

From: [Leslie Carter](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00650900 [ref:_00Dt0GzXt._500t0cfYNx:ref]
Date: Friday, December 11, 2020 9:18:01 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00650900

CUSTOMER: John Clay

SERVICE ADDRESS: 3113 Sandlewood Drive, Defiance, Ohio 43512

AIQ: Christi Water System Inc

NIQ: 4199800579

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 20-14281-WW-AIR

SUBJECT: Christi Water System Inc - Rates & Tariffs

We already pay a premium over regular water rates. In the 10 years we have lived here there has been no improvement in the service we receive. We notified them multiple times of the fact that our shutoff at the street does not work and no repair has been done. I don't feel that an increase of the size they are requesting is appropriate at this time. It's nearly double of the already higher rate than what the provider of the water charges to customers in the city. While I am not opposed to someone making a profit I feel that for the lack of upgrades to the system and the lack of maintaining the current system an increase of this size is not warranted at this time.

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

Leslie Carter

Public Utilities Commission of Ohio

Service Monitoring and Enforcement Department

Customer Service Assistant
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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12/11/2020 9:41:43 AM

in

Case No(s). 20-1428-WW-AIR

Summary: Public Comment Public Comment of John Clay via website electronically filed by
Docketing Staff on behalf of Docketing