

201818 EL 655
EL 655



Public Utilities Commission

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

FILE

Formal Complaint Form

Hizam Akkaws SOBGE LLC
Customer Name (Please Print)

979 Hawthorne Ave
Customer Address

CWCIN OH 45205
City State Zip

Against

[REDACTED]
Account Number

Customer Service Address (if different from above)

Duke Energy
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Copies attached

2020 DEC 28 PM 1:07
PUCO

Hizam Akkaws
Signature

513-407-3617
Customer Telephone Number

**THIS IS TO CERTIFY THAT THE ENTRIES APPEARING ARE AN
ACCURATE AND COMPLETE REPRODUCTION OF A CASE FILE
FORWARDED DELIVERED IN THE REGULAR COURSE OF BUSINESS
TECHNICAL 9/11 FILE PROCESSED 12-28-20**

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A former employee has called duke energy, and has told them I was stealing electricity. The same employee has also called the health dept and complained about cleanliness of the business (the health dept. has never found the allegations true and has dismissed them). I know these facts because the employee told me he has done these things. I called duke after I received a bill for roughly 25,000. Duke claims that after the phone call from the employee they looked at my usage compared to the business before me, and stated there is a discrepancy. I informed duke the discrepancy is due to the fact I use more gas operated equipment than the previous business, that gentleman I talked to was rude, refused to give his name, because he gave it to me at the beginning of our conversation ended the conversation with either pay or we will disconnect. No proof other than the words of a disgruntled former employee exist, any tampering, if there is any, is from former business owners. I have tried to keep up with duke's bills which are far greater than my previous bills, until the commission has declared a ruling on this matter but in these times with COVID-19 I have fallen short of full amount.