

Amended Exhibit B-2: Operation and Governance Plan

<u>Nature Of Complaint</u>	<u>Contact</u>	<u>Phone Number</u>
Gas Odor/Leaks-Fire-Explosions	Columbia Gas Of Ohio	1.800.344.4077
Service Turn On/Off	Columbia Gas Of Ohio	1.800.344.4077
Billing Disputes	Columbia Gas Of Ohio	1.800.344.4077
Price/Joining/Leaving Program	Volunteer Energy	1.800.977.8374
Program Regulatory Questions	Volunteer Energy	1.800.977.8374
Unresolved Disputes	Public Utilities Commission	1.800.686.7826
Unresolved Disputes	Ohio Consumers Council	1.877.742.5622

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

2/9/2021 1:10:17 PM

in

Case No(s). 17-0441-GA-GAG

Summary: Amended Application Amended Exhibit B-2: Operation and Governance Plan
electronically filed by Ms. Gina M Piacentino on behalf of Village of Ashville