

**From:** [Alfred Thompson](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00648406 [ ref:\_00Dt0GzXt.\_500t0cp9bC:ref ]  
**Date:** Wednesday, December 2, 2020 12:36:28 PM



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00648406

**COMPANY:**

**CUSTOMER:** Michael Yambor

**ADDRESS:** 4124 East Rolling Meadows Boulevard, Defiance, Ohio 43512

**SERVICE ADDRESS:** 4124 East Rolling Meadows Boulevard, Defiance, Ohio 43512

**AIQ:** Christi Water System Inc

**NIQ:** 4197849609

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:**

**SUBJECT:** Christi Water System Inc - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Current average usage for my household is about 300 c.f. per month at about \$53.62 per month. This proposed increase will more than double my monthly bill. While Christi Water System feels that "existing rates and charges, do not provide it with reasonable compensation and return for the utility service it renders," a rate increase of over 100% for most of their customers is excessive.

With the proposed rate increase, those using the least amount of water are penalized the most (more than doubled)

Ex.

Current 200 \$40.26 Proposed 200 \$92.79 % Increase 130.5%

Current 250 \$44.71 Proposed 250 \$92.79 % Increase 107.5%

Current 350 \$53.62 Proposed 350 \$92.79 % Increase 73.1%

Current 500 \$66.99 Proposed 500 \$108.09 % Increase 61.4%

Current 800 \$93.72 Proposed 800 \$138.69 % Increase 48.0%

Current 1,000 \$111.54 Proposed 1,000 \$159.09 % Increase 42.6%

Certainly you will find a more equitable method to apply rate increases. Once filed, the rate increase is inevitable, but you can and should protect the interest of the consumer as well as the provider.

The letter we received does not detail the increased costs to the provider. Did their costs rise in a commensurate amount to the increase they are requesting? If not, you should not rule in favor of the provider.

Sincerely,

**Alfred Thompson**

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Investigator  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



ref:\_00Dt0GzXt.\_500t0cp9bC:ref

**CAUTION:** This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to [csc@ohio.gov](mailto:csc@ohio.gov) or click the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**12/2/2020 12:40:52 PM**

**in**

**Case No(s). 20-1428-WW-AIR**

Summary: Public Comment of Michael Yambor, via website, electronically filed by Docketing Staff on behalf of Docketing