

NO  
FILE

20-1751-GA-053

# Ohio | Public Utilities Commission

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

## Formal Complaint Form

KENT BRYSON  
Customer Name (Please Print)

5337 WELTNER  
Customer Address

CINCINNATI OHIO 45227  
City State Zip

### Against

AKA DUKE ENERGY  
CINCINNATI GAS & ELEC.  
Utility Company Name

Account Number

1202 FAIRLAND PLACE  
Customer Service Address (if different from above)

LOUISVILLE KY 40211  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

REF. # 763 58 42

DUKE # 322 639 600 17

2020 DEC - 1 AM 11:19  
PUCO  
OHIO PUBLIC UTILITIES COMMISSION

Kent Bryson  
Signature

513-827-1988  
Customer Telephone Number

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Technician JK Date Processed 12-1-20

**November 24, 2020**

**PUBLIC UTILITIES COMMISSION  
REPRESENTATIVE**

**THE PURPOSE OF THIS MEMO IS TO MAKE A  
FORMAL COMPLAINT WITH REGARDS TO  
CHARGES RECEIVED FROM CINCINNATI GAS  
AND ELECTRIC ALSO KNOWN AS DUKE  
ENERGY.**

**I OWN PROPERTY LOCATED AT 5337 WELTNER  
AVE. CINCINNATI OHIO 45227. ON JULY 3<sup>RD</sup>  
2013 I RELOCATED TO LOUISVILLE KY. THE  
WELTNER PROPERTY WAS BEING LEASED AT  
THAT TIME. THE TENNANT MOVED OUT IN  
OCT.2013 AND ALL THE UTILITY BILLS WERE  
PAID THE FOLLOWING MONTH. THE PROPERTY  
HAS BEEN VACANT SINCE OCT. 2013. I DID  
NOT RECEIVE ANY BILLS AND KEEP IN MIND  
THE METER WAS READ EVERY MONTH.**

**IN NOVEMBER 2018 I CONTACTED THE GAS COMPANY AND GAVE THEM MY APPROVAL TO PUT THE BILL IN MR. TYRONE HAWKINS NAME. MR. HAWKINS WAS REHABBING THE PROPERTY. ON OUR ABOUT JUNE OF 2020 MR. HAWKINS ADVISED ME THAT A BILL FOR APPROXIMATELY \$6000.00 WAS MAILED TO THE WELTNER PROPERTY ADDRESS IN MY NAME. I CONTACTED THE GAS COMPANY REGARDING THE BILL AND WAS TOLD THAT MR. HAWKINS HAD AGREED TO PAY \$1600.00 TO COVER THE PERIOD OF NOVEMBER 2018 TO THE PRESENT JUNE 2020. AT THAT POINT SINCE I HAD NOT HEARD ANY MORE I THOUGHT THAT THIS SITUATION WAS RESOLVED. MR. HAWKINS INFORMED ME THAT ANOTHER BILL WAS SENT TO THE WELTNER ADDRESS IN MY NAME TO COVER CHARGES FROM JUNE 2015 TO NOVEMBER 2018. THE HOUSE HAS BEEN VACANT SINCE**

**2013 AND IF THERE WAS USAGE WHY WAS I NOT SENT A BILL IF THE METER WAS BEING READ EVERY MONTH FROM OCT.2013 to June 2018. IF SOMONE IS GOING TO THE HOUSE TO READ THE METER EACH MONTH THEY WOULD KNOW IF THERE WAS ANY ACTIVITY GOING ON AT THAT ADDRESS. SECONDLY IF THE BILL WAS NOT BEING PAID, THE UTLITY COMPANY SHOULD/COULD DISCONTINUE SERVICE FOR NON-PAYMENT. THIS TO ME IS FURTHER EVIDENCE THAT THERE WAS NOT ANY USUAGE AT THE PROPERTY.**

**WHAT I AM REQUESTING IS FOR THE AMOUNT MR. HAWKINS AND THE UTILITY COMPANY AGREED TO RESOLVE THIS ISSUE AND THAT NO ADDITIONAL PAYMENT BE REQUIRED.**

**PLEASE FEEL FREE TO CONTACT ME IF ADDITIONAL INFORMATION IS REQUIRED. MY CONTACT INFORMATION IS LISTED BELOW.**

**THANK YOU FOR YOUR HELP TO RESOLVE THIS  
SITUATION.**

**SINCERELY,**

  
**KENT BRYSON**

**ADDRESS**

**1202 FAIRLAND PLACE**

**LOUISVILLE, KY. 40211**

**PHONE**

**(513) 827- 1988**