

# THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE ANNUAL  
REPORT REQUIRED BY R.C. 4933.123  
REGARDING SERVICE DISCONNECTIONS  
FOR NONPAYMENT.

CASE NO. 21-548-GE-UNC

## ENTRY

Entered in the Journal on May 19, 2021

### I. SUMMARY

{¶ 1} The Commission directs all energy companies subject to R.C. 4933.123 to file a written report on service disconnections for nonpayment with the Commission and provide a copy to the Ohio Consumers' Counsel on or before June 30, 2021.

### II. DISCUSSION

{¶ 2} R.C. 4933.123(B) states, in pertinent part, that, on or before June 30, each energy company<sup>1</sup> shall file a written report on service disconnections for nonpayment with the Commission and provide a copy to the Ohio Consumers' Counsel (OCC). The report shall include, by month, the following information for the 12-month period ending on the preceding May 31:

- (a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections;<sup>2</sup>

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<sup>1</sup> An energy company subject to this annual filing requirement is defined in R.C. 5117.01(D) to include all of the following companies: retail propane dealers that distribute propane by pipeline; electric light; rural electric; gas; and natural gas. Providers of competitive retail electric service as defined in R.C. 4928.01(A)(4) and competitive retail natural gas service as defined in R.C. 4929.01(J) are not subject to this annual filing requirement.

<sup>2</sup> Pursuant to R.C. 4933.123(A)(2), "service disconnection for nonpayment" is defined to mean the intentional discontinuation of gas or electric services to a residential customer by an energy company due to the failure of the customer to pay for such services.

- (b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices;
- (c) Total number of residential customer accounts in arrears by more than 60 days and the total dollar amount of such arrearages;
- (d) Total number of security deposits received from residential customers and the total dollar amount of such deposits;
- (e) Total number of service reconnections;<sup>3</sup> and
- (f) Total number of residential customers.

{¶ 3} Those energy companies subject to R.C. 4933.123 are now instructed to file the necessary report with the Commission and provide a copy to OCC on or before June 30, 2021.

{¶ 4} Energy companies that provide combination energy services, such as natural gas and electric services, shall provide a separate report, as directed above, for each service.

{¶ 5} Completed reports should be filed in Case No. 21-548-GE-UNC and be submitted by electronic mail to Robert Fadley, Director of the Commission's Service Monitoring and Enforcement Department, and to James Williams, Utility Consumer Policy Expert, at OCC.

### III. ORDER

{¶ 6} It is, therefore,

{¶ 7} ORDERED, That each energy company subject to R.C. 4933.123 file a report in

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<sup>3</sup> Pursuant to R.C. 4933.123(A)(3), "service reconnections" means the reconnection of gas or electric services by an energy company to a residential customer whose service was discontinued by such company for nonpayment.

accordance with this Entry by June 30, 2021. It is, further,

{¶ 8} ORDERED, That a copy of this Entry be served upon each energy company subject to R.C. 4933.123 and any other interested persons of record.

COMMISSIONERS:

*Approving:*

Jenifer French, Chair

M. Beth Trombold

Lawrence K. Friedeman

Daniel R. Conway

Dennis P. Deters

SJP/kck

**This foregoing document was electronically filed with the Public Utilities**

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**Case No(s). 21-0548-GE-UNC**

Summary: Entry directing all energy companies subject to R.C. 4933.123 to file a written report on service disconnections for nonpayment with the Commission and provide a copy to the Ohio Consumers' Counsel on or before June 30, 2021. electronically filed by Kelli C. King on behalf of The Public Utilities Commission of Ohio