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March 1, 2021

Acting Chair Beth Trombold
Public Utilities Commission of Ohio
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Steven T. Nourse
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Re: *In the Matter of the Application of North Eastern States, Inc. for
Certification as a Retail Generation Provider and Power Marketer;*
Case No. 12-2854-EL-CRS

Honorable Acting Chair Trombold,

Ohio Power Company ("AEP Ohio" or the "Company") received a notice from PJM on February 25, 2021 that Entrust Energy East, Inc. dba Entrust Energy ("Entrust"), a CRES operating in AEP Ohio's service territory, defaulted on its obligations to PJM. Consistent with applicable statutory, tariff and contractual provisions, the Company has implemented its CRES default policy and procedure.

AEP Ohio notified the CRES of the default and termination of the CRES registration, agreement and any associated agreements with the defaulting CRES by written notice to the CRES today. AEP Ohio will notify the 877 customers (65 residential, 757 commercial and 55 industrial) impacted that their supplier is in default; this notice is currently scheduled for issuance today.

Consistent with Ohio Revised Code ("R.C.") 4928.14 and Section 32.25 of the Terms and Conditions of AEP Ohio's OAD tariff (OAD Section 32.25), the impacted customers will return to the Standard Service Offer with AEP Ohio within 7 days. The Company allows 2 days for mailing and, as such, will move customers that do not elect a new CRES to the Standard Service Offer after the 9th day. The Company has stopped three pending switches on February 26th that had requested new service from the defaulted CRES and will contact these customers to let them know they will remain with their current provider or they may choose to select a different supplier with their next meter read cycle. A bill for the generation services with the defaulted supplier will be sent shortly to the customers. The bill may be estimated between normally scheduled read dates and will complete the customer's obligation with the supplier.

The impacted customers are able to switch to another supplier following the normal process. A link to AEP Ohio's website will be included in the notice sent to customers, which customers may access for information about other suppliers that the customer may choose. The customer must contact another CRES who will initiate the enrollment via EDI through the normal process. If the customer has elected a CRES, the switch will be initiated at the next eligible read date.

Call center personnel have been notified and will be available to answer questions impacted customers may have regarding the above-referenced default.

AEP has initiated the purchase, on behalf of AEP Ohio, of the capacity needed for the defaulting CRES customer allotment. The daily capacity and energy initial settlement will be assigned to AEP Ohio prior to submission to PJM. To the extent that AEP Ohio incurs additional costs that are not covered by the posted collateral, the Company will seek cost recovery from the Commission for discharging its obligations under R.C. 4928.14.

Accordingly, the Company requests authorization through a Commission Entry to terminate or suspend service to the CRES Provider. Consistent with OAD Section 32.25, this request will automatically be approved after 5 days since this CRES default involves a failure to deliver power. In accordance with that same tariff provision, I have emailed this letter as a notice to the Commission personnel included on the attached certificate of service.

Thank you for your attention to this matter.

Respectfully submitted,

/s/ Steven T. Nourse

CERTIFICATE OF SERVICE

In accordance with Rule 4901-1-05, Ohio Administrative Code, the PUCO's e-filing system will electronically serve notice of the filing of this document upon the following parties. In addition, I hereby certify that a service copy of the foregoing *Correspondence* was sent by, or on behalf of, the undersigned counsel to the following parties of record this 1st day of March 2021, via electronic transmission.

/s/ Steven T. Nourse

Steven T. Nourse

SERVICE LIST

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Case No(s). 12-2854-EL-CRS

Summary: Correspondence -Ohio Power Company Submits Correspondence in reference to Entrust Energy Default Notice electronically filed by Mr. Steven T Nourse on behalf of Ohio Power Company