The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 04-01-2020)

Per the Commission's 5/29/2019 "Implementation Order" in Case No. 19-0173-TP-ORD

This form is intended to be used with most types of required filings. It provide check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in anyway.

In the Matter of the Application of <u>Cincinnati Bell Telephone</u> <u>Company LLC to remove community connection usage charges</u> and make rate centers part of the local calling areas for CBT rate <u>centers</u> .)))	Case No. 21-02	have reserved a Case #, leave
Name of Registrant(s) <u>Cincinnati Bell Telephone Company LLC</u>			
DBA(s) of Registrant(s) <u>Click here to enter text.</u>			
Address of Registrant(s) 221 E. 4th Street			
Company Web Address www.cincinnatibell.com			
Regulatory Contact Person(s) Kathy Campbell	Phone (<u>5</u>	5 <u>13)397-1296</u>	Fax (
Regulatory Person's Email Address Kathy.campbell@cinbell.com			
Contact Person for Annual Report Kevin Mann		Phone (<u>513)56</u>	<u>65-2421</u>
Consumer Contact Information Kathy Campbell		Phon	e (<u>513)397-1296</u>
Address (if different from above) <u>Click here to enter text.</u>			
Motion for protective order included with filing? \Box Yes \boxtimes No			
Motion for waiver(s) filed affecting this case? \Box Yes \boxtimes No [Note: V	Vaivers may	y toll any automa	atic timeframe.]

Notes:

Sections I and II are pursuant to Ohio Administrative Code (OAC) <u>4901:1-6</u>. Section III – Part I - Carrier to Carrier is pursuant to OAC <u>4901:1-7</u> and Pole Attachment to OAC <u>4901:1-3</u> Section III – Part II - Wireless is pursuant to OAC <u>4901:1-6-24</u>. Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see identified section of the Ohio Administrative Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at <u>www.PUCO.ohio.gov</u> under the docketing information system section (Procedural filing requirements), by calling the Docketing Division at 614-466-4095 or by visiting the Docketing Division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
А	The tariff pages subject to the proposed change(s) as they exist before the change(s).
В	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings:

Carrier Type:	For Profit ILEC	Not for Profit ILEC	CLEC
Change terms & conditions of existing BLES.	□ ATA <u>1-6-14(J)(2)</u> (Auto 30 days)	□ ATA <u>1-6-14(J)</u> (Auto 30 days)	□ ATA <u>1-6-14(J)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge or fee to BLES	□ ATA <u>1-6-14(J)</u> (Auto 30 days)		□ ATA <u>1-6-14(J)</u> (Auto 30 days)
Introduce or Increase Late Payment	□ ATA <u>1-6-14(J)</u> (Auto 30 days)	□ ATA <u>1-6-14(J)</u> (Auto 30 days)	□ ATA <u>1-6-14(J)</u> (Auto 30 days)
Revisions to BLES Cap	□ ZTA <u>1-6-14(E)</u> (0 day notice)		
Introduce BLES or expand local service area (calling area)	⊠ ZTA <u>1-6-14(E)</u> (0 day notice)	□ ZTA <u>1-6-14(E)</u> (0 day notice)	□ ZTA <u>1-6-14(E)</u> (0 day notice)
Change BLES Rates	□ TRF <u>1-6-14(E) & (G)</u> (0 day notice)	□ TRF <u>1-6-14(E)</u> (0 day notice)	□ TRF <u>1-6-14(H)</u> (0 day notice)
To obtain BLES pricing flexibility	□ BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Notice of no obligation to construct facilities and provide BLES	□ ZTA <u>1-6-27(C)</u> (0 day notice)	□ ZTA <u>1-6-27(C)</u> (0 day notice)	
Change in boundary	□ ACB <u>1-6-32</u> (Auto 14 days)	□ ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			⊠ TRF <u>1-6-08(G)</u> (0 day notice)
BLES withdrawal	□ WBL <u>4927.10</u> (120 day notice)		□ ZTA <u>1-6-25(B)</u> (0 day notice)
Other (explain):			

*Other exhibits may be required under the applicable rule, see the 4901:106-14(E) Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-07 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
□ 15-day Notice				
□ 30-day Notice				
Date Notice Sent: Bill Messages to customers will appear starting April 1, 2021 – April 29, 2021.				

Section I – Part III – Inmate Operator Service Pursuant to Chapter 4901:1-6-22 OAC

Introduce New	Tariff Change	Price Change	Withdraw
□TRF	DATA	□TRF	DUNC
(0 day notice)	(Auto 30 days)	(0 day notice)	(Non-Auto)

Section II – Part I – Carrier Certification – Pursuant to Chapter 4901:1-6-08 & 10 OAC and Competitive Eligible Telecommunications Carrier Designation (CETC) – Pursuant to Chapter 4901:1-6-09 OAC

ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local Service	CESTC	CETC
□ ACE <u>1-6-08</u>	□ ACE <u>1-6-08</u>	□ ACE <u>1-6-08</u>	□ ACE 1-6-10	□ UNC 1-6-09
(Auto 30-day)*	(Auto 30-day)*	(Auto 30-day)*	(Auto 30-day)	(Non-Auto)*

*Supplemental forms can be found on the PUCO webpage – <u>Telecommunications application forms</u>.

Section II – Part II – Change in Operation or Ownership

Change in Operation or Ownership	ILEC	CLEC	Telecommunications Service Provider Not Offering Local Service
Abandon all services		□ ABN <u>1-6-26</u>	□ ABN <u>1-6-26</u>
Adancion an services		(Auto 30 days)	(Auto 30 days)
Change of official name *	□ ACN <u>1-6-29(B)</u>	□ ACN <u>1-6-29(B)</u>	□ <u>CIO 1-6-29(C)</u>
Change of official name	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Change in sumarship *	□ ACO <u>1-6-29(E)(1)</u>	□ ACO <u>1-6-29(E)(1)</u>	□ <u>CIO 1-6-29(C)</u>
Change in ownership *	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Mongon *	□ AMT <u>1-6-29(E)(1)</u>	□ AMT <u>1-6-29(E)(1)</u>	□ <u>CIO 1-6-29(C)</u>
Merger *	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Transfer certificate *	□ ATC <u>1-6-29(B)</u>	□ ATC <u>1-6-29(B)</u>	□ <u>CIO 1-6-29(C)</u>
Transfer certificate	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Transaction for transfer or lease of property, plant or business *	□ ATR <u>1-6-29(B)</u> (Auto 30 days)	□ ATC <u>1-6-29(B)</u> (Auto 30 days)	□ <u>CIO 1-6-29(C)</u> (0-day notice)
FCC Authorized Change in	□ CIO <u>1-6-29 (E)(2)</u>	□ CIO <u>1-6-29 (E)(2)</u>	□ CIO <u>1-6-29 (E)(2)</u>
Ownership or Merger	(0-day notice)	(0-day notice)	(0-day notice)

*Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the <u>4901:1-6-29 Filing Requirements</u> on the PUCO webpage for a complete list of exhibits.

Section III – Part I - Carrier to Carrier (Pursuant to 4901:1-7) & Attachments to Utility Equipment or Rights of Way (Pursuant to 4901:1-3)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement or amendment to	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 days)	(Auto 90 days)
Dequest for arbitration	□ ARB <u>1-7-09</u>	□ ARB <u>1-7-09</u>
Request for arbitration	(Non-Auto)	(Non-Auto)
Introduce on change conview to conview toxiffe	□ ATA <u>1-7-14</u>	□ ATA <u>1-7-14</u>
Introduce or change carrier to carrier tariffs	(Auto 30 days)	(Auto 30 days)
Request rural carrier exemption, rural carrier	□ UNC <u>1-7-04 or 05</u>	
suspension or modification	(Auto 30 days)	
Changes in rates, terms & conditions to pole		
attachments, conduit occupancy and rights of	$\Box \text{ ATA } \underline{1-3-04}$	
way. (13-579-AU-ORD 11/30/16 Entry)	(Auto 60 days)	

Section III – Part II – Facilities-based Wireless Service Providers (Pursuant to 4901:1-6-24)

Registration and Change in Operations*	\square RCC <u>1-6-24(B)</u>
	(0 day notice)
Interconnection Agreement or amendment to an approved	□ NAG <u>1-7-07</u>
Agreement.	(0 day notice)

*Change in Operations filing must be filed in the original RCC case designation code established during the registration process.

Section IV. – Attestation

Registrant hereby attests to it compliance with the pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Cincinnati Bell Extended Territories LLC , and am authorized to make this statement on its behalf. <u>Ted Heckmann</u> (Name)

Please check All that apply:

☑ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

⊠ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm. Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed April 1, 2021 at Cincinnati, Ohio

Téd Heckmann 👘 Sr Dir - Reg & Govt Affairs

4/1/2021

*Signature and Title

Date

*This affidavit is required for every tariff-affecting filing. It may be signed by counsel, an officer of the applicant or an authorized agent of the applicant.

VERIFICATION

I, Kathleen Campbell, verify I have utilized the Telecommunications Filing Form for the most proceedings provided by the Commission and that all of the information submitted here and all additional information in connection with this case, is true and correct to the best of my knowledge.

Kathleen M. Campbell 👸 Regulatory Specialist

*Signature and Title

Date

4/1/2021

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

File document electronically as directed in case number 06-900-AU-WVR

or

Send your completed Filing Form, including all required attachments as well as the required number of copies to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793 Exhibit A - Tariff pages subject to the proposed change(s) as they exist before the change(s).

CINCINNATI BELL TELEPHONE COMPANY LLC

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Issued: September 27, 2011

By: Ted Heckmann, Assistant Secretary and Managing Director, Regulatory Affairs Effective: September 27, 2011

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 1 Original Page 2

DEFINITIONS

G. Community Connection Service

Community Connection Service, sometimes called mandatory measured rate Extended Area Service (EAS), provides local calling to exchanges outside the Basic Local Calling Area. Calls to Community Connection Service Areas are dialed the same as other local calls. However, local usage charges apply to all calls to Community Connection Service Areas. These local usage charges are in addition to the monthly charges for BLES. For additional information regarding Community Connection Service, including prices, terms, and conditions, see the Company's residence and nonresidence service agreements for local telephone services.

H. Company

Cincinnati Bell Telephone Company LLC ("CBT")

I. Continuous Property

The plot of ground, together with any buildings thereon, occupied by the customer, which is not separated by public highways or by property occupied by others. Where a customer occupies properties on both sides of a street, alley, highway, body of water, railroad right of way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection with the wire or cable.

For the purpose of determining the application of charges, continuous property is additionally defined as follows when apartments, office buildings, or shopping center malls occupied by more than one customer are involved:

For residence service, the apartment occupied by the customer.

For nonresidence service, the space (single office, or two or more offices on same or different floors) occupied by the customer, whether or not separated by space occupied by others, except that when the customer vacates the space from which service is being relocated, the relocation is considered to involve non-continuous property.

J. Contract

The service agreement between a customer and the Company under which facilities for the use of the customer are furnished in accordance with the provisions of this tariff.

Issued: May 16, 2011

By: Ted Heckmann, Assistant Secretary and Managing Director, Regulatory Affairs Effective: May 16, 2011

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 3 Original Page 3

BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

3. Local Calling Area

BLES provides flat rate local calling throughout the Basic Local Calling Area. The Basic Local Calling Area includes all of the exchanges in the Company's traditional Ohio, Kentucky, and Indiana service area plus certain other exchanges that depend on the originating exchange. Additionally, some exchanges have local calling to Community Connection Service Areas. Local usage charges apply to all calls to Community Connection Service Areas. For more information regarding Community Connection Service, including prices, terms, and conditions, see the Company's residence and nonresidence service agreements for local telephone services.

a. Cincinnati Bell Telephone ("CBT") Exchanges

Ohio Exchanges	Kentucky Exchanges	Indiana Exchanges
Bethany	Alexandria	Peoria
Bethel	Boone	West Harrison
Cincinnati	Butler	
Clermont	Falmouth	
Hamilton	Glencoe	
Harrison	Independence	
Little Miami	Kentucky Metropolitan	
Newtonsville	Walton	
Reily	Warsaw	
Seven Mile	Williamstown	
Shandon		
Williamsburg		

Issued: May 16, 2011

By: Ted Heckmann, Assistant Secretary and Managing Director, Regulatory Affairs Effective: May 16, 2011

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 3 Original Page 4

BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

- 3. Local Calling Area (Continued)
 - b. Local Calling Area by Exchange

Exchange	Basic Local Calling Area	Community Connection Service Areas
Bethany	All CBT Exchanges Mason	None
Bethel	All CBT Exchanges Felicity Hamersville Mason	None
Cincinnati	All CBT Exchanges Butlerville Fayetteville Felicity Hamersville Higginsport Mason Monroe Mt. Orab Oxford South Lebanon Trenton	Blanchester Lebanon Morrow Sardinia
Clermont	All CBT Exchanges Felicity Hamersville Higginsport Mason Mt. Orab	Fayetteville Sardinia

Issued: May 16, 2011

By: Ted Heckmann, Assistant Secretary and Managing Director, Regulatory Affairs Effective: May 16, 2011

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 3 Original Page 5

BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

- 3. Local Calling Area (Continued)
 - b. Local Calling Area by Exchange (Continued)

Exchange	Basic Local Calling Area	Community Connection Service Areas
Hamilton	All CBT Exchanges Mason Monroe Morning Sun Oxford Trenton	None
Harrison	All CBT Exchanges Mason	None
Little Miami	All CBT Exchanges Mason South Lebanon	Blanchester Fayetteville Morrow
Newtonsville	All CBT Exchanges Mason	Fayetteville
Reily	All CBT Exchanges Mason	Oxford
Seven Mile	All CBT Exchanges Middletown Trenton	Oxford
Shandon	All CBT Exchanges Mason	None
Williamsburg	All CBT Exchanges Mason Mt. Orab	Sardinia

Issued: May 16, 2011

By: Ted Heckmann, Assistant Secretary and Managing Director, Regulatory Affairs Effective: May 16, 2011

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 5 Original Page 2

PAY TELEPHONE ACCESS LINES

B. TERMS AND CONDITIONS

Pay telephone access line customers must provide service in compliance with all state and/or federal rules and/or regulations regarding pay/public telephone service, alternative operator services, or any other services provided to the end user of the provider's payphone service. Failure to comply with this tariff or any related rule or order approved by this Commission or the FCC shall be grounds for disconnection. Pay telephone access lines may be denied or disconnected in accordance with Section 2, Part D.8. of this tariff. If service is temporarily denied, the customer must pay the nonresidence Restoral of Service Charge specified in Section 3, Part C.3.c. of this tariff for service to be restored.

Pay telephone access lines are provided for use with customer-provided coin operated or coinless telephone equipment and inmate service telephone instruments. Any use by occupants of the premises in which the telephone is located is considered incidental.

The customer is responsible for the installation, operation and maintenance of customer-provided public telephones used in connection with pay telephone access lines.

Customer-provided public telephones and equipment must be either registered in compliance with Part 68 of the FCC's Rules and Regulations or connected to the network behind an FCC-registered coupler.

Pay telephone access lines cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

The local calling area for pay telephone access lines in a given exchange is the local calling area specified in Section 3, Part B.2. of this tariff for that exchange. Community Connection Service usage charges (See the Company's Nonresidence Service Agreement - Local Telephone Services) do not apply in addition to the monthly rates for pay telephone access lines.

Customer-provided public telephone service instruments are not required to receive incoming calls.

The pay telephone access line customer will be charged for Directory Assistance and Operator Service calls made over the pay telephone access lines to which the customer subscribes. (See the Company's Nonresidence Service Agreement - Local Telephone Services for the rates, terms and conditions for these services.)

Toll restriction is not provided with pay telephone access lines.

Pay telephone access lines do not include International Blocking Service (IBS). IBS is provided out of the Company's Access Service Tariff, PUCO No. 1.

Issued: May 16, 2011

By: Ted Heckmann, Assistant Secretary and Managing Director, Regulatory Affairs Effective: May 16, 2011

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 7 Original Page 4

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

The Company reserves the right to deny or disconnect service in accordance with Section 2, Part D.8. of this tariff.

A minimum service period of one month applies to 211 service.

All 211 Service abbreviated dialing code calls shall be local in nature and shall not result in any IntraLATA toll, InterLATA toll, or pay-per-use charges to Company subscribers. 211 Service calls will not result in local measured service charges or Community Connection Service charges where Company subscribers' service plans include such charges as part of their local exchange service.

211 Service calls cannot be placed from the following types of services:

1+ and 0+ Calling 0-operator Assisted Calling 101XXXX Calling

Certain equipment, such as coin telephones and PBXs, may need special programming to allow 211 calling.

Issued: May 16, 2011

By: Ted Heckmann, Assistant Secretary and Managing Director, Regulatory Affairs Effective: May 16, 2011

Exhibit B - Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.

CINCINNATI BELL TELEPHONE COMPANY LLC

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Issued: April 1, 2021

By: Ted Heckmann, Assistant Secretary & Senior Director Reg & Govt Affairs Effective: April 1, 2021

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 1 1st Revised Page 2 Cancels Original Page 2

DEFINITIONS

G.

H. Company

Cincinnati Bell Telephone Company LLC ("CBT")

I. Continuous Property

The plot of ground, together with any buildings thereon, occupied by the customer, which is not separated by public highways or by property occupied by others. Where a customer occupies properties on both sides of a street, alley, highway, body of water, railroad right of way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection with the wire or cable.

For the purpose of determining the application of charges, continuous property is additionally defined as follows when apartments, office buildings, or shopping center malls occupied by more than one customer are involved:

For residence service, the apartment occupied by the customer.

For nonresidence service, the space (single office, or two or more offices on same or different floors) occupied by the customer, whether or not separated by space occupied by others, except that when the customer vacates the space from which service is being relocated, the relocation is considered to involve non-continuous property.

J. Contract

The service agreement between a customer and the Company under which facilities for the use of the customer are furnished in accordance with the provisions of this tariff.

Issued: April 1, 2021

By: Ted Heckmann, Assistant Secretary & Senior Director Reg & Govt Affairs Effective: April 1, 2021

In accordance with Case No. 21-0284-TP-ZTA

(D)

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 3 1st Revised Page 3 Cancels Original Page 3

BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

3. Local Calling Area

BLES provides flat rate local calling throughout the Basic Local Calling Area. The Basic Local Calling Area includes all of the exchanges in the Company's traditional Ohio, Kentucky, and Indiana service area plus certain other exchanges that depend on the originating exchange. (D)

- (D)
- (D)

(D)

a. Cincinnati Bell Telephone ("CBT") Exchanges

Ohio Exchanges	Kentucky Exchanges	Indiana Exchanges
D (1	A1	D .
Bethany	Alexandria	Peoria
Bethel	Boone	West Harrison
Cincinnati	Butler	
Clermont	Falmouth	
Hamilton	Glencoe	
Harrison	Independence	
Little Miami	Kentucky Metropolitan	
Newtonsville	Walton	
Reily	Warsaw	
Seven Mile	Williamstown	
Shandon		
Williamsburg		

Issued: April 1, 2021

By: Ted Heckmann, Assistant Secretary & Senior Director Reg & Govt Affairs Effective: April 1, 2021

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 3 1st Revised Page 4 Cancels Original Page 4

BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

3. Local Calling Area (Continued)

b.	Local Calling Area by Ex <u>Exchange</u>	cchange Basic Local Calling Area	(D)
	Bethany	All CBT Exchanges Mason	
	Bethel	All CBT Exchanges Felicity Hamersville Mason	
	Cincinnati	All CBT Exchanges Butlerville Fayetteville Felicity Hamersville Higginsport Mason Monroe Mt. Orab Oxford South Lebanon Trenton Blanchester Lebanon Morrow Sardinia	(C) (C) (C) (C)
	Clermont	All CBT Exchanges Felicity Hamersville Higginsport Mason Mt. Orab Fayetteville Sardinia	(C) (C)

Issued: April 1, 2021

By: Ted Heckmann, Assistant Secretary & Senior Director Reg & Govt Affairs Effective: April 1, 2021

CINCINNATI BELL TELEPHONE COMPANY LLC		Section 3 1 st Revised Page 5 Cancels Original Page 5			
				BASIC LOCAL EXCHANGE SERVICE	Currents originar rage s
В.	TE	RMS	S AND CONDITIO	NS (Continued)	
	3.	Lo	cal Calling Area (Co	ontinued)	
		b.	Local Calling Are	a by Exchange (Continued)	
			Exchange	Basic Local Calling Area	(D)
			Hamilton	All CBT Exchanges	
				Mason Monroe	
				Morning Sun	
				Oxford	
				Trenton	
			Harrison	All CBT Exchanges	
				Mason	
			Little Miami	All CBT Exchanges	
				Mason	
				South Lebanon	
				Blanchester	(C)
				Fayetteville	(C)
				Morrow	(C)
			Newtonsville	All CBT Exchanges	
				Mason	
				Fayetteville	(C)
			Reily	All CBT Exchanges	
				Mason	
				Oxford	(C)
			Seven Mile	All CBT Exchanges	
				Middletown	
				Trenton	
				Oxford	(C)
			Shandon	All CBT Exchanges	
				Mason	
			Williamsburg	All CBT Exchanges	
			-	Mason	
				Mt. Orab	
				Sardinia	(C)

Issued: April 1, 2021

Effective: April 1, 2021

By: Ted Heckmann, Assistant Secretary & Senior Director Reg & Govt Affairs

CINCINNATI BELL TELEPHONE COMPANY LLC

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PAY TELEPHONE ACCESS LINES

B. TERMS AND CONDITIONS

Pay telephone access line customers must provide service in compliance with all state and/or federal rules and/or regulations regarding pay/public telephone service, alternative operator services, or any other services provided to the end user of the provider's payphone service. Failure to comply with this tariff or any related rule or order approved by this Commission or the FCC shall be grounds for disconnection. Pay telephone access lines may be denied or disconnected in accordance with Section 2, Part D.8. of this tariff. If service is temporarily denied, the customer must pay the nonresidence Restoral of Service Charge specified in Section 3, Part C.3.c. of this tariff for service to be restored.

Pay telephone access lines are provided for use with customer-provided coin operated or coinless telephone equipment and inmate service telephone instruments. Any use by occupants of the premises in which the telephone is located is considered incidental.

The customer is responsible for the installation, operation and maintenance of customer-provided public telephones used in connection with pay telephone access lines.

Customer-provided public telephones and equipment must be either registered in compliance with Part 68 of the FCC's Rules and Regulations or connected to the network behind an FCC-registered coupler.

Pay telephone access lines cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

The local calling area for pay telephone access lines in a given exchange is the local calling area specified in Section 3, Part B.2. of this tariff for that exchange. (D)

(D)

(D)

Customer-provided public telephone service instruments are not required to receive incoming calls.

The pay telephone access line customer will be charged for Directory Assistance and Operator Service calls made over the pay telephone access lines to which the customer subscribes. (See the Company's Nonresidence Service Agreement - Local Telephone Services for the rates, terms and conditions for these services.)

Toll restriction is not provided with pay telephone access lines.

Pay telephone access lines do not include International Blocking Service (IBS). IBS is provided out of the Company's Access Service Tariff, PUCO No. 1.

Issued: April 1, 2021

By: Ted Heckmann, Assistant Secretary & Senior Director Reg & Govt Affairs Effective: April 1, 2021

CINCINNATI BELL TELEPHONE COMPANY LLC

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(D)

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

The Company reserves the right to deny or disconnect service in accordance with Section 2, Part D.8. of this tariff.

A minimum service period of one month applies to 211 service.

All 211 Service abbreviated dialing code calls shall be local in nature and shall not result in any IntraLATA toll, InterLATA toll, or pay-per-use charges to Company subscribers. 211 Service calls will not result in local measured service charges where Company subscribers' service plans include such charges as part of their local exchange service.

211 Service calls cannot be placed from the following types of services:

1+ and 0+ Calling 0-operator Assisted Calling 101XXXX Calling

Certain equipment, such as coin telephones and PBXs, may need special programming to allow 211 calling.

Issued: April 1, 2021

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EXHIBIT C – DESCRIPTION OF CHANGE

With this filing Cincinnati Bell is eliminating Community Connection Service and the applicable usage charges. Calls to the rate centers that previously incurred Community Connection charges will now be included in the basic local calling areas of the CBT rate centers they are associated with and charges will no longer be incurred.

Community Connection usage charges are billed in arrears so in order to eliminate any customer confusion Cincinnati Bell will suppress the billing of any community connection charges incurred in March that would have appeared on the customers April bills.

The elimination of Community Connection Service will result in a rate reduction for any customers who have placed calls to community connection rate centers in the past and does not change the dialing pattern when a customer calls one of the rate centers that had previously been designated as a Community Connection rate center.

EXHIBIT D – CUSTOMER NOTICE

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, Cincinnati Bell Telephone Company LLC is sending the following messages to all CBT customers. The bill message will start on April 1, 2021 and will run through all of the billing periods in April.

Residential customers: As of April 1, 2021, calls to Community Connection service areas will no longer incur usage charges, they will now be part of your basic local calling area. For questions, please call 513-565-2210.

Business customers: As of April 1, 2021, calls to Community Connection service areas will no longer incur usage charges, they will now be part of your basic local calling area. For questions, please call 513-565-5492

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Case No(s). 90-5013-TP-TRF, 21-0284-TP-ZTA

Summary: Application Removal of community connection service and associated charges. electronically filed by Kathleen M Campbell on behalf of Cincinnati Bell Telephone Company LLC