

**From:** [PUCO Consumer Call Center](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00648405 [ ref:\_00Dt0GzXt.\_500t0cp9Rr:ref ]  
**Date:** Wednesday, December 2, 2020 11:29:07 AM

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**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00648405

**COMPANY:**

**CUSTOMER:** Jessica Little

**ADDRESS:** , ,

**SERVICE ADDRESS:** 4321 E Rolling Meadows, Defiance, Ohio 43512

**AIQ:** Christi Water System Inc

**NIQ:** 4194397522

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:**

**SUBJECT:** Christi Water System Inc - Protest Rate Case

Description: I would like to make a complaint against Christi Water System, INC. I have lived in my home here in lake Christie Meadows for going on 2 years and never had a bill for my water over \$42.04. I have only had 2 bills that were at a rate of \$42.04 the rest are in the \$33-\$38 range so raising the price to a flat rate of \$92.79 a month will triple my bill and I live in a single household and I find that to be absolutely ridiculous! I find it unfair and I'm not sure that I understand why they even find this acceptable. I have saved every bill from the water company since I have moved in if someone would like to see them I will prove to you that I do not pay more than a quarter of what they are wanting to raise the water bill to again I am complaining and I am not okay with it being raised to over \$92 a month.

Thank you,  
Jessica

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

**Carmelita Smith**

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Investigator  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

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**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**12/2/2020 12:35:28 PM**

**in**

**Case No(s). 20-1428-WW-AIR**

Summary: Public Comment of Jessica Little, via website, electronically filed by Docketing Staff on behalf of Docketing