, immediately to each county 9-1-1 public safety answering point, to the Ohio 9-1-1 coordinator, and to the news media in the affected area, when appropriate.

(D) Each facilities-based LEC experiencing a loss of communications or selective routing to a public safety answering point, as a result of an outage described under paragraphs (B) and (C) of this rule, shall also notify, as soon as possible, by telephone or electronic means, any official who has been designated by the management of the affected 9-1-1 facility as the LEC's contact person for communication outages at that facility; and the LEC shall convey to that person all available information that may be useful to the management of the affected facility in mitigating the effects of the outage on efforts to communicate with that facility.

(E) Each facilities-based LEC experiencing an outage described under paragraphs (B) and (C) of this rule, shall electronically submit to the commission's outage coordinator the same information as that provided to the FCC or the following information:

(1) A notification that it has experienced a outage, which shall include the name of the reporting entity, the date and time of the onset of the outage, a brief description of the problem, the particular service affected, the geographic area affected by the outage, the number of customers affected, an estimate of when the service, including 9-1-1, will be restored, and a contact name and telephone number by which the commission's outage coordinator may contact the reporting entity.

(2) Not later than seventy-two hours after discovering the outage, an initial communications outage report, which shall include all pertinent information then available on the outage and shall be submitted in good faith.

(3) Not later than thirty days after discovering the outage, the provider shall submit electronically a final communications outage report, which shall include all pertinent information on the outage, including any information that was not contained in, or that has changed from that provided in, the initial report.

(F) Each facilities-based LEC shall develop, implement, and maintain an emergency plan and make it available for review by commission staff. The plan shall include, but not be limited to, all of the following:

(1) Procedures for maintaining and annually updating a list of those customers who have subscribed to the federal telecommunications service priority program, as identified in 47 C.F.R. 64, appendix A.

(2) Procedures for priority treatment in restoring out-of-service trouble of an emergency nature for customers with a documented medical or life-threatening condition.

(3) In addition to the telecommunications service priority program, each LEC shall develop policies and procedures regarding those customers who require priority treatment for out-of-service clearance. Such procedures shall include a table of restoration priority, including, but not limited to, subscribers such as police and fire stations, hospitals, key medical personnel, and other utilities.

(4) Procedures for restoring service to priority critical facilities customers.

(5) Identification and annual updates of all of the facilities-based LEC's critical facilities and reasonable measures to protect its personnel and facilities.

(6) Assessments and evaluations of telecommunications facilities available to provide back-up service capabilities.

(7) Procedures for after-action assessments and reporting following activation of any part of the emergency plan. An after-action report will be written and will include lessons learned, deficiencies in the response to the emergency, and deficiencies in the emergency plan.

(8) A current list of the names and telephone numbers of the facilities-based LECs' emergency service personnel to contact and coordinate with in the event of any real or anticipated local or national threats to its ability to provide telecommunications service.

(9) A current list of the names and telephone numbers of the facilities-based LEC's emergency service personnel that is made available to the commission's emergency coordinator, upon request.

(10) A continuity of operations plan to assure continuance of minimum essential functions during a large scale event in which staffing is reduced. Such plans shall provide for:

(a) Plan activation triggers such as the world health organization's pandemic phase alert levels, widespread transmission within the United States, or a case at one or more locations within Ohio.

(b) Identification of a pandemic coordinator and team with defined roles and responsibilities for preparedness and response planning.

(c) Identification of minimal essential functions, minimal staffing required to maintain such essential functions, and personnel resource pools required to ensure continuance of those functions in progressive stages associated with a declining workforce.

(d) Identification of essential employees and critical inputs (e.g., raw materials, equipment, suppliers, subcontractor services/products, and logistics) required to maintain business operations by location and function.

(e) Policies and procedures to address personal protection initiatives.

(f) Policies and procedures to maintain lines of communication with the public utilities commission of Ohio during a declared emergency.

(G) Each facilities-based LEC shall amend its emergency plan in accordance with the findings identified in the after-action assessment report required under paragraph (F)(7) of this rule.

SAC: 300633
State: OH
Middle Point Telephone
Form 481 Line No. 1010 Descriptive document for Voice Services Rate Comparability

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Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

On March 20, 2014 the Wireline Competition Bureau announced results of the Urban Rate Survey for Voice Services; as part the FCC Public Notice DA 14-384. Referenced in this public notice are the results required to meet the rate comparability as noted:

"Based on the survey responses, the Bureau also calculated the reasonable comparability benchmark for voice services to be $46.96. 9

9. Id. at 17694, para. 84."

As required Middle Point Telephone hereby certifies that its current fixed voice services for residential subscribers as defined in the USF/ICC Transformation Order is below $46.96.

SAC: 300633
State: OH
Middle Point Home Telephone Company
Form 481 Line No. 1210 Lifeline Plans, Terms and Condi ons

Middle Point Home Telephone Company is in full compliance to all Federal Lifeline eligibility rules and regula ons as well as Ohio Revised Code 4901:1-6-19, Lifeline Requirements, which states:

4901:1-6-19

(A) An incumbent local exchange carrier (ILEC) that is an eligible telecommunications carrier (ETC) under 47 C.F.R. 54.201 shall implement lifeline service throughout the ILEC ETC's traditional service area for its eligible residential customers.

(B) Lifeline service shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:

(1) A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;

(2) Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;

(3) Free blocking of toll service, 900 service, and 976 service;

(4) A waiver of the federal universal service fund end user charge;

(5) A waiver of the telephone company's service deposit requirement.

(C) The ILEC ETC may offer to lifeline service customers any other services and bundles or packages of service at the prevailing prices, less the lifeline discount.

(D) The ILEC ETC also shall offer special payment arrangements to lifeline service customers that have past due bills for regulated local service charges, with the initial payment not to exceed twenty-five dollars before service is installed, and the balance for regulated local service charges to be paid over six, equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until the past due toll service charges have been paid or until the customer establishes service with another toll provider.

(E) Every large ILEC required to implement lifeline service shall establish an annual marketing budget for promoting lifeline service and performing outreach regarding lifeline service. Every large ILEC shall work with the advisory board established in paragraph (F) to reach consensus, where possible, regarding an appropriate budget for promoting lifeline and performing outreach and regarding how the budget will be spent. All funds allocated to this budget shall be spent for the promotion and marketing of lifeline service and outreach regarding lifeline service and only for those purposes and not for any administrative costs of implementing lifeline service.

(F) All activities relating to the promotion of, marketing of, and outreach regarding lifeline service provided by the large ILECs shall be coordinated through a single advisory board composed of staff of the public utilities commission, the office of the consumers' counsel (OCC), consumer groups representing low income constituents, two representatives from the Ohio association of community action agencies, and every large ILEC. The commission staff shall provide active leadership in the initial organization of the statewide board and the development of procedures and bylaws under which the board will operate. Commission staff shall, with the assistance of the office of the consumers' counsel, work with the advisory board to reach consensus on the organization of the board and all activities relating to the promotion of, marketing of, and outreach regarding lifeline service. However, where consensus is not possible, the commission's staff shall make the final determination. Decisions on the organization of the board and decisions of the advisory board including decisions on how the lifeline marketing, promotion, and outreach activities are implemented are subject to commission review.

(G) All other aspects of an ILEC ETC's state-specific lifeline service shall be consistent with federal requirements. The rates, terms, and conditions for the ILEC's lifeline service shall be tariffed in accordance with rule 4901:1-6-11 of the Administrative Code.

(H) Eligibility for lifeline service under this rule shall be based on either of the following criteria:

(1) An individual's verifiable participation in any federal or state low-income assistance program that limits assistance based on household income. These programs include:

(a) Medical assistance under Chapter 5111. of the Revised Code (medicaid) or any state program that might supplant Medicaid;

(b) Supplemental nutritional assistance program (SNAP/food stamps);

(c) Supplemental security income (SSI) under Title XVI of the Social Security Act;

(d) Social security disability insurance - blind and disabled (SSDI);

(e) Federal public housing assistance, or section 8;

(f) Home energy assistance programs (HEAP, LIHEAP, E-HEAP);

(g) National school lunch program's free lunch program (NSL);

(h) Temporary assistance for needy families (TANF/Ohio works); or

(i) General assistance, including disability assistance (DA).

The commission may add or remove programs from this list as required by federal or state law.

(2) Other verification that an individual's household income is at or below one hundred fifty per cent of the federal poverty level. ILEC ETC's may use any reasonable method of verification. Consistent with federal law, examples of acceptable documentation include the following:

(a) State or federal income tax return;

(b) Current income statement or W-2 from an employer;

(c) Three consecutive months of current pay stubs;

(d) Social security statement of benefits;

(e) Retirement/pension statement of benefits;

(f) Unemployment/workmen's compensation statement of benefits;

(g) Any other legal document that would show current income (such as a divorce decree or child support document).

(I) All ILEC ETCs must verify customer eligibility consistent with the federal communications commission's (FCC) requirements in 47 C.F.R. 54, to enroll customers into lifeline assistance who qualify through household income-based requirements.

(J) The commission shall work with the appropriate state agencies that administer federal or state low-income assistance programs and with carriers to negotiate and acquire information necessary to verify an individual's eligibility and the data necessary to automatically enroll eligible persons for lifeline service.

(K) To the extent that appropriate state agencies are able to accommodate automatic enrollment, every ILEC ETC shall automatically enroll customers into lifeline assistance who participate in a qualifying program.

(L) An ILEC ETC shall provide written notification if the carrier determines that an individual is not eligible for lifeline service enrollment and shall provide the person an additional thirty days to prove eligibility.

(M) An ILEC ETC shall provide written customer notification if a customer's lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance and shall provide the customer an additional sixty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the lifeline service.

(N) Commission staff will maintain on the commission's website a copy of boilerplate customer notices that are compliant with the FCC's requirements. Any ILEC ETC choosing to create and use its own customer notice shall submit its proposed notice to commission staff for approval.

(O) An ILEC ETC shall establish procedures to verify an individual's continuing eligibility for both program and income-based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409 to 54.410. ILEC ETCs shall maintain records to document compliance with these requirements and shall attest, as part of the periodic ETC certification process by the commission, that they comply with the FCC's requirements.

(P) An ILEC ETC may recover through a customer billing surcharge on retail customers of the ILEC's telecommunications service other than lifeline service customers, any lifeline service discounts and any other lifeline service expenses that are not recovered through federal or state funding and that are approved by the commission under this paragraph. The surcharge may not include recovery of expenses related to the marketing and promotion of lifeline service. The surcharge may be established through one of the following means:

(1) An ILEC ETC that chooses to establish a customer billing surcharge to non-lifeline customers, to recover lifeline service discounts and expenses identified in this paragraph shall file a thirty-day application for tariff amendment (ATA). Such application may request recovery of lifeline service discounts that are not recovered through federal or state funding such as federal universal service fund end user charges, service connection charges, blocking of 900/976, recurring discount maximizing the contribution of federally available assistance, and recurring retail price differences between the frozen lifeline service rate and residential BLES rates, as well as lifeline service expenses that are not recovered through federal or state funding such as administrative expenses for the sole purpose of verifying the eligibility and enrolling of lifeline customers. An applicant must provide documentation to support its proposed surcharge and its compliance with this rule. Absent suspension or other commission action, the application shall be deemed approved and become effective on the thirty-first day or later date if requested by the company.

(2) An ILEC ETC requesting recovery of any expenses not specified in paragraph (P)(1) of this rule shall file an application with the commission, using the most up-to-date telecommunications filing form, under the TP-UNC case purpose code. An applicant must provide documentation to support its proposed customer billing surcharge and its compliance with this rule and must further support its request for recovery of any expenses not specified in paragraph (P)(1) of this rule with a detailed supporting memorandum. Absent suspension or commission action, the application shall be deemed approved and become effective on the one hundred twenty-first day or later date if requested by the company.

(Q) If an ILEC ETC chooses to establish a customer billing surcharge to recover its lifeline expenses under paragraph (P)(1) or (P)(2) of this rule, the lifeline surcharge shall not appear in the section of the bill reserved for taxes and government-mandated charges as set forth in 47 C.F.R. 64.2400 to 64.2401.

(R) An ILEC ETC that is authorized to establish a customer billing surcharge under either paragraph (P)(1) or (P)(2) of this rule shall annually file with the commission a report that identifies actual amounts recovered and the actual lifeline service discounts and any other lifeline service expenses incurred for the prior period. The company shall provide such data as necessary to enable the

commission to validate such amounts to ensure that the company did not over recover its approved expenses from customers. The commission shall establish for each such company the timeframe for filing this report when the commission approves any such billing surcharge. The annual filing may be contained in a request to adjust the billing surcharge in accordance with paragraph (P)(1) or (P)(2) of this rule, but shall be provided via a separate filing and docketed in a generic case number to be established by the commission, if no adjustment to the billing surcharge is sought. Any over-recovery or under-recovery shall be offset against or added to the next year's recovery.

(S) Every ILEC ETC shall file with the commission in its annual assessment report the number of its customers who receive, at the time of filing of the report, lifeline service.

(T) Upon request of commission staff, additional information regarding customer subscription to and disconnection of lifeline service shall be provided to commission staff in accordance with rule 4901:1-6-30 of the Administrative Code.

1221

The following local tariff provides the terms and conditions for voice telephony plans offered to Lifeline customers.

1222 and 1123

The flat rate service includes unlimited local calling service minutes of use. The local services offerings do not include any toll minutes of use. The rates for any toll usage are determined by the rate plans of the Toll Provider(s) that the customer selects.

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service or the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:

   a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;

   b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;

   c. Free blocking of toll service, 900 service and 976 service;

   d. A waiver of the federal universal service fund end user charge; and

   e. A waiver of the telephone company's service deposit requirement.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:

   a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;

   b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);

   c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

   d. Supplemental Security Insurance – blind and disabled (SSD)

   e. Federal public housing assistance, or Section 8;

   f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);

   g. National School Lunch Program's Free Lunch Program (NSL);

   h. Temporary Assistance for Needy Families (TANF/Ohio Works); or

   i. General Assistance (including disability assistance (DA))

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.

3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.

4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.

5. Consistent with federal law, examples of acceptable income documentation includes the following:

   a. State or federal income tax return;

   b. Current income statement or W-2 from an employer;

   c. Three consecutive months of current pay stubs;

   d. Social security statement of benefits;

   e. Retirement/Pension statement of benefits;

   f. Unemployment/Workmen's Compensation statement of benefits;

   g. Any other legal document that would show current income (such as a divorce decree or child support document).

6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed $25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.

9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.

10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.

b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.

c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.

d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.

b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.

d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.

2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.

3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination. Such notice shall be given at least 30 days prior to the date the Company intends to terminate the lifeline benefits.

4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.

2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

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Hanson Communications, Inc. and Subsidiaries

Consolidated Financial Statements
Together with
Independent Auditors' Report

December 31, 2013

HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONTENTS

	Page
INDEPENDENT AUDITOR'S REPORT	1-2
CONSOLIDATED FINANCIAL STATEMENTS:	
Balance Sheet	3-4
Statement of Income	5
Statement of Stockholders' Equity	6
Statement of Cash Flows	7
Notes to Consolidated Financial Statements	8-14
INDEPENDENT AUDITORS' REPORT ON SUPPLEMENTARY INFORMATION	15
SUPPLEMENTARY INFORMATION:	
Consolidating Schedules:	
Balance Sheet Information	16-19
Statement of Income Information	20-21
Statement of Cash Flows Information	22-23

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INDEPENDENT AUDITORS' REPORT

Board of Directors
Hanson Communications, Inc.
Willmar, Minnesota

We have audited the accompanying consolidated financial statements of Hanson Communications, Inc. and subsidiaries, which comprise the consolidated balance sheet as of December 31, 2013 and 2012, and the related consolidated statements of income, stockholders' equity, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Hanson Communications, Inc. and subsidiaries as of December 31, 2013 and 2012, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

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Emphasis-of-Matter Regarding Adoption of Accounting Alternative for Goodwill

As discussed in Note 1 to the financial statements, the Company has elected an accounting alternative as provided for in Accounting Standards Update No. 2014-02, *Intangibles – Goodwill and Other (Topic 350): Accounting for Goodwill*, issued by the Financial Accounting Standards Board (FASB). Pursuant to this election, the Company has changed its method of accounting for goodwill and has amortized $1,676,669 of goodwill for the year ended December 31, 2013. Our opinion is not modified with respect to this matter.

Olsen Thielen & Co., Ltd

St. Paul, Minnesota
March 26, 2014

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEET
DECEMBER 31, 2013 AND 2012

ASSETS

	2013	2012
CURRENT ASSETS:		
Cash	$ 2,207,197	$ 3,584,528
Due from Customers, Less Allowance for Uncollectibles of $9,500	110,328	96,469
Other Accounts Receivable, Less Allowance for Uncollectibles of $9,250 and $38,750	867,160	843,257
Income Tax Receivable	2,839	2,839
Materials and Supplies	66,348	63,046
Prepaid Expenses	–	31,962
Total Current Assets	3,253,872	4,622,101
INVESTMENTS AND OTHER ASSETS:		
Intangible Assets, Net	20,441,264	23,454,724
Other Investments	2,955,167	2,944,442
Other	294,284	274,913
Total Investments and Other Assets	23,690,715	26,674,079
PROPERTY, PLANT AND EQUIPMENT:		
Telecommunications Plant in Service	95,562,977	91,042,138
Plant Under Construction	22,500	19,500
Other Property and Equipment	21,297,220	20,604,078
Total	116,882,697	111,665,716
Less Accumulated Depreciation	89,411,919	81,294,153
Net Property, Plant and Equipment	27,470,778	30,371,563
TOTAL ASSETS	$54,415,365	$61,667,743

The accompanying notes are an integral part of the consolidated financial statements.

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEET (Continued)
DECEMBER 31, 2013 AND 2012

LIABILITIES AND STOCKHOLDERS' EQUITY

	2013	2012
CURRENT LIABILITIES:		
Current Portion of Long-Term Debt	$ 2,630,000	$ 4,280,000
Accounts Payable	934,400	889,202
Payable to Affiliates	306,207	293,211
Accrued Taxes	346,656	347,617
Other Accrued Liabilities	568,757	615,706
Total Current Liabilities	4,786,020	6,425,736
OTHER LIABILITIES:		
Long-Term Debt	20,798,455	22,398,105
Other Liabilities	189,254	289,364
Total Other Liabilities	20,987,709	22,687,469
STOCKHOLDERS' EQUITY:		
Controlling Interest:		
Common Stock - No Par Value, 200,000 Shares Class A (Voting) Authorized; 19,800,000 Class B (Nonvoting) Authorized; 150,000 Shares Class A Issued and Outstanding; 14,850,000 Shares Class B Issued and Outstanding	2,035,649	2,035,649
Paid-in Capital	495,742	495,742
Retained Earnings	27,129,691	31,088,321
Total Controlling Interest	29,661,082	33,619,712
Noncontrolling Interest	(1,019,446)	(1,065,174)
Total Stockholders' Equity	28,641,636	32,554,538
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	$ 54,415,365	$ 61,667,743

The accompanying notes are an integral part of the consolidated financial statements.

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENT OF INCOME
YEARS ENDED DECEMBER 31, 2013 AND 2012

	2013	2012
OPERATING REVENUES:		
Local Network	$3,490,716	$3,404,667
Network Access	8,455,731	9,628,110
Nonregulated Telecommunications	9,443,463	8,708,103
Cable Television	5,508,295	5,231,236
Miscellaneous, Net	646,938	646,677
Total Operating Revenues	27,545,143	27,618,793
OPERATING EXPENSES:		
Plant Specific	3,430,117	3,291,832
Depreciation and Amortization	8,720,067	7,067,531
Plant Support	1,411,078	1,130,940
Customer	1,454,853	1,383,938
Corporate	2,586,038	2,414,347
Nonregulated Telecommunications	3,752,583	3,790,442
Cable Television	5,168,574	4,969,494
Miscellaneous	431,834	769,129
Taxes	312,325	278,288
Total Operating Expenses	27,267,469	25,095,941
OPERATING INCOME	277,674	2,522,852
OTHER INCOME (EXPENSE):		
Loss on Sale of Property, Plant and Equipment	–	(63,469)
Gain on Sale of Investment	124,228	–
Investment Income	278,732	328,634
Interest Expense	(690,556)	(630,057)
Income Tax Expense	(5,470)	(6,600)
Net Other Income (Expense)	(293,066)	(371,492)
NET INCOME (LOSS)	(15,392)	2,151,360
NET LOSS ATTRIBUTABLE TO NONCONTROLLING INTEREST	19,761	22,878
NET INCOME ATTRIBUTABLE TO HANSON COMMUNICATIONS, INC.	$ 4,369	$2,174,238

The accompanying notes are an integral part of the consolidated financial statements.

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENT OF STOCKHOLDERS' EQUITY
YEARS ENDED DECEMBER 31, 2013 AND 2012

	Common Stock		Paid-in	Retained	Noncontrolling	
	Shares	Amount	Capital	Earnings	Interest	Total
BALANCE on December 31, 2011	15,000,000	$2,035,649	$495,742	$30,026,088	$ (1,042,296)	$31,515,183
Net Income (Loss)				2,174,238	(22,878)	2,151,360
Dividends				(1,112,005)		(1,112,005)
BALANCE on December 31, 2012	15,000,000	2,035,649	495,742	31,088,321	(1,065,174)	32,554,538
Net Income (Loss)				4,369	(19,761)	(15,392)
Capital Contributions - Noncontrolling Interest					65,489	65,489
Dividends				(3,962,999)		(3,962,999)
BALANCE on December 31, 2013	15,000,000	$2,035,649	$495,742	$27,129,691	$ (1,019,446)	$28,641,636

The accompanying notes are an integral part of the consolidated financial statements.

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HANSON COMMUNICATIONS, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENT OF CASH FLOWS
YEARS ENDED DECEMBER 31, 2013 AND 2012

	2013	2012
CASH FLOWS FROM OPERATING ACTIVITIES:		
Net Income (Loss)	$ (15,392)	$ 2,151,360
Adjustments to Reconcile Net Income (Loss) to Net Cash Provided By Operating Activities:		
Depreciation and Amortization	8,720,067	7,067,531
Loss on Sale of Property, Plant and Equipment	–	63,469
CoBank Patronage Refund	(68,721)	(109,123)
Gain on Sale of Investment	(124,228)	–
Changes in Assets and Liabilities:		
Due from Customers	(13,859)	2,453
Other Accounts Receivable	(1,330)	368,928
Income Tax Receivable	–	12,907
Prepaid Expenses	31,962	(3,474)
Accounts Payable	11,403	192,535
Accrued Taxes	(3,153)	(15,872)
Other Accrued Liabilities	(63,141)	(302,199)
Net Cash Provided By Operating Activities	8,473,608	9,428,515
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchases of Property, Plant and Equipment	(2,417,088)	(2,822,738)
Acquisition, Net of Cash Acquired	(484,305)	–
Proceeds from Sale of Property, Plant and Equipment	–	38,930
(Increase) Decrease in Materials and Supplies	(3,302)	31,083
Net Change in Receivable from and Payable to Affiliates	7,117	36,849
Sale (Purchase) of Investments	359,624	(1,118)
Capital Contributions	65,489	–
Other	(19,371)	(19,373)
Net Cash Used In Investing Activities	(2,491,836)	(2,736,367)
CASH FLOWS FROM FINANCING ACTIVITIES:		
Principal Payments of Long-Term Debt	(3,295,994)	(3,823,304)
Decrease in Other Liabilities	(100,110)	(192,909)
Dividends	(3,962,999)	(1,112,005)
Net Cash Used In Financing Activities	(7,359,103)	(5,128,218)
NET INCREASE (DECREASE) IN CASH	(1,377,331)	1,563,930
CASH at Beginning of Year	3,584,528	2,020,598
CASH End of Year	$ 2,207,197	$ 3,584,528

The accompanying notes are an integral part of the consolidated financial statements.

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NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Operations

The Company's principal line of business is providing local telephone service, internet, cable television service and access to long distance telephone service through its local exchange network. The revenues reported on the statement of income reflect the relative importance of each type of service. The principal market for these telecommunications services are local residential and business customers residing in each of the exchanges the Company serves in Minnesota, Ohio, South Dakota and Nebraska.

Basis of Accounting

The consolidated financial statements have been prepared in conformity with accounting principles generally accepted in the United States of America including certain accounting practices prescribed by the Federal Communications Commission (FCC) and the state regulatory commissions in the states where the Company operates.

Accounting Estimates

The presentation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Subsequent Events

In preparing these financial statements, the Company has evaluated for recognition or disclosure the events or transactions that occurred through March 26, 2014, the date the financial statements were available to be issued.

Consolidation

The consolidated financial statements include the parent company, Hanson Communications, Inc. and its subsidiaries. All subsidiaries are wholly-owned except Dave, Bruce & S, LLC, which is 64.6% owned. All significant intercompany accounts and transactions have been eliminated in the consolidation.

Receivables

Receivables are stated at the amount the Company expects to collect from outstanding balances. The Company provides for probable uncollectible amounts through charges to earnings and credits to valuation allowances based on its assessment of the current status of individual accounts. Balances that are still outstanding after the Company has used reasonable collection efforts are written off through charges to the valuation allowances and credits to the receivable accounts. Changes in the valuation allowances have not been material to the financial statements.

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NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Materials and Supplies

Materials and supplies are recorded at average cost.

Property and Depreciation

Property and equipment are recorded at original cost. Additions, improvements or major renewals are capitalized. If telecommunication plant is sold, retired or otherwise disposed of in the ordinary course of business, the cost plus removal costs less salvage is charged to accumulated depreciation, while the original cost is credited to the asset accounts. Any gains or losses on non-telecommunications property and equipment retirements are reflected in the current year operations.

Depreciation is computed using the straight-line method based on estimated useful lives of five to forty years. Depreciation expense was $5,706,607 in 2013 and $5,730,742 in 2012. Depreciation is computed using the straight-line method over the estimated useful lives of five to forty years. Composite depreciation rates are:

	2013	2012
Telecommunications Plant	4.7%	4.7%
Other Property and Equipment	6.5	7.7

Other Investments

The equity method is used for partnership interests of greater than 5%. Under the equity method, the Company's investment reflects the original cost and recognition of the Company's share of undistributed earnings or losses of the entity. Other long-term investments are accounted for under the cost method of accounting. This method requires the Company to periodically evaluate whether non-temporary decreases in values of the investments have occurred, and if so, to write the investments down to net realizable values. As the Company is exempt from disclosing estimated fair values, the Company does not estimate fair values for cost method investments if there are no identified events or changes in circumstances that may have a significant adverse effect on the fair values.

Intangible Assets

Intangible assets consist of customer lists and goodwill. Intangible assets with a determinable life are amortized over the useful life. Goodwill represents the excess of the purchase price of acquisitions over the fair value of the net assets acquired. Before January 1, 2013, as an asset with an indefinite life, goodwill was not amortized, but it was tested for impairment at least annually. On January 16, 2014, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2014-02 *Intangibles - Goodwill and Other (Topic 350): Accounting for Goodwill*, which provides an accounting alternative for private companies related to the subsequent accounting for goodwill. While the ASU is not effective until annual periods beginning after December 15, 2014, early adoption is permitted. For the year ended December 31, 2013, the Company adopted the alternative accounting approach for the subsequent accounting for goodwill as provided for in ASU No. 2014-02. As such, the Company began to amortize goodwill on a straight-line basis over a period of ten years. Also pursuant to the accounting alternative, the Company will test its goodwill for impairment only upon the occurrence of an event or circumstance that may indicate the fair value of the entity as less than its carrying amount.

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NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Revenue Recognition

Revenues are recognized when earned. Local service and originating intrastate access services are based on tariffs filed with the state regulatory commission and retained by the Company, except Fort Randall Telephone Company's intrastate access revenues are based on cost based settlements filed with the Local Exchange Carrier Association with the South Dakota Public Service Commission. Interstate and terminating intrastate access revenues are billed based on tariffs filed with the FCC, reported to the National Exchange Carrier Association, and distributed based on average schedule and cost based settlements which include eligible funds governed by the Universal Service Administrative Company. Access revenues based on cost are estimated pending completion of final cost studies. Non-regulated revenue for broadband, CATV, customer premise equipment, and other miscellaneous services is highly competitive and based on open market conditions.

Retirement Plan

The Company has a defined contribution profit sharing plan and contributed 5% in 2013 and 2012 of qualified salaries to the plan. Plan expense was $225,178 and $200,306 in 2013 and 2012.

Presentation of Taxes Collected From Customers

Sales, excise, and other taxes are imposed on most of the Company's sales to nonexempt customers. The Company collects the taxes from customers and remits the entire amounts to the governmental authorities. The Company's accounting policy is to exclude the taxes collected and remitted from revenues and expenses.

Income Taxes

The Company has elected to have its income taxed to the shareholders under Subchapter S of the Internal Revenue Code. Therefore, the statements do not include a provision for income taxes other than the state minimum fee expense and built-in gains tax. Income tax payments were $5,470 in 2013 and income tax refund net of payments was $6,307 in 2012.

The Company reviews income tax positions taken or expected to be taken in income tax returns to determine if there are any income tax uncertainties. This includes positions that the entity is not subject to income taxes as a pass-through entity. The Company recognizes tax benefits from uncertain tax positions only if it is more likely than not that the tax positions will be sustained on examination by taxing authorities, based on the technical merits of the positions. The Company has identified no significant income tax uncertainties.

The Company's federal and state income tax returns are open to tax examination for tax years 2010 through 2012.

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NOTE 2 - OTHER INVESTMENTS

Other investments consist of the following:

Company	Percent of Ownership	2013 Cost	2013 Cumulative Income (Loss)	2013 Cumulative Distributions	2013 Total	2012 Total
Equity Method:						
KTC AWS Limited Partnership	13.16%	$ 764,653	$(106,969)	$ (34,153)	$ 623,531	$ 590,631
Midwest AWS Limited Partnership	17.16%	296,594	117,967	(414,561)	–	290,333
Cost Method:						
CoBank Stock		1,447,029	–	–	1,447,029	1,378,307
Horizon Telcom, Inc.		356,975	–	–	356,975	356,975
RTIC Holding Company		70,000	–	–	70,000	–
Other		457,632	–	–	457,632	328,196
Total		$3,392,883	$ 10,998	$(448,714)	$2,955,167	$2,944,442

During 2013, the Company sold its investment in Midwest AWS Limited Partnership for $414,560 and recognized a gain of $124,228.

NOTE 3 - INTANGIBLE ASSETS

The Company has recorded goodwill as a result of acquiring the Telephone Service Company, Zumbrota Telephone Company, Fort Randall Telephone Company, Clara City Telephone Company, Middle Point Telephone Company and several CATV exchanges which were added to Fort Randall Cable Systems. The purchase price of these acquisitions was allocated among the acquired assets, goodwill, non-compete agreements, and customer lists.

Customer lists are being amortized on a straight-line basis over ten years. Effective January 1, 2013, goodwill is amortized on a straight-line basis over ten years.

The components of the Company's identified intangible assets are as follows:

	2013 Cost	2013 Accumulated Amortization	2013 Impairment	2013 Net Balance
Amortized Intangibles:				
Goodwill	$29,206,600	$ (3,246,212)	$(10,000,000)	$15,960,388
Non-Compete	1,000	(1,000)	–	–
Customer Lists	13,367,902	(8,887,026)	–	4,480,876
Totals	$42,575,502	$(12,134,238)	$(10,000,000)	$20,441,264

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NOTE 3 - INTANGIBLE ASSETS (Continued)

	2012			
	Cost	Accumulated Amortization	Impairment	Net Balance
Unamortized Intangibles:				
Goodwill	$29,206,600	$(1,569,543)	$(10,000,000)	$17,637,057
Amortized Intangibles:				
Non-Compete	1,000	(1,000)	–	–
Customer Lists	13,367,902	(7,550,235)	–	5,817,667
Totals	$42,575,502	$(9,120,778)	$(10,000,000)	$23,454,724

Amortization expense is as follows:

	Goodwill	Customer List	Total
Actual Amortization Expense:			
2013	**$1,676,669**	**$1,336,791**	**$3,013,460**
2012	–	1,336,789	1,336,789
Five Year Expected Amortization Expense:			
2014	$1,763,700	$1,336,800	$3,100,500
2015	1,763,700	1,301,300	3,065,000
2016	1,763,700	1,228,500	2,992,200
2017	1,763,700	614,300	2,378,000
2018	1,763,700	–	1,763,700

NOTE 4 - ACQUISITIONS

On April 1, 2013, the Company acquired The Middle Point Home Telephone Company, a telecommunications company in Ohio. The location of this system is within (or close proximity to) the Company's current customer base and will result in the ability to offer expanded services to existing and new customers. The telephone company's results of operation have been included in the Company's statement of income since the date of the acquisition.

The 2013 purchase has been accounted for using the acquisition method of accounting for a business combination. The purchase price was $644,633 cash consideration and was recognized at fair value in the acquisition:

Current Assets	$ 182,930
Other Assets	177,400
Property, Plant and Equipment	388,706
Current Liabilities	(41,867)
Other Liabilities	(16,192)
Long-Term Debt	(46,344)
Purchase Price	$ 644,633

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NOTE 5 - LONG-TERM DEBT

Long-term debt is as follows:

	2013	2012
CoBank, ACB	$ 22,375,000	$ 25,467,499
PNC Equipment Finance	1,053,455	1,190,606
Total	23,428,455	26,678,105
Less Amount Due Within One Year	2,630,000	4,280,000
Long-Term Debt	$ 20,798,455	$ 22,398,105

During 2013, the Company combined various Cobank, ABC (CoBank) notes into one note payable. The CoBank note is payable in monthly installments of principal, plus interest at a variable rate. The loan is due on November 18, 2019 and is secured by property and equipment and a pledge of stock of all subsidiaries. The interest rate was 2.94% and 2.00% at December 31, 2013 and 2012. Unadvanced CoBank funds were $2,000,000 at December 31, 2013.

CoBank is a cooperative owned and controlled by its customers. Each customer borrowing from the bank on a patronage basis shares in the bank's net income through payment of patronage refunds. Patronage refunds included in investment income were $274,889 in 2013 and $311,781 in 2012. Approximately 75% of patronage refunds are received in cash, with the balance in stock in the bank. The Company cannot predict what patronage refunds might be in future years.

Payments on PNC equipment are due in monthly installments between $11,565 and $15,193 including interest of 3.60% over the 30 day "LIBOR Rate". The interest rate was 3.80% at December 31, 2013 and 2012. The note matures December 1, 2015 and is secured by the aircraft purchased in 2010.

Cash payments for interest were $714,420 in 2013 and $670,119 in 2012.

Principal payments required during the next five years are: 2014 - $2,630,000; 2015 - $3,428,000; 2016 - $2,500,000; 2017 - $2,500,000; and 2018 - $2,500,000.

The Company must comply with CoBank loan covenants including several financial ratios that must be met on a quarterly and annual basis. Distributions to stockholders are limited to consolidated taxable income multiplied by the highest effective Federal and State tax rates, including carryovers from the prior year.

NOTE 6 - RELATED PARTY TRANSACTIONS

The Company does business with other companies that are related through common ownership. Intercompany transactions during the period related to wages, management and accounting, and cable and related supplies paid by one company for another. The total of these transactions was $2,019,904 in 2013 and $2,109,975 in 2012.

Payable to affiliates consist of liabilities to Cable Plowing, Inc. of $306,207 at December 31, 2013 and $293,211 at December 31, 2012. Intercompany balances do not bear interest.

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NOTE 7 - BUY-SELL AGREEMENT

The Company has an agreement with its stockholders and Hanson Communications Company, a management LLC owned by some of the stockholders of the Company, whereby upon the occurrence of certain events, the stockholders, Hanson Communications Company and/or the Company, shall have the right or the obligation to purchase all or part of a stockholders' common stock.

NOTE 8 - NONCONTROLLING INTEREST

The net income or loss attributable to the noncontrolling members' interest represents 35.4% of the net income or loss of the subsidiary, Dave, Bruce & S, LLC in 2013 and 2012.

NOTE 9 - CONCENTRATIONS

Financial instruments which potentially subject the Company to concentrations of credit risk consist principally of cash investments and trade receivables. The Company places its cash investments with high credit quality financial institutions and, generally limits the amount of credit exposure to any one financial institution. Concentrations of credit risk with respect to trade receivables are limited due to the Company's large number of customers and their dispersion across many different industries. The Company had a credit risk concentration as a result of depositing $614,180 of funds in excess of Federal Deposit Insurance Corporation (FDIC) coverage of $250,000.

In October 2011, the FCC approved an Order on Intercarrier Compensation and Universal Service Fund (USF) reform and announced the issuance of a Further Notice of Proposed Rulemaking on long-term USF reform and transition as part of the National Broadband Plan. The Order required the transition of carrier access rates to decline over a nine year transition period; however in an attempt to ease the transition the access revenue was frozen based on 2011 revenue and will be reduced incrementally annually during the transition period. The Order also addresses local service rates by establishing benchmarks for high cost support eligibility to prevent USF from supporting artificially low end user rates. In addition, for cost companies the Order and Proposed Rulemaking outlined caps on capital expenditures and operating expenses recoverable from the Universal Service Fund. Additional reporting and oversight requirements continue to be implemented on an annual basis. In 2013 and 2012, the Company received 31% and 35% of its revenues from network access, including assistance provided by the Federal Universal Service Fund.

A significant portion of the Company's revenues are collected from long distance carriers in the telephone industry, and consequently, the Company is directly affected by the financial well being of the industry. The continued decline of access rates and elimination of wireless access based on enacted regulation have reduced the amount of disputes between the Company and the long distance carriers resulting in a significant reduction in credit risk. Also, the credit risk associated with accounts receivable is minimized due to the large number of long distance carriers, and historically, credit losses have not been significant.

FILE

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Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 16

Date Filed: Monday, June 30, 2014

Filed by: William A. Adams

Behalf of: Conneaut Telephone Company

Summary of document: FCC Form 481

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FCC Five Year Service Improvement Plan

Conneaut Telephone Company

March 2014

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Background—2013

In 2013, The Conneaut Telephone Company (CTC) started making investments geared toward modernizing our telephone and broadband service technologies to bring our cost study area up to par with the latest technology in our industry.

The largest investment of 2013 was our purchase of a new, IP-enabled soft-switch, which gives us the flexibility to support legacy, copper-based communications services, along with newer, IP-based communications served over fiber-optic cables.

In 2013, we also started, but have yet to finish, our migration from legacy SONET technology used to connect our network with the rest of the PSTN and used to connect our Central Office with remote switches, to newer 10 Gigabit Ethernet technology.

Work underway—2014

In 2014, CTC continued the integration and rollout of our soft-switch but then moved the focus to deploying our 10 Gigabit Ethernet network nodes throughout our study area. Each of the 10 Gigabit Ethernet ring nodes also supports Fiber-to-the-Home technology using either Active Ethernet connections or using Passive Optical Network connections. It is our intention to upgrade the nodes in 2014, and then begin an aggressive rollout of FTTH for local telephone, Broadband Internet, and Cable TV services to these customers.

Overview of Conneaut Service Areas

Conneaut Telephone Company has several remote switch locations to facilitate network management and maintenance. To understand the service improvements planned for the future, it is important to understand the various service areas. Here are the area location names:

Central Office: The CTC Central Office serves most of the incorporated areas of the City of Conneaut with traditional copper-based telephone and data services. Some fiber-optic services also originate from the Central Office. This office is located in the Conneaut Exchange.

Headend: The CTC headend overlaps much of the service area as the Central Office, with the Central Office primarily servicing customers on copper-based services, while the Headend services customers on a Hybrid-Fiber-Coaxial network. Some fiber-optic services also originate from the Headend. This office is located in the Conneaut Exchange.

West Main Remote: The West Main remote serves customers on the western edge of the City of Conneaut and provides service to a small sliver of customers in the eastern part of the Village of North Kingsville. This office is located in the Conneaut Exchange.

Furnace Rd. Remote: The Furnace Rd. remote serves customers along the extreme southeast part of the City of Conneaut. The service area is bounded by the Conneaut Creek to the south and State Route 7 on the west. This office is located in the Conneaut Exchange.

Farnham Remote: The Farnham Remote services customers in the southwestern areas of the City of Conneaut. The Farnham remote is bounded by Kingsville Township on the west, Interstate 90 on the North, and State Route 7 on the east. This office is part of the Conneaut Exchange.

Bushnell Remote: The Bushnell remote services the customers who live in the townships of Bushnell and Monroe, Ohio. The Bushnell remote is its own service exchange for telephone service and is denoted by the 440-594-xxxx prefix. The Bushnell remote extends east to west from the Pennsylvania border to Kelloggsville Township. Bushnell is bounded by the Conneaut Creek to the North and extends south to Hatches Corners Rd. This office is part of the Bushnell Exchange.

Hilldom Road Remote: The Hilldom Road Remote provides service to the customers at the most extreme southern parts of the CTC study area. It covers the area east to west from the Pennsylvania border to Kelloggsville Township. It extends from Hilldom Road on the North south to Hammonds Corners Road. This office is part of the Bushnell Exchange.

Planned Broadband Service Enhancements

Consistent with the work underway, in the years 2015 through 2019, The Conneaut Telephone Company plans to rollout Fiber-to-the-Home service to all offices and remotes not served by our HFC Cable TV infrastructure. This FTTH rollout will include all of the Bushnell Exchange, and the portions of the Conneaut Exchange not already served by our HFC network. This would include the Farnham Office, Furnace Rd. Office, and a portion of the Central Office.

Subscribers served by our state-of-the-art DOCSIS 3.0 broadband system total 2,091 homes, all of which are located in the Conneaut Exchange.

Subscribers not served by the HFC system who are targeted for FTTH build out total 1,667 homes.

Currently, The Conneaut Telephone Company provides ADSL broadband service to the non-HFC area homes and delivers baseline 4Mbps downstream and 1Mbps upstream service, however, electronic interference, long copper runs, and special circuits can cause intermittent problems and the system may not be capable of increased bandwidth in some areas. Therefore, The Conneaut Telephone Company plans the investment to bring these homes to state-of-the-art

with Fiber-to-the-Home technology to insure reliable service in the near term, while future-proofing against increased bandwidth benchmarks in the future.

By upgrading the non-HFC areas to fiber while upgrading the HFC areas to DOCSIS 3.0 technology, The Conneaut Telephone Company has a clear path to move our subscribers in the Conneaut and Bushnell exchanges from the minimum 4Mbps/1Mpbs standard of today, to 100Mbps/100Mbps and beyond in the future.

Pursuant to 47 C.F.R. 54.202(a)(1)(ii), The Conneaut Telephone Company submits a five-year plan that describes with specificity proposed improvements or upgrades to its network throughout its proposed service area. Conneaut Telephone also provides estimates regarding the area and population that will be served as a result of the improvements. This plan is based on Conneaut Telephone's current business and financial conditions and is subject to change as a result of changes in those conditions.

Pursuant to 47 C.F.R. 54.313, in each subsequent year, The Conneaut Telephone Company will file a progress report on its five-year service quality improvement plan pursuant to 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year.

As of January 1, 2014, 100% of subscribers in the Conneaut and Bushnell exchanges have access to broadband Internet service through Conneaut Telephone's fiber optic, HFC, and or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard.

In calendar years 2015 through 2019, Conneaut Telephone Company plans $535,875 in capital improvements/investments in the Conneaut and Bushnell Exchanges. See attached template for capital improvements by year. 100% of subscribers will have access to broadband Internet service through Conneaut Telephone Company's fiber optic facilities that will meet or exceed the 4/1 Mbps standard at the end of calendar year 2019.

In addition to the capital improvements planned in the Conneaut and Bushnell exchanges, The Conneaut Telephone Company incurred approximately $10,651 in depreciation expense and $1,108,620 in on-going maintenance and operating expenses in calendar year 2013. It is reasonable to expect depreciation, maintenance, and operating expenses for the 2015 through 2019 calendar years.

Five - Year Plan Template
The Conneaut Telephone Company
Conneaut, Ohio, Bushnell, Ohio Exchanges

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company					$ 10,651.75	$ 1,108,620
1	01/01/2015 to 12/31/2015	$ 154,875	12.00	500	$ 6,170		
2	01/01/2016 to 12/31/2016	$ 107,000	10.00	181	$ 4,280		
3	01/01/2017 to 12/31/2017	$ 106,000	10.00	176	$ 4,280		
4	01/01/2018 to 12/31/2018	$ 84,000	8.00	128	$ 3,360		
5	01/01/2019 to 12/31/2019	$ 84,000	8.00	128	$ 3,360		
		$ 535,875					

CTC plans $154,875 in capital upgrades in Year 1, resulting in an additional $6,170 depreciation expense
CTC plans $107,000 in capital upgrades in Year 2, resulting in an additional $4,280 depreciation expense
CTC plans $106,000 in capital upgrades in Year 3, resulting in an additional $4,280 depreciation expense
CTC plans $84,000 in capital upgrades in Year 4, resulting in an additional $3,360 depreciation expense
CTC plans $84,000 in capital upgrades in Year 5, resulting in an additional $3,360 depreciation expense

Depreciation expense for CTC was approximately $10,651 in 2013.

On-going operating expenses excluding depreciation expense was approximately $1,108,620 for CTC in 2013

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Demarchi & Associates
Certified Public Accountants
925 Euclid Avenue - Suite 636
Cleveland, Ohio 44115-1405
Phone (216) 241-6975
Fax (216) 241-6978

June 23, 2014

Lynette Hampton
CHR Solutions, Inc.

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RE: Conneaut Telephone Company 2013 Audit

Dear Lynette,

Please be aware that we are currently working on the audit of the Conneaut Telephone System. We reasonably expect to have our audit report available by July 31, 2014.

If you have any questions please do not hesitate to contact me.

Sincerely,

Robert J. Schaefer

Robert J. Schaefer, CPA

The Conneaut Telephone Company and Subsidiary
Financial Statements *(Unaudited)*

For Period Ending December 31, 2013

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Summary Report

Dec 31, 2013

Plant In Service was $42,708,848.58 or an increase of $740,759.00 since December 31st last year.

Operating Revenues for the 12 months were $9,207,625.00 or increase of $1,170,683 over the same period last year. Operating expenses decreased by $295,157.00 to a total of $7,334,042.00

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Net Income(Loss) for the first ten moFor Period Ending December 31, 2013

Earnings Applicable to Common Stock

Dec 31, 2013

	2012	2013
Net Income (Loss)	$ (475,982.00)	$ 980,018.95
Amount required for dividend on Preferred Stock	$ 36,652.50	$ 58,644.00
Earnings applicable to Common Stock	$ (512,634.50)	$ 921,374.95
Number of Shares Outstanding	11,306	11,306
Earnings (Loss) per share	$ (45.34)	$ 81.49

Notes

Note 1: Report includes financial information from The Conneaut Telephone Company and it's subsidiary CableSuite 541, Inc.

Note 2: All intercompany amounts have been eliminated from the amounts listed above.

Note 3: All intercompany amounts are elinimated in the financial statements and ratios.

Note 4: Net Income (Loss) for 2013

Net Income:

	December	YTD
CableSuite 541	($65,093.03)	$ (805,727.04)
Conneaut Telephone	($101,894.17)	$ (411,219.75)
Conneaut Telephone-DE	($20,104.60)	$ (40,421.91)
Conneaut Telephone-Cellular	($87,685.66)	$ 1,541,765.89
Conneaut Telephone- Internet	$7,530.31	$ 256,761.61
Conneaut Telephone-HFC	$38,377.33	$ 438,860.15
Net Income (Loss)	($228,869.82)	$980,018.95

(Intercompany have not been removed)

THE CONNEAUT TELEPHONE COMPANY
BALANCE SHEET

CONFIDENTIAL

	Dec 31, 2013					Dec 31, 2012		
	PARENT CONNEAUT TELEPHONE (a)	SUBSIDIARY CABLESUITE 541, INC (b)	ELIMINATIONS (c)	* (d)	COMBINED YTD (e)	COMBINED LYTD (f)	% Increase -Decrease Since Dec 31, 2012	Increase -Decrease Since Dec 31, 2012
ASSETS								
CURRENT ASSETS								
CASH	$ 1,471,324.38	$ 772.06			$ 1,472,096.44	$ 259,858.81	466.00%	$ 1,212,237.63
MATERIAL AND SUPPLIES	$ 671,434.45	$ -			$ 671,434.45	$ 743,588.43	-10.00%	$ (72,153.98)
OTHER CURRENT ASSETS	$ 10,129,858.86	$ 2,258,598.92	$ 12,200,855.01	1	$ 187,599.79	$ 457,779.82	-59.00%	$ (270,180.03)
PREPAYMENTS	$ 178,028.20	$ -			$ 178,028.20	$ 144,925.85	23.00%	$ 33,102.35
TOTAL CURRENT ASSETS	$ 12,450,645.91	$ 2,259,367.98	$ 12,200,855.01		$ 2,509,158.88	$ 1,606,152.91	56.00%	$ 903,005.97
NONCURRENT ASSETS								
OTHER NONCURRENT ASSETS	$ 1,848,436.95	$ -	$ -		$ 1,848,436.95	$ 1,893,532.95	-3.00%	$ (45,096.00)
NONREGULATED INVESTMENTS	$2,773,520.60	$ -	$ 2,773,520.90		$ (0.30)	$1,073,974.95	-100.00%	$ (1,073,975.25)
INTANGIBLES	$ 1,214.82	$ -	$ -		$ 1,214.82	$ 1,214.82	0.00%	$ -
DEFERRED MAINTENANCE AND RETIREMENTS	$ -	$ -	$ -		$ -	$ -	0.00%	$ -
TOTAL NONCURRENT ASSETS	$ 4,423,172.37	$ -	$ 2,773,520.90	(a)	$ 1,849,651.47	$ 2,768,722.72		$ (1,119,071.25)
PROPERTY, PLANT AND EQUIPMENT								
CAPITAL LEASE OBLIGATIONS	$ 113,632.04	$ -	$ -		$ 113,632.04	$ -	0.00%	$ 113,632.04
TELECOMMUNICATIONS PLANT	$ 38,009,803.68	$ -	$ -		$ 38,009,803.68	$ 37,470,324.78	1.00%	$ 539,478.90
TELECOMMUNICATIONS PLANT-NONREG	$ 1,831,997.02	$ -	$ -		$ 1,831,997.02	$ 1,819,007.66	1.00%	$ 12,989.36
CATV ASSETS-NONREGULATED	$ -	$ 2,753,415.84	$ -		$ 2,753,415.84	$ 2,678,756.65	3.00%	$ 74,659.19
ACCUMULATED DEPRECIATION	$ (25,850,054.51)	$ -	$ -		$ (25,850,054.51)	$ (24,593,824.33)	-5.00%	$ (1,256,230.18)
ACCUMULATED DEPRECIATION-NONREG	$ (1,819,993.20)	$ (2,702,635.63)	$ -		$ (4,519,628.83)	$ (4,327,415.59)	-4.00%	$ (192,213.24)
TELEPHONE PLANT ADJUSTMENT	$ (18,330.00)	$ -	$ -		$ (18,330.00)	$ (18,330.00)	0.00%	$ -
TELECOMMUNICATIONS PLANT CONSTR	$ 658,472.16	$ -	$ -		$ 658,472.16	$ 36,131.74	1722.00%	$ 622,340.42
NONOPERATING PLANT	$ -	$ -	$ -		$ -	$ -	0.00%	$ -
PLANT HELD FOR FUTURE USE	$ 790,330.00	$ -			$ 790,330.00	$ 790,330.00		
TOTAL PROPERTY, PLANT AND EQUIPMENT	$ 13,718,857.19	$ 50,780.21	$ -		$ 13,769,637.40	$ 13,854,980.91	-1.00%	$ (85,343.51)
TOTAL ASSETS	$ 30,592,675.47	$ 2,310,148.19	$ 14,974,375.91		$ 17,928,447.75	$ 18,229,856.54	-2.00%	$ (301,408.79)
LIABILITIES								
CURRENT LIABILITIES	$4,421,532.82	$ 9,924,972.92	$ 12,200,855.01	2	$ 2,145,650.73	$1,864,880.78	15.00%	$ 280,769.95
ACCRUED LIABILITIES	$ 967,264.40	$ (477,256.54)	$ -		$ 490,007.86	$ 271,183.41	81.00%	$ 218,824.45
OTHER LIABILITIES/DEFERRED CREDIT	$ 2,550,157.34	$ (82,788.30)	$ -		$ 2,467,349.04	$ 2,460,377.12	0.00%	$ 6,971.92
LONG TERM DEBT	$ 2,841,525.04	$ -	$ -		$ 2,841,525.04	$ 5,031,845.16	-44.00%	$ (2,190,320.12)
LONG TERM DEBT-CAPITAL LEASE	$ 402,326.06	$ -	$ -		$ 402,326.06	$ -	0.00%	$ 402,326.06
TOTAL LIABILITIES	$ 11,182,785.66	$ 9,364,928.08	$ 12,200,855.01		$ 8,346,858.73	$ 9,628,286.47	-13.00%	$ (1,281,427.74)
STOCKHOLDERS' EQUITY								
CAPITAL STOCK-COMMON SHARES 12,968	$ 1,296,800.00	$2,773,520.90	$2,773,520.90	(a)	$ 1,296,800.00	$1,296,800.00	0.00%	$ -
CAPITAL STOCK-PREFERRED SHARES 4,881	$ 488,100.00	$ -	$ -		$ 488,100.00	$ 488,100.00	0.00%	$ -
PREMIUM ON CAPITAL STOCK	$66,865.00	$ -	$ -		$ 66,865.00	$ 66,865.00	0.00%	$ -
TREASURY STOCK (Note 1)	($1,127,858.00)	$ -	$ -		$ (1,127,858.00)	$ (1,127,858.00)	0.00%	$ -
RETAINED EARNINGS	$ 18,027,437.81	($9,828,300.79)	$ -		$ 8,199,137.02	$ 7,219,116.07	14.00%	$ 980,018.95
ACCUMULATED OTHER COMPREHENSIVE INCOME	$ 658,745.00	$ -			$ 658,745.00	$ 658,745.00	0.00%	$ -
TOTAL STOCKHOLDERS' EQUITY	$ 19,409,889.81	$ (7,054,779.89)	$ -		$ 9,581,589.02	$ 8,601,570.07	11.00%	$ 980,018.95
TOTAL LIABILITIES & STOCKHOLDERS' EQUITY	$ 30,592,675.47	$ 2,310,148.19	$ 14,974,375.91		$ 17,928,447.75	$ 18,229,856.54	-2.00%	$ (301,408.79)

* See page 6 for details

(a) Elimination of parent company investment in subsidiary. Investment recorded in CATV ASSETS

CONFIDENTIAL

CONNEAUT TELEPHONE COMPANY
INCOME STATEMENT-CONSOLIDATED

	for period ending Dec 31, 2013											Dec 31, 2012		
	PARENT	DEPARTMENTS				SUBSIDIARY				COMBINED	COMBINED	% INCREASE -DECREASE OVER Dec 31, 2012	% OF REVENUES	INCREASE -DECREASE OVER Dec 31, 2012
	CONNEAUT TEL	HFC	CELLULAR	DEREGULATED	INTERNET	CABLESUITE 541, INC	ELIMINATIONS	*		YTD	LYTD			
	(a)	(b)		(d)	(e)	(f)	(g)	(h)		(j)	(l)	(k)	(l)	
OPERATING REVENUES														
LOCAL NETWORK SERVICES	$ 903,839.74	$ -	$ -	$ 226,556.15	$ 1,551,710.65	$ 1,314,751.69	$ 405,651.60	1	$ 3,691,208.67	$ 3,846,596.06	-7.00%	39.00%	$ (256,388.39)	
SALES	$ -	$ -	$ -	$ 50,825.34	$ -	$ -			$ 50,825.34	$ 183,474.23	-72.00%	1.00%	$ (132,648.89)	
SALES RETURNS AND ALLOWANCES	$ -	$ -	$ -	$ -	$ -	$ -			$ -	$ -	0.00%	0.00%	$ -	
NETWORK ACCESS SERVICE	$ 1,961,890.74	$ -	$ -	$ -	$ -	$ -			$ 1,961,890.74	$ 2,240,180.61	-12.00%	21.00%	$ (278,289.87)	
LONG DISTANCE NETWORK SERVICE	$ 40,513.60	$ -	$ -	$ 180,828.62	$ -	$ -			$ 221,442.22	$ 247,529.96	-11.00%	2.00%	$ (26,087.74)	
MISCELLANEOUS REVENUE	$ 208,526.85	$ -	$ -	$ 9,000.00	$ 1,832.70	$ 197,122.50			$ 416,481.85	$ 494,149.03	-16.00%	5.00%	$ (77,667.18)	
RENT REVENUES FROM SUBSIDIARY	$ -	$ 269,083.00	$ -	$ -	$ -	$ -	$ 269,083.00	2	$ -	$ 124,070.00	0.00%	0.00%	$ (124,070.00	
CELLULAR REVENUES	$ -	$ -	$ 2,484,021.90	$ -	$ -	$ -			$ 2,484,021.90	$ 321,447.94	673.00%	27.00%	$ 2,162,573.96	
BASIC NETWORKING REVENUES	$ -	$ -	$ -	$ -	$ 609,781.84	$ -			$ 609,781.84	$ 561,426.74	8.00%	7.00%	$ 48,354.90	
FEES FROM SUBSIDIARY	$ -	$ 415,632.87	$ -	$ -	$ -	$ -	$ 415,721.86	3	$ (88.99)	$ 190,674.58	-100.00%	0.00%	$ (190,763.57)	
LESS: UNCOLLECTIBLE REVENUE	$ (81,974.70)	$ -	$ -	$ (793.32)	$ (17,556.21)	$ (47,613.12)			$ (127,936.35)	$ (172,505.97)	26.00%	-1.00%	$ 44,669.62	
TOTAL OPERATING REVENUE	$ 3,052,796.07	$ 684,715.87	$ 2,484,021.90	$ 466,518.79	$ 2,145,769.78	$ 1,464,261.07	$ 1,090,456.46		$ 9,207,625.02	$ 8,036,842.18	15.00%	100.00%	$ 1,170,682.84	
COST OF GOODS SOLD	$ -	$ -	$ -	$ 46,640.65	$ 130,964.89	$ -			$ 177,605.54	$ 352,458.95	-50.00%	2.00%	$ (174,853.41)	
OPERATING EXPENSES														
PLANT SPECIFIC OPERATIONS	$ 819,023.17	$ -	$ (284.31)	$ 196,908.99	$ 1,119,814.59	$ 626,490.70	$ 639,225.50	4	$ 2,122,747.64	$ 2,396,598.07	-11.00%	23.00%	$ (273,850.43)	
PLANT NONSPECIFIC OPERATIONS	$ 307,207.97	$ -	$ 42.42	$ 139,900.77	$ 174,530.58	$ 238,610.83			$ 860,192.55	$ 814,108.88	6.00%	9.00%	$ 46,083.67	
CUSTOMER OPERATIONS	$ 356,138.14	$ -	$ 64.32	$ 82,232.63	$ 194,265.68	$ 252,605.02	$ 65,150.00	5	$ 819,155.79	$ 799,857.59	2.00%	9.00%	$ 19,298.20	
CORPORATE OPERATIONS	$ 701,064.10	$ -	$ 144,420.58	$ 38,708.07	$ 107,111.70	$ 1,467,680.76	$ 386,080.96	6	$ 2,094,896.25	$ 2,124,035.58	-1.00%	23.00%	$ (28,140.33)	
DEPRECIATION AND AMORITIZATION	$ 1,262,523.19	$ -	$ -	$ 23,023.52	$ 11,574.50	$ 139,929.41			$ 1,437,050.62	$ 1,494,598.45	-4.00%	16.00%	$ (57,547.83)	
AMORTIZATION OF EXTRAORDINARY RETIREMENTS	$ -	$ -	$ -	$ -	$ -	$ -			$ -	$ -	0.00%	0.00%	$ -	
TOTAL OPERATING EXPENSES	$ 3,445,946.57	$ -	$ 144,263.03	$ 481,774.98	$ 1,607,297.03	$ 2,745,216.72	$ 1,090,456.46		$ 7,334,041.85	$ 7,629,198.57	-4.00%	60.00%	$ (295,156.72)	
FEDERAL INCOME TAX - Est	$ (255,558.00)	$ 232,262.00	$ 759,916.00	$ (21,315.00)	$ 136,141.00	$ (478,182.00)	$ -		$ 373,264.00	$ (236,323.00)	258.00%	4.00%	$ 609,607.00	
STATE FRANCHISE TAX-Est	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ 156,263.82	0.00%	0.00%	$ (156,263.82)	
OTHER OPERATING TAXES - Est	$ 8,141.81	$ 13,593.72	$ 36,077.00	$ (161.93)	$ 14,803.93	$ 2,933.38	$ -		$ 77,387.92	$ 41,243.18	88.00%	1.00%	$ 36,144.74	
DEFERRED TAXES	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ 169,825.23	0.00%	0.00%	$ (169,925.23)	
AMORTIZATION ITC	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ -	0.00%	0.00%	$ -	
TOTAL OPERATING TAXES	$ (247,416.19)	$ 245,855.72	$ 797,993.00	$ (21,476.93)	$ 150,944.93	$ (475,228.61)	$ -		$ 450,671.92	$ 133,109.23	239.00%	5.00%	$ 317,562.69	
NET OPERATING INCOME	$ (145,734.31)	$ 438,860.15	$ 1,541,765.89	$ (40,421.91)	$ 256,562.93	$ (805,727.04)	$ -		$ 1,245,305.71	$ (77,624.57)	1700.00%	14.00%	$ 1,323,130.28	
INTEREST INCOME	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ 330.25	0.00%	0.00%	$ (330.25)	
OTHER NONOPERATING INCOME	$ 11,928.27	$ -	$ -	$ -	$ 198.68	$ -	$ -		$ 12,126.95	$ 10,172.50	19.00%	0.00%	$ 1,954.45	
TOTAL OTHER INCOME	$ 11,928.27	$ -	$ -	$ -	$ 198.68	$ -	$ -		$ 12,126.95	$ 10,502.75	15.00%	0.00%	$ 1,624.20	
SPECIAL CHARGES	$ 9,430.24	$ -	$ -	$ -	$ -	$ -	$ -		$ 9,430.24	$ 59,135.81	-84.00%	0.00%	$ (49,705.57)	
INTEREST ON FUNDED DEBT	$ 192,803.96	$ -	$ -	$ -	$ -	$ -	$ -		$ 192,803.96	$ 323,215.49	-40.00%	2.00%	$ (130,411.53)	
INTEREST ON CAPITAL LEASE	$ 30,083.51	$ -	$ -	$ -	$ -	$ -	$ -		$ 30,083.51	$ -	0.00%	0.00%	$ 30,083.51	
OTHER INTEREST DEDUCTIONS CAPITAL LEASE	$ 45,096.00	$ -	$ -	$ -	$ -	$ -	$ -		$ 45,096.00	$ 26,308.88	71.00%	0.00%	$ 18,787.12	
TOTAL FIXED CHARGES	$ 277,413.71	$ -	$ -	$ -	$ -	$ -	$ -		$ 277,413.71	$ 408,660.18	-32.00%	3.00%	$ (131,246.47)	
NET INCOME BEFORE EXTRAORDINARY GAIN (LOSS)	($411,219.75)	$438,860.15	$1,541,765.89	($40,421.91)	$256,761.61	($805,727.04)	$0.00		$ 980,018.95	$ (475,982.60)	306.00%	11.00%	$ 1,456,000.95	
EXTRAORDINARY GAIN (LOSS)	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ -	0.00%	0.00%	$ -	
NET INCOME (LOSS) AFTER EXTRAORDINARY ITEMS	$ (411,219.75)	$ 438,860.15	$ 1,541,765.89	$ (40,421.91)	$ 256,761.61	$ (805,727.04)	$ -		$ 980,018.95	$ (475,982.60)	306.00%	13.00%	$ 1,456,000.95	

* See page 7 for detail

THE CONNEAUT TELEPHONE COMPANY
STATEMENT OF RETAINED EARNINGS-CONSOLIDATED
PERIOD ENDING Dec 31, 2013

	Dec 31, 2013	Dec 31, 2012
BALANCE AT BEGINNING OF YEAR	$ 7,219,118.07	$ 7,609,599.48
ADD: NET INCOME FOR THE PERIOD	$ 980,018.95	$ (475,982.00)
PRIOR YEARS EARNINGS(LOSS) SUBSIDIARY	$ -	$ -
ADJUSTMENT PREVIOUS YEARS (DEPR OVERACCR)	$ -	$ 122,153.09
INTERCOMPANY ENTRIES		
LESS: DIVIDENDS ON PREFERRED STOCK	$ -	$ 36,652.50
DIVIDENDS ON COMMON STOCK	$ -	$ -
ADJUSTMENT ACCUMULATED OTHER COMPREHENSIVE	$ -	$ -
LESS: ADJUSTMENT	$ -	$ -
BALANCE AT END OF PERIOD	$ 8,199,137.02	$ 7,219,118.07

CONFIDENTIAL

The Conneaut Telephone Company
Dec 31, 2013
Detail of Assets, Liabilities and Revenue

CONFIDENTIAL

Assets-Parent Company		
Cash		
Cash on Hand	$	1,695.00
Cash In Bank		$1,472,096.44
Money Market Funds	$	-
Total Cash	$	1,473,791.44
Other Current Assets: For Period Ending December 31, 2013		
Accounts Receivable-Telecommunications	$	69,149.76
Accounts Receivable-Other	$	221,405.00
Accounts Receivable-CATV	$	9,837,609.12
Accounts Receivable - Interest & Dividends	$	-
	$	-
Special Deposits	$	-
CFC Commercial Paper Investment	$	-
Temporary Investments (ACCOUNT CLOSED)	$	-
Total Other Current Assets	$	10,128,163.88
Other NonCurrent Assets:		
RTFC - Unamortized Debt Expense	$	236,754.00
Deferred Tax Asset	$	789,303.92
RTFC - Subordinate Capital Certificate	$	622,379.03
Total Other NonCurrent Assets	$	1,648,436.95
Nonregulated Investments:		
Investment in Bright Net	$	-
Investment in Subsidiary	$	2,773,520.60
Investment in Affiliated Companies-Capital Call-Cellular	$	-
Investment in Affiliated Companies-Net Income-Cellular	$	-
Total Nonregulated Investment (Alltel Cellular, Bright Net, CableSuite 541)	$	2,773,520.60
Liabilities-Parent Company		
Current Liabilities:		
Accounts Payable	$	2,694,695.27
Current Matured Long Term Debt - RTFC	$	850,604.24
Current Matured Long Term Debt - Capital Lease Vehicles	$	13,644.95
Current Matured Long Term Debt-Capital Lease	$	113,933.31
Advance Payments	$	338,583.91
Customer Deposit-Advance Payments	$	14,250.00
Other Current Liabilities - Deferred Compensation Pension	$	395,821.14
Total Current Liabilities	$	4,421,532.82

The Conneaut Telephone Company
Dec 31, 2013
Detail of Assets, Liabilities and Revenue

Liabilities-Parent Company Cont'd		
Accrued Liabilities:		
Federal Income Tax (Est)	$	731,448.00
State Franchise Tax (Est)	$	-
State CAT Tax (Est)	$	427.08
Property Tax	$	-
Real Estate Tax For Period Ending December 31, 2013	$	13,207.92
City Income Tax (Est)	$	76,079.79
Gross Receipts Tax (Est)	$	-
Other Taxes:		
FICA	$	162.80
Worker's Comp	$	11,008.86
State Unemployment	$	(766.58)
Federal Unemployment	$	258.64
Other Accrued Taxes	$	1,070.11
(Estimated accruals for: Public Utility Assessment, Pitney Bowes, Ohio Consumer Counsel)		
Accrued Interest-CAP LEASES	$	21,368.76
Accrued Dividends Payable-Preferred (declared)	$	36,652.50
Compensated Absences (Vacation)	$	78,348.50
Payroll Accrual	$	-
Total Accrued Liabilities	$	967,264.40
Long Term Debt–		
RTFC	$	2,841,585.04
Capital Leases: Vehicles, Telco Switch	$	402,266.06
Vehicles-Loans	$	-
Total	$	3,243,851.10
Other Liabilities/Deferred Credits		
Unamortized Investment Tax Credit	$	-
Deferred Taxes	$	875,223.42
Deferred Rent Revenues	$	-
Pension Liability (FASB #87)	$	1,068,645.00
Other Post Retirement Benefits - OPEB	$	606,268.92
Total Other Liabilities/Deferred Credits	$	2,550,137.34
Revenues-Parent Company		
Miscellaneous Revenues:		
Directory Advertising	$	148,040.16
Rent Revenue	$	13,575.08
Billing and Collections	$	1,833.11
911 Revenues	$	16,595.48
US Inteleo - LIDB Compensation	$	23.77
NSF Fees	$	28,458.05
TRS Assessment	$	-
Ohio Surcharge	$	-
INS Bonus Settlement	$	-
ATT USF & CCL	$	-
Total Miscellaneous Revenues	$	208,526.65
Network Access Revenues		
End User ARC charge	$	39,319.07
End User Subscriber Line Charge	$	400,085.50
IXC Carrier Access Revenues-CABS	$	707,426.07
National Exchange Carrier Association Settlements	$	710,824.29
High Cost Fund Settlement	$	104,236.81
Total Network Access Revenues	$	1,961,890.74
Nonregulated Revenues - Cellular		
Terminating CAB Access Revenues	$	10,422.15
Sales Commission	$	-
Sales	$	-
Net Income - Cellular - Estimated (Based on Allbel Cellular Estimated Quarterly Statement Ending 12/31/2013)	$	2,473,599.75
Total Nonregulated Revenues - Cellular	$	2,484,021.90

CONFIDENTIAL

INTERCOMPANY REVENUES AND EXPENSES
Dec 31, 2013

	CONNEAUT TELEPHONE COMPANY			
Revenues:				
	CATV Concession	$ (29,052.90)	(due CableSuite)	
	Infrastructure Lease	$ 245,203.00		2
	Building Lease	$ 12,000.00		2
	Tower Rent	$ 11,880.00		2
	Rent Revenues Fron For Period Ending December 31, 2013		$ 240,030.10	
	Billing and Collection	$ 66,150.00		3
	Revenue from Management Fees	$ 349,571.86		3
	Miscellaneous Revenue-CATV		$ 415,721.86	
	Total Revenues		$ 655,751.96	
	CABLESUITE 541, INC			
Revenues:				
	Internet Facility Lease	$ 144,558.00		1
	CATV Concession	$ 35,509.10		1,6
	Total Revenues		$ 180,067.10	
Expenses:				
	Building Rent	$ 12,000.00		4
	Tower Rent	$ 11,880.00		4
	Infrastructure Lease	$ 245,203.00		4
	Internet Maintenance	$ 225,584.50		4
	Billing & Collection	$ 66,150.00		5
	Management Fees	$ 349,571.86		6
	Colocation	$ -		4
	Bandwidth and Colocation	$ -		4
	Total Expenses		$ 910,389.36	
	Suite 224 Internet			
Revenues:	Internet Maintenance	$ 225,584.50		1
	Colocation	$ -		1
	Bandwidth and Colocation	$ -		1
	CATV Concession	$ -	(due CableSuite)	1
	Total Revenues		$ 225,584.50	
		$ -		
Expenses:	Infrastructure Access	$ 144,558.00		4
	Total Expenses		$ 144,558.00	

The above includes amounts booked in the current year (i.e. 2013) only.

CONFIDENTIAL

INTERCOMPANY ACCOUNTS RECEIVABLE AND LIABILITIES
Dec 31, 2013

CONNEAUT TELEPHONE COMPANY		*
Accounts Receivable from subsidiary	$ 9,497,923.92	1
Accounts Payable to subsidiary	$ 2,118,316.09	2
CABLESUITE 541, INC For Period Ending December 31, 2013		
Accounts Receivable from parent	$2,275,882.09	1
Accounts Payable to parent	$ 9,924,972.92	2
Suite 224 Internet		
Accounts Receivable from subsidiary	$ 427,049.00	1
Accounts Payable to subsidiary	$ 157,566.00	2

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The above includes amounts booked from 12/01/2009 thru 12/31/2013

The Conneaut Telephone Company-Consolidated
Book Value - Common Stock
Shares Outstanding 11,306
For Period Ending Dec 31, 2013

Capital Stock			December-13	December-12
Stockholders Equity:				
	The Conneaut Telephone Company-Stockholder's Equity		$ 19,409,889.81	$ 17,624,143.82
	CableSuite 541, Inc-Retained Earnings (Loss)		$ (9,828,300.79)	$ (9,022,573.75)
Total Stockholders Equity			$ 9,581,589.02	$ 8,601,570.07
Less:	Preferred Stock	$ 488,100.00		
	Treasury Stock	$ -	$ 488,100.00	$ 488,100.00
Balance -- Equity Identified with Common			$ 9,093,489.02	$ 8,113,470.07
Book Value Per Share -- Common Stock			$ 804.31	$ 717.63

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Dividends Estimated Payments-Annual

							PAID THRU DEC 2011	
% per year	6.00%	5.50%	5.00%	4.50%	4.00%	3.00%	1.9890%	
Amount based on book value	$48.26	$44.24	$40.22	$36.19	$32.17	$24.13	$16.00	PER SHARE

% per year	-25.00%	-30.00%	-35.00%	-40.00%	-45.00%	-50.00%	-12.5000%	
Amount based on estimated Annualized Net Income	-$65.00	-$78.00	-$91.00	-$104.00	-$117.00	-$130.00	$16.00	PER SHARE

STATEMENTS OF CASH FLOWS

THE CONNEAUT TELEPHONE COMPANY

December 31, 2013

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NET INCOME	$	980,019
DEPRECIATION EXPENSE		1,437,051
CELLULAR PARTNERSHIP NET INCOME		(2,473,600)
For Period Ending December 31, 2013		
NET INCOME ADJUSTED FOR NONCASH ITEMS	$	(56,530)
CHANGES IN OPERATING ASSETS AND LIABLILITIES		
(INCREASE) DECREASE IN OTHER CURRENT ASSETS	$	270,180
(INCREASE) DECREASE IN INVENTORY		72,154
(INCREASE) DECREASE IN PREPAID EXPENSES		(33,102)
INCREASE (DECREASE) IN CURRENT LIABILITIES		280,770
INCREASE (DECREASE) IN ACCRUED LIABILITIES		218,824
OTHER LIABILITIES/DEFERRED CREDIT		6,972
CASH FLOW FROM OPERATING ACTIVITIES	$	759,268
CASH FLOW FROM INVESTING ACTIVITIES		
NET CHANGE OF FIXED ASSET PURCHASES		(1,238,076)
NON-CURRENT ASSET CHANGE		1,119,071
RTFC PATRONAGE CAPITAL & OTHER		2,223,600
SALE OF ASSET PREPAYMENT		-
RSA#3 DISTRIBUTION		250,000
NET CAPITAL LEASE		(113,632)
CASH FLOW FROM INVESTING ACTIVITIES	$	2,240,963
CASH FLOW FROM FINANCING ACTIVITIES		
PAYMENTS ON NOTES PAYABLE	$	(2,190,320)
PROCEEDS FROM CAPITAL LEASE		402,326
CASH FLOW FROM FINANCING ACTIVITIES	$	(1,787,994)
NET CASH INCREASE (DECREASE)	$	1,212,237

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(h)

windstream

4001 Rodney Parham Drive • Little Rock, Arkansas 72212
(501) 748-7000

June 25, 2014

Marianne Townsend , Chief of Telecommunications
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

RE: Docket No. 14-1115-TP-COI, Annual Certifications Related to Eligible Telecommunications Carriers (ETC) Use of the Federal Universal Support

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, all reports pursuant to this section shall be filed with the FCC, Universal Service Administrative Company (USAC) and relevant state commissions. I have enclosed a copy of the 2014 annual report and certification that has been filed with the Administrator for the following:

SAC 300666 – Windstream Western Reserve, Inc.

This filing contains CONFIDENTIAL information which is not readily ascertainable to Windstream's competition. Release of this information would cause Windstream to reveal proprietary information and trade secrets and cause damage to its competitive position. Windstream requests that this data be treated as trade secret information.

Should you have any questions, please contact me via email at jeff.l.heacox@windstream.com or by phone at 501-748-5390.

Sincerely,

Jeff Heacox
Staff Manager Regulatory Compliance

Enclosures

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Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

windstream.

4001 Rodney Parham Drive • Little Rock, Arkansas 72212
(501) 748-7000

June 11, 2014

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: Connect America Fund, WC Docket No. 10-90: Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules enclosed is the 2014 annual report and certifications for Windstream Study Area Code 300666 located in Ohio. A copy of this report is also being filed with the Universal Service Administration Company (USAC), relevant state public service commissions, and tribal governments.

This filing contains CONFIDENTIAL information, (200) Service Outage Reporting (Voice), which is not readily ascertainable to Windstream's competition. Release of this information would cause Windstream to reveal proprietary information and trade secrets and cause damage to its competitive position. Windstream requests that this data be treated as trade secret information.

Should you have any questions, please contact me via email at jeff.l.heacox@windstream.com or by phone at 501-748-5390.

Sincerely,

Jeff Heacox
Staff Manager Compliance Reporting

Enclosures

Cc: Applicable State Public Utilities Commissions, State Public Service Commissions, and Tribal Governments

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300666
<015>	Study Area Name	WINDSTREAM N-RESERVE
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<220>

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<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
13-01700854	01/17/2013	00:10	01/17/2013	15:51	117751	117751	No	Wireline (including cable) Voice (non-VoIP), Scheduled Event (Outages, Restarts, Phases, etc.)	No	Mop Completed	Scheduled Outage
13-02542101	01/25/2013	11:07	01/25/2013	14:14	27399	117751	No	Wireline (including cable) Voice (non-VoIP), Facility Outage (Microwave, Fiber, Copper, etc.)	Yes	Research / tech stated AT&T had Hardwire failure in the Cole STP which impacted 911 T1's	Connecting company replaced faulty equipment
13-12980121	05/09/2013	19:00	05/10/2013	00:14	11424	117751	No	Wireline (including cable) Voice (non-VoIP), Circuit	No	Splicers repaired cable cut. Services restored.	Repaired or replaced cut cable
13-23701740	08/24/2013	20:47	08/25/2013	11:24	117751	117751	No	Wireline (including cable) Voice (non-VoIP), Circuit	No	Midsheath Splice restored the working fibers.	Repaired or replaced cut cable
13-28376392	10/10/2013	20:30	10/11/2013	06:55	12768	117751	No	Wireline (including cable) Voice (non-VoIP), Circuit	No	Poles replaced and fiber spliced	Repaired or replaced cut cable

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(h)

windstream

4001 Rodney Parham Drive • Little Rock, Arkansas 72212
(501) 748-7000

June 25, 2014

Marianne Townsend , Chief of Telecommunications
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

RE: Docket No. 14-1115-TP-COI, Annual Certifications Related to Eligible Telecommunications Carriers (ETC) Use of the Federal Universal Support

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, all reports pursuant to this section shall be filed with the FCC, Universal Service Administrative Company (USAC) and relevant state commissions. I have enclosed a copy of the 2014 annual report and certification that has been filed with the Administrator for the following:

SAC 300665 – Windstream Ohio, Inc.

This filing contains CONFIDENTIAL information which is not readily ascertainable to Windstream's competition. Release of this information would cause Windstream to reveal proprietary information and trade secrets and cause damage to its competitive position. Windstream requests that this data be treated as trade secret information.

Should you have any questions, please contact me via email at jeff.l.heacox@windstream.com or by phone at 501-748-5390.

Sincerely,

Jeff Heacox
Staff Manager Regulatory Compliance

Enclosures

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Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

windstream

4001 Rodney Parham Drive • Little Rock, Arkansas 72212
(501) 748-7000

June 11, 2014

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: Connect America Fund, WC Docket No. 10-90: Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules enclosed is the 2014 annual report and certifications for Windstream Study Area Code 300665 located in Ohio. A copy of this report is also being filed with the Universal Service Administration Company (USAC), relevant state public service commissions, and tribal governments.

This filing contains CONFIDENTIAL information, (200) Service Outage Reporting (Voice), which is not readily ascertainable to Windstream's competition. Release of this information would cause Windstream to reveal proprietary information and trade secrets and cause damage to its competitive position. Windstream requests that this data be treated as trade secret information.

Should you have any questions, please contact me via email at jeff.l.heacox@windstream.com or by phone at 501-748-5390.

Sincerely,

Jeff Heacox
Staff Manager Compliance Reporting

Enclosures

Cc: Applicable State Public Utilities Commissions, State Public Service Commissions, and Tribal Governments

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300665
<015>	Study Area Name	WINDSTREAM OH
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<220>		

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<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures
13-33112868	11/27/2013	02:51	11/27/2013	05:00	11000	77299	No	Wireline (including cable) Voice (non-VoIP), MOP	No	AT&T MOP WORK COMPELTED.	Scheduled Outage
13-33112868	11/27/2013	02:48	11/27/2013	04:09	11690	77299	No	Wireline (including cable) Voice (non-VoIP), MOP	No	AT&T has completed repair.	Scheduled Outage

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Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 1

Date Filed: Monday, June 30, 2014

Filed by: William A. Adams

Behalf of: Vaughnsville Telephone Company

Summary of document: Rate Floor Data Collection

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6-30-2014

VAUGHNSVILLE TELEPHONE CO.

RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	*6 numeric digits*	300663
2	Carrier Study Area Name	*alpha characters*	VAUGHNSVILLE TEL. CO., INC.
3	Service Provider Identification Number	*9 numeric digits*	143001682
4	**Residential Local Service Charge Effective Date**	*mm/dd/yy*	07/01/14
5	Contact Name	*alpha characters*	Kaplan, Martha J
6	Contact Telephone Number (include area code)	*9 numeric digits*	419-646-3431
7	Sheet Number	*numeric digit(s)*	
8	Total Number of Sheets	*numeric digit(s)*	

Block 2- Residential Local Service Rates, Fees, and Line Counts

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	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Manditory Extended Area Service Charge	Column 5 Loops	Column 6 Exchange Name/ Zone Name	Column 7 Class Of Service
9	9.33	6.50			54	Vaughnsville Telephone Cc	Flat Rate
10	10.33	6.50			78	Vaughnsville Telephone Cc	Band 1
11	11.33	6.50			37	Vaughnsville Telephone Cc	Band 2
12	12.33	6.50			7	Vaughnsville Telephone Cc	Band 3
13	13.33	6.50			6	Vaughnsville Telephone Cc	Band 4
14	0.08	6.50			1	Vaughnsville Telephone Cc	Lifeline

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Confidential treatment has been requested for the following document:

Case # 14-1115-TP-COI

Page Count: 58

Date Filed: Monday, June 30, 2014

Filed by: Stephen M. Howard

Behalf of: T-Mobile Central LLC

Summary of document: FCC Form 481

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2014 JUN 30 PM 3:36
PUCO

6-30-2014

T-MOBILE CENTRAL

VORYS

Vorys, Sater, Seymour and Pease LLP
Legal Counsel

52 East Gay Street
P.O. Box 1008
Columbus, Ohio 43216-1008

614.464.6400 | www.vorys.com

Founded 1909

Stephen M. Howard
Direct Dial (614) 464-5401
Direct Fax (614) 719-4772
Email smhoward@vorys.com

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2014 JUN 30 PM 3:36
PUCO

June 30, 2014

CONFIDENTIAL

Ms. Barcy McNeal, Secretary
Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, OH 43215-3793

Re: Case No. 14-1115-TP-COI
T-Mobile Central LLC
VoiceStream Pittsburgh, Limited Partnership
Confidential Version of FCC Form 481

Dear Ms. McNeal:

Pursuant to Rule 4901-1-24(D) of the Ohio Administrative Code, I am submitting under seal three copies of the Confidential Version of FCC Form 481 that was submitted earlier this month to the Federal Communications Commission by T-Mobile Central LLC and VoiceStream Pittsburgh, Limited Partnership. This Confidential Version contains trade secret information and should not be disclosed to the public. Please maintain the confidentiality of this unredacted version of FCC Form 481 until such time as the Attorney Examiner can rule upon our Motion for Protective Order.

Thank you in advance for your consideration.

Sincerely yours,

Stephen M. Howard

Stephen M. Howard
Attorneys for T-Mobile Central LLC and
VoiceStream Pittsburgh, Limited Partnership

SMH/mej
Enclosure

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June 26, 2014

Via Hand-Delivery and/or Electronic Filing

Office of the Secretary
Federal Communications Commission
445 12th Street, SW – Room TW-A325
Washington, DC 20554

Vice President – High Cost and Low Income Division
Universal Service Administration Company
2000 L Street, NW – Suite 200
Washington, DC 20036

Re: *Docket No. 10-90; Form 481 - Carrier Annual Reporting*
Filing Entities: T-Mobile Central LLC & VoiceStream Pittsburgh, LP
State of Ohio
Study Area Code:
- *309008 (Lifeline Support)*

T-Mobile USA, Inc., on behalf of its wholly-owned subsidiaries, T-Mobile Central LLC & VoiceStream Pittsburgh, LP ("T-Mobile"), submits the attached Form 481 – Carrier Annual Reporting for its designation as an Eligible Telecommunications Carrier in the state of Ohio, consistent with the rules and orders of the Federal Communications Commission ("FCC"), including 47 C.F.R. § 54.422. T-Mobile completed the attached Form 481 pursuant to the Instructions for Completing FCC Form 481 ("Instructions") and, as explained below, in accordance with the rules and orders of the FCC. By including documentation requested by the Form 481 and Instructions, T-Mobile does not waive its rights or otherwise concede that this documentation is required under the FCC's rules. Specifically:

- Line 510 and the Instructions require ETCs to attach a descriptive document explaining how an ETC complied with the applicable service quality standards and consumer protection rules; however, 47 C.F.R. § 54.422(b)(3) only require ETCs to certify compliance with applicable service quality standards and consumer protection rules. Without waiving its objections to providing additional information not required by the FCC rules, T-Mobile is submitting documentation of its compliance with applicable service quality standards and consumer protection rules.
- Line 610 and the Instructions require ETCs to attach a descriptive document explaining how an ETC is able to function in emergency situations; however, 47 C.F.R. § 54.422(b)(4) only require ETCs to certify that they are able to function in emergency situations. Without waiving its objections to

providing additional information not required by the FCC rules, T-Mobile is submitting documentation explaining how it is able to function in emergency situations.

Any questions concerning this filing should be directed to the undersigned.

Respectfully submitted,

Rhonda R. Thomas
Regulatory Manager
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006
425-383-4000

Enclosure

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB 3060-0986
OMB 3060-0819
Avg. Burden Estimate per Respondent: 20 Hours

<010>	Study Area Code	309008
<015>	Study Area Name	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Rhonda R. Thomas
<035>	Contact Telephone Number: Number of the person identified in data line <030>	425-383-4215
<039>	Contact Email: Email of the person identified in data line <030>	rhonda.thomas63@t-mobile.com

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100> Service Quality Improvement Reporting		(complete attached worksheet)		
<200> Outage Reporting (voice)		(complete attached worksheet)		✓
<210>	<-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)				
<310> Detail on Attempts (voice)		(attach descriptive document)		
<320> Unfulfilled Service Requests (broadband)				
<330> Detail on Attempts (broadband)		(attach descriptive document)		
<400> Number of Complaints per 1,000 customers (voice)				✓
<410> Fixed	N/A			
<420> Mobile	1.7311			
Number of Complaints per 1,000 customers (broadband)				
<440> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance		(check to indicate certification)		✓
<510>		(attached descriptive document)		✓
<600> Functionality in Emergency Situations		(check to indicate certification)		✓
<610>		(attached descriptive document)		✓
<700> Company Price Offerings (voice)		(complete attached worksheet)		
<710> Company Price Offerings (broadband)		(complete attached worksheet)		
<800> Operating Companies and Affiliates		(complete attached worksheet)		✓
<900> Tribal Land Offerings (Y/N)?		(if yes, complete attached worksheet)		
<1000> Voice Services Rate Comparability		(check to indicate certification)		
<1010>		(attach descriptive document)		
<1100> Terrestrial Backhaul (Y/N)?		(if not, check to indicate certification)		
<1110>		(complete attached worksheet)		
<1200> Terms and Condition for Lifeline Customers		(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)		
<2005>	(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)		
<3005>	(complete attached worksheet)		

CONFIDENTIAL

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986
OMB Control No. 3060-0819
April 2014

<010>	Study Area Code	309008
<015>	Study Area Name	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rhonda R. Thomas
<035>	Contact Telephone Number - Number of person identified in data line <030>	425-383-4215
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures
n/a	1/22/2013	5:28	1/22/2013	10:56	6126	402451	Yes	E911	No	Complete scheduled maintenance.	Schedule maintenace during off peak hours to minimize outage impacts.
13-29009066	10/17/2013	4:59	10/17/2013	11:41	682	402451	Yes	E911	No	Rolled back planned maintenance and restored to previous settings.	Inform local telco of outage as soon as possible
n/a	3/12/2013	16:34	3/12/2013	22:51	84715	402451	No	Voice; Cellular	No	Back out of planned maintenance and restored to previous settings.	Changes in processes, additional WOs, and MOP documentation has been updated for future reference, along with presenting solution to this particular scenario was reviewed and executed.
n/a	8/21/2013	5:23	8/21/2013	8:01	61969	402451		Voice	No	Complete scheduled maintenance.	Schedule maintenace during off peak hours to minimize outage impacts.

CONFIDENTIAL

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

(800) Operating Companies and Affiliates Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 April 2014

<010>	Study Area Code	309008
<015>	Study Area Name	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rhonda R. Thomas
<035>	Contact Telephone Number - Number of person identified in data line <030>	425-383-4215
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com
<810>	Reporting Carrier	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<811>	Holding Company	T-Mobile USA, Inc.
<812>	Operating Company	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.

<813>

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
T-Mobile Northeast LLC	119004	DBA T-Mobile
	129007	DBA T-Mobile
	139005	DBA T-Mobile
	159024	DBA T-Mobile
	169004	DBA T-Mobile
	178010	DBA T-Mobile
	189027	DBA T-Mobile
	198001	DBA T-Mobile
	199016	DBA T-Mobile
	569005	DBA T-Mobile
	579007	DBA T-Mobile
T-Mobile South LLC	219013	DBA T-Mobile
	229020	DBA T-Mobile
T-Mobile Central LLC	259042	DBA T-Mobile
	279046	DBA T-Mobile
	319033	DBA T-Mobile
	329015	DBA T-Mobile
	369014	DBA T-Mobile
	429023	DBA T-Mobile
T-Mobile West LLC	448051	DBA T-Mobile
	448052	DBA T-Mobile
	448053	DBA T-Mobile
	448054	DBA T-Mobile

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

(800) Operating Companies and Affiliates Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 April 2014

<010>	Study Area Code	309008
<015>	Study Area Name	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rhonda R. Thomas
<035>	Contact Telephone Number - Number of person identified in data line <030>	425-383-4215
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

<810>	Reporting Carrier	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<811>	Holding Company	T-Mobile USA, Inc.
<812>	Operating Company	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
		448055	DBA T-Mobile
		448056	DBA T-Mobile
		448057	DBA T-Mobile
		449066	DBA T-Mobile
		479013	DBA T-Mobile
		498022	DBA T-Mobile
		499013	DBA T-Mobile
		528001	DBA T-Mobile
		528002	DBA T-Mobile
		528003	DBA T-Mobile
		529013	DBA T-Mobile
		539014	DBA T-Mobile
		629003	DBA T-Mobile
	T-Mobile Puerto Rico LLC	639003	DBA T-Mobile
	Powertel/Memphis, Inc.	268020	DBA T-Mobile
		268021	DBA T-Mobile
		288001	DBA T-Mobile
		288002	DBA T-Mobile
		299022	DBA T-Mobile
	SunCom Wireless, Inc.	239005	DBA T-Mobile
	T-Mobile Northeast LLC, VoiceStream Pittsburgh L.P., and T-Mobile Central LLC	179014	DBA T-Mobile
	Powertel/Memphis, Inc. and T-Mobile Central LLC	269024	DBA T-Mobile
	Powertel/Memphis, Inc. and T-Mobile South LLC	289029	DBA T-Mobile
	Iowa Wireless Services, LLC		DBA T-Mobile
	T-Mobile Subsidiary IV Corporation		DBA T-Mobile
	VoiceStream Pittsburgh LP		DBA T-Mobile

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(800) Operating Companies and Affiliates *Data Collection Form*	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 April 2014

<010>	Study Area Code	309008
<015>	Study Area Name	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rhonda R. Thomas
<035>	Contact Telephone Number - Number of person identified in data line <030>	425-383-4215
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

<810>	Reporting Carrier	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<811>	Holding Company	*T-Mobile USA, Inc.*
<812>	Operating Company	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
MetroPCS California, LLC		MetroPCS
MetroPCS Florida, LLC		MetroPCS
MetroPCS Georgia, LLC		MetroPCS
MetroPCS Massachusetts, LLC		MetroPCS
MetroPCS Michigan, Inc.		MetroPCS
MetroPCS Nevada, LLC		MetroPCS
MetroPCS New York, LLC		MetroPCS
MetroPCS Pennsylvania, LLC		MetroPCS
MetroPCS Texas, LLC		MetroPCS

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(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 April 2014

<010>	Study Area Code	309008
<015>	Study Area Name	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rhonda R. Thomas
<035>	Contact Telephone Number - Number of person identified in data line <030>	425-383-4215
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans — 309008_OH_1210.pdf
Name of attached document (.pdf)

<1220> Link to Public Website — HTTP _____

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 April 2014

<010>	Study Area Code	309008
<015>	Study Area Name	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rhonda R. Thomas
<035>	Contact Telephone Number - Number of person identified in data line <030>	425-383-4215
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:	T-Mobile Central LLC and VoiceStream Pittsburgh, L.P.		
Signature of Authorized Officer:	Chris Miller	Date	6/20/2014
Printed name of Authorized Officer:	Chris Miller		
Title or position of Authorized Officer: VP of Tax	VP of Tax		
Telephone number of Authorized Officer:	425-383-5931		
Study Area Code of Reporting Carrier:	309008	Filing Due Date for this form:	7/1/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

309008

Ohio

<510>

Service Quality Standards & Consumer Protection Rules Compliance

CTIA
The Wireless Association®

Expanding the Wireless Frontier

Meredith Attwell Baker
President/CEO

June 17, 2014

Mr. John Legere
President & Chief Executive Officer
T-Mobile USA
12920 SE 38th Street
Bellevue, WA 98006-1350

Dear John:

Congratulations! This letter is to notify you that T-Mobile USA ("T-Mobile") has completed the recertification process for the CTIA Consumer Code for Wireless Service ("Voluntary Consumer Code") for the period January 1, 2014 – December 31, 2014, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, T-Mobile is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of T-Mobile review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. Upon request, we will provide two specimens (color and black/white) of the Seal for T-Mobile's use on its website or collateral materials. If you should have any questions concerning the recertification process or use of the Seal, please contact Michael Altschul, CTIA's Senior Vice President & General Counsel, at (202) 736-3248 or maltschul@ctia.org.

CTIA commends T-Mobile for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with T-Mobile on this important industry initiative.

Looking forward to a visit to Seattle!

Sincerely,

Meredith

Meredith Baker

c.c. Kelsey Joyce, Director of Legal Affairs, Marketing
Dave Miller, General Counsel

Attachment

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309008

Ohio

<610>

Functionality in Emergency Situations

EMERGENCY OPERATIONS PLAN

T-Mobile is able to function in emergency situations as set forth in Section 54.201(a)(2), which includes "a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."[1] In particular, T-Mobile has the following capabilities to remain functional in emergency situations:

- Availability of fixed and portable back-up power generators at various network locations throughout T-Mobile's network that can be deployed in emergency situations.
- Ability to reroute traffic around damaged or out-of-service facilities through the deployment of cell-on-wheels ("COWs"), redundant facilities, and dynamic rerouting of traffic over alternate facilities.
- A network control center that monitors network traffic and anticipates traffic spikes, and can then (i) deploy network facilities to accommodate capacity needs, (ii) change call routing translations, and (iii) deploy COWs to temporarily meet traffic needs until longer-term solutions, such as additional capacity and antenna towers can be deployed.
- The majority of sites not equipped with fixed generators have battery back-up systems installed to maintain service in the event of a widespread power outage.

[1] 47 C.F.R. § 54.202(a)(2).

T-Mobile USA
Business Continuity Program Summary

T-Mobile USA, Inc. ("T-Mobile") is committed to safeguarding the interests of our customers, employees and stakeholders in the event of an emergency or significant business disruption. As a result T-Mobile has and maintains an enterprise-wide Business Continuity Program designed to provide effective responses to a wide variety of disruptive events. T-Mobile's Business Continuity Program is centralized in its design and decentralized in its implementation, promoting active involvement in the program by all lines of business in all locations.

Primary components of the T-Mobile Business Continuity Program include:

- Enterprise Business Continuity Project Initiation and Oversight
- Risk Evaluation and Controls
- Business Impact Assessment and Analysis
- Business Continuity and Disaster Recovery Strategic Direction
- Crisis Response, Emergency Response, and Operations
- Business Continuity Plan Development, Maintenance, and Exercising
- Awareness and Training Programs
- Public Relations and Crisis Response and Resumption Coordination
- Coordination with External Agencies

A team of certified Business Continuity professionals is responsible for documenting and developing enterprise standards, processes, and policies for all business continuity and disaster recovery needs throughout T-Mobile. This group supports the line of business continuity planning and defines enterprise tools and methodologies. This level of consistency across the lines of business enhances T-Mobile's overall planning and resumption efforts.

T-Mobile also maintains backup and alternate power sources at mission critical locations, and has information processing and telecommunications back-up sites that provide redundancy that is important to protecting key business information and services. Business Continuity Plans are housed in a centralized online repository, accessible to employees in office and remotely through a web browser. Additionally, hard copies of plans are available at multiple sites throughout the enterprise.

The T-Mobile USA Business Continuity Program is designed and maintained to proactively mitigate the risk of threats to T-Mobile's customers, employees, and stakeholders. As such the program is revised and updated as needed to address potential and emerging hazards.

For more information on the T-Mobile Business Continuity Program, please send inquiries to: business.continuity@t-mobile.com

August, 2009

309008

Ohio

<1210>

Rates, Terms and Conditions of Lifeline Plans

T-MOBILE LIFELINE RATES, TERMS AND CONDITIONS OF SERVICE

General Information

Upon designation as an Eligible Telecommunications Carrier ("ETC"), T-Mobile made available Lifeline service offerings to qualified low-income consumers that meet all applicable Lifeline requirements based on federal and state rules and orders governing the Low Income mechanism of the Federal Universal Service Fund ("FUSF"). T-Mobile has implemented the internal controls and processes to ensure compliance with the FCC's rules and all applicable requirements.

In particular, T-Mobile has implemented processes to ensure that only eligible consumers obtain Lifeline Service. T-Mobile directly administers its Lifeline program and the application of benefits. T-Mobile does not contract with third party agencies to verify eligibility for Lifeline, other than when required or allowed to rely upon information provided by a state selected entity to verify eligibility of qualified consumers. Specific T-Mobile representatives are trained to review and validate applications for eligibility based on the applicable rules in any given jurisdiction, and the same representatives are trained to follow all applicable rules related to document handling and retention in addition to other matters that impact low-income benefit applicants. Verification of eligibility for Lifeline occurs prior to enabling Lifeline discounted service for any qualifying consumer.

T-Mobile's Lifeline Service Rates

Rate Plans	T-Mobile Postpaid Basic Rate Plan	Walmart Family Mobile, powered by T-Mobile	
		Plan #1	Plan #2
Monthly Rate before Lifeline discount	$19.99	$24.88	$39.88

Applicable Lifeline Discount[1]	$10.00	$10.00	$10.00
Monthly rate for qualified low-income consumers[2]	$9.99	$14.88	$29.88
Talk	Unlimited	Unlimited	Unlimited
Text	Not included Available for purchase	Unlimited	Unlimited
Web	Not available	Not available	Unlimited
Nationwide calling	No extra charge	No extra charge	No extra charge
Addt'l line(s) monthly cost	Not available	$19.88	$34.88
Activation Fee	None	None	None
SIM card or SIM Starter Kit	$10.00	$25.00	$25.00

T-Mobile's Lifeline service offerings provide consumers with access to traditional local voice services that are supported by the low-income mechanism of the FUSF and several other consumer benefits. For example, calls to 911 and to customer service (dialing 611 from the mobile handset) will be free calls, including that for customers on measured rate plans regardless of whether the customer has sufficient remaining minutes available in their account, and those calls will not be deducted from the monthly included minutes or charged as additional minutes. Additionally, qualified consumers who subscribe to T-Mobile's Lifeline offerings are not charged a fee for local number portability or the FUSF. In addition to local voice services, Lifeline customers will also have the ability to use their phone throughout T-Mobile's nationwide network and T-Mobile roaming partner networks. Lifeline service includes many standard calling features at no additional charge, including voice mail, caller identification and call-waiting services.

Customers who receive Lifeline benefits may also have access to other services such as directory assistance, international dialing and other information type services that are charged

[1] T-Mobile offers a $10.00 discount on its Basic Rate Plan consistent with its original designating order and provides a $10.00 discount on other Lifeline service offerings based upon the applicable $9.25 federal Lifeline discount and a Company additive of $0.75. T-Mobile only seeks reimbursement for the $9.25 federal Lifeline discount amount from the FUSF.

[2] Taxes and fees additional.

per use depending on the offering they select. These services, if provided, are available on a pay per use basis and the current charges for these services are made available to customers at the time of activation, on the applicable website for the service offering, and upon request by dialing 611 (a free call from a T-Mobile phone). Lifeline customers will have the option to decline or block such services at no additional charge.

In addition to its traditional T-Mobile brand offerings, T-Mobile also offers Lifeline benefits on a product that is made available through an exclusive partnership with Walmart. The product is known as Family Mobile, powered by T-Mobile (Family Mobile). Family Mobile service is sold exclusively through Walmart and offers customers the same great quality service that T-Mobile offers its direct customers as well as access to some services and features. Family Mobile customers who qualify for Lifeline service will receive all the traditional benefits of T-Mobile Lifeline offerings described above and will be able to make payments in store, by phone or online at no additional charge.

In the future, T-Mobile may also make available other Lifeline service offerings to qualified low-income consumers, consistent with all applicable requirements.

Lifeline Terms and Conditions of Services

Lifeline consumers must meet all applicable eligibility requirements to obtain Lifeline service from T-Mobile. As an eligible Lifeline consumer, customers of T-Mobile will be subject to all applicable federal and state requirements governing Lifeline service. Lifeline customers must also comply with the terms and conditions Lifeline service. T-Mobile does not require its Lifeline customers to complete a credit check nor is a Lifeline qualified consumer required to commit to a service agreement term based solely on the fact that s/he is qualified to receive Lifeline benefits. The current terms and conditions for the T-Mobile Lifeline offering

are included as Attachment 1 and are set forth in the T-Mobile Terms and Conditions available at www.t-mobile.com. The terms and conditions for the Family Mobile Lifeline Offering are included as Attachment 2 and are set forth in the Family Mobile Services Agreement available at www.myfamilymobile.com. To the extent T-Mobile makes available other Lifeline service offerings in the future, the terms and conditions of service will be consistent with all applicable requirements.

Additionally, T-Mobile has prepared applications for Lifeline benefits that meet all applicable requirements within each jurisdiction that the Company provides Lifeline service and contain specific terms and conditions for customers receiving Lifeline benefits. T-Mobile's standard Lifeline application was reviewed and approved by the Federal Communications Commission[3] and is updated periodically based upon changes in applicable requirements, including revisions to the Federal Poverty Guidelines. T-Mobile makes is Lifeline application available to consumers via its website, upon request which can be made in writing, by email or by phone, and in other areas where consumers who are likely to qualify may have access.

T-Mobile's Lifeline applications include all of the language required by applicable federal rules. In particular, T-Mobile prominently includes the following notifications in its Lifeline applications:

- Lifeline is a Federal benefit that is not transferrable to any other person;
- Lifeline service is available for only one line per household. A household cannot receive benefits from multiple providers;
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses; and

[3] *See In the Matter of Petition of T-Mobile USA, Inc. for Designation as a Low-Income Eligible Telecommunications Carrier, et al*, WC Docket 09-197, DA 12-1339, August 16, 2012 (*T-Mobile FCC ETC Designation*).

- Violation of the one-per household rule is not permitted under federal rules and will result in the subscriber's de-enrollment from the program and possible criminal prosecution by the U.S. Government.

T-Mobile also requires that consumers certify to and acknowledge the following with respect to their application for Lifeline benefits:

- The information provided in this Application is true and correct to the best of my knowledge; I acknowledge that willfully providing false or fraudulent information in order to receive Lifeline service is punishable by fine or imprisonment, termination of all Lifeline benefits, and being barred from participating in the Lifeline program.

- I am eligible for Lifeline service through participation in the qualifying program(s) or meeting the income requirements as identified above.

- I have provided documentation of eligibility for Lifeline service, unless otherwise specifically exempted from providing such documentation, and the documentation I have provided demonstrates my eligibility. If I've provided income documentation other than a prior year's state, federal, or tribal tax return, I've submitted <u>three</u> consecutive months worth of the same type of document within the current calendar year. I understand that submitted documents will not be returned.

- I understand that I am required to inform T-Mobile within 30 days of any potential change in eligibility, including, but not limited to: (i) a move or change of address; (ii) any change in participation in the programs identified above or change in income or Household members; (iii) receiving Lifeline service from another provider; or (iv) any other change that would affect my eligibility for Lifeline service from T-Mobile; and that any failure to do so may result in penalties including loss of Lifeline benefits (among other things).

- I have provided the address where I currently reside and, if a temporary address has been provided, then I acknowledge that T-Mobile may attempt to verify my address every 90 days, and, if I do not respond to verification attempts within 30 days, then my Lifeline service may be terminated.

- My Household will receive only one Lifeline benefit and, to the best of my knowledge, no one in my Household is currently receiving Lifeline service from any other provider, wireline or wireless, postpaid, prepaid or free.

- I acknowledge that I will be required to annually re-certify eligibility and may be required to re-certify continued eligibility for Lifeline at any time and

failure to re-certify will result in the termination of Lifeline benefits or other penalties.

- I authorize T-Mobile and its agents to access any records (including financial records) required to verify my statements herein and to confirm my eligibility for Lifeline service. I authorize government agencies and their authorized representatives to discuss with and/or provide information to T-Mobile and its agents verifying my participation in public assistance programs that qualify me for Lifeline service.

- I acknowledge that T-Mobile may, and I give my consent for T-Mobile to, provide my personal information, including my name, address, and telephone number among other items as required, to the Universal Service Administrative Company for the purposes of verifying that neither I, nor anyone else in my Household, receive more than one Lifeline benefit.

A copy of the Lifeline application that T-Mobile makes available to consumers to use to apply for Lifeline services is included as Attachment 3.

Finally, T-Mobile makes it possible for consumers to apply for Lifeline benefits online. T-Mobile's online application mirrors its hard copy application, including all of the above identified notifications and certifications and allows consumers the opportunity to immediately provide all supporting documentation for their application, which facilitates a faster approval process. Some other benefits to applying for Lifeline service with T-Mobile online include that the consumer completes the application by inputting their personal information and answering questions to determine if they qualify, which may be easier to understand for some consumers, and the online application requires consumers to create a log in id and password to secure their information which also allows them to return to the application to update it as necessary or to check on its status.

Attachment 1

T-Mobile Terms and Conditions

T-Mobile

Did you activate (or renew) service prior to March 27, 2014? If yes, please click the date for the applicable version of the Terms and Conditions: October 20, 2013 | December 30, 2011 | July 24, 2011 | July 18, 2010 | June 28, 2008 | December 2004.

T-Mobile Terms & Conditions.

Effective, March 27, 2014.

Your agreement with "T-Mobile" (defined as T-Mobile USA, Inc., and its controlled subsidiaries, assignees, and agents includes these Terms and Conditions ("T&Cs"), your Service Agreement, applicable supplemental terms and conditions, and your Rate Plan terms, which are available at www.T-Mobile.com (collectively "Agreement"). Your Rate Plan includes your Service allotments for minutes, messages or data ("Allotments"), rates, coverage and other terms ("Rate Plan"). To the extent any term in your Rate Plan expressly conflicts with these T&Cs, the term in your Rate Plan will govern.**Your Agreement applies to each line of Service, although different T&Cs may apply to different lines of Service on your account.**

Please read these T&Cs carefully. They cover important information about T-Mobile services provided to you ("Service"); your authorized phone, handset, device, SIM card, data card, or other equipment or third party device for which we provide Service ("collectively Device"); and any access and usage charges, taxes, fees, and other charges we bill you or that were accepted or processed through your Device ("Charges"). **These T&Cs include information on fees for early termination (if applicable to your Rate Plan), Rate Plan changes, late payments, limitations of liability, privacy information, and resolution of disputes by arbitration instead of in court.**

If you give someone your personal account validation information, they can access and manage your account. Your personal account validation information includes the last four digits of your social security number or your passcode. In addition, you may establish "Authorized Users" to manage your account. You, any individual you give your personal account validation information to, and any Authorized User on your account, will each have access to your account information, and each will be able to:

- Make changes to your account;

- Add services or features to your account;
- Remove services or features from your account;
- Receive notices and disclosures on your behalf; and
- Purchase Devices for use with our Service.

All of these activities may result in additional fees, payments due, or Charges to your account, a new minimum term for the line(s) of Service, and/or a new agreement or payment terms that will apply to the account, or to the purchase of Devices. The agreements which are made on your behalf may include retail installment sales agreements for the purchase of Devices to use with our Service. You agree that you will be bound by all such notices, disclosures, changes and terms of agreement, and obligated to pay any resulting fees, payments or Charges. Authorized changes may require your agreement to new T&Cs.

1. Acceptance. YOUR AGREEMENT WITH T-MOBILE STARTS WHEN YOU ACCEPT. You represent that you are at least 18 years old (21 years old or legally emancipated if you are a Puerto Rico customer) and you are legally authorized to enter into this Agreement. You accept your Agreement by doing any of the following: (a) giving us a written or electronic signature, or telling us orally that you accept; (b) activating Service; (c) using the Service (d)using your service after you make a change or addition; (e) paying for the Service or a "T-Mobile Device" (a Device purchased from T-Mobile, a T-Mobile dealer, or other T-Mobile authorized retailer ("Dealer")); or (f) opening the T-Mobile Device box or failing to activate Service within 30 days after the purchase of your T-Mobile Device, unless returned within the Cancellation Period (as defined in Section 4). **IF YOU DON'T WANT TO ACCEPT, DON'T DO ANY OF THESE THINGS.**

2. * Dispute Resolution and Arbitration. WE EACH AGREE THAT, EXCEPT AS PROVIDED BELOW (AND EXCEPT AS TO PUERTO RICO CUSTOMERS), ANY AND ALL CLAIMS OR DISPUTES IN ANY WAY RELATED TO OR CONCERNING THE AGREEMENT, OUR PRIVACY POLICY, OUR SERVICES, DEVICES OR PRODUCTS, INCLUDING ANY BILLING DISPUTES, WILL BE RESOLVED BY BINDING ARBITRATION OR IN SMALL CLAIMS COURT. This includes any claims against other parties relating to Services or Devices provided or billed to you (such as our suppliers, Dealers or third party vendors) whenever you also assert claims against us in the same proceeding. We each also agree that the Agreement affects interstate commerce so that the Federal Arbitration Act and federal arbitration law apply (despite the choice of law provision in Section 27). THERE IS NO JUDGE OR JURY IN ARBITRATION, AND COURT REVIEW OF AN ARBITRATION AWARD IS LIMITED.

THE ARBITRATOR MUST FOLLOW THIS AGREEMENT AND CAN AWARD THE SAME DAMAGES AND RELIEF AS A COURT (INCLUDING ATTORNEYS' FEES).

Notwithstanding the above, YOU MAY **CHOOSE TO PURSUE YOUR CLAIM IN COURT AND NOT BY ARBITRATION IF YOU OPT OUT OF THESE ARBITRATION PROCEDURES WITHIN 30 DAYS FROM THE EARLIER OF THE DATE YOU PURCHASED A DEVICE FROM US OR THE DATE YOU ACTIVATED A NEW LINE OF SERVICE, OR FOR A LINE OF SERVICE THAT WAS ACTIVATED PRIOR TO JUNE 28, 2008, WITHIN 30 DAYS FROM THE FIRST TIME AFTER DECEMBER 30, 2011 WHEN YOU AGREED TO EXTEND OR RENEW YOUR TERM OF SERVICE FOR THAT LINE (the "Opt Out Deadline")**. You must opt out by the Opt Out Deadline for each line of Service. You may opt out of these arbitration procedures by calling 1-866-323-4405 or completing the opt-out form located at www.T-Mobiledisputeresolution.com. **Any opt-out received after the Opt Out Deadline will not be valid and you must pursue your claim in arbitration or small claims court.**

For all disputes (except for Puerto Rico customers), whether pursued in court or arbitration, you must first give us an opportunity to resolve your claim by sending a written description of your claim to the address in Section 16 below. We each agree to negotiate your claim in good faith. If we are unable to resolve the claim within 60 days after we receive your claim description, you may pursue your claim in arbitration. We each agree that if you fail to timely pay amounts due, we may assign your account for collection, and the collection agency may pursue, in small claims court, claims limited strictly to the collection of the past due amounts and any interest or cost of collection permitted by law or this Agreement.

If the arbitration provision applies or you choose arbitration to resolve your disputes, then either you or we may start arbitration proceedings. *You must send a* letter requesting arbitration and describing your claim to our registered agent (see Section. 16) to begin arbitration. The American Arbitration Association ("AAA") will arbitrate all disputes. For claims less than $75,000, the AAA's Supplementary Procedures for Consumer-Related Disputes will apply; for claims over $75,000, the AAA's Commercial Arbitration Rules will apply. The AAA rules are available at www.adr.org or by calling 1-800-778-7879. Upon filing of the arbitration demand, we *will pay all filing, administration and arbitrator fees for claims that total less than* $75,000. For claims that total more than $75,000, the payment of filing, administration and arbitrator fees will be governed by the AAA Commercial Arbitration Rules. An arbitrator may award on an individual basis any relief that would be available in a court, including injunctive or declaratory relief and attorneys' fees. In addition, for claims under $75,000 as to which you provided notice and negotiated in good faith as required above

before initiating arbitration, if the arbitrator finds that you are the prevailing party in the arbitration, you will be entitled to a recovery of reasonable attorneys' fees and costs. Except for claims determined to be frivolous, T-Mobile agrees not to seek an award of attorneys' fees in arbitration even if an award is otherwise available under applicable law.**Puerto Rico customers**: Refer to Section 15 for details on the Puerto Rico Telecommunications Dispute Procedure.

CLASS ACTION WAIVER. **WE EACH AGREE THAT ANY PROCEEDINGS, WHETHER IN ARBITRATION OR COURT, WILL BE CONDUCTED ONLY ON AN INDIVIDUAL BASIS AND NOT IN A CLASS OR REPRESENTATIVE ACTION OR AS A MEMBER IN A CLASS, CONSOLIDATED OR REPRESENTATIVE ACTION.** If a court or arbitrator determines in an action between you and us that this Class Action Waiver is unenforceable, the arbitration agreement will be void as to you. **If you choose to pursue your claim in court by opting out of the arbitration provision as specified above, this Class Action Waiver provision will not apply to you. Neither you, nor any other customer, can be a class representative, class member, or otherwise participate in a class, consolidated, or representative proceeding without having complied with the opt out requirements above.**

JURY TRIAL WAIVER. If a claim proceeds in court rather than through arbitration, **WE EACH WAIVE ANY RIGHT TO A JURY TRIAL.**

3. * **Your Term of Service and Early Termination Fees**. Some Rate Plans are month-to-month and some Rate Plans require a Service Term. Your "Term" is the period of time for which you have agreed to maintain Service with us. Periods of suspension of Service do not count toward your Term. After your Term ends, you will become a month-to-month customer. Except for month-to-month customers, **AN EARLY TERMINATION FEE WILL APPLY TO EACH LINE OF SERVICE IF YOU DO NOT MAINTAIN YOUR AGREED-UPON SERVICES THROUGH THE END OF YOUR TERM FOR THAT LINE OF SERVICE, OR IF WE TERMINATE YOUR SERVICE EARLY (see Section 19). THE EARLY TERMINATION FEE IS: $200 IF TERMINATION OCCURS WITH MORE THAN 180 DAYS REMAINING ON YOUR TERM; $100 IF TERMINATION OCCURS WITH 91 TO 180 DAYS REMAINING ON YOUR TERM; $50 IF TERMINATION OCCURS WITH 31 TO 90 DAYS REMAINING ON YOUR TERM; AND THE LESSER OF $50 OR YOUR MONTHLY RECURRING CHARGES (including any applicable taxes and fees) IF TERMINATION OCCURS IN THE LAST 30 DAYS OF YOUR TERM.** Some Devices require maintaining certain features or Services (e.g. a data plan) as part of your Rate Plan, and cancelling them before the end of your Term will result in an Early Termination Fee. **The Early Termination Fee is part of our rates and is not a penalty.** The Early Termination Fee

applies only to the extent permitted by law. If you terminate your Service, your termination will be effective at the end of your current billing cycle, and you will remain responsible for all fees and Charges for your Service and usage through the end of that billing cycle. If we terminate your Service, we will determine the date of termination, and you will be responsible for all usage and Charges through the date of termination. You can request us to port your number to another carrier, and Service for that number will be terminated when the porting is complete. If you port your number, you are responsible for all usage and Charges through the end of your current billing cycle. If you bought your wireless Device from a Dealer, they may charge a separate fee associated with cancellation.

4. * Cancellation and Returns. **Service Cancellation**: You can cancel a new line of Service, and if applicable, not pay an Early Termination Fee, if you cancel **WITHIN 14 DAYS** of activating that new line of Service (some states may differ – ask your sales representative) ("Cancellation Period"). You remain responsible for all Charges incurred through the date of cancellation. To cancel Service during the Cancellation Period, you may be required to go to the place where you activated Service and return any T-Mobile Device you acquired at the time of activation. You must return your T-Mobile Device in its package with all original contents, undamaged and in good working condition with no material alterations to the Device's hardware or software. If you do not return your T-Mobile Device or if you return your T-Mobile Device in a damaged, altered or destroyed condition, we may take one or more of the following actions: (a) prevent your T-Mobile Device from working on any network; (b) charge you the Early Termination Fee(if your line of Service is subject to an early termination fee); (c) elect not to process your Service cancellation; or (d) charge you the suggested retail price or the cost to repair a damaged, destroyed, or non-returned T-Mobile Device, (which may be greater than the price you paid), plus any shipping and handling charges. **Device Refunds and Restocking Fees**: For T-Mobile Device and accessory returns and exchanges, see the applicable return policy, which is available at your place of purchase. Some T-Mobile Devices and accessories may not be refunded or exchanged, and you may be required to pay a restocking fee.

5. Changes to Your Service. You may be unable to change your Rate Plan, including services and features associated with your Rate Plan. You may request to change to another Rate Plan during your Term, and if we authorize the change, you may be charged a migration fee of up to the amount of the Early Termination Fee for each line of service, and you may continue to be bound to your existing Term or an extended Term. The amount of the migration fee will decrease as the time remaining on your

Term decreases. For specific information about changing your Rate Plan, including migration fee details, call T-Mobile.

6. Our Rights to Make Changes. This section describes how changes may be made to your Agreement, is subject to requirements and limitations imposed by applicable law, and will not be enforced to the extent prohibited by law. Your Service is subject to our business policies, practices, and procedures, which we can change without notice. WE CAN CHANGE ANY TERMS IN THE AGREEMENT AT ANY TIME. YOU MAY CANCEL THE AFFECTED LINE OF SERVICE WITHOUT AN EARLY TERMINATION FEE (if applicable) IF: (A) WE CHANGE YOUR PRICING IN A MANNER THAT MATERIALLY INCREASES YOUR RECURRING CHARGE(S) (the amount you agreed to pay for voice, data and messaging, which does not include overage, pay-per-use or optional services (such as 411, or downloads), or taxes and fees); (B) WE MATERIALLY DECREASE THE SERVICE ALLOTMENTS WE AGREED TO PROVIDE TO YOU FOR YOUR RECURRING CHARGE: OR (C) WE MATERIALLY CHANGE A TERM IN THESE T&Cs OTHER THAN PRICING IN A MANNER THAT IS MATERIALLY ADVERSE TO YOU. WE WILL PROVIDE YOU WITH AT LEAST 30 DAYS' NOTICE OF ANY CHANGE WARRANTING CANCELLATION OF THE AFFECTED LINE OF SERVICE AND YOU MUST NOTIFY US OF YOUR INTENT TO CANCEL SERVICE WITHIN 14 DAYS AFTER YOU RECEIVE THE NOTICE, OR AS OTHERWISE PROVIDED IN THE NOTICE. IF YOUR RATE PLAN IS SUBJECT TO AN EARLY TERMINATION FEE, YOUR ONLY REMEDY FOR ANY CHANGE THAT WARRANTS CANCELLING SERVICE FOR THE AFECTED LINE WITHIN THE RELEVANT TIMEFRAME IS THAT YOU WILL NOT BE CHARGED THE EARLY TERMINATION FEE. IF YOU FAIL TO CANCEL SERVICE WITHIN THE RELEVANT TIMEFRAME, YOU ACCEPT THE CHANGES.

7. * Your Wireless Device & Compatibility with Other Networks. Your T-Mobile Device may not be compatible with the network and services provided by another service provider. You may buy a Device from us or bring your own Device, but it must, as solely determined by T-Mobile, be compatible with, and not potentially harm, our network. Some T-Mobile features will be available only on T-Mobile Devices purchased from us. A T-Mobile Device is designed to be used only with T-Mobile Service. You may be eligible to have your T-Mobile Device reprogrammed to work with another carrier, but you must contact us to do so. If you purchased your Device from someone else (not T-Mobile), you may have to contact the original place of purchase for reprogramming assistance. T-Mobile reserves the right to prevent your Device from being used on our network. At times we may remotely change software, systems, applications, features or programming on your Device without notice to address security, safety or other issues

that impact our network or your Device. These changes will modify your Device and may affect or erase data you have stored on your Device, the way you have programmed your Device, or the way you use your Device. We may offer you changes to systems, applications, features or programming remotely to your Device; you will not be able to use your Device during the installation of the changes even for emergencies.

8. Service Availability. Coverage maps only approximate our anticipated wireless coverage area outdoors; actual Service area, coverage and quality may vary and change without notice depending on a variety of factors including network capacity, terrain and weather. Outages and interruptions in Service may occur, and speed of Service varies. You agree we are not liable for problems relating to Service availability or quality.

9. Important Emergency and 9-1-1 Information and Emergency Alerts. When making a 9-1-1 call, always state the nature of your emergency and provide both your location and phone number, as the operator may not automatically receive this information. **T-Mobile is not responsible for failures to connect or complete 9-1-1 calls or if inaccurate location information is provided. 9-1-1 service may not be available or reliable and your ability to receive emergency services may be impeded**. We may use a variety of information and methods to determine the location of a 9-1-1 call, including Global Positioning Satellites, our wireless network, the street address you have provided us as your primary use location ("Primary Address") or the location of a known Wi-Fi access point. Even with this information, an emergency operator may not be able to locate you in order to provide emergency services. Other third party entities are involved in connecting a 9-1-1 call and T-Mobile does not determine the public safety agency to which your 9-1-1 call is routed. If you are porting a phone number to or from us, we may not be able to provide you with some Services, such as 9-1-1 location services, while the port is in process. If you dial 9-1-1 while outside the U.S., 9-1-1 services may not be available.**Wi-Fi and 9-1-1 Service**: Calling 9-1-1 via Wi-Fi services uses the internet and operates differently than traditional 9-1-1. For example, 9-1-1 service may not work during power or internet (e.g., cable service) outages or disruptions, or if your internet or T-Mobile Service are suspended. Location information when using Wi-Fi may be limited or unavailable. You must provide us with a Primary Address to use Wi-Fi services. If the location at which you primarily use Wi-Fi changes, either temporarily or permanently, you must register the new address viawww.my.T-Mobile.com or by contacting T-Mobile's Customer Care; it may take 24 hours or more to update the address information. If you do not give us a Primary Address, we may block your usage of certain Wi-Fi networks. When you call 9-1-1 over Wi-Fi away from your Primary Address, we may have no or very limited information

about your location. **Text-to-911**: Text-to-911: Text to 9-1-1 may be available in some locations where T-Mobile service is provided, and is dependent on the public safety agency's ability to receive text messaging. T-Mobile recommends that you use voice communications as your primary method of contacting 9-1-1. **Emergency Alerts**. T-Mobile has chosen to offer wireless emergency alerts, within portions of its coverage area, on wireless alert capable Devices. There is no additional charge for these wireless emergency alerts. For details on the availability of this service and wireless emergency alert capable Devices, please visit www.T-Mobile.com.

10. * Billing. You agree to pay all Charges we bill you or that were accepted or processed through your Device For disputed Charges, see Section 15. You agree to provide us with accurate and complete billing information and to report all changes within 30 days of the change. We round up any fraction of a minute to the next full minute. Airtime usage is measured from the time the network begins to process a call (before the phone rings or the call is answered) through its termination of the call (after you hang up). Unless otherwise specified in your Rate Plan, the rate for a call is determined by the time the call starts, and that rate applies to the entire call. If we cannot determine the time of your call, we may base the time on the local time associated with your billing address. For some products, such as Prepaid Service, each minute of a call will be billed according to the time or day applicable to that minute. You may be charged for more than one call/message when you use certain features resulting in multiple inbound or outbound calls/messages (such as call forwarding, call waiting, voicemail, conference calling, and multi-party messaging). Most usage and Charges incurred during a billing cycle will be included in your bill for that cycle. Some usage and Charges may be delayed to a later billing cycle, which may cause you to exceed Rate Plan Allotments in a later billing cycle. Unused Rate Plan Allotments expire at the end of your billing cycle. Airtime usage applies to all calls processed through your Device, including toll-free, operator-assisted, voice mail, call forwarding and calling card calls. You may be billed additional Charges or fees for certain features and services such as operator or directory assistance, data calls or transfers, messaging, internet access and applications.**Third-Party Service Provider Billing:** Your Device can be used to purchase services and products from third-party providers and Charges for these purchases may be included on your T-Mobile bill. You can block those purchases of third-party products or services by visiting www.T-Mobile.com or calling Customer Care. **Data Usage and Messaging:** Depending upon your Rate Plan, data usage may be rounded at the end of each data session, At the end of your billing cycle, and/or at the time you switch data plans. See www.T-Mobile.com for your Rate Plan details. You will be charged for text, instant or picture messages, and email whether read or unread, sent or received, solicited or unsolicited. We use filters to block spam messages, but we

do not guarantee that you will not receive spam or other unsolicited messages, and we are not liable for such messages. Additional blocking options are available at www.my.T-Mobile.com. Wi-Fi Billing: Billing for Wi-Fi usage will be based on the network (Wi-Fi or cellular) to which your Device was connected at the start of the call or other Service. Check your Device indicator to know if you are on a cellular or Wi-Fi network. Additional incoming and outgoing calls initiated while you are already connected to a network (e.g., call waiting, call forwarding, conference calling) are also billed based upon the network upon which the original call was initiated. Calls may drop if you move between Wi-Fi networks or between Wi-Fi networks and a cellular network. We will bill you based on the time at the location of the Wi-Fi network (or a nearby cell tower) if we know its location. If we are unable to determine the location of the Wi-Fi network, we may base the time of the call on the local time of your billing address.

11. * Data Plans and Other Features. Your Device may not be able to access data, or you may be charged for data usage on a pay per use basis, unless data Service is included in your Rate Plan or data pass (collectively "Data Plan"). **Additional important information about your Data Plan can be found at http://www.t-mobile.com/Company/CompanyInfo.aspx?tp=Abt_Tab_ConsumerInfo&tsp=Abt_Sub_InternetServices. Permissible and Prohibited Uses**: Your Data Plan is intended for Web browsing, messaging, and similar activities on your Device and not on any other equipment. Except to the extent explicitly permitted by your Data Plan, other uses, including for example, using your Device as a modem or tethering your Device to a personal computer or other hardware, are not permitted. Other examples of prohibited uses can be found in Section 18. **Protective Measures**: To provide the majority of our customers with a good experience and minimize capacity issues and degradation in network performance, we may take certain steps with our network, including, but not limited to, temporarily reducing data throughput for a subset of customers who use a disproportionate amount of network resources. In addition, if your total usage exceeds 5GB (amount is subject to change without notice; please check T-Mobile's T&Cs on www.T-Mobile.com/terms-conditions for updates), or the amount specified in your Data Plan, during a billing cycle, we may reduce your data speed for the remainder of that billing cycle. If you use your Data Plan in a manner that could interfere with other customers' service, affect our ability to allocate network capacity among customers, or degrade service quality for other customers, we may suspend, terminate, or restrict your data sessions, or switch you to a more appropriate Data Plan. We also manage our network to facilitate the proper functioning of services that require consistent high speeds, such as video calling, which may, particularly at times and in areas of network congestion, result in reduced speeds for other services. Additionally, we may implement other network management practices, such as caching less data, using less capacity,

and sizing video more appropriately for a Device to transmit data files more efficiently. These practices operate without regard to the content itself or the source of the content, and do not discriminate against offerings that might compete against those offered by T-Mobile on the basis of such competition. While we avoid changing text, image, and video files in the compression process when practical, the process may impact the appearance of files as displayed on a device. **Downloadable Content and Applications:** Content or Applications (e.g., downloadable or networked applications, wallpapers, ringtones, games, and productivity tools) ("Content & Apps") that you can purchase with your Device may not be sold by T-Mobile. For some third party purchases, although the charges may appear on your T-Mobile bill, T-Mobile is not responsible for the Content & Apps, including download, installation, use, transmission failure, interruption, or delay, or any content or website you may be able to access through the Content & Apps. Unless otherwise stated, any support questions for these Content & Apps should be directed to the third party seller. You may be able to restrict access and certain services by implementing controls available atwww.T-Mobile.com or by calling T-Mobile. When you use, download or install Content & Apps sold by a third party seller, you may be subject to license terms between you and third parties. When you use, download, or install Content & Apps that you purchase from T-Mobile, the Content & Apps are licensed to you by T-Mobile and may be subject to additional license terms between you and third parties. Whether purchased from T-Mobile or a third party, any Content & Apps you purchase are licensed for personal, lawful, non-commercial use on your Device only. You may not transfer, copy, or reverse engineer any Content & Apps, or alter, disable or circumvent any digital rights management security features embedded in the Content & Apps. Content & Apps may not be transferable from one Device to another Device. Some Devices or Content & Apps may continue to have contact with our network without your knowledge, which may result in additional Charges, for example, while roaming internationally. Software on your Device may automatically shut down or limit the use of Content & Apps or other features or Services without warning. T-Mobile is not responsible for any third party content, advertisements, or websites you may be able to access using your Device. **Use of Information:**T-Mobile may retain, use, and share information collected when you download, use, or install some Content & Apps, may update your Content & Apps remotely, or may disable or remove any Content & Apps at any time. Refer to T-Mobile's Privacy Policy located at www.t-mobile.com/company/website/privacypolicy.aspx, as well as the Content's or Apps creator/owner's privacy policy for information regarding their use of information collected when you download, install, or use any third party Content & Apps. We are not responsible for any transmission failure, interruption, or delay related to Content & Apps, or any content or website you may be able to access through the Content &

Apps. **Wi-Fi Calling**: *You acknowledge and agree that your use of any Wi-Fi network is* permissible and that you (and not T-Mobile) are solely responsible for your use. Cell Broadcasts (alerts that go to certain customers), Emergency Alerts, and Wireless Priority Service ("WPS") may not be available with Wi-Fi Calling.

12.* Roaming and International Calling. Roaming: Your Device may connect to *another provider's network ("Off-Net") even when you are within the T-Mobile coverage* area. Check your Device to determine if you are Off-Net. There may be extra Charges (including long distance, tolls, data usage) and higher rates for Off-Net usage, depending on your Rate Plan, and your quality and availability of service may vary significantly. You must use your Device predominantly within the T-Mobile owned network coverage area. If you exceed your Rate Plan or Data plan Off-Net domestic Allotments for voice usage, data usage or messaging usage, you will be alerted and your access to Off-Net coverage may be suspended or denied. We may also limit or terminate your Service in our discretion and without prior notice if you no longer reside in a T-Mobile-owned network coverage area, if more than 50% of your voice and/or data usage is Off-Net for any three billing cycles within any 12 month period, if your Off-Net usage makes it uneconomical for T-Mobile to provide Service to you, or if related to T-Mobile's arrangements with an Off-Net provider. **International Roaming & Dialing:** International roaming and dialing are available with some Rate Plans and on some Devices and may require an additional feature on your account. Whether roaming internationally or making and sending international calls and messages while in the U.S. (or Puerto Rico), you may be charged international rates (including for voicemails left for you and for data usage). This includes per minute rates for calls and, while roaming internationally, per minute rates for calls transferred to your voicemail and the relevant *data rates for data usage. You may be charged for more than one call for unanswered* calls that are forwarded to voicemail regardless of whether the calls result in an actual *voicemail message being left for you and regardless of whether your phone is on or off.* Some Devices and applications may incur usage and Charges while roaming. You may be able to *disable these applications and features through your Device settings.* Different rates and rounding increments apply in different countries. See www.T-Mobile.com for information on international access, rates, Services and coverage. While roaming internationally, your data throughput may be reduced and your Service may be otherwise limited or terminated at any time without notice.

13. * Taxes, Fees, and Surcharges. Taxes and Fees. **You agree to pay all taxes and fees imposed by governments or governmental entities**. We may not give advance notice of changes to taxes & fees. To determine taxes & fees, we will use the street address you identified as your Place of Primary Use ("PPU"). The PPU for **Puerto**

Rico customers must be in Puerto Rico. If you did not identify the correct PPU, or if you provided an address (such as a PO box) that is not a recognized street address, does not identify the applicable taxing jurisdictions or does not reflect the Service area associated with your telephone number, you may be assigned a default location for tax purposes. In the event of a disputed tax jurisdiction location or with respect to any disagreement regarding the taxes and fees assessed on your bill, you must request a tax refund within 60 days of our notification to you that the tax has been assessed **Surcharges**. You agree to pay all Surcharges. Surcharges are not mandated by law, they are T-Mobile Charges that are collected and retained by T-Mobile. The components and amounts of these Charges are subject to change without notice. Surcharges include, but are not limited to, charges, costs, fees and certain taxes T-Mobile incurs to provide Services (and are not government taxes or fees imposed directly on our customers that we must collect by law). Examples include general and administrative fees (such as certain costs we incur to provide Service) as well as governmental-related Surcharges (such as Federal or State Universal Service fees, regulatory fees, and gross receipts taxes). Surcharges will apply whether or not you benefit from the programs, activities or services included in the Surcharge. You can find the Surcharges in either the "Taxes, Fees & Surcharges" or the "Other Charges" section of your bill.

14. * Payments, Late Fees, Deposits, and Credit Checks. If we do not receive payment in full by the due date on your bill, you may be charged a late fee of the greater of 1.5% per month (18% annually) or $5/month, subject to the maximum allowed by law. We may use a collection agency and you agree to pay collection agency fees. If we accept late or partial payments, we do not waive our right to collect all amounts you owe, including late fees. If your check, electronic funds transfer payment, including debit or Automated Clearing House payment, or any other payment is dishonored or returned, we may charge you $35, or the maximum amount allowed under applicable law. We may also require you to use another payment method, and/or immediately suspend or cancel your Service. We will not honor limiting notations you make on or with your checks. Late payment, non-payment or collection agency fees are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments by our customers; these costs are not readily ascertainable and are difficult to predict or calculate at the time that these fees are set. **Deposits:** We may require a deposit. You agree that only we can apply deposits, payments, or prepayments in any order to any amounts you owe us on any account and that you may be required to increase or replace your deposit amount. We refund deposits and final credit balances upon request, unless otherwise required by law. We pay simple interest on deposits at the rate required by law. **Credit Checks:** You authorize us to obtain

information about your credit history from credit-reporting agencies at any time. You understand that a credit inquiry could adversely affect your credit rating. You authorize us to report your payment record to credit-reporting agencies.

Puerto Rico customers: This paragraph constitutes notice that your Service may be suspended or cancelled if you do not pay your account in full within the time stated on your bill or if your financial institution dishonors or returns a check for any reason, including for insufficient funds.

15. * Your Right to Dispute Charges. Unless otherwise provided by law, you agree to notify us of any dispute regarding your bill or Charges to your account within 60 days (20 days for **Puerto Rico customers**) after the date you first receive the disputed bill or Charge. If you do not notify us of your dispute in writing within this time period, you may not pursue a claim in arbitration or in court. Except for Puerto Rico customers and unless otherwise provided by law, you must pay disputed Charges until the dispute is resolved. If you accept a credit, refund or other compensation or benefit to resolve a disputed bill or Charge, you agree that the issue is fully and finally resolved. For unresolved disputes see Section 2 above. To contact or notify us, see Section 16. This paragraph is notice to **Puerto Rico customers** that payment of undisputed Charges is due when stated on your bill, regardless of any dispute.

Puerto Rico customers: We will provide you with a determination regarding any dispute that is presented to us in accordance with this Section 15 within 15 days after we receive it. You will have 20 days from the mailing date of the notification to request reconsideration of our determination's result. You may appeal our resolution's determination to the Telecommunications Board of the Commonwealth of Puerto Rico ("Telecommunications Board") by filing a petition for review up to 30 days after the date of our determination. Your petition for review shall be made through the filing of a document containing the following information: (a) your name and address; (b) our company name; (c) the pertinent facts; (d) any applicable legal provisions that you are aware of; and (e) the remedy you are requesting. The document may be filed handwritten or typewritten, and must be signed by you. You must send us a copy of your document to the following address: 654 Muñoz Rivera Avenue, Suite 2000. Hato Rey, Puerto Rico 00918, Attn: Customer Care Manager. You must send your petition for review to the Telecommunications Board at the following address: 500 Ave. Roberto H. Todd (Pda. 18 – Santurce), San Juan, Puerto Rico 00907-3941. The Telecommunications Board will review our determination only on appeal. You are advised of the provisions regarding suspension of Service that appear in Law 33 of July 7, 1985, Law 213 of September 12, 1996 and Regulation 8065 promulgated by the Telecommunications Board. You are also advised of Regulation 5939 of March 12,

1999 promulgated by the Telecommunications Board regarding the procedures for customer's dispute resolution and suspension of Services.

16. * Notices and Customer Communications. You expressly consent to be contacted, by T-Mobile or anyone calling on its behalf, for any and all purposes, at any telephone number, or physical or electronic address where you may be reached, including any wireless telephone number. You agree that T-Mobile may contact you in any way, including, pre-recorded or artificial voice or text messages delivered by an automatic telephone dialing system, or e-mail messages delivered by an automatic e-mailing system. You agree that we also have the consent to contact any authorized users on your account in any manner set forth in this Section. You expressly acknowledge that this consent cannot be revoked without prior written agreement and acceptance by us. Notices from us to you are considered delivered when we send them to your Device or by email or fax to any email or fax number you provided to us, or 3 days after mailing to your billing address. For multi-line accounts, a "Primary Telephone Number" may be assigned to your account for the purpose of receiving notices from us, as well as for other purposes. If you would like to designate a Primary Telephone Number, please contact T-Mobile. Your consent to be contacted may be revoked only if it is in writing and is with T-Mobile's express agreement.
You may contact our Customer Care department at www.T-Mobile.com, by calling 1-877-453-1304 or 611 from your Device, or by writing to: T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380. **Puerto Rico customers** must direct notices to: T-Mobile Customer Relations, 654 Muñòz Rivera Avenue, Suite 2000, Hato Rey, Puerto Rico 00918, Attn: Customer Care Manager. Notices from you to us are considered delivered when you send an email or 3 days after mailing to the addresses above.
To begin arbitration or other legal proceeding, you must serve our registered agent. Our registered agent is Corporation Service Company and can be contacted at 1-866-403-5272. For **Puerto Rico customers**, our registered agent is The Prentice-Hall Corporation System, Puerto Rico. Inc. c/o and can be contacted at FGR Corporate Services, Inc., Oriental Building, Suite P-1, 254, Muñòoz Rivera Avenue, San Juan, Puerto Rico, 00918, phone: 1-800-927-9801.

17. * Lost or Stolen Devices. You agree to notify us if your Device is lost or stolen. Once you notify us, we will suspend your Service. After your Service is suspended, you will not be responsible for additional usage charges incurred in excess of your Rate Plan Charges, applicable taxes, fees, and Surcharges. If you request that we not suspend your Service, you will remain responsible for all usage, Charges incurred, and applicable taxes and fees. We may prevent a lost or stolen Device from registering on

our and other networks. **California customers**: For Charges incurred before you notify us, you are not liable for Charges you did not authorize, but the fact that your Device or Account was used is some evidence of authorization. You may request us to investigate Charges you believe were unauthorized. We may ask you to provide information and you may submit information to support your request. If we determine the Charges were unauthorized, we will credit your account. If we determine the Charges were authorized, we will inform you within 30 days and you will remain responsible for the Charges. **Even if your Device is lost or stolen, you must fulfill the remainder of your Term or the Early Termination Fee, if applicable, will apply.**

18. * Misuse of Service or Device. By activating or renewing Service with T-Mobile, you agree that you do so because you want Service from T-Mobile and not for any other purposes. You agree not to misuse the Service or Device, including but not limited to: (a) reselling or rebilling our Service; (b) using the Service or Device to engage in unlawful activity, or in conduct that adversely affects our customers, employees, business, or any other person(s), or that interferes with our operations, network, reputation, or ability to provide quality service, including, but not limited to, the generation or dissemination of viruses, malware or "denial of service" attacks; (c) using the Service as a substitute or backup for private lines or dedicated data connections; (d) tampering with or modifying your T-Mobile Device; (e) "spamming" or engaging in other abusive or unsolicited communications, or any other mass, automated voice or data communication for commercial or marketing purposes; (f) reselling T-Mobile Devices for profit, or tampering with, reprogramming or altering T-Mobile Devices for the purpose of reselling the T-Mobile Device; (g) using the Service in connection with server devices or host computer applications, including continuous Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file-sharing applications that are broadcast to multiple servers or recipients, "bots" or similar routines that could disrupt net user groups or email use by others or other applications that denigrate network capacity or functionality; (h) accessing, or attempting to access without authority, the information, accounts or devices of others, or penetrate, or attempt to penetrate, T-Mobile's or another entity's network or systems; (i) running software or other devices that maintain continuously active Internet connections when a computer's connection would otherwise be idle, or "keep alive" functions (e.g. using a Data Plan for Web broadcasting, operating servers, telemetry devices and/or supervisory control and data acquisition devices); or (j) assisting or facilitating anyone else in any of the above activities. Unless authorized by T-Mobile, you agree that you won't install, deploy, or use any regeneration equipment or similar mechanism (for example, a repeater or signal booster) to originate, amplify, enhance, retransmit or regenerate a transmitted RF signal and, unless authorized by T-Mobile, you agree that

you will not use a telephone number on the T-Mobile network for any purpose but for access to the public switched telephone network. You agree that a violation of this section harms T-Mobile, which cannot be fully redressed by money damages, and that T-Mobile shall be entitled to immediate injunctive relief in addition to all other remedies available.

19. Our Rights to Limit or End Service or the Agreement. WE MAY LIMIT, SUSPEND OR TERMINATE YOUR SERVICE OR AGREEMENT WITHOUT NOTICE FOR ANY REASON, INCLUDING, WITHOUT LIMITATION, if you, any user of your Device, or any user on your account: (a) breaches the Agreement; (b) incurs Charges *greater than any billing or credit limitation on your account (even if we haven't yet billed* the Charges); (c) provides inaccurate information or credit information we can't verify; (d) lives in an area where we don't provide Service, more than 50% of your voice and/or data usage is Off-Net for any three billing cycles within any 12 month period, your Off-Net usage makes it uneconomical for T-Mobile to provide Service to you, or relating to T-Mobile's arrangements with an Off-Net provider; (see Section 12); (e) transfer(s) Service to another person without our consent; (f) becomes insolvent, goes bankrupt or threatens bankruptcy (except as prohibited by law); (g) misuses your Service or Device as described in Section 18, above; (h) uses your Service or Device in a manner that is excessive, unusually burdensome, or unprofitable to us; or (i) are on a Rate Plan that we determine is no longer available to you. We may impose credit, usage or other limits to your Service, suspend your Service, or exclude certain types of calls, messages or sessions (such as international, 900 or 976 calls), in our sole discretion and without notice. If we limit, suspend or terminate your Service and later reinstate your Service, you may be charged a fee. This paragraph constitutes notice to **Puerto Rico customers** that your Service may be suspended or cancelled if you engage in any of the foregoing actions in Sections 18 and 19, including, but not limited to, failing to pay your bill when due, in accordance with the Puerto Rico Suspension Regulation 5940 of March 12, 1999, promulgated by the Telecommunications Board where applicable, or in T-Mobile's sole discretion. If your Service or account is limited, suspended or terminated and then reinstated, you will be charged a reactivation fee.

20. * Intellectual Property. You agree not to infringe, misappropriate, dilute or otherwise violate the intellectual property rights of T-Mobile or any third party. Except for a limited license to use the Services, your purchase of Services and T-Mobile Devices (or other Devices) does not grant you any license to copy, modify, reverse engineer, download, redistribute, or resell the intellectual property of T-Mobile or others related to the Services and T-Mobile Devices (or other Devices); this intellectual property may be used only with T-Mobile Service unless expressly authorized by T-Mobile. You agree

that a violation of this section harms T-Mobile, which cannot be fully redressed by money damages, and that T-Mobile shall be entitled to immediate injunctive relief in addition to all other remedies available. In conjunction with our rights under Section 19, it is T-Mobile's policy, in appropriate circumstances and in its sole judgment, to suspend or terminate the Service of any subscriber, account holder or user who is deemed to be a repeat or blatant infringer of copyrights. For more information see www.T-Mobile.com/DMCA.htm (www.T-Mobile.com.pr/DMCA.htm for **Puerto Rico** and http://es.t-mobile.com/DMCA.htm for T-Mobile's Spanish website).

21. Digital Millennium Copyright Act ("DMCA") Notice. If you believe that material residing on our system or network infringes the copyright of you or the copyright of a person or entity for whom you are authorized to act, notify our Designated agent by using the notice procedure under the DMCA and described at www.T-Mobile.com/DMCA.htm (www.T-Mobile.com/DMCA.htm for **Puerto Rico** and http://es.t-mobile.com/DMCA.htm for T-Mobile's Spanish website). After receiving notice, we may remove or disable access to any infringing material as provided for in the DMCA. T-Mobile's Designated Agent is: Christina Kirkpatrick, 12920 S.E. 38th Street, Bellevue, WA 98006; copyrightagent@t-mobile.com; phone: 425-383-4000. There are substantial penalties for sending false notices.

22. * Privacy Information. Our Privacy Policy describes how we collect, use and share information related to your use of our Service and is available online at www.T-Mobile.com/privacy. We may change our Privacy Policy at any time to provide updates to or clarification of our practices. You should refer to our Privacy Policy often for the latest information and the effective date of any changes. In addition, data on your Device may automatically be stored on your SIM card, Device or our network. Your data may remain on the Device even if your SIM card is removed. The data left on your Device will be accessible to others who use your Device, and may be deleted, altered, or transferred to our network servers.
Some Devices automatically upload stored information (such as your address book, ringtones, or other data) to T-Mobile network servers. You may choose not to use this service by contacting Customer Care; however, your Device will continue to upload your information to our servers but T-Mobile will not retain the information. Not using this service may result in the loss of functionality or the availability of certain services or features, and the permanent loss of information stored on a lost or stolen Device. You or T-Mobile may be able to remotely access or delete information stored on your Device or on www.my.T-Mobile.com.

23. * Disclaimer of Warranties. EXCEPT FOR ANY WRITTEN WARRANTY THAT MAY BE PROVIDED WITH A T-MOBILE DEVICE YOU PURCHASE FROM US, AND

TO THE EXTENT PERMITTED BY LAW, THE SERVICES AND DEVICES ARE PROVIDED ON AN "AS IS" AND "WITH ALL FAULTS" BASIS AND WITHOUT WARRANTIES OF ANY KIND. WE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICE OR YOUR DEVICE. WE CAN'T PROMISE UNINTERRUPTED OR ERROR-FREE SERVICE AND DON'T AUTHORIZE ANYONE TO MAKE ANY WARRANTIES ON OUR BEHALF. THIS DOESN'T DEPRIVE YOU OF ANY WARRANTY RIGHTS YOU MAY HAVE AGAINST ANYONE ELSE. WE DO NOT GUARANTEE THAT YOUR COMMUNICATIONS WILL BE PRIVATE OR SECURE; IT IS ILLEGAL FOR UNAUTHORIZED PEOPLE TO INTERCEPT YOUR COMMUNICATIONS, BUT SUCH INTERCEPTIONS CAN OCCUR.

24. * Waivers and Limitations of Liability. UNLESS PROHIBITED BY LAW, WE EACH AGREE TO LIMIT CLAIMS FOR DAMAGES OR OTHER MONETARY RELIEF AGAINST EACH OTHER TO DIRECT AND ACTUAL DAMAGES REGARDLESS OF THE THEORY OF LIABILITY. THIS MEANS THAT NEITHER OF US WILL SEEK ANY INDIRECT, SPECIAL, CONSEQUENTIAL, TREBLE, OR PUNITIVE DAMAGES FROM THE OTHER. THIS LIMITATION AND WAIVER ALSO APPLIES TO ANY CLAIMS YOU MAY BRING AGAINST ANY OTHER PARTY TO THE EXTENT THAT WE WOULD BE REQUIRED TO INDEMNIFY THAT PARTY FOR SUCH CLAIM. YOU AGREE WE ARE NOT LIABLE FOR PROBLEMS CAUSED BY YOU OR A THIRD PARTY. EXCEPT TO THE EXTENT PROHIBITED BY LAW, ALL CLAIMS MUST BE BROUGHT WITHIN 2 YEARS OF THE DATE THE CLAIM ARISES.

25. * Indemnification. You agree to defend, indemnify, and hold us harmless from any claims arising out of use of the Service or Devices, breach of the Agreement, or violation of any laws or regulations or the rights of any third party by you, any person on your account or that you allow to use your Service or Device.

26. * Enforceability and Assignment. A waiver of any part of the Agreement in one instance is not a waiver of any other part or any other instance and must be expressly provided in writing. If we don't enforce our rights under any provisions of the Agreement, we may still require strict compliance in the future. Except as provided in Section 2, if any part of the Agreement is held invalid that part may be severed from the Agreement. You can't assign the Agreement or any of your rights or duties under it without our written consent. We may assign all or part of the Agreement or your debts to us without notice. The Agreement is the entire agreement between us and defines all of the rights you have with respect to your Service or Device, except as provided by law, and you cannot rely on any other documents or statements by any sales, service representatives

or other agents. If you purchase a Device, services or content from a third party, you may have a separate agreement with the third party; T-Mobile is not a party to that agreement. The original version of the Agreement is in English. To the extent there are conflicts between the English version and any other language version, the English version will control. Any determination made by us pursuant to this Agreement, shall be in our sole reasonable discretion. Paragraphs marked "*" continue after termination of our Agreement with you.

27. * Choice of Law. This Agreement is governed by the Federal Arbitration Act, applicable federal law, and the laws of the state in which your billing address in our records is located, without regard to the conflicts of laws rules of that state. Foreign laws (except for Puerto Rico) do not apply. Arbitration or court proceedings must be in: (a) the county and state in which your billing address in our records is located, but not outside the U.S.; or (b) in Puerto Rico if your billing address is in Puerto Rico. If any provision of the Agreement is invalid under the law of a particular jurisdiction, that provision will not apply in that jurisdiction.

28. Additional Terms for T-Mobile Prepaid Customers. *Your T-Mobile Prepaid* Service account balance, if sufficient, or your active prepaid plan gives you access to T-Mobile Prepaid Service for a limited amount of time; you must use your T-Mobile *Prepaid Service during the designated period of availability. To use T-Mobile Prepaid* Service you must have a T-Mobile Prepaid Service account balance for pay as you go service or be on an active prepaid plan.; Service will be suspended when your account balance reaches zero; and/or you are at the end of the time period associated with your prepaid plan. Monthly plan features are available for 30 days, however, depending on the time of day that you activate your Service or that your Service expires, your service *cycle may not equal 30 full 24 hour days. Your monthly plan will be automatically* renewed at the end of 30 days if you have a sufficient T-Mobile Prepaid Service account balance to cover your T-Mobile Prepaid Service plan before the first day after your *service cycle. If you do not have a sufficient T-Mobile Prepaid Service account balance,* your Prepaid Service will be suspended unless you move to a pay as you go plan. If you do not reinstate Prepaid Service within the required period based upon your service *plan, your phone number will be reallocated. The Charges for Service and the amount* of time that Service is available following activation of your Prepaid Service account balance may vary; see www.T-Mobile.com for more information. Prepaid Service is non-*refundable (even if returned during the Cancellation Period), and no refunds or other* compensation will be given for unused airtime balances, lost or stolen prepaid cards, or coupons. You will not have access to detailed usage records or receive monthly bills. *Coverage specific to T-Mobile Prepaid Service may be found at* www.T-Mobile.com and

differs from coverage related to T-Mobile's postpaid Service. If you purchase a T-Mobile Device that is sold for use on T-Mobile Prepaid Service, you agree that you intend it to be activated on our Service, and do not intend to, and will not, resell, modify and/or export the T-Mobile Devices, or assist someone in these activities.

Print-Friendly version

Attachment 2

Family Mobile Terms and Conditions

Family Mobile Terms & Conditions

Effective February 6, 2013.

Your wireless service is provided by T-Mobile USA, Inc. including its affiliates, assignees, and agents ("T-Mobile"). Your agreement for wireless service branded as "Walmart Family Mobile Powered by T-Mobile" ("Family Mobile") is with T-Mobile, and includes these Terms and Conditions ("T&Cs"), your Service Agreement, applicable supplemental terms and conditions, and your Rate Plan terms, which are available online and at store locations (collectively, "Agreement"). Your Rate Plan includes your monthly Service allotments for minutes, messages or data ("Allotments"), rates, coverage and other terms ("Rate Plan"). To *the extent any term in your Rate Plan expressly conflicts with these T&Cs, the term in your Rate Plan will* govern. Your Agreement applies to each line of Service, although different T&Cs may apply to different lines of Service on your account.

Please read these T&Cs carefully. They cover important information about the services provided to you ("Service"); your phone, handset, device, SIM card, data card, or other equipment or third party device used with the Family Mobile Service ("Device"); and any access and usage charges, taxes, fees and other charges we bill you or that were accepted or processed through your Device ("Charges"). **These T&Cs include fees for late payments, limitations of liability, privacy information, and resolution of disputes by arbitration instead of in court.**

You, and any authorized users on your account, will have access to account information and may be able to make changes to the account.**If you give your personal account validation information to someone, they can access and make changes to your account.**Those changes will be binding on you. You may request to switch to another Rate Plan, and if we authorize the change, fees may apply. Authorized *changes may require your agreement to a new minimum term and/or new T&Cs.*

1. Acceptance. YOUR AGREEMENT STARTS WHEN YOU ACCEPT. You represent that you are at least 18 years old (21 years old or legally emancipated if you are a **Puerto Rico customer**) and you are legally authorized to enter into this Agreement. You accept your Agreement by doing any of the following: (a) giving us a written or electronic signature, or telling us orally that you accept; (b) activating Service; (c) using your Service after you make a change or addition; (d) paying for the Service or a "Family Mobile Device" (a Device purchased from Walmart for use with the Family Mobile Service); or (e) opening the Family Mobile Device box or failing to activate Service within 30 days after the purchase of your Family Mobile Device, unless returned within the Cancellation Period (as defined in Section 4). **IF YOU DON'T WANT TO ACCEPT, DON'T DO ANY OF THESE THINGS.**

2. * Dispute Resolution and Arbitration. WE EACH AGREE THAT, EXCEPT AS PROVIDED BELOW, (AND EXCEPT AS TO PUERTO RICO CUSTOMERS) ANY AND ALL CLAIMS OR DISPUTES IN ANY WAY RELATED TO OR CONCERNING THE AGREEMENT, OUR SERVICES, DEVICES OR PRODUCTS, INCLUDING ANY BILLING DISPUTES, WILL BE RESOLVED BY BINDING ARBITRATION, RATHER THAN IN COURT. This includes any claims against other parties relating to Services or Devices provided or billed to you (such as our suppliers, dealers or third party vendors) whenever you also assert claims against us in the same proceeding. We each also agree that the Agreement affects interstate commerce so that the Federal Arbitration Act and federal arbitration law apply (despite the choice of law provision in Section 26). THERE IS NO JUDGE OR JURY IN ARBITRATION, AND COURT REVIEW OF AN ARBITRATION AWARD IS LIMITED. THE ARBITRATOR MUST FOLLOW THIS AGREEMENT AND CAN AWARD THE SAME DAMAGES AND RELIEF AS A COURT (INCLUDING ATTORNEYS' FEES).

For all disputes (except for **Puerto Rico customers**), whether pursued in court or arbitration, you must first give us an opportunity to resolve your claim by sending a written description of your claim to the address in Section 15 below. We each agree to negotiate with each other in good faith about your claim. If we do not resolve the claim within 60 days after we receive this claim description, you may pursue your claim in arbitration. You may pursue your claim in a court only under the circumstances described below. We each agree that if you fail to timely pay amounts due, we may assign your account for collection, and the collection agency may pursue in court claims limited strictly to the collection of the past due amounts and any interest or cost of collection permitted by law or the Agreement.

Notwithstanding the above, **YOU MAY CHOOSE TO PURSUE YOUR CLAIM IN COURT AND NOT BY**

ARBITRATION if: (a) your claim qualifies, you may initiate proceedings in small claims court; or (b) **YOU OPT OUT OF THESE ARBITRATION PROCEDURES WITHIN 30 DAYSFROM THE DATE YOU ACTIVATED SERVICE FOR THE RELEVANT LINE (the "Opt Out Deadline").** You must opt out by the Opt Out Deadline for each line of Service. You may opt out of these arbitration procedures by calling 1-866-323-4405 or completing the opt-out form located at http://myfamilymobile.com/support/dispute.aspx. **Any opt-out received after the Opt Out Deadline will not be valid and you must pursue your claim in arbitration or small claims court.**

If the arbitration provision applies or you choose arbitration to resolve your disputes, then either you or we may start arbitration proceedings. You must send a letter requesting arbitration and describing your claim to our registered agent (see Sec. 15) to begin arbitration. The American Arbitration Association ("AAA") will arbitrate all disputes. For claims of less than $75,000, the AAA's Supplementary Procedures for Consumer-Related Disputes will apply; for claims over $75,000, the AAA's Commercial Arbitration Rules will apply. The AAA rules are available at www.adr.org or by calling 1-800-778-7879. Upon filing of the arbitration demand, we will pay all filing, administration and arbitrator fees for claims that total less than $75,000. For claims that total more than $75,000, the payment of filing, administration and arbitrator fees will be governed by the AAA Commercial Arbitration Rules. An arbitrator may award on an individual basis any relief that would be available in a court, including injunctive or declaratory relief and attorneys' fees. In addition, for claims under $75,000 as to which you provided notice and negotiated in good faith as required above before initiating arbitration, if the arbitrator finds that you are the prevailing party in the arbitration, you will be entitled to a recovery of reasonable attorneys' fees and costs. Except for claims determined to be frivolous, T-Mobile agrees not to seek an award of attorneys' fees in arbitration even if an award is otherwise available under applicable law. **Puerto Rico customers**: Refer to Section 14 for details on the Puerto Rico Telecommunications Dispute Procedure.

CLASS ACTION WAIVER. WE EACH AGREE THAT ANY DISPUTE RESOLUTION PROCEEDINGS, WHETHER IN ARBITRATION OR COURT, WILL BE CONDUCTED ONLY ON AN INDIVIDUAL BASIS AND NOT IN A CLASS OR REPRESENTATIVE ACTION OR AS A MEMBER IN A CLASS, CONSOLIDATED OR REPRESENTATIVE ACTION. If a court or arbitrator determines in an action between you and us that this waiver is unenforceable, the arbitration agreement will be void as to you. **If you chose to pursue your claim in court by opting out of the arbitration provision as specified above, this Class Action Waiver provision will not apply to you. Neither you, nor any other customer, can be a class representative, *class member, or otherwise participate in a class, consolidated, or representative proceeding* without having complied with the opt out requirements above.**

JURY TRIAL WAIVER. If a claim proceeds in court rather than through arbitration, WE EACH WAIVE ANY RIGHT TO A JURY TRIAL.

3. * Your Term of Service. Your "Term" is the period of time for which you have agreed to maintain Service with us. Periods of suspension of Service do not count toward your Term. After your Term, your rate plan term will continue on a month-to-month basis. Some Devices require maintaining certain features or Services (e.g. a data plan) as part of your Rate Plan. If you terminate your Service, your termination will be effective at the end of your current billing cycle, and you will remain responsible for all fees and Charges for your Service and usage through the end of that billing cycle. If we terminate your Service, we will determine the date of termination, and you will be responsible for all usage and Charges through the date of termination. You can request that we port your number to another carrier, and Service for that number will be terminated when the porting is complete. If you port your number, you will be responsible for all usage and Charges until the port-out is complete.

4. * Cancellation and Returns. Service Cancellation: You can cancel a line of service, but will remain responsible for all usage and Charges incurred through the end of your current billing cycle. You can cancel that new line of Service if you cancel **WITHIN 14 DAYS** of activating that new line of Service (30 days in California; other states may differ, ask your sales representative) ("Cancellation Period"). To cancel Service during the Cancellation Period, you may be required to go to the place where you activated Service and return any Family Mobile Device you acquired at the time of activation. You must return your Family Mobile Device in its package with all original contents, undamaged and in good working condition with no material alterations to the Device's hardware or software. If you do not return your Family Mobile Device, or if you return your Family Mobile Device in a damaged, altered or destroyed condition, we may take one or more of the following actions: (a) prevent your Family Mobile Device from working on any network; (b) elect not to process your Service cancellation; or (c) charge you the suggested retail price or the cost to

repair the Family Mobile Device, (which may be greater than the price you paid), plus any shipping and handling charges. **Device Refunds and Restocking Fees:** Please see Walmart's Return Policy for Device and accessory returns. You may be required to pay a restocking fee. The unused portion of any Extras Pack and/or WebPak may be refundable. Promotional amounts for either Extras Packs or WebPaks amounts are non-refundable. If you paid an Activation Fee, such fee is non-refundable unless you are cancelling Service within the Cancellation Period. If you cancel Service during the Cancellation Period, your Activation Fee (if any) and any remaining Extras Pack or WebPak amounts that have not been deducted from your Extras Pack or WebPak will be refunded (amounts already deducted will not be refunded). Prior to refunding, any refunds we owe you will be first applied to satisfy any amounts you owe us.

5. Our Rights to Make Changes. This provision, which describes how changes may be made to your Agreement, is subject to requirements and limitations imposed by applicable law, and will not be enforced to the extent prohibited by law. Your Service is subject to our business policies, practices, and procedures, which we can change without notice. WE CAN CHANGE ANY TERMS IN THE AGREEMENT AT ANY TIME. YOU MAY CANCEL THE AFFECTED LINE OF SERVICE IF: (A) WE CHANGE YOUR PRICING IN A MANNER THAT MATERIALLY INCREASES YOUR MONTHLY RECURRING CHARGE(S) (the amount you agreed to pay each month for voice, data and messaging, which does not include overage, pay-per-use or optional services (such as 411, or downloads), or taxes and fees); (B) WE MATERIALLY DECREASE THE SERVICE ALLOTMENTS WE AGREED TO PROVIDE TO YOU FOR YOUR MONTHLY RECURRING CHARGE; OR (C) WE MATERIALLY CHANGE A TERM IN THESE T&Cs OTHER THAN PRICING IN A MANNER THAT IS MATERIALLY ADVERSE TO YOU. WE WILL PROVIDE YOU WITH AT LEAST 30 DAYS' NOTICE OF ANY CHANGE WARRANTING CANCELLATION OF THE AFFECTED LINE OF SERVICE AND YOU MUST NOTIFY US WITHIN 14 DAYS AFTER YOU RECEIVE THE NOTICE, OR AS OTHERWISE PROVIDED IN THE NOTICE. IF YOU FAIL TO TERMINATE WITHIN THE RELEVANT TIMEFRAME, YOU ACCEPT THE CHANGES.

6. * Your Wireless Device & Compatibility with Other Networks.Your Family Mobile Device may not be compatible with the network and services provided by another service provider. A Device purchased from someone else, must, as solely determined by T-Mobile, be compatible with, and not potentially harm, the T- Mobile network. Family Mobile Devices are designed to be used only with our Service. You may be eligible to have your Family Mobile Device reprogrammed to work with another carrier, but you must contact us to do so. Not all Family Mobile Devices are capable of being reprogrammed. We reserve the right to prevent your Device from being used on our network. Some features will be available only on some Devices purchased from us. At times we may remotely change software, systems, applications, features or programming on your Device without notice to address security, safety or other issues that impact the network or your Device. These changes will modify your Device and may affect or erase data you have stored on your Device, the way you have programmed your Device, or the way you use your Device. We may offer you changes to systems, applications, features or programming remotely to your Device; you will not be able to use your Device during the installation of the changes even for emergencies.

7. Service Availability. Coverage maps only approximate the anticipated wireless coverage area outdoors; actual Service area, coverage and quality may vary and change without notice depending on a variety of factors including network capacity, terrain and weather. Outages and interruptions in Service may occur, and speed of Service varies. You agree that T-Mobile is not liable for problems relating to Service availability or quality.

8. Important Emergency 9-1-1 Information and Emergency Alerts. When making a 9-1-1 call, always state the nature of your emergency and provide both your location and phone number, as the operator may not automatically receive this information. **T-Mobile is not responsible for failures to connect or complete 9-1-1 calls or if inaccurate location information is provided. 9-1-1 service may not be available or reliable and your ability to receive emergency services may be impeded.** A variety of information and methods may be used to determine the location of a 9-1-1 call, including Global Positioning Satellites, our wireless network, or the street address you have provided us as your primary use location ("Primary Address"). Even with this information, an emergency operator may not be able to locate you in order to provide emergency services. Other third party entities are involved in connecting a 9-1-1 call and we do not determine the public safety agency to which your 9-1-1 call is routed. If you are porting a phone number to or from us, we may not be able to provide you with some Services, such as 9-1-1 location services, while the port is being implemented. If you dial 9-1-1 while outside the U.S., 9-1-1 services may not be available. **Wi-Fi and 9-1-1 Service:** 9-1-1 service using Wi-Fi uses the internet and operates differently than traditional 9-1-1. For example, 9-1-1 service may not work during power or internet (e.g., cable service) outages or disruptions or if your internet or Service is suspended. Location

information when using Wi-Fi may be limited or unavailable. You must provide us with a Primary Address. If the location at which you primarily use Wi-Fi changes, either temporarily or permanently, you must register the new address online or by contacting Customer Care at 1-877-760-8760; it may take 24 hours or more to update the address information. If you do not give us a Primary Address, we may block your usage of certain Wi-Fi networks. When you call over Wi-Fi away from your Primary Address, we may have no or very limited information about your location. **Emergency Alerts:** T-Mobile has chosen to offer wireless emergency alerts, within portions of its coverage area, on wireless alert capable Devices. There is no additional charge for these wireless emergency alerts. For details on the availability of this service and wireless emergency alert capable Devices, please visit myfamilymobile.com.

9. * Billing. You agree to pay all Charges we bill you or that were accepted or processed through your Device. For disputed Charges, see Section 14. You agree to provide us with accurate and complete billing information and to report all changes within 30 days of the change. We round up any fraction of a minute to the next full minute. Airtime usage is measured from the time the network begins to process a call (before the phone rings or the call is answered) through its termination of the call (after you hang up). Unless otherwise specified in your Rate Plan, the rate for a call (such as nights and weekend rates) is determined according to the time or day applicable to that minute (for example, different rates may apply in one call if the call extends into nights or weekends). If we cannot determine the time of your call, we may base the time on the local time associated with your billing address. Calls made between lines of Service on the same account are charged as intra-account calls while on the T-Mobile network (but not when off-network or roaming on affiliate networks). You may be charged for more than one call/message when you use certain features resulting in multiple inbound or outbound calls/messages (such as call forwarding, call waiting, voicemail, conference calling, and multi-party messaging). Most usage and Charges incurred during a billing cycle will be included in your bill for that cycle. Some usage and Charges may be delayed to a later billing cycle, which may cause you to exceed Rate Plan Allotments in a later billing cycle. Unused Rate Plan Allotments expire at the end of your billing cycle. Airtime usage applies to all calls processed through your Device, including toll-free, operator-assisted, voice mail, call forwarding and calling card calls. You may be billed additional Charges or fees for certain features and services such as operator or directory assistance, data calls or transfers, messaging, internet access and applications.**Third-Party Service Provider Billing:** Your Extras Pack or WebPak can be used to purchase services and products from third-party providers (e.g., games, apps, ringtones, etc.) and Charges for these purchases will be deducted from your Extras Pack or WebPak. **Data Usage and Messaging:** Data usage is rounded up to the next full-kilobyte increment at the end of each data session. There are 1,024 kilobytes in one megabyte. You will be charged for text, instant or picture messages and email whether read or unread, sent or received, solicited or unsolicited. We use filters to block spam messages, but we do not guarantee that you will not receive spam or other unsolicited messages, and we are not liable for such messages. Contact Customer Care at 1-877-760-8760 or visit myfamilymobile.com for additional blocking options. **Extras Pack/WebPak Billing:** Data usage is charged in 1 megabyte increments. When you have used a full megabyte, you will be charged for another 1 megabyte. Unless your Rate Plan includes data Allotments, data usage will be tracked and deducted from your Extras Pack or WebPak amount from the time you begin a session until you stop the session. Usage will first be deducted from Extras Pack or WebPak amounts associated with monies that you have paid, and then from any promotional amounts you may have. If you have multiple data sessions running at the same time, you may be charged separately for each data session in 1 megabyte increments as described above. **Wi-Fi Billing:** Billing for Wi-Fi usage will be based on the network (Wi-Fi or cellular) to which your Device was connected at the start of the call or other Service. Check your Device indicator and manual to know if you are on a cellular or Wi-Fi network. Additional incoming and outgoing calls initiated while you are already connected to a network (e.g., call waiting, call forwarding, conference calling) also are billed based upon the network upon which the original call was initiated. Calls may drop if you move between Wi-Fi networks or between Wi-Fi networks and a cellular network. We will bill you based on the time at the location of the Wi-Fi network (or a nearby cell tower) if we know its location. If we are unable to determine the location of the Wi-Fi network, we may base the time of the call on the local time of your billing address, which can affect the designation of your calls such as a night or weekend call.

10. * Extras Pack, WebPaks and Other Features. An Extras Pack or WebPak may be used for features such as access to data, internet, picture messaging, downloads, and international calling or roaming, unless those services are otherwise included in your Rate Plan. Some Rate Plans that do not include data services may require a minimum Extras Pack or WebPak level to begin internet browsing. You must have an active Family Mobile Rate Plan to have an Extras Pack or WebPak, and your Extras Pack or WebPak may not be used if your account is suspended. Some Rate Plans or Devices may require or allow you to maintain a data plan ("Data Plan") as part of your Service. **Permissible and Prohibited Uses:** Your Data Plan, Extras Pack or

WebPak is intended for Web browsing, downloads, messaging, and similar activities on your Device and not on any other equipment. Unless explicitly permitted by your Data Plan, Extras Pack or WebPak, other uses, including for example, using your Device as a modem or tethering your Device to a personal computer or other hardware, are not permitted. Other examples of prohibited uses can be found in Section 17. **Protective Measures:** To provide a good experience for the majority of our customers and minimize capacity issues and degradation in network performance, we may take measures including temporarily reducing data throughput for a subset of customers with Data Plans, Extras Packs or WebPaks who use a disproportionate amount of bandwidth. In addition, if total usage on a Data Plan or with Extras Packs or WebPaks exceeds 5GB (amount is subject to change without notice; please check these T&Cs at myfamilymobile.com for updates) during a billing cycle, we may reduce your data speed for the remainder of that billing cycle. If you use your Data Plan, Extras Pack or WebPak in a manner that could interfere with other customers' service, affect our ability to allocate network capacity among customers, or degrade service quality for other customers, we may suspend, terminate, or restrict your data session, or switch you to a more appropriate Data Plan. We also manage our network to facilitate the proper functioning of services that require consistent high speeds, such as video calling, which may, particularly at times and in areas of network congestion, result in reduced speeds for other services. Additionally, we may implement other network management practices, such as caching less data, using less capacity, and sizing video more appropriately for a Device to transmit data files more efficiently. These practices are agnostic to the content itself and to the websites that provide it. While we avoid changing text, image, and video files in the compression process when practical, the process may impact the appearance of files as displayed on your Device. **Downloadable Content and Applications:** Content or Applications (e.g., downloadable or networked applications, wallpapers, ringtones, games, and productivity tools) ("Content & Apps") that you can purchase with your Device may be sold by third parties. These purchases may appear on your bill, but we are not responsible for the Content & Apps, including download, installation, use, transmission failure, interruption, or delay, or any content or website you may be able to access through the Content & Apps. Unless otherwise stated, any support questions for these Content & Apps may be directed to the third party seller. You can restrict access to the internet with Webfilter or the WebPak On/Off switch, available at myfamilymobile.com. You may have other options for restricting access and implementing controls; call Customer Care at 1-877-760-8760 or check myfamilymobile.com for details. When you use, download or install Content & Apps sold by a third party seller, you may be subject to license terms between you and third parties. When you use, download, or install Content & Apps that you purchase from us, the Content & Apps are licensed to you by us and may be subject to additional license terms between you and third parties. Whether purchased from us or a third party, any Content & Apps you purchase are licensed for personal, lawful, non-commercial use on your Device only. You may not transfer, copy, or reverse engineer any Content & Apps, or alter, disable or circumvent any digital rights management security features embedded in the Content & Apps. Content & Apps may not be transferable from one Device to another Device. Some Devices or Content & Apps may continue to have contact with our network without your knowledge, which may result in additional Charges, for example, while roaming internationally. Software on your Device may automatically shut down or limit the use of Content & Apps or other features or Services without warning. We are not responsible for any third party content, advertisements, or websites you may be able to access using your Device. **Use of Information:**We may (a) retain, use, and share information collected when you download, use, or install some Content & Apps; (b) update your Content & Apps remotely; or (c) disable or remove any Content & Apps at any time. Refer to our Privacy Policy, as well as the Content & Apps creator/owner's privacy policy for information regarding their use of information collected when you download, install, or use any third party Content & Apps. We are not responsible for any transmission failure, interruption, or delay related to Content & Apps, or any content or website you may be able to access through the Content & Apps.**Wi-Fi Calling:** You acknowledge and agree that your use of any Wi-Fi network is permissible and that you are solely responsible for your use. Cell Broadcasts (alerts that go to certain customers), Emergency Alerts and Wireless Priority Service ("WPS") may not be available with Wi-Fi Calling.

11.* Roaming and International Calling. Roaming: Your Device may connect to another provider's network ("Off-Net") even when you are within our coverage area. Check your Device to determine if you are Off-Net. There may be extra Charges (including long distance, tolls, data usage) and higher rates for Off-Net usage, depending on your Rate Plan and your quality and availability of service may vary significantly. Some Rate Plans may not include data roaming. You must use your Device predominantly within our network coverage area. We may limit, suspend, or terminate your Service in our discretion and without prior notice if you no longer reside in a T-Mobile-owned network coverage area, if more than 50% of your voice and/or data usage is Off-Net for any three billing cycles within any 12 month period, if your Off-Net usage makes it uneconomical for us to provide Service to you, or if otherwise related to our arrangements with a provider on whom we rely to provide Off-Net coverage. **International Roaming &**

Dialing: International roaming and dialing are available with some Rate Plans and on some Devices and may require an additional feature on your account or an Extras Pack or WebPak. Whether roaming internationally or making and sending international calls and messages while in the U.S. (or Puerto Rico), you will be charged international rates (including for voicemails left for you and for data usage). This includes per minute rates for calls and, while roaming internationally, per minute rates for calls transferred to your voicemail and the relevant data rates for data usage. You may be charged for more than one call for unanswered calls that are forwarded to voicemail regardless of whether the calls result in an actual voicemail message being left for you and regardless of whether your phone is on or off. Some Devices and applications may incur usage and Charges while roaming. You may be able to disable these applications and features through your Device settings. Different rates and rounding increments apply in different countries. Check myfamilymobile.com for information on international access, rates, Services and coverage. While roaming internationally, your data throughput may be reduced and your Service may be otherwise limited or terminated at any time without notice.

12. * **Taxes, Fees, and Surcharges. You agree to pay all taxes and fees imposed by governments or governmental entities.** We may not give advance notice of changes to taxes & fees. To determine taxes & fees, we will use the street address you identified as your Place of Primary Use ("PPU"). The PPU for **Puerto Rico customers** must be in Puerto Rico. If you did not identify the correct PPU, or if you provided an address (such as a PO box) that is not a recognized street address, does not identify the applicable taxing jurisdictions or does not reflect the Service area associated with your telephone number, you may be assigned a default location for tax purposes. In the event of a disputed tax jurisdiction location being assigned, any tax refund must be requested within 60 days of our notification to you that the tax has been assessed. **Surcharges:** You agree to pay all other Surcharges. Surcharges are not mandated by law; they are our Charges that are collected and retained by us. The components and amounts of these Charges are subject to change without notice. Surcharges include, but are not limited to charges, costs, fees and certain taxes we incur to provide Services (and are not government taxes or fees imposed directly on our customers that we must collect by law). Examples include general and administrative fees (such as certain costs we incur to provide Service) as well as governmental-related Surcharges (such as Federal or State Universal Service fees, regulatory fees, and gross receipts taxes). Surcharges will apply whether or not you benefit from the programs, activities or services included in the Surcharge. You can find the Surcharges in either the "Taxes, Fees & Surcharges" or the "Other Charges" section of your bill.

13. * **Payments, Late Fees, Deposits, and Credit Checks.** You will be notified when your bill is due. Your bill may be viewed online. Additionally, you may request a summary paper bill by calling Customer Care at 1-877-760-8760. You may be charged a fee when paying your bill at a store location or through Customer Care. If we do not receive payment in full by the due date on your bill, you may be charged a late fee of the greater of 1.5% per month (18% annually) or $5/month, subject to the maximum allowed by law. We may use a collection agency and you agree to pay collection agency fees we incur to collect payment. If we accept late or partial payments, we do not waive our right to collect all amounts that you owe, including late fees. If your check, electronic funds transfer payment, including debit or Automated Clearing House payment, or any other payment is dishonored or returned, we may charge you $35, or the maximum amount allowed under applicable law. We may also require you to use another payment method, and/or immediately suspend or cancel your Service. We will not honor limiting notations you make on or with your checks. Late payment, non-payment or collection agency fees are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments by our customers; these costs are not readily ascertainable and are difficult to predict or calculate at the time that these fees are set. **Deposits:** We may require a deposit. You agree that only we can apply deposits, payments, or prepayments in any order to any amounts you owe us on any account and that you may be required to increase or replace your deposit amount. We refund deposits and final credit balances upon request, unless otherwise required by law. We pay simple interest on deposits at the rate the law requires. **Credit Checks:** You authorize us to obtain information about your credit history from credit-reporting agencies at any time. You understand that a credit inquiry could adversely affect your credit rating. You authorize us to report your payment record to credit-reporting agencies.

Puerto Rico customers: This paragraph constitutes notice that your Service may be suspended or cancelled if you do not pay in full within the time stated on your bill or if your financial institution dishonors or returns a check for any reason, including for insufficient funds. You may be assessed a fee for returned checks.

14. * **Your Right to Dispute Charges.** For disputed charges on your bill, you can contact us online at myfamilymobile.com, you can mail inquiries to Family Mobile Customer Relations, PO BOX 3220,

Albuquerque, NM 87190; or you can contact our Customer Care department by calling 1-877-760-8760. Unless otherwise provided by law, you agree to notify us of any dispute regarding your bill or Charges to your account within 60 days (20 days for **Puerto Rico customers**) after the date you first receive the disputed bill or Charge. If you do not notify us of your dispute in writing within this time period, you may not pursue a claim in arbitration or in court. Unless otherwise provided by law, you must pay disputed Charges until the dispute is resolved. If you accept a credit, refund or other compensation or benefit to resolve a disputed bill or charge, you agree that the issue is fully and finally resolved. For unresolved disputes see Section 2 above. To contact or notify us, see Section 15. This paragraph is notice to **Puerto Rico customers** that payment of undisputed Charges is due when stated on your bill, regardless of any dispute.

Puerto Rico customers: We will provide you with a determination regarding any dispute that is presented to us in accordance with this Section 14 within 15 days after we receive it. You may appeal our determination to the Telecommunications Board of the Commonwealth of Puerto Rico ("Telecommunications Board") by filing a petition for review up to 30 days after the date of our determination. Your petition for review shall be made through the filing of a document containing the following information: (i) your name and address; (ii) our company name; (iii) the pertinent facts; (iv) any applicable legal provisions that you are aware of; and (v) the remedy you are requesting. The document may be filed handwritten or typewritten and must be signed by you. You must send us a copy of your document to the following address: 654 Muñoz Rivera Avenue, Suite 2000, Hato Rey, Puerto Rico 00918, Attn: Customer Care Manager. You must send your petition for review to the Telecommunications Board at the following address: 500 Ave. Roberto H. Todd (Pda. 18 - Santurce), San Juan, Puerto Rico 00907-3941. The Telecommunications Board will review our determination only on appeal. You are advise of the provisions regarding suspension of Service that appear in Law 33 of July 7, 1985, Law 213 of September 12, 1996 and Regulation 5940 promulgated by the Telecommunications Board. You are also advised of Regulation 5939 of March 12, 1999 promulgated by the Telecommunications Board regarding the procedures for resolution of customers' disputes.

15. * Notices and Customer Communications.

You expressly consent to be contacted, for any and all purposes, at any telephone number, or physical or electronic address you provide to us or that we provide to you. You agree that we may contact you in any way, including, pre-recorded or artificial voice or text messages delivered by an automatic telephone dialing system, or e-mail messages delivered by an automatic e-mailing system. Notices from us to you are considered delivered when we send them to your Device or by email or fax to any email or fax number you provided to us, or 3 days after mailing to your billing address. For multi-line accounts, a "Primary Telephone Number" may be assigned to your account for the purpose of receiving notices from us, as well as for other purposes. If you would like to designate a Primary Telephone Number, please contact us.

You may contact our Customer Care department by calling 1-877-760-8760, 611 from your Device, online at myfamilymobile.com, or by writing to: Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380. **Puerto Rico customers** must direct notices to: T-Mobile Customer Relations, 654 Muñoz Rivera Avenue, Suite 2000, Hato Rey, Puerto Rico 00918, Attn: Customer Care Manager. Notices from you to us are considered delivered when you send an email or 3 days after mailing to the addresses above.

To begin arbitration or other legal proceeding, you must serve our registered agent. Our registered agent is Corporation Service Company and can be contacted at 1-866-403-5272. For **Puerto Rico**, our registered agent is Prentice Hall of Puerto Rico and can be contacted at FGR Corporate Services, Inc. BBVA Tower, 6th Floor, 254 Muñoz Rivera Avenue, San Juan, Puerto Rico 00918, phone 1-800-927-9801.

16. * Lost or Stolen Devices. You agree to notify us if your Device is lost or stolen. Once you notify us, we will suspend your Service. After your Service is suspended, you will not be responsible for additional usage charges incurred in excess of your Rate Plan Charges, and applicable taxes, fees and Surcharges. However, you may be required to pay a suspension fee. If you request that we not suspend your Service, you will remain responsible for all usage, Charges incurred, and applicable taxes and fees. We may prevent a lost or stolen Device from registering on any network. **California customers:** For Charges incurred before you notify us, you are not liable for Charges you did not authorize, but the fact that your Device or Account was used is some evidence of authorization. You may request that we investigate Charges you believe were unauthorized. We may ask you to provide information and you may submit information to support your request. If we determine the Charges were unauthorized, we will credit your account. If we determine the Charges were authorized, we will inform you within 30 days and you will remain responsible for the

Charges.Extras Pack, WebPak and Fees: Lost or stolen Extras Pack and WebPaks, or Extras Pack and WebPaks used without your permission, will not be replaced or refunded. **Even if your Device is lost or stolen, you must fulfill the remainder of your Term or the Early Termination Fee will apply.**

17. * Misuse of Service or Device. By activating or renewing Service with us, you agree that you do so because you want Service from us and not for any other purposes. You agree not to misuse the Service or Device, *including but not limited to: (a) reselling or rebilling our Service; (b) using the Service or Device to* engage in unlawful activity, or in conduct that adversely affects our customers, employees, business, or any other person(s), or that interferes with our operations, network, reputation, or ability to provide quality service, including but not limited to the generation or dissemination of viruses, malware or "denial of service" attacks; (c) using the Service as a substitute or backup for private lines or dedicated data connections; (d) tampering with or modifying your Family Mobile Device; (e) "spamming" or engaging in other abusive or unsolicited communications, or any other mass, automated voice or data communication *for commercial or marketing purposes; (f) reselling Family Mobile Devices for profit, or tampering with,* reprogramming or altering Devices for the purpose of reselling the Family Mobile Device; (g) using the Service in connection with server devices or host computer applications, including continuous Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer ("P2P") file-sharing applications that are broadcast to multiple servers or recipients, "bots" or similar routines that could disrupt net user groups or email use by others or other applications that denigrate network capacity or functionality; (h) accessing, or attempting to access without authority, the *information, accounts or devices of others, or to penetrate, or attempt to penetrate, T-Mobile's or another* entity's network or systems; (i) running software or other devices that maintain continuously active Internet connections when a computer's connection would otherwise be idle, or "keep alive" functions (e.g. using a Data Plan for Web broadcasting, operating servers, telemetry devices and/or supervisory control and data acquisition devices); or (j) assisting or facilitating anyone else in any of the above activities. Unless you have our specific authorization, you agree that you won't install, deploy, or use any regeneration equipment or similar mechanism (for example, a repeater or signal booster) to originate, *amplify, enhance, retransmit or regenerate a transmitted RF signal. You agree that a violation of this* section harms T-Mobile, which cannot be fully redressed by money damages, and that T-Mobile shall be entitled to immediate injunctive relief in addition to all other remedies available.

18. Our Rights to Limit or End Service or the Agreement. WE MAY LIMIT, SUSPEND OR TERMINATE YOUR SERVICE OR AGREEMENT WITHOUT NOTICE FOR ANY REASON, INCLUDING, WITHOUT LIMITATION, if you, any user of your Device, or any user on your account: (a) breaches the Agreement; (b) incurs Charges greater than any billing or credit limitation on your account (even if we haven't yet billed the Charges); (c) provides inaccurate information or credit information we can't verify; (d) lives in an area where we don't provide Service, has more than 50% of voice and/or data usage Off-Net for any three billing cycles within any 12 month period, has Off-Net usage which makes it uneconomical for T-Mobile to provide Service, or if otherwise related to our arrangements with a provider on whom we rely to provide Off-Net coverage(see Section 11); (e) transfer(s) Service to another person without our consent; (f) becomes insolvent, goes bankrupt or threatens bankruptcy (except as prohibited by law); (g) misuses your Service or Device as *described in Section 17, above; (h) uses your Service or Device in a manner that is excessive, unusually* burdensome, or unprofitable to us; or (i) are on a Rate Plan that we determine is no longer available to you. We may impose credit, usage or other limits to your Service, suspend your Service, or block certain types of calls, messages or sessions (such as international, 900 or 976 calls), in our sole discretion and without notice. If we limit, suspend or terminate your Service and later reinstate your Service, you may be charged a fee. This paragraph constitutes notice to **Puerto Rico customers** that your Service may be suspended or cancelled if you engage in any of the foregoing actions in Sections 17 and 18, including but *not limited to failing to pay your bill when due, in accordance with the Puerto Rico Suspension Regulation* 5940 of March 12, 1999, promulgated by the Telecommunications Board where applicable, or in T-Mobile's sole discretion. If your Service or account is suspended or terminated and then reinstalled, you will be charged a reactivation fee.

19. * Intellectual Property. You agree not to infringe, misappropriate, dilute or otherwise violate the intellectual property rights of T-Mobile or any third party. Except for a limited license to use the Services, *your purchase of Services and Family Mobile Devices does not grant you any license to copy, modify,* reverse engineer, download, redistribute, or resell our intellectual property or the intellectual property of others related to the Services and Family Mobile Devices; this intellectual property may be used only with your Service unless we expressly authorize otherwise. You agree that a violation of this section harms T-Mobile, which cannot be fully redressed by money damages, and that T-Mobile shall be entitled to immediate injunctive relief in addition to all other remedies available.

20. Digital Millennium Copyright Act ("DMCA") Notice. If you believe that material available through our Services or products infringes the copyright of any third party, notify us by using the notice procedure under the DMCA and described at http://myfamilymobile.com/support/dmca.aspx. After receiving notice, we may remove or disable access to any infringing material as provided for in the DMCA.

21. * Privacy Information. Our Privacy Policy governs how we collect and use information related to your use of our Service and is available at myfamilymobile.com. We may change our Privacy Policy without notice; however, if we change our policy to allow use or disclosure of personal information in a way that, in our sole determination, is materially different from that stated in the policy at the time the data was collected, we will post notice in advance of the change. Data on your Device may automatically be stored on your SIM card, Device or our network. Your data may remain on the Device even if your SIM card is removed; the data left on your Device will be accessible to others who use your Device, and may be deleted, altered, or transferred to our network servers.

Some Devices automatically upload stored information (such as your address book, ringtones, or other data) to T-Mobile network servers. You may choose not to use this service by contacting Customer Care at 1-877-760-8760; however, your Device will continue to upload your information to our servers but we will not retain the information. Not using this service may result in the loss of functionality or the availability of certain services or features, and the permanent loss of information stored on a lost or stolen Device. You or we may be able to remotely access or delete information stored on your Device or onmyfamilymobile.com.

22. * Disclaimer of Warranties. TO THE EXTENT PERMITTED BY LAW, THE SERVICES AND DEVICES ARE PROVIDED ON AN "AS IS" AND "WITH ALL FAULTS" BASIS AND WITHOUT WARRANTIES OF ANY KIND. WE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICE OR YOUR DEVICE. WE CAN'T PROMISE UNINTERRUPTED OR ERROR-FREE SERVICE AND DON'T AUTHORIZE ANYONE TO MAKE ANY WARRANTIES ON OUR BEHALF. THIS DOESN'T DEPRIVE YOU OF ANY WARRANTY RIGHTS YOU MAY HAVE AGAINST ANYONE ELSE. WE DO NOT GUARANTEE THAT YOUR COMMUNICATIONS WILL BE PRIVATE OR SECURE; IT IS ILLEGAL FOR UNAUTHORIZED PEOPLE TO INTERCEPT YOUR COMMUNICATIONS, BUT SUCH INTERCEPTIONS CAN OCCUR.

23. * Waivers and Limitations of Liability. UNLESS PROHIBITED BY LAW, WE EACH AGREE TO LIMIT CLAIMS FOR DAMAGES OR OTHER MONETARY RELIEF AGAINST EACH OTHER TO DIRECT AND ACTUAL DAMAGES. THIS LIMITATION AND WAIVER WILL APPLY REGARDLESS OF THE THEORY OF LIABILITY, WHETHER FRAUD, MISREPRESENTATION, BREACH OF CONTRACT, PERSONAL INJURY, PRODUCT LIABILITY, OR ANY OTHER THEORY. THIS MEANS THAT NEITHER OF US WILL SEEK ANY INDIRECT, SPECIAL, CONSEQUENTIAL, TREBLE, OR PUNITIVE DAMAGES FROM THE OTHER. THIS LIMITATION AND WAIVER ALSO APPLIES TO ANY CLAIMS YOU MAY BRING AGAINST ANY OTHER PARTY TO THE EXTENT THAT WE WOULD BE REQUIRED TO INDEMNIFY THAT PARTY FOR SUCH CLAIM. OUR LIABILITY FOR MONETARY DAMAGES FOR ANY CLAIMS YOU MAY HAVE AGAINST US IS LIMITED TO A REFUND OR REBATE OF THE PRORATED MONTHLY OR OTHER CHARGES YOU PAID OR OWE US FOR THE APPLICABLE SERVICE. YOU AGREE WE ARE NOT LIABLE FOR PROBLEMS CAUSED BY YOU OR A THIRD PARTY. EXCEPT TO THE EXTENT PROHIBITED BY LAW, ALL CLAIMS MUST BE BROUGHT WITHIN 2 YEARS OF THE DATE THE CLAIM ARISES.

24. * Indemnification. You agree to defend, indemnify, and hold us harmless from any claims arising out of use of the Service or Devices, breach of the Agreement, or violation of any laws or regulations or the rights of any third party by you or any person on your account or that you allow to use your Service or Device.

25. * Enforceability and Assignment. A waiver of any part of the Agreement in one instance is not a waiver of any other part or any other instance and must be expressly provided in writing. If we don't enforce our rights under any provisions of the Agreement, we may still require strict compliance in the future. Except as provided in Section 2, if any part of the Agreement is held invalid, that part may be severed from the Agreement. You can't assign the Agreement or any of your rights or duties under it without our written consent. We may assign all or part of the Agreement or your debts to us without notice. The Agreement is the entire agreement between us and defines all of the rights you have with respect to your Service or Device, except as provided by law, and you cannot rely on any other documents or statements by any sales, service representatives or other agents. If you purchase a Device, services or

content from a third party, you may have a separate agreement with the third party; we are not a party to that agreement. The original version of the Agreement is in English. To the extent there are conflicts between the English version and any other language version, the English version will control. Any determination made by us pursuant to this Agreement, shall be in our sole reasonable discretion. Paragraphs marked "*" continue after termination of our Agreement with you.

26. * Choice of Law. This Agreement is governed by the Federal Arbitration Act, applicable federal law, and the laws of the state in which your billing address in our records is located, without regard to the conflicts of laws rules of that state. Foreign laws (except for Puerto Rico) do not apply. Arbitration or court proceedings must be in: (a) the county and state in which your billing address in our records is located, but not outside the U.S.; or (b) in Puerto Rico if your billing address is in Puerto Rico. If any provision of the Agreement is invalid under the law of a particular jurisdiction, that provision will not apply in that jurisdiction.

Attachment 3

Consumer Lifeline Application

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

Lifeline Application

Ohio

T · · Mobile ·

This signed Lifeline application ("Application") is required to enroll you in T-Mobile's Lifeline program in **Ohio**. This Application is only *for the purpose of verifying your eligibility for Lifeline and not for any other purpose. See next page for submission instructions.*

THINGS TO KNOW ABOUT THE LIFELINE PROGRAM

(1) Lifeline is a Federal benefit that is not transferable to any other person;
(2) Lifeline service is available for only one line per Household. A Household cannot receive benefits from multiple providers;
(3) A Household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses; and,
(4) Violation of the one-per Household rule is not permitted under federal rules and will result in the subscriber's de-enrollment from the program and possible criminal prosecution by the U.S. Government.

PERSONAL INFORMATION

First Name: _____ MI: _____ **Last Name:** _____ **Date of Birth:** ____/____/____

Eligible Dependent(s): _____ **Last 4 Digits of Social Security Number:** _____

Contact Telephone Number: _____ **T-Mobile Number:** _____ (if applicable)

Residential Address: *Must be a street address (not a P.O. Box) and your principal residence*

Street Address: _____ Apt: _____

City: _____ State: _____ Zip Code: _____

Billing Address: ☐ Check here if the billing address is the residential address. *Billing Address may contain a P.O. Box*

Street Address: _____ Apt: _____

City: _____ State: _____ Zip Code: _____

This address is: ☐ Permanent Address ☐ Temporary Address *If temporary, we may require your address to be certified or updated every 90 days*

☐ A shared, multi-Household residence

ELIGIBILITY *(COMPLETE EITHER SECTION)*

PROGRAM BASED PARTICIPATION

_____ *Initial* I hereby certify that I or my eligible dependent(s) qualify to participate in at least one of the following programs: *(check all that apply)*

- ☐ *Supplemental Security Income (SSI)*
- ☐ Supplemental Nutrition Assistance Program (SNAP) or Food Stamps
- ☐ *Medicaid*
- ☐ Federal Public Housing Assistance (FPHA) or Section 8
- ☐ Low Income Home Energy Assistance Program (LIHEAP)
- ☐ *Temporary Assistance for Needy Families (TANF)*
- ☐ National School Lunch Program's free lunch program
- ☐ Social Security Disability Insurance (SSDI)
- ☐ *General Assistance (GA)*
- ☐ Ohio Works
- ☐ Any State Medical Assistance Program that Supplant *Medicaid*

DOCUMENTATION REQUIREMENTS

YOU MUST PROVIDE COPIES OF ONE OR MORE OF THE FOLLOWING DOCUMENTS:

(1) current or prior year's statement of benefits from qualifying assistance program;
(2) notice or letter of participation in a qualifying assistance program;
(3) program participation documents; or,
(4) official documents demonstrating receipt of benefits from a qualifying assistance program.

OR

INCOME-BASED PARTICIPATION

_____ *Initial* I hereby certify that my Household income is at or below 150% of the Federal Poverty Guidelines as identified below. There are _____ members in my Household. *(check box that applies)*

Member of Household	Household Income must be at or below
1 ☐	$17,505
2 ☐	$23,595
3 ☐	$29,685
4 ☐	$35,775
5 ☐	$41,865
6 ☐	$47,955
7 ☐	$54,045
8 ☐	$60,135
For every additional member of your Household, add $6,090	

DOCUMENTATION REQUIREMENTS

YOU MUST PROVIDE COPIES OF ONE OR MORE OF THE FOLLOWING DOCUMENTS:

(1) prior year's state or federal tax return;
(2) Social Security, Veteran's Administration, unemployment, worker's compensation, retirement or pension benefits statement;
(3) current income statement from your employer or paycheck stubs;
(4) divorce decree or child support document.

SUBMITTED DOCUMENTS WILL NOT BE RETURNED

T · ·Mobile·

First Name: _____ MI: _____ Last Name: _____ Date of Birth: ____/____/____

Last 4 Digits of Social Security Number: _____ T-Mobile Number: _____

CERTIFICATION

I certify, under penalty of perjury, that: ***Initial by Each Certification***

_____ The information provided in this Application is true and correct to the best of my knowledge; I acknowledge that willfully providing false or fraudulent information in order to receive Lifeline service is punishable by fine or imprisonment, termination of all Lifeline benefits, and being barred from participating in the Lifeline program.

_____ I am eligible for Lifeline service through participation in the qualifying program(s) or meeting the income requirements as identified above.

_____ I have provided documentation of eligibility for Lifeline service, unless otherwise specifically exempted from providing such documentation, and the documentation I have provided demonstrates my eligibility. If I've provided income documentation other than a prior year's state or federal tax return, I've submitted three consecutive months worth of the same type of document within the current calendar year. I understand that submitted documents will not be returned.

_____ I understand that I am required to inform T-Mobile within 30 days of any potential change in eligibility, including, but not limited to: (i) a move or change of address; (ii) any change in participation in the programs identified above or change in income or Household members; (iii) receiving Lifeline service from another provider; or (iv) any other change that would affect my eligibility for Lifeline service from T-Mobile; and that any failure to do so may result in penalties including loss of Lifeline benefits (among other things).

_____ I have provided the address where I currently reside and, if a temporary address has been provided, then I acknowledge that T-Mobile may attempt to verify my address every 90 days, and, if I do not respond to verification attempts within 30 days, then my Lifeline service may be terminated.

_____ My Household will receive only one Lifeline benefit and, to the best of my knowledge, no one in my Household is currently receiving Lifeline service from any other provider, wireline or wireless, postpaid, prepaid or free, including SafeLink or Assurance Wireless.

_____ I acknowledge that I will be required to annually re-certify eligibility and may be required to re-certify continued eligibility for Lifeline at any time and failure to re-certify will result in the termination of Lifeline benefits or other penalties.

_____ I authorize T-Mobile and its agents to access any records (including financial records) required to verify my statements herein and to confirm my eligibility for Lifeline service. I authorize government agencies and their authorized representatives to discuss with and/or provide information to T-Mobile and its agents verifying my participation in public assistance programs that qualify me for Lifeline service.

_____ I acknowledge that T-Mobile may, and I give my consent for T-Mobile to, provide my personal information, including my name, address, and telephone number among other items as required, to the Universal Service Administrative Company for the purposes of verifying that neither I, nor anyone else in my Household, receive more than one Lifeline benefit.

APPLICANT SIGNATURE: _____ DATE: _____

SUBMISSION INSTRUCTIONS

THIS FORM MUST BE COMPLETED IN ITS ENTIRETY AND CAN BE SUBMITTED BY:

MAIL
T-MOBILE – LIFELINE SUPPORT
P.O. BOX 37380
ALBUQUERQUE, NEW MEXICO 87176

FAX
813-348-5724

IF YOU HAVE QUESTIONS, PLEASE CALL 1-800-937-8997 FOR ASSISTANCE.

NOTICES

T-Mobile offers Lifeline services only in areas where it has been designated as an Eligible Telecommunications Carrier.

FOR OFFICE USE ONLY
Representative: _____ Signature: _____ Date: _____
Documentation Verified: _____ BAN: _____
Subscriber No: _____

CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE

This signed Lifeline application ("Application") is required to enroll you in the Family Mobile Lifeline Discount Program in **Ohio**. The Family Mobile Lifeline Discount Program is administered by T-Mobile USA, Inc. ("T-Mobile"). This Application is only for the purpose of verifying your participation in these programs and will not be used for any other purpose. See next page for submission instructions.

THINGS TO KNOW ABOUT THE LIFELINE PROGRAM

(1) Lifeline is a Federal benefit that is not transferable to any other person;
(2) Lifeline service is available for only one line per Household. A Household cannot receive benefits from multiple providers;
(3) *A Household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same* address that share income and expenses; and,
(4) Violation of the one-per Household rule is not permitted under federal rules and will result in the subscriber's de-enrollment from the program and possible criminal prosecution by the U.S. Government.

PERSONAL INFORMATION

First Name: _____ *MI:* _____ **Last Name:** _____ **Date of Birth:** ____/____/____

Eligible Dependent(s): _____ **Last 4 Digits of Social Security Number:** _____

Contact Telephone Number: _____ **Family Mobile Number:** _____ (if applicable)

Residential Address: *Must be a street address (not a P.O. Box) and your principal residence*

Street Address: _____ Apt: _____

City: _____ State: _____ Zip Code: _____

Billing Address: ☐ Check here if the billing address is the residential address. *Billing Address may contain a P.O.Box*

Street Address: _____ Apt: _____

City: _____ State: _____ Zip Code: _____

This address is: ☐ Permanent Address ☐ Temporary Address *if temporary, we may require your address to be certified or updated every 90 days*

☐ A shared, multi-Household residence

ELIGIBILITY *(COMPLETE EITHER SECTION)*

PROGRAM BASED PARTICIPATION

_____ *Initial* I hereby certify that I or my eligible dependent(s) qualify to participate in at least one of the following programs: *(check all that apply)*

- ☐ Supplemental Security Income (SSI)
- ☐ Supplemental Nutrition Assistance Program (SNAP) or Food Stamps
- ☐ Medicaid
- ☐ Federal Public Housing Assistance (FPHA) or Section 8
- ☐ Low Income Home Energy Assistance Program (LIHEAP)
- ☐ Temporary Assistance for Needy Families (TANF)
- ☐ National School Lunch Program's free lunch program
- ☐ Social Security Disability Insurance (SSDI)
- ☐ General Assistance (GA)
- ☐ Any State Medical Assistance Program that might Supplant Medicaid
- ☐ Ohio Works

DOCUMENTATION REQUIREMENTS

YOU MUST PROVIDE COPIES OF ONE OR MORE OF THE FOLLOWING DOCUMENTS:

(1) current or prior year's statement of benefits from qualifying assistance program;
(2) notice or letter of participation in a qualifying assistance program;
(3) program participation documents; or,
(4) official documents demonstrating receipt of benefits from a qualifying assistance program.

OR

INCOME-BASED PARTICIPATION

_____ *Initial* I hereby certify that my Household income is at or below 150% of the Federal Poverty Guidelines as identified below. There are _____ members in my Household. *(check box that applies)*

Member of Household	Household Income must be at or below
1 ☐	$17,505
2 ☐	$23,595
3 ☐	$29,685
4 ☐	$35,775
5 ☐	$41,865
6 ☐	$47,955
7 ☐	$54,045
8 ☐	$60,135
For every additional member of your Household, add $6,090	

DOCUMENTATION REQUIREMENTS

YOU MUST PROVIDE COPIES OF ONE OR MORE OF THE FOLLOWING DOCUMENTS:

(1) prior year's state or federal tax return;
(2) *Social Security, Veteran's Administration, unemployment,* worker's compensation, retirement or pension benefits statement;
(3) current income statement from your employer or paycheck stubs;
(4) divorce decree or child support document.

SUBMITTED DOCUMENTS WILL NOT BE RETURNED

Lifeline Application (continued)

First Name: _____ **MI:** _____ **Last Name:** _____ **Date of Birth:** ____/____/____

Last 4 Digits of Social Security Number _____ **Family Mobile Number:** _____

CERTIFICATION

I certify, under penalty of perjury, that: ***Initial by Each Certification***

_____ The information provided in this Application is true and correct to the best of my knowledge; I acknowledge that willfully providing false or fraudulent information in order to receive Lifeline service is punishable by fine or imprisonment, termination of all Lifeline benefits, and being barred from participating in the Lifeline program.

_____ I am eligible for Lifeline service through participation in the qualifying program(s) or meeting the income requirements as identified above.

_____ I have provided documentation of eligibility for Lifeline service, unless otherwise specifically exempted from providing such documentation, and the documentation I have provided demonstrates my eligibility. If I've provided income documentation other than a prior year's state or federal tax return, I've submitted three consecutive months worth of the same type of document within the current calendar year. I understand that submitted documents will not be returned.

_____ I understand that I am required to inform T-Mobile within 30 days of any potential change in eligibility, including, but not limited to: (i) a move or change of address; (ii) any change in participation in the programs identified above or change in income or Household members; (iii) receiving Lifeline service from another provider; or (iv) any other change that would affect my eligibility for Lifeline service from T-Mobile; and that any failure to do so may result in penalties including loss of Lifeline benefits (among other things).

_____ I have provided the address where I currently reside and, if a temporary address has been provided, then I acknowledge that T-Mobile may attempt to verify my address every 90 days, and, if I do not respond to verification attempts within 30 days, then my Lifeline service may be terminated.

_____ My Household will receive only one Lifeline benefit and, to the best of my knowledge, no one in my Household is currently receiving Lifeline service from any other provider, wireline or wireless, postpaid, prepaid or free, including SafeLink or Assurance Wireless.

_____ I acknowledge that I will be required to annually re-certify eligibility and may be required to re-certify continued eligibility for Lifeline at any time and failure to re-certify will result in the termination of Lifeline benefits or other penalties.

_____ I authorize T-Mobile and its agents to access any records (including financial records) required to verify my statements herein and to confirm my eligibility for Lifeline service. I authorize government agencies and their authorized representatives to discuss with and/or provide information to T-Mobile and its agents verifying my participation in public assistance programs that qualify me for Lifeline service.

_____ I acknowledge that T-Mobile may, and I give my consent for T-Mobile to, provide my personal information, including my name, address, and telephone number among other items as required, to the Universal Service Administrative Company for the purposes of verifying that neither I, nor anyone else in my Household, receive more than one Lifeline benefit.

APPLICANT SIGNATURE: _____ DATE: _____

SUBMISSION INSTRUCTIONS

THIS FORM MUST BE COMPLETED IN ITS ENTIRETY AND CAN BE SUBMITTED BY:

MAIL
WALMART FAMILY MOBILE – LIFELINE SUPPORT
P.O. BOX 37380
ALBUQUERQUE, NEW MEXICO 87176

FAX
813-353-6724

IF YOU HAVE QUESTIONS, PLEASE CALL 1-877-440-9758 FOR ASSISTANCE.

NOTICES

The Walmart Family Mobile Lifeline Discount Program is administered by T-Mobile and is only available where T-Mobile has been designated as an Eligible Telecommunications Carrier. Walmart and Family Mobile are trademarks of Wal-Mart Stores, Inc.

FOR OFFICE USE ONLY

Representative: _____ Signature: _____ Date: _____

Documentation Verified: _____ BAN: _____

Subscriber No: _____

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Case: 14-1115-TP-COI

Page Count: 14

Date Filed: 06/27/2014

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Filed by: William A. Adams

On Behalf of: Glandorf Telephone Company

Summary of document: FCC Form 481

6/27/2014

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Five-Year Plan

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Glandorf Telephone Company, Inc. is filing a Five-Year Plan as required by FCC 47 C.F.R §54.202.

Glandorf Telephone Company, Inc. is a small Independent Telephone Company located in Putnam County, Northwest Ohio. Our Exchange area is 31 square mile. We serve 1,010 customers, 187 Business Lines – 823 Residential Lines, 59% of those customers have Bandwidth services with us. We employee 3 Full-Time Employees, 3 Part-Time Employees and occasional Seasonal help.

Glandorf Telephone Company, Inc. is currently using primarily ADSL2+ Technology for Internet (DSL) Services and IPTV for Video Services. We receive the bright.net signal (Internet) and the Head-End (Video) from Com Net, Inc.

Glandorf Telephone Company, Inc. can offer the FCC required 4Mbps/1Mbps to everyone in our Exchange upon a reasonable request. A "reasonable request" is defined in FCC 14-54, released June 10, 2014:

A reasonable request is one where the carrier could cost-effectively extend a voice and broadband-capable network to that location. In determining whether a particular upgrade is cost effective, the carrier should consider not only its anticipated end-user revenues from the services to be offered over that network, both voice and retail broadband internet access, but also other sources of support, such as federal and, where available, state universal service funding.

Available broadband speeds are dependent upon the customer location and the nature of the network design that is serving that address. The company is currently able to meet or exceed the 4Mbps/1Mbps requirement throughout the service area using existing fiber, DSL equipment and pair-bonding to serve the most distant customer locations. If customers request broadband speeds that are beyond the capability of the network, the following criteria will be utilized to determine whether a specific request is both reasonable and feasible. The decision criteria include, but are not limited to the following:

- Technology currently available to serve a specific address
- Distance from the nearest network node to the customer address (in the case of DSL technology)
- Current network construction and improvement schedule
- Need for special construction as defined in the Company's Tariffs
- Additional costs to accelerate scheduled network improvements to a specific address
- Number of customers impacted by an accelerated request for network improvements in the area near the customer requesting service.
- Anticipated end-user revenues from voice and broadband services
- Anticipated financial support from federal and state sources

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This Five-Year Plan is an assumption how we feel improvements and build-out will be required. If there are other areas requiring better quality, capacity or bandwidth upgrades, this plan will change accordingly.

Year One (2015) we plan to add fiber along State Route 694 heading Northwest approximately 1 mile from our Central Office. We will be passing seven homes to connect with existing fiber. We plan to improve the quality of service they currently have. All of these customers currently have our services; our intent is to retain them as our customers.

Year Two (2016) of our Broadband build-out plan consists of going South along Rd 12, to cover approximately 1.5 mile, passing 12 homes and 1 business. This area will include homes approximately 4 mile from our Central Office. We plan to improve service in this area by migrating from ADSL2+ to GPON which will give them more capacity for the services they already subscribe to through our Company.

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Year Three (2017) of our Broadband build-out plan is another area in the Southern portion of our Exchange along Rd 10-L, including 14 homes three mile from our Central Office connecting to an existing fiber route at the end of our Exchange Boundary. All existing homes along this route have our services, by installing fiber optics we will be able to offer them more capacity and improve the quality of service they currently subscribe to. We will by migrating from ADSL2+ to GPON for this area.

Year Four (2018) of our Broadband build-out plan will be going North West along Rd 13-I, approximately 4 mile to the end of our Exchange Boundary. There are 21 homes in this area, which all have service with us. Some of this area is densely populated while other areas have long stretches which makes the build much more expensive. We will migrate from the ADSL2+ electronics to VDSL equipment to give these customers improved service and better quality and more capacity of bandwidth.

Year Five (2019) of our Broadband build-out plan will be going West along State Route 694 out of town passing 10 homes. Fiber will be installed to continue from a prior project to extend higher capacity. Customers in this area are utilizing our bandwidth services, this will enhance their quality.

This plan is subject to change as needs occur.

Glandorf
Telephone
Company, Inc.

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I certify I am on office of the reporting Carrier which was not audited in the ordinary course of business for preceding fiscal year. The reported financial data has been reviewed by an Independent Certified Public Accountant and is accurate to the best of my knowledge.

Name of Reporting Carrier: *Glandorf Telephone Company, Inc.*

Signature of Authorized Officer: _____

Printed Name of Authorized Officer: *Linda Heckman*

Title of Authorized Officer: *Manager / Vice-President*

Study Are Code of Carrier: *300619*

Date: *June 25, 2014*

135 S. Main St. – P.O. Box 31 – Glandorf, Ohio 45848
Phone: 419-538-6987 - Fax: 419-538-6668
Mobile: 419-796-0136
E-mail:

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GLANDORF TELEPHONE COMPANY, INC.

Financial Report

December 31, 2013

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GLANDORF TELEPHONE COMPANY, INC.

Table of Contents

	Page
INDEPENDENT ACCOUNTANTS' REVIEW REPORT	1
FINANCIAL STATEMENTS	
Statements of Assets, Liabilities, and Stockholders' Equity, *Regulatory Basis*	2
Statements of Income and Expenses, *Regulatory Basis*	4
Statements of Changes in Retained Earnings, *Regulatory Basis*	5
Statements of Cash Flows, *Regulatory Basis*	6
Notes to Financial Statements	7

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CERTIFIED PUBLIC ACCOUNTANTS

3610 Lima Road
Lima, Ohio 45807

Phone 419-879-4012
Fax 419-879-4015

INDEPENDENT ACCOUNTANTS' REVIEW REPORT

Board of Directors
Glandorf Telephone Company, Inc.
Glandorf, Ohio 45848-0031

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We have reviewed the accompanying statements of assets, liabilities, and stockholders' equity, *regulatory basis*, of **Glandorf Telephone Company, Inc.** (a corporation) as of December 31, 2013 and 2012, and the related statements of income and expenses, changes in retained earnings, and cash flows, *regulatory basis*, for the years then ended. A review includes primarily applying analytical procedures to management's financial data and making inquiries of Company management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the review in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. Those standards require us to perform procedures to obtain limited assurance that there are no material modifications that should be made to the financial statements. We believe that the results of our procedures provide a reasonable basis for our report.

Based on our review, with the exception of the matter described in the following paragraph, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in conformity with the accounting principles generally accepted in the United States of America.

The Public Utilities Commission of Ohio prescribes and orders the depreciation methods and lives of assets placed into service by the company. In some instances they do not conform with methods that are generally accepted. The effect on asset values and depreciation expenses has not been determined.

Combs & Company

Lima, Ohio
March 7, 2014

Member: American Institute of Certified Public Accountants, Ohio and Kentucky Societies of Certified Public Accountants
Ohio AgriBusiness Association, National Society of Accountants for Cooperatives

GLANDORF TELEPHONE COMPANY, INC.

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Statements of Assets, Liabilities, and Stockholders' Equity

Regulatory Basis

See Independent Accountants' Review Report

December 31, 2013 and 2012

ASSETS

	2013	2012
CURRENT ASSETS		
Cash and equivalents	$ 405,372	$ 635,821
Accounts receivable (net of allowance for bad debts)	102,191	108,126
Notes and other receivables	175,000	175,000
Materials and supplies	36,659	22,781
Refundable income taxes	12,542	
Prepaid expenses	42,934	23,308
TOTAL CURRENT ASSETS	774,698	965,036
INVESTMENTS, At Cost	376,372	384,622
PROPERTY, PLANT, AND EQUIPMENT, At Cost		
Regulated:		
Motor vehicles	62,963	62,963
Other work equipment	77,813	77,372
Buildings	28,528	28,528
Furniture	4,887	4,517
Office support equipment	3,573	3,573
Company communications equipment	3,109	3,109
General purpose computers	41,624	40,660
Digital electronic switch	866,195	662,997
Digital software	427,220	419,350
Circuit equipment	353,761	332,580
Poles	15,787	15,787
Aerial cable, metallic	85,601	85,352
Aerial cable, non-metallic	20,116	20,116
Buried cable, metallic	566,335	554,999
Fiber optic cable	850,433	817,619
Aerial wire	3,357	3,357
	3,411,302	3,132,879
Accumulated depreciation	2,125,965	1,999,543
	1,285,337	1,133,336
Deregulated:		
Equipment	501,873	461,274
Accumulated depreciation	286,915	248,148
	214,958	213,126
TOTAL PROPERTY, PLANT, AND EQUIPMENT	1,500,295	1,346,462
TOTAL ASSETS	$ 2,651,365	$ 2,696,120

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The Notes to Financial Statements are a part of these statements.

Combs & Company

GLANDORF TELEPHONE COMPANY, INC.

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Statements of Assets, Liabilities, and Stockholders' Equity

Regulatory Basis

See Independent Accountants' Review Report

December 31, 2013 and 2012

LIABILITIES AND STOCKHOLDERS' EQUITY

	2013	2012
CURRENT LIABILITIES		
Accounts payable	$ 1,241	$ 1,634
Income taxes payable		2,042
Other taxes and expenses payable	6,752	5,263
TOTAL CURRENT LIABILITIES	7,993	8,939
OTHER LIABILITIES		
Deferred taxes and revenues	323,553	315,167
STOCKHOLDERS' EQUITY		
Capital stock, par value $25, 808 shares authorized, issued and outstanding for 2013 and 2012, respectively	20,200	20,200
Retained earnings	2,299,619	2,351,814
TOTAL STOCKHOLDERS' EQUITY	2,319,819	2,372,014
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	$ 2,651,365	$ 2,696,120

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The Notes to Financial Statements are a part of these statements.

Rubin & Company

GLANDORF TELEPHONE COMPANY, INC.

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Statements of Income and Expenses

Regulatory Basis

See Independent Accountants' Review Report

Years Ended December 31, 2013 and 2012

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	2013	2012
Income:		
Local basic service	$ 227,185	$ 239,011
Network access service	108,466	153,684
Long distance network service	13,818	10,986
Carrier billing and collection	35	
NECA settlements	226,673	233,974
Noncollectible accounts	(1,216)	
Miscellaneous	1,061	9,142
Total Income	576,022	646,797
Operating Expenses:		
Motor vehicle and work equipment	6,485	7,504
Land and building	11,740	13,415
Central office	37,823	11,422
Digital electronic switch	2,428	5,210
Outside services	512	877
Poles	10,659	10,467
Cable and wire	50,463	39,795
Power	7,562	6,365
CELEC Ottawa		67
Network operations	53,949	63,400
Engineering	3,568	4,070
Product advertising	2,485	2,467
Customer services	75,779	73,187
Computer expense	519	572
Executive	14,550	15,000
Planning	479	513
Accounting and finance	31,767	31,129
Legal	1,435	6,395
Other general and administrative	147,368	149,645
Operating taxes	772	1,092
Depreciation	126,422	119,451
Total Operating Expenses	586,765	562,043
Operating (Loss) Income	(10,743)	84,754
Other Income and (Expense):		
Interest income	5,869	10,928
Dividend income		6,489
Investment (loss) income	(1,625)	27,149
Gain on sale of assets		17,433
Income (Loss) from deregulated activity	10,762	(11,012)
Total Other Income and (Expense)	15,006	50,987
Income Before Tax Provision	4,263	135,741
Provision For Income (Benefit) Tax	(8,222)	34,402
Net Income	$ 12,485	$ 101,339

The Notes to Financial Statements are a part of these statements.

Gamble & Company

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GLANDORF TELEPHONE COMPANY, INC.

Statements of Changes in Retained Earnings

Regulatory Basis

See Independent Accountants' Review Report

Years Ended December 31, 2013 and 2012

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	2013	2012
Balance, January 1	$ 2,351,814	$ 2,320,115
Additions:		
Net income	12,485	101,339
Deductions:		
Retired stock		16,600
Dividends	64,680	53,040
Balance, December 31	$ 2,299,619	$ 2,351,814

The Notes to Financial Statements are a part of these statements.

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GLANDORF TELEPHONE COMPANY, INC.

Statements of Cash Flows

Regulatory Basis

See Independent Accountants' Review Report

Years Ended December 31, 2013 and 2012

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	2013	2012
CASH FLOWS FROM OPERATING ACTIVITIES		
Net Income	$ 12,485	$ 101,339
Adjustments To Reconcile Net Income To Net Cash Provided By Operating Activities:		
Depreciation	165,189	155,103
Deferred income taxes	8,386	19,264
Loss (Gain) on investments	1,623	(44,592)
Change In Assets And Liabilities		
Decrease (Increase):		
Accounts receivable	5,935	(4,626)
Prepaid expenses	(19,627)	5,165
Materials and supplies	(13,878)	(8,110)
Refundable income taxes	(12,542)	13,096
Increase (Decrease):		
Accounts payable	(390)	490
Accrued expenses and taxes	(553)	(518)
Total Adjustments	134,143	135,272
Net Cash Provided By Operating Activities	146,628	236,611
CASH FLOWS FROM INVESTING ACTIVITIES		
Cash payments for the purchase of property	(319,022)	(218,135)
Cash proceeds from investments and marketable securities	6,625	153,848
Net Cash Used In Investing Activities	(312,397)	(64,287)
CASH FLOWS FROM FINANCING ACTIVITIES		
Payments to retire common stock		(16,800)
Dividends paid	(64,680)	(53,040)
Net Cash Used In Financing Activities	(64,680)	(69,840)
(DECREASE) INCREASE IN CASH AND EQUIVALENTS	(230,449)	102,484
CASH AND EQUIVALENTS, January 1	635,821	533,337
CASH AND EQUIVALENTS, December 31	$ 405,372	$ 635,821

The Notes to Financial Statements are a part of these statements.

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NOTE 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

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Accounting Method and Pervasiveness of Estimates

The corporation in reporting assets and liabilities, as well as in determining income and expenses uses the accrual accounting method. The preparation of financial statements, in conformity with regulatory accounting principles, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Accounts Receivable

Corporation has elected to report receivables at billing amounts, less a reserve for possible losses in their collection that is based on historical experience, coupled with a review of current status of existing receivables. Accounts deemed uncollectible by the company's management are charged off after approval of the Board of Directors.

Inventories

Inventories are stated at the lower of cost or market on a first-in, first-out basis.

Investments

The corporation reports investments at the aggregate of lower of cost or market, where a market value can be established.

Property, Plant, and Equipment

Assets representing property, plant, and equipment are carried at cost, less depreciation, using the straight-line method over the estimated useful lives as prescribed by regulatory agencies.

Income Taxes

Federal income taxes are recognized proportionately, based on the overall income tax liability of the consolidated group.

The corporation has adopted Financial Accounting Standards Board FASB ASC 740 "Accounting for Uncertainty in Income Taxes". FASB ASC 740 prescribes a two-step process for the financial statement measurement and recognition of a tax position taken or expected to be taken in a tax return. The first step involves the determination of whether it is more likely than not, greater than 50 percent likelihood, that a tax position will be sustained upon examination, based on the technical merits of the position. The second step requires that any tax position that meets the more-likely-than-not recognition threshold is measured and recognized in the financial statements at the largest amount of benefit that is greater than 50 percent likely of being realized upon ultimate settlement. Penalties and interest assessed, if any, by income taxing authorities are included in operating expenses. Tax returns for the years 2010, 2011, 2012 and 2013 remain open for examination by the Internal Revenue Service.

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NOTE 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Revenue Based Taxes

Revenue based taxes include Commercial Activities Tax, sales tax and use tax. Gross revenue is recorded net of sales and use taxes. Commercial Activity Tax is recorded as an expense and is not netted from gross revenue.

Shipping and Handling Costs

Fees and costs for shipping and handling are recorded in the income statement as a part of the operating expenses.

Subsequent Events

Management has evaluated subsequent events through March 7, 2014, the date the financial statements were available to be issued.

NOTE 2. NATURE OF OPERATIONS AND CONCENTRATION OF CREDIT RISK

The corporation was initially formed to provide telephone service to the Glandorf area. The telephone services provided are primarily regulated by the Public Utilities Commission of Ohio with assets, liabilities, income, and expenses reported on a regulatory basis. The corporation has engaged in other activities, which are not regulated, but do not constitute a material part of the operations. Both regulated and deregulated accounts have been combined within these financial statements. Credit is primarily granted to customers located locally and regionally or nationally for carrier. The company has extended credit of $102,191 and $108,126 at December 31, 2013 and 2012.

NOTE 3. INVESTMENTS, At Cost

	Type	2013	2012
Com Net, Inc.	*Common*	$ 18,000	$ 18,000
Com Net, Inc.	*Preferred*	34,000	-
Broadband Network Group	*Partnership*	2,905	4,004
North West Net, Inc.	*Common*	68,000	68,000
Horizon Telecom, Inc.	*Class A*	38,369	38,369
Horizon Telecom, Inc.	*Class B*	115,098	115,098
Horizon PCS, Inc.	*Common*	-	-
Fiber Solutions of Ohio, LLC	*Partnership*	-	41,151
Leader Technologies, Inc.	*Common*	100,000	100,000
Total		$ 376,372	$ 384,622

These investments are in closely held regional communications companies with no current market price available.

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NOTE 4. PROPERTY, PLANT, AND EQUIPMENT

Major account for deregulated activities is as follows:

	2013		2012	
	Cost	*Accumulated Depreciation*	*Cost*	*Accumulated Depreciation*
Video Equipment	$ 241,588	$ 84,968	$ 200,989	$ 62,979
Telephones & equipment	260,285	201,947	260,285	185,169
Total	$ 501,873	$ 286,915	$ 461,274	$ 248,148

Depreciation expense for 2013 and 2012 was $38,767 and $35,652, respectively.

NOTE 5. FEDERAL INCOME TAXES

The provision for income taxes consists of:

	2013	2012
Federal taxes currently payable	$ 4,241	$ 15,138
Federal deferred tax (benefit) expense	(7,638)	19,264
Prior year over accrual	(4,825)	-
Total	$ (8,222)	$ 34,402

The following is a summary of the deferred tax liabilities as reported on the statement of assets, liabilities and stockholders' equity for the years ended December 31, 2013 and 2012:

	2013	2012
Deferred federal tax liability, non-current	$ 323,553	$ 315,167

After considering all the evidence, both positive and negative, management has concluded it is more likely than not that all future tax expense will be realized, therefore, a valuation allowance is not needed for the deferred tax liability of December 31, 2013 and 2012.

NOTE 6. RELATED PARTY TRANSACTIONS

The company has entered into long term agreements for right to use equipment and fiber cable with ComNet, Inc., a corporation in which they have a minority interest. The amount prepaid in 2012 for fiber equipment located at the Glandorf office was $6,661 for December 31, 2012 and will be amortized over 15 years. The amount of deferred revenue received in 2012 by the company for the use of fiber cable by ComNet, Inc. was $11,086 for December 31, 2012 and will be amortized over 15 years.

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Case: 14-1115-TP-COI

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Date Filed: 06/27/2014

Filed by: Frank Darr

On Behalf of: Ridgeville Telephone Company

Summary of document: FCC Form 481

6/27/2014

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<010>	Study Area Code	300654
<015>	Study Area Name	MIDDLEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Christopher Ulmer
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6109263903 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	culmer@icorellc.com

			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✔	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✔	✔
<210>	✔ <-- check box if no outages to report		✔	
<300>	Unfulfilled Service Requests (voice)	0		
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)	0	✔	
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
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<430>	Number of Complaints per 1,000 customers (broadband)		✔	
<440>	Fixed	0.0		
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<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✔	✔
<510>	3006540M510.pdf	(attached descriptive document)	✔	✔
<600>	Functionality in Emergency Situations	(check to indicate certification)	✔	✔
<610>	3006540M610.pdf	(attached descriptive document)	✔	✔
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✔	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	✔	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✔	✔
<900>	Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)	✔	
<1000>	Voice Services Rate Comparability	(check to indicate certification)	✔	
<1010>	3006540M1010.pdf	(attach descriptive document)	✔	
<1100>	Terrestrial Backhaul (Y/N)? ◉ ○	(if not, check to indicate certification)	✔	
<1110>		(complete attached worksheet)	✔	
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✔

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)	
<2005>		(complete attached worksheet)	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		(check to indicate certification)	✔
<3005>		(complete attached worksheet)	✔

(100) Service Quality Improvement Reporting Data Collection Form

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - *Number of person identified in data line <030>*	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's *existing* § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of *voice telephony service.*

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

300654011112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	☐
<114>	Report how much universal service (USF) support was received	☐
<115>	How (USF) was used to improve service quality	☐
<116>	How (USF)was used to improve service coverage	☐
<117>	How (USF) was used to improve service capacity	☐
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	☐

CONFIDENTIAL

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<230>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

<010>	Study Area Code	300E54
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

-- See attached worksheet

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6169283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<711>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)

~~See attached worksheet~~

[redacted]

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	*Contact Name* - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<810>	Reporting Carrier	Ridgeville Telephone Company
<811>	Holding Company	
<812>	Operating Company	

<813>

Affiliates	SAC	Doing Business As Company or Brand Designation

[redacted]

<010>	Study Area Code	302654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	☐
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	☐

[redacted]

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109281903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

300654OM1210.pdf

Name of Attached Document

<1220> Link to Public Website HTTP www.ridgevilletelephone.com

*Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@frontier.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and *Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e)* the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> *3rd year Broadband Service Certification* ☐

<2018> 5th year Broadband Service Certification ☐

<2019> *Interim Progress Certification* ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to *broadband service* in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document *Listing Required Information*

<010>	Study Area Code	306654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109281903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@iccrelic.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ○ ◉

(3014) If yes, does your company file the RUS annual report (Yes/No) ◉ ○

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires.

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) ○ ◉

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers. ☑

(3023) Underlying information subjected to a review by an independent certified public accountant ☑

(3024) Underlying information subjected to an officer certification. ☑

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

306654OH3026.pdf

Name of Attached Document Listing Required Information

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283993 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@ccrelic.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2013
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6309283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier: RIDGEVILLE TEL CO

Signature of Authorized Officer: CERTIFIED ONLINE Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: 300654 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: RIDGEVILLE TEL CO

Name of Authorized Agent or Employee of Agent: ICORE Consulting, LLC

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date:

Printed name of Authorized Agent or Employee of Agent: Christopher Ulmer

Title or position of Authorized Agent or Employee of Agent: Manager

Telephone number of Authorized Agent or Employee of Agent: 6309283903 ext.

Study Area Code of Reporting Carrier: 300654 Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

<010>	Study Area Code	302654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
OH	419-267		ER	9.0	0.0	0.0	0.0	9.0

<010>	Study Area Code	300654
<015>	Study Area Name	RIDGEVILLE TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Olmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	5109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorelic.com

<711>

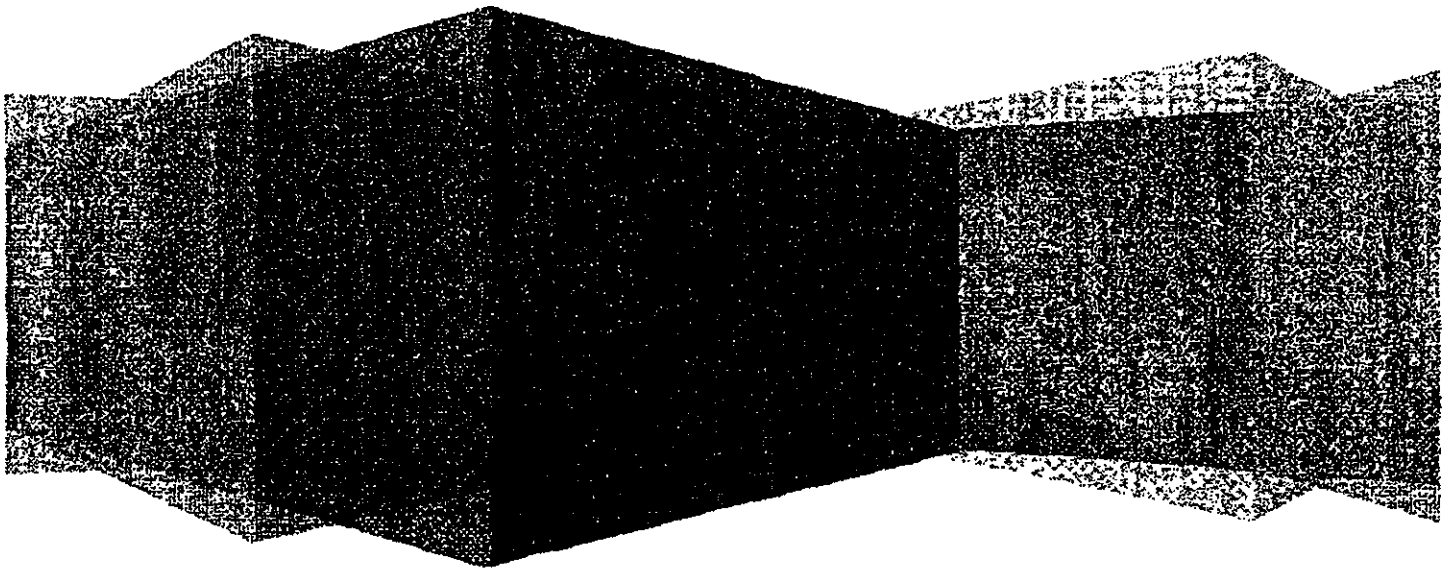
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
OH	419-267	29.95	0.0	29.95	3.0	0.256	0.0	Other, Unlimited
OH	419-267	37.95	0.0	37.95	4.0	1.0	0.0	Other, Unlimited

ITEM

112

RIDGEVILLE TELEPHONE COMPANY

FIVE YEAR SERVICE IMPROVEMENT PLAN



RIDGEVILLE TELEPHONE COMPANY

FIVE YEAR SERVICE IMPROVEMENT PLAN

JULY 1, 2014

Table of Contents

EXECUTIVE SUMMARY 3

PRESENT SERVICE CAPABILITIES 3

PROPOSED SERVICE IMPROVEMENTS 4

CONCLUSION 5

EXECUTIVE SUMMARY

Ridgeville Telephone Company ("Ridgeville" or "the Company") is a rural independent local exchange carrier ("RLEC") operating in northwestern Ohio. The Company operates under federal rate of return regulations as an average schedule company. The Company is an eligible telecommunications carrier and a recipient of high cost support for voice telephony services. As a condition for receiving this support, Ridgeville offers broadband service which is designed to comply with the FCC's new broadband obligations[1].

The Company can provide broadband which satisfies the current FCC requirement (4 Mbps / 1Mbps) to 100% of its customers. Ridgeville continues to invest in network additions and maintenance of existing plant to meet customer demand and ensure quality service at affordable rates.

PRESENT SERVICE CAPABILITIES

Ridgeville is a single exchange company with that exchange also named Ridgeville. The Ridgeville study area is approximately 35 square miles. At December 2013, the company served 560 access lines detailed below.

Table 1. Access Lines	
Single Party Residential Lines	423
Single Party Business Lines	22
Multi Party Business Lines	115
Total Access Lines	560

At this time, Ridgeville offers broadband at speeds which exceed the 4 Mbps / 1 Mbps requirement to 100% of their customers. Ridgeville's customers are served by a network consisting of both fiber optics and copper. The company uses a combination of fiber to the home ("FTTH") network architecture which allows the company to offer higher broadband speeds deeper into its network. In other areas the Company uses traditional DSL over copper loops. Ridgeville currently markets broadband with 7 Mbps download speeds to 100% of its customers.

[1] Per Paragraph 587 of the USF/ICC Transformation Order.

PROPOSED SERVICE IMPROVEMENTS

Even though Ridgeville is presently able to provide 4 Mbps / 1 Mbps broadband service to 100% of its study area and 100% of its customers, continued capital investment is anticipated. Additional fiber projects may be undertaken to provide customers with speeds in excess of the FCC requirement. Because these investments do not relate to the provision of 4 Mbps / 1 Mbps broadband, there is no quantification of the expenses in this plan.

In the normal course of business, the Company incurs maintenance and repairs expense which relate to the telecommunications network and support assets. Over the last two years, the Company has averaged approximately $350,000 per year in plant expenses It is anticipated that this level of expenditure will be incurred on an ongoing basis even if no further improvements to the broadband network are implemented. The Company will continue to respond to the needs of its customer base and the desire for broadband speed which is even faster than the FCC's minimum requirement. At the same time, the Company will continue to offer the services which universal service mechanisms support, including:

1. Voice Grade access to the Public Switched Telephone Network, and
2. Local Usage, and
3. Access to emergency service, and
4. Toll limitations for low-income customers

Simultaneously, the Company will be following the FCC's actions on the transition to an all-IP based network which will be a further use of capital dollars. Funds received from the universal service support mechanisms, in combination with all other revenue streams will allow the Company to maintain and upgrade the telecommunications network. This support will also help to keep rates affordable, in accordance with universal service principles. These funds may be used to deploy new or advanced technologies and new services, depending on customer demand and regulatory requirements.

CONCLUSION

In this filing the Company projects certain expenditures or investments which it anticipates will be incurred over the next five years. It should be noted that any estimates are based on today's technology and may change over the five year planning period. Ultimately the goal of this plan is to identify investments required to meet the broadband requirements set forth by the FCC. If the Company is able to accomplish these goals at a lower cost than is predicted in the plan it would be under no obligation to spend the amounts identified in this plan.

Certain statements in this document are "forward-looking statements" which may describe strategies, goals, outlook or other non-historical matters, or project expenses and/or capital investment. These statements are only predictions and involve known and unknown risks, uncertainties, and other factors that may cause our actual results to differ materially from those expressed or implied by such forward-looking statements.

Forward-looking statements speak only as of the date on which they are made. As set forth in 47 C.F.R. Section 54.313(a)(1), the Company recognizes the obligation to file annual progress reports on this five year plan. At that time the Company will update or revise any forward-looking statements included in this plan.

ITEM

310

Company	Ridgeville Telephone Company
Study Area Code	300654
Supplemental Data For:	Line 310 – Unfulfilled Voice Telephony Service Requests Resolution

Because there were no unfulfilled initial requests for service in the prior calendar year, this line is not applicable. No action plan was needed since all requests for service were fulfilled.

ITEM

330

Company	Ridgeville Telephone Company
Study Area Code	300654
Supplemental Data for:	Line 330 – Unfulfilled Broadband Service Requests

Because there were no unfulfilled initial requests for this service in the prior calendar year, this line is not applicable. No action plan was needed since all requests for service were fulfilled.

ITEM

510

FCC Form 481 Section 510: Detailed description of how Ridgeville Telephone Company complied with the applicable service quality standards and consumer protection rules as required in 47 C.F.R. 54.313(a)(5) for High Cost Recipients and 47 C.F.R. 54.422(b)(3) for Low-income Only Recipients

Ridgeville Telephone Company has satisfied all of the requirements for designation as an ETC (Eligible Telecommunications Carrier) and complies with all of the Commission's rules and requirements for ETCs providing Lifeline services.

A. Ridgeville Telephone Company is a corporation having its place of business at S732 County Road 20B Ridgeville Corners, OH 43555.

B. Ridgeville Telephone Company provides the services supported by the Federal Universal Service throughout its designated service area.

C. Ridgeville Telephone Company customers receive single party, voice grade telephone service, including touch-tone TM and access to:

1. Long distance
2. Operator services
3. Directory assistance
4. E911 emergency service

D. Additional monthly discounts and free toll limitation services are available to residential customers who are enrolled in certain low-income assistance programs. The Ridgeville Telephone Lifeline manual and associated documents are included as support documentation.

Annual Reporting for High-Cost Recipients
47 C.F.R. 54.313 (a)(2) through (a)(6) and (h)
Ridgeville Telephone Company

54.313 (a)(5) - COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

Service Quality Standards and Consumer Protection Rules Annual Certification

Matthew T. Eggers President, Board of Directors Ridgeville Telephone Company
Printed Name of Officer Title of Officer Company Name

I am authorized to provide certification on behalf of Ridgeville Telephone Company. I hereby certify that Ridgeville Telephone Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on 9/25/13

Signature Matthew T. Eggers

Printed/Typed Name Matthew T. Eggers

ITEM

610

Annual Reporting for High-Cost Recipients
47 C.F.R. 54.313 (a)(2) through (a)(6) and (h)
Ridgeville Telephone Company

54.313 (a)(6) - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

Matthew T. Eggers	President, Board of Directors	Ridgeville Telephone Company
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide certification on behalf of Ridgeville Telephone Company. I hereby certify that Ridgeville Telephone Company is capable of functioning in emergency situations. The Ridgeville Telephone Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on 9/25/13

Signature Matthew T. Eggers

Printed/Typed Name Matthew T. Eggers

(A) Each facilities-based local exchange carrier (LEC) shall design, operate, and maintain its facilities to continue to provide customers with the ability to originate and receive calls at all times. The commission will utilize existing FCC rules applicable to emergency and outage operations. Companies shall submit outage reports utilizing, at the company's discretion, either existing FCC reports or a format determined by the commission.

(B) Each facilities-based LEC shall submit, within two hours of discovery, to the commission's outage coordinator and when appropriate, the news media in the affected area, a notification that it has experienced an outage, whenever that outage occurs on any facility that it owns, operates, leases or otherwise utilizes and is both:

(1) Expected to last for a period in excess of thirty minutes.

(2) Potentially affects at least nine hundred thousand user minutes in the incumbent local calling area.

(C) Each facilities-based LEC shall report, by telephone or electronic means, a disruption of 9-1-1 services, which impairs 9-1-1 service within a given county 9-1-1 system, immediately to each county 9-1-1 public safety answering point, to the Ohio 9-1-1 coordinator, and to the news media in the affected area, when appropriate.

(D) Each facilities-based LEC experiencing a loss of communications or selective routing to a public safety answering point, as a result of an outage described under paragraphs (B) and (C) of this rule, shall also notify, as soon as possible, by telephone or electronic means, any official who has been designated by the management of the affected 9-1-1 facility as the LEC's contact person for communication outages at that facility; and the LEC shall convey to that person all available information that may be useful to the management of the affected facility in mitigating the effects of the outage on efforts to communicate with that facility.

(E) Each facilities-based LEC experiencing an outage described under paragraphs (B) and (C) of this rule, shall electronically submit to the commission's outage coordinator the same information as that provided to the FCC or the following information:

(1) A notification that it has experienced a outage, which shall include the name of the reporting entity, the date and time of the onset of the outage, a brief description of the problem, the particular service affected, the geographic area affected by the outage, the number of customers affected, an estimate of when the service, including 9-1-1, will be restored, and a contact name and telephone number by which the commission's outage coordinator may contact the reporting entity.

(2) Not later than seventy-two hours after discovering the outage, an initial communications outage report, which shall include all pertinent information then available on the outage and shall be submitted in good faith.

(3) Not later than thirty days after discovering the outage, the provider shall submit electronically a final communications outage report, which shall include all pertinent information on the outage, including any information that was not contained in, or that has changed from that provided in, the initial report.

(F) Each facilities-based LEC shall develop, implement, and maintain an emergency plan and make it available for review by commission staff. The plan shall include, but not be limited to, all of the following:

(1) Procedures for maintaining and annually updating a list of those customers who have subscribed to the federal telecommunications service priority program, as identified in 47 C.F.R. 64, appendix A.

(2) Procedures for priority treatment in restoring out-of-service trouble of an emergency nature for customers with a documented medical or life-threatening condition.

(3) In addition to the telecommunications service priority program, each LEC shall develop policies and procedures regarding those customers who require priority treatment for out-of-service clearance. Such procedures shall include a table of restoration priority, including, but not limited to, subscribers such as police and fire stations, hospitals, key medical personnel, and other utilities.

(4) Procedures for restoring service to priority critical facilities customers.

(5) Identification and annual updates of all of the facilities-based LEC's critical facilities and reasonable measures to protect its personnel and facilities.

(6) Assessments and evaluations of telecommunications facilities available to provide back-up service capabilities.

(7) Procedures for after-action assessments and reporting following activation of any part of the emergency plan. An after-action report will be written and will include lessons learned, deficiencies in the response to the emergency, and deficiencies in the emergency plan.

(8) A current list of the names and telephone numbers of the facilities-based LECs' emergency service personnel to contact and coordinate with in the event of any real or anticipated local or national threats to its ability to provide telecommunications service.

(9) A current list of the names and telephone numbers of the facilities-based LEC's emergency service personnel that is made available to the commission's emergency coordinator, upon request.

(10) A continuity of operations plan to assure continuance of minimum essential functions during a large scale event in which staffing is reduced. Such plans shall provide for:

(a) Plan activation triggers such as the world health organization's pandemic phase alert levels, widespread transmission within the United States, or a case at one or more locations within Ohio.

(b) Identification of a pandemic coordinator and team with defined roles and responsibilities for preparedness and response planning.

(c) Identification of minimal essential functions, minimal staffing required to maintain such essential functions, and personnel resource pools required to ensure continuance of those functions in progressive stages associated with a declining workforce.

(d) Identification of essential employees and critical inputs (e.g., raw materials, equipment, suppliers, subcontractor services/products, and logistics) required to maintain business operations by location and function.

(e) Policies and procedures to address personal protection initiatives.

(f) Policies and procedures to maintain lines of communication with the public utilities commission of Ohio during a declared emergency.

(G) Each facilities-based LEC shall amend its emergency plan in accordance with the findings identified in the after-action assessment report required under paragraph (F)(7) of this rule.

R.C. 119.032 Review Dates: 11/30/2015
Promulgated Under: 111.15
Statutory Authority: 4927.03
Rule Amplifies: 4927.04
Prior Effective Dates: None

Ridgeville Telephone Company

Emergency Action Plan

Purpose

OSHA's Emergency Action Plan standard, found at 29 CFR 1910.38 for plant safety and 29 CFR 1926.35 for construction, requires a written emergency action plan (EAP) if Ridgeville Telephone Company falls under a particular OSHA standard that requires an emergency action plan.

OSHA 1910.120 Hazardous Waste Operations and Emergency Response (HAZWOPER) require Ridgeville Telephone Company to have a written emergency action plan. This EAP addresses emergencies that our company expects may reasonably occur on our system.

The EAP communicates to employees' policies and procedures to follow in emergencies. This written plan is available, upon request, to employees, their designated representatives, and any OSHA officials who ask to see it.

Under this plan, our employees will be informed of the plan's purpose, emergency escape procedures and route assignments, procedures to be followed by employees who remain to control critical office operations before they evacuate, procedures to account for all employees after emergency evacuation has been completed, rescue and medical duties for those employees who perform them, preferred means of reporting fires and other emergencies, types of evacuations to be used in various emergency situations, and the alarm system.

The Assistant Manager, David Gobrogge, is the program coordinator. David Gobrogge will review and update the plan as necessary. Copies of this plan may be obtained from the human resources department.

If after reading this program, you find that improvements can be made, please contact the program coordinator, David Gobrogge, Assistant Manager. We encourage all suggestions because we are committed to the success of our emergency action plan. We strive for clear understanding, safe behavior, and involvement in the program from every level of the company.

Emergency Escape Procedures and Assignments

Our emergency escape procedures and assignments are designed to respond to many potential emergencies including:

- Fire emergencies (process area fires, non-pressurized tank fires, pressurized tank fires, fires at loading facilities, warehouse fires, office building fires, electrical fires)
- Toxic gas releases
- Flammable gas releases

- Hazardous liquid spills
- Oil spills
- Release of radiation
- Tornadoes
- Winter Storms
- Flooding
- Lightning
- Bomb threat/Civil disturbance
- First-aid emergencies

Employees need to know what to do when they are the first persons to discover an emergency and when they are alerted to a specific emergency. Our program coordinator, David Gobrogge, has developed alternate procedures for responding to an emergency, depending on what the emergency is. The following guidelines apply to all EAPs:

- All employees are trained in safe evacuation procedures, and refresher training is conducted whenever the employee's responsibilities or designated actions under the plan change, and whenever the plan itself if changed. In addition, the employer must review with each employee, upon initial assignment, the parts of the plan, which the employee must know to protect the employee in the event of an emergency.

- The training includes use of floor plans and workplace maps, which clearly show the emergency, escape routes included in the Emergency Action Plan. Color-coding aids employees in determining their route assignments. These floor plans and maps are available and posted at all times in every area of the Ridgeville Telephone Company office building, Ridgeville Telephone Company County Road 20B warehouse and Ridgeville Telephone Company US Highway 6 warehouse to provide guidance in an emergency.

- No employee is permitted to re-enter the building until advised by management (after determination has been made that such re-entry is safe).

- The refuge/safe zone is a meeting area designated in a location deemed safe for each group of employees within Telephone Service Company:

  Fire— Warehouse on the west side of County Road 20B

  Tornadoes—Restrooms and David Gobrogge's office

- See the appendix for a copy of the building plans with means of egress procedures for each group evacuating an area or building.

Each department reports to their respective representative as follows:

- Each employee shall report to his or her direct supervisor, who will report to David Gobrogge.

The Supervisors/Managers are trained evacuation personnel who conduct head counts once evacuation has been completed. There is at least one trained evacuation person for each twenty employees in the workplace to provide adequate guidance and instruction at the time of an emergency. The employees selected are trained in the complete workplace layout and the various alternative escape routes from the workplace. All trained personnel are made aware of employees with disabilities who may need extra assistance, such as using the buddy system, and of hazardous areas to be avoided during emergencies. Before leaving, these employees check rooms and other enclosed spaces in the workplace for employees who may be trapped or otherwise unable to evacuate the area.

Once each evacuated group of employees have reached their evacuation destinations, each trained evacuation employee:

- Takes roll of his or her group.
- Makes sure all persons are accounted for.
- Reports in to a central checkpoint managed by the company safety and health manager.
- Assumes role of department contact to answer questions.

Rescue and Medical Duty Assignments

Rescue and medical aid may be necessary during emergency situations. Circumstances calling for rescue and/or medical aid include:

- Electrical shock
- Falls

All employees are designated first aid responders who should provide medical assistance within their capabilities to employees requiring it during and emergency situation.

Professional emergency services responding in an emergency will help with and direct all rescue and medical duty assignments upon their arrival on site.

Emergency Reporting Procedures

In the Event of a Fire

When a fire is detected, cell phones/text messages to notify all employees. Then notify the Ridgeville Township fire department and Assistant Manager.

The Assistant Manager will perform assigned duties and will meet the fire department to assist them in putting out the fire. Head counts should be given to the city fire department. No employees are to return to the building until the Assistant Manager or the fire department Fire Chief gives the "all clear".

The safe zone or meeting area is the:

- Warehouse on the west side of County Road 20B.

In the Event of a Tornado

The Ridgeville Telephone office has access to the National Weather Service, so when a tornado watch has been issued by the National Weather Service, the weather page will sound, followed by a weather bulletin with further information. At that point, the front office will turn on the system to monitor the National Weather Service reports. The front office will use the telephone system and the mobile radios to warn employees of a tornado.

In the event of a tornado, it is Ridgeville Telephone Company's policy to provide emergency warning and shelter. At the time the tornado warning is given, all employees are responsible for evacuating to their assigned shelters in a tornado emergency. The shelter assignments for tornados are:

- Tornado—Restrooms and David Gobrogge's office

Outside Plant personnel should immediately seek safe shelter. If caught outside or in a vehicle, lie flat in a nearby ditch or depression and cover your head with your hands. Do not try to outrun a tornado in your car. Be aware of flying debris.

In the Event of Lightning

Most lightning fatalities and injuries occur when people are caught outdoors in the summer months during the afternoon and evening. Outside Plant personnel are exposed to the risks of lightning. If lightning is occurring and sturdy shelter is not available, get inside a hard top automobile and keep the windows up. Avoid touching any metal. If caught outdoors and no shelter is available find a low spot away from trees, fences, and poles. If you feel your skin tingle or your hair stand on end, squat low to the ground on the balls of your feet. Place your hands over your ears and your head between your knees. Make yourself the smallest target possible and minimize your contact with the ground. Do not lie down.

Trained Evacuation Personnel

Evacuation Personnel

All Supervisors have been designated by Ridgeville Telephone Service Company and trained to assist in safe and orderly emergency evacuation for all types of emergency situations. These employees are to help direct all employees during emergency evacuation, serve as a resource of information about emergency procedures, and conduct head counts once evacuation has been completed.

Safety Responsibilities

Ridgeville Telephone Company Supervisors/Managers have safety responsibilities. They must:

- Assist in developing a written emergency action plan for regular and after-hours work conditions.

- Immediately notify the fire or police departments in the event of an emergency affecting their office.

- Integrate the emergency plan with the existing general emergency plan covering the building occupies.

- Distribute procedures for reporting a fire, the location of fire exits, and evacuation routes to each employee in their area.

- Distribute procedures for reporting a fire, bomb threat, or other emergency, the location of fire exits, and evacuation routes to each employee.

- Conduct drills to acquaint the employees with fire procedures and to judge their effectiveness.

- Satisfy all local fire codes and regulations as specified.

- See that designated employees are trained in the use of fire extinguishers and the application of medical first-aid techniques.

- Keep key management personnel home telephone numbers in a safe place in the office for immediate use in the event of a fire. Distribute a copy of the list to key persons to be retained in their homes for use in communicating a fire occurring during non-work hours.

- Decide to remain in or evacuate the workplace in the event of a fire.

- If evacuation is deemed necessary, the Assistant Manager ensures that:

  All employees are notified and a head count is taken to confirm total evacuation of all employees.

  When practical, equipment is placed and locked in storage rooms or desks for protection.

  All records and property are arranged as necessary.

Training

At the time of an emergency, employees should know what type of evacuation is necessary and what their role is in carrying out the plan. In cases where the emergency is very grave, total and immediate evacuation of all employees is necessary. In other emergencies, a partial evacuation of nonessential employees with a delayed evacuation of others may be necessary for continued operation. We must be sure that employers know what is expected of them during and emergency to assure their safety.

This document is not one for which casual reading is intended or will suffice in getting the message across. If passed out as a statement to be read to oneself, some employees will choose not to read it, or will not understand the plant's importance. In addition, OSHA requires training on the plan's content.

A better method of communicating the emergency action plan is to give all employers a through briefing and demonstration. Ridgeville Telephone Company has all managers and supervisors present the plan to their staffs in small meetings.

Types of Emergency Evacuations

At this company the following types of emergency evacuation exists as detailed earlier in this plan:

- Fire
- Tornado

We have attached to this, samples, or procedures we thought would ensure a better understanding of our written program.

Emergency Operations – Loss of Service

Most service disruptions are recoverable using standard troubleshooting methods and material replacement actions to determine the root-cause and resolve the source of the problem. In some rare cases, however, the service-affecting event is so catastrophic that extraordinary means are required in order to restore service. These catastrophic situations are deemed disasters, and include such events as:

- Fire
- Tornado
- Sabotage
- Flood

In these cases, typically more than the switching system is lost. Buildings, power, inside/outside plant facilities and transportation infrastructure may also be impacted.

Disaster Manager – David Gobrogge, Assistant Manager

The potential for a disaster to simultaneously impact many facets of operation poses a coordination challenge for the operating company. It is extremely important that the Disaster Manager take in account the full spectrum of the operating company's support requirements. This would include an understanding of the capabilities and responsibilities of equipment vendors, local authorities, governmental agencies, etc. which may potentially be involved. The Disaster Manager will be responsible for testing and implementing the operating company's Disaster Plan, and has the authority to make significant decisions involving the purchase of material and support labor, and possibly the replacement of capital equipment.

Disaster Procedures

In the event of a disaster employees should:
- notify their Disaster Manager in the event of a current or potential disaster

Equipment Replacement

Once the extent of the equipment damage is determined, the operating company may find it necessary to replace all or part of the switch. The operating company Disaster Manager is authorized to decide whether the replacement will be partial or total.

Battery/Generator Back-Up

Switching offices are equipped with generators and batteries to keep them running should they lose commercial power. Portable generators are also available. Larger offices are equipped with generators.

Disaster Relief Plan – Waive of House to House Connection Charges

Once Ridgeville Telephone Company has activated its Disaster Relief Plan for customers whose homes or businesses were destroyed by fire, tornado, etc., connection charges will be waived for customers who move their phone service to a temporary or permanent location while their home or business is being repaired or rebuilt.

ITEM

700

State	Exchange (ILEC)	Rate Type - Select From Drop-down: MS for Measured MT for Metered FR for Flat Rate	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees No Data Entry Required Calculated by System
OH	419-267	FR	9	0	0	0	9

ITEM

710

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees No Data Entry Required Calculated by System	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (Overage Charge, Blocking Traffic, Rate Limiting, Other)	Other Action (Enter up to 50 characters of text)
OH	419-267	29.95	0	29.95	3	0.256		Other	Unlimited
OH	419-267	37.95	0	37.95	6	1		Other	Unlimited

ITEM

1010

Ridgeville
TELEPHONE COMPANY
"Traditional Service Values – Futuristic Services"
S732 County Road 20B, Ridgeville Corners, Ohio 43555
Phone 419-267-5185 • Fax 419-267-9919 • www.ridgevilletelephone.com

May 19, 2014

I, Matthew Eggers, hereby certify that Ridgeville Telephone Company
(OFFICER OF THE COMPANY) *(NAME OF COMPANY)*

pricing of voice services is no more than two standard deviations above the applicable national average urban rate for voice service as specified in the most recent public notice issued by the Wireline Commission Bureau.

Respectfully,

Matthew Eggers
President, Board of Directors
Ridgeville Telephone Company

ITEM

1210

Ridgeville Telephone

5732 County Road 20B
Ridgeville Corners, OH 43555

Certification for Lifeline Service

Please read carefully, use pen, and fill out completely

Date: _____

_____**Initial Application**

_____**Recertification Application (for Annual Review – Continuing Eligibility)**

Applicant Information:

Full Name: _____

Date of Birth: _____ _____ _____
(Month) *(Day)* *(Year)*

Please provide the last 4 digits of your Social Security Number ___ ___ ___ ___

Applicant Residential Address:

Number and Street: _____

City_____

State_____

Zip Code _____
(No PO Boxes permitted)

Check one:
____The address listed is my permanent address

____The address listed is my temporary address

Program Participation and Certification

I certify under penalty of perjury that I or a member of my household meets the income-based or program-based eligibility criteria for receiving the Lifeline discount. I or a member of my household receives benefits from the following program (check only one program):

☐ TANF - Temporary Assistance for Needy Families/Ohio Works First
☐ Home Energy Assistance Program
☐ Medicaid
☐ General/Disability Assistance
☐ Supplemental Security Income (SSI)
☐ SSDI – Blind and Disabled
☐ SNAP (Supplemental Nutrition Assistance Program)/Food Stamps
☐ Section 8 Federal Public Housing Assistance
☐ National School Free Lunch Program
☐ Eligibility based on income (see below for income criteria)

Lifeline Assistance Programs

from Ridgeville Telephone Company

Do you need phone service? Are you having trouble paying your telephone bills? If so, you may be eligible to take advantage of two special programs that help reduce the cost of phone service.

Lifeline Assistance can help qualified customers get phone service and pay their bills. These are public programs implemented by Ridgeville Telephone Company that help eligible households pay for basic telephone hook-up costs and monthly services.

You may be qualified if your household income is no more than 150 percent of the federal poverty income guidelines or if you participate in any of the following programs:

- Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid
- Supplemental Security Income (SSI) under Title XVI of the Social Security Act
- *Social security disability insurance – blind and disabled (SSDI)*
- Home Energy Assistance Program (LIHEAP, HEAP & E-HEAP)
- Federal Public Housing Assistance (Section 8)
- Supplemental nutritional assistance program (SNAP/Food Stamps)
- Temporary Assistance for Needy Families (TANF/Ohio Works)
- National School Lunch Free Lunch Program (NSL)
- General assistance, including disability assistance (DA)

Lifeline Assistance will help qualified customers who already have telephone service save a significant amount of money on their monthly phone bills.

Lifeline benefits may be applied to only one type of service – landline or wireless – and is limited to one line per household. Qualifying customers must choose which service would best provide their needs.

Also, consumers can voluntarily forego presubscribed long distance telephone service by requesting toll-blocking, a service that prevents toll calls (such as long distance) from being made and prevents these consumers from paying hefty service deposits. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

For more information, or to find out if you qualify for the programs, call Ridgeville Telephone Company at 419-267-5185.

S732 County Road 20B
Ridgeville Corners, OH 43555

Lifeline Record Keeping Requirements for Eligibility Verification

Name of Lifeline Applicant _____

1. State or Federal social service or income database verification
   A. Name of database queried _____
   B. Date of database query _____
   C. 1. Copy of confirmation received _____
      2. or Screen shot of confirmation page _____
      3. or Confirmation by Ridgeville Telephone Company employee _____

2. State agency verification
   A. Name of the agency consulted
   B. Agency contact
   C. Date the confirmation of eligibility was received
   D. Copy of the notice provided by the agency that confirms eligibility

3.
   A. Type of documentation reviewed for eligibility
      i. Award letter _____
      ii. Voucher _____
      iii. Benefits card _____
      iv. Income statement _____

   B. Date or expiration date of documentation _____

   C. Identifying information about documentation submitted

   _____

   D. Date reviewed _____

   F. Method the documentation was provided:
      i. In person _____
      ii. By fax _____
      iii. By mail _____
      iv. Electronically _____

   G. Name of employee who reviewed the documentation

   _____

H. Name on documentation demonstrating program participation is part of applicant's household (if different from name of applicant)

_____

I. Certification that individual named on documentation demonstrating program participation is part of applicant's household (if different from name of applicant)

_____

J. Certification that individual named on documentation demonstrating program Participation does not already received Lifeline (if different from name of applicant) _____

YOU MAY BE ELIGIBLE FOR LIFELINE

Ridgeville Telephone Company

What is Lifeline?

Lifeline is a government benefit program, non-transferable, that provides discounted phone service to eligible, low-income consumers. Eligible consumers may receive **one** benefit per household, consisting of either wireline or wireless service. All eligible consumers must prove their eligibility to enroll. Consumers who willfully make false statements in order to obtain the Lifeline benefit can be punished by fine or imprisonment or can be barred from the program.

How Do I Qualify for Lifeline Discounts?

The Lifeline benefit is available to eligible low-income consumers in every state, territory, commonwealth, and on Tribal Lands. To qualify for Lifeline, subscribers must either have an income that is at or below 150% of the Federal Poverty Guidelines, or participate in a qualifying state, federal or Tribal assistance program.

For More Information:

For more information about eligibility, how to apply for Lifeline benefits, or what to do if your household is receiving more than one Lifeline discount, visit www.lifelinesupport.org or contact the Ridgeville Telephone Company at 419-267-5185. You may also call the Federal Communications Commission at 1-888-225-5322.

Ridgeville Telephone Company
Lifeline Manual

Lifeline is a government program that offers qualified low-income households a discount on their monthly telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state. The Ridgeville Telephone Company is tariffed for Lifeline in accordance with PUCO CASE NO. 10-2377-TP-COI effective May 23, 2012.

Under Congressional mandate 47 CFR part 54 and Change Order FCC 12-11, the federal Universal Service Fund supports the Lifeline Assistance programs. This program provides discounts on basic monthly service for telephone service at the primary residence to income-eligible consumers. The Federal Communications Commission (FCC), with the help of the Universal Service Administrative Company (USAC), administers the Universal Service Fund.

The Ridgeville Telephone Company seeks reimbursement from the federal Universal Service Fund's Low Income Program for the revenue forgone by providing discounted service to eligible low-income consumers.

Per WC Docket 11-42 and 03-109, USAC pays companies based upon claims for reimbursement of actual support payments made. Ridgeville Telephone Company files the FCC 497 online, no later than the 8th of each month. Carriers can file original and revised Form 497s for up to 25 months depending on the time of year.

USAC routinely reviews carriers' support claims to ensure they are consistent with the Federal Communication Commission's rules. In addition to the review of the data submitted on Form 497, USAC's Internal Audit Division conducts Low Income beneficiary audits to ensure program compliance.

USAC disburses Low Income support payments once each month.

There are no tribal lands in Ridgeville Telephone Company's serving area.

§ 54.101 Supported services for rural, insular and high cost areas.

(a) Services designated for support. Voice Telephony services shall be supported by federal universal service support mechanisms. Eligible voice telephony services must provide:

a. voice grade access to the public switched network or its functional equivalent;

b. minutes of use for local service provided at no additional charge to end users;

c. access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems;

d. and toll limitation services to qualifying low-income consumers

§ 54.401 Lifeline defined.

(a) As used in this subpart, Lifeline means a non-transferable retail service offering:

(1) For which qualifying low-income consumers pay reduced charges as a result of application of the Lifeline support amount described in § 54.403; and

(2) That provides qualifying low-income consumers with voice telephony service as specified in § 54.101(a). Toll limitation service does not need to be offered for any Lifeline service that does not distinguish between toll and non-toll calls in the pricing of the service. If an eligible telecommunications carrier charges Lifeline subscribers a fee for toll calls that is in addition to the per month or per billing cycle price of the subscribers' Lifeline service, the carrier must offer toll limitation service at no charge to its subscribers as part of its Lifeline service offering.

(b) Ridgeville Telephone Company may allow qualifying low-income consumers to apply Lifeline discounts to any residential service plan that includes voice telephony service, including bundled packages of voice and data services; and plans that include optional calling features such as, but not limited to, caller identification, call waiting, voicemail, and three-way calling. Eligible telecommunications carriers may also permit qualifying low-income consumers to apply their Lifeline discount to family shared calling plans.

(c) Ridgeville Telephone Company may not collect a service deposit in order to initiate Lifeline service for plans that:

(1) Do not charge subscribers additional fees for toll calls; or

(2) That charge additional fees for toll calls, but the subscriber voluntarily elects toll limitation service.

(d) As Ridgeville Telephone Company is designated by a Ohio commission, the Ohio state commission shall file or require Ridgeville Telephone Company to file information with the

Administrator demonstrating that the carrier's Lifeline plan meets the criteria set forth in this subpart and describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, including details on the number of minutes provided as part of the plan, additional charges, if any, for toll calls, and rates for each such plan. To the extent Ridgeville Telephone Company offers plans to Lifeline subscribers that are generally available to the public, it may provide summary information regarding such plans, such as a link to a public website outlining the terms and conditions of such plans. Lifeline assistance shall be made available to qualifying low-income consumers as soon as the Administrator certifies that the carrier's Lifeline plan satisfies the criteria set out in this subpart.

(e) Consistent with § 52.33(a)(1)(i)(C), Ridgeville Telephone Company may not charge Lifeline customers a monthly number-portability charge.

§ 54.403 Lifeline support amount.

(a) The federal Lifeline support amount for all eligible telecommunications carriers shall equal:

(1) Basic support amount.. Federal Lifeline support in the amount of $9.25 per month will be made available to an eligible telecommunications carrier providing Lifeline service to a qualifying low-income consumer, if that carrier certifies to the Administrator that it will pass through the full amount of support to the qualifying low-income consumer and that it has received any non-federal regulatory approvals necessary to implement the rate reduction.

(b) Application of Lifeline Discount Amount.

(1) Eligible telecommunications carriers that charge federal End User Common Line charges or equivalent federal charges must apply federal Lifeline support to waive the federal End User Common Line charges for Lifeline subscribers. Such carriers must apply any additional federal support amount to a qualifying low-income consumer's intrastate rate, if the carrier has received the non-federal regulatory approvals necessary to implement the required rate reduction. Other eligible telecommunications carriers must apply the federal Lifeline support amount, plus any additional support amount, to reduce the cost of any generally available residential service plan or package offered by such carriers that provides voice telephony service as described in § 54.101, and charge Lifeline subscribers the resulting amount.

(2) Where a subscriber makes only a partial payment to an eligible telecommunications carrier for a bundled service package, the eligible telecommunications carrier must apply the partial payment first to the allocated price of the voice telephony service component of the package and then to the cost of any additional services included in the bundled package.

(c) Toll limitation service. An eligible telecommunications carrier providing toll limitation service voluntarily elected by Lifeline subscribers whose Lifeline plans would otherwise include a fee for placing a toll call that would be in addition to the per month or per billing cycle price of the subscriber's Lifeline service, shall, for April 2012 Lifeline disbursements through December 2013 Lifeline disbursements, receive support in an amount equal to the lesser of:

(1) The eligible telecommunications carrier's incremental cost of providing either toll blocking services or toll control services to each Lifeline subscriber who has selected such service; or

(2) The following amounts for each Lifeline subscriber who has selected toll blocking services or toll control services:

(i) $3.00 per month per subscriber during 2012; and

(ii) $2.00 per month per subscriber during 2013.

§ 54.404 The National Lifeline Accountability Database.

(a) State certification. An eligible telecommunications carrier operating in a state that provides an approved valid certification to the Commission in accordance with this section is not required to comply with the requirements set forth in paragraphs (b) and (c) of this section with respect to the eligible telecommunications carriers' subscribers in that state. A valid certification must include a statement that the state has a comprehensive system in place to prevent duplicative federal Lifeline support that is at least as robust as the system adopted by the Commission and that incorporates information from all eligible telecommunications carriers receiving low-income support in the state and their subscribers. A valid certification must also describe in detail how the state system functions and for each requirement adopted by the Commission to prevent duplicative support, how the state system performs the equivalent functions. The certification must be submitted to the Commission no later than six months from the effective date of this section of the Commission's rules to be valid. Such certification will be considered approved unless the Wireline Competition Bureau rejects the certification within 90 days of filing.

(b) The National Lifeline Accountability Database. In order to receive Lifeline support, eligible telecommunications carriers operating in states that have not provided the Commission with approved valid certification pursuant to paragraph (a) of this section must comply with the following requirements:

(1) All eligible telecommunications carriers must query the National Lifeline Accountability Database to determine whether a prospective subscriber who has executed a certification pursuant to § 54.410(d) is currently receiving a Lifeline service from another eligible telecommunications carrier; and whether anyone else living at the prospective subscriber's residential address is currently receiving a Lifeline service.

(2) If the Database indicates that a prospective subscriber, who is not seeking to port his or her telephone number, is currently receiving a Lifeline service, the eligible telecommunications carrier must not provide and shall not seek or receive Lifeline reimbursement for that subscriber.

(3) If the Database indicates that another individual at the prospective subscriber's residential address is currently receiving a Lifeline service, the eligible telecommunications carrier must not seek and will not receive Lifeline reimbursement for providing service to that prospective subscriber, unless the prospective subscriber has certified, pursuant to § 54.410(d) that to the best of his or her knowledge, no one in his or her household is already receiving a Lifeline service.

(4) An eligible telecommunications carrier is not required to comply with paragraphs (b)(1)-(3) of this section if it receives notice from a state Lifeline administrator or other state agency that the administrator or other agency has queried the Database about a prospective subscriber and that providing the prospective subscriber with a Lifeline benefit would not result in duplicative support.

(5) Eligible telecommunications carriers may query the Database only for the purposes provided in paragraphs (b)(1)-(b)(3) of this section, and to determine whether information with respect to its subscribers already in the Database is correct and complete.

(6) Eligible telecommunications carriers must transmit to the Database in a format prescribed by the Administrator each new and existing Lifeline subscriber's full name; full residential address; date of birth and the last four digits of the subscriber's social

security number; the telephone number associated with the Lifeline service; the date on which the Lifeline service was initiated; the date on which the Lifeline service was *terminated, if it has been terminated; the amount of support being sought for that* subscriber; and the means through which the subscriber qualified for Lifeline.

(6) In the event that two or more eligible telecommunications carriers transmit the information required by this paragraph to the Database for the same subscriber, only the eligible telecommunications carrier whose information was received and processed by the Database first, as determined by the Administrator, will be entitled to reimbursement from the Fund for that subscriber.

(7) All eligible telecommunications carriers must update an existing Lifeline subscriber's information in the Database within ten business days of receiving any change to that *information, except as described in paragraph (b)(10) of this section.*

(8) All eligible telecommunications carriers must obtain, from each new and existing subscriber, consent to transmit the subscriber's information. Prior to obtaining consent, the eligible telecommunications carrier must describe to the subscriber, using clear, easily understood language, the specific information being transmitted, that the information is being transmitted to the Administrator to ensure the proper administration of the Lifeline program, and that failure to provide consent will result in subscriber being denied the Lifeline service.

(9) When an eligible telecommunications carrier de-enrolls a subscriber, it must transmit to the Database the date of Lifeline service de-enrollment within one business *day of de- enrollment.*

§ 54.405. Carrier obligation to offer Lifeline.

All eligible telecommunications carriers must:

(a) Make available Lifeline service, as defined in § 54.401, to qualifying low-income consumers.

(b) Publicize the availability of Lifeline service in a manner reasonably designed to reach those likely to qualify for the service.

(c) Indicate on all materials describing the service, using easily understood language, that it is a Lifeline service, that Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. For the purposes of this section, the term "materials describing the service" includes all print, audio, video, and web materials used to describe or enroll in the Lifeline service offering, including application and certification forms.

(d) Disclose the name of Ridgeville Telephone Company\ on all materials describing the service.

(e) De-enrollment.

(1) De-enrollment generally. If Ridgeville Telephone Company has a reasonable basis to believe that a Lifeline subscriber no longer meets the criteria to be considered a qualifying low- income consumer under § 54.409, Ridgeville Telephone Company must notify the subscriber of impending termination of his or her Lifeline service. Notification of impending termination must be sent in writing separate from the subscriber's monthly bill, if one is provided, and must be written in clear, easily understood language. A carrier providing Lifeline service in a state that has dispute resolution procedures applicable to Lifeline termination, that requires, at a minimum, written notification impending termination, must comply with the applicable state requirements. Ridgeville Telephone Company must allow a subscriber 30 days following

the date of the impending termination letter required to demonstrate continued eligibility. A subscriber making such a demonstration must present proof of continued eligibility to the carrier consistent with applicable annual re-certification requirements, as described in § 54.410(f). Ridgeville Telephone Company must terminate any subscriber who fails to demonstrate continued eligibility within the 30–day time period. A carrier providing Lifeline service in a state that has dispute resolution procedures applicable to Lifeline termination must comply with the applicable state requirements.

(2) De-enrollment for duplicative support. Notwithstanding paragraph (e)(1) of this section, upon notification by the Administrator to Ridgeville Telephone Company that a subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service and therefore that the subscriber should be de-enrolled from participation in that carrier's Lifeline program, Ridgeville Telephone Company must de-enroll the subscriber from participation in that carrier's Lifeline program within five business days. Ridgeville Telephone Company shall not be eligible for Lifeline reimbursement for any de-enrolled subscriber following the date of that subscriber's de-enrollment.

(3) De-enrollment for non-usage. Notwithstanding paragraph (e)(1) of this section, if a Lifeline subscriber fails to use, as "usage" is defined in § 54.407(c)(2), for 60 consecutive days a Lifeline service that does not require Ridgeville Telephone Company to assess or collect a monthly fee from its subscribers, Ridgeville Telephone Company must provide the subscriber 30 days' notice, using clear, easily understood language, that the subscriber's failure to use the Lifeline service within the 30-day notice period will result in service termination for non-usage under this paragraph. If the subscriber uses the Lifeline service within 30 days of the carrier providing such notice, Ridgeville Telephone Company shall not terminate the subscriber's Lifeline service. Ridgeville Telephone

Company shall report to the Commission annually the number of subscribers de-enrolled for non-usage under this paragraph. This de-enrollment information must be reported by month and must be submitted to the Commission at the time Ridgeville Telephone Company submits its annual certification report pursuant to § 54.416.

(4) De-enrollment for failure to re-certify. Notwithstanding paragraph (c)(1) of this section, Ridgeville Telephone Company must de-enroll a Lifeline subscriber who does not respond to the Ridgeville Telephone Company's attempts to obtain re-certification of the subscriber's continued eligibility as required by § 54.410(f); who fails to provide the annual one-per-household re-certifications as required by § 54.410(f); or who relies on a temporary address and fails to respond to Ridgeville Telephone Company's address re-certification attempts pursuant to § 54.410(g). Prior to de-enrolling a subscriber under this paragraph, Ridgeville Telephone Company must notify the subscriber in writing separate from the subscriber's monthly bill, if one is provided using clear, easily understood language, that failure to respond to the re-certification request within 30 days of the date of the request will trigger de-enrollment. If a subscriber does not respond to Ridgeville Telephone Company's notice of impending de- enrollment, Ridgeville Telephone Company must de-enroll the subscriber from Lifeline within five business days after the expiration of the subscriber's time to respond to the re-certification efforts.

§ 54.407 Reimbursement for offering Lifeline.

(a) Universal service support for providing Lifeline shall be provided directly to Ridgeville Telephone Company, based on the number of actual qualifying low-income consumers it serves.

(b) Ridgeville Telephone Company may receive universal service support reimbursement for each qualifying low-income consumer served. For each qualifying low-income consumer receiving Lifeline service, the reimbursement amount shall equal the federal support amount, including the support amounts described in § 54.403(a) and (c). Ridgeville Telephone Company's universal service support reimbursement shall not exceed Ridgeville Telephone Company's rate for that offering, or similar offerings, subscribed to by consumers who do not qualify for Lifeline.

(c) Ridgeville Telephone Company offering a Lifeline service that does not require the Ridgeville Telephone Company to assess or collect a monthly fee from its subscribers:

(1) Shall not receive universal service support for a subscriber to such Lifeline service until the subscriber activates the service by whatever means specified by the carrier, such as completing an outbound call; and

(2) After service activation, Ridgeville Telephone Company shall only continue to receive universal service support reimbursement for such Lifeline service provided to subscribers who have used the service within the last 60 days, or who have cured their non-usage as provided for in § 54.405(e)(3). Any of these activities, if undertaken by the subscriber will establish "usage" of the Lifeline service:

(i) Completion of an outbound call;

(ii) Purchase of minutes from Ridgeville Telephone Company to add to the subscriber's service plan;

(iii) Answering an incoming call from a party other than Ridgeville Telephone

Company or the eligible telecommunications carrier's agent or representative; or

(iv) Responding to direct contact from Ridgeville Telephone Company and confirming that he or she wants to continue receiving the Lifeline service.

(d) In order to receive universal service support reimbursement, Ridgeville Telephone Company must certify, as part of each request for reimbursement, that it is in compliance with all of the rules in this subpart, and, to the extent required under this subpart, has obtained valid certification and re-certification forms from each of the subscribers for whom it is seeking reimbursement.

(e) In order to receive universal service support reimbursement, Ridgeville Telephone Company must keep accurate records of the revenues it forgoes in providing Lifeline services. Such records shall be kept in the form directed by the Administrator and provided to the Administrator at intervals as directed by the Administrator or as provided in this Subpart.

§ 54.409 Consumer qualification for Lifeline.

(a) To constitute a qualifying low-income consumer:

(1) A consumer's household income as defined in § 54.400(f) must be at or below 150% of the Federal Poverty Guidelines for a household of that size; or

(2) The consumer, one or more of the consumer's dependents, or the consumer's household must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program; Supplemental Security Income; Federal Public Housing Assistance (Section 8); Low-Income Home Energy Assistance Program; National School Lunch Program's free lunch program; or Temporary Assistance for Needy Families; or

(3) The consumer must meet eligibility criteria established by a state for its residents, provided that such state-specific criteria are based solely on income or factors directly related to income.

(b) In addition to meeting the qualifications provided in paragraph (a) of this section, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.

§ 54.410 Subscriber eligibility determination and certification.

(a) Ridgeville Telephone Company must implement policies and procedures for ensuring that their Lifeline subscribers are eligible to receive Lifeline services.

(b) Initial income-based eligibility determination.

(1) Except where a state Lifeline administrator or other state agency is responsible for the initial determination of a subscriber's eligibility, when a prospective subscriber seeks to qualify for Lifeline or using the income-based eligibility criteria provided for in § 54.409(a)(1) or (a)(3) Ridgeville Telephone Company:

(i) Must not seek reimbursement for providing Lifeline to a subscriber, unless Ridgeville Telephone Company has received a certification of eligibility from the prospective subscriber that complies with the requirements set forth in paragraph (d) of this section and has confirmed the subscriber's income-based eligibility using the following procedures:

(A) If Ridgeville Telephone Company can determine a prospective subscriber's income-based eligibility by accessing one or more databases containing information regarding the subscriber's income ("income databases"), Ridgeville Telephone Company must access such income databases and determine whether the prospective subscriber qualifies for Lifeline.

(B) If Ridgeville Telephone Company cannot determine a prospective subscriber's income-based eligibility by accessing income databases, the eligible telecommunications carrier must review documentation that establishes that the prospective subscriber meets the income-eligibility criteria set forth in sections 54.409(a)(1) or (a)(3). Acceptable documentation of income eligibility includes the prior year's state or federal tax return; current income statement from an

employer or paycheck stub; a Social Security statement of benefits; a Veterans Administration statement of benefits; a retirement/pension statement of benefits; an Unemployment/Workers' Compensation statement of benefit; federal notice letter of participation in General Assistance; or a divorce decree, child support award, or other official document containing income information. If the prospective subscriber presents documentation of income that does not cover a full year, such as current pay stubs, the prospective subscriber must present the same type of documentation covering three consecutive months within the previous twelve months.

(ii) Must not retain copies of the documentation of a prospective subscriber's income- based eligibility for Lifeline.

(iii) Must, consistent with § 54.417, keep and maintain accurate records detailing the data source a carrier used to determine a subscriber's eligibility or the documentation a subscriber provided to demonstrate his or her eligibility for Lifeline.

(2) Where a state Lifeline administrator or other state agency is responsible for the initial determination of a subscriber's eligibility, Ridgeville Telephone Company must not seek reimbursement for providing Lifeline service to a subscriber, based on that subscriber's income eligibility, unless Ridgeville Telephone Company has received from the state Lifeline administrator or other state agency:

(i) Notice that the prospective subscriber meets the income-eligibility criteria set forth in

§§ 54.409(a)(1) or (a)(3); and

(ii) A copy of the subscriber's certification that complies with the requirements set forth in paragraph (d) of this section.

(c) Initial program-based eligibility determination.

(1) Except in states where a state Lifeline administrator or other state agency is responsible for the initial determination of a subscriber's program-based eligibility, when a prospective subscriber seeks to qualify for Lifeline service using the program-based criteria set forth in §§

54.409 (a)(2), (a)(3) or (b), Ridgeville Telephone Company:

(i) Must not seek reimbursement for providing Lifeline to a subscriber unless Ridgeville Telephone Company has received a certification of eligibility from the subscriber that complies with the requirements set forth in paragraph (d) of this section and has confirmed the subscriber's program-based eligibility using the following procedures:

(A) If Ridgeville Telephone Company can determine a prospective subscriber's program-based eligibility for Lifeline by accessing one or more databases containing information regarding enrollment in qualifying assistance programs ("eligibility databases"), Ridgeville Telephone Company must access such eligibility databases to determine whether the prospective subscriber qualifies for Lifeline based on participation in a qualifying assistance program; or

(B) If Ridgeville Telephone Company cannot determine a prospective subscriber's program-based eligibility for Lifeline by accessing eligibility databases, the eligible telecommunications carrier must review documentation demonstrating that a prospective subscriber qualifies for Lifeline under the program-based eligibility requirements. Acceptable documentation of program eligibility includes the current or prior year's statement of benefits from a qualifying assistance program, a notice or letter of participation in a qualifying assistance program, program participation documents, or another official

document demonstrating that the prospective subscriber, one or more of the prospective subscriber's dependents or the prospective subscriber's household receives benefits from a qualifying assistance program.

(ii) Must not retain copies of the documentation of a subscriber's program-based eligibility for Lifeline services.

(iii) Must, consistent with § 54.517, keep and maintain accurate records detailing the data source a carrier used to determine a subscriber's program-based eligibility or the documentation a subscriber provided to demonstrate his or her eligibility for Lifeline.

(2) Where a state Lifeline administrator or other state agency is responsible for the initial determination of a subscriber's eligibility, when a prospective subscriber seeks to qualify for Lifeline service using the program-based eligibility criteria provided in § 54.409, Ridgeville Telephone Company must not seek reimbursement for providing Lifeline to a subscriber unless the carrier has received from the state Lifeline administrator or other state agency:

(i) Notice that the subscriber meets the program-based eligibility criteria set forth in §§ 54.409(a)(2), (a)(3) or (b); and

(ii) a copy of the subscriber's certification that complies with the requirements set forth in paragraph (d) of this section.

(d) Eligibility certifications. Eligible telecommunications carriers and state Lifeline administrators or other state agencies that are responsible for the initial determination of a subscriber's eligibility for Lifeline must provide prospective subscribers Lifeline certification forms that in clear, easily understood language:

(1) Provide the following information:

(i) Lifeline is a federal benefit and that willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being

barred from the program;

(ii) Only one Lifeline service is available per household;

(iii) A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses;

(iv) household is not permitted to receive Lifeline benefits from multiple providers;

(v) Violation of the one-per-household limitation constitutes a violation of the Commission's rules and will result in the subscriber's de-enrollment from the program; and

(vi) Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.

(2) Require each prospective subscriber to provide the following information:

(i) The subscriber's full name;

(ii) The subscriber's full residential address;

(iii) Whether the subscriber's residential address is permanent or temporary;

(iv) The subscriber's billing address, if different from the subscriber's residential address;

(v) The subscriber's date of birth;

(vi) The last four digits of the subscriber's social security number

(vii) If the subscriber is seeking to qualify for Lifeline under the program-based criteria, as set forth in § 54.409, the name of the qualifying assistance program from which the subscriber, his or her dependents, or his or her household receives benefits; and

(viii) If the subscriber is seeking to qualify for Lifeline under the income-based criterion, as set forth in § 54.409, the number of individuals in his or her household.

(3) Require each prospective subscriber to certify, under penalty of perjury, that:

(i) The subscriber meets the income-based or program-based eligibility criteria for receiving Lifeline, provided in § 54.409;

(ii) The subscriber will notify the Ridgeville Telephone Company within 30 days if for any reason he or she no longer satisfies the criteria for receiving Lifeline including, as relevant, if the subscriber no longer meets the income-based or program-based criteria for receiving Lifeline support, the subscriber is receiving more than one Lifeline benefit, or another member of the subscriber's household is receiving a Lifeline benefit.

(ii) If the subscriber provided a temporary residential address to Ridgeville Telephone Company, he or she will be required to verify his or her temporary residential address every 90 days;

(iii) The subscriber's household will receive only one Lifeline service and, to the best of his or her knowledge, the subscriber's household is not already receiving a Lifeline service;

(iv) The information contained in the subscriber's certification form is true and correct to the best of his or her knowledge,

(v) The subscriber acknowledges that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and

(vi) The subscriber acknowledges that the subscriber may be required to re-certify his or her continued eligibility for Lifeline at any time, and the subscriber's failure to re-certify as to his or her continued eligibility will result in de-enrollment and the termination of the subscriber's Lifeline benefits pursuant to § 54.405(e)(4).

(e) State Lifeline administrators or other state agencies that are responsible for the initial determination of a subscriber's eligibility for Lifeline must provide Ridgeville Telephone

Company with a copy of each of the certification forms collected by the state Lifeline administrator or other state agency from that carrier's subscribers.

(f) Annual eligibility re-certification process.

(1) Ridgeville Telephone Company must annually re-certify all subscribers except for subscribers in states where a state Lifeline administrator or other state agency is responsible for re-certification of subscribers' Lifeline eligibility.

(2) In order to re-certify a subscriber's eligibility, Ridgeville Telephone Company must confirm a subscriber's current eligibility to receive Lifeline by:

(i) Querying the appropriate eligibility databases, confirming that the subscriber still meets the program-based eligibility requirements for Lifeline, and documenting the results of that review; or

(ii) Querying the appropriate income databases, confirming that the subscriber continues to meet the income-based eligibility requirements for Lifeline, and documenting the results of that review; or

(iii) Obtaining a signed certification from the subscriber that meets the certification requirements in paragraph (d) of this section.

(3) Where a state Lifeline administrator or other state agency is responsible for re-certification of a subscriber's Lifeline eligibility, the state Lifeline administrator or other state agency must confirm a subscriber's current eligibility to receive a Lifeline service by:

(i) Querying the appropriate eligibility databases, confirming that the subscriber still meets the program-based eligibility requirements for Lifeline, and documenting the results of that review; or

(ii) Querying the appropriate income databases, confirming that the subscriber continues to meet the income-based eligibility requirements for Lifeline, and

documenting the results of that review; or

(iii) Obtaining a signed certification from the subscriber that meets the certification requirements in paragraph (d) of this section.

(4) Where a state Lifeline administrator or other state agency is responsible for re-certification of subscribers' Lifeline eligibility, the state Lifeline administrator or other state agency must provide to Ridgeville Telephone Company the results of its annual re-certification efforts with respect to that eligible telecommunications carrier's subscribers.

(5) If Ridgeville Telephone Company is unable to re-certify a subscriber or has been notified of a state Lifeline administrator's or other state agency's inability to re-certify a subscriber, the eligible telecommunications carrier must comply with the de-enrollment requirements provided for in § 54.405(e)(4).

(g) Re-certification of temporary address. Ridgeville Telephone Company must re-certify, every 90 days, the residential address of each of its subscribers who have provided a temporary address as part of the subscriber's initial certification or re-certification of eligibility, pursuant to paragraphs (d), (e), or (f) of this section.

§ 54.416 Annual certifications by eligible telecommunications carriers.

(a) Eligible telecommunications carrier certifications. Ridgeville Telephone Company is required to make and submit to the Administrator the following annual certifications, under penalty of perjury, relating to the Lifeline program:

(1) An officer of Ridgeville Telephone Company must certify that the carrier has policies and procedures in place to ensure that its Lifeline subscribers are eligible to receive Lifeline services. Ridgeville Telephone Company must make this certification annually to the Administrator as part of the carrier's submission of annual re-certification data pursuant to this section. In instances where Ridgeville Telephone Company confirms consumer eligibility by relying on income or eligibility databases, as defined in §§ 54.410(b)(1)(A) or (c)(1)(A), the representative must attest annually as to what specific data sources Ridgeville Telephone Company used to confirm eligibility.

(2) An officer of Ridgeville Telephone Company must certify that the carrier is in compliance with all federal Lifeline certification procedures. Ridgeville Telephone Company must make this certification annually to the Administrator as part of the carrier's submission of re-certification data pursuant to this section.

(3) An officer of Ridgeville Telephone Company must certify annually that Ridgeville Telephone Company has obtained a valid certification form for each subscriber for whom the carrier seeks Lifeline reimbursement.

(b) Ridgeville Telephone Company must annually provide the results of their re-certification efforts, performed pursuant to § 54.410(f), to the Commission and the Administrator. Eligible telecommunications carriers designated as such by one or more states pursuant to § 54.201 must

also provide, on an annual basis, the results of their re-certification efforts to state commissions for subscribers residing in those states where the state designated the eligible telecommunications carrier.

(c) *States that mandate Lifeline support may impose additional standards on eligible* telecommunications carriers operating in their states to ensure compliance with state Lifeline programs.

§ 54.417 Recordkeeping requirements.

(a) Ridgeville Telephone Company must maintain records to document compliance with all Commission and state requirements governing the Lifeline program for the three full preceding calendar years and provide that documentation to the Commission or Administrator upon request. Notwithstanding the preceding sentence, Ridgeville Telephone Company must maintain the documentation required in §§ 54.410(d) and 54.410(f) for as long as the subscriber receives Lifeline service from Ridgeville Telephone Company.

(b) If an eligible telecommunications carrier provides Lifeline discounted wholesale services to a reseller, it must obtain a certification from that reseller that it is complying with all Commission requirements governing the Lifeline program.

(c) Non-eligible-telecommunications-carrier resellers that purchase Lifeline discounted wholesale services to offer discounted services to low-income consumers must maintain records to document compliance with all Commission requirements governing the Lifeline program for the three full preceding calendar years and provide that documentation to the Commission or Administrator upon request. To the extent such a reseller provides discounted services to low-income consumers, it must fulfill the obligations of an eligible telecommunications carrier in §§ 54.405(e), 54.405(f), and 54.410.

§ 54.419 Validity of electronic signatures.

(a) For the purposes of this subpart, an electronic signature, defined by the Electronic Signatures in Global and National Commerce Act, as an electronic sound, symbol, or process, attached to or logically associated with a contract or other record and executed or adopted by a person with the intent to sign the record, has the same legal effect as a written signature.

(b) For the purposes of this subpart, an electronic record, defined by the Electronic Signatures in Global and National Commerce Act as a contract or other record created, generated, sent, communicated, received, or stored by electronic means, constitutes a record.

§ 54.420 Low income program audits.

(a) Independent audit requirements for eligible telecommunications carriers. Companies that receive $5 million or more annually in the aggregate, on a holding company basis, in Lifeline reimbursements must obtain a third party biennial audit of their compliance with the rules in this subpart. Such engagements shall be agreed upon performance attestations to assess the company's overall compliance with rules and the company's internal controls regarding these regulatory requirements.

(1) For purposes of the $5 million threshold, a holding company consists of operating companies and affiliates, as that term is defined in section 3(2) of the Communications Act of 1934, as amended, that are eligible telecommunications carriers.

(2) The initial audit must be completed one year after the Commission issues a standardized audit plan outlining the scope of the engagement and the extent of compliance testing to be performed by third-party auditors and shall be conducted every two years thereafter, unless directed otherwise by the Commission. The following minimum requirements shall apply:

(i) The audit must be conducted by a licensed certified public accounting firm that is independent of the carrier.

(ii) The engagement shall be conducted consistent with government accounting standards (GAGAS).

(3) The certified public accounting firm shall submit to the Commission any rule interpretations necessary to complete the biennial audit, and the Administrator shall notify all firms subject to the biennial audit requirement of such requests. The audit issue will be noted, but not held as a negative finding, in future audit reports for all carriers subject to

this requirement unless and until guidance has been provided by the Commission.

(4) Within 60 days after completion of the audit work, but prior to finalization of the report, the third party auditor shall submit a draft of the audit report to the Commission and the Administrator, who shall be deemed authorized users of such reports. Finalized audit reports must be provided to the Commission, the Administrator, and relevant states and Tribal governments within 30 days of the issuance of the final audit report. The reports will not be considered or deemed confidential.

(5) Delegated authority. The Wireline Competition Bureau and the Office of Managing Director have delegated authority to perform the functions specified in §§ 54.22(a)(2) and (a)(3).

(b) Audit requirements for new eligible telecommunications carriers. After a company is designated for the first time in any state or territory the Administrator will audit that new eligible telecommunications carrier to assess its overall compliance with the rules in this subpart and the company's internal controls regarding these regulatory requirements. This audit should be conducted within the carrier's first twelve months of seeking federal low-income Universal Service Fund support.

§ 54.422 Annual reporting for eligible telecommunications carriers that receive low-income support.

(a) In order to receive support under this subpart, Ridgeville Telephone Company must annually report the company name, names of the company's holding company, operating companies and affiliates, and any branding (a "dba," or "doing-business-as company" or brand designation) as well as relevant universal service identifiers for each such entity by Study Area Code. For purposes of this paragraph, "affiliates" has the meaning set forth in section 3(2) of the Communications Act of 1934, as amended.

(b) In order to receive support under this subpart, a common carrier designated as an eligible telecommunications carriers under section 214(e)(6) of the Act must annually provide:

(1) Detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR § 4.5, of at least 30 minutes in duration for each service area in which the eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect

(i) At least ten percent of the end users served in a designated service area; or

(ii) A 911 special facility, as defined in 47 CFR § 4.5(e).

(iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:

(A) The date and time of onset of the outage;

(B) A brief description of the outage and its resolution;

(C) The particular services affected;

(D) The geographic areas affected by the outage;

(E) Steps taken to prevent a similar situation in the future; and

(F) The number of customers affected.

(2) The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year;

(3) Certification of compliance with applicable service quality standards and consumer protection rules;

(4) Certification that the carrier is able to function in emergency situations as set forth in § 54.202(a)(2);

(5) Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, including details on the number of minutes provided as part of the plan, additional charges, if any, for toll calls, and rates for each such plan. To the extent the eligible telecommunications carrier offers plans to Lifeline subscribers that are generally available to the public, it may provide summary information regarding such plans, such as a link to a public website outlining the terms and conditions of such plans.

(c) All reports required by this section must be filed with the Office of the Secretary of the Commission, and with the Administrator. Such reports must also be filed with the relevant state commissions and the relevant authority in a U.S. territory.

APPENDIX
B

§ 54.417 Recordkeeping Requirements

Eligible telecommmnications carriers must maintain records to document compliance with all Commission and state requirements governing the Lifeline programs for the ten *full preceding calendar years and provide that documentation to the Commission or Administrator upon request. Notwithstanding the preceding sentence, eligible telecommunications carriers must maintain the documentation required in §§ 54.409(d) and 54.410(b)(3) for as long as the consumer receives Lifeline service from that eligible telecommunications carrier.*

APPENDIX C

Certification Requirements for Lifeline Subscribers

Pursuant to the Universal Service Low-Income Order, Ridgeville Telephone Company must provide the following information in clear, easily understandable language on their initial and annual Lifeline certification forms:

Household Information for Initial and Annual Certification Forms

- *Contact Information: All certification forms must ask for the Lifeline subscriber's* name and address information.
  - *Residential Address*: Prior to providing service to a consumer, Ridgeville Telephone Company must collect a residential address from each subscriber, which the subscriber must indicate is his/her permanent address, and a billing address, if different than the subscriber's residential address. Ridgeville Telephone Company should inform subscribers that, if the subscriber moves, they must provide their new address to the Ridgeville Telephone Company within 30 days of moving.
    - A consumer who lacks a permanent residential address (*e.g.*, address not recognized by the Post Office, temporary living situation) must provide a temporary residential service address or other address identifying information that could be used to perform a check for duplicative support.
  - *Consumers using Post Office Box Addresses*: Lifeline subscribers may not use a post office box as their residential address. Ridgeville Telephone Company may accept a P.O. Box or General Delivery address as a billing address, but not a residential address.
  - *Consumers with Temporary Addresses*: Ridgeville Telephone Company must collect permanent addresses from subscribers. If a subscriber does not have a permanent address, Ridgeville Telephone Company must:
    - Inform applicants that, if they use a temporary address, Ridgeville Telephone Company will attempt to verify every 90 days that the subscriber continues to rely on that address, and (as noted above) the subscriber must notify the Ridgeville Telephone Company within 30 days of their new address after moving.
    - Inform the subscriber that if he or she does not respond to the Ridgeville Telephone Company's address verification attempts within 30 days, the subscriber may be de-enrolled from the Ridgeville Telephone Company's Lifeline service.

- *Multiple Households Sharing an Address*: Upon receiving an application for Lifeline support, Ridgeville Telephone Company must check the duplicates database to determine whether an individual at the applicant's residential address is currently receiving Lifeline-supported service. Ridgeville Telephone Company must also search its own internal records to ensure that it does not already provide Lifeline-supported service to someone at that residential address.

    - If nobody at the residential address is currently receiving Lifeline-supported service, Ridgeville Telephone Company may initiate Lifeline service after determining that the household is otherwise eligible to receive Lifeline and obtaining all required certifications from the household.

    - If Ridgeville Telephone Company determines that an individual at the applicant's residential address is currently receiving Lifeline-supported service, Ridgeville Telephone Company must collect from the applicant upon initial enrollment and annually thereafter a worksheet that: (1) explains the Commission's one-per- household rule; (2) contains a check box that an applicant can mark to indicate that he or she lives at an address occupied by multiple households; (3) provides a space for the applicant to initial or certify that he or she shares an address with other adults who do not contribute income to the applicant's household and/or share in the household's expenses; and (4) notifies applicants of the one-per-household certification requirement adopted below and the penalty for a consumer's failure to make the required one-per-household certification (*i.e.*, de-enrollment).

- One-per-Household Certification: All consumers must certify that they receive Lifeline support for a single subscription per household.

    - Ridgeville Telephone Company (or state agencies or third-parties, where they are responsible for Lifeline enrollment in a state) must obtain a certification from the subscriber at sign up and annually thereafter attesting under penalty of perjury that the subscriber's household is receiving no more than one Lifeline-supported service. In addition, the certification form must include a place for the subscriber to separately acknowledge that, to the best of his or her knowledge, no one at the consumer's household is receiving a Lifeline-supported service from any other provider.

    - The certification form must explain in clear, easily understandable language that: (1) Lifeline is a federal benefit; (2) Lifeline service is available for only one line per household; (3) a household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses; and (4) households are not permitted to receive benefits from multiple providers.

    - The certification form must also contain clear, easily understandable language stating that violation of the one-per-household requirement would constitute a violation of the Commission's rules and would result in the consumer's de-enrollment from the program, and potentially, prosecution by the United States government.

Eligibility Information for Initial and Annual Certification Forms

- *Identity Information*: all certification forms must ask for the Lifeline subscriber's date of birth and the last 4 digits of the subscriber's social security number.
- *Establishing eligibility for Lifeline*:
  - The certification form should be written in clear, easily understandable language and should include a place for the customer to sign under penalty of perjury attesting to his/her eligibility for Lifeline. Ridgeville Telephone Company (or the state Lifeline program administrator, where applicable) should obtain the consumer's signature certifying under penalty of perjury that:
    - The consumer either participates in a qualifying federal program or meets the income qualifications to establish eligibility for Lifeline;
    - The consumer has provided documentation of eligibility, if required to do so;
    - The consumer attests that the information contained in his or her application is true and correct to the best of his or her knowledge and acknowledging that providing false or fraudulent information to receive Lifeline benefits is punishable by law. The certification form should explain that Lifeline is a government benefit program and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.
  - The certification form must include space for consumers qualifying for Lifeline under an income- based criterion to certify the number of individuals in their household.
  - Ridgeville Telephone Company (or the state administrator, where applicable) should also obtain the consumer's initials or signature on the certification form acknowledging that the consumer may be required to re-certify his or her continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of the consumer's Lifeline benefits.

- *Consumer no longer eligible for Lifeline*: The certification form must notify the consumer using clear, easily understandable language that he or she must inform Ridgeville Telephone Company within 30 days if (1) the consumer ceases to participate in a federal qualifying program or programs or the consumer's annual household income exceeds 150% of the Federal Poverty Guidelines; (2) the consumer is receiving more than one Lifeline-supported service; or (3) the consumer, for any other reason, no longer satisfies the criteria for receiving Lifeline support. Additionally, prior to enrolling in Lifeline, consumers must certify attest under penalty of perjury that they understand the notification requirement, and that they may be subject to penalties if they fail to follow this requirement.

- *Non-transferability of Lifeline benefit*: The certification form should inform consumers that Lifeline service is a non-transferable benefit, and that a Lifeline subscriber may not transfer his or her service to any other individual, including another eligible low-income consumer.

Annual Re-certification of Consumer Eligibility for Lifeline

- By the end of 2012, each Lifeline subscriber enrolled in the program as of June 1, 2012 must provide a signed re-certification form to Ridgeville Telephone Company (or the state Lifeline administrator, where applicable) attesting to their continued eligibility for Lifeline. This signed certification should collect all of the subscriber information noted above, including an updated address. Consumers may provide the re- certification in writing, by phone, by text message, by email, or otherwise through the Internet.
- Alternatively, where a database containing consumer eligibility data is available, Ridgeville Telephone Company (or state Lifeline administrator, where applicable) must query the database by the end of 2012 and maintain a record of what specific data was used to re-certify the consumer's eligibility and the date that the consumer was re-certified.
- Ridgeville Telephone Company or the state administrator, where applicable, must report the results of their re-certification efforts to USAC, the Commission, and the relevant state commission (where the state has jurisdiction over the carrier) by January 31, 2013.
- Ridgeville Telephone Company must remind consumers about the annual re-certification requirement on the Ridgeville Telephone Company's certification form that is completed upon program enrollment and annually thereafter.

Database

- *Consent to provide information to the database*: Ridgeville Telephone Company must obtain acknowledgement and consent from each of its subscribers that is written in clear, easily understandable language that the subscriber's name, telephone number, and address will be divulged to the Universal Service Administrative Company (USAC) (the administrator of the program) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. In the event that USAC identifies a consumer as receiving more than one Lifeline subsidy per household, all carriers involved may be notified so that the consumer may select one service and be de-enrolled from the other.

Ridgeville
5732 County Road 20B
Ridgeville Corners, OH 43555

Lifeline Household Worksheet

Name	
Address	
Telephone Number	

Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.

Your **household** is everyone who lives together at your address as one economic unit (including children and people who are not related to you).

The **adults** you live with are part of your **economic unit** if they contribute to and share in the income and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household **expenses** include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). *Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits,* inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household.

You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.

1. Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (*check no if you do not have a spouse or partner*) _____YES _____NO

- If you checked **YES**, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household.
- If you checked **NO**, please answer question #2.

2. Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address?

A. A parent	_____YES	_____NO	D. An adult roommate	_____YES	_____NO
B. An adult son or daughter	_____YES	_____NO	E. Other _____	_____YES	_____NO
C. Another adult relative (such as a sibling, aunt, cousin, grandparent, grandchild, etc.)	_____YES	_____NO			

- If you checked **NO** for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet.
- If you checked **YES**, please answer question #3.

3. Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2? _____YES _____NO

- If you checked **NO**, then your address includes **more than one household**. Please initial lines A and B below, and sign and date the worksheet.
- If you checked **YES**, then your address includes only **one household**. You may not sign up for Lifeline because someone in your household already receives Lifeline.

CERTIFICATION

Please initial the certifications below and sign and date this worksheet. Submit this worksheet to Ridgeville Telephone Company along with your Lifeline application.

A. _____*I certify that I live at an address occupied by multiple households.*
B. _____*I understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.*

Signature_____ Date_____

S732 County Road 20B
Ridgeville Corners, OH 43555

Lifeline De-Enrollment Notice

Federal Communications Commission has adopted rules to ensure that only customers eligible to participate in the Lifeline program receive the benefit of the Lifeline subsidy.

Ridgeville Telephone Company is required to advise you that you are no longer eligible to receive Lifeline benefits for the reason(s) noted below:

☐ Customer no longer participates in a Lifeline-eligible program

☐ Customer no longer meets the income-based criteria for Lifeline eligibility

☐ Customer fails to prove eligibility within 30 days

☐ Fund Administrator notifies Ridgeville Telephone Company that the customer is receiving Lifeline support from more than one carrier

☐ Fund Administrator notifies Ridgeville Telephone Company that more than one person in the customer's household is receiving a Lifeline subsidy

☐ Customer has failed to use a free service for more than 60 consecutive days

☐ Customer has failed to perform their required annual recertification of continued eligibility

☐ The annual re-certification that the customer is not in violation of the one-per-household rule

For customers who provided a temporary address upon enrollment, the customer has failed to re-certify their temporary address within the 90 days window, or has failed to provide Ridgeville Telephone Company with a permanent address within the same time period.

You have 30 days from the date of this letter to either refute or resolve the above apparent ineligibility to receive Lifeline support. Ridgeville Telephone Company must terminate service to any subscriber who fails to demonstrate continued eligibility within the 30 day period.

Along with this application, please attach or fax a photocopy (do not send an original) of one of the following:

☐ your current or prior year's statement of benefits from a qualifying state or federal program; or
☐ a notice letter of participation in a qualifying state or federal program; or
☐ a program participation document, for example, benefit card; or
☐ an official document indicating your participation in a qualifying state or federal program.
☐ *for Income Eligibility you need to supply a copy of at least one of the following documents:*

- A prior year's federal or state tax return
- Current income statement from employer or W-2
- Three consecutive months of the most current pay stubs
- The most recent Social Security statement of benefits
- The most recent Veteran's Administration statement of benefits
- The most recent retirement/pension statement of benefits
- The most recent Unemployment or Worker's Compensation statement of benefits
- Any other legal document that would show your current income (such as a divorce decree or child support document)

Income Eligiblity Guidelines

The following chart can be used to determine eligibility for the Lifeline discount program based solely on income level. You may qualify for the Lifeline discount program if your household annual income is at or below 150% of the Federal Poverty Guidelines. A household is defined as any individual or group of individuals who live together at the same address and share income and expenses.
The chart below lists the annual income amount that cannot be exceeded in order to qualify based on household size. If the annual income amount for your household size is more than the amount shown on the chart below you do not qualify for the Lifeline discount based solely on income.

Please indicate the number of individuals in your household _____

2013 Annual Federal Poverty Guidelines

[illegible]	[illegible]
1	$17,235
2	$23,265
3	$29,295
4	$35,325
5	$41,355
6	$47,385
7	$53,415
8	$59,445
For each additional person, add	$6,030

Please Read and Certify the Following Program Rules

The Lifeline discount program is a federal benefit and willfully making false statements to obtain this benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Ridgeville Telephone Company is required by the Federal Communications Commission, or FCC, to verify your eligibility to participate in the Lifeline discount program.

Under penalty of perjury you must certify the following statements are true to the best of your knowledge. Please indicate your acknowledgement of each statement by a checkmark.

Only one Lifeline discount is allowed per household, consisting of either wireline or wireless service. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household requirement constitutes a violation of Federal Communications Commission rules and will result in your de-enrollment from the program, and potentially, prosecution by the United States government.

A household is defined as any individual or group of individuals who live together at the same address and share income and expenses.

☐ I certify my household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service.
Your name, telephone number, address and information contained in this application, as well as information associated with your Lifeline service may be provided to the Universal Service Administrative Company (USAC - administrator of the Lifeline discount program) and/or its agents for the purpose of verifying your household does not receive more than one Lifeline benefit. You will be denied Lifeline benefits if you fail to provide Ridgeville Telephone Company with consent to provide the specified information to USAC.

☐ I acknowledge and consent that Ridgeville Telephone Company may provide my name, telephone number, address and information contained in this application, as well as information associated with your Lifeline service to the Universal Service Administrative Company (USAC) and/or its agents for the purpose of verifying that I or another member of my household does not receive more than one Lifeline benefit.

☐ I agree to allow Ridgeville Telephone Company to exchange any necessary information with the appropriate federal or state agency, or fund administrator, to verify my eligibility to participate in the Lifeline discount program.
Lifeline service is a non-transferable benefit. You may not transfer your Lifeline service to any individual, including another eligible low-income consumer.

☐ I agree not to transfer my Lifeline discount benefit to another person.

☐ I agree to notify Ridgeville Telephone Company within 30 calendar days if I move to another address and to provide the new address.

☐ I agree to notify Ridgeville Telephone Company within 30 calendar days if, for any reason, I or my household:

- No longer receive benefits from the federal or state program that qualified me for the Lifeline discount program.
- Annual household income exceeds the Federal Poverty amount listed on page 3 that qualified me for the Lifeline discount program.
- Receives more than one Lifeline benefit or another member of my household is receiving a Lifeline service.

I acknowledge that I will be required to recertify my continued eligibility for Lifeline at any time and my failure to recertify will result in de-enrollment and termination of my Lifeline benefits.

☐ I agree to participate in the certification of my continued eligibility in the Lifeline discount program.
☐ The information contained in this application form is true and correct to the best of my knowledge.
☐ I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law.

I affix, under penalty of perjury, that the foregoing representations are true.

Applicant's Name (Please Print) _____

Telephone Number: _____

Applicant's Signature _____Date_____

ITEM

3026

E.S. Evans and Company
Certified Public Accountants

205 West Elm Street • Lima, Ohio 45801 • Phone: (419) 223-3075
P.O. Box 298 • Lima, Ohio 45802 • Fax: (419) 222-8507 • www.esevans.com

E.S. Evans, CPA, PFS (1930-1999) • Robert E. Wendel, CPA • Dan F. Clifford, CPA, CVA
Steven D. Hooker, CPA • John E. Klay, CPA

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February 26, 2014

INDEPENDENT ACCOUNTANTS' REVIEW REPORT

Board of Directors and Stockholders
The Ridgeville Telephone Company
Box A, Road 20B
Ridgeville Corners, Ohio 43555

We have reviewed the accompanying consolidated balance sheets of The Ridgeville Telephone Company (an Ohio corporation) and Subsidiary as of December 31, 2013 and 2012 and the related consolidated statements of income, retained earnings, and cash flows for the years then ended. A review includes primarily applying analytical procedures to management's financial data and making inquiries of Company management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the review in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. Those standards require us to perform procedures to obtain limited assurance that there are no material modifications that should be made to the financial statements. We believe that the results of our procedures provide a reasonable basis for our report.

Based on our review, we are not aware of any material modifications that should be made to the accompanying consolidated financial statements in order for them to be in conformity with accounting principles generally accepted in the United States of America.

Our review was made primarily for the purpose of expressing a conclusion that there are no material modifications that should be made to the financial statements in order for them to be in conformity with accounting principles generally accepted in the United States of America. The supplementary information included in the accompanying Schedules #1 through #7 is presented for purposes of additional analysis and is not a required part of the basic financial statements. Such information has been subjected to the inquiry and analytical procedures applied in the review of the basic financial statements, and we did not become aware of any material modifications that should be made to such information.

E.S. Evans and Company

THE RIDGEVILLE TELEPHONE COMPANY
RIDGEVILLE CORNERS, OHIO

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BALANCE SHEETS

ASSETS

	December 31, 2013	December 31, 2012
Current Assets:		
Cash	$ 782,270	$ 519,190
Telecommunications Accounts Receivable	49,358	50,407
Other Accounts Receivable	16,934	6,603
Materials and Supplies	101,808	136,754
Other Prepaid Expenses	4,436	4,281
Total Current Assets	954,806	717,235
Other Assets:		
Other Investments	168,904	170,003
Investment in Subsidiary	(158,093)	(353,919)
Investment in Nonregulated Activities	8,443	8,681
Due from Subsidiary	1,045,224	1,812,066
Total Other Assets	1,064,478	1,636,831
Telephone Plant:		
Land	99,620	99,620
Construction in Process	-	41,274
Plant and Equipment	3,962,474	3,818,543
Accumulated Depreciation	(2,865,759)	(2,757,260)
Total Net Telephone Plant	1,196,335	1,202,177
Total Assets	$ 3,215,619	$ 3,556,243

See Independent Accountants' Review Report
Schedule #1
(continued)

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LIABILITIES AND STOCKHOLDERS' EQUITY

	December 31, 2013	December 31, 2012
Current Liabilities:		
Accounts Payable	$ 2,609	$ 2,398
Current Portion of Notes Payable	-	300,000
Customer Deposits	1,425	1,100
Accrued Federal Income Tax	36,259	9,226
Other Accrued Liabilities	5,957	13,362
Total Current Liabilities	46,250	326,086
Other Liabilities:		
Notes Payable	-	300,000
Deferred Federal Income Taxes	267,096	240,389
Total Other Liabilities	267,096	540,389
Stockholders' Equity:		
Common Stock	46,585	46,585
Premium on Common Stock	58,425	58,425
Retained Earnings	2,797,263	2,584,886
	2,902,273	2,689,896
Less: Cost of Treasury Stock	-	128
Total Stockholders' Equity	2,902,273	2,689,768
Total Liabilities and Stockholders' Equity	$ 3,215,619	$ 3,556,243

See Independent Accountants' Review Report
Schedule #1
(concluded)

THE RIDGEVILLE TELEPHONE COMPANY
RIDGEVILLE CORNERS, OHIO

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INCOME STATEMENTS

	For the Years Ended December 31, 2013	2012
Operating Revenue:		
Local Network Service Revenue	$ 182,799	$ 206,168
Network Access Revenue	403,677	443,960
LD Network Service Revenue	280,351	277,155
Billing and Collection Revenue	13,565	14,880
DSL Revenue	42,487	38,621
Miscellaneous Revenue	2,978	144
Total Operating Revenue	925,857	980,928
Operating Expense:		
Plant Specific Operations Expense	296,774	309,298
Plant Nonspecific Operations Expense	52,070	49,347
Depreciation Expense	122,880	169,667
Customer Operations Expense	118,068	112,530
Corporate Operations Expense	251,524	262,143
Total Operating Expense	841,316	902,985
Operating Income before Taxes	84,541	77,943
Operating Taxes:		
Federal Income Tax	(4,462)	17,023
Provision for Deferred Income Taxes	26,707	(3,814)
Other Operating Taxes	13,456	10,880
Total Operating Taxes	35,701	24,089
Net Operating Income	48,840	53,854
Non-operating Income and Expense:		
Interest and Dividend Income	9,920	9,339
Loss on Disposition of Assets	(5,697)	(32,046)
Miscellaneous Income/(Expense)	599	696
Total Non-operating Income and Expense	4,822	(22,011)
Net Income from Regulated Services	53,662	31,843
Income from Nonregulated Activities & Subsidiary	228,289	201,040
Income/(Loss) from Equity Investments	(1,099)	(73)
Net Income	$ 280,852	$ 232,810

See Independent Accountants' Review Report
Schedule #2

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Confidential treatment has been requested for the following document:

Case: 14-1115-TP-COI

Page Count: 17

Date Filed: 06/27/2014

Filed by: William A. Adams

On Behalf of: McClure Telephone Company

Summary of document: FCC Form 481

RECEIVED-DOCKETING DIV
2014 JUN 27 PM 3: 11
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6/27/2014

RECEIVED-DOCKETING DIV
2014 JUN 27 PM 2:58
PUCO

ITEM

112

McCLURE TELEPHONE COMPANY

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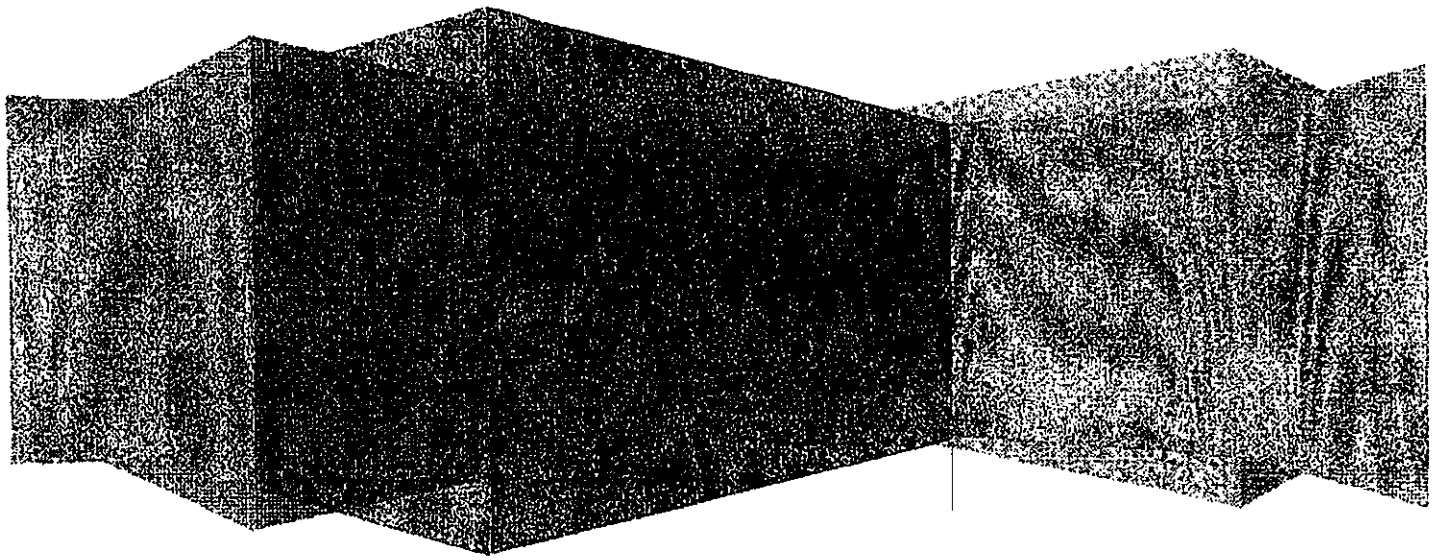
FIVE YEAR SERVICE IMPROVEMENT PLAN



McCLURE TELEPHONE COMPANY

FIVE YEAR SERVICE IMPROVEMENT PLAN

JULY 1, 2014

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Table of Contents

EXECUTIVE SUMMARY 3

PRESENT SERVICE CAPABILITIES 3

PROPOSED SERVICE IMPROVEMENTS 4

CONCLUSION 5

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EXECUTIVE SUMMARY

McClure Telephone Company ("McClure" or "the Company") is a rural independent local exchange carrier ("RLEC") operating in northwestern Ohio. The Company operates under federal rate of return regulations under cost-based settlements. The Company is an eligible telecommunications carrier and a recipient of high cost support for voice telephony services. As a condition for receiving this support, McClure offers broadband service which is designed to comply with the FCC's new broadband obligations[1].

The Company can provide broadband which satisfies the current FCC requirement (4 Mbps / 1Mbps) to 100% of its customers. McClure continues to invest in network additions and maintenance of existing plant to meet customer demand and ensure quality service at affordable rates.

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PRESENT SERVICE CAPABILITIES

McClure is a single exchange company with that exchange also named McClure. The McClure study area is approximately 35 square miles. At May 2014, the company served 536 access lines detailed below.

Table 1. Access Lines	
Single Party Residential Lines	480
Single Party Business Lines	21
Multiline Business Lines	35
Total Access Lines	536

At this time, McClure offers broadband at speeds which exceed the 4 Mbps / 1 Mbps requirement to 100% of their customers. McClure currently markets broadband with download speeds as high as 25 Mbps and upload speeds of 9 Mbps. McClure recently completed a fiber to the home ("FTTH") project which made this technology available to 100% of their customers. The project was completed during 2008-2009 at a cost of approximately $3,500,000.

[1] Per Paragraph 587 of the USF/ICC Transformation Order.

PROPOSED SERVICE IMPROVEMENTS

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Even though McClure is presently able to provide 4 Mbps / 1 Mbps broadband service to 100% of its study area and 100% of its customers, continued capital investment is anticipated. As customers sign up for broadband service, the Company installs a new fiber drop and a fiber-based network interface device. This cost is presently estimated at $490 per customer and will be incurred on an "as-requested" basis. McClure's loan obligation will extend far beyond the five year time frame reflected in this plan. Annual payments on the loan exceed $250,000.

In the normal course of business, the Company incurs maintenance and repairs expense which relate to the telecommunications network and support assets. Historically the Company has averaged approximately $620,000 per year in plant related expenses. It is anticipated that this level of expenditure will be incurred on an ongoing basis even if no further improvements to the broadband network are implemented. The Company will continue to respond to the needs of its customer base and the desire for broadband speed which is even faster than the FCC's minimum requirement. At the same time, the Company will continue to offer the services which universal service mechanisms support, including:

1. Voice Grade access to the Public Switched Telephone Network, and
2. Local Usage, and
3. Access to emergency service, and
4. Toll limitations for low-income customers

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Simultaneously, the Company will be following the FCC's actions on the transition to an all-IP based network which will be a further use of capital dollars. Funds received from the universal service support mechanisms, in combination with all other revenue streams will allow the Company to maintain and upgrade the telecommunications network. This support will also help to keep rates affordable, in accordance with universal service principles. These funds may be used to deploy new or advanced technologies and new services, depending on customer demand and regulatory requirements.

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CONCLUSION

In this filing the Company projects certain expenditures or investments which it anticipates will be incurred over the next five years. It should be noted that any estimates are based on today's technology and may change over the five year planning period. Ultimately the goal of this plan is to identify investments required to meet the broadband requirements set forth by the FCC. If the Company is able to accomplish these goals at a lower cost than is predicted in the plan it would be under no obligation to spend the amounts identified in this plan.

Certain statements in this document are "forward-looking statements" which may describe strategies, goals, outlook or other non-historical matters, or project expenses and/or capital investment. These statements are only predictions and involve known and unknown risks, uncertainties, and other factors that may cause our actual results to differ materially from those expressed or implied by such forward-looking statements.

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Forward-looking statements speak only as of the date on which they are made. As set forth in 47 C.F.R. Section 54.313(a)(1), the Company recognizes the obligation to file annual progress reports on this five year plan. At that time the Company will update or revise any forward-looking statements included in this plan.

ITEM

3017

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.

BORROWER NAME: The McClure Telephone Company (Prepared with Audited Data)

INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.

PERIOD ENDING: December, 2013

BORROWER DESIGNATION: OH0522

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII
(Check one of the following)

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☐ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

DATE

PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents	1,913,006	1,604,649	25. Accounts Payable	241,723	151,089
2. Cash-RUS Construction Fund	8,431	8,431	26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits	748	0
b. Other Accounts Receivable			29. Current Mat. L/T Debt	204,205	186,388
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable	24,519	23,173	32. Income Taxes Accrued		
b. Other Accounts Receivable	152,779	190,253	33. Other Taxes Accrued	20,275	29,133
c. Notes Receivable	80,096	82,916	34. Other Current Liabilities	42,450	42,323
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	509,401	408,933
6. Material-Regulated	151,556	79,209	LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	2,967,141	2,778,763
8. Prepayments	13,510	16,496	37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)	2,343,897	2,005,127	39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development	492,700	894,403	43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development	138,646	122,743	46. Total Long-Term Debt (36 thru 45)	2,967,141	2,778,763
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets	87,153	80,943	47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	718,499	1,098,089	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	0
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-in-Service	8,369,195	8,427,296	51. Cap. Stock Outstand. & Subscribed	90,000	90,000
19. Property Held for Future Use			52. Additional Paid-In-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation	3,595,070	3,918,125	55. Other Capital		
23. Net Plant (18 thru 21 less 22)	4,774,125	4,509,171	56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins	4,269,979	4,334,691
			58. Total Equity (51 thru 57)	4,359,979	4,424,691
	7,836,521	7,612,387	59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	7,836,521	7,612,387

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Total Equity = 58.12% % of Total Assets

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS- See RUS Bulletin 1744-2

BORROWER DESIGNATION

OH0522

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PERIOD ENDING

December, 2013

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

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ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	159,732	185,083
2. Network Access Services Revenues	1,699,296	1,749,385
3. Long Distance Network Services Revenues	38,496	37,049
4. Carrier Billing and Collection Revenues	8,042	8,625
5. Miscellaneous Revenues	10,211	15,090
6. Uncollectible Revenues	57,891	7,861
7. Net Operating Revenues (1 thru 5 less 6)	1,857,886	1,987,371
8. Plant Specific Operations Expense	450,305	485,335
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	218,875	208,768
10. Depreciation Expense	454,851	425,769
11. Amortization Expense	6,210	6,210
12. Customer Operations Expense	57,785	63,066
13. Corporate Operations Expense	455,621	394,001
14. Total Operating Expenses (8 thru 13)	1,643,647	1,583,149
15. Operating Income or Margins (7 less 14)	214,239	404,222
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes	18,966	18,232
20. Total Operating Taxes (17+18+19)	18,966	18,232
21. Net Operating Income or Margins (15+16-20)	195,273	385,990
22. Interest on Funded Debt	138,211	129,286
23. Interest Expense - Capital Leases		
24. Other Interest Expense	184	221
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	138,395	129,507
27. Nonoperating Net Income	(21,090)	(53,626)
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	(71,455)	(138,145)
31. Total Net Income or Margins (21+27+28+29+30-26)	(35,667)	64,712
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year	4,305,646	4,269,979
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	4,269,979	4,334,691
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)	0	0
44. Annual Debt Service Payments	335,482	335,481
45. Cash Ratio [(14+20-10-11) / 7]	0.6467	0.5884
46. Operating Accrual Ratio [(14+20+26) / 7]	0.9694	0.8709
47. TIER [(31+26) / 26]	0.7423	1.4997
48. DSCR [(31+26+10+11) / 44]	1.6805	1.8666

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION
OH0522

PERIOD ENDED
December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
McClure	27.90	16.00	60	482	542	249.05	137.00
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			60	482	542	249.05	137.00
No. Exchanges	1						

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USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

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BORROWER DESIGNATION
OH0522

PERIOD ENDED
December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

			Details on Least Expensive Broadband Service					
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
McClure	542	376	3	>6,000	3,000	49.95	StandAlone	Fiber to the Home
Total	542	376						

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USDA-RUS **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**	BORROWER DESIGNATION OH0522 PERIOD ENDING December, 2013
INSTRUCTIONS- See RUS Bulletin 1744-2	

PART D. SYSTEM DATA

1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile
3	4	39	13.90	2.18

PART E. TOLL DATA

1. Study Area ID Code(s)	2. Types of Toll Settlements (Check one)		
a. 00598	Interstate:	☐ Average Schedule	☒ Cost Basis
b.	Intrastate:	☒ Average Schedule	☐ Cost Basis
c.			
d.			
e.			
f.			
g.			
h.			
i.			
j.			

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PART F. FUNDS INVESTED IN PLANT DURING YEAR

1. RUS, RTB, & FFB Loan Funds Expended	
2. Other Long-Term Loan Funds Expended	
3. Funds Expended Under RUS Interim Approval	
4. Other Short-Term Loan Funds Expended	
5. General Funds Expended (Other than Interim)	197,126
6. Salvaged Materials	(6,500)
7. Contribution in Aid to Construction	
8. Gross Additions to Telecom. Plant (1 thru 7)	190,626

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PART G. INVESTMENTS IN AFFILIATED COMPANIES

INVESTMENTS	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance
(a)	(b)	(c)	(d)	(e)	(f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development	401,703		894,403		894,403

USDA-RUS **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**	BORROWER DESIGNATION OH0522 PERIOD ENDING December, 2013

PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) [X] YES [ ] NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	16.00%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	9.50%
5. Land and support assets - Buildings	3.39%
6. Land and support assets - Furniture and Office equipment	11.40%
7. Land and support assets - General purpose computers	20.00%
8. Central Office Switching - Digital	14.76%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	9.90%
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	7.00%
19. Cable and wire facilities - Aerial cable - Metal	5.45%
20. Cable and wire facilities - Aerial cable - Fiber	4.20%
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	4.77%
24. Cable and wire facilities - Buried cable - Fiber	4.20%
25. Cable and wire facilities - Conduit systems	2.33%
26. Cable and wire facilities - Other	

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USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OH0522
INSTRUCTIONS – See help in the online application.	PERIOD ENDED December, 2013

	PART I – STATEMENT OF CASH FLOWS	
1.	**Beginning Cash (Cash and Equivalents plus RUS Construction Fund)**	1,921,437
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	**Net Income**	64,712
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	425,769
4.	Add: Amortization	6,210
5.	Other (Explain) Change in Other Taxes Accrued, Loss on Disposal of Property	29,811
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	(36,128)
7.	Decrease/(Increase) in Materials and Inventory	72,347
8.	Decrease/(Increase) in Prepayments and Deferred Charges	(2,986)
9.	Decrease/(Increase) in Other Current Assets	0
10.	Increase/(Decrease) in Accounts Payable	(90,634)
11.	Increase/(Decrease) in Advance Billings & Payments	0
12.	Increase/(Decrease) in Other Current Liabilities	8,731
13.	**Net Cash Provided/(Used) by Operations**	477,832
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	(2,820)
15.	Increase/(Decrease) in Notes Payable	0
16.	Increase/(Decrease) in Customer Deposits	(748)
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	(206,195)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	0
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	0
20.	Less: Payment of Dividends	0
21.	Less: Patronage Capital Credits Retired	0
22.	Other (Explain)	
23.	**Net Cash Provided/(Used) by Financing Activities**	(209,763)
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	(58,101)
25.	Other Long-Term Investments	(385,800)
26.	Other Noncurrent Assets & Jurisdictional Differences	6,210
27.	Other (Explain) Other Assets included in Amortization, Additional Capital Expenditures, Salvage	(138,735)
28.	**Net Cash Provided/(Used) by Investing Activities**	(576,426)
29.	**Net Increase/(Decrease) in Cash**	(308,357)
30.	**Ending Cash**	1,613,080

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USDA-RUS **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**	BORROWER DESIGNATION OH0522
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

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USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OH0522
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

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RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986

Block 1 Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	*6 numeric digits*	300598
2	Carrier Study Area Name	*alpha characters*	MCCLURE TEL. CO.
3	Service Provider Identification Number	*9 numeric digits*	143001655
4	**Residential Local Service Charge Effective Date**	*mm/dd/yy*	07/01/14
5	Contact Name	*alpha characters*	Miller, Lance
6	Contact Telephone Number (include area code)	*9 numeric digits*	419-748-8008
7	Sheet Number	*numeric digit(s)*	
8	Total Number of Sheets	*numeric digit(s)*	

Block 2 Rate Information

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Manditory Extended Area Service Charge	Column 5 Loops
9	16.00				480

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