
March 22, 2021

Via Electronic Filing

Public Utilities Commission of Ohio
Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

**Re: Case No. 11-5886-EL-CRS
Verde Energy USA Ohio, LLC – Certificate Number 12-489E License Update**

Pursuant to Rule 4901:1-24-11 of the Ohio Administrative Code, Verde Energy USA Ohio, LLC (“Verde”), a licensed Competitive Retail Electric Service provider in Ohio, submits the following license update.

Attachment A – See attached.

Should you have any questions or need any further information, please contact me directly at mleclerc@sparkenergy.com or 207-890-4094 .

Respectfully submitted,

Muriel LeClerc
Senior Regulatory Specialist

Attachment A

“Disclosure of Liabilities and Investigations”

Include the following:

1. Maine PUC v. Electricity Maine, LLC (Docket No. 2010-00256 (2018))

- a. **State:** Maine
- b. **Agency:** Public Utilities Commission (“PUC”)
- c. **Date Completed:** 02/26/2021
- d. **Status:** Complete
- e. **Entity:** Electricity Maine, LLC
- f. **Reference No.:** Docket Number 2010-00256
- g. **Description:** Allegations of Misleading and Deceptive door-to-door conduct, using false, deceptive, coercive and unfair statements and actions. Penalty **\$500,000**

2. OHIO PUCO v. Major Energy Electric Services, LLC and Major Energy Services, LLC (Case No. 21-46-GE-UNC (2020))

- a. **State:** Ohio
- b. **Agency:** Public Utilities Commission of OHIO (“PUCO”)
- c. **Date Completed:** 02/24/2021
- d. **Status:** Complete
- e. **Entity:** Major Energy Electric Services, LLC and Major Energy Services, LLC
- f. **Reference No.:** Case Number 21-46-GE-UNC
- g. **Description:** Allegations of noncompliance with R.C. 4928.10, Ohio Adm. Code 4901:1-21-03(A); 4901:1-21-03(C); 4901:1-21-06(C); 4901:1-21-06(D)(1)(a); 4901:1-21-06(D)(1)(h); 4901:1-29-03(A); 4901:1-29-03(D); 4901:1-29-06(B); 4901:1-29-06(D)(1)(a); and 4901:1-29-06(D)(6)(b). Penalty **\$115,000**; restitution payments totaling **\$198,385**.

3. OHIO PUCO v. Verde Energy USA Ohio, LLC (Case No. 19-958-GE-COI (2019))

- a. **State:** Ohio
- b. **Agency:** Public Utilities Commission of OHIO (“PUCO”)
- c. **Date Completed:** 02/26/2021
- d. **Status:** Complete
- e. **Entity:** Verde Energy USA Ohio, LLC
- f. **Reference No.:** Case Number 19-958-GE-COI
- g. **Description:** Allegations of misleading and deceptive practices to market and enroll customers, as well as violating several requirements of Ohio Adm. Code Chapter 4901:1-21 and 4901:1-29. Penalty **\$675,000**; restitution payments – which will result in refunds of approximately **\$1,068,000**.

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in

Case No(s). 11-5886-EL-CRS

Summary: Letter of Notification License Update_Verde Energy USA Ohio, LLC electronically filed by Muriel T LeClerc on behalf of Verde Energy