



Case No. 17-1152-EL-BGN

October 15, 2020

Ohio Power Siting Board
Docketing Division
180 East Broad Street, 11th Floor
Columbus, Ohio 43215-3793
Attn: Grant Zeto

**RE: Hillcrest Solar I, LLC
Case Nos. 17-1152-EL-BGN and 18-1267-EL-BGA**

Notice of Compliance with Certificate Condition #11 - During the construction and operation of the Solar Farm, Hillcrest shall submit to Staff a complaint summary report by the fifteenth day of April, July, October, and December of each year for the first five years of operation. The report should include a list of all complaints received through the Applicant's complaint resolution process, a description of the actions taken toward a resolution of each complaint, and a status update if the complaint has yet to be resolved.

Dear Mr. Zeto;

Hillcrest Solar I, LLC ("Hillcrest Solar") is certified to construct a solar-powered electric generation facility in Brown County, Ohio in accordance with the Certificate of Environmental Compatibility and Public Need (CECPN or Certificate) from the Ohio Power Siting Board (OPSB) on February 15, 2018 (OPSB Case Number: 17-1152-EL-BGN), Order on Certificate on February 21, 2019 (OPSB Case Number 18-1267-EL-BGA) and Construction Notice for the Point of Interconnection/Transmission Line Project on June 21, 2020 (OPSB Case Number: 20-0614-EL-BNR).

In accordance with Certificate Condition #11, the following is a summary of complaints received by Hillcrest Solar I, LLC regarding the Hillcrest Solar Project (the Project) from the third quarter of 2020 (July 1 – September 30).

Hillcrest Solar received nine formal complaints that were addressed according to the Hillcrest Solar Complaint Resolution Process (docketed December 12, 2019 according to Certificate Condition #10). A Comments and Complaints Form was filled out for each issue and details recorded in an internal complaint tracking table. Project personnel, including the Owners Site Representatives and Lands and Community teams and/or PCL (Contractor) followed up with the individual to listen to their concerns and discuss solutions. All complaints received by Hillcrest Solar as of October 1, 2020 regarding the Project are considered resolved, but solutions such as installation of landscape screening and maintenance of roads to prevent dirt and mud accumulation is ongoing.

Attached please find copies of the tracking table for details of each complaint as well as the associated Comment and Complaint Form regarding compliance with Certificate Condition #11 of the Opinion, Order and Certificate issued on February 15, 2018 in Case No. 17-1152-EL-BGN. For the privacy of those who submitted a complaint, personal information (phone number, address, etc.) has been redacted. We are available, at your convenience, to answer any questions you may have.

Sincerely,

A handwritten signature in black ink, appearing to read 'Julia Mancinelli', with a stylized, looping flourish extending to the right.

Julia Mancinelli, Director – Environment

Attachments: Hillcrest Solar Complaint Tracking Table
Hillcrest Solar Project Comments and Complaint Form

Hillcrest Solar I, LLC – Compliant Tracking Table – Third Quarter of 2020 (July 1 – September 30)						
Date Complaint Received	Name	Method of Contact	Complaint Description	Action Taken by Hillcrest Solar	Resolution	Date of Resolution
July 2, 2020	No name given	In person, driving by the worksite	The driver of a white corvette identified herself as a neighbor. She complained that the personnel working on the Project drive too fast on Driver Collins Road.	PCL sent an email to PCL employees and contractors to abide by construction speed limits, making specific mention of the side roads.	Speed limits remain a regular safety topic on site and reminders to abide by them are frequent. The driver did not leave contact information for follow up.	July 2, 2020
July 13, 2020	Wade James Young	In person, Young contacted Don Blumenthal of PCL at the Site E West construction gate	Young was taking photos of the pile driving operations when approached by PCL. Young expressed discontent for the noise and that it has ill affect on his mother’s sleep.	Hillcrest’s Lands and Community Director reached out to Young’s wife whom discussions had been conducted with previously (refer to Q2 2020 Compliant Tracking Table). The Project provided the Young’s with air conditioning units so they could keep their windows closed to limit noise in the daytime while keeping cool. The option to have Young’s mother stay in a hotel was also offered.	Young asked that Hillcrest communicate primarily with Young’s wife. The offer to stay in the hotel was not accepted but will remain open if Young’s mother would like quieter accommodations during pile driving activities. The air conditioning units were delivered to their home on July 15.	July 15, 2020
July 21, 2020	Mary Willoughby	Phone	Willoughby called the Lands and Community Director and expressed concerns regarding her view. She lives adjacent to the O&M building and worried about the affect of the landscaping when autumn arrives. She requested fir trees be planted.	Landscape screening was reviewed about her property to ensure her view of the O&M building was included. The screening about her property was adjusted to include evergreens so her view remains consistent year-round.	The Hillcrest team adjusted the screening for this resident to include evergreens. PCL has made the necessary changes to plant orders to include more evergreens. Landscaping for the Project has commenced and is targeted to be completed by the end of November 2020.	July 22, 2020
July 29, 2020	Marty Richmond	In person, to crews on Driver Collins Road	A non-participating landowner complained that one of the workers was tracking equipment across Driver Collins in the dark without flaggers or lights creating a hazard. He also complained that the tracked dirt was impacting his car.	The following day, a sweeper was run down Moon Road and Driver Collins Road to remove mud and dirt. The Project has installed speed and construction signage as well as flashing lights on Driver Collins.	The road was swept. Safety regarding vehicle operation and lighting is reviewed in site orientation and safety meetings. All roads will be repaired to their preconstruction condition once construction is completed.	July 30, 2020
August 20, 2020	No name given	In person, to Cardno on Moon Road	A resident of Moon Road was upset by the amount of mud and dirt on the road.	Cardno advised PCL and Hillcrest of the complaint and noted in his inspection that the track out on the roads required attention. He recommended that roads be swept throughout the day to limit dirt and sediment being tracked on the roads.	PCL committed to sweeping the roads more frequently – focusing on active construction areas and side roads.	August 21, 2020
August 21, 2020	Teresa and Douglas Waldron	In person, to a subcontractor supervisor on Moon Road	When walking their dog down Moon Rd, PCL crew members on a UTV swerved towards the dog as they were driving down the road. The landowner told a subcontractor supervisor who was in the general area of the incident.	The complaint was passed on to PCL’s safety supervisor.	The situation was investigated and the responsible parties’ employment was terminated due to the incident.	August 21, 2020
August 22, 2020	No name given	In person, to subcontractor crew on Moon Road	The crew was moving equipment between Site B and D when they noticed that the gate had been locked behind them. As the crew was standing at the gate trying to understand how it was locked a woman angrily approached the crew on her bike. She was upset about the mud on the road and fell off her bike as she approached the crew. The crew asked if she was okay but the woman got back on the bike and rode away.	The road was cleared. As this was not the first complaint regarding mud on Moon Road, Hillcrest’s Site Representative discussed the issue with PCL.	An additional street sweeper was ordered for the Project. It arrived in September.	August 23, 2020
September 10, 2020	Mary Willoughby	Phone	Willoughby was upset by the construction activities being loud and near her house. She was concerned about the closeness of the O&M building but also that the landscape screening would impact her view of the sunrise, and that the Project would impact her	The Lands and Community Director let Willoughby know that studies on the matter indicate that the Project would not impact her property value and that the construction in the area was at high level at the moment but would quiet down in the coming months. Willoughby was informed that Hillcrest would not purchase her property.	Landscaping about the O&M building as well as Willoughby’s residence have been reviewed with Willoughby by the Lands and Community Director. Willoughby had already requested alterations with her Landscaping for which Hillcrest Solar has accommodated (refer to Date of Complaint - July 21,	September 10, 2020

			property value and asked if Hillcrest would buy her property.	2020 above). The Site Representative offered to meet with Willoughby to talk over her concerns in person should anything arise in the future.		
September 18, 2020	Marty Richmond	Phone	<p>Richmond called the Site Representative to express concern over the large chunks of mud on Driver Collins. He said the mud was migrating to his driveway and he was worried that his driveway could be damaged in the future as loaded vehicles had pulled into his driveway to maneuver around incoming traffic. He asked that if he observed mud on his driveway in the future that it come and get swept.</p> <p>Richmond also complained that a drainage ditch in the field adjacent to his house is overgrown with weeds and as a result backing up water onto his lawn.</p>	<p>The Site Representative immediately removed the chunks of dirt from the road and agreed that the sweep may come to clean Richmond's driveway if problems rose in the future. The sweeper was scheduled to run on Driver Collins and muddy gravel would be replaced with clean gravel.</p> <p>As the ditch is on the Project's subject property, it was scheduled to be mowed.</p>	<p>The road is being regularly swept and the Site Representative offered to pay for Richmond's wife's car to be washed if it is dirtied by construction activities.</p> <p>The ditch was mowed.</p>	September 21, 2020

HILLCREST SOLAR PROJECT

COMMENTS AND COMPLAINTS FORM

Date: July 2, 2020

Name: N/A

Address: N/A

City: Mt. Crab

State: USA

Zip code: N/A

Phone: N/A

Email: N/A

Comment or complaint received:

In person ☒ By phone ☐ By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

A local neighbor stopped and complained to a PCL worker and complained that personnel were driving too fast on Driver Collins Road.
The femal driver did not provid a name, she was driving a white corvette.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)
PCL is sending out an email to their subcontractors to remind the crews to slow down on the side roads.

INNERGEX

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Additional information

Date completed on: _July 2, 2020

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

COMMENTS AND COMPLAINTS FORM

Date: July 13, 2020

Name: Wade James Young

Address: _____

City: Mt. Orab

State: Ohio

Zip code:

Phone:

Email: _____

Comment or complaint received:

In person ☒

By phone ☐

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Donovan Blumenthal of PCL saw Wade James Young on the road outside of area E's west access gate. DB stopped his car as he noticed WJY was taking photos of the pile driving activity in Block 50. DB asked if everything was OK and extended his hand to which WJY said "you to do anything for me". A conversation began which started calm however WJY began speaking of his mother's health and his tone changed. WJY spoke at length mother, saying all of the noise from the Pile Driving was hard on his mother, explaining she is diabetic and needs shots and that the noise inhibits her sleep. WJY said many times that DB should meet her and then DB would understand. WJY said that if the noise led her to her death, that "you will have hell to pay" and mentioned someone paying for her death multiple times. WJY also said that he driven all the way to the back side and "you all didnt know it".

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

This message was relayed to Rachel Crary. RC reached out to WJY wife, Kim and let her know that if the AC units were not sufficient the option to stay at the CountrySide Inn was still available. Kim no she was happy with the AC units. RC also texted WJY on July 15, 2020 and he was still focused on his mothers health, his concern had switched from her being able to sleep to her having a nervous breakdown. WJY asked that RC communicate with Kim.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

INE has let the Young's know the option to stay at the local Inn was still an option, however, they had got back to say if they wanted to take advantage of an alternate space while the Pile Driving occurs WJY mother's house.

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

immediately, by phone.

Additional information

Date completed on: July 15, 2020

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

COMMENTS AND COMPLAINTS FORM

Date: July 21, 2020

Name: Mary Willoughby

Address: [REDACTED]

City: Mt. Orab

State: Ohio

Zip code: [REDACTED]

Phone: [REDACTED]

Email:

Comment or complaint received:

In person ☐ By phone ☒ By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Mary Willoughby called Rachel Crary regarding her property, which is adjacent to the Hillcrest substation and O&M Building. MW described the appearance of the the substation, O&M and solar arrays as a prison yard. MW expressed concerns about aesthetics and her view once the autumn arrives and the leaves begin to fall from the trees. MW asked if it was possible for us to have more fir trees planted to visually screen the project from her home. MW also noted that she could hear the workers' conversations from her home.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

Rachel Crary relayed MW concerns the larger team. While screening activities would not take place until Oct./Nov. they noted planting more evergreens would not be an issue. The team also marked the screening plans with edits around the O&M building to include more screening and gave those edits to PCL.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

The team edits the screening plans to make it more robust and committed to screen more around the O&M building and provided those edits to PCL.

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

on July 22, by phone

Additional information

Date completed on: July 22, 2020

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

COMMENTS AND COMPLAINTS FORM

Date: July 29, 2020

Name: Marty

Address: Unknown

City: Mt. Orab

State: Ohio

Zip code:

Phone: Unknown

Email:

Comment or complaint received:

In person ☒

By phone ☐

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

A non-participating landowner complained to crews on Driver Collins and Moon Rd. as one of the workers was tracking equipment across Driver Collins in the dark without flaggers or lights causing a safety hazard. The tracked dirt also impacted the individuals vehicle.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

The following day, crews ran a sweeper down Moon Rd and Driver Collins to address the landowners concern.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Additional information

Date completed on: July 30, 2020

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

COMMENTS AND COMPLAINTS FORM

Date: August 20, 2020

Name: Resident on Mount Rd.

Address: individual lives across the street from access gate on North end of Site D.

City: Mt. Orab

State: Ohio

Zip code: _____

Phone: _____

Email: _____

Comment or complaint received:

In person ☒

By phone ☐

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Resident was upset by the large amount of dirt and dust on the road which the resident explained to Cardno employee was a continuous problem.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

Cardno employee advised crews and INE of the complaint and explained that he had noted in almost every inspection he made that crews needed to clean track out on the roads. He explained roads should be swept throughout the day to limit dirt and sediment being tracked on the roads and that it was a clear violation to the permit.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

Crews committed to cleaning the roads more regularly.

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Additional information

Date completed on: September 21, 2020

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

COMMENTS AND COMPLAINTS FORM

Date: August 21, 2020

Name: Teresa and Douglas Waldron

Address: Resident on Moon Rd.

City: Mt. Orab

State: Ohio

Zip code: _____

Phone: _____

Email: _____

Comment or complaint received:

In person ☒

By phone ☐

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Complaint was issued by a Waldron's flagging a Wood Supervisor who was in the vicinity at the time of the incident. Waldron's were walking their dog down Moon Rd and a couple of PCL pile driving workers on a UTV swerved at a dog as they were driving down the road. This complaint was given to PCL. PCL was not sure of who these workers were but once the complaint was received, PCL drove the roads try and find them and talk to them. Jason Sirois also drove around site.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

While PCL was not certain of who these workers were, they committed to checking the onsite cameras and take appropriate disciplinary action. Later in the day, Don Demers (PCL) got further colour on the story and all three workers involved were fired.

COMMENTS AND COMPLAINTS FORM

Date: August 22, 2020

Name: Neighbours across the road from site D gate D2 on Mount Rd. [REDACTED]

Address: Resident on Mount Rd.

City: Mt. Orab

State: Ohio

Zip code:

Phone:

Email:

Comment or complaint received:

In person ☒

By phone ☐

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

[REDACTED] are, and always have been very unsupportive of the project and they are not happy that the project is across the road from their home. Deltro was running some equipment between Site B and D when 'someone' locked the gate on them. As they were standing there on the inside of the gate figuring what happened, a lady (pretty certain it is the property owner across the road) came up and was yelling at as she recorded them with her phone. She was upset about the amount of mud on the roads. As she was yelling at the crew, she proceeded to fall off her bike and landed on the road. They asked if she was okay, but she jumped on her bike and rode off.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

PCL has been spoken to numerous times about the mud, but within the past 2 weeks, the amount of mud has increased. While PCL has a sweeper attachment that goes on the end of a skid steer, it is not efficient and doesn't do a great job. Jason Sirois was told on Thursday, Aug. 20, 2020 that they recognized they have a problem and had ordered proper street sweepers (2), and should arrive within the next 7 days.

COMMENTS AND COMPLAINTS FORM

Date: September 10, 2020

Name: Mary Willoughby

Address: [REDACTED]

City: Mt. Orab

State: Ohio

Zip code:

Phone: [REDACTED]

Email:

Comment or complaint received:

In person ☐

By phone ☒

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Mary Willoughby called Rachel Crary and explained she was upset because of the traffic and construction and said it was negatively affecting her daily life. She explained she finds the numbers of workers and the proximity of them to her home upsetting. MW said she no longer feels comfortable letting her dogs out due to all of the construction and when she goes outside she feels as though there is always a worker staring at her. MW explained she was upset about the location of the road and the O&M building being so close to her property and that there was no longer the spacious feeling one expects living in a rural setting. MW said she no longer feels the trees INE is planting for screening will be sufficient and that they will block her view of the sunrise. MW also said she was concerned about the value of her home being impacted by the project. MW asked if it would be possible to be bought out.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

RC let MW know Innergex had never bought a neighbor out before and assured her that studies have shown that the project won't impact her property value. RC explained that construction was happening at a high level now but would not last and would be coming to a close in the coming months. RC committed to calling MW back in the following week to see if the situation had improved. Jason Sirois offered to meet with MW to discuss any personnel concerns so she'll have his name and number. Rachel Crary will also remind MW in the next call that INE had accommodated her request to plant trees around her property which were a considerable cost to Innergex.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

immediately, by phone

Additional information

Date completed on: _____

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

Date: September 18, 2020

Name: Marty Richmond

Address: [REDACTED]

City: Mt. Orab

State: Ohio

Zip code: [REDACTED]

Phone:

Email:

Comment or complaint received:

In person ☐

By phone ☒

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Marty called and detailed many issues to Jason.
 - Marty was upset by the large chunks of mud (+6" diameter) that were on Driver Collins. JS knew this was from the crews pulling out from pull out (Westside) beside the borehole. JS went back and kicked the chunks off the road after his phone call with MR.
 JS explained to Don Demers of PCL that crews needed to install clean gravel in the ditch or restrict in/out traffic to the matted area. JS asked DD if DD could confirm that the street sweeper was making his way down this far.
 -Marty expalied he was upset because Deltro had been running telehandlers with full spools of cable down Mount Rd. MR expalined one time they pulled onto his concrete driveway fully loaded to get out of the way for oncoming traffic. MR was concerned that the heavyweight of the telly and reel of the cable would crack his driveway. Marty explained this was happening on Saturdays though he was not sure when it last happened last.
 - Marty explained he was upset about the mud on the road and how it is migrating down his driveway onto his property. Marty asked that if that happens again that INE/PCL would come by with the street sweeper and off his driveway. JS agreed and also let Marty know that if INE would pay to get his wife's car washed/cleaned over the next few months
 - Marty explained the field adjacent to his house (North end of Block 32) is overgrown with weeds and has choked up the drainage ditch between his property and the project property and as a result it was backing up water onto his lawn when it rains hard. Marty stated this had never happened before. JS asked DD if PCL could get this area, which is Project property, mowed down with the large tracker and get the ditch cleaned out afterward.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

Regarding the large chunks of mud, Jason went to the area on Driver Collins and kicked he chunks of dirt off the road. Jason told Don Demers that clean gravel would need to be put in the ditch or that traffic would need to be restricted in this area. Don Demers also confirmed that there was a full time street sweeper working in his area which now also includes weekends.
 Regarding the telehandler coming onto Marty's driveway, Don Demers will investigate and speak to crews to ensure this does not happen again.
 Regarding the mud on the road and how it is migrating onto Marty's driveway, DD asked JS to find a time that would work for Marty to have the street sweeper come by.
 Regarding the overgrown fields, JS asked DD if PCL would get this area, which is project property, mowed down with the large tracker and get the ditch cleaned out afterward. DD let JS know that the bush hog is waiting on a drive shaft part, which was expected to arrive Sept. 18. DD let JS know they would get the area mowed that afternoon or early tomorrow.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Additional information

Date completed on: September 21, 2020

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/15/2020 11:11:12 AM

in

Case No(s). 17-1152-EL-BGN, 18-1267-EL-BGA

Summary: Notice Notice of Compliance with Certificate Condition No 11 - Complaint Report
Q3 2020 electronically filed by Ms. Madison Walsh on behalf of Hillcrest Solar I, LLC