

DIS Case Number: 15-0389-EL-GAG

#### Section A: Application Information

#### A-1. Applicant's legal name, address, telephone number, and web site address

the applicant's legal name, address, telephone number, and web address.

Legal Name: Village of Fort Jennings Country: United States Phone: (419) Extension (if applicable): Street: P.O. Box 88

286-2599

Website (if any): City: Fort Jennings Province/State: OH

Postal Code: 45844

#### A-2. Contact person for regulatory matters

David Ricketts 1005 Congress Avenue, Suite 750 Austin, TX 78701 US david.ricketts@vistraenergy.com 5123496441

#### A-3. Contact person for Commission Staff use in investigating customer complaints

Jim Vermeulen 6555 Sierra Drive Irving, TX 75039 US jim.vermeulen@vistraenergy.com 9728683945

#### A-4. Applicant's address and toll-free number for customer service complaints

Phone: (877) 331-3045 Extension (if Country: United States

applicable):

Fax: Extension (if applicable): Street: 6555 Sierra Drive

Email: dynegycustomerservice@dynegy.com City: Irving Province/State: TX



Postal Code: 75039

#### **B-1.** Authorizing ordinance

Provide a copy of the adopted ordinance or resolution that reflects voter authorization to form a governmental aggregation program pursuant to Sections 4929.26 and 4929.27 of the Ohio Revised Code.

File(s) attached.

#### **B-2.** Operation and governance plans

Provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Sections 4929.26(C) or 4929.27(B) of the Revised Code. The Operation and Governance Plan should include all information pursuant to Rule 4901:1-28-03 of the Ohio Administrative Code.

Files(s) attached.

#### **B-3. Opt-out disclosure notice**

If the aggregation program provides for automatic aggregation in accordance with Section 4929.26(A) of the Revised Code, provide a copy of the disclosure notification required by Section 4929.26(D) of the Revised Code.

File(s) uploaded

#### **B-4. Experience and Plans**

Provide a description of the applicant's experience in providing the service(s) for which it is applying (e.g. number and type of customers served, utility service areas, amount of load, etc.). Also provide the plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4928.10 of the Revised Code.

File(s) attached



## **Application Attachments**

## Exhibit B-1: Authorizing Ordinance

JUL 2 2 2014

#### **ORDINANCE NUMBER 2014 003**

PUTNAM COUNTY BOARD OF BLECTIONS

AN ORDINANCE AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL ELECTRICITY AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4928.20, OHIO REVISED CODE, DIRECTING THE PUTNAM COUNTY BOARD OF ELECTION TO SUBMIT A BALLOT QUESTION TO THE ELECTORS.

WHEREAS, the Ohio Legislature has enacted electric deregulation legislation ("Am. Sub. S.B. No. 3") which authorizes the legislative authorities of municipal corporations, townships and counties to aggregate the retail electrical loads located in the respective jurisdictions and to enter into service agreements to facilitate for those loads the purpose and sale of electricity;

WHEREAS, such legislative authorities may exercise such authority jointly with any other legislative authorities;

WHEREAS, governmental aggregation provides an opportunity for residential and small business customers collectively to participate in the potential benefits of electricity deregulation through lower electric rates which they would not otherwise be able to have individually;

WHEREAS, this Council seeks to establish a governmental aggregation program with opt-out provisions pursuant to Section 4928.20, Ohio Revised Code (the "aggregation Program"), for the residents, businesses and other electric consumers in the Village and in conjunction jointly with any other municipal corporation, township, county or other political subdivision of the State of Ohio, as permitted by law.

### NOW THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE VILLAGE OF FORT JENNINGS OF THE STATE OF OHIO:

SECTION 1. This Council finds and determines that it is in the best interest of Fort Jennings its residents, businesses and other electric consumers located within the corporate limits of Fort Jennings.

Ordinance and the Aggregation Program if approved by the electors of Fort Jennings pursuant to Section 2 of this Ordinance, Fort Jennings is hereby authorized to aggregate in accordance with Section 4928.20, Ohio Revised Code, the retail electrical loads located within Fort Jennings and, for that purpose, to enter into service agreements to facilitate for those loads the sale and purchase of electricity. Fort Jennings may exercise such authority jointly with any other municipal corporation, township or county or other political subdivision of the State of Ohio to the full extent permitted by law. The aggregation will occur automatically for each person owning, occupying, controlling, or using an electric load center proposed to be aggregated and will provide for the opt-out rights described in Section 3 of this Ordinance.

SECTION 2. The Board of Elections of Putnam County is hereby directed to submit the following question to the electors of Fort Jennings at the general election on November 2014. Shall the Village of Fort Jennings have the authority to aggregate the retail electric loads located in the Village, and for that purpose, enter into service agreements

to facilitate for those loads the sale and purchase of electricity, such aggregation to occur automatically except where any person elects to opt out?

The Fiscal Officer of this Council is instructed immediately to file a certified copy of this Ordinance and the proposed form of the ballot question with the County Board of Elections not less than ninety (90) days prior to November 4th 2014. The Aggregation Program shall not take effect unless approved by a majority of the electors voting upon this Ordinance and the Aggregation Program provided for herein at the election held pursuant to this Section 2 and Section 4928.20 of the Ohio Revised Code.

SECTION 3. Upon the approval of a majority of the electors voting at the election provided for in Section 2 of this Ordinance, this Council individually or jointly with any other political subdivision, shall develop a plan of operation and governance for the Aggregation Program. Before adopting such plan, this Council shall hold at least two public hearings on the plan. Before the first hearing, notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Village. The notice shall summarize the plan and state the date, time, and location of each hearing. No plan adopted by this Council shall aggregate the electrical load of any electric load center within the Village unless it in advance clearly discloses to the person owning, occupying, controlling, or using the load center that the person will be enrolled automatically in the Aggregation Program and will remain so enrolled unless the person affirmatively elects by a stated procedure not to be so enrolled. The disclosure shall state prominently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the Aggregation Program the opportunity to opt out of the program every three years without paying a switching fee. Any such person that opts out of the Aggregation Program pursuant to the stated procedure shall default to the standard service offer provided under division (a) of Section 4928.14 or division (d) of Section 4928.35, Ohio Revised Code until the person chooses an alternative supplier.

SECTION 4. This Council finds and determines that all formal actions of this Council concerning and relating to the adoption of this Ordinance were taken in an open meeting of this Council and that all deliberations of this Council and of any committees that resulted in those formal actions were in meetings open to the public in compliance with the law.

SECTION 5. Notice of the adoption of this Ordinance shall be given once by publishing the title of the Ordinance in an abstract prepared by the Solicitor in the Putnam County Sentinel.

This Ordinance 2014-003 is adopted as an emergency pursuant to Ohio Revised Code Section 731.30 necessary for the immediate preservation of the public peace, health, or safety of the Village of Fort Jennings in that the reduction of electricity cost to the Village is a high priority for the Village and the ordinance shall go into immediate effect upon adoption.

Passed:	
Mayor Dann D Smill	<u>1/15/14</u> Date
Attest:	
Fiscal Officer	7-15-14 Date
Attest:	
Laudy Wieging	7/15/14

General Election Putnam County, Ohio November 4, 2014

Run Date:11/17/14 01:27 PM

Under Votes . . . . . . . . . . .

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Report EL45 Page 003 **VOTES PERCENT** VOTES PERCENT Continental Village - Police Columbus Grove Village - Fire (Vote for not more than ) 1 (Vote for not more than ) 1 (WITH 1 OF 1 PRECINCTS COUNTED) (WITH 1 OF 1 PRECINCTS COUNTED) FOR THE TAX LEVY . . . . . . . . 443 70.09 160 62.02 FOR THE TAX LEVY . . . . . . . . . AGAINST THE TAX LEVY. . . . . . . 98 37.98 AGAINST THE TAX LEVY. . . . . . . 189 29.91 Over Votes . . . . . . . . . . 0 Over Votes . . . . . . . . . . . 0 Under Votes . . . . . . . . . . 8 6 Kalida Village Gilboa Village (Vote for not more than ) 1 (Vote for not more than ) 1 (WITH 1 OF 1 PRECINCTS COUNTED) (WITH 1 OF 1 PRECINCTS COUNTED) FOR THE TAX LEVY . . . . . . . . 25 56.82 FOR THE TAX LEVY . . . . . . . . 324 66.39 AGAINST THE TAX LEVY. . . . . . . AGAINST THE TAX LEVY. . . . . . . 164 33.61 19 43.18 Over Votes . . . . . . . . . . . . Over Votes . . . . . . . . . . 0 0 Under Votes . . . . . . . . . . Under Votes . . . . . . . . . . 15 Ft. Jennings Village - Elec Agg. Local Option - Ottoville Vill. - Weekday (Vote for not more than ) 1 (Vote for not more than ) 1 (WITH 1 OF 1 PRECINCTS COUNTED) (WITH 1 OF 1 PRECINCTS COUNTED) 343 87.95 86.67 156 47 24 13.33 12.05 0 Over Votes . . . . . . . . . . 0 5 Under Votes . . . . . . . . . . 1 Ottoville Village - Current Expenses Local Option - Ottoville Vill. - Sunday (Vote for not more than ) 1 (Vote for not more than ) 1 (WITH 1 OF 1 PRECINCTS COUNTED) (WITH 1 OF 1 PRECINCTS COUNTED) 331 84.87 FOR THE TAX LEVY . . . . . . . . 270 70.13 AGAINST THE TAX LEVY. . . . . . . 59 15.13 115 29.87 0 Over Votes . . . . . . . . . . . 0 Under Votes . . . . . . . . . . . . Under Votes . . . . . . . . . . . . 5 10 Jackson Twp Continental Village · Streets (Vote for not more than ) 1 (Vote for not more than ) 1 (WITH 1 OF 1 PRECINCTS COUNTED) (WITH 1 OF 1 PRECINCTS COUNTED) 76.81 FOR THE TAX LEVY . . . . . . . . 116 43.77 FOR THE TAX LEVY . . . . . . . . 255 AGAINST THE TAX LEVY. . . . . . . AGAINST THE TAX LEVY. . . . . . 77 23.19 149 56.23 Over Votes . . . . . . . . . . . . . Over Votes . . . . . . . . . . 0 0 Under Votes . . . . . . . . . . 1 1 Continental Village - Current Expenses Jennings Two (Vote for not more than ) 1 (Vote for not more than ) 1 (WITH 1 OF 1 PRECINCTS COUNTED) (WITH 1 OF 1 PRECINCTS COUNTED) FOR THE TAX LEVY . . . . . . . . FOR THE TAX LEVY . . . . . . . . 577 73.88 151 58.08 AGAINST THE TAX LEVY. . . . . . . AGAINST THE TAX LEVY. . . . . . . 204 26.12 109 41.92 Over Votes . . . . . . . . . . Over Votes . . . . . . . . . . . . 0 n

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A-1. Applicant's legal name and contact information.

Competitive Retail Electric Service (CRES)
Governmental Aggregator Application

Case Number: \_15\_\_-\_0389\_\_\_\_--EL-GAG

Please complete all information. Identify all attachments with a label and title (example: Exhibit B-2 Operation and governance plan). For paper filing, you can mail the original and three complete copies to the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

### A. Application Information

Provide the nan	ne and contact information of th	ne business entity.
Legal Name:	Village of Fort Jennings	
Street Address:	_P.O. Box 88	
City:	Fort Jennings	State: <u>Ohio</u> Zip: <u>45844</u>
Telephone:	_(419) 286-2599	Website:N/A
A-2. Contact pers	on for regulatory matters.	
Name:	David Ricketts	
Street Address:	1005 Congress Avenue, Suit	e 750
City:	Austin	State: <u>Texas</u>
Telephone:	(512) 349-6441	Email: _David.Ricketts@vistraenergy.com
A-3. Contact pers	on for PUCO Staff use in investi	gating consumer complaints.
Name:	Jim Vermeulen	
Street Address:	6555 Sierra Drive	
City:	Irving	State: <u>Texas</u> Zip: <u>75039</u>
Telephone:	(972) 868-3945	Email: _Jim.Vermeulen@vistraenergy.com_
A-4. Applicant's a	address and toll-free number for	r customer service and complaints.
Street Address:	6555 Sierra Drive	
City:	Irving	State: <u>Texas</u> Zip: <u>75039</u>
Toll-free Telephone:	(877) 331-3045	Email: DynegyCustomerService@dynegy.com

#### **B.** Managerial Capability

Provide a response or attachment for each of the sections below.

#### **B-1.** Authorizing Ordinance.

Provide a copy of the adopted ordinance or resolution authorizing the formation of a governmental aggregation program pursuant to Sections <u>4928.20(A)</u>, <u>4929.26</u>, and/or <u>4929.27</u> of the Ohio Revised Code.

#### B-2. Operation and governance plan.

Provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Section  $\underline{4928.20(C)}$ ,  $\underline{4929.26(C)}$ , and/or  $\underline{4929.27(B)}$  of the Ohio Revised Code and in accordance with  $\underline{4901:1-21-16}$  and/or  $\underline{4901:1-28-03}$  of the Ohio Administrative Code.

#### B-3. Opt-out disclosure notice.

Provide a draft copy of the opt-out notice that provides or offers automatic aggregation services in accordance with Sections <u>4928.20(D)</u> or <u>4929.26(D)</u> of the Ohio Revised Code and in accordance with <u>4901:1-21-17</u> and/or <u>4901:1-28-04</u> of the Ohio Administrative Code. The applicant must file the finalized opt-out notice in the certification case docket no more than 30 days and not less than ten days prior to public dissemination.

#### **B-4.** Experience and plans.

Describe in detail the applicant's experience and plan for providing aggregation services, including contracting with consultants, broker/aggregators, retail natural gas suppliers and/or retail generation providers, providing billing statements, responding to customer inquiries and complaints, and complying with all applicable provisions of Commission rules adopted pursuant to Section 4929.22 and/or 4928.20 of the Ohio Revised Code.

As authorized representative for the above company/organization, I certify that all the information contained in this application is true, accurate and complete. I also understand that failure to report completely and accurately may result in penalties or other legal actions.

Game D Sall	3/10/21
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MAYOR Title	

### **Competitive Retail Electric Service Affidavit**

County of _	PUTWAM	:
State of	DHIO	<u>.</u> :
JAMES	D SmitH.	Affiant, being duly sworn/affirmed, hereby states that:

- 1. The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant, and that it will amend its application while it is pending if any substantial changes occur regarding the information provided.
- 2. The applicant will timely file an annual report of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Sections 4905.10(A), 4911.18(A), and 4928.06(F), Ohio Revised Code.
- 3. The applicant will timely pay any assessment made pursuant to Sections 4905.10, 4911.18, and 4928.06(F), Ohio Revised Code.
- 4. The applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
- 5. The applicant will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the applicant.
- 6. The applicant will fully comply with Section 4928.09, Ohio Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- 7. The applicant will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. The applicant will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 9. The applicant will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the applicant will provide, it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio.
- 11. The Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating consumer complaints.

that he/she expects said applicant to be able to	prove the same at any hearing hereof.
13. Affiant further sayeth naught.	
Signature of Affiant & Title	
Sworn and subscribed before me this day	$r  ext{ of } \frac{\text{March}}{\text{Month}}, \frac{2021}{\text{Year}}$
Signature of official administering oath	Tiffany Kovte Print Name and Title

My commission expires on 7-12-23

# Exhibit B-2: Operation and Governance Plan

# VILLAGE OF FORT JENNINGS, OH ELECTRIC AGGREGATION PROGRAM PLAN OF OPERATION AND GOVERNANCE

For More Information Contact: Village of Fort Jennings, OH P. O. Box 224 Fort Jennings, OH 45844 419-286-2599

#### VILLAGE OF FORT JENNINGS

#### PLAN OF OPERATION AND GOVERNANCE Electric Governmental Aggregation

Introduction. On November 4, 2014 a majority of the voters in Fort Jennings, OH, in the County of Putnam, approved a referendum that authorized the Village of Fort Jennings, OH (the "Village") to pursue Automatic Governmental Aggregation. After the Village held two public hearings on the matter, the Village approved this Plan of Operation and Governance as prescribed by Section 4928.20 of the Ohio Revised Code. The Village has developed this Plan of Operation and Governance ("Plan of Operation") in accordance with the governmental aggregation provisions in Sections 4901:1-21-16 Ohio Administrative Code. Once certified as a Governmental Aggregator, the Village will be authorized to combine multiple retail electric customer loads within its geographic boundaries (the "Aggregation") for the purpose of facilitating the purchase of electric supply in Ohio's competitive retail electric market.

Governmental Aggregation Services. The Village, as a Governmental Aggregator, will serve as purchasing agent for the Aggregation. As purchasing agent, the Governmental Aggregator shall (i) select a Competitive Retail Electric Service Provider ("Provider") to supply the Aggregation, (ii) negotiate the terms of supply between the Provider and the Aggregation participants, and (iii) oversee the enrollment procedures administered by the Provider.

The Contract. The supply contract negotiated by the Governmental Aggregator for the Aggregation (the "Contract") shall be for firm, all-requirements supply. Each Aggregation participant will be individually bound to the Provider by the terms of the Contract, and will be solely responsible for payment. The electric supply charges for the Aggregation are included in the Contract that will be negotiated by the Governmental Aggregator and shall identify the pricing or pricing methodology. All electric supply charges will be fully and prominently disclosed in consumer enrollment materials (such as the Opt-out Notice), available on the Provider's website, and available by calling the Provider's toll free customer service telephone number. The surcharge authorized under Section 4928:20 (I) will not be charged.

Eligibility, Opt-out Disclosures, and Pooling Accounts. Section 4901:1-21-17 of the Ohio Administrative Code requires the Governmental Aggregator to request from the Utility for all customers residing within the governmental aggregator's boundaries, including those customers who have opted off the pre-enrollment list (i) a list of the names, account numbers, and service and mailing addresses for those residing within the Governmental Aggregator's boundaries, consistent with the information that is provided to other competitive retail electric service providers (ii) an identification of customers who are currently in contract with a certified electric services company other than the Provider or in a special arrangement with the electric utility, and (iii) an identification of mercantile customers. The following customers are not eligible: customers already under contract with a certified electric services company; customers that have a special contract with the Utility; customers that are not located within the Governmental Aggregator's boundaries; customers on the Percentage of Income Payment Plan (PIPP); customers that have past due amounts owing to the Utility; and mercantile customers. In addition, the Village intends to include in the Aggregation only those (a) residential and (b) non-mercantile customers under Rate Schedules GS1-4. Using

this list of eligible accounts, the Provider, with the assistance of the Governmental Aggregator, will review the list to verify that the eligible accounts are located within the geographic boundaries of the Village and that an area within the Village boundaries has not been inadvertently filtered from the list. The Provider will also remove the eligible list, those customers who appear on the "do not aggregate' list maintained under division (c) of section 4928.21 of the Revised Code.

Within thirty (30) days of receipt of the list from the Utility, the Provider, with assistance from the Governmental Aggregator, will prepare and mail an "Opt-out Notice" to each account that remains on the eligible list after it has been reduced as noted above. The Opt-out Notice will inform the eligible account holder that the Governmental Aggregator has formed an automatic (or "Opt-out") aggregation, provide the price for the electric supply to the Aggregation and other terms and conditions of service, and explain how the account holder can decline participation in the Aggregation. In the event the Village determines the Aggregation participants should <u>not</u> purchase stand-by service from the Utility, that fact would be prominently disclosed in the Opt-out Notice with a description of how it would impact the Aggregation participants.

As required by 4901:1-21-17 of the Ohio Administrative Code, the Opt-out Notice will indicate that the account holder has 21 days to affirmatively respond by telephoning a toll-free number or opting-out via the Provider's website address or returning a postcard to the provider that is included in the Opt-out Notice.

The Provider will receive all Opt-out requests and any Opt-out Notices that were undeliverable by mail, and will remove those accounts from the eligible account list. Upon completion of the 21 day Opt-out period, the Provider will notify the Utility of the remaining accounts that will form the Aggregation, and through an electronic data interchange transaction, enroll the Aggregation. Upon enrollment, each participant will receive an enrollment notice from the Utility that will indicate that the enrollee may rescind its participation in the Aggregation by contacting the Utility within seven (7) calendar days.

In addition to the initial 21-day Opt-out period, each participant will be provided an opportunity to opt-out every three years without paying an early termination fee. The program can be for a duration of no less than one year and no more than three years at a time.

**<u>Billing.</u>** Aggregation participants will receive a single, monthly bill from the Utility, which will include charges from the Provider for its electric supply, as well as the Utility distribution charges. Aggregation participants will be billed according to their Utility billing cycle. In order to maintain flexibility for Aggregation participants to return to Utility service on a full requirements basis without paying additional charges to the Utility or being subject to market-based rates, the Aggregation participants may be billed by the Utility for stand-by service within the meaning of division (B)(2)(d) of section 4928.143 of the Revised Code. As of the date of this Plan of Operation, the Utility does not have a separate charge for stand-by service.

<u>Credit, Collections and Deposits.</u> The Utility's credit and collection policy and policies regarding deposits will apply to the Aggregation participants and shall be administered by the Utility. Neither the Governmental Aggregator, nor the Provider will implement additional policies with respect to credit, deposits and collections.

Concerns and Complaints. Aggregation participants will have multiple means of expressing concerns and reporting complaints. As a general rule, concerns regarding service reliability and billing should be directed to the Utility. The Utility will continue to read meters, handle billing, and generally have the most information about the physical service to a location or account. Questions regarding the administration of the Aggregation should be directed to the Provider. The Provider's customer service center is available by telephone 24 hours per day, 7 days per week. Any unresolved disputes should be directed to the Public Utilities Commission of Ohio and/or the Ohio Consumers Council. As a convenience, below is a list of helpful toll free telephone numbers.

Natural of Complaint	Contact	Phone Number
Outages/Emergencies	AEP	1-800-672-2231
Service turn on/off	AEP	1-800-672-2231
Billing Disputes	AEP	1-800-672-2231
Price/Joining/Leaving Program	Integrys Energy Services	1-
Program Regulatory Questions	Integrys Energy Services	1-
Unresolved Disputes	<b>Public Utilities Commission</b>	1-800-686-7826
Unresolved Disputes	Ohio Consumers Council	1-877-742-5622

The Provider will attempt to resolve all customer complaints in a timely and good faith manner. The Provider shall investigate and provide a status report to the customer when the complaint is made directly to them and/or the Village within three (3) calendar days following receipt of the complaint. Or in the case of a Public Utilities Commission of Ohio ("PUCO") complaint the Provider will investigate and provide a status report to the customer and PUCO staff within five (5) calendar days following receipt of the complaint. If an investigation into a complaint received from the customer or a complaint referred by the PUCO is not completed within fourteen (14) calendar days, then a status report will be given to the customer, and, if applicable, the PUCO. These status reports will be given every five (5) calendar days until the investigation is complete, unless the action that must be taken takes longer than five (5) calendar days and the customer has been notified. Final results of a Commission-referred complaint will be provided to the PUCO either orally (phone) or in writing (e-mail, written correspondence), no later than five (5) calendar days after the investigation is completed. The final results will be provided in writing to the customer no later than five (5) calendar days after the investigation is completed. Customers retain the right to contact the PUCO regarding complaints and disputes. All customers have the right to contact the PUCO by writing to Public Utilities Commission of Ohio, ATTN: IAD, 180 E. Broad St., Columbus, OH 43215-3793; by fax to (614) 752-8351; through their website at www.puc.state.oh.us or by calling toll free (800) 686-7826 (VOICE) or (800) 686-1570 (TTY-TDD). Records of customer complaints will be retained for two (2) years after the occurrence of the complaint. A copy of the complaint record will be provided to the PUCO within five (5) calendar days, if requested.

Moving within the Village. Aggregation participants that move from one location to another within the Village boundaries and retain the same account number will remain an Aggregation participant and will receive the same price they would have received if their location had not moved.

Aggregation participants who move from one location to another within the Village boundaries and are assigned a new account number may enroll their new account in the Aggregation

and receive the same price as they would have received if their location had not moved, provided the new account is eligible for Aggregation. Participants who move and receive a new account number may be dropped from the Aggregation by the Utility, but they will not be charged an early termination fee from the Provider. If a participant is dropped from the Aggregation due to a move within the Village, the participant should contact the Provider to be re-enrolled.

<u>Moving outside of the Village</u>. Aggregation participants who move out of the Village boundaries will no longer be eligible to participate in the Aggregation, but they will not be charged an early termination fee from the Provider.

Enrolling after the Opt-out Period. Residential and small business accounts located within the Village's boundaries that were initially eligible to join the Aggregation, but chose to Opt-out of the Aggregation, or otherwise weren't included in the Aggregation, may join the Aggregation after the expiration of the initial Opt-out Period by contacting the Provider. The rate for those joining the Aggregation after the expiration of the Opt-out Period may be different from the rate negotiated for the Aggregation by the Governmental Aggregator.

In the event that the Provider is able to offer to newly eligible customers the same price that is provided to the current Aggregation participants, the Provider may refresh the Aggregation by providing those who move into the Village the opportunity to be included automatically, rather than waiting until the next pricing term of the Contract. The process for refreshing the Aggregation with new enrollments would follow the process noted above for determining eligibility, providing Optout Notices, and pooling the accounts. (Current Aggregation participants and those who previously declined participation would not receive the Opt-out Notice intended only for newly eligible customers.)

# Exhibit B-3: Opt-out Disclosure Notice

#### **Village of Fort Jennings Putnam County**

**Electric Aggregation Program** 



<insert customer name>> <insert customer address>> <<pre><<post mark date>>

Dear Fort Jennings Residents and Businesses,

Welcome to the Village of Fort Jennings's Electric Aggregation Program. On November 4, 2014, the Village of Fort Jennings voters authorized the Village to form a governmental aggregation program and negotiate favorable electric supply prices for eligible residences and businesses. The Village recently selected Dynegy as the program supplier through your October 2021 meter read. Both The Village of Fort Jennings and Dynegy are certified by the Public Utilities Commission of Ohio to provide this service.

#### **Program details:**

- **Fixed Electricity Price** of 5.24¢ per kWh through your October 2021 meter reading.
- No cancellation fees at any time!
- One energy bill from AEP Ohio, your local utility provider.
- AEP Ohio will continue to deliver your electricity and maintain the electric lines and respond to emergencies.

As an eligible resident or small business, you will automatically be enrolled in the program unless you choose to opt-out (not participate) by September 10, 2018.

#### **Program Enrollment**

After your enrollment is finalized, AEP Ohio will send you a letter confirming your enrollment. As required by law, this letter will inform you of your ability to rescind your enrollment with no penalty.

Please note, the Village of Fort Jennings will not employ any door-to-door or telemarketing as part of the electric aggregation program administration. All communications will be sent via mail or you may contact the Village of Fort Jennings or Dynegy directly at the contact information listed below.

#### **How to Opt-Out**

If you do not wish to participate, you must opt-out no later than September 10, 2018. You can do this by completing and returning the reply card below or by calling 888-682-2170.

If you choose to opt out (not participate), you may do so at no charge during this initial enrollment period and you will not be served by Dynegy. If you become part of the aggregation, you may cancel the agreement at any time at no charge by providing notice to Dynegy. If you choose to opt out of the program at this time, or if you choose to leave the program at a later date, you will be served by your utility, AEP Ohio, under its standard service offer or until you choose an alternative supplier. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility. For questions, contact Dynegy at <a href="DynegyCustomerService@dynegy.com">Dynegy at <a href="DynegyCustomerService@dynegy.com">DynegyCustomerService@dynegy.com regarding the rate option and other terms of the program.

Regard	δ,
Village	of Fort Jennings Council & Dynegy

Community: Fort Jennings

♦ Opt out of the Fort Jennings Township Government Electric Aggregation Program.

By checking this box, I understand that my account will not be included in the aggregation program.

This opt out must be post marked by September 10, 2018 and mail to: Dynegy, PO Box 650764 Dallas, TX 75265-0764 Please fill out the required information in **bold**:

Customer Name	
Service Delivery Identifier	
Service Address	
Signature	Date

## Dynegy Energy Services (East), LLC Residential and Small Commercial Electric Supply Agreement Terms and Conditions

- **1. Purchase of Electricity –** Dynegy Energy Services (East), LLC (DES) agrees to sell, and you (Customer) agree to buy, all retail electricity at the price and on the terms and conditions specified in this Agreement. Customer's electric utility remains responsible for the delivery of electricity to the Customer.
- **2. Residential or Small Commercial Service –** Customer acknowledges this Agreement is for electricity for residential or small commercial use only.
- **3. Price and Initial Term –** The price for electricity (Price) will be 5.24¢ per kWh through your October 2021 meter read date (Initial Term). Electricity service under this Agreement will begin with the next available meter read date after DES and Customer's electric utility process Customer's enrollment. In addition to delivering electricity, Customer's electric utility will continue to read Customer's meter, bill the Customer and respond to any outages. If Customer switches back to Customer's electric utility for any reason, Customer may or may not be served under the same rates, terms, and conditions that apply to other customers served by the electric utility. The Price includes broker fees, but does not include any applicable taxes, fees or charges related to distribution service from the Customer's electric utility. If DES wishes to lower the Price due to a change in market conditions, DES may do so without Customer's consent provided there are no other changes to the terms and conditions of this Agreement.
- **4. Length of Contract -** As a part of your community's program, your service from DES will commence with your next available meter reading after processing of enrollment by your electric utility, and will continue for the term as specified in the opt-out notification, ending on your meter read for the last month of service.
- **5. Billing and Payment –** The charges for electricity provided by DES will appear on Customer's monthly bill from Customer's electric utility, and is due and payable to Customer's electric utility on the same day the electric utility's bill is due. Customer will incur additional service and delivery charges from the Customer's electric utility. Customer should continue to follow any bill payment procedures between Customer and Customer's electric utility. Customer agrees to accept the measurements as determined by Customer's electric utility for purposes of accounting for the amount of electricity provided by DES under this Agreement. Though DES does not offer budget billing for the electricity provided, the customer may contact the Customer's electric utility to enroll in the utility budget billing program, if applicable. Customer has the right to request from DES, twice within a twelve-month period without charge, up to twenty-four months of the Customer's payment history. The failure to pay electric utility charges may result in Customer being disconnected from service in accordance with the Customer's electric utility tariff.
- 6. Customer Cancellation or Termination of the Agreement Customer's electric utility will send Customer a notice confirming the switch to DES for electricity. CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY WITHIN SEVEN (7) CALENDAR DAYS OF THE POSTMARK ON THE ELECTRIC UTILITY'S CONFIRMATION NOTICE OF THE SWITCH TO DES BY CONTACTING CUSTOMER'S ELECTRIC UTILITY BY TELEPHONE OR IN WRITING IN ACCORDANCE WITH THE CANCELLATION INSTRUCTIONS ON THAT NOTICE. After the seven-day cancellation period, Customer must contact DES to terminate this Agreement. If Customer terminates this Agreement after the seven-day cancellation period and before the end of the Initial Term, Customer will be charged no early termination fee. There is no fee for early termination during any renewal term. Customer may terminate this Agreement without penalty if Customer moves outside of DES's service area or into an area where DES charges a different price for electricity.
- 7. DES Termination of the Agreement DES may terminate this Agreement by giving Customer written notice of at least 14 calendar days if the Customer fails to make any payments under this Agreement or fails to meet any agreed-upon payment arrangements. DES may also terminate this Agreement by giving Customer written notice if any Force Majeure Event (See Section 13 of this Agreement), as defined below, physically prevents or legally prohibits DES from performing under the terms of this Agreement. Upon termination of this Agreement, Customer will return to Customer's electric utility for electricity unless Customer has selected another Competitive Retail Electric Service (CRES) provider. The effective date of any termination by Customer or DES will be the next available meter read date after expiration of any required notice period and processing by the electric utility and DES of the return of the Customer to the electric utility. Upon termination by any party for any reason, Customer will remain responsible for all charges for electricity through the date of termination.
- **8. Environmental Disclosure –** This Agreement incorporates the information provided to Customer or made available to Customer at DES's website (DynegyOhio.com) regarding the approximate generation resource mix and environmental characteristics of electricity supply.
- **9. Assignment –** DES may assign, subcontract or delegate all or any part of DES's rights and/or obligations under this Agreement without consent from Customer. Customer shall not assign its rights and/or obligations under this Agreement without the prior written consent of DES.
- **10. Customer Information –** Customer authorizes DES to obtain any information from Customer's electric utility necessary for DES to perform this Agreement, including Customer's account name, account number, billing address, service address, telephone number, standard offer service type, meter readings, when charges hereunder are included on the electric utility's bill, and Customer's billing and payment information from Customer's electric utility. DES is prohibited from disclosing Customer's social security number and/or account number(s) without Customer's consent except for DES's own collections and credit reporting, participation in programs funded by the universal service fund pursuant to section 4928.52 of the Revised Code, or assigning a customer contract to another CRES provider.

## Dynegy Energy Services (East), LLC Residential and Small Commercial Electric Supply Agreement Terms and Conditions

- 11. Dispute Resolution If Customer has a billing or other dispute involving this Agreement, Customer may contact DES at the telephone number, e-mail address or mailing address listed below. If your complaint is not resolved after you have called your electric supplier and/or your electric utility, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <a href="http://www.puco.ohio.gov">http://www.puco.ohio.gov</a>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <a href="http://www.pickocc.org">http://www.pickocc.org</a>.
- 12. Limitation of Liability Customer agrees that neither DES nor any of its employees, affiliates, agents, or subcontractors (collectively, DES Parties) will be liable for any damages or claims for matters within the control of Customer's electric utility or the regional transmission organization controlled electricity grid. The DES Parties will not be responsible for any failure to commence or terminate power and energy service on the date specified herein due to any failure or delay in enrolling Customer with Customer's electric utility. The DES Parties' liability will be limited to direct actual damages only. In no event will the DES Parties be liable for any punitive, incidental, consequential, exemplary, indirect, attorney's fees, third-party claims or other damages whether based on contract, warranty, tort, negligence, strict liability or otherwise, or for lost profits arising from any breach or nonperformance of this Agreement.
- 13. Force Majeure If a Party is prevented by Force Majeure from carrying out, in whole or part, its obligations under this Agreement (the "Claiming Party") and gives notice and details of to the other Party as soon as practicable, then the Claiming Party shall be excused from the performance of its obligations under this Agreement (other than the obligation to make payments then due or becoming due with respect to performance prior to the Force Majeure). The Claiming Party shall remedy the Force Majeure with all reasonable dispatch. During the period excused by Force Majeure, the non-Claiming Party shall not be required to perform its obligations under this Agreement. "Force Majeure" shall mean an event or circumstance which prevents the Claiming Party from performing its obligations or causes delay in the Claiming Party's performance under this Agreement, which event or circumstance was not anticipated as of the date this Agreement was agreed to, which is not within the reasonable control of, or the result of the negligence of, the Claiming Party, and which, by the exercise of due diligence or use of good utility practice, as defined in the applicable transmission tariff, the Claiming Party is unable to overcome or avoid or cause to be avoided, such as, but not limited to, acts of God; fire; flood; earthquake; war; riots; strikes, walkouts, lockouts and other labor disputes that affect Customer or DES. Force Majeure shall not be based on 1) Customer's inability to economically use the electricity purchased hereunder; or 2) Supplier's ability to sell the electricity at a price greater than the price under this Agreement.
- 14. REGULATORY OUT Changes to laws, regulations, rules, decisions, entries, findings, or orders governing the generation, transmission, or sale of electricity may be made by different entities, including state agencies and regulatory bodies such as the Public Utilities Commission of Ohio (PUCO), federal agencies and regulatory bodies such as the Federal Energy Regulatory Commission (FERC), and Regional Transmission Organizations (RTO) that operate multi-state regional electric transmission systems such as PJM Interconnection LLC (PJM), the RTO that operates the regional electric transmission system in a multi-state region that includes Ohio. Such changes may include, without limitation, new, revised, altered, amended, or reinterpreted laws, regulations, rules, decisions, entries, findings, or orders relating to (i) the generation of electricity, (ii) the availability and reliability of electricity supply resources (including, without limitation, capacity), (iii) the reliability of the electricity grid, (iv) the transmission or delivery of electricity, and (v) the sale or marketing of wholesale and retail electricity (collectively, Regulatory Events).

DES has no control over Regulatory Events. If any Regulatory Event makes this Agreement uneconomic or unprofitable for DES, DES may propose new contract terms to Customer, including, without limitation, an increased price for the electricity delivered by DES under this Agreement. If DES proposes new contract terms in accordance with this clause, DES will provide written notice to the Customer that identifies (1) the Regulatory Event(s) at issue, (2) the new contract terms proposed by DES, and (3) when the new contract terms will take effect following Customer's acceptance. Customer will have thirty (30) days from the date of the written notice to affirmatively accept or reject the new contract terms. If Customer does not affirmatively accept the new contract terms within thirty (30) days of the written notice, this Agreement will terminate without penalty on the next available meter read date after the expiration of the thirty-day notice period and processing by the electric utility and DES, after which Customer will return to Customer's electric utility or another CRES provider of Customer's choosing for electricity.

#### **Contact Information**

In the event of an emergency involving Customer's electric service (for example, an outage or downed power lines) Customer should call the emergency line for Customer's electric utility. In all other situations, Customer may contact DES toll free at 888-682-2170. Customer Care Representatives are available Monday – Friday, 8:00 am - 7:00 pm ET. During all other hours please leave a message for a return call. Customer may also contact DES by email at <a href="DynegyCustomerService@dynegy.com">DynegyCustomerService@dynegy.com</a>, or by US Mail at DYNEGY, LLC, Attn: Customer Care, 312 Walnut Street, Suite 1500, Cincinnati, OH 45202. Customer may also visit Dynegy's website at <a href="https://www.dynegy.com/electric-supplier">https://www.dynegy.com/electric-supplier</a>.

# Exhibit B-4: Experience and Plans

Village of Fort Jennings routinely negotiates for services and supplies that benefit to the residents of the village. Due to the complexity of Governmental Aggregation, Village of Fort Jennings has a valid contract with Dynegy Energy Services (East), LLC (Dynegy) to provide retail electric generation service for the village's Governmental Aggregation program. Dynegy currently provides competitive retail electric generation services throughout Ohio as a PUCO-certified CRES provider (PUCO Case No. 04-1323; Certificate No. 04-124E (8)).

Under the terms of the contract, Dynegy will provide services necessary to administer and support the Governmental Aggregation program. Dynegy has extensive experience with community-based aggregation and endorsement programs. Dynegy's employees are experienced with the governmental aggregation process, including customer enrollments and the opt-out process. Dynegy has contracted with TCS United to provide a 24x7 call center to support Dynegy's customer programs, including Village of Fort Jennings's Governmental Aggregation program. Through its call center, Dynegy will respond to any customer inquiries or complaints regarding the electricity and aggregation services for the residents of the village who participate in the program. Village of Fort Jennings will respond to all other questions regarding its Governmental Aggregation program.

Dynegy will use the local electric distribution utility for billing services. In addition, as permitted by Ohio Administrative Code 4901:1-21-16(G), Village of Fort Jennings has selected Dynegy to perform certain functions as its agent, including submitting certain filings with the PUCO and assisting the village in its compliance with the rules adopted pursuant to Ohio Revised Code Section 4928.10. As provided in Ohio Administrative Code 4901:1-21-16(G), the village remains responsible for compliance with all applicable laws and rules.

This foregoing document was electronically filed with the Public Utilities

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Case No(s). 15-0389-EL-GAG

Summary: In the Matter of the Application of Village of Fort Jennings