

FILE



**Direct
Energy®**

November 17, 2020

Barbara Farmer

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Regulatory Affairs

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Public Utilities Commission of Ohio
Attn: Commissioner & Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

2020 NOV 18 AM 10:43
PUDCO

RE:

Direct Energy Services, LLC – Docket No. 02-1829-GA-CRS
Direct Energy Services, LLC – Docket No. 00-1936-EL-CRS

Dear Commissioner & Staff,

Per Section 4901:1-24-11(9), Direct Energy Services, LLC would like to notify the Commission that the e-mail contact for Commission Staff to use in investigating customer complaints has changed. Please accept the following email contact change for Customer Complaints effective immediately.

Commission Staff Complaint Contact:

Paige Harris
Manager, Customer Solutions
6502 S. Yale Ave, Suite 300
Tulsa, OK 74136
Contactdirectenergy@directenergy.com
Phone: (844)898-8752

Respectfully Submitted,

Barbara Farmer

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Technician SK Date Processed 11.18.20