Ohio Public Utilities Commission

21.225 EL (155 ies 00663235

Public Utilities Commission of Ohio Attn: Docketing 180 E. Broad St. Columbus, OH 43215

	Formal Complaint Form	l
Customer Name (Please Print)	ght TV 2140 Customer Address Toledo City	Wyndhurst B is OHUSCO 7 State Zip
Against	110 130 Account Number	122 986
	23134	Address (if different from above)
	su Jaledo	OH 43614 State Zip
Utility Company Name Please describe your complaint. (A	Attach additional sheets if necessary)	
		2021 Min. ~8
		· .'
		AH 1: 36
	Signature	W linght
	2/19-28 Customer Telepho	33-2848 one Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Date Processed 3. 8. 2.

AARON W WRIGHT IV 2140 WYNDHURST APT 2 TOLEDO OH 43607

Amount Due: \$2,213.95 Due Date: January 28, 2019

The state of the last terminal contract and the state of To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-447-3333. For Payment Options, call 1-800-995-0095. Pay your bill online at www.frstenergycorp.com Bill issued by: Toledo Edison, PO Box 3687, Akron OH 44309-3687

*** DISCONNECTION NOTICE ***

Your electric bill payment is post due. Your service may be disconnected unless payment of \$1,397.38 is made by 01/28/2019. If service is deconnected, you will be required to pay a reconnection fee of \$35.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancel your contract with the competitive retail electric service provider and your contract with the competitive retail electric service provider and return you to Toledo Edison's standard-offer generation service. The amount due does not include charges for nontainfed products or services but may include charges for competitive retail electric service. Feature to pay charges for other nontarified products or services may result in loss of those products or services. This provision is applicable only on secounts issued a consolidated bill for electric service. applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-995-0095. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health

or a permanent resident.

If you have a complaint in regard to this disconnection notice that can

not be resolved after you have called Toledo Edison, or for general

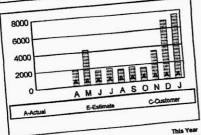
utility company information, residential and business customers may

contact the public utilities commission of Ohio (PUCO) for assistance contact the public trainers commission of one (FOCO) to account of the public training of training

at http://www.puco.chic.gov. Hearing or speech impaired oustomers may contact the PUCO via 7.1-1 (Ohio relay service).

The Onio consumer counsel (OCC) represents residential utility customers in mosters before the PUCO. The OCC can be contacted at 1,477.725.4572 and fearly them sight a most and the puco. 1-577-742-5522 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Addition	nal messages, if a	ge History	* F 2 5 2 5
Apr 18 May 18 Jul 18 Jul 18 Aug 18 Sep 16	2,051 4,207 1,737 1,865 1,646 1,823	Oct 18 Nov 18 Dec 18 Jan 19	1,640 3,503 6,948 7,574



Average Daily Use (KWH)
Average Daily Temperature
Days in Billing Period
Last 10 Months Use (KWH)
Average Monthly Use (KWH)

and the state of the Account Summery and the state of the	Amount Que
Previous Balance	1,942.40
Payments/Adjustments	-517.86
Balance at Billing on Jan 14, 2019	1,424.54
Toledo Edison - Payment Plan Amount	154 00
Toledo Edison - Misc. Charges	-0.16
Consumption Inst. Plan Amount	147.00
Direct Energy Services, LLC - Consumption	468.83
Late Payment Charges	19.74
Total Current Charges	789.41

	\$2,213.95
Amount Due by Jan 28, 2019	In \$2 007 26
Your actual account ba	
Usage Information for Nete	Number \$322206424
Jan 09, 2019 KWH Reading (Actual)	12,089
Dec 06, 2018 KWH Reading (Actual)	7,574
KWH used	
Charges From I	
Customer Number: 0803328775 2770012170	
Rate: Residential Service TE-RSD	4.00
Customer Charge	444.20
Distribution Related Component	117.17
Count Personery Charges	565.37
Current Consumption Bill Charges	19.74
Late payment charge	-0.10
Security Deposit Interest	\$ 584.95
Total Charges	
Billing Information for Dire	Po Box 180, Tulsa, OK 74101-0180

Direct Energy

Po Box 180, Tulca, OK 74101-0180 Customer Service: 1-888-506-9988 unt Number: 14236830 Rate: BILL-READY

間にいうう	Account			
illing Period: Dec 06, 2018 to	Jan 09, 2019			468.83
eneration Charge total Direct Energy Services,	LLC Current C	harges	A STATE OF THE PARTY OF	408.03
574 Kwh @ 0.061900 Detail Pay	ment and Adju	rstment informa		-504.86
A STATE OF THE PARTY OF THE PAR				-13.00
01/02/19 Payment				-\$517.86
			market 1975	2.2.2.2.2.2.
Total Payments and Adjustic	count Balance	s by Company	E-section -	Amount
及自信電腦器狀況不能的問題	Previous	Payments/	Current	Due
	Balance 1,295.60	Adjustments -517.86	Charges 320.58	1,098.32
Toledo Edison	1,200		468.83	1,115.63
Direct Energy Services,	645.80	0.00	789.41	2,213.95
uc	1,942.40		769.41	TO THE PERSON NAMED IN
Total	- Payment PL	an (EPP) Summa	my	1,715.69
· · · · · · · · · · · · · · · · · · ·				828.00
Actual Charges Billed During	8 EPP Monus			887.69

EPP Amount During 6 EPP Months EPP Amount During 6 EPP montes

Difference Between Actual Charges and EPP Amount

Consumption installment Plan 11/21/2018 1,326.62 Paid to date Ralance Jan 14, 2019

> Return this part with a check or money order payable to Toledo Edison



AARON W WRIGHT IV 2140 WYNDHURST RD APT 2 TOLEDO OH 43607 -1388

Account Number: 110 130 122 986

Amount Paid	and the land of th
Amount Due	\$2,213.95
Amount	Jan 28, 2019
Due Date	Jan 20, 2



Bill Based On: Actual Meter Reading, Equal

ng Period: Jan 10 to Feb 07, 2019 for 29 days AARON W WRIGHT IV 2140 WYNDHURST APT 2

TOLEDO OH 43607

February 12, 2019

Page 1 of 2 T07

Account Number: 110 130 122 986

Amount Due: \$3,169.84

Due Date: February 26, 2019

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-447-3333. For Payment Options, call 1-800-995-0095. Pay your bill online at www.frstanergycorp.com Bill issued by: Toledo Edison, PO Box 3687, Akron OH 44309-3687

Feb 07, 2019 KWH Reading (Actual)

and an arriver of the Messages of the state of the state of the	I
DISCONNECTION NOTICE	I

Payment for your electric service is past due and a 10-day notice was issued on 01/29/2019. Your service may be disconnected if payment in the amount of \$1,397.38 is not received by 02/08/2019. If service is in the amount of \$1,397.38 is not received by \$02/98/2019. If service is disconnected, you will be required to pay a reconnection fee of \$35,00 to have power restored. You may be eighle for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service. The amount due does not include charges for non-terrifled products or services but may include charges for competitive retail electric service. Failure to pay charges for other non-terrifled products or services but may include charges for conscientive retail electric service. The due date on the notice does not change the due date of any previous notice seen to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-600-447-3333. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a parmanent resident.

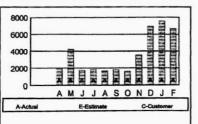
To avoid a 1.50% Liste Payment Charge being added to your bill,

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from Toledo Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Toledo Edison's price of 5.21 cents per KWH for the same usage that appears on the bill. To review evallable competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" utilities and unsure provided with the Public Utilities Commission of Ohio's "Energy Choice Ohio" utilities and unsure provided with the public Utilities. vebsite at www.energychoice.ohio.gov. nttal Service - 2770012170 - 6.21 cents per KWH

Additional messages, if any, can be found on back.

Apr	18	2,051	Oct	18	1,640
May	18	4,207	Nov	18	3,503
Jun	18	1,737	Dec	18	6,948
IUL	18	1,865	Jen	19	7,574
Aug	18	1,646	Feb	19	6,626
Sep	18	1,823			



Average Daily Temperature Days in Billing Period Last 11 Months Use (KWH)

228

357.0 11.6 147.0 410.1 30.1 955.8
11.6 147.0 410.1 30.1
11.6 147.0
11.6
357.0
2,213.9
0.0
2,213.9

KWH used	6,626
Charges From Toledo Edison	A MORNANCE OF THE PARTY OF THE
Customer Number: 0803328775 2770012170	
Rate: Residential Service TE-RSD	
Customer Charge	4.00
Distribution Related Component	392.26
Cost Recovery Charges	104.24
Current Consumption Bill Charges	500.50
Field Collection Charge	12.00
Late payment charge	30.13
Security Deposit Interest	-0.39
Total Charges	\$ 642.24
Billing Information for Direct Energy Services, LLC	中国市场中的专家企

Direct Energy.

Po Box 180, Tulsa, OK 74101-0180 Customer Service: 1-888-566-996 Account Number: 14236830 Rate: BILL-READY

Billing Period: Jan 10, 2019 to Feb 07, 2019

Generation Charge Total Direct Energy Services, LLC Current Cha 6626 Kwh @ 0.061900 410,15

企业型的企业企业企业	Account Balano	es by Company	A Thirt contract the State of	157 AC 150 17 150
	Previous	Payments/	Current	Amount
	Balance	Adjustments	Charges	Due
Toledo Edison	1,098.32	0.00	545.74	1,644.06
Direct Energy Services,				
пс	1,115.63	0.00	410.15	1,525.78
Total	2,213.95	0.00	955.89	3,189.84
E CONTRACTOR OF THE PARTY OF TH	qual Payment Pla	n (EPP) Summa	ry	to the work of the
Actual Charges Billed Duris	g 7 EPP Months			2,216.19
EPP Amount During 7 EPP	Months			1,185.00
Difference Between Actu	al Charges and El	PP Amount		1,031.19
	Consumption In	stallment Plan		SERRER E
Installment Date				11/21/2018
Installment Amount				1,326.62
Paid to date				77.02

This Year

39,618

Return this part with a check or money order payable to Toledo Edison



AARON W WRIGHT IV 2140 WYNDHURST RD APT 2 Account Number: 110 130 122 986

Amount Paid	
Amount Due	\$3,169.84
Due Date	Feb 26, 2019

TOLEDO EDISON PO BOX 3687



Bill Based On: Actual Meter Reading, Equal

Payment Plan

Billing Period: Feb 08 to Mar 08, 2013 for 29 days
Bill Fer: AARON W WRIGHT IV
2140 WYNDHURST APT 2

March 13, 2019

Page 1 of 2 T07

Account Number: 110 130 122 986

Amount Due: \$4,103.36

Due Date: March 27, 2019

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-447-3333. For Payment Options, call

Pay your bill online at www.firstenergycorp.com Bill issued by: Toledo Edison, PO Box 3687, Akron OH 44309-3687

*** DISCONNECTION NOTICE ***

Your electric bill payment is past due. Your service may be disconnected unless payment of \$3,30.45 is made by 03/27/2019. If service is disconnected, you will be required to pay a reconnection fee of \$35.00 to have power restored. You may be slightle for the Percentage of Income Payment Plan Plan or other extended payment plan. Gee enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Toledo Edison's standard-offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for one-petitive retail electric service. Pailure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a composidated bill for electric applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notices sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-995-0095. You may also call this number for information about our medical certification program if the

disconnection of service would be especially dangerous to the health of a permanent resident.

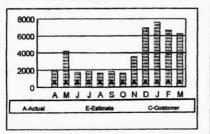
If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Toledo Edison, or for general utility company information, residential and business outstomers may contact the public utilities commission of Orbio (PUCO) for assistance at 1-800-886-7286 (but fires) from eight an nu fore pun weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired outstomers may contact the PUCO via 7-1-1 (Orbio refuy service).

The Orbio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-726-726 (foil fires) from eight a m. to two pun, weekdays, or at no two pun, weekdays, or at no two punsers.

1-877-742-5622 (toll free) from eight a.m. to five p.m. w http://www.pickocc.org.

Additional messages, if any, can be found on back.

pr	18	2,051	Oct	18	1,640
87	18	4,207	Nov	18	3,503
un	18	1,737	Dec	18	6,948
ul	18	1,865	Jan	19	7,574
Qu/	18	1,846	Feb	19	6,626
Sep	18	1,823	Mar	19	6,237



Average Daily Use (KWH) Average Daily Temperature Days in Billing Period Last 12 Months Use (KWH)

This Year 215 27 29 45,855

Comments of the Comments of th 3 169 84 Balance at Billing on Mar 13, 2019 3,169.84 Toledo Edison - Payment Plan An Toledo Edison - Misc. Charges Consumption Inst. Plan Amount 357.00 -0.39 147.00 Consumption Inst. Plan Amount Direct Energy Services, LLC - Consu Late Payment Charges Total Current Charges 386.07 43.84 933.52 Amount Due by Mar 27, 2019 \$4,103.36

Your actual account balance is \$5,847.9	2.
Usage Information for Noter Number 83222	8424
Mar 08, 2019 KWH Reading (Actual)	32,526
Feb 08, 2019 KWH Reading (Actual)	26,289
KWH used	6,237
Charges From Toledo Edigon	THE REPORT OF STREET
Customer Number: 0803328775 2770012170	
Rate: Residential Service TE-RSD	

Custoffier (40fficer. 0003320773 2170012170	
Rate: Residential Service TE-RSD	
Customer Charge	4.00
Distribution Related Component	375.88
Cost Recovery Charges	98.87
Current Consumption Bill Charges	478.75
ate payment charge	43.84
Security Deposit Interest	-0.39
Total Charges	\$ 522.20
Phillips Information for Direct Framy Services	ne

Direct Energy.

Po Box 180, Tulsa, OK 74101-0180 Customer Service: 1-888-566-996 ar: 14236630 Rate: BILL-READY

ng Period: Feb 98, 2019 to Mar 98, 2019

Generation Charge
Total Direct Energy Services, LLC Current Charges
5237 Kwh @ 0.061900

3	ar electric state of	Scoount Balance	es by Company		and the second
on		Previous Balance 1,644,08	Payments/ Adjustments 0.00	Current Charges 547,45	Amount Due 2,191,51
W	Services,				
		1,525.78	0.00	386.07	1,911.85
		3,169.84	0.00	933.52	4,103.36

rrc	1,525.78	0.00	386.07	1,911.85
Total	3,169.84	0.00	933.52	4,103.36
推定用法被数据的	Equal Payment Plan (6	PP) Summary	向助性发展 65	表常识志幸乐
Actual Charges Bills	ed During 8 EPP Months			2,694.94
EPP Amount During		1,542.00		
Difference Between Actual Charges and EPP Amount				1,152.94
	Consumption Instal	Sment Plan-	F F Wat 19 11 1	all the second
Installment Date				11/21/2018
Installment Amount				1.326.62

Peid to date Peid to date Pelance Mar 13, 2019

386.07 386.07

Return this part with a check or money order payable to Toledo Edison



AARON W WRIGHT IV 2140 WYNDHURST RD APT 2 Account Number: 110 130 122 986

Amount Paid	
Amount Due	\$4,103.36
Due Date	Mar 27, 2019



Bill Based On: Actual Meter Reading, Equal

Payment Plan, Budget Review

April 10, 2019

Page 1 of 2

riod: Mar 09 to Apr 05, 2019 for 28 days AARON W WRIGHT IV 2140 WYNDHURST APT 2

TOLEDO OH 43607

Account Number: 110 130 122 986

Amount Due: \$4,907,28

Due Date: April 24, 2019

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, cell 1-800-447-3333. For Payment Options, call Pay your bill online at www.first

Bill issued by: Toledo Edison, PO Box 3687, Akron OH 44309-3687

minutes (in which is now in my Market page 1) which is now in the first sec. DISCONNECTION NOTICE

REMINDER

Payment for your electric service is past due and a 10-day notice was issued on 04/03/2019. Your service may be disconnected if payment in the amount of \$3,130.45 is not received by 04/15/2019. If service is disconnected, you will be required to pay a reconnected here of \$35.00 to have power restored. You may be sightle for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Faiture to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Toledo Edison's standard-offer generation service. The smount due does not include charges for non-tariffed products or services but may include charges for competitive retail electric service. Faiture to pay charges for other non-tariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you issued a consistilated bill for electric service. The due date on this notice does not change the due date of any previous notices sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-447-3333. You may also call this number for information about our medical certification program if the deconnection of service would be especially dangerous to the health of a permanent resident.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

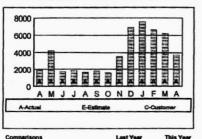
years pay the Amount Due by the Lise Date.

Your current PRICE TO COMPARE for generation and transmission from Toledo Edison is listed below. In order for you to save money off of your utility's supply charges, a suppler must offer you a price lower than Toledo Edison's price of 5.21 cents per KWH for the same usage that appears on the bill. To review evaluable competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov.

Residential Service - 2770012170 - 8.21 cents per KWH

Additional messages, If any, can be found on back.

Apr	18	2,051	Oct	18	1,640
May	18	4,207	Nov	18	3,503
Jun	18	1,737	Dec	18	6,946
Jul	18	1,865	Jan	19	7,574
Aug	18	1,846	Feb	19	6,626
Sep	18	1,823	Mar	19	6,237
			Apr	19	3,734



Comparisons	Last Year	This Year
Average Daily Use (KWH)	256	133
Average Daily Temperature	38	41
Days in Billing Period	8	26
Last 12 Months Use (KWH)		47,538
Average Monthly Use (KWH)		3,962

ment of the same of the Account Summary	Amount Due
Previous Balance	4,103.36
Payments/Adjustments	0.00
Balance at Billing on Apr 10, 2019	4,103.36
Toledo Edison - Payment Plan Amount	357.00
Toledo Edison - Misc. Charges	11.02
Consumption Inst. Plan Amount	147.00
Direct Energy Services, LLC - Consumption	231.13
Late Payment Charges	57.18
Total Current Charges	803.93
Amount Due by Apr 24, 2019	\$4,907.29
Your actual account balance is \$6,43	7.73.
Usage Information for Meter Number 832	2208424

Mar 09, 2019 KWH Reading (Actual)	32,526
KWH used	3,734
Charges From Toledo Edison	CONTRACTOR CONTRACTOR CONTRACTOR
Customer Number: 0803328775 2770012170	
Rate: Residential Service TE-RSD	
Customer Charge	4.00
Distribution Related Component	225.44
Cost Recovery Charges	60.44
Current Consumption Bill Charges	289.88
Field Collection Charge	12.00
Late payment charge	57.18
Security Deposit Interest	-0.38
Total Charges	\$ 358.68

64 ×	Direct
22	F
20.00	Direct Energy

Apr 05, 2019 KWH Reading (Actual)

Po Box 180, Tulsa, OK 74101-0180 Custo Account Number: 14236830 Rate: BILL-READY

Billing Period: Mar 09, 2019 to Apr 05, 2019

Generation Charge Total Direct Energy Se 3734 Kwh @ 0.081900 231.13 231.13 vices, LLC Current Charges

Billing Information for Dunct Energy Services, LLC

	Previous	Payments/	Current	Amount
	Balance	Adjustments	Charges	Due
Toledo Edison	2,191.51	0.00	572.80	2,764.31
Direct Energy Services,				
ис	1,911.85	0.00	231.13	2,142.98
Total	4,103.36	0.00	803.93	4,907.29
		n (EPP) Summa	X	and the second
Actual Charges Billed During	2,984.82			
EPP Amount During 9 EPP N	1,899.00			
Difference Between Actual			declare. Co.	1,085.82
	Consumption in	stallment Plan		EZZETT
Installment Date				11/21/2018
Installment Amount				1,326.62
Paid to date				77.80

Return this part with a check or money order payable to Toledo Edison



AARON W WRIGHT IV 2140 WYNDHURST RD APT 2

Account Number: 110 130 122 986

Amount Paid	
Amount Due	\$4,907.29
Due Date	Apr 24, 2019



Bill Based On: Estimated Meter Reading, Final

April 30, 2019

Page 1 of 2 T07

AARON W WRIGHT IV 2140 WYNDHURST APT 2

Account Number: 110 130 122 986 Amount Due: \$6,648.48

Due Date: May 14, 2019

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Cust mer Service, call 1-800-447-3333. For Payment Opi 1-800-995-0095. Pay your bill online at www.firstenergycorp.com Bill Issued by: Toledo Edison, PO Box 3687, Akron OH 44309-3687

	IICE	
repared, your accoun	nt had en unpeid belanc	o. If
nade this payment,	thank you. If not, p	lease
	made this payment.	repared, your account had an unpaid balance made this payment, thank you. If not, pl ardus amount. Overdus amounts associated from a prior menth's bill andfor an Ohio 11

you hav promptly a discont Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-995-0095 If you have questions or for

Your current PRICE TO COMPARE for generation and transmission from Tolado Edison is listed below. In order for you to seve money off of your utility's supply charges, a supplier must offer you a price lower than Tolado Edison's price of 5.17 cents per KWH for the same usage that eppears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Chilo's "Energy Choice Chilo" website at www.tenergychoice.okio.gov.

Residential Service - 2770012170 - 5.17 cents per KWH

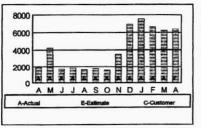
The information below shows specific charges for the costs of energy efficiency, peak dermand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bit.

Energy Efficiency	2,667 KWH	×	0.003281	\$8.75
Peak Demand Reduction	2,667 KWH	×	0.000821	\$2.19
Renewable Energy	2,667 KWH	x	0.001189	\$3.17

Payments made on or efter June 13, 2019, for your supplier charges thould be mailed to:
Direct Energy Services, LLC, PO BOX 180, TULSA, OK 74101-0180
Payments received after this date will be applied to the amount owed to Toledo Edison.

Additional messages, if any, can be found on back

Apr	18	2,051	Oct	18	1,640
May	18	4,207	Nov	18	3,503
Jun	18	1,737	Dec	18	6,946
Jul	18	1,865	Jan	19	7,574
Aug	18	1,646	Feb	19	6,626
Sep	18	1,823	Mar	19	6,237
			Apr	19	6,401



Comparisons	Last Year	This Year
Average Daily Use (KWH)	256	320
	-	7753
Average Daily Temperature	38	53
Days in Billing Period	8	20
ast 12 Months Use (KWH)		50,205
Average Monthly Use (KWH)		4,184

and a substitution of the state of	Statement & State Statement Summary to the	Amount Oue
OTICE ** unt had en unpeld belance. If t, thank you. If not, please endue amounts essociated with his bill and/or an Ohio 10-day t in disconnection of electric if you have questions or for	Previous Balance	4,907.29
	Payments/Adjustments	281.62
	Balance at Billing on Apr 30, 2019	5,188.91
	Toledo Edison	206.93
	Toledo Edison - Payment Plan Balance	1,085.82
	Toledo Edison - Misc. Charges	-0.27
it you have questions or for	Direct Energy Services, LLC - Consumption	165.09
	Total Current Charges	1,457.57
or generation and transmission		

on for Mater Number 9322208424

Apr 25, 2019 KWH Reading (Estimate)	38,927
Apr 06, 2019 KWH Reading (Actual)	36,260
KWH used	2,667
Charges From Toledo Edison	ELECTRICAL CO.
Customer Number: 0803328775 2770012170	
Rate: Residential Service TE-RSD	
Customer Charge	2.67
Distribution Related Component	160.84
Cost Recovery Charges	43.42
Current Consumption Bill Charges	206.93
Security Deposit Interest	-0.27
Total Charges	\$ 206,66

Direct Energy.

Po Box 180, Tulsa, OK 74101-0180

Billing Period: Apr 06	2019 to Apr 25, 2019	
Seneration Charge		
Total Direct Energy Se	rvices, LLC Current Charges	
2001 IA A D 001000		

2667 Kwh @ 0.061900	
Detail Payment and Adjustment Information	er plant was to the term to the
04/25/19 Deactivated Installment Plan	444.62
04/30/19 Security Deposit Refund	-163.00
Total Payments and Adjustments	\$281.62

	Previous Balance	Payments/ Adjustments	Current	Amount
Toledo Edison	2,764.31	281.62	1,292 .48	4,338.41
Direct Energy Services,				
цс	2,142.98	0.00	165.09	2,308.07
Total	4,907 .29	281.62	1,457 .57	8,645.48

Return this part with a check or money order payable to Toledo Edison



AARON W WRIGHT IV TOLEDO OH 43607 -1388 Account Number: 110 130 122 986

Amount Paid	
Amount Due	\$6,646.48
Due Date	May 14, 2019

LARCU W/A Klaght IV was charged the fillwing

The unit is located on the Ist	
Flore with the meters werelings by the back bedroom windows. All blings and ourbains were variety.	
by the back bedroom windows ACC	******
blinds and outhins were variety.	
	otoror p
It makes no suise at all. I brike	
my lease because I was paying Lx Upe Amount in a lactric compared to my \$550 yeart.	fr F_ 1,000,000
By the Amount in a lactric Compared	
10 my \$ 550 pent.	
	~ -
	 -
	7
	*=





Lawrence K. Friedeman Dennis P. Deters Daniel R. Conway

February 19, 2021

Aaron Wright IV 3313 Arlington Apt 53 Toledo, OH 43614

CASE ID: 00663235

Dear Aaron Wright IV:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO). Enclosed is the necessary information for filing a formal complaint.

Please note that all filings must be made on 8-1/2 by 11 inch paper. You must provide one original and two copies of the complaint.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at www.PUCO.ohio.gov.

Sincerely,

Kenya Spencer
Customer Service Investigator

Enclosure