

**From:** [LYshanya Davis](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00648401 [ ref:\_00Dt0GzXt.\_500t0cp95Y:ref ]  
**Date:** Tuesday, December 1, 2020 9:34:14 AM



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00648401  
**CUSTOMER:** Ken  
**AIQ:** Christi Water System Inc  
**NIQ:** 4197696045

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:**

**SUBJECT:** Christi Water System Inc - Protest Rate Case

Comment: Increase in rates is far too much, this will do nothing but take value away from this subdivisions homes.

Ken  
(419) 769-6045  
kwillett2002@yahoo.com

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

**LYshanya Davis**  
Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Investigator  
(800) 686-PUCO (7826)

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

**From:** LYshanya Davis [contactthepuco@puc.state.oh.us]

**Sent:** 12/1/2020 9:28 AM

**To:** kwillett2002@yahoo.com

**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - Case #: 00648401 [ ref:\_00Dt0GzXt.\_500t0cp95Y:ref ]



Case Number: 00648401

Dear Ken:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Christi Water System, Inc. (Christi Water) and its application to increase its rates.

The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services. The PUCO takes great care to review the utilities' financial records to ensure that the rates set do not result in the over-collection of revenue.

In August 2020, Christi Water filed an application to increase its rates for water service. In its application, Christi Water reported that the annual joint revenue was \$160,487.98. The expenses for the same period were \$207,151.78. The company further stated that based on the current expense levels, the existing rates do not provide a reasonable level of compensation for utility service.

The PUCO staff is in the process of investigating the facts and issues in the company's application, preparing a staff report, and scheduling a local

public hearing.

The company's application and all related documents are available at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov), case 20-1428-WW-AIR. Click on the link to "Docketing information System" (DIS). You can then enter the case number in the "Case Lookup" search field. Additionally, I have filed your comments in the case docket; as a result, your comments will form a permanent part of the record.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website.

Sincerely,

**LYshanya Davis**

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Investigator  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

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----- Forwarded Message -----

**From:** PUCO Consumer Call Center [noreply@puc.state.oh.us]

**Sent:** 11/27/2020 7:31 PM

**To:** kwillett2002@yahoo.com

**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00648401



Dear Ken:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO).

Your case number is 00648401.

A PUCO Call Center Representative will contact you as soon as possible to discuss your case.

Sincerely,

PUCO Call Center  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

 <https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

ref:\_00Dt0GzXt.\_500t0cp95Y:ref



**CAUTION:** This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to [csc@ohio.gov](mailto:csc@ohio.gov) or click the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**12/1/2020 9:57:23 AM**

**in**

**Case No(s). 20-1428-WW-AIR**

Summary: Public Comment Testimony of Ken electronically filed by Docketing Staff on behalf of Docketing