

From: [LYshanya Davis](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00649543 [ref:_00Dt0GzXt._500t0crKCm:ref]
Date: Friday, December 4, 2020 9:45:25 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00649543

CUSTOMER: Scott Armitage

SERVICE ADDRESS: 5121 Lake Shore Drive, Defiance, Ohio 43512

AIQ: Christi Water System Inc

NIQ: 4195537697

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 20-1428-WW-AI

SUBJECT: Christi Water System Inc - Protest Rate Case

Comment: Objection to rate hike proposal

This is a written complaint in regards to Christi Water System, Inc's application to increase rates. \$92.79 a month base rate for 0-350 c.f./month is purely disturbing. I did not receive mailed notification of a letter or any such notice regarding a water rate increase proposal from Lake Christi Water Systems. I was noticed by our HOA; this I find to be an unacceptable practice from the utility company. When our family first moved into this subdivision, it took 3 months to get our bills done correctly. They were sending a bill to the previous owner and trying to get ahold of someone to set up our bill correctly was a long and dragged out process. This I find to be unacceptable. The water here isn't special by any means and many quarter notifications sent out about water quality on water tested doesn't meet all the standards.

From this proposal, the rates are proposed to be double. I can understand a small increase, but a doubled water rate would cause my family and me a serious financial burden. We own another home in Indiana where we are connected to a sewer system, but have well water. We pay \$72 total for water services there. I find it hard to pay just the standard minimum of \$92.79 for the lowest category + \$50.40 for sewer here. Looking over rates from surrounding towns, seems eye opening to the fact they do not seem to have the same rates as we do or close.

So what you are telling me is that if I literally didn't use ANY water I would still have to

pay \$92.79 plus \$50.40 in total of \$143.79 FOR ONE MONTH of no usage, that is crazy. Not to mention, even if I used just the 350 c.f. for one month, that is insanely high at \$92.79 just for that little amount of water usage. This amount for total water service is absurd. When we lived in Edgerton, Ohio, all of our utilities combined (water, gas, trash, etc) didn't reach that amount and this is just for water.

I would rather pay to have a well put in because it would pay itself off within a few short years. These are trying times for everyone, but if you think that it is okay for this huge of a price hike to occur, then I'm questioning, you are what is wrong with the country. America is built on greed, and its companies like this that are the problem, You can not tell me that an INCREASE OF THIS RATE is acceptable!!!!!! NO WAY! We are all middle class residents that live here. Single parents, households with only one person and one income. These prices are not justifiable, and they are way too high for working class citizens. This water is not that special that it needs to cost this much. And shame on you if you allow them to raise the prices by this amount.

During this pandemic, the present and future are unknown. We need our water to be healthy and safe. With the proposed double rate increase, it puts families at risk to be unable to pay their high water bill. This could lead to non-payment or disconnection putting families and communities at risk. I cannot afford a double water rate increase, and my household will be negatively impacted.

Our household objects to this entire water rate proposal for Lake Christi Water residents. This household asks to be added to the contact list for any further information regarding PUCU CASE NO. 20-1428-WW-AIR

Scott Armitage
5121 Lake Shore Drive
Defiance, OH 43512
[\(419\) 553-7697](tel:(419)553-7697)
scottncherylarmitage78@gmail.com

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

LYshanya Davis
Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [noreply@puc.state.oh.us]

Sent: 12/3/2020 11:05 PM

To: scottincherylarmitage78@gmail.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00649543



Dear Scott Armitage:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO).
Your case number is 00649543.

A PUCO Call Center Representative will contact you as soon as possible to discuss your case.

Sincerely,

PUCO Call Center
(800) 686-PUCO (7826)
www.PUCO.ohio.gov



<https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

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This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

12/4/2020 9:49:54 AM

in

Case No(s). 20-1428-WW-AIR

Summary: Public Comment Public Comment of Scott Armitage via website electronically filed
by Docketing Staff on behalf of Docketing