

Customer: RUSSELL ENYART / 805941643  
Contract Acct: 110129069941  
Service Address: 50 NEWTON ST U1,NORWALK OH 44857

Created On: 07/17/2019  
Date Range: 07/17/2016 to 07/17/2019

### Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
07/02/2019 19:54:34	07/02/2019	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
06/15/2019 12:40:17	06/15/2019	110129069941	EAILOGINWM7	Ready Pay Create
No 69948985 - \$ 800.00 - 06/15/2019 Russell Enyart russell.enyart@gmail.com				
06/03/2019 19:44:44	06/03/2019	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
05/20/2019 10:00:11	05/20/2019	110129069941	EAILOGINWM7	Ready Pay Create
No 69304943 - \$ 1348.17 - 05/20/2019 Russell Enyart russell.enyart@gmail.com				
05/20/2019 09:59:50	05/20/2019	110129069941	EAILOGINWM7	Bank Details Added
0001 Bank Details Added Russell Enyart russell.enyart@gmail.com				
05/20/2019 09:54:14	05/20/2019	110129069941	B2BEALOGIN	Contact Added to Alert Preferences
Alert Contact Added: russell.enyart@gmail.com				
05/20/2019 09:54:12	05/20/2019	110129069941	EAILOGINWM7	Register for Website
Russell Enyart russell.enyart@gmail.com Site Registration renyart609				
04/30/2019 19:47:47	04/30/2019	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
04/24/2019 10:43:36	04/24/2019	110129069941	Cathy A Carmichael	Bill Inquiry
Caller: RUSSELL ENYART (Business Partner) Nature of Inquiry: Bill for \$1,150.05 from 03/05/2019 to 03/29/2019 Act Bill for \$1,348.96 from 02/02/2019 to 03/04/2019 Act Bill for \$791.06 from 01/01/2019 to 02/01/2019 Act Actual Read Concern Read Validation: Misread/poor estimate suspected: No Alternatives/Solutions: Something else - something has created higher usage/demand Notifications: Company Position: No Follow Up Summary: Script read/details provided to customer Additional Comments: customer aware of balancer due , suggested electrician to see where his panels are inside and what they are serving adv meter no on invoices for each unit Bills will be mailed to: current mailing address				
04/24/2019 10:33:18	04/24/2019		Cathy A Carmichael	Personal Data Changed
Old BP Phone:(916)770-5121 New BP Phone:(916)524-9733 Created By: Cathy A Carmichael				
04/24/2019 09:55:53	04/24/2019	110129069941	Gabriella M Constable	General Inquiry
s/w- RUSSELL ENYART via the account 110129069941 called in about the high bill charges xfer to commerical to go over the high bill				

Ohio Edison  
Exhibit

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## Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
03/30/2019 19:59:51	03/30/2019	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
03/06/2019 12:05:50	03/06/2019	110129069941	Pamela A Young	Single Bill/Invoice Generated
implaused-load and kwh up last 2 months-billed				
02/02/2019 19:52:47	02/02/2019	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
11/29/2018 19:53:46	11/29/2018	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
10/26/2018 09:51:23	10/26/2018	110129069941	Mile J Hamilton	Lights-None
<p>Reported By: RUSSELL ENYART</p> <p>Reported By Phone: (916)524-9733</p> <p>Storm Mode: Non-Storm Mode</p> <p>ERT Type: SYS</p> <p>Neighbors Out: No/Unknown</p> <p>Breakers Checked: Yes</p> <p>Restoration callback requested: (916)524-9733</p> <p>ERT Time Quoted: 10/26/18 12:30 PM</p> <p>Script Read: Yes</p> <p>Notification Instructions:</p> <p>Breakers checked: Yes:</p> <p>Created By: Mile J Hamilton</p>				
09/01/2018 19:45:51	09/01/2018	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
08/01/2018 19:50:52	08/01/2018	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
06/30/2018 19:43:08	06/30/2018	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
05/01/2018 19:39:52	05/01/2018	110129069941	CS General Purpose Batch	Disconnection Notice - OH Non-Residential
03/12/2018 10:08:29	03/12/2018	110129069941	Miranda A Mack	General Inquiry
<p>sw RUSSELL ENYART</p> <p>requested dupe bill to be sent to russell.enyart@gmail.com</p>				
01/31/2018 15:54:00	01/31/2018	110129069941	Ladenna J Collins	Installation Changed
01/26/2018 13:59:59	01/26/2018	110129069941	Workflow General Purpose Batch	Optional Payment Programs
E-Bill Selection: Yes, CSR Signed Up				
01/26/2018 13:59:56	01/26/2018	110129069941	C52562	Move-In / Advised of Service Charge
<p>Move In Date: 01/29/2018</p> <p>Property Owner: Yes</p> <p>Dog moving In: Yes</p> <p>Alternate contact phone: (916)770-5121</p> <p>Customer Contact: john rando (partner)</p> <p>Reconnect Fee: 0.00</p> <p>Ebill:Yes</p> <p>Email Address: russell.enyart@gmail.com</p> <p>Closed Active Account: No</p> <p>Summary Script Read - Yes</p> <p>sw: Russell enyart</p> <p>New Move In Premise Phone Number: (916)524-9733</p> <p>Advised Breakers Off: Yes</p> <p>Bills will be mailed to: special mailing address</p> <p>Advised Security Deposit:Yes</p> <p>Created By: Eva Delvalle</p>				

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/11/2021 10:32:39 AM**

**in**

**Case No(s). 18-1734-EL-CSS**

Summary: Exhibit Ohio Edison Exhibit 3

List of Contacts electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc.  
and Cunningham, Cindy