

FILE



Case No. 21-0123-ELSS
March 11, 2021

January 22, 2019

MS NINA R JONES
25021 AURORA RD APT 345
BEDFORD HEIGHTS OH 44146

Account Number: 110029896658
~~WRONG ACC NO.~~

Dear MS NINA R JONES:

Enclosed is a statement of your account from 01/22/2018 to 01/22/2019.

Summary Of Statement

Beginning Balance of Statement	-52.93
Total of First Energy Billings	539.33
Total of Suppliers Billings	98.64
Total Billings	637.97
Total Payments	-279.61
Total Adjustments	9.47
Ending Balance of Statement	314.90

2021 MAR 15 AM 10:10

Adjustment Type Key

LPC Late Payment Charge
SDINT Interest for Security Deposit Held on the Account

Sincerely,

The Cleveland Electric Illuminating Company
A FirstEnergy Company

2021 MAR 15 AM 11:37

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician JK Date Processed 3-18-21



21

January 25, 2021

Account Number: 110 147 179 730

Amount Due: \$1,154.52

Due Date: February 08, 2021

Billing Period: Dec 23 to Jan 21, 2021 for 30 days

Bill For: MS NINA R JONES
25021 AURORA RD APT 345
BEDFORD HEIGHTS OH 44146

March 11/2021
Mail Feb 02, 2021 Case No. 21-0123-FLSS

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages **Account Summary** **Amount Due**

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-9901 if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than The Illuminating Company's price of 4.81 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov.

Residential Service - 102005543 - 4.81 cents per KWH

The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.

Energy Efficiency	1,121 KWH x 0.001044	\$1.17
Peak Demand Reduction	1,121 KWH x 0.000259	\$0.29
Renewable Energy	1,121 KWH x 0.000919	\$1.03

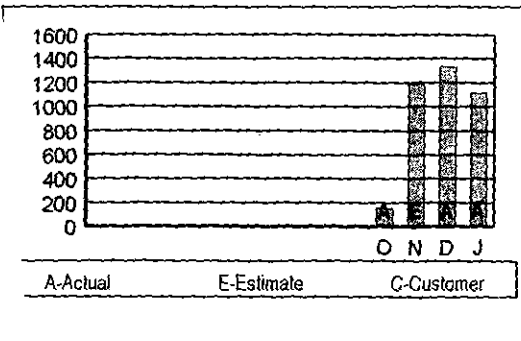
Your next meter reading is scheduled to occur on or about Feb 22, 2021.

Pursuant to state law, the Universal Service Fund Rider rate has been adjusted effective with this bill.

Additional messages, if any, can be found on back.

Usage History

Oct 20	148
Nov 20	1,182
Dec 20	1,331
Jan 21	1,121



	This Year
Average Daily Use (KWH)	37
Average Daily Temperature	33
Days in Billing Period	30
Total 4 Months Use (KWH)	3,782
Average Monthly Use (KWH)	946

Previous Balance	1,020.32
Payments/Adjustments	0.00
Balance at Billing on Jan 25, 2021	1,020.32

The Illuminating Company	84.00
The Illuminating Company - Misc. Charges	-0.46
NOPEC - NextEra Energy Services Ohio - Consumption	50.66
Total Current Charges	134.20

Amount Due by Feb 08, 2021 \$1,154.52

Usage Information for Meter Number 9328273503

Jan 21, 2021 KWH Reading (Actual)	15,922
Dec 23, 2020 KWH Reading (Actual)	14,801
KWH used	1,121

Charges From The Illuminating Company

Customer Number: 0802900900 1020005543	
Rate: Residential Service CE-RSD	
Customer Charge	4.00
Distribution Related Component	57.33
Cost Recovery Charges	22.67
Current Consumption Bill Charges	84.00
Security Deposit Interest	-0.46
Total Charges	\$ 83.54

Charges From NOPEC - NextEra Energy Services Ohio

NOPEC	31320 Solon Road, Suite 20, Solon, OH 44139
NextEra Energy Services	Customer Service: 1-855-667-3201
	Account Number: 1002238954 Rate: GEN-G940
Billing Period: Dec 23, 2020 to Jan 21, 2021	
Basic Charge	1,121 KWH x 0.045192 50.66
Total NOPEC - NextEra Energy Services Ohio Charges	50.66

Account Balances by Company

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
The Illuminating Company	1,020.32	0.00	83.54	1,103.86
NOPEC - NextEra Energy Services Ohio	0.00	0.00	50.66	50.66
Total	1,020.32	0.00	134.20	1,154.52



Bill Based On: Actual Meter Reading, Equal Payment Plan

May 21, 2020

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Billing Period: Apr 21 to May 19, 2020 for 29 days
Bill For: MS NINA R JONES
25021 AURORA RD APT 345
BEDFORD HEIGHTS OH 44146

March 11, 2021

Account Number: 110 129 021 322

Amount Due: \$369.18

Due Date: June 04, 2020

Case No. 21-0123-ELSS

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

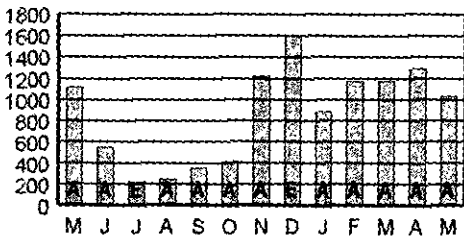
Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due						
*** DISCONNECTION NOTICE ***	Previous Balance	244.39						
Your electric bill payment is past due. Your service may be disconnected unless payment of \$242.57 is made by 06/04/2020. If service is disconnected, you will be required to pay a reconnection fee of \$35.00 and may be required to pay a security deposit of \$148.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-9901. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.	Payments/Adjustments	-1.82						
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Balance at Billing on May 21, 2020	242.57						
Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than The Illuminating Company's price of 5.24 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .	The Illuminating Company - Payment Plan Amount	57.00						
Residential Service - 1020005543 - 5.24 cents per KWH	NOPEC - NextEra Energy Services Ohio - Payment Plan Amount	66.00						
	Late Payment Charges	3.61						
	Total Current Charges	126.61						
	Amount Due by Jun 04, 2020	\$369.18						
	Your actual account balance is \$421.34.							
	Usage Information for Meter Number S326273503							
	May 19, 2020 KWH Reading (Actual)	10,801						
	Apr 21, 2020 KWH Reading (Actual)	9,771						
	KWH used	1,030						
	Charges From The Illuminating Company							
	Customer Number: 0802900900 1020005543							
	Rate: Residential Service CE-RSD							
	Customer Charge	4.00						
	Distribution Related Component	46.37						
	Cost Recovery Charges	21.10						
	Current Consumption Bill Charges	71.47						
	Late payment charge	3.61						
	Total Charges	\$ 75.08						
	Charges From NOPEC - NextEra Energy Services Ohio							
	NOPEC	31320 Solon Road, Suite 20, Solon, OH 44139						
	NEXTERA	Customer Service: 1-855-667-3201						
	ENERGY SERVICES	Account Number: 1002238954 Rate: GEN-G940						
	Billing Period: Apr 21, 2020 to May 19, 2020							
	Basic Charge	1,030 KWH x 0.049233 = 50.71						
	Total NOPEC - NextEra Energy Services Ohio Charges	50.71						
	Detail Payment and Adjustment Information							
	04/21/20 Reverse Late Payment Chg	-1.82						
	Account Balances by Company							
	Previous Balance	244.39	Payments/Adjustments	-1.82	Current Charges	60.61	Amount Due	303.18
	The Illuminating Company							
	NOPEC - NextEra Energy Services Ohio	0.00	0.00	66.00	66.00			
	Total	244.39	-1.82	126.61	369.18			
	Equal Payment Plan (EPP) Summary							
	Actual Charges Billed During 3 EPP Months						417.16	
	EPP Amount During 3 EPP Months						365.00	
	Difference Between Actual Charges and EPP Amount						52.16	

Additional messages, if any, can be found on back.

Usage History

Month	Usage (KWH)	Month	Usage (KWH)
May 19	1,117	Nov 19	1,224
Jun 19	548	Dec 19	1,596
Jul 19	218	Jan 20	883
Aug 19	241	Feb 20	1,173
Sep 19	351	Mar 20	1,176
Oct 19	416	Apr 20	1,286
		May 20	1,030



A-Actual E-Estimate C-Customer

Comparison	Last Year	This Year
Average Daily Use (KWH)	40	36
Average Daily Temperature	57	52
Days in Billing Period	28	29
3 Months Use (KWH)		10,142
1 Month Use (KWH)		845



Billing Period: Jun 04 to Jul 02, 2020 for 29 days

Bill For: MS NINA R JONES
3988 E 190TH ST
CLEVELAND OH 44122

Case No. 21-0123-ELS

Account Number: 110 029 896 658

Amount Due: \$120.46

Due Date: July 21, 2020

Paid July 21, 2020 u.s.p. m order # 26812481400

120.46

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages

***** DISCONNECTION NOTICE *****
Your electric bill payment is past due. **Your service may be disconnected unless payment of \$70.45 is made by 07/21/2020.** If service is disconnected, you will be required to pay a reconnection fee of \$35.00 and may be required to pay a security deposit of \$18.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-9901. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

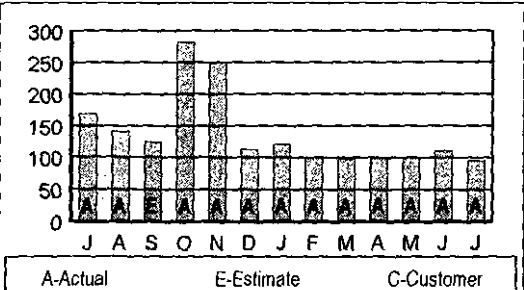
Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than The Illuminating Company's price of 5.51 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov.

Residential Service - 1750006736 - 5.51 cents per KWH

Additional messages, if any, can be found on back.

Usage History

Jul 19	169	Jan. 20	120
Aug 19	140	Feb 20	99
Sep 19	124	Mar 20	98
Oct 19	282	Apr 20	100
Nov 19	251	May 20	101
Dec 19	112	Jun 20	110
		Jul 20	95



Comparisons	Last Year	This Year
Average Daily Use (KWH)	5	3
Average Daily Temperature	72	71
Days in Billing Period	33	29
Last 12 Months Use (KWH)		1,632
Average Monthly Use (KWH)		136

Account Summary

Previous Balance	79.92
Payments/Adjustments	-0.50
Balance at Billing on Jul 07, 2020	79.42
The Illuminating Company - Payment Plan Amount	15.00
The Illuminating Company - Misc. Charges	2.99
Consumption Inst. Plan Amount	14.00
NEXTERA ENERGY SERVICES OHIO, LLC - Payment Plan Amount	8.00
Late Payment Charges	1.05
Total Current Charges	41.04
Amount Due by Jul 21, 2020	\$120.46

Your actual account balance is \$129.99

Usage Information for Meter Number S315448771

Jul 02, 2020 KWH Reading (Actual)	11,723
Jun 04, 2020 KWH Reading (Actual)	11,628
KWH used	95

Charges From The Illuminating Company

Customer Number: 0802900900 1750006736	
Rate: Residential Service CE-RSD	
Customer Charge	4.00
Distribution Related Component	5.31
Cost Recovery Charges	2.41
Current Consumption Bill Charges	11.72
Late payment charge	1.05
HomeServe USA Plan (1-888-658-3800)	2.99
Total Charges	\$ 15.78

Charges From NEXTERA ENERGY SERVICES OHIO, LLC

NOPEC 20455 State Highway 249 Suite 200, Houston, TX 77070
NEXTERA ENERGY SERVICES Customer Service: 1-855-667-3201
 Account Number: 1002288516 Rate: GEN-F512

Please note: Your Certified Retail Electric Service Provider has changed your supply rate.

Billing Period: Jun 04, 2020 to Jul 02, 2020

Basic Charge	95 KWH x 0.051158	4.86
Total NEXTERA ENERGY SERVICES OHIO, LLC Charges		4.86

Detail Payment and Adjustment Information

06/04/20 Reverse Late Payment Chg	-0.50
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Account Balances by Company

	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
The Illuminating Company	63.92	-0.50	33.04	96.46
NEXTERA ENERGY SERVICES OHIO, LLC	16.00	0.00	8.00	24.00
Total	79.92	-0.50	41.04	120.46

Equal Payment Plan (EPP) Summary

Actual Charges Billed During 6 EPP Months	103.72
EPP Amount During 6 EPP Months	138.00
Difference Between Actual Charges and EPP Amount	-34.28

Consumption Installment Plan

Installment Date	02/20/2020
Installment Amount	127.81
Paid to date	46.05
Balance Jul 07, 2020	81.76

Paid 07/21/2020 120.46
u.s.p. m. order # 268124
81400 Paid twice before 7/21/20
Serial # 26812481400
Ph# 800-275-8777 July 21, 2020

Billing Period: Jul 23 to Aug 21, 2020 for 30 days

Bill For: MS NINA R JONES
25021 AURORA RD APT 345
BEDFORD HEIGHTS OH 44146

March 11, 2021
Case No. 21-0123-ELSS

August 25, 2020

Account Number: 110 129 021 322

Amount Due: **\$639.75**

Due Date: September 08, 2020

54.99 12 month

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages

***** DISCONNECTION NOTICE *****
Your electric bill payment is past due. **Your service may be disconnected unless payment of \$499.18 is made by 09/08/2020.** If service is disconnected, you will be required to pay a reconnection fee of \$35.00 and may be required to pay a security deposit of \$265.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-9901. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

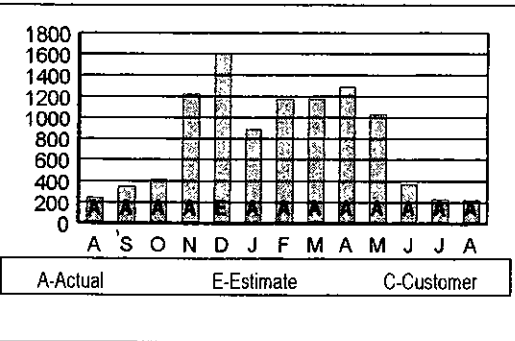
Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than The Illuminating Company's price of 5.43 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov.

Residential Service - 1020005543 - 5.43 cents per KWH

Additional messages, if any, can be found on back.

Usage History

Aug 19	241	Feb 20	1,173
Sep 19	351	Mar 20	1,176
Oct 19	416	Apr 20	1,286
Nov 19	1,224	May 20	1,030
Dec 19	1,596	Jun 20	369
Jan 20	883	Jul 20	227
		Aug 20	223



Comparisons	Last Year	This Year
Average Daily Use (KWH)	7	7
Average Daily Temperature	74	72
Days in Billing Period	33	30
Last 12 Months Use (KWH)		9,954
Average Monthly Use (KWH)		830

Account Summary

Previous Balance	535.30
Payments/Adjustments	-6.26
Balance at Billing on Aug 25, 2020	529.04
The Illuminating Company - Payment Plan Amount	103.00
Late Payment Charges	7.71
Total Current Charges	110.71
Amount Due by Sep 08, 2020	\$639.75

Your actual account balance is \$540.29.

Usage Information for Meter Number S328273503

Aug 21, 2020 KWH Reading (Actual)	11 620
Jul 23, 2020 KWH Reading (Actual)	11 397
KWH used	223

Charges From The Illuminating Company

Customer Number: 0802900900 1020005543	
Rate: Residential Service CE-RSF	
Customer Charge	4.00
Distribution Related Component	12.33
Cost Recovery Charges	4.95
Bypassable Generation and Transmission Related Component	12.12
Current Consumption Bill Charges	33.40
Late payment charge	7.71
Total Charges	\$ 41.11

Detail Payment and Adjustment Information

07/24/20 Reverse Late Payment Chg	-6.26
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Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
The Illuminating Company	471.26	0.00	110.71	581.97
NOPEC - NextEra Energy Services Ohio	64.04	-6.26	0.00	57.78
Total	535.30	-6.26	110.71	639.75

Equal Payment Plan (EPP) Summary

Actual Charges Billed During 6 EPP Months	532.01
EPP Amount During 6 EPP Months	631.47
Difference Between Actual Charges and EPP Amount	-99.46

N. Jones
Bill Will Come On 59.00
Oct 2020
Would Be 49.00 Per Mo.
Said He Was From The Illuminating
09/30/2020
Deuce ?
Smith