



Public Utilities Commission

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Dennis P. Deters
Daniel R. Conway

FILE

April 16, 2021

Roshawne Hall
3148 Genevieve Dr.
Columbus, OH 43219

Case No. 21-0472-EL-CSS

Dear Ms. Hall:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal Complaint against American Electric Power Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

In addition to your answer, you may also file any motion that you find to be appropriate.

Sincerely,

Tanowa Troupe, Secretary
Debbie Ryan, Acting Secretary
Donielle M. Hunter, Acting Secretary
Susan Patterson, Acting Secretary

Enclosure
DR/slr

180 East Broad Street
Columbus, Ohio 43215-3793

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