

Whereas, a dispute has arisen between Cynthia Conner and AEP Ohio that is presently in the subject of a Complaint Case before the Public Utilities Commission of Ohio (PUCO) Case number 21-22-EL-CSS.

Now Therefore for and in Consideration of the Mutual Promises. The parties agree as follows, as follows.

- ① AEP Ohio must return to Cynthia Conner the electric Service account 104-154-962-2-2 that she was current on for many years but was wrongfully disconnected on August 20th 2020

Several Hours Later on August 20th 2020 her light turn back on.

- ② Cynthia Conner will Continue to pay her electric Service account 104-154-962-2-2 as she always pay and current for many years. She will Continue to pay in full her Current Usage every month.

AEP Ohio agree that they will stop their False billing on Cynthia Conner.

- ③ Upon Execution and delivery of this Agreement, the Parties Agree that Cynthia Conner will file with the PUCO a motion to Dismiss her Complaint.
- ④ Each Party agree to bear its own Costs, Expenses and attorney's fee in relation to this Dispute and the Complaint.
- ⑤ This Agreement shall be effective as of the last date signed by Parties below ("effective Date")

In witness whereof Cynthia Conner and AEP Ohio authorized representative will execute and deliver this Settlement Agreement to be executed and delivered as of the date(s) noted below.

Cynthia Conner
Cynthia Conner
Date 3-8-2021

AEP Ohio by

Print Name

Its: _____

Date _____