



Public Utilities Commission

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Commissioners

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Daniel R. Conway

FILE

February 23, 2021

2021 FEB 23 PM 2:08

Gary Logan
9463 Hunters Creek Dr
Cincinnati, Ohio 45242

Case No. 21-0178-EL-CSS

Dear Mr. Logan:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanöwa Troupe, Secretary

Debbie Ryan, Acting Secretary

Donielle M. Hunter, Acting Secretary

Susan Patterson, Acting Secretary

Enclosure
DMH/slr

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