

From: [Christina Cassidy](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00646707 [ref:_00Dt0GzXt._500t0cFAA9:ref]
Date: Friday, November 20, 2020 4:27:21 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00646707

COMPANY:

CUSTOMER: Leah Fenton

ADDRESS: 4324 West Rolling Meadows Boulevard, Defiance, Ohio
43512

SERVICE ADDRESS: 4324 West Rolling Meadows Boulevard, Defiance,
Ohio 43512

AIQ: Christi Water System Inc

NIQ: 9999999999

***To ensure your response attaches to the appropriate case, please reply
to this email without changing the subject line. Thank you!***

DOCKETING CASE #: 20-1468-WW-AIR

SUBJECT: Christi Water System Inc - Billing Dispute

Please docket the associated customer comment and/or attached in the
case number referenced above under "Public Comments". This
information was received by the Consumer Services Division through
alternate channels and is being forwarded to be filed formally. This
information is not the opinion of Staff and should not be viewed as such.

Thank you.

This is a written complaint in regards to Christi Water System, Inc's application to
increase rates. \$92.79 a month base rate for 0-350 c.f./month is RIDICULOUS AND
ABSOLUTELY OUTRAGEOUS. We already pay a higher amount for our water, for

this past month I use 650 and my bill was \$75.69, plus on top of that we pay a separate company and bill for sewer of \$51 dollars a month. SO you are telling me that if I literally didn't use ANY water I would still have to pay \$92.79 plus \$51 in total of \$143.79 FOR ONE MONTH of no usage, that is crazy and in the inflation on that is absurd. Not to mention, even if I used just the 350 c.f. for one month that is insanely high at \$92.79 just for that little amount of water usage. I shouldn't have to pay for a house that I cant do my own laundry in. It would be cheaper to go to a laundry mat than to pay this stupid amount of a price for water. I would rather pay to have a well put in because it would pay itself off within 3 years. And then NO water bill for me at all. These are trying times for everyone but if you think that it is okay for this big of an inflation of price you are what is wrong with the country. America is built on greed, and its companies like this that are the problem, based on my usage If these prices were to be put into place, I could buy another car and have a car payment. You can not tell me that an INCREASE OF THIS RATE is acceptable!!!!!! NO WAY! We are all middle class residents that live here. Single parents, households with only one person and one income. These prices are not justifiable, and they are way too high for working class citizens. This water is not that special that it needs to cost this much. And shame on you if you allow them to raise the prices by this amount. I don't object to a reasonable increase but this high of a increase is unacceptable and impermissible.

Leah Donaldson

Sincerely,

Christina Cassady

Public Utilities Commission of Ohio

Service Monitoring and Enforcement Department

Lead Customer Service Investigator

(800) 686-PUCO (7826)

www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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11/20/2020 4:36:01 PM

in

Case No(s). 20-1428-WW-AIR

Summary: Public Comment Testimony of Leah Fenton electronically filed by Docketing Staff
on behalf of Docketing