

FILE



Dominion Energy Solutions, Inc.  
120 Tredegar Street, Richmond, VA 23219  
DominionEnergy.com

02-1757-GA-CRS

November 9, 2020

**Via Electronic Mail (Delivery Receipt Requested) and Overnight Courier**

Public Utilities Commission of Ohio  
Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

RE: DES Transfer of Ohio Residential and Small Commercial Customer Contracts

Dear Commission Staff:

In accordance with Ohio Administrative Code Rule 4901:1-29-10(D)(1)(a), Dominion Energy Solutions, Inc. ("DES") hereby provides notice of the transfer of its Ohio residential, small commercial and government aggregation customer contracts to Interstate Gas Supply, Inc. ("IGS"). On or about November 30, 2020, IGS will acquire the Ohio residential and small commercial customer contracts of DES consisting of approximately 200,000 natural gas customers. The DES customers are located in all four natural gas service territories in Ohio, with approximately 1,700 customers within Duke Energy's service area, approximately 150,000 customers within Dominion Energy Ohio's service area, approximately 30,000 customers within Columbia Gas of Ohio's service area, and approximately 7,500 customers within Vectren Energy's service area. In addition to such residential and small commercial customer contracts, DES also serves a handful of government aggregation customers under contracts that will expire in 2021 and 2022, and such government aggregation customers will also be acquired by IGS on or about November 30, 2020.

In advance of the transfer of such Ohio customer contracts, DES has sent or will have sent a notice to such customers providing notice of the transfer to IGS. A copy of the customer notice is attached hereto as Appendix A.

If you have any further questions regarding this matter, please do not hesitate to contact me directly at (804) 787-6215 or mark.fink@dominionenergy.com.

Regards,

**Mark C. Fink**

Digitally signed by Mark C. Fink  
Date: 2020.11.06 15:25:52 -05'00'

Mark Fink  
Authorized Representative  
Dominion Energy Solutions, Inc.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician DUT Date Processed 11-10-20

**Appendix A**

**Customer Notice**



[\_\_\_\_], 2020

Dear Dominion Energy Solutions Customer,

Thank you for being a Dominion Energy Solutions customer. We are writing to inform you about an upcoming change to your gas supply account.

Dominion Energy Solutions has entered into a joint venture with IGS Energy, a leading natural gas supplier in Ohio since 1989. By your January 2021 meter read, your gas supply service will be transferred to IGS Energy. We want to assure you that **this transfer will not interrupt your gas service and your Terms of Service will remain the same.** Additionally, you can expect the same quality support and service you are used to with Dominion Energy Solutions to continue with IGS Energy.

No action is required by you for this transition to occur. Once the transition is complete, IGS Energy will assume and perform the gas supplier obligations previously performed by Dominion Energy Solutions. (Gas utility company) will continue to be your utility and will provide the same billing and level of customer service that you have come to expect.

If you have any questions about this transition, please call 1-833-992-1681.

Dominion Energy Solutions thanks you for your business and is confident you will receive the same level of service with IGS Energy.

A handwritten signature in black ink, appearing to read "Mark C. Fink".

Mark C. Fink  
Director, Dominion Energy Solutions