

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of The Dayton)
Power and Light Company for Approval of a) Case No. 21-0146-EL-UNC
Revised Bill Format for Electric Service)

**NOTICE OF CORRECTED EXHIBITS OF
THE DAYTON POWER AND LIGHT COMPANY D/B/A AES OHIO**

The Dayton Power and Light Company d/b/a AES Ohio (“AES Ohio” or “the Company”) files this Notice to correct clerical errors contained in the Company’s Application filed on February 24, 2021. As part of its Application, AES Ohio included a mock-up of a residential bill as Exhibit 1. That bill was generated by updating the demonstration bill contained on the Company’s “How to Read Your Monthly Bill” web site, which reflects an August 2015 bill. The demonstration bill does not represent true usage, weather, or current price-to-compare and is provided for demonstration purposes only. During the graphic design process of updating the demonstration bill, a few clerical errors took place that in no way impact the intent and request of the Company to only update the logo and branding of the bill.

On the first page, in the Monthly Account Summary, the Company inadvertently replaced the words “7/15/2015 Payment -Thank You” with “Late Payment Charge.” The Company also inadvertently transposed historical usage amounts and Price-To-Compare language from a non-residential bill. Attached to this Notice as Corrected Exhibit 1, the Company has updated an actual residential bill from March 2021 using the proposed logo and branding changes and corrected these clerical errors to ensure the residential bill accurately reflects current practices and language. Attached to this Notice as Exhibit 3, is a sample of a non-residential bill with the proposed logo and branding changes. As demonstrated by the attached Exhibits, the purpose of the Company’s request remains solely to update the logo and branding of the bill.

With these corrections the proposed bill format complies with the provisions and should be approved pursuant to O.A.C. § 4901:1-10-22(C). AES Ohio intends to implement the new bill format with Commission approval of the application in this matter or otherwise by April 11, 2021, in accordance with O.A.C. § 4901:1-10-22(C).

Respectfully submitted,

/s/ Michael J. Schuler

Michael J. Schuler (0082390)

*Counsel of Record

AES Ohio

1065 Woodman Drive

Dayton, OH 45432

Telephone: 937.259.7358

Email: michael.schuler@aes.com

(will accept service via email)

Counsel for AES Ohio

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served on the persons stated below via electronic transmission, this 31st day of March 2021.

ambrosia.wilson@occ.ohio.gov

amy.botschner.obrien@occ.ohio.gov

/s/ Michael J. Schuler

Michael J. Schuler (0082390)

**THE DAYTON POWER AND LIGHT COMPANY
CASE NO. 21-0146-EL-UNC**

**Corrected Exhibit 1
DP&L Revised Bill Format**



Account Number

Due Date

04/07/2021

Amount Due

\$34.39

CUSTOMER NAME
123 MAIN STREET
DAYTON OH 45440

Monthly Account Summary

Mail Date: 03/15/2021

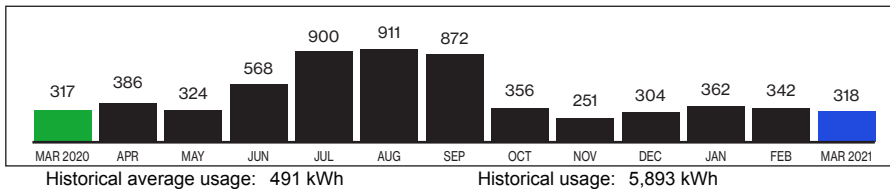
Previous Balance	\$34.79
03/01/2021 Payment - Thank You	-34.79
Balance Forward	0.00
Delivery Total Billed This Month	19.75
Supply Total Billed This Month	14.64
Total Account Balance	\$34.39

Metered and Other Services

Service Address: 123 MAIN STREET

Next Reading Date: 04/13/2021

Historical Usage



Billing	Average	Temperature	
Period	Daily kWh	Avg High	Avg Low
Same Period Last Year	10.6	45°	30°
Previous Period	12.2	34°	23°
Current Period	10.6	41°	25°

Usage Detail

Service	Meter Use	Billing Period From	To	Billing Days	Meter Reading Previous	Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	02/09/21	03/11/21	30	93307	93625	1	318	111	Residential



Emergency Service
877-4OUTAGE
877-468-8243



Online Anytime
aes-ohio.com



AES Ohio Customer Service
800-253-5801

Please detach and return only this portion with your check made payable to AES Ohio.



aes-ohio.com

Account Number

PROMPT AMOUNT	pay by 04/07/2021	\$34.39
LATE AMOUNT	pay after 04/07/2021	\$34.91

Amount Enclosed

\$



CUSTOMER NAME
123 MAIN STREET
DAYTON OH 45440



AES OHIO
PO BOX 740598
DAYTON, OH 45274-0598

Message Center

A detailed breakdown of the components of this bill can be found online at aes-ohio.com/mybill.

Price-to-Compare Message

In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than AES Ohio's price of 4.6 cents per kWh, for the same usage that appears on this bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. You may contact AES Ohio for a written explanation of the price-to-compare message.

AES Ohio Delivery Charges

Customer Charge	7.00
Other Delivery Charges	12.75

AES Ohio DELIVERY TOTAL **\$19.75**

Supply Charges

SUPPLY TOTAL  **\$14.64**

AES Ohio

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For informational purposes only

Renewable Energy Programs	\$0.27
Energy Efficiency Programs	\$0.00
Peak Demand Programs	\$0.00

Each bill includes charges for existing programs to support energy conservation and renewable energy sources. Approximate costs included in this bill to support these programs are shown above.

Customer Service Hours	
Call Us	8 AM to 5 PM Monday - Friday Closed weekends
Contact Numbers	
Customer Service	937-331-3900 (Local) 800-433-8500 (Toll Free)
Outages (available 24/7)	877-4OUTAGE 877-468-8243
"Call Before You Dig"	800-362-2764
Hearing Impaired	800-750-0750 (TDD/TTY Phone)
Accessibility Options	For enlarged bills, braille bills or Spanish-speaking operator: call 800-433-8500
Payment Options	
Pay Online	Visit aes-ohio.com
By Phone Using Kubra EZ-Pay™ 24 Hours a Day	888-978-0827 (Bank Account Payments) 888-978-0828 (Credit/Debit Card Payments)
Payment Drop Box	1900 Dryden Road Dayton, OH 45439
Pay Agent Locations	Visit aes-ohio.com
Payments Without Stub or Billing Inquiries	PO Box 1247 Dayton, OH 45401-1247

Explanation of Billing Terms	
Actual Reading	A reading taken from your meter.
Delivery Charge	Utility charges assessed to all customers associated with equipment used to bring power to your home or business, billing and customer services and Ohio energy efficiency related programs.
Estimated Reading (E)	On the months we do not read your meter, we calculate your bill based on past usage. Adjustments may be needed later when we take an actual meter reading. If you would like to read your meter to avoid estimated bills, call the account information number on the front of the bill with your meter reading.
Kilowatt Hour (kWh)	The unit of measure for electricity. For example, you use one kilowatt hour of electricity to light a 100-watt bulb for 10 hours.
Late Payment Charge	A 1-1/2% late charge added to the overdue amount if you do not pay your bill by the due date for prompt payment.
PIPP PLUS	Percentage of Income Payment Plan
Supply Charge	Charge associated with the generation of electricity including market-based transmission and ancillary services.

Additional Information

If your complaint is not resolved after you have called AES Ohio and/or your supplier, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 800-686-7826 (toll free) from 8 AM to 5 PM weekdays or at puco.ohio.gov. Hearing or speech-impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 877-742-5622 (toll free) from 8 AM to 5 PM weekdays or at pickocc.org.

To report or get more information about a power outage, call 877-4OUTAGE (877-468-8243) or report via web or smartphone at aes-ohio.com/report. You'll use the phone number on your account or your account number to report.

Pay your bill over the phone or online with Kubra EZ-Pay™ 24 hours a day, 7 days a week. Kubra assesses a small service fee for credit and debit card payments (Visa, Mastercard or Discover). Free payments can be made using your checking or savings account. Visit aes-ohio.com or call 888-978-0827 to pay by checking/savings account or call 888.978.0828 to pay by credit/debit card.

Abbreviations

P - Poles L - Lamps * - Adjustment
S-Spans HEAP - Home Energy Assistance Program

**THE DAYTON POWER AND LIGHT COMPANY
CASE NO. 21-0146-EL-UNC**

Exhibit 2

DP&L Revised Bill Format

**THE DAYTON POWER AND LIGHT COMPANY
CASE NO. 21-0146-EL-UNC**

**THE DAYTON POWER AND LIGHT COMPANY
CASE NO. 21-0146-EL-UNC**

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**THE DAYTON POWER AND LIGHT COMPANY
CASE NO. 21-0146-EL-UNC**

Exhibit 3
DP&L Revised Bill Format



Account Number

Due Date

03/02/2021

Amount Due

\$426.58

CUSTOMER NAME
123 MAIN STREET
DAYTON OH 45440

Monthly Account Summary

Mail Date: 02/09/2021

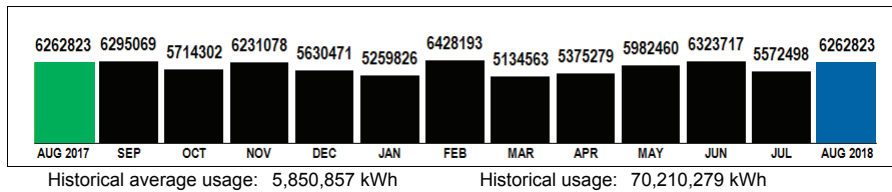
Previous Balance	\$987.10
01/20/2021 Payment - Thank You	-466.78
01/14/2021 Payment - Thank You	-520.32
Balance Forward	0.00
Delivery Total Billed This Month	172.68
Supply Total Billed This Month	253.90
Total Account Balance	\$426.58

Metered and Other Services

Service Address: 123 MAIN STREET

Next Reading Date: 03/08/2021

Historical Usage



Billing	Average	Temperature	
Period	Daily kWh	Avg High	Avg Low
Same Period Last Year	60.0	72°	61°
Previous Period	56.7	66°	52°
Current Period	60.1	74°	59°
** Unavailable			

Usage Detail

Service	Meter Use	Billing Period From	To	Billing Days	Meter Reading Previous	Current	Multiplier	Usage	Rate	Rate Description
Power	Actual	01/08/21	02/05/21	28	87449	92963	1	5,514	137	Secondary Three Phase
					Your Billing Demand Is			17.3		



Emergency Service
877-4OUTAGE
877-468-8243



Online Anytime
aes-ohio.com



AES Ohio Customer Service
800-253-5801

Please detach and return only this portion with your check made payable to AES Ohio.



aes-ohio.com

Account Number

PROMPT AMOUNT	pay by 03/02/2021	\$426.58
LATE AMOUNT	pay after 03/02/2021	\$432.98

Amount Enclosed

\$ _____



CUSTOMER NAME
123 MAIN STREET
DAYTON OH 45440



AES OHIO
PO BOX 740598
DAYTON, OH 45274-0598

Message Center

A detailed breakdown of the components of this bill can be found online at aes-ohio.com/mybill

Price-to-Compare Message

In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than AES Ohio's price. To determine the price-to-compare please visit AES Ohio's web site at www.aes-ohio.com or if you do not have access to the internet, call AES Ohio at 800-929-8646. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. You may contact AES Ohio for a written explanation of the price-to-compare message.

AES Ohio Delivery Charges

Customer Charge	25.77
Other Delivery Charges	146.91

AES Ohio DELIVERY TOTAL **\$172.68**

Supply Charges

SUPPLY TOTAL  **\$253.90**

AES Ohio

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For informational purposes only

Renewable Energy Programs	\$4.76
Energy Efficiency Programs	\$0.00
Peak Demand Programs	\$0.00

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Customer Service Hours	
Call Us	8:00 AM to 5:00 PM Monday - Friday Closed weekends
Contact Numbers	
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S-Spans HEAP - Home Energy Assistance Program

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/31/2021 9:29:17 AM

in

Case No(s). 21-0146-EL-UNC

Summary: Notice of Corrected Exhibits of The Dayton Power and Light Company d//b/a AES Ohio electronically filed by Mr. Michael J Schuler on behalf of The Dayton Power and Light Company d/b/a AES Ohio