

From: [Maureen Harbolt](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00649852 [ref:_00Dt0GzXt._500t0ce8We:ref]
Date: Tuesday, December 8, 2020 8:01:32 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00649852

CUSTOMER: Gary Lero

ADDRESS: 2249 Evergreen Drive, Defiance, Ohio 43512

SERVICE ADDRESS: 2249 Evergreen Drive, Defiance, Ohio 43512

AIQ: Christi Water System Inc

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 20-1428-WW-AIR

SUBJECT: Christi Water Rate Increase

"100% increase in water rate is way out of line. Our fixed income does not raise that much if any. The water usage should be calculated by usage only. Besides the water quality is poor, smells & tastes like chlorine & produces brown slime & black mold along with poor water pressure. Our average water usage for 2 adults is 282 c.f. = average bill \$42/month. This application should be denied."

Please docket the associated customer comment in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

Maureen Harbolt

Public Utilities Commission of Ohio

Service Monitoring and Enforcement Department

Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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12/8/2020 8:29:55 AM

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Case No(s). 20-1428-WW-AIR

Summary: Public Comment Testimony of Gary Lero electronically filed by Docketing Staff on behalf of Docketing