

21-22 ECLSS

FILE

io

# Public Utilities Commission

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

FAX

## Formal Complaint Form

CYNTHIA CONNER  
Name (Please Print)

2255 W. Broad St Apt 202  
Customer Address

Columbus OHIO 43223  
City State Zip

Against

[REDACTED]  
Account Number

Customer Service Address (if different from above)

AEP Ohio  
Company Name

Columbus OHIO 43215  
City State Zip

describe your complaint. (Attach additional sheets if necessary)

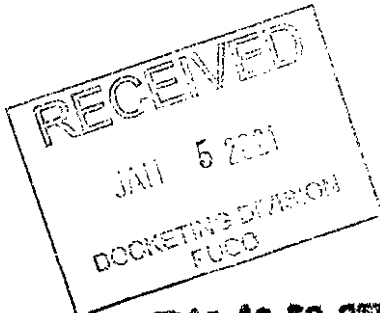
AEP Ohio unjustly with their wrongful, malicious misconduct cause me pain and discomfort by disconnecting my service account number 104-154-962-2-2 on August 20th 2020. Despite the true fact that my account is paid and current.

Many hours later they reconnect my service with account number [REDACTED]. AEP Ohio maliciously and wrongfully start billing me for a service that I never use at a place I never live. AEP Ohio with their false billing on me has continuously threatened me with disconnect notices to the point that they disconnect the account number 104-154-962-3-0. It took my doctor because of my health condition to fax them for AEP Ohio to reconnect their wrongful disconnection. AEP Ohio provide me with inadequate service. Malicious unjust conduct that constitute identity theft.

Signature

[Signature]  
Customer Telephone Number

614 668 1367



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician [Signature] Date Processed 1.5.21

Updated July 7, 2014  
(614) 466-3016

Cynthia Conner

2255 W Broad St Apt 202  
Columbus Ohio 43223

Act numbers [REDACTED]

Against

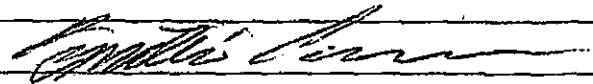
AEP Ohio Columbus Ohio 43215

Again because of the unjust and unreasonable inadequate conducts of AEP Ohio and the pain their continuous harassment and threats is causing me

AEP Ohio staff member boasted that they are a Big Company and they steal millions of dollars from people anytime they want by falsely billing them and nobody can stop them.

It took another of my Doctors to fax AEP Ohio to prevent them from another disconnection.

AEP Ohio provide me with inadequate service that is unjust with my health situation AEP wrongfully and falsely bill me for a service I never use at a place I never live, in a city I never live in.



CYNTHIA CONNER

614 668 1367