

From: [Cindi Mack](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00649857 [ref:_00Dt0GzXt._500t0ceECP:ref]
Date: Monday, December 7, 2020 11:03:12 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00649857
CUSTOMER: Victor Sanchez

AIQ: Aqua Ohio Inc

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 20-1428-WW-AIR

Description: Water increase is too high. And not cost justified. This appears to more than double my current charges.

SUBJECT: Aqua Ohio Inc - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

Cindi Mack
Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Lead Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [noreply@puc.state.oh.us]

Sent: 12/6/2020 5:50 PM

To: vicsanchez@roadrunner.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00649857



Dear Victor Sanchez:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO).
Your case number is 00649857.

A PUCO Call Center Representative will contact you as soon as possible to discuss your case.

Sincerely,

PUCO Call Center
(800) 686-PUCO (7826)
www.PUCO.ohio.gov



<https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

ref:_00Dt0GzXt._500t0ceECP:ref



CAUTION: This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to csc@ohio.gov or click the Phish Alert Button if available.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

12/7/2020 11:19:18 AM

in

Case No(s). 20-1428-WW-AIR

Summary: Public Comment Public Comment of Victor Sanchez via website electronically filed
by Docketing Staff on behalf of Docketing