

From: [Christina Cassidy](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00648399 [ref:_00Dt0GzXt._500t0cp8St:ref]
Date: Tuesday, December 1, 2020 8:10:44 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00648399

CUSTOMER: Alicia little

ADDRESS: 2213 Evergreen Drive, Defiance, Ohio 43512

SERVICE ADDRESS: 2213 Evergreen Drive, Defiance, Ohio 43512

AIQ:

NIQ:

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 20-1428-WW-AIR

SUBJECT: Complaint

Please docket the following customer comment in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Thank you.

"I would like to dispute the price increase for Christi water systems. I have been a home owner in this community for five years. After looking at all of my previous water bills, it is very apparent that this increase will dramatically affect my household. Over the last five years our average water bill is approximately \$72 with 574 cubic feet used. With the proposed water change we will be paying well above the minimum charge meaning our water bill is going to nearly double. I understand that the company needs to be provided

with "reasonable compensation and return for the utility service it renders" but does it really need to double our water costs? I feel this is an unreasonable fee for the services provided."

Sincerely,

Christina Cassady

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Lead Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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12/1/2020 8:20:49 AM

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Case No(s). 20-1428-WW-AIR

Summary: Public Comment Testimony of Alicia Little electronically filed by PUCO Docketing on behalf of Docketing