

From: [Leslie Carter](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00647178 [ref: _00Dt0GzXt._500t0cG0P2:ref]
Date: Wednesday, November 25, 2020 8:50:20 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00647178

CUSTOMER: Charles R Altherr

SERVICE ADDRESS: 5108 Havenwood Drive, Defiance, Ohio 43512

AIQ: Christi Water System Inc

NIQ: 4199802624

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: [20-1428-WW-AIR](#)

SUBJECT: Christi Water System Inc - Rates & Tariffs

Description: Received notification of rate increase request which will effectively raise my water bill 167% - 200% per month. This is for water only; does not include sewage or garbage pick up. Last month's bill was for \$62.46 for 460 c.f. Under the new rate plan, the bill would have been \$104.01. Last month's bill would be for the lower end of my water usage. The bill I received in August was for \$199.31 for 2130 c.f. Under the new rate, that would have been \$274.35.

The new rate proposal all but eliminates usage brackets, with a base rate of \$92.79 per month plus .1020 per c.f. for anything over 350 c.f. The current rate has a base of \$10.00 per month plus 3 additional brackets over 50 c.f. per month.

This is too much of an increase, especially at this time with everyone being requested to stay home, wash hands and keep everything clean do to COVID-19.

I'm also taken back by the fact that the water being sold to me is from the city of Defiance and simply being distributed to me by Christi Water for the last mile so to speak. My last month's water bill would have been roughly \$40.00 if I could have eliminated the middle man and purchased directly from the city.

Please help me and my neighbors out here in Lake Christi Meadows from being taken advantage of again. We already pay much more for water than our neighbors in Defiance, plus we pay a premium for sewer and garbage which are all separate bills.
My household only has 2 adults. I feel for my neighbors with children and additional adults.

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

Leslie Carter

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Assistant
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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in

Case No(s). 20-1428-WW-AIR

Summary: Public Comment of Charles R. Altherr, via website, electronically filed by PUCO
Docketing on behalf of Docketing