



# Public Utilities Commission

Mike DeWine, Governor  
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## Commissioners

M. Beth Trombold  
Lawrence K. Friedman  
Dennis P. Deters  
Daniel R. Conway

April 23, 2021

PUCO

2021 APR 23 PM 3:48

RECEIVED-ROCKETING DIV

William Finley  
7139 Calabria Pl.  
Dublin, Ohio 43016

Case No. 21-0490-WS-CSS

Dear Mr. Finley:

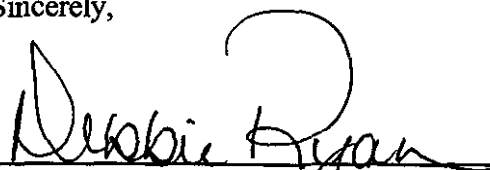
This letter will confirm that the Public Utilities Commission of Ohio has received your formal Complaint against Aqua Ohio, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company, The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

In addition to your answer, you may also file any motion that you find to be appropriate.

Sincerely,

  
\_\_\_\_\_  
Tanowa Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Donielle M. Hunter, Acting Secretary  
Susan Patterson, Acting Secretary

Enclosure  
DR/dlh

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